Owner's Manual Manual del Propietario





ROOM AIR CONDITIONER ACONDICIONADOR DE AIRE DE VENTANA

Model, Modelo 580.75051

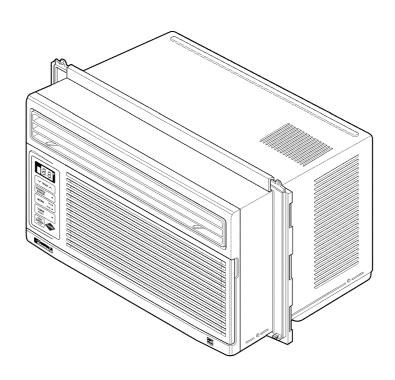


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WARRANTY

FULL ONE YEAR WARRANTY ON ROOM AIR CONDITIONER

For one year from the date of purchase, when this air conditioner is operated and maintained for normal room cooling according to instructions in this owner's manual, Sears will repair this air conditioner, free of charge, if defective in material or workmanship.

FULL FIVE-YEAR WARRANTY ON SEALED REFRIGERATION SYSTEM

For five years from the date of purchase, when this air conditioner is operated and maintained for normal room cooling according to instructions in this owner's manual, Sears will repair the sealed refrigeration system (consisting of refrigerant, connecting tubing, and compressor), free of charge, if defective in material or workmanship.

WARRANTY SERVICE IS AVAILABLE BY CONTACTING SEARS SERVICE AT 1-800-4-MY-HOME®

Warranty coverage applies only to air conditioners used for non-commercial, private household purposes.

This warranty applies only while this product is in use in the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Distributed by Sears, Roebuck and Co., Hoffman Estates, IL 60179

SAFETY

IMPORTANT SAFETY INSTRUCTIONS

The safety instructions below will tell you how to use your room air conditioner to avoid harm to yourself or damage to your ROOM AIR CONDITIONER.

! WARNING FOR YOUR SAFETY

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. Read product labels for flammability and other warnings.

! WARNING PREVENT ACCIDENTS

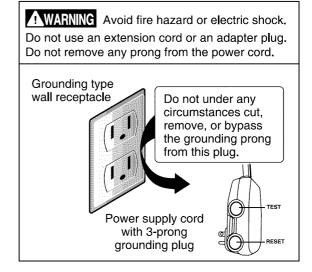
To reduce the risk of fire, electrical shock, or injury to persons when using your air conditioner, follow basic precautions, including the following:

- Be sure the electrical service is adequate for the model you have chosen.
- If the air conditioner is to be installed in a window, you
 will probably want to clean both sides of the glass first. If
 the window is a triple-track type with a screen panel
 included, you may want to remove the screen
 completely before installation.
- Be sure the air conditioner has been securely and correctly installed according to the separate installation instructions provided with this manual. Save this manual and installation instructions for possible future use in removing or reinstalling this unit.
- Use gloves when handling the air conditioner. Be careful to avoid cuts from sharp metal fins on front and rear coils.

! WARNING ELECTRICAL INFORMATION

The complete electrical rating of your new room air conditioner is stated on the serial plate. Refer to the rating when checking the electrical requirements.

- Be sure the air conditioner is properly grounded. To minimize shock and fire hazards, proper grounding is important. The power cord is equipped with a three-prong grounding plug for protection against shock hazards.
- Your air conditioner must be plugged into a properly grounded wall receptacle. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install the proper receptacle.
- Do not run air conditioner with a protective covering.
 This could result in mechanical damage within the air conditioner.
- Do not use an extension cord or an adapter plug.



