Operator's Manual

CRAFTSMAN

3.6 VOLT CORDLESS SCREWDRIVER
Single Speed / Reversible

Model No.
315.111371

Save this manual for
future reference

⚠️ CAUTION: Read and follow all
Safety Rules and Operating Instructions
before first use of this product.

Customer Help Line: 1-800-932-3188

Sears, Roebuck and Co., Hoffman Estates, IL 60179 USA
Visit the Craftsman web page: www.sears.com/craftsman

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- Safety
- Features
- Operation
- Maintenance
- Parts List
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- Warranty

FULL ONE YEAR WARRANTY ON COMPANION CORDLESS SCREWDRIVER

If this Sears Screwdriver fails to give complete satisfaction within one year from the date of purchase, RETURN IT TO THE NEAREST SEARS STORE OR SEARS SERVICE CENTER IN THE UNITED STATES, and Sears will replace it, free of charge.

If this Sears Screwdriver is used for commercial or rental purposes, this warranty applies for only 90 days from the date of purchase.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Sears, Roebuck and Co., Dept. 817 WA, Hoffman Estates, IL 60179

INTRODUCTION

Your cordless screwdriver has many features for making the use of this product more pleasant and enjoyable. Safety, performance, and dependability have been given top priority in the design of this product making it easy to maintain and operate.

WARNING: Do not attempt to use this product until you thoroughly read and completely understand the operator's manual. Pay close attention to the safety rules, including Dangers, Warnings, and Cautions. If you use this product properly and only as intended, you will enjoy years of safe, reliable service.

Look for this symbol to point out important safety precautions. It means attention!!! Your safety is involved.

WARNING:

The operation of any screwdriver can result in foreign objects being thrown into your eyes, which can result in severe eye damage. Before beginning power tool operation, always wear safety goggles or safety glasses with side shields and a full face shield when needed. We recommend Wide Vision Safety Mask for use over eyeglasses or standard safety glasses with side shields. Always wear eye protection which is marked to comply with ANSI Z87.1.
GENERAL SAFETY RULES

WARNING:
Read and understand all instructions. Failure to follow all instructions listed below, may result in electric shock, fire and/or serious personal injury.

SAVE THESE INSTRUCTIONS

WORK AREA

• Keep your work area clean and well lit. Cluttered benches and dark areas invite accidents.
• Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases, or dust. Power tools create sparks which may ignite the dust or fumes.
• Keep bystanders, children, and visitors away while operating a power tool. Distractions can cause you to lose control.

ELECTRICAL SAFETY

• A battery operated tool with integral batteries or a separate battery pack must be recharged only with the specified charger for the battery. A charger that may be suitable for one type of battery may create a risk of fire when used with another battery.
• Use battery operated tool only with specifically designated battery pack. Use of any other batteries may create a risk of fire.
• Use battery only with charger listed.

MODEL CHARGER CHARGER STAND
315.111371 7221701 5573501

• Do not abuse the cord. Never use the cord to carry the charger. Keep cord away from heat, oil, sharp edges, or moving parts. Replace damaged cords immediately. Damaged cords may create a fire.

PERSONAL SAFETY

• Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use tool while tired or under the influence of drugs, alcohol, or medication. A moment of inattention while operating power tools may result in serious personal injury.
• Dress properly. Do not wear loose clothing or jewelry. Contain long hair. Keep your hair, clothing, and gloves away from moving parts. Loose clothes, jewelry, or long hair can be caught in moving parts.
• Avoid accidental starting. Be sure switch is in the locked or off position before inserting battery pack. Carrying tools with your finger on the switch or inserting the battery pack into a tool with the switch on invites accidents.
• Remove adjusting keys or wrenches before turning the tool on. A wrench or a key that is left attached to a rotating part of the tool may result in personal injury.

• Do not overreach. Keep proper footing and balance at all times. Proper footing and balance enable better control of the tool in unexpected situations.
• Use safety equipment. Always wear eye protection. Dust mask, non-slip safety shoes, hard hat, or hearing protection must be used for appropriate conditions.

