WARNING

If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

What to do if you smell gas:
- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

Installer - Affix this manual, Installation Guide, and Warranty adjacent to the appliance.

Owner - Read and keep all product literature in a safe place for future reference.

WARNING

If overheating occur, or the gas supply fail to shut off, shut off the manual gas valve to the furnace before shutting off the electrical supply.

WARNING

To avoid property damage, personal injury or death, do not use this furnace if any part of the furnace has been under water. Immediately call a qualified service technician to inspect the furnace and to replace any part of the control system and any gas control having been under water.

WARNING

Product contains fiberglass wool. Disturbing the insulation in this product during installation, maintenance, or repair will expose you to fiberglass wool. Breathing this may cause lung cancer. (Fiberglass wool is known to the State of California to cause cancer.) Fiberglass wool may also cause respiratory, skin, and eye irritation. To reduce exposure or for further information, consult material safety data sheets available from address shown below.

RECOGNIZE THIS SYMBOL AS A SAFETY PRECAUTION.

Due to policy of continual product improvement, the right is reserved to change specifications and design without notice.
Dear Homeowner, please recognize the following safety information. This information will alert you to the potential for personal injury.

**WARNING** - Indicate hazards or unsafe practices which COULD result in severe personal injury or death.

**WARNING**

*This product contains or produces a chemical or chemicals which may cause serious illness or death and which are known to the State of California to cause cancer, birth defects or other reproductive harm.*

**WARNING**

To avoid possible equipment damage, personal injury, fire or death, the following instructions must be observed regarding unit location, air requirements and operating procedures.

**WARNING**

Heating unit should not be utilized without reasonable, routine, inspection, maintenance and supervision. If the building in which any such device is located will be vacant, care should be taken that such device is routinely inspected, maintained and monitored. In the event that the building maybe exposed to freezing temperatures and will be vacant, all water-bearing pipes should be drained, the building should be properly winterized, and the water source closed. In the event that the building may be exposed to freezing temperatures and will be vacant, any hydronic coil units should be drained as well and, in such case, alternative heat sources should be utilized.

**IMPORTANT NOTE TO THE OWNER**

It is important that you fill out the owner’s registration card and mail it today. This will assist us in contacting you should any service or warranty information change in the future. When filling in the registration card, be sure to include the Model, Manufacturing and Serial Numbers, plus the installation date. If the registration card cannot be located, please call 1-877-254-4729 to register the furnace.

Your warranty certificate is also supplied with the unit. Read the warranty carefully and note what is covered. Keep the warranty certificate in a safe place, so you can find it, if necessary.

Before using this manual, check the serial plate for proper model identification.

The installation and servicing of this equipment must be performed by qualified, experienced technicians only.

**UNIT LOCATION**

1. The furnace area and the vicinity of any other gas appliances must be kept clear and free of combustible materials, gasoline, and other flammable vapors and liquids. Also, do not store or use flammable items such as paint, varnish, or lacquer in the area.

2. Do not store or use chlorine or fluorine products (bleaches, cements, strippers, aerosols) near the unit. They can corrode the heat exchanger.

3. Do not use the furnace closet as storage for brooms, mops, brushes and oily rags or cloths. The area must be kept clean, clean and free of lint. Furnace must be kept free and clear of exposed or loose insulation materials in the area of installation. Examine the furnace area when the furnace or additional insulation is added since some insulation materials may be combustible.

4. Make sure the furnace is always connected to an approved vent, in good condition, to carry combustion products outdoors.

5. Familiarize yourself with the controls that shut off the gas and electrical power to the furnace. If the furnace is to be shut down at the end of the heating season, turn off both the gas and electrical power. For safety, always turn the gas and electrical power off before performing service or maintenance on the furnace.

6. Establish a regular maintenance schedule to insure efficient and safe operation of the furnace. The furnace should be checked at the beginning of each heating and cooling season by a qualified service technician.

**WARNING**

To avoid personal injury or fire, minimum clearances to combustible surfaces must be followed.

7. Make certain the required clearances for the furnace are always maintained. These clearances are listed on the furnace clearance label. If any question develops, contact the installer of the furnace, or another qualified servicer.

