DISHWASHER USE AND CARE MANUAL
MODEL: SHE99CO5  Installation Instructions located on reverse side
Congratulations and Thank You from Bosch!

Thank you for selecting a Bosch dishwasher. You have joined the many consumers who demand quiet and superior performance from their dishwashers.

This manual was written with your safety and convenience in mind, and the information contained herein is very important. We highly recommend that you read this manual before you use your dishwasher for the first time.

To learn even more about your dishwasher and available accessories, as well as many other top-quality Bosch appliances, visit our website at www.boschappliances.com.

Please contact us if you have any questions or comments. You can call us at 1-800-944-2904, or you can write us at:

BSH Home Appliances, Corp.
5551 McFadden Avenue
Huntington Beach, CA 92649

Enjoy!

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⚠ Important Safety Instructions

⚠ WARNING
Misuse of the dishwasher can result in serious injury or death. Do not use the dishwasher in any way not covered in this manual or for any purpose other than those explained on the following pages.

⚠ WARNING
Severe product damage and/or injury could result from the use of unqualified service technicians or non-original replacement parts. All repairs must be performed by a qualified service technician using only original equipment factory replacement parts.

⚠ CAUTION
Never use steam cleaning product to clean your dishwasher. The manufacturer will not be liable for possible damages or consequences.

⚠ CAUTION
Never use harsh chemicals to clean your dishwasher. Some chloride-containing cleaning products can damage your dishwasher and may present health hazards!

- Use this dishwasher only for its intended function, which is the washing of household dishware and kitchenware.
- This dishwasher is provided with a manual set which includes Installation Instructions and Use and Care Manual. Read and understand all instructions before using the dishwasher.
- Use only detergents or wetting agents recommended for use in a dishwasher, and keep them out of the reach of children.
- When loading items to be washed:
  - Locate sharp items so that they are not likely to damage the door seal.
  - Load knives and other sharp utensils with their HANDLES UP to reduce the risk of cut-type injuries.
- Do not wash plastic items unless they are marked "dishwasher safe" or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- Do not operate your dishwasher unless all enclosure panels are in place.
- Do not tamper with or override controls and interlocks.
- Do not abuse, sit on, or stand on the door or dish racks of the dishwasher.
- To reduce the risk of injury, do not allow children to play in or on the dishwasher.
- When children become old enough to operate the appliance, it is the legal responsibility of the parents or legal guardians to ensure that they are instructed in safe practices by qualified persons.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. Hydrogen gas is explosive. Before using a dishwasher that is connected to a hot water system that has been unused for two weeks or longer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is explosive, do not smoke or use an open flame during this time.
- Remove the door to the washing compartment when removing an old dishwasher from service or discarding.
- To avoid floor damage and possible mold growth, do not allow wet areas to remain around or under the dishwasher.
- Protect your dishwasher from the elements.
- Protect against freezing to avoid possible damage to the fill valve. Damage caused by freezing is not covered by the warranty.

⚠ WARNING
Electrical shock or fire could result if the electrical supply for the dishwasher covered in this manual is incorrectly installed or if the dishwasher has been improperly grounded. Do not use the dishwasher covered in this manual if you are not certain the electrical supply has been correctly installed or the dishwasher has been properly grounded.

GROUNDING INSTRUCTIONS
This appliance must be grounded to a metal, permanent wiring system, or an equipment grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the dishwasher. See the Installation Instructions included with this dishwasher for more information on electrical requirements.

SAVE THESE INSTRUCTIONS!
Dishwasher Components

Dishwasher Features

**AVS™ Noise Reduction System:** A two-pump motor system, the Suspension Motor™, and triple insulation make Dishwashers the quietest in North America.

**Condensation Drying:** A high temperature final rinse, a low temperature stainless steel tub, and the sheeting action of a rinse aid result in drying that is hygienic, energy efficient, and economical.

**Digital Countdown Display:** A digital readout that counts down the time remaining in the cycle, and is also used in setting other options.

**Exact Wash™:** Reduces water, energy consumption and noise by alternately distributing water to either the upper, lower, or both spray arms.

**Exceptionally Low Water Usage:** As little as 3.1 gallons in the Auto Delicate cycle.

**Filter System:** Four filters ensure distribution of clean water and protect the main pump and the drain pump from foreign material.

**Flow-Through Heater™:** Heats water to a temperature of up to 161°F.

**Nylon Racks:** Eliminate cuts and nicks, and have a five-year warranty.

**Refill Rinse Aid Indicator:** The control display reads “Refill Rinse Aid” when the rinse aid dispenser needs refilling.

**Sanitized Indicator:** The control display reads “Sanitized” to indicate that your dishes are sanitized to the standards of the National Sanitation Foundation.

**SENSOTRONIC™:** Checks water condition and decides whether a second fresh water fill is necessary.

**Stainless Steel TALLTUB™:** A rust-free, hygienic interior surface with a lifetime warranty.

**Water Shut-Off:** A safety feature that stops the flow of incoming water if water is detected in the base of the dishwasher.

**Additional Drying Heat:** Raises the rinse water temperature, which results in better drying.

**Cup Shelves:** Fold-down shelves that hold cups or large kitchen utensils.
Dishwasher Features (continued)

**Cycle Completion Signal:** A tone that sounds when your dishwasher finishes washing and drying your dishes.

**Delay Start:** Allows you to delay the start of the wash cycle for up to 24 hours.

**Knife Rack:** Designed to securely hold fine cutlery and silverware.

**RACKMATIC™ Height-Adjustable Top Rack:** Lower the top rack to accommodate large items in the top rack, or raise the top rack to make room for larger items in the bottom rack.