ENERGY SAVING IDEAS

- The capacity of the room air conditioner must fit the room size for efficient and satisfactory operation.
- Install the room air conditioner on the shady side of your home. A window that faces north is best because it is shaded most of the day.
- Do not block air flow inside with blinds, curtains, or furniture; or outside with shrubs, enclosures, or other buildings.
- Close the floor and wall registers and the fireplace damper so cool air does not escape up the chimney and into the duct work.
- Keep blinds and drapes in other windows closed during the sunniest part of the day.
- Clean the air filter as recommended in the MAINTENANCE section of this manual.
- Proper insulation and weather stripping in your home will help keep warm air out and cool air in.
- External house shading with trees, plants or awnings will help reduce the air conditioner's work load.
- Operate heat producing appliances such as ranges, washers, dryers, and dishwashers during the coolest part of the day.

ELECTRICAL REQUIREMENTS

Power cord may include a current interrupter device. Atest and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the TEST button and then the RESET button. If the TEST button does not trip or if the RESET button will not stay engaged, discontinue use of the air conditioner and contact a qualified service tehnician.

OBSERVE ALL LOCAL CODES AND ORDINANCES.

DO NOT, UNDER ANY CIRCUMSTANCES, REMOVE THE POWER SUPPLY CORD GROUND PRONG.

ELECTRICAL GROUND IS REQUIRED ON THIS APPLIANCE.

A 115-volt 60 Hz, AC only, 15A fused and properly grounded electrical supply is required. A time delay fuse or time delay circuit breaker is recommended. Use a dedicated circuit, serving only this appliance.

DO NOT USE AN EXTENSION CORD.

RECOMMENDED GROUNDING METHOD

For your personal safety, this appliance must be grounded. This appliance has a power supply cord with a 3-prong grounding plug. To minimize possible shock hazard, the cord must be plugged into a mating grounding type wall receptacle and grounded in accordance with the National Electrical Code (ANSI/NFPA 70) latest edition and all local codes and ordinances. If a mating wall receptacle is not available, it is the personal responsibility and obligation of the customer to have a properly grounded 3-prong wall receptacle installed by a qualified electrician.

▲WARNING



Electrical Shock Hazard

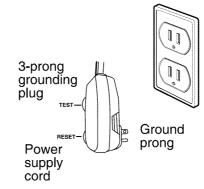
Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.



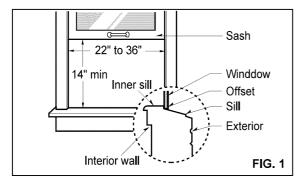
3-prong grounding type wall receptacle

INSTALLATION

INSTALLATION REQUIREMENTS

Your air conditioner will install into standard double hung windows with actual clear opening widths of 22 to 36 inches (558mm to 914mm) (FIG. 1).

Lower sash must open sufficiently to allow a clear vertical opening of 14 inches (356mm). Side louvers and the rear of the air conditioner must have clear air space to allow enough airflow through the condenser for heat removal. The rear of the unit must be outdoors, not inside a building or garage.



ELECTRICAL SERVICE

Check your available electrical service. The power supply available must be the same as that shown on the unit nameplate (found on left side of cabinet).

All models are equipped with a 3-prong service plug to provide proper service and safe positive grounding. Do not change plug in any way. Do not use an adapter plug. If your present wall outlet does not match your plug, call a qualified electrician to make the necessary corrections. SAVE CARTON and this OWNER'S MANUAL for future reference. The carton is the best way to store unit during winter or when not in use.

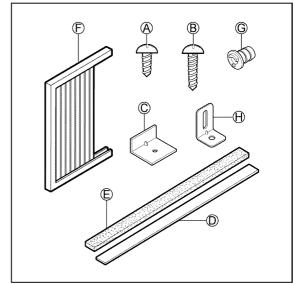
A

CAUTION

To avoid risk of personal injury, property damage, or product damage due to the weight of this device and sharp edges that may be exposed:

- Air conditioners covered in this manual pose an excessive weight hazard. Two or more people are needed to move and install the unit.
 To prevent injury or strain, use proper lifting and carrying techniques when moving unit.
- Carefully inspect location where air conditioner will be installed. Be sure it will support the weight of the unit over an extended period of time.
- Handle air conditioner with care. Wear protective gloves whenever lifting or carrying the unit. AVOID the sharp metal fins of front and rear coils.
- Make sure air conditioner does not fall during installation.