**UNIT INSTALLATION**

Examine the furnace installation to determine the following:

1. All flue product carrying passages external to the furnace (i.e. chimney, vent connector) are clear and free of obstructions.

2. The vent connector is in place, slopes upward and is physically sound without holes or excessive corrosion.

3. The return air duct connection is physically sound, sealed to the furnace casing, and terminates outside the space containing the furnace.

4. The physical support of the furnace is sound without sagging, cracks, or gaps around the base so as to provide a seal between the support and the base.

5. There are no obvious signs of deterioration of the furnace.

6. Check for proper burner flame performance. Flame should extend directly outward from burners without, curling, floating, or lifting off.

**AIR REQUIREMENTS**

To avoid property damage, personal injury or death, sufficient fresh air must be supplied for proper combustion and ventilation of flue gases. Most homes require outside air to be supplied into the furnace area.

Improved construction and additional insulation in homes have reduced the heat loss and made these homes much tighter around doors and windows so that air infiltration is minimal. This creates a problem to supply ventilation and/or combustion air for gas fired or other fuel burning appliances. Any use of appliances that pull air out of the house (clothes dryers, exhaust fans, fireplaces, water heaters, non-direct vent furnaces, etc.) increases this problem and appliances could be starving for air.

If fuel-burning appliances are starved for air, the flue gases which these appliances produce as they operate may not vent outdoors properly, but remain in the home instead. These flue gases may
include carbon monoxide.

**Carbon Monoxide Poisoning Hazard**

Special Warning for Installation of Furnaces or Air Handling Units in Enclosed Areas such as Garages, Utility Rooms or Parking Areas

Carbon monoxide producing devices (such as an automobile, space heater, gas water heater, etc.) should not be operated in enclosed areas such as unventilated garages, utility rooms or parking areas because of the danger of carbon monoxide (CO) poisoning resulting from the exhaust emissions. If a furnace or air handler is installed in an enclosed area such as a garage, utility room or parking area and a carbon monoxide producing device is operated therein, there must be adequate, direct outside ventilation.

This ventilation is necessary to avoid the danger of CO poisoning which can occur if a carbon monoxide producing device continues to operate in the enclosed area. Carbon monoxide emissions can be (re)circulated throughout the structure if the furnace or air handler is operating in any mode.

CO can cause serious illness including permanent brain damage or death.

Carbon monoxide or “CO” is a colorless and odorless gas produced when fuel is not burned completely or when the flame does not receive sufficient oxygen.

Be aware of these air starvation signals which indicate conditions that may result in carbon monoxide or that carbon monoxide may be present:

2. Excessive humidity-heavily frosted windows or a moist “clammy” feeling in the home.
3. Smoke from a fireplace will not draw up the chimney.
4. Flue gases that will not draw up the appliance vent pipe.

**Combustion Air**

The air for combustion and ventilation can typically be obtained from the surrounding unconfined space or louvered closet door. Observe the following precautions concerning air availability:

- When a furnace is installed in a closet and the closet door is louvered, DO NOT OBSTRUCT LOUVERS. Louvers must be open and clear to provide combustion air to the furnace.
- When a furnace is installed in a confined space within a home and the air for combustion and ventilation enters the space through ducts from the outside, be sure to routinely check the entering and outlet, grilled openings to verify that they are always clear and clean.
- Do not partition off a small area around the furnace utilizing a non-louvered door. This could obstruct the combustion air from reaching the furnace.

**Indoor Humidity**

Relative humidity is the amount of water vapor in the air relative to the amount the air can hold at the same temperature. The colder the air; the less moisture it can hold. As air is warmed, its ability to hold moisture is increased. Relative humidity is important to your health and home as proper humidification helps reduce respiratory difficulties and helps improve the indoor air quality.

A good relative humidity is one just high enough to barely start condensation along the lower edges or lower corners of the windows. More than that can be damaging.

Frequent fogging or excessive condensation on inside windows indicates the indoor humidity level is too high for outdoor weather conditions. Damage to the building may result if the condition persists. Condensation on inside of storm windows indicates loose inside windows. Adding weather-stripping to tighten inside windows usually corrects this problem.

The following table shows the recommended maximum indoor humidity in relationship to the outdoor temperatures.