**Top Rack and Bottom Rack Flip Tines:** Tines that fold down allow loading versatility.

**POWERBOOST™:** Reduces the time to complete the wash cycle by preheating.

**OPTIDRY™:** Senses when the unit is low on rinse aid and automatically adjusts the drying performance.

**CLEARTOUCH™ Controls:** Provide easy cleaning while preventing accidental activation.

**Rack Attachment:** Adds additional fold down shelves on the lower rack.

Dishware Materials

**NOTE:** Before using your dishwasher for the first time, check the information in this section. Some items are not dishwasher safe and should be hand-washed; others require special loading. Contact the item’s manufacturer if you are unsure about the item’s dishwasher suitability.

**Recommended**

**Aluminum:** Colored anodized aluminum may fade over time. Minerals in your water may cause the aluminum to darken or spot. This can usually be removed by using a soap-filled steel wool pad.

**China, Crystal, Stoneware:** Some hand-painted pieces may discolor, fade, or spot. Hand-wash these pieces. Position fragile glassware so that it will not topple over or contact other pieces during the wash cycle.

**Glass:** Milk glass may yellow.

**Non-Stick Coatings:** Apply a light coating of vegetable oil to non-stick surfaces after drying.

**Plastics:** Make sure the piece is dishwasher safe.

**Stainless Steel, Sterling Silver, and Silver Plate:** Place these pieces so that they do not contact dissimilar metals.

**Not Recommended**

**Acrylic:** Crazing (small cracks throughout the acrylic) may occur.

**Adhesive-Joined Pieces:** Adhesives that join materials such as plastic, wood, bone, steel copper, tin, etc. may loosen.

**Bone-Handled Utensils:** Handles may separate.

**Iron:** Iron will rust. Hand-wash and dry immediately.

**Non-Dishware Items:** Your dishwasher is intended for use in cleaning ONLY standard household dishware and kitchenware.

**Pewter, Brass, Bronze:** Pewter will tarnish. Hand-wash and dry immediately.

**Tin:** Tin will rust. Hand-wash and dry immediately.

**Wood:** Wooden bowls, wooden utensils, and wood-handled utensils can crack, warp, and lose their finish.
Preparing and Loading the Dishware

Preparing the Dishware
Do not pre-wash items having loosely-attached soiling.
Remove large food particles, bones, seeds, toothpicks, and excessive grease.
Items having burned-on or hard, stuck-on soiling may require soaking and hand-scouring.

Loading the Dishwasher

**CAUTION**
To avoid dishwasher damage, do not load the dishwasher with objects such as paper products, plastic bags, packing materials, or anything other than normal dishware and kitchenware. Do not load the dishwasher with anything other than dishwasher-safe dishware and kitchenware.

Check the Dishware Materials section of this manual if you are unsure about an item’s dishwasher suitability.

Load only dishwasher-safe items into the dishwasher.

Load items so that water can reach every part of every item.

Place pots, pans, cups, bowls, and glasses upside-down in the racks.

Separate items of dissimilar metals.

**NOTE:** Make sure items do not protrude through the bottom of the racks and block the spray arms.

Top Rack Accessories

RACKMATIC™ Top Rack Height Adjustment
The top rack can be lowered to accommodate large items in the top rack, and raised to make room for large items in the bottom rack.

To lower the top rack:
1. Pull the top rack out of the dishwasher until it stops rolling.
2. Press the RackMatic™ handles inward as shown in Figure 1 and let the rack drop.

To raise the top rack:
1. Pull the top rack out of the dishwasher until it stops rolling.
2. Grasp the top of the rack above the RACKMATIC™ handles and pull it upward as shown in Figure 2 until the RACKMATIC™ handles lock the rack into position (you do not need to press the RACKMATIC™ handles in order raise the rack).

**NOTE:** Before you push the top rack back into the dishwasher, ensure that the rack height is the same on both sides. Otherwise, the dishwasher door will not shut and the top rack spray arm will not connect to the water circuit.

3. Push the top rack back into the dishwasher.

Flip Tines
Flip tines fold down to make loading the racks easier in some instances.
Grasp the tine stem as shown in Figure 3 and fold the tines downward.

Cup Shelves
In addition to cups, the cup shelves can also hold large utensils.
Grasp the cup shelves as shown in Figure 4 and fold them down.
Place cups upside-down on the cup shelves.
Preparing and Loading the Dishware (continued)

**Top Rack Accessories**

**Knife Rack**
The knife rack is an extra shelf for knives and other large utensils. It is assembled onto an edge of the upper rack.

Place knives with sharp sides down, see Fig. 5.

**Loading the Top Rack**
Figure 6 shows how to arrange a typical mixed load in the top rack.

Figure 7 shows the top rack load pattern for 12 place settings.

**NOTE:** When pushing the top rack into the dishwasher, push it until it stops against the back of the tub. Otherwise, the top rack spray arm may not connect to the water supply.

**Bottom Rack Accessories**

**Flip Tines**
Flip Tines fold down to make loading the racks easier in some instances.

Grasp the tines as shown in Figure 8 and fold the tines downward.

**Rack Attachment**
The rack attachment has two additional cup shelves upon which to place cups and large kitchen utensils. The rack attachment is assembled on the rear edge of the lower rack.