INSTALLATION HARDWARE



ITEM	NAME OF PARTS	Q'TY
Α	SHORT SCREW	11
В	WOOD SCREW	5
С	L BRACKET	3
D	FOAM STRIP	1
Е	FOAM SEAL	1
F	SIDE CURTAIN	2
G	DRAIN PIPE	1
Н	SUPPORT BRACKET	1

REQUIRED TOOLS:

- Tight Fitting gloves
- · Standard screwdriver
- · Phillips screwdriver
- Pliers
- · Sharp knife
- 3/8-inch open end wrench or adjustable wrench
- 1/4-inch hex socket and ratcher
- Tape measure
- · Electric drill
- 1/4-inch drill bit

INSTALLATION

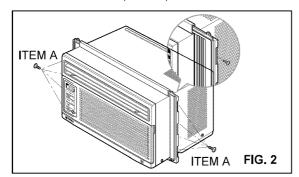
INSTALLATION

Pick a location which will allow you to blow the cold air into the area you want. Windows used for installation must be strong enough to support the weight of the air conditioner. Good installation with special attention to the proper position of the unit will lessen the chance that service will be needed. If air conditioner is blocked by a storm window frame, see step 9 on page 7 before beginning to install.

HOW TO INSTALL

1 SIDE CURTAINS

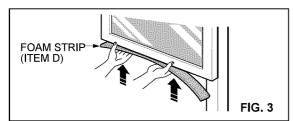
Insert the side curtains into the upper and lower guides of the air conditioner. Fasten the curtains to the unit with screws (ITEM A), as shown in FIG. 2.



2 FOAM STRIP

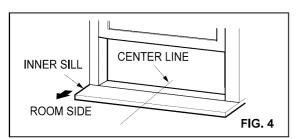
Cut the adhesive-backed foam strip (ITEM D) to the window width.

Remove the backing from the foam strip and attach the foam strip to the underside of the bottom window, (FIG. 3)



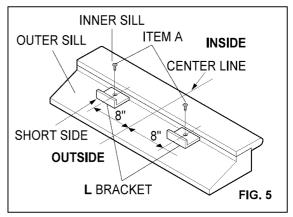
3 LOCATING UNIT IN WINDOW

Open the window and mark center line with pencil on the center of the inner sill, as shown in FIG. 4.



4 ATTACH L BRACKET

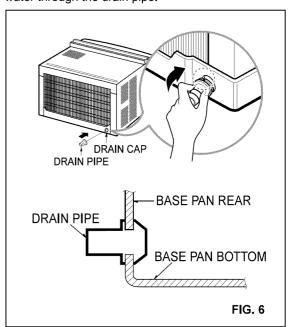
- Install the L brackets on the outer sill with the short side of the bracket against the back of the inner sill. Install one L bracket 8" to each side of center line. See FIG. 5.
- The bracket helps to hold unit securely in place.
 Be sure to place bracket edge flush against back of inner sill. See FIG. 5.
- If air conditioner is blocked by storm window frame, see step 9.



5 DRAINAGE

First, be sure to insert the drain pipe into base pan before installation.

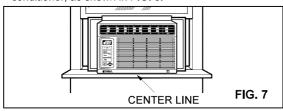
The air conditioner must be installed with a slight tilt downward (see FIG. 8) for proper water drainage. The air conditioner will drain the excess condensed water through the drain pipe.

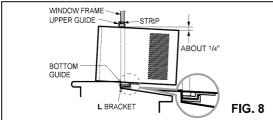


INSTALLATION

6 INSTALL THE AIR CONDITIONER IN THE WINDOW

- Carefully lift the air conditioner and slide it into the open window. Make sure the bottom guide of the air conditioner drops into the notches of the L brackets.
- When the air conditioner drops into the L brackets, the air conditioner will be centered in window opening as shown in FIG. 7.
- While steadying the air conditioner, carefully bring the window sash down behind the upper guide of the air conditioner, as shown in FIG. 8.