<table>
<thead>
<tr>
<th>Outdoor Temperature</th>
<th>Single-Paned Glass</th>
<th>Double-Paned Glass</th>
</tr>
</thead>
<tbody>
<tr>
<td>+30°F</td>
<td>30%</td>
<td>50%</td>
</tr>
<tr>
<td>+20°F</td>
<td>20%</td>
<td>40%</td>
</tr>
<tr>
<td>0°F</td>
<td>15%</td>
<td>35%</td>
</tr>
<tr>
<td>-10°F</td>
<td>10%</td>
<td>30%</td>
</tr>
<tr>
<td>-20°F</td>
<td>5%</td>
<td>25%</td>
</tr>
<tr>
<td>-30°F</td>
<td>3%</td>
<td>18%</td>
</tr>
</tbody>
</table>

**Table 1**

For furnaces operating on propane gas, please review the following warnings before use.

**WARNING**

To avoid property damage, personal injury or death, due to explosion or fire, install a gas detecting warning device. Since the odorant in propane gas can be reduced by iron oxide (rust), a gas detecting warning device is the only reliable method to detect propane gas leaks.

**WARNING**

If the gas furnace is installed in a basement, an excavated area or a confined space, it is strongly recommended to contact a propane supplier to install a gas detecting warning device in case of a gas leak.

- Since propane gas is heavier than air, any leaking gas can settle in any low areas or confined spaces.
- Propane gas odorant may fade, making the gas undetectable except with a warning device.

**WARNING**

An undetected gas leak will create a danger of explosion or fire. If the presence of gas is suspected, follow the instructions on the cover of this manual. Failure to do so could result in serious personal injury or death.

**Thermostat Functions**

There are many types and styles of thermostats but the operation is usually similar. Be sure to become familiar with your
THERMOSTAT. The simplest type of thermostat only starts and stops the furnace to maintain the desired room temperature. The most widely used types will control both heating and cooling functions and will have a Fan Switch with Auto and ON settings. On Auto, the circulating air blower will cycle on/off with the furnace but if switched to ON it will run continuously regardless of whether or not heating or cooling is being provided.

In addition, there are thermostats which automatically switch from heating to cooling mode and those with night set back capability. The night set back, or multiple set back, type allows for a different temperature at night or during the day when no one is at home. Programmable thermostats will allow for more control and tailoring of the heating and cooling functions. The level of this control will depend on the type of thermostat applied.

**System Switch**

- Gas Valve ON/OFF Switch
- White-Rodgers Model 36G22 (Single-Stage)
- System only cools, fan cycles off and on
- System only heats, fan cycles off and on
- System only heats, fan runs all the time
- System only cools, fan runs all the time
- No heating or cooling, fan runs all the time

**FURNACE OPERATION**

**WARNING**

**ELECTRICAL COMPONENTS ARE CONTAINED IN BOTH COMPARTMENTS. TO AVOID PERSONAL INJURY, ELECTRICAL SHOCK OR DEATH, DO NOT REMOVE ANY INTERNAL COMPARTMENT COVERS. CONTACT A QUALIFIED SERVICER AT ONCE IF AN ABNORMAL CONDITION IS NOTICED.**

Keep both doors in place except for inspection and maintenance. An interlock switch prevents furnace operation if the blower door is not in place.

**FURNACE START-UP**

2. Turn off the electrical power to the furnace.
3. Set the room thermostat to the lowest possible setting.
4. Remove the burner compartment door.
5. This furnace is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.
6. Move the furnace’s gas valve ON/OFF switch to the OFF position.
7. Wait five minutes to clear out any gas. Then smell for gas, including near the floor as some types of gas are heavier than air.
8. If you smell gas following the five minute waiting period in step 7, immediately follow the instructions on the cover of this manual.
9. Replace the burner compartment door.
10. Open the external manual gas shut-off valve.
11. Turn on the electrical power to the furnace.
12. Adjust the thermostat to a setting above room temperature.
13. After the burners are lit, set the thermostat to desired temperature.

**FURNACE SHUT DOWN**

To shut down your furnace, follow the steps listed below.

1. Set the thermostat to the lowest setting.
2. Integrated control closes gas valve extinguishing flame.
3. Induced draft blower is de-energized following a 15 second delay. The circulator blower is de-energized following a 60, 90, 120, or 180 second delay period.
4. Remove the burner compartment door.
5. Move the furnace’s gas valve ON/OFF switch to the OFF position.
7. Replace the burner compartment door.