TOOL USE AND CARE

• Use clamps or other practical way to secure and support the workplace to a stable platform. Holding the work by hand or against your body is unstable and may lead to loss of control.
• Do not force tool. Use the correct tool for your application. The correct tool will do the job better and safer at the rate for which it is designed.
• Do not use tool if switch does not turn it on or off. A tool that cannot be controlled with the switch is dangerous and must be repaired.
• Disconnect battery pack from tool or place the switch in the locked or off position before making any adjustments, changing accessories, or storing the tool. Such preventive safety measures reduce the risk of starting the tool accidentally.
• Store idle tools out of reach of children and other untrained persons. Tools are dangerous in the hands of untrained users.
• When battery pack is not in use, keep it away from other metal objects like: paper clips, coins, keys, nails, screws, or other small metal objects that can make a connection from one terminal to another. Shorting the battery terminals together may cause sparks, burns, or a fire.
• Maintain tools with care. Keep cutting tools sharp and clean. Properly maintained tools with sharp cutting edges are less likely to bind and are easier to control.
• Check for misalignment or binding of moving parts, breakage of parts, and any other condition that may affect the tool's operation. If damaged, have the tool serviced before using. Many accidents are caused by poorly maintained tools.
• Use only accessories that are recommended by the manufacturer for your model. Accessories that may be suitable for one tool may create a risk of injury when used on another tool.
• Keep the tool and its handle dry, clean and free from oil and grease. Always use a clean cloth when cleaning. Never use brake fluids, gasoline, petrolem-based products, or any strong solvents to clean your tool. Following this rule will reduce the risk of loss of control and deterioration of the enclosure plastic.
GENERAL SAFETY RULES

SERVICE

- Tool service must be performed only by qualified repair personnel. Service or maintenance performed by unqualified personnel may result in a risk of injury.

- When servicing a tool, use only identical replacement parts. Follow instructions in the Maintenance section of this manual. Use of unauthorized parts or failure to follow Maintenance Instructions may create a risk of shock or injury.

SPECIFIC SAFETY RULES

- Hold tool by insulated gripping surfaces when performing an operation where the cutting tool may contact hidden wiring. Contact with a "live" wire will also make exposed metal parts of the tool "live" and shock the operator.

ADDITIONAL RULES FOR SAFE OPERATION

- Know your power tool. Read operator's manual carefully. Learn its applications and limitations, as well as the specific potential hazards related to this tool. Following this rule will reduce the risk of electric shock, fire, or serious injury.

- Always wear safety glasses with side shields. Everyday glasses have only impact resistant lenses. They are NOT safety glasses. Following this rule will reduce the risk of eye injury.

- Battery tools do not have to be plugged into an electrical outlet; therefore, they are always in operating condition. Be aware of possible hazards when not using your battery tool or when changing accessories. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.

- Do not place battery tools or their batteries near fire or heat. This will reduce the risk of explosion and possibly injury.

- Batteries vent hydrogen gas and can explode in the presence of a source of ignition, such as a pilot light. To reduce the risk of serious personal injury, never use any cordless product in the presence of open flame. An exploded battery can propel debris and chemicals. If exposed, flush with water immediately.

- Do not charge battery tool in a damp or wet location. Following this rule will reduce the risk of electric shock.

- For best results, your battery tool should be charged in a location where the temperature is more than 50°F but less than 100°F. Do not store outside or in vehicles.

- Under extreme usage or temperature conditions, battery leakage may occur. If liquid comes in contact with your skin, wash immediately with soap and water, then neutralize with lemon juice or vinegar. If liquid gets into your eyes, flush them with clean water for at least 10 minutes, then seek immediate medical attention. Following this rule will reduce the risk of serious personal injury.
**IMPORTANT SAFETY INSTRUCTIONS FOR CHARGER**

**WARNING**

Read and understand all instructions. Failure to follow all instructions listed below, may result in electric shock, fire and/or serious personal injury.