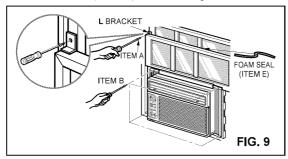


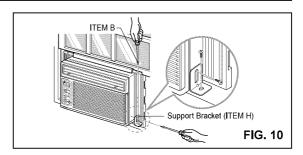
7 SECURE THE GUIDE PANELS

Extend the guide panels (ITEM F) to fill the window opening using 4 screws (ITEM B) to secure them, as shown in FIG. 9.

1 INSTALL THE SASH SEAL AND SASH LOCK

- Cut the foam seal (ITEM E) to the window width.
 Stuff the foam seal between the glass and the window to prevent air and insects from getting into the room, as shown in FIG. 9.
- Fasten the remaining L bracket on either side of the window using screw (ITEM A). See FIG. 9 inset.
 Installing this bracket prevents window from being raised which may result in unit falling.
- Remove the screws that secure the cabinet and base pan in the right side.
- Attach the support bracket (ITEM H) in the inner window sill with a screw (ITEM B), as shown Fig. 10.





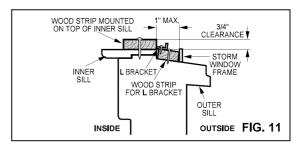
9 IF AIR CONDITIONER IS BLOCKED BY STORM WINDOW FRAME

 If storm window presents interference, fasten a 2" wide wood strip to the inner window sill across the full width of the sill. The wood strip should be thick enough to raise the height of the window sill so that the unit can be installed without interference from the the storm window frame. See FIG. 11.

Top of wood strip should be approximately 3/4" higher than the storm window frame to help condensation to drain properly to the outside.

 Install a second wood strip (approximately 6" long by 1½" wide and same thickness as first strip) in the center of the outer sill flush against the back of the inner sill.
 Screw the L brackets into this strip.

This will raise the L bracket as shown in FIG. 11.



REMOVAL FROM WINDOW

Turn the air conditioner off, and disconnect the power cord. Remove the L bracket and the screws installed through the top and bottom of the guide panels, and save for reinstallation later. Close the guide panels. Keeping a firm grip on the air conditioner, raise the sash, and carefully tilt the air conditioner backward, draining any condensate water. Lift the air conditioner from the window and remove the sash seal from between the windows.

A CAUTION

- Air conditioners covered in this manual pose an excessive weight hazard. Two or more people are needed to move and install the unit.
 To prevent injury or strain, use proper lifting and carrying techniques when moving unit.
- When handling the air conditioner, be careful to avoid cuts from sharp metal fins on front and rear coils.
- Make sure air conditioner does not fall during removal.

HOW AND WHY

Your room air conditioner provides the following functions to make hot weather living more comfortable:

- · Cools and circulates room air.
- · Lowers humidity by removing excess moisture.
- Filters out summertime dust, dirt, and some airborne impurities.

The air conditioner performs these functions by drawing room air through a filter which traps dust and dirt particles. The air then passes over a cooling coil which refrigerates the air and removes excess moisture. The same air is then returned to the room— cooler, drier, and cleaner. Moisture removed from the room air is carried to the outside and evaporated.

Your air conditioner is designed to be easy to operate and to provide plenty of cooling power.

NORMAL SOUNDS FIG. 12

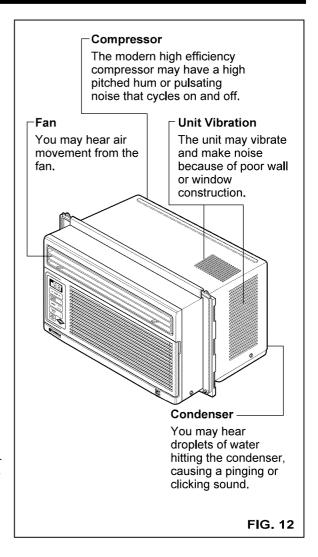
Aside from the regular fan motor and compressor sounds coming from your air conditioner, you will once in a while hear a pinging sound. This is the result of moisture being picked up from the air in the room and thrown against the air conditioner's fan. This is normal and should not be cause for concern. Also, do not be alarmed if you hear a slight hissing or gurgling sound coming from your air conditioner after it is off. These are normal coolant noises.