**LOCKOUT RESET**

Furnace lockout is characterized by a non-functioning furnace (circulator blower may be running continuously) providing a one flash diagnostic LED code. Lockout results when a furnace control detects abnormal conditions. If the furnace is in “lockout”, it may be reset by any of the following methods:

1. One hour automatic reset. Control will automatically reset itself and attempt to resume normal operations following a one hour lockout period.
2. Power interruption. Interrupt 115 volt power to the furnace for between 0 and 20 seconds.
3. Thermostat cycle. Interrupt thermostat signal to the furnace for between 0 and 20 seconds.

If the condition which originally caused the lockout still exists, the control will return to lockout. If your furnace frequently locks out, a problem exists which must be corrected. Contact a qualified servicer.

**ROUTINE MAINTENANCE**

Maintenance is to be performed by a qualified service technician only. User maintenance is to be restricted to frequent air filter changes and to ensure the warnings and notices found elsewhere in this manual be followed. We recommend that at a minimum system maintenance be performed by a qualified service technician prior to the beginning of each heating season, and if equipped with air conditioning prior to that season.
WARNING

PERSONAL INJURY OR DEATH MAY RESULT FROM IMPROPER MAINTENANCE PERFORMED BY UNTRAINED PERSONNEL. CALL YOUR INSTALLING DEALER OR OTHER QUALIFIED SERVICE COMPANIES TO PERFORM THE MAINTENANCE INSPECTION.

WARNING

TO AVOID PERSONAL INJURY OR DEATH DUE TO ELECTRICAL SHOCK, DISCONNECT THE ELECTRICAL POWER BEFORE PERFORMING ANY MAINTENANCE.

ANNUAL INSPECTION

The furnace should be inspected by a qualified installer, or service agency at least once per year. This check should be performed at the beginning of the heating season. This will insure that all furnace components are in proper working order and that the heating system functions appropriately. Particular attention should be paid to the following items. Repair as necessary.

- Flue pipe system. Check for blockage and/or leakage. Check the outside termination and the connections at and internal to the furnace.
- Combustion air intake pipe system (where applicable). Check for blockage and/or leakage. Check the outside termination and the connection at the furnace.
- Heat exchanger. Check for corrosion and/or buildup within the heat exchanger passageways.
- Burners. Check for proper ignition, burner flame, and flame sense. Flames should extend directly outward from burners without curling, floating or lifting off.
- Wiring. Check electrical connections for tightness and/or corrosion. Check wires for damage.
- Filters. Check that filters are clean and in the proper placement in the furnace or duct system.

FILTERS

WARNING

TO AVOID PROPERTY DAMAGE, PERSONAL INJURY OR DEATH, DISCONNECT ELECTRICAL POWER BEFORE REMOVING FILTERS. NEVER OPERATE FURNACE WITHOUT A FILTER INSTALLED BECAUSE DUST AND LINT WILL BUILD UP ON INTERNAL PARTS RESULTING IN LOSS OF EFFICIENCY, EQUIPMENT DAMAGE AND POSSIBLE FIRE.

A return air filter is not supplied with this furnace; however, a means of filtering all of the return air must be provided. Your installer will supply filters at the time of installation. Become familiar with filter location and procedures for removing, cleaning and replacing them.

If you need assistance, contact the installer of your furnace or another qualified servicer.

Filters must be inspected, cleaned or changed every two months or as required. As a homeowner, it is your personal responsibility to keep air filters clean. Remember that dirty filters are the most common cause of inadequate heating or cooling performance.

FILTER REMOVAL

Filters can be located in a central return grille, a side panel external filter rack (upflow only), or internally. To remove filters from an external filter rack in an upright upflow installation, follow the directions provided with external filter rack kit. To remove all other filter configurations, follow the directions listed in the Installation Manual.

If using Media or Electronic Air Cleaner, follow the directions provided with the air cleaner for proper filter removal, cleaning, and replacement.

FILTER CLEANING AND/OR REPLACEMENT

Disposable filters must be replaced with a filter or filters of the same size as that which is removed. Filters must comply with UL900 or CAN/ULC-S111 Standards.