**To assemble:**
Slide the Rack Attachment in, Figure 10, keeping the longest tines on the inside of the top basket wire (a) and on the outside of the lower basket wire (b), see Fig. 9. The short tines will snap into place, see Figure 11.

To use the rack attachment, fold down the cup shelves and place items to be washed, see Figure 11.
Preparing and Loading the Dishware (continued)

Loading the Bottom Rack

NOTE: Keep the vent on the tub's right side clear by placing tall items such as plastic cutting boards and tall baking sheets on the bottom rack's left side, center, or back.

Place large items in the bottom rack. Load pots and pans upside-down. Figure 12 shows a typical mixed load in the bottom rack.

Figure 13 shows the bottom rack load pattern for 12 place settings.

When the bottom rack is loaded, push it into the dishwasher.

To Load Extra Tall Items:

1. Remove the empty top rack by pulling it out of the dishwasher until it stops rolling.
2. Pull the front of the rack upward and outward until the rollers are completely free of the roller guides. Set the top rack aside.
3. Push the roller guides back into the dishwasher.
4. Insert the Extra Tall Item Sprinkler into the top rack spray outlet and turn the sprinkler clockwise to lock it into position as shown in Figure 14.

5. Place your extra tall item(s) in the bottom rack as shown in Figure 15.

NOTE: Keep the vent on the tub's right side clear by placing tall items such as plastic cutting boards and tall baking sheets on the bottom rack's left side, center, or back.

To avoid dishwasher damage, do not reinstall the top rack without removing the extra tall item sprinkler. Do not reinstall the top rack with the sprinkler installed.

To remove the sprinkler and return the dishwasher to its normal condition:

1. Turn the sprinkler counterclockwise and remove it from the top rack spray outlet.
2. Retrieve the top rack.
3. Tilt the top rack upwards and position the top rack rollers onto the roller guides.
4. Continue pushing the top rack until the rollers are on the guides.
5. Push the top rack into the dishwasher.
Loading the Silverware Basket

⚠️ CAUTION
The sharp points and edges of knives and other sharp utensils can cause serious injuries. Load knives and other sharp utensils with sharp points and edges down. Do not allow children to handle or play near knives and sharp utensils.

Keep children away from knives and other sharp utensils.

NOTE: The silverware basket lids can be folded up to accommodate large or oddly-shaped items.

With the silverware basket lids down, load the silverware basket following a pattern suggested by Figure 16, placing knives with their handles up, and forks and spoons with their handles down.

To split the Flexible Silverware Basket:

1. Grasp the basket and slide the two halves in opposite directions as shown in Figure 17a.

2. Pull the two halves apart as shown in Figure 17b.

3. See Figure 18 for suggestions for placing the two halves in the lower rack.

If large or oddly-shaped items are to be loaded into the silverware basket with the lids up, load the items so that they do not nest together. Load knives and sharp utensils with their handles up.

The basket splits along its length, making two halves that may be placed in a variety of positions in the lower rack, greatly increasing the lower rack's loading versatility.
Before you begin

Using the Touch Pad Controls
Your new dishwasher is equipped with the latest control technology featuring CLEARTOUCH™ activation.
In order to activate a button, place the entire fingertip over the desired button and hold it in place for three seconds. This three-second hold is intended to prevent accidental activation.

Selecting a Language
Before using your new dishwasher you must select a language.
Open the door far enough to expose the controls and press the ON/OFF button to turn the unit on.
The first time you turn on the dishwasher, the language selection screen (see above, Dishwasher Controls, Buttons and Display) will appear.
The available languages are:
1. AE = American English
2. CF = Canadian French
3. MS = Mexican Spanish
The language abbreviation “AE” will be flashing. If you want a different language press – or + until the desired language flashes.
Save the selected language by pressing the MENU/OK button.
If you select the wrong language:
1. Press the MENU/OK button seven times to activate the language selection screen
2. If you change to a different language, press the MENU/OK to save.
3. In the Options Step Down Menu you can return to the main menu at any time by pressing the START button.
See the Selecting Dishwasher Options section of this manual for more information on selecting a language.

Selecting a Wash Cycle
After adding detergent and rinse aid as explained in the Adding Detergent and Rinse Aid section of this manual, turn the dishwasher on by pressing the ON/OFF button. The display will indicate the default cycle, “Auto Wash”.
If you did not add rinse aid, the display will indicate “Refill Rinse Aid.” To bypass this screen press the MENU/OK button.
To select a different cycle press + or – until the display shows the desired wash cycle.

CAUTION
To avoid damage to delicate or heirloom items do not wash them in your dishwasher.

Always make sure your dishware is dishwasher safe. Refer to the Dishware Materials section of this manual for guidance.

Wash Cycle Selections
Wash cycles accessible from this menu include:
Auto Super Wash
Cleans items having baked-on or hard dried-on food soils. These items may require soaking or hand scouring.
Auto Wash (default cycle)
Cleans large loads with loosely attached food soils.
Auto Delicate Wash
Cleans delicate or heirloom dishware and silverware, or other special items. Hand washing may be the best for such items.
Party Wash
Cleans lightly soiled dishes and reduces overall wash time. Use this cycle to clean glasses and desert dishes that may need to be re-used at the same event.
Rinse and Hold
Allows you to rinse the food soil off of a partial load and hold them in the dishwasher until there is a full load.
Selecting Dishwasher Options

The factory default settings for all options should provide good results.

NOTE: The door must be open to activate the controls.