CAPACITY AND RUNNING TIME

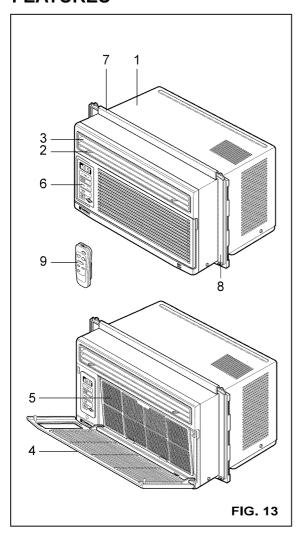
Proper unit size is important in deciding the desired comfort for the area you want to cool. The proper size is determined by the number of square feet in the area to be cooled.

Whenever the heat or humidity load is above normal the air conditioner must run longer and more often to keep the desired temperature you have selected, Under heavy heat load conditions the air conditioner may need to run constantly to keep the temperature you want.

At times using the HIGH FAN setting to circulate the room air may make it comfortable even though you do not have the air conditioner set to cool the air. This will decrease your cost of use.



FEATURES



- 1. Cabinet
- 2. Horizontal Air Direction Control Tab
- 3. Cool Air Discharge
- 4. Inlet Grille
- 5. Air Filter
- 6. Control Board
- 7. Upper Guide
- 8. Curtain
- 9. Remote Control

USING THE AIR CONDITIONER

! WARNING To reduce the risk of fire, electric shock, or injury to persons, read the important SAFETY instructions section before operating this appliance.

To begin operating the air conditioner after installation, follow these steps:

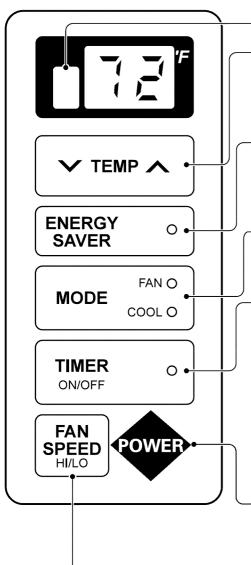
- Plug in the air conditioner. (To prevent electrical hazards, do not use an extension cord or an adapter plug.)
- 2. Set the TEMP control to the lowest number.
- 3. Set the MODE control to the COOL.
- 4. Adjust the louvers for comfortable air flow with control tab.
- Once the room has cooled, adjust the TEMP and FAN SPEED control to the setting you find most comfortable.

NOTE: If the air conditioner is turned off, wait 3 minutes before restarting. This allows pressure inside the compressor to equalize. Failure to wait 3 minutes before restarting may cause inefficient operation.

If you move the TEMP control to a warmer, then immediately back to a cooler setting, the compressor will shut off, although the fan will continue to run. Wait 3 minutes before restarting.

Review the DISPLAY section for other settings. (See page 10)

DISPLAY



REMOTE CONTROL SIGNAL RECEIVER

TEMPERATURE SETTING

• Use this button to automatically control the temperature of the room. The temperature can be set within a range of 60°F to 86°F by increments of 1°F.

ENERGY SAVER

The fan stops when the compressor stops cooling.
 Approximately every 3 minutes the fan will turn on and check the room air to determine if cooling is needed.

DISPLAY COOL/FAN

 Everytime you push this button, it will toggle between COOL and FAN.