Permanent filters must be cleaned, washed, and dried as specified by the filter manufacturer. If it becomes necessary to replace a permanent filter, it must be replaced with a filter or filters of the same size as that which is removed. Filters must comply with UL900 or CAN/ULC-S111 Standards.

When reinstalling filters, be careful to maintain correct airflow direction.
NOTE: If safety labels are missing or illegible, contact the installing dealer or our Customer Service Department for ordering information.

FOR YOUR SAFETY
READ BEFORE OPERATING

WARNING: If you do not follow these instructions, explosion may result causing property damage, personal injury or loss of life.

A. This appliance does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.

B. BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS
- Do not try to light any appliance.
- Do not touch any electric switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

C. Use only your hand to push in or turn the gas control lever.

D. Do not use this appliance if any part has been underwater.

Operating Instructions

1. STOP! Read the safety information above on this label.
2. Set the thermostat to lowest setting.
3. Turn off all power to the appliance.
4. This appliance is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.
5. Push the gas control lever to "OFF" position. Do not force.
6. Wait five (5) minutes to clear out any gas, then smell for gas, including near the floor. If you smell gas, go to next step.
7. Push gas control lever to "ON".
8. Replace access panel.
9. Turn on all electric power to the appliance.
10. Set thermostat to desired setting.
11. If the appliance will not operate, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas company.

A. This appliance does not have a pilot. It is equipped with an ignition device which automatically lights the burner. Do not try to light the burner by hand.

B. BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS
- Do not try to light any appliance.
- Do not touch any electric switch.
- Do not use any phone in your building.
- Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

C. Use only your hand to push in or turn the gas control lever.

D. Do not use this appliance if any part has been underwater.

Operating Instructions

1. STOP! Read the safety information above on this label.
2. Set the thermostat to lowest setting.
3. Turn off all electric power to the appliance.
4. Push the gas control lever to "OFF" position. Do not force.
5. Replace control access panel.

To Turn Off Gas To Appliance

1. Set the thermostat to lowest setting.
2. Turn off all electric power to the appliance if service is to be performed.
3. Push the gas control lever to "OFF" position.
4. Do not force.
5. Replace control access panel.

Pour Couper L'Admission de Gaz de l'Appareil

1. Réglez le thermostat à la température la plus basse.
2. Coupez l'alimentation électrique de l'appareil s'il faut procéder à des opérations d'entretien.
3. Poussez le levier du contrôle du gaz à "OFF / ARRET" position.
4. Ne pas forcer.
5. Remettez en place le panneau d'accès.
SAFETY LABELS

CARBON MONOXIDE POISONING HAZARD

Special Warning for Installation of Furnaces or Air Handling Units in Enclosed Areas such as Garages, Utility Rooms or Parking Areas

Carbon monoxide producing devices (such as an automobile, space heater, gas water heater, etc.) should not be operated in enclosed areas such as unventilated garages, utility rooms or parking areas because of the danger of carbon monoxide (CO) poisoning resulting from the exhaust emissions. If a furnace or air handler is installed in an enclosed area such as a garage, utility room or parking area and a carbon monoxide producing device is operated therein, there must be adequate, direct outside ventilation.

This ventilation is necessary to avoid the danger of CO poisoning which can occur if a carbon monoxide producing device continues to operate in the enclosed area. Carbon monoxide emissions can be (re)circulated throughout the structure if the furnace or air handler is operating in any mode.

CO can cause serious illness including permanent brain damage or death.

WARNING FIRE, EXPLOSION AND ASPHYXIATION HAZARD

MOTOR OR INSTALLATION, ADJUSTMENT, ALTERATION OR SERVICE OF MAINTENANCE CAN LEAD TO PROPERTY DAMAGE, PERSONAL INJURY OR DEATH, OR EXPOSURE TO SUBSTANCES IN FUEL, LUBRICANT, OR COMBUSTION WHICH CAN CAUSE DEATH OR SEVERE ILLNESS, AND ARE NOT TO BE PERFORMED BY THE PUBLIC. INSTALLATION AND SERVICE MUST BE PERFORMED BY A QUALIFIED PROFESSIONAL. SERVICE AGENCY OR GAS SUPPLIER