Options Selections

You can access the available options in the Options Step Down Menu as follows:

Delay Start

This option allows you to delay the start of the selected cycle for up to 24 hours in 30 minute increments.

NOTE: In the Options Step Down Menu you can return to the main menu at any time by pressing the START button.

1. Open the dishwasher door far enough to expose the control panel.
2. Press the ON/OFF button.
3. Press the MENU/OK button once to display the Delay Start option. You must press the button twice if you are out of rinse aid.
4. Press the + or - button until the display shows the desired amount of delay time.
5. After selecting the desired amount of delay time, you must press the MENU/OK button to save the setting. The display will indicate “Value Stored” and return to the main menu. If you did not select a delay time, press the START button to return to the main menu.
6. You can now select the desired wash cycle by pressing the – or + buttons.
7. Press START and close the dishwasher door to begin the cycle.

Control Panel (Message Display)

The dishwasher will display special messages to give the user additional information about cycles. This option allows you to turn this special message feature on or off.

NOTE: In the Options Step Down Menu you can return to the main menu at any time by pressing the START button.

1. Open the dishwasher door far enough to expose the control panel.
2. Press the ON/OFF button.
3. Press the MENU/OK button three times. You must press the button four times if you are out of rinse aid.
4. Press the + button to turn the Control Panel (Message Display) on or off.
5. After selecting the desired setting, you must press the MENU/OK button to save the setting. The display will show “Value Stored” and return to the main menu. If you did not select a different setting, press the START button to return to the main menu.

Extra Drying

This option allows you to adjust the final rinse temperature to improve drying or to save energy.

NOTE: In the Options Step Down Menu you can return to the main menu at any time by pressing the START button.
Operating the Dishwasher (continued)

1. Open the dishwasher door far enough to expose the control panel.
2. Press the ON/OFF button.
3. Press the MENU/OK button four times to obtain the current drying program. You must press the button five times if you are out of rinse aid.
4. Press the + or − buttons to step through the following options:
   - Economy Drying – saves energy.
   - Normal Drying – factory default setting.
   - Extra Drying – improves the drying performance.
5. After selecting the desired drying option, you must press the MENU/OK button to save the setting. The display will show “Value Stored” and return to the main menu. If you did not select a different drying option, press the START button to return to the main menu.
6. Select the desired wash cycle by pressing the − or + buttons.
7. Press START and close the dishwasher door to begin the cycle.

End Signal
The dishwasher emits a tone (five times) to let you know that your dishes are clean and dry. You can change the tone volume or you can disable it.

NOTE: In the Options Step Down Menu you can return to the main menu at any time by pressing the START button.

1. Open the dishwasher door far enough to expose the control panel.
2. Press the ON/OFF button.
3. Press the MENU/OK button six times to display the current End Signal setting. You must press the button seven times if you are out of rinse aid.
4. Press the + button to turn the rinse aid dispenser on or off. After selecting the desired setting, you must press the MENU/OK button to save the setting. The display will show “Value Stored” and return to the main menu. If you did not change the rinse aid amount, press the START button to return to the main menu.
5. Select the desired wash cycle by pressing the − or + buttons.
6. Press the START button and close the dishwasher door to begin the cycle.

NOTE: When the rinse aid setting is turned off, the display message “Refill Rinse Aid” will not appear.

See the Adding Detergent and Rinse Aid section for further information.

Display Language Selection
This option allows you to select the display language. The first time that you use your dishwasher this screen will automatically appear.

NOTE: In the Options Step Down Menu you can return to the main menu at any time by pressing the START button.

1. Open the dishwasher door far enough to expose the control panel.
2. Press the ON/OFF button.
Operating the Dishwasher (continued)

3. Press the MENU/OK button seven times to display the current language setting. You must press the button eight times if you are out of rinse aid.

4. The available language choices are:
   - AE = American English
   - CF = Canadian French
   - MS = Mexican Spanish

5. Press the + or – buttons until the desired language flashes.

6. After changing the language selection, you must press the MENU/OK button to save the setting. The display will show “Value Stored” and return to the main menu. If you did not change the language, press the START button to return to the main menu.

7. Select the desired wash cycle by pressing the – or + buttons.

8. Press START and close the dishwasher door to begin the cycle.

Standard Programs
The wash cycles available in this hidden menu are special wash cycles that may be used to solve special needs in the field.

NOTE: In the Options Step Down Menu you can return to the main menu at any time by pressing the START button.

1. Open the dishwasher door far enough to expose the control panel.
2. Press the ON/OFF button.
3. Press the MENU/OK button eight times to display the screen “STANDARD PROGRAMS”. You must press the button nine times if you are out of rinse aid.

4. After the “STANDARD PROGRAMS” screen is displayed, press the + button one time to display available wash cycles. Those cycles are:
   - Regular – normal wash cycle.
   - Enviro Care – reduces water and energy consumption.
   - Glass Care – reduces temperatures to reduce glass damage.
   - Extreme Wash - for extremely hard to remove food soils.

5. Press the + or – buttons until the desired wash cycle is displayed.

6. When the desired setting is displayed, press the START button and close the door to begin the cycle.

Starting the Dishwasher
When the correct cycle and options are shown in the display window and you have added detergent and rinse aid as explained in the Adding Detergent and Rinse Aid section of this manual, press the START button and close the door.