ON/OFF TIMER

SHUT-OFF TIME

- · You will usually use shut-off time while you sleep.
- If unit is running, Timer sets number of hours until shut-off.
- For your sleeping comfort, once Timer is set, the Temperature setting will raise 2°F after 30 min., and once again after another 30 min.
- Every time you push Timer button, it advances the Timer setting as follows: 1 Hour ▶ 2 Hours ▶ etc. ▶ 12 Hours maximum.

START TIME

- If unit is off, Timer sets number of hours before unit starts.
- Every time you push Timer button, it advances the Timer setting as follows: 1 Hour ▶ 2 Hours ▶ etc. ▶ 12 Hours maximum.

POWER

- To turn the air conditioner ON, push the button. To turn the air conditioner OFF, push the button again.
- This button takes priority over any other button.
- When you first turn it on, the unit is in cool mode, High fan speed, Temperature setting at 72°F.

FAN SPEED

• Everytime you push this button, it advances the setting as follows: {High(F2) ▶ Low(F1) ▶ High(F2)}

AUTO RESTART

In failure of electric power, the unit runs as previous setting operation.

REMOTE CONTROL

Note: The Remote Controller will not operate properly if strong light shines on the sensor window of the Air Conditioner or if there are obstacles between the Remote Control and the Air Conditioner.

Every time you push button, you will hear a beep from the Air Conditioner.

POWER -

- To turn the air conditioner ON, push the button. To turn the air conditioner OFF, push the button again.
- This button takes priority over any other buttons.
- When you first turn it on, the unit is in cool mode, High fan speed, Temperature setting at 72°F.

TEMPERATURE SETTING —

• This button can automatically control the temperature of the room. The temperature can be set within a range of 60°F to 86°F by increments of 1°F.

FAN SPEED -

 Everytime you push this button it advances the setting as follows: {(High(F2) ► Low(F1) ► High(F2)}

ON/OFF TIMER ———

SHUT-OFF TIME

- You will usually use shut-off time while you sleep.
- If unit is running, Timer sets number of hours until shut-off.
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START TIME

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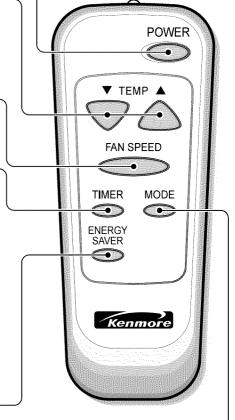
ENERGY SAVER —

The fan stops when the compressor stops cooling.

 Approximately every 3 minutes the fan will turn on and check the room air to determine if cooling is needed.

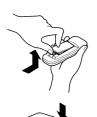
COOL/FAN -

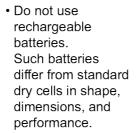
 Everytime you push this button, it will toggle between COOL and FAN.



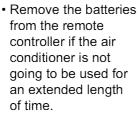
HOW TO INSERT BATTERIES INTO REMOTE CONTROL

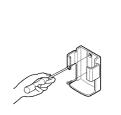
- 1. Remove the cover from the back of the remote controller.
 - Open the cover according to the arrow direction on the cover.
- 2. Insert two batteries.
 - Be sure that the (+) and (-) directions are correct.
 - · Be sure that both batteries are new.
- 3. Re-attach the cover.

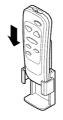












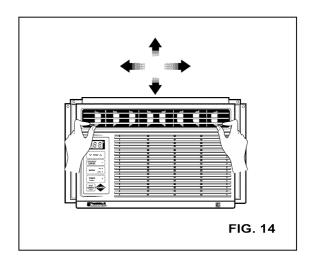


A CAUTION

- If the liquid from the batteries gets onto your skin or clothes, wash it well with clean water. Do not use the remote if the batteries have leaked.
- If you eat the liquid from the batteries, brush your teeth and see doctor.
- The chemicals in batteries could cause burns or other health hazards.

AIR DIRECTION ADJUSTMENT

Using the Control Tabs, the air flow can be directed to the left, right, up, down and straight ahead, or any combination of these directions.