- Never use a battery that has been dropped or received a sharp blow. A damaged battery is subject to explosion. Properly dispose of a dropped battery immediately. Failure to heed this warning can result in serious personal injury.
- Save these instructions. This manual contains important safety and operating instructions for charger.
- Before using battery charger, read all instructions and cautionary markings in this manual, on battery charger, and product using battery charger. Following this rule will reduce the risk of electric shock, fire, or personal injury.
- To reduce risk of injury, charge only nickel-cadmium type rechargeable batteries. Other types of batteries may burst causing personal injury and damage. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- Do not expose charger to wet or damp conditions. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- Use of an attachment not recommended or sold by the battery charger manufacturer may result in a risk of fire, electric shock, or injury to persons. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- To reduce risk of damage to charger body and cord, pull by charger plug rather than cord when disconnecting charger. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- Make sure cord is located so that it will not be stepped on, tripped over, or otherwise subjected to damage or stress. Following this rule will reduce the risk of serious personal injury.
- Do not abuse cord. Never carry tool by cord or yank it to disconnect from receptacle. Keep cord from heat, oil and sharp edges. Following this rule will reduce the risk of electric shock or fire.
- An extension cord should not be used unless absolutely necessary. Use of improper extension cord could result in a risk of fire and electric shock. If extension cord must be used, make sure:
  a. That pins on plug of extension cord are the same number, size and shape as those of plug on charger.
  b. That extension cord is properly wired and in good electrical condition; and
  c. That wire size is large enough for AC ampere rating of charger as specified below:

<table>
<thead>
<tr>
<th>Cord Length (Feet)</th>
<th>25'</th>
<th>50'</th>
<th>100'</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cord Size (AWG)</td>
<td>16</td>
<td>16</td>
<td>16</td>
</tr>
</tbody>
</table>

Note: AWG = American Wire Gauge

- Do not operate charger with a damaged cord or plug. If damaged, have replaced immediately by a qualified serviceman. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- Do not operate charger if it has received a sharp blow, been dropped, or otherwise damaged in any way; take it to a qualified serviceman. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- Do not disassemble charger; take it to a qualified serviceman when service or repair is required. Incorrect reassembly may result in a risk of electric shock or fire. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- To reduce the risk of electric shock, unplug charger from outlet before attempting any maintenance or cleaning. Turning off controls will not reduce this risk. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- Disconnect charger from power supply when not in use. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.
- Save these instructions. Refer to them frequently and use them to instruct others who may use this tool. If you loan someone this tool, loan them these instructions also. Following this rule will reduce the risk of electric shock, fire, or serious personal injury.

**WARNING:**

Some dust created by power sanding, sawing, grinding, drilling, and other construction activities contains chemicals known to cause cancer, birth defects or other reproductive harm. Some examples of these chemicals are:
- lead from lead-based paints,
- crystalline silica from bricks and cement and other masonry products, and
- arsenic and chromium from chemically-treated lumber.

Your risk from these exposures varies, depending on how often you do this type of work. To reduce your exposure to these chemicals: work in a well ventilated area, and work with approved safety equipment, such as those dust masks that are specially designed to filter out microscopic particles.

SAVE THESE INSTRUCTIONS

5
**SYMBOLS**

Important: Some of the following symbols may be used on your tool. Please study them and learn their meaning. Proper interpretation of these symbols will allow you to operate the tool better and safer.

<table>
<thead>
<tr>
<th>SYMBOL</th>
<th>NAME</th>
<th>DESIGNATION/EXPLANATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>V</td>
<td>Volts</td>
<td>Voltage</td>
</tr>
<tr>
<td>A</td>
<td>Amperes</td>
<td>Current</td>
</tr>
<tr>
<td>Hz</td>
<td>Hertz</td>
<td>Frequency (cycles per second)</td>
</tr>
<tr>
<td>W</td>
<td>Watt</td>
<td>Power</td>
</tr>
<tr>
<td>min</td>
<td>Minutes</td>
<td>Time</td>
</tr>
<tr>
<td>~</td>
<td>Alternating Current</td>
<td>Type of current</td>
</tr>
<tr>
<td>=</td>
<td>Direct Current</td>
<td>Type or a characteristic of current</td>
</tr>
<tr>
<td>n₀</td>
<td>No Load Speed</td>
<td>Rotational speed, at no load</td>
</tr>
<tr>
<td></td>
<td>Class II Construction</td>
<td>Double-Insulated construction</td>
</tr>
<tr>
<td>.../min</td>
<td>Per Minute</td>
<td>Revolutions, strokes, surface speed, orbits etc., per minute</td>
</tr>
<tr>
<td></td>
<td>Safety Alert</td>
<td>Precautions that involve your safety</td>
</tr>
<tr>
<td></td>
<td>Eye Protection</td>
<td>Always wear safety goggles or safety glasses with side shields and a full face shield when operating this product.</td>
</tr>
<tr>
<td></td>
<td>Wet Conditions Alert</td>
<td>Do not expose to rain or use in damp locations.</td>
</tr>
</tbody>
</table>