After pressing the START button, the display will show the following information:

- “Close the door”.
- Estimated completion time (this estimated time automatically adjusts throughout the cycle based on incoming water temperature and selected options).
- Current cycle name.
- “Return” (allows you to choose another cycle).

Close the dishwasher door. The dishwasher will begin and run until the cycle is complete.

When the cycle ends, the dishwasher will emit an end of cycle tone (five times). Open the dishwasher door. The display will briefly show “Clean”. After 5 seconds the dishwasher will automatically turn off.

NOTE: To accelerate and enhance drying, open the dishwasher door, pull the top rack a few inches out of the dishwasher, and prop the dishwasher door against the top rack.

Interrupting a cycle

**WARNING**

You could be seriously scalded if you open the dishwasher door quickly during a wash or rinse cycle. Do not fully open the dishwasher door for at least 10 seconds or until water noises stop.

Open the dishwasher door far enough to expose the control panel. The display will show:

- “Close the door”.
- the remaining cycle time.
- the selected cycle.
- the cycle phase.
- “Cancel Program”.
Operating the Dishwasher
(continued)

To continue the cycle, shut the dishwasher door. The dishwasher will start automatically and continue the selected cycle.

Canceling a Cycle

Open the dishwasher door far enough to expose the control panel. The display will show:

- “Close the door”.
- the remaining cycle time.
- the selected cycle.
- the cycle phase.
- “Cancel Program”.

Press the – button. The display will show “To cancel - close the door”.

Close the dishwasher door.

When the dishwasher has drained, the dishwasher will emit an end of cycle tone (five times).

Open the dishwasher door. The display will briefly show “Clean”. After 5 seconds the dishwasher will automatically turn off.

Child Safety Latch

Your dishwasher is shipped from the factory with the Child Safety Latch disengaged and in the normal operating mode. Pull on the door handle to open the door. The Child Safety latch activation lever is located in the recess for the door handle. You must look up into the recess to find the Child Safety Latch activation lever (see Figure 19).

To activate the Child Safety Latch insert a matchstick or other non-metal object into the opening as shown in Figure 19. The activation lever will release and move toward the left.

You have now activated the Child Safety Latch. Each time you open the dishwasher door you will need to slide the activation lever to the right to release the door locking mechanism, you can then pull the door open (See Figure 20). After you open the door you should release the Child Safety Latch Activation lever and let it slide back toward the left.

To deactivate the Child Safety Latch insert a matchstick or other non-metal object into the opening as shown in Figure 21. Slide the activation lever to the right and hold. Remove the matchstick and release the lever. The feature has now been deactivated and you can open the door by pulling the handle.

Unloading the Dishwasher

It is recommended to unload the bottom rack first. Remove and unload the silverware basket(s). They are easily removed for unloading.

Unload the top rack.
Adding Detergent and Rinse Aid  (continued)

Detergent

**CAUTION**

To avoid dishwasher damage, do not use hand dishwashing products in your dishwasher.

Use only detergent specifically designed for dishwashers. For best results, use fresh powdered dishwashing detergent.

This dishwasher uses less water so you need to use less detergent. With soft water, 1 tablespoon (15ml) of detergent will clean most loads. The detergent dispenser cup has lines that measure detergent to 1 tablespoon (15ml) and 1.75 tablespoons (25ml). 3.5 tablespoons (45ml) of detergent will completely fill the detergent dispenser cup.

**CAUTION**

To avoid dishware damage, do not use too much detergent if your water supply is soft. Using too much detergent in soft water may cause etching in glassware.

*NOTE:* If you do not know the hardness of your water supply, use 15ml of detergent. Increase the amount of detergent, if necessary, to the least amount required to get your dishware and kitchenware clean.

Use the measuring lines in the detergent dispenser cup as a guide to measure the amount of detergent recommended in Table 1.

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<th>Wash Cycle</th>
<th>Unit of Measure</th>
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<th>Soft</th>
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<td>1.75 to 3.5</td>
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<td>ml</td>
<td>25-45</td>
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<td>Rinse and Hold</td>
<td>None</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
</tbody>
</table>

**Table 1 - Recommended Detergent Amount**

---

**Rinse Agents**

To achieve proper drying, always use a liquid rinse agent, even if your detergent contains a rinse agent or drying additive.

**Filling the Detergent Dispenser**

Fill the dispenser cup as recommend in Table 1. Slide the detergent dispenser cover in the direction shown in Figure 22A and press it down firmly as shown in Figure 22B so that the cover snaps shut.
Adding Detergent and Rinse Agent (continued)

Opening the Detergent Dispenser Cover

NOTE: To open the detergent dispenser cover, press the blue release in the direction shown in Figure 23. Pressing down on the release tab will not open the cover.

Press the blue release tab in the direction shown by the arrow in Figure 23.

The cover will slide open to the right.

Filling the Rinse Agent Dispenser

Open the rinse agent dispenser by pressing the star on the cover with your index finger while lifting the tab with your thumb as shown in Figure 24.

Add liquid rinse agent to the dispenser as shown in Figure 25A until the rinse agent reservoir is full. Wipe up any excess rinse agent that puddles when the dispenser reservoir is full.

Return the rinse agent dispenser cover to its shut position and press it firmly so that the cover snaps shut.

NOTE: Figure 25B represents a completely empty rinse agent reservoir.

Refill the rinse agent dispenser when the rinse agent reservoir level indicator as shown in Figure 25B begins to show a silver background with black lines or when the Refill Rinse Agent Indicator comes on.