WARNING FIRE AND EXPLOSION HAZARD

CAN RESULT INเดอะEXHAUST VAPORS AND SEELEDS IN THE VENTILATION SYSTEM OR USE OF EXHAUST OR OTHER FLAMMABLE VAPORS CAN LEAD TO DEATH. AS MENTIONED ABOVE, CARBON MONOXIDE PRODUCING DEVICES SHOULD NOT BE INSTALLED IN ENCLOSURES SUCH AS GARAGES, UTILITY ROOMS OR PARKING AREAS. IF A FURNACE OR AIR HANDLER IS INSTALLED IN SUCH AN AREA, THERE MUST BE ADEQUATE, DIRECT OUTSIDE VENTILATION.

WARNING

Risk of electric shock or death.

Disconnect remote electric power supply or supplies before servicing.

This compartment must be closed except when servicing.

WARNING

DANGER DE CHOC ELECTRIQUE OU DE MORT.

Débrancher toute boîte à fusibles avant l'entretien.
Ce compartiment doit rester fermé, sauf pour l'entretien.

WARNING

HEATING UNITS SHOULD NOT BE UTILIZED WITHOUT REASONABLE, ROUTINE, INSPECTION, MAINTENANCE AND SUPERVISION. IF THE BUILDING IN WHICH ANY SUCH DEVICE IS LOCATED WILL BE VACANT, CARE SHOULD BE TAKEN THAT SUCH DEVICE IS ROUTINELY INSPECTED, MAINTAINED AND MONITORED. IN THE EVENT THAT THE BUILDING MAY BE EXPOSED TO FREEZING TEMPERATURES AND WILL BE VACANT, ALL WATER-BEARING PIPES SHOULD BE DRAINED, THE BUILDING SHOULD BE PROPERLY WINTERIZED, AND THE WATER SOURCE CLOSED. IN THE EVENT THAT THE BUILDING MAY BE EXPOSED TO FREEZING TEMPERATURES AND WILL BE VACANT, ANY HYDRONIC COIL UNITS SHOULD BE DRAINED AS WELL AND, IN SUCH CASE, ALTERNATIVE HEAT SOURCES SHOULD BE UTILIZED.

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TROUBLESHOOTING / BEFORE YOU REQUEST A SERVICE CALL

If your furnace is not operating or is performing improperly, take time to perform the following checks before requesting service. A couple of simple checks may allow you to avoid a service call. If the following steps do not resolve the problem, contact a qualified servicer for further troubleshooting and/or repairs. Do not attempt troubleshooting beyond that which is outlined below. Do not attempt repairs yourself.

- Check the blower compartment sight glass. If LED is flashing, record the number of flashes seen in sequence, shutdown your unit as outlined in the “Furnace Start-up” section and contact a qualified servicer for further troubleshooting and/or repairs. Refer to Installation Instructions for code identification. If not flashing, continue with checks.
- Check thermostat for proper operation. Verify that it is set on HEAT and that temperature (above room temperature) setting is appropriate.
- Check fuse or circuit breaker in furnace electrical circuit. Replace as necessary.
- Check to see that the manual gas shut-off valve external to the furnace is in the ON position. If the valve is in the OFF position, turn the gas ON following the start up procedures outlined in the “Furnace Start-up” section.
- Check for dirty filter(s). This is the most common cause of improper furnace operation. Replace or clean filters as necessary.
- Check for blocked return air or supply air grilles throughout your home. Grilles may be blocked by furniture, drapery, clothes, carpeting, etc. Clear any blockage.

Most questions can be answered by your local dealer. For additional information, please call:

CONSUMER INFORMATION LINE
TOLL FREE
1-877-254-4729 (U.S. only)
email us at: customerservice@goodmanmfg.com
fax us at: (731) 856-1821
(Not a technical assistance line for dealers.)

Outside the U.S., call 1-713-861-2500.
(Not a technical assistance line for dealers.)
Your telephone company will bill you for the call.

To obtain the proper labels, the Model Number and Serial Number of the unit must be supplied. These numbers are recorded on the nameplate of the furnace. For convenience, record this information here:

MODEL NUMBER: ___ ___ ___ ___ ___ ___ ___ ___