The purpose of safety symbols is to attract your attention to possible dangers. The safety symbols, and the explanations with them, deserve your careful attention and understanding. The safety warnings do not by themselves eliminate any danger. The instructions or warnings they give are not substitutes for proper accident prevention measures.

- **DANGER:** Indicates an imminently hazardous situation, which, if not avoided, will result in death or serious injury.
- **WARNING:** Indicates a potentially hazardous situation, which, if not avoided, could result in death or serious injury.
- **CAUTION:** Indicates a potentially hazardous situation, which, if not avoided, may result in minor or moderate injury. It may also be used to alert against unsafe practices that may cause property damage.

**Note:** Advises you of additional information concerning the operation or maintenance of the equipment.
FEATURES

SPECIFICATIONS

Collet ........................................................................ 1/4 In. Hex shank
Motor .................................................................... 3.6 Volt DC
Switch .......................................................... Single Speed / Reverside
Gear Train ............................................................. 1 Speed
No Load Speed ..................................................... 180/min.

Clutch ................................................................. 22 Positions
Charger Input ...................................................... 120 V, 60 Hz, AC only
Charge Rate ......................................................... 10-12 Hours
Torque ................................................................. 50 In.lb

KNOW YOUR SCREWDRIVER

See Figure 1.
Before attempting to use your screwdriver, familiarize yourself with all operating features and safety requirements.

WARNING: Do not attempt to use this product until you read thoroughly and understand completely the operator's manual. Pay close attention to the safety rules, including Dangers, Warnings, and Cautions. If you use this product properly and only as intended, you will enjoy years of safe, reliable service.

WARNING: Do not allow familiarity with your screwdriver to make you careless. Remember that a careless fraction of a second is sufficient to inflict severe injury.

SWITCH

Your screwdriver is equipped with a rocker type switch which turns your screwdriver ON and OFF. This switch also controls the forward and reverse feature. For driving screws, depress right side of switch. For removing screws, depress left side of switch.

STICK/PISTOL COMBINATION SCREWDRIVER

Your screwdriver has been designed so that it can be operated as a stick screwdriver or a pistol screwdriver.

LIGHT

Your screwdriver has a built-in light. This feature is convenient when working in close or tight areas where additional light is needed.

VIEW OF SCREWDRIVER IN STICK POSITION
UNPACKING

INSTRUCTIONS
When unpacking the tool:

- Carefully remove the tool and accessories from the box.
- Make sure that all items listed in the packing list are included.
- Inspect the tool carefully to make sure no breakage or damage occurred during shipping.
- Do not discard the packing material until you have carefully inspected and satisfactorily operated the tool.
- If any parts are damaged or missing, please call 1-800-932-3188 for assistance.

PACKING LIST
3.6V Cordless Screwdriver
Charger & Charging Stand
2 Screwdriver Bits
Operator's Manual

⚠️ WARNING: If any parts are missing do not operate the tool until the missing parts are replaced. Failure to do so could result in possible serious personal injury.
OPERATION

WARNING: Always wear safety goggles or safety glasses with side shields when operating tools. Failure to do so could result in objects being thrown into your eyes, resulting in possible serious injury.

CHARGING YOUR SCREWDRIVER
This tool has been shipped in a low charge condition to prevent possible problems. Therefore, you should charge it overnight prior to use.

Note: Batteries will not reach full charge the first time they are charged. Allow several cycles (driving screws followed by recharging) for them to become fully charged.

If the charger does not charge your screwdriver under normal circumstances, return both the screwdriver and charger to your nearest Sears Service Center for electrical check.