NOTE: After filling the rinse agent dispenser, the Refill Rinse Agent Indicator will go out in a few minutes after the dishwasher door is shut.

Rinse Agent Dispenser Regulator

The amount of rinse agent dispensed can be regulated to control spotting and streaking. The Rinse Agent Dispenser Regulator as shown in Figure 26 leaves our factory set at 4.

To adjust the amount of rinse agent dispensed:

1. Open the rinse agent dispenser cover.
2. If your dishes are streaked after washing, turn the regulator to a lower number.
3. If your dishes are spotted after washing, turn the regulator to a higher number.

OPTIDRY™

This feature senses when the unit is low on rinse agent and automatically increases the drying time.
Care and Maintenance

Maintenance Tasks
Certain areas of your dishwasher require occasional maintenance. The maintenance tasks are easy to perform and will ensure continued superior performance from your dishwasher.

Wiping Up Spills and Splash-out
NOTE: Standing water around or under the dishwasher can cause mold growth. Do not allow water from spills and splashout to remain around or under your dishwasher.

Water may occasionally splash out of your dishwasher, especially if you interrupt a cycle or open the dishwasher door during a cycle. Immediately wipe up any water that spills or splashes out.

Winterizing Your Dishwasher

**CAUTION**
To avoid dishwasher damage, do not allow water to remain in your dishwasher systems through extended periods of freezing temperatures. Freezing temperatures can damage your dishwasher.

If your dishwasher will not be used for an extended period of time in a location that experiences freezing temperatures (e.g., in a holiday home or through a vacation period), have your dishwasher winterized by an authorized service center.

Check/Clean the Spray Arm Nozzles
Occasionally check the spray arms to ensure that the spray nozzles are not obstructed. You must remove the spray arms to check them.

To remove the top spray arm:
1. Remove the empty top rack from the dishwasher.
2. Turn the rack upside-down. The top spray arm is held in position by a locking nut as shown in Figure 27a. Turn the locking nut counterclockwise 1/8 turn and remove it, as shown in Figure 27b to release the spray arm.

3. Remove the spray arm as shown in Figure 28.
4. Look for obstruction in the spray nozzles.
5. If the spray nozzles need cleaning, flush them under running water.

To reinstall the top spray arm:
1. Return the top spray arm to its installed position.
2. Return the locking nut to its installed position and turn it 1/8 turn clockwise.
3. Return the top rack to the top rack roller guides.

To remove the bottom spray arm:
1. Remove the empty bottom rack from the dishwasher tub.
2. Grasp and lift the bottom spray arm as shown in Figure 29.

Check/Clean the Filter System
This dishwasher has a filter system that consists of a Large Object Trap/Cylinder Filter assembly and a Fine Filter. Select models have an additional Micro Filter. The filter system is located on the inside of your dishwasher under the lower rack and is easily accessible.

During normal use, the filter system is self-cleaning. You should occasionally inspect it for foreign objects and clean it when necessary.

To Remove the Large Object Trap/Cylinder Filter Assembly:
1. Remove the bottom rack.
2. Grasp the assembly as shown in Figure 30 and turn it counterclockwise 1/4 turn.

3. Lift out the assembly as shown in Figure 31.

To reinstall the bottom spray arm:
1. Return the bottom spray arm to its installed position and press it so that it snaps into place.
2. Return the bottom rack to its installed position.

Check/Clean the Stainless Steel Inner Door and Tub
Clean the outer edges of the inside door panel regularly to remove debris that might collect from normal loading.

If spots begin to appear on the stainless steel tub or inner door, make sure the rinse aid reservoir is full.

⚠️ CAUTION
To avoid injury, do not reach into the large object trap with your fingers. The large object trap could contain sharp objects.

4. Carefully examine the assembly. If you find debris in the Large Object Trap, turn it upside-down and gently tap it on a surface such as a countertop to dislodge and remove the debris. Flush the Cylinder Filter clean by holding it under running water.
To Remove the Fine Filter and the Micro Filter:
1. Lift the Fine Filter from the dishwasher floor as shown in Figure 32 and flush it clean by holding it under running water.

   ![Fine Filter](image)

2. Remove the Micro Filter as shown in Figure 33 and flush it clean by holding it under running water.

   ![Micro Filter](image)

To reinstall the filter system:
1. Return the Micro Filter (select models) to its installed position.
2. Return the Fine Filter to its installed position.
3. Place the Large Object Trap/Cylinder Filter Assembly into its installed position in the dishwasher floor.
4. Turn the ring handle clockwise 1/4 turn until it is locked. The arrow on the ring handle and the arrow on the Fine Filter should point to each other, as shown by the circle in Figure 34.

   ![Ring Handle](image)

5. Gently pull the ring handle to ensure that the assembly is locked into place.

Cleaning the Exterior Door Panel

**CAUTION**

To avoid possible dishwasher damage, do not use harsh chemicals, abrasive cleaners, scouring pads (metal or plastic), or abrasive cloths/paper towels to clean your dishwasher’s exterior door panel. Your dishwasher’s exterior door panel can be damaged by doing so.

**Colored Doors**
Use only a soft cloth that is lightly dampened with soapy water.

**Stainless Steel Doors**
Use a soft cloth with a nonabrasive cleaner (preferably a liquid spray) made for cleaning stainless steel. For best results, apply the stainless steel cleaner to a cloth and wipe the surface.

**Clean the Door Gasket**
Regularly clean the door gasket with a damp cloth to remove food particles and other debris.
Self Help

Dishwashers may occasionally exhibit problems that are unrelated to a malfunction of the dishwasher itself. The following information may help you with a dishwasher problem without your having to call a repair person.

Dishes do not dry
The rinse aid dispenser may be empty. Check the rinse aid dispenser and refill it if necessary. Dishware drying can be accelerated and enhanced by opening the dishwasher door slightly and propping it open with the top rack.

Indicator light(s) do not come on
Check the fuse or circuit breaker at your fuse box/breaker box and replace the fuse or reset the breaker if necessary.

Dishwasher does not start
Make certain the dishwasher door is shut and latched. Make certain to press the START button before closing the door.

Suds in dishwasher
You may have used the wrong type of dishwasher detergent. Use only automatic dishwasher detergents.

White spots or streaks left on dishes and glassware
Go to the Rinse Aid Adjustment section of this manual for instructions on increasing the amount of rinse aid.

Water not pumped from dishwasher
Make certain the drain hose isn’t kinked, clogged, or improperly installed. Make certain a portion of the drain hose is at least 20 inches above the dishwasher’s enclosure floor (see the Installation Manual). Filters may be clogged. Make certain the filter system isn’t clogged (see the Care and Maintenance section of this manual). The kitchen sink drain may be clogged; you may need a plumber rather than a serviceman for the dishwasher. If an air gap is installed at sink, it may be clogged.

Dishwasher runs a long time
May be due to cold incoming water. Before starting the dishwasher, open the hot water faucet at the sink nearest the dishwasher. Run the water until it runs hot, then turn off the water and start the dishwasher.

Rattling noises
Utensils may not be properly arranged.

Machine cycle does not advance to rinse
NOTE: The Installation instructions that came with your dishwasher will help you with the following instructions. The water supply line may be shut off. Check the water supply valve and open it if it’s shut.

Detergent dispenser cover will not shut
You may not be correctly shutting the detergent dispenser cover, or a cycle was not finished and should be canceled. Go to the Adding Detergent and Rinse Aid section of this manual for instructions on shutting the detergent dispenser cover. Go to the Operating the Dishwasher section of this manual for instructions on canceling a cycle.

Unsatisfactory washing results
- Incorrect amount of detergent.
- Utensils incorrectly arranged or rack overloaded.
- Spray arm rotation blocked by utensils.
- Spray arm nozzles need cleaning.
- Filters not properly fitted into position.
- Unsuitable cycle selected.
### Cycle Duration/Water Usage Information

**NOTE:** Cycle duration and water consumption depend largely upon household water temperature and wash load, factors over which the manufacturer has no control. Therefore, the times and quantities in this chart are approximate.

<table>
<thead>
<tr>
<th>Cycle</th>
<th>Cycle Time (in minutes)</th>
<th>Cycle Time with POWERBOOST™</th>
<th>Wash Temp (Fahrenheit)</th>
<th>Rinse Temp (Fahrenheit)</th>
<th>NSF</th>
<th>Water (Gallons)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auto Super Wash</td>
<td>104-133</td>
<td>90</td>
<td>151 - 160</td>
<td>156</td>
<td>X</td>
<td>6.1 - 8.4</td>
</tr>
<tr>
<td>Auto Wash</td>
<td>94-107</td>
<td>72</td>
<td>122 - 135</td>
<td>156</td>
<td>X</td>
<td>3.6 - 6.8</td>
</tr>
<tr>
<td>Auto Delicate Wash</td>
<td>92-100</td>
<td>60</td>
<td>113 - 122</td>
<td>156</td>
<td>X</td>
<td>3.0 - 4.7</td>
</tr>
<tr>
<td>Party Wash</td>
<td>30</td>
<td>Not Available</td>
<td>113</td>
<td>122</td>
<td></td>
<td>3.3</td>
</tr>
<tr>
<td>Rinse and Hold</td>
<td>8</td>
<td>Not Available</td>
<td>No Heat</td>
<td>No Heat</td>
<td></td>
<td>1.2</td>
</tr>
<tr>
<td>Regular</td>
<td>114</td>
<td>Not Available</td>
<td>122-135</td>
<td>156</td>
<td></td>
<td>3.6 - 6.8</td>
</tr>
<tr>
<td>Enviro Care</td>
<td>128</td>
<td>Not Available</td>
<td>122</td>
<td>156</td>
<td></td>
<td>4.5</td>
</tr>
<tr>
<td>Glass Care</td>
<td>55</td>
<td>Not Available</td>
<td>122</td>
<td>140</td>
<td></td>
<td>3.6</td>
</tr>
<tr>
<td>Extreme Wash</td>
<td>122</td>
<td>Not Available</td>
<td>158</td>
<td>162</td>
<td></td>
<td>10.0</td>
</tr>
</tbody>
</table>

**Note:** If the unit is out of rinse agent the OPTIDRY™ feature will automatically extend the cycle time by approximately 10 minutes.

**Note:** If Additional Drying Heat is selected the cycle will be extended by approximately 20 minutes.

### The NSF Symbol

A dishwasher or a dishwasher cycle that has the NSF symbol has been certified by the National Sanitation Foundation (NSF) to meet very strict requirements of wash time and water temperature to ensure dishware and kitchenware sanitization. These requirements are explained in the document ANSI/NSF 184, Residential Dishwashers. More information on NSF Certification is available at the NSF website, http://www.nsfconsumer.org/home/appliances.asp.