TO CHARGE SCREWDRIVER WITHOUT USING CHARGING STAND
See Figure 2.
- Insert charger plug into input jack making sure they are properly connected.
- Charger can be used with normal household voltage of 120 volts, 60 Hz, AC only.
- Connect charger to power supply.
- After normal usage, a minimum of 10 hours of charging time is required to fully charge screwdriver.
- Do not place charger in an area of extreme heat or cold. It will work best at normal room temperature.

CHARGING STAND
As previously mentioned, a charging stand is packed with your screwdriver. If you decide to use charging stand, it must be mounted to a wall. The charging stand also has four slots to store bits. Two bits are included with your screwdriver.

TO MOUNT CHARGING STAND
See Figure 3.
- Locate close to an electrical outlet. Note: With screwdriver in stick position, temporarily place screwdriver in charging stand. Check to make sure it will not interfere with the charger or electrical outlet.
- Insert charger plug into back of charging stand arranging wire and plug as shown in Figure 3.
- Drill two (2) pilot holes then insert the two (2) wall anchors provided. Note: Pilot holes should be 2-5/8 inches apart. See Figure 3.
- Position charging stand on wall aligning holes in charging stand with pilot holes.
- Secure charging stand with the two (2) screws provided.
TO CHARGE SCREWDRIVER USING CHARGING STAND
See Figure 4.

- Place screwdriver in charging stand making sure input jack and charger plug are properly connected.
- Align slots on screwdriver with tabs on charging stand then push on screwdriver to snap into place.
- Connect charger to power supply.
- After normal usage, a minimum of 10 hours of charging time is required to fully charge screwdriver.
- Do not place charger in an area of extreme heat or cold. It will work best at normal room temperature.

COLLET
The collet on your screwdriver has been designed to accept 1/4 in. hex bits. See Figure 6.

TO INSERT BIT
See Figure 6.
Insert bit into collet as far as possible.

LIGHT
See Figure 7.
Your screwdriver has a built in light. This feature is convenient when working in close or tight areas where additional light is needed. A slide switch is located on the bottom of your screwdriver. To turn light ON, push switch forward. To turn light OFF, pull back on switch.
Note: Always turn light off on your screwdriver when not in use.

STICK/PISTOL COMBINATION SCREWDRIVER
See Figure 5.
Your screwdriver has been designed so that it can be used as a stick screwdriver or a pistol screwdriver. As shown in Figure 5, a rotation button is located on the side of your screwdriver. To place your screwdriver in pistol position, hold it in normal operating position, depress rotation button and push down on handle. To place your screwdriver in stick position, hold it in normal operating position, depress rotation button and pull up on handle.
OPERATION

ADJUSTABLE TORQUE CLUTCH
(Tightening Power of Your Screwdriver)
See Figure 8.
When using your screwdriver for various driving applications, it becomes necessary to increase or decrease the power and torque in order to help prevent the possibility of damaging screwheads, threads, workpieces, etc. In general, power and torque should correspond to the difficulty of the screw to be driven. If torque is too high the screws may be damaged or broken.

Note: Your screwdriver has been shipped with the adjustable torque clutch set at the lowest torque setting.

TO ADJUST TORQUE
See Figure 8.

- Locate arrow on front of housing.
- Identify the twenty two torque indicator settings located on torque adjustment cap.
- Rotate adjustment cap to desired setting aligning number on adjustment cap with arrow on housing.
- To increase or decrease torque, rotate torque adjustment cap in the direction of the arrows as shown in Figure 8.

MAINTENANCE

WARNING: When servicing, use only identical Craftsman replacement parts. Use of any other part may create a hazard or cause product damage.

Avoid using solvents when cleaning plastic parts. Most plastics are susceptible to damage from various types of commercial solvents and may be damaged by their use. Use clean cloths to remove dirt, dust, oil, grease, etc.

WARNING: Do not at any time let brake fluids, gasoline, petroleum-based products, penetrating oils, etc. come in contact with plastic parts. They contain chemicals that can damage, weaken or destroy plastic.