Your dishwasher is NSF Certified. The dishwasher cycles that are NSF certified are Auto Super Wash, Auto Wash and Auto Delicate Wash. When these cycles are complete, the “Sanitized” indicator on your dishwasher control panel will illuminate.

**NOTE:** If your household water supply is too hot, your dishwasher’s heating time may be reduced and the “Sanitized” light or symbol may not illuminate. Your dishwasher Installation instructions has information on the recommended temperature for your household hot water supply.
Customer Service

Your Bosch dishwasher requires no special care other than that described in the Care and Maintenance section. If you are having a problem with your dishwasher, before calling for service please refer to the Self Help section. If service is necessary, contact your dealer or installer or an authorized service center. Do not attempt to repair the appliance yourself. Any work performed by unauthorized personnel may void the warranty.

Removing any cover or pulling the dishwasher from the cabinet can expose hot water connections, electrical power and sharp edges or points.

If you are having a problem with your Bosch dishwasher and are not pleased with the service you have received, please take the following steps (in the order listed below) until the problem is corrected to your satisfaction:

1. Contact your installer or the Bosch Authorized Service Contractor in your area.
2. E-mail us from the customer service section of our website, www.boschappliances.com.
3. Write us at the address below:
   BSH Home Appliances, Corp.
   5551 McFadden Avenue
   Huntington Beach, CA 92649
4. Call us at 1-800-944-2904.

Please be sure to include (if you are writing), or have available (if you are calling), the following information:
- Model number
- Serial number
- Date of original purchase
- Date the problem originated
- Explanation of the problem

You will find the model and serial number information on the label located on the right edge of the dishwasher door as shown in Figure 35.

Also, if you are writing, please include a daytime phone number where you can be reached.

Please make a copy of your invoice and keep it with this manual. The customer must show proof of purchase to obtain warranty service.

Figure 35

Model and Serial Number Label

Serial Number  Model Number
The warranties provided by BSH Home Appliances ("Bosch") in this Statement of Warranties apply only to Bosch Dishwashers sold to the first using purchaser by Bosch or its authorized dealers, retailers, or service centers in the United States or Canada. The Warranties provided herein are not transferrable. TO OBTAIN WARRANTY SERVICE, CONTACT THE NEAREST BOSCH AUTHORIZED SERVICE CENTER OR CALL 1-800-944-2904 OR WRITE BSH HOME APPLIANCES CORP. DIRECTLY AT 5551 McFADDEN AVENUE, HUNTINGTON BEACH, CA 92649. BE SURE TO PROVIDE YOUR DISHWASHER’S MODEL, SERIAL NUMBER, PURCHASE DATE, AND THE SELLER’S NAME AND ADDRESS.

*Date of installation shall refer to the earlier of the date the dishwasher is installed or ten business days after the delivery date.

**1 Year Full Limited Warranty from Date of Installation**: Bosch will repair or replace any component part that proves defective under conditions of normal home use free of charge, labor and shipping costs included. Repair service must be performed by an Authorized Bosch Service Center (All cosmetic defects must be reported within 30 days of installation).

**2 Year Limited Warranty from Date of Installation**: Bosch will provide replacement parts free of charge for any component part that proves defective under conditions of normal home use, labor charges excluded.

**5 Year Limited Warranty on Electronics from Date of Installation**: Bosch will repair or replace any microprocessor or printed circuit boards that prove defective under conditions of normal home use during the second through the fifth year from the date of installation, labor charges excluded.

**5 Year Limited Warranty from Date of Installation**: Bosch will replace the upper or lower dish rack (excluding rack components) free of charge, if the rack proves defective in materials or workmanship under conditions of normal home use during the second through the fifth year, labor charges excluded.

**Lifetime Warranty against Stainless Steel Rust Through from Date of Installation**: Bosch will replace your dishwasher with the same model or a current model that is equivalent or better in functionality if the inner liner should rust through under conditions of normal home use, labor charges excluded. Bosch will replace the stainless steel door of any dishwasher if the door should rust through under conditions of normal home use, labor charges excluded.

EXCLUSIONS: This warranty does not cover service calls or repairs to correct the installation of the dishwasher, to provide instructions on the use of your dishwasher, to replace fuses or to correct plumbing or the electric wiring in your home or to repair any dishwasher the use of which was in a manner other than what is normal and customary for home use. In addition, the warranties provided in this Statement exclude any defects or damage arising from accident, alteration, misuse, abuse, improper installation, unauthorized service work, external forces beyond Bosch’s control, such as fire, flood, and other acts of God, or installation not in accordance with local electrical or plumbing codes. Labor charges incurred in the repair or replacement of any dishwasher more than one year from date of installation shall not be covered by this warranty. Any and all replaced and/or repaired parts shall assume the identity of the original for purposes of the applicable warranty period.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. BOSCH DOES NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.
BSH reserves the right to change specifications or design without notice. Some models are certified for use in Canada. BSH is not responsible for products which are transported from the United States for use in Canada. Check with your local Canadian distributor or dealer. BSH Home Appliances, Corporation, 5551 McFadden Avenue, Huntington Beach, CA 92649.

For the most up to date critical installation dimensions by fax, use your fax handset and call 775/833-3600. Use code #8030.

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Pour les dimensions d'installation à jour par télécopieur, utiliser le combiné du télécopieur et composer le 775.833.3600. Utiliser le code n° 8030.

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Para recibir las dimensiones de instalación más actuales por fax, use su fax y llame al (775) 833-3600. Use el código #8030.