BATTERIES
Your screwdriver is equipped with 3 nickel-cadmium rechargeable batteries. Length of service from each charging will depend on the type of work you are doing.
The batteries in this tool have been designed to provide maximum trouble free life. However, like all batteries, they will eventually wear out. To remove batteries, follow BATTERY REMOVAL instructions. Handling of these batteries, especially when wearing rings and jewelry, could result in a serious burn.
To obtain the longest possible battery life, we suggest the following:

- Store and charge your batteries in a cool area. Temperatures above 100° F or below 50° F will shorten battery life.
- Never store batteries in a discharged condition. Recharge them immediately after they are discharged.
- All batteries gradually lose their charge. The higher the temperature the quicker they lose their charge. If you store your tool for long periods of time without using it, recharge the batteries every month or two. This practice will prolong battery life.
To preserve natural resources, please recycle or dispose of batteries properly. This product contains nickel-cadmium batteries. Local, state or federal laws may prohibit disposal of nickel-cadmium batteries in ordinary trash.

Consult your local waste authority for information regarding available recycling and/or disposal options.

BATTERY REMOVAL, PREPARATION FOR RECYCLING
See Figure 9.

TO REMOVE:
- Remove the three screws securing motor housing cover then remove cover.
- Lift batteries from motor housing enough to expose leads and battery terminals. Disconnect leads from battery terminals. Note: Be careful not to break battery leads when disconnecting leads.

WARNING: Upon removal, cover the battery terminals with heavy duty adhesive tape. Do not attempt to destroy or disassemble batteries or remove any of its components. Nickel-cadmium batteries must be recycled or disposed of properly. Also, never touch both terminals with metal objects and/or body parts as short circuit may result. Keep away from children. Failure to comply with these warnings could result in fire and/or serious injury.

ACCESSORIES

The following recommended accessories are currently available at Sears Retail Stores.

- No. 2 Phillips / 8-10 Slotted, 2 Ea.
- No. 3 Phillips / 6-8 Slotted, 2 Ea.
- 5-Pc. Hex Shank Drill Bit Set
- 6-Pc. Extra Length Magnite Power Bit Set
- 7-Pc. Screwdriver Bit Set and Case
- 13-Pc. Power Screwdriver/Nutdriver Set and Case
- 17-Pc. Power Screwdriver/Nutdriver Set and Case
- 30-Pc. Power Screwdriver/Nutdriver Set and Case

WARNING: The use of attachments or accessories not listed might be hazardous.
**CRAFTSMAN 3.6 VOLT CORDLESS SCREWDRIVER**
**MODEL NO. 315.111371**

The model number will be found on a plate attached to the motor housing. Always mention the model number in all correspondence regarding your 3.6 VOLT CORDLESS SCREWDRIVER or when ordering repair parts.

SEE BACK PAGE FOR PARTS ORDERING INSTRUCTIONS

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**PARTS LIST**

<table>
<thead>
<tr>
<th>Key No.</th>
<th>Part Number</th>
<th>Description</th>
<th>Quan.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>5573501</td>
<td>Charging Stand</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>7221701</td>
<td>Charger</td>
<td>1</td>
</tr>
</tbody>
</table>
Your Home

For repair—in your home—of all major brand appliances, lawn and garden equipment, or heating and cooling systems, no matter who made it, no matter who sold it!

For the replacement parts, accessories and owner’s manuals that you need to do-it-yourself.

For Sears professional installation of home appliances and items like garage door openers and water heaters.

1-800-4-MY-HOME® (1-800-469-4663)
Call anytime, day or night (U.S.A. and Canada)

www.sears.com  www.sears.ca

Our Home

For repair of carry-in items like vacuums, lawn equipment, and electronics, call or go on-line for the location of your nearest Sears Parts & Repair Center.

1-800-488-1222
Call anytime, day or night (U.S.A. only)

www.sears.com

To purchase a protection agreement (U.S.A.) or maintenance agreement (Canada) on a product serviced by Sears:

1-800-827-6655 (U.S.A.)  1-800-361-6665 (Canada)

Para pedir servicio de reparación a domicilio, y para ordenar piezas:

1-888-SU-HOGAR™
(1-888-784-6427)

Au Canada pour service en français:

1-800-LE-FOYER™
(1-800-533-6937)
www.sears.ca