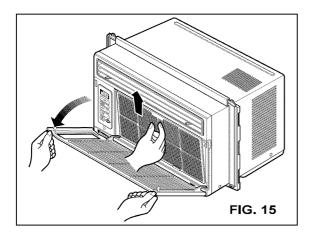


MAINTENANCE

AIR FILTER CLEANING

The Air Filter will become dirty as it removes dust from the inside air. It should be washed at least every 2 weeks. If the Air Filter remains full of dust, the air flow will decrease and the cooling capacity will be reduced, possibly damaging the unit.

- Pull the inlet grille forward and pull out the air filter.
- Wash the Air Filter in warm water. Be sure to shake off all the water before replacing the filter.

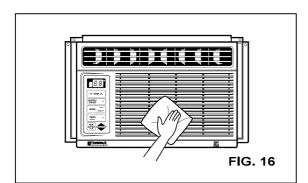


AIR CONDITIONER CLEANING

Clean the front grille and inlet grille by wiping with a cloth dampened in a mild detergent solution.

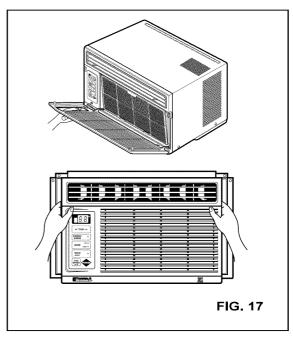
The cabinet may be washed with mild soap or detergent and lukewarm water, then polished with liquid appliance wax.

To ensure continued peak efficiency, the condenser coils (outdoor side of the unit) should be checked periodically and cleaned if they become clogged with soot or dirt from the atmosphere. Brush or vacuum exterior coils to remove debris from fins.



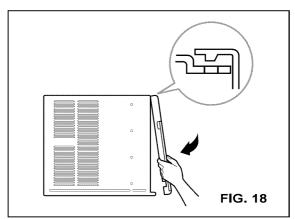
HOW TO REMOVE THE FRONT GRILLE

- · Pull the inlet grille forward.
- · Remove the screw securing the Front Grille.
- Push the grille up from the bottom and pull the top of the grille away from the case to lift the top tabs out of their slots.



HOW TO REPLACE THE FRONT GRILLE

Attach the front grille to the cabinet by inserting the tabs on the grille into the slots on the front of the cabinet. Push the grille in until it snaps into place.



TROUBLESHOOTING

BEFORE CALLING FOR SERVICE

Check the following list to be sure a service call is really necessary. A quick reference to this manual may help you avoid an unneeded service call.

THE AIR CONDITIONER WILL NOT OPERATE. Check if... Then...

Wall plug disconnected.	Push plug firmly into wall outlet.
House fuse blown or circuit breaker tripped.	Replace fuse with time delay type or reset circuit breaker.
Power is OFF.	Push the power button.
Unit was turned off and then on too quickly.	Set unit off and wait 3 minutes before restarting.
TEMP Control set warmer than room temperature.	Set TEMP Control to lower temperature.
The current interrupter device is triped	Press the RESET button located on the power cord plug
	If the RESET button will not stay engaged, discontinue use of the
	air conditioner and contact a qualified service technician.

AIR FROM UNIT DOES NOT FEEL COLD ENOUGH. Check if... Then...

FAN SPEED set at LOW.	Push FAN SPEED button to set at HI.
TEMP Control set too warm.	Set TEMP Control to lower temperature.
Room temperature below 70 F (21 C).	Cooling may not occur until room temperature rises above 70 F (21 C)
Temperature sensing tube touching evaporator coil, located behind front grille.	Straighten tube away from evaporator coil.

THE AIR CONDITIONER COOLING, BUT ROOM IS TOO WARM DICE FORMING ON COOLING COIL BEHIND FRONT GRILLE. Check if... Then...

Outdoor temperature below 70 F (21 C)	To defrost the coil, set the MODE to FAN.
Air filter may be dirty.	Clean air filter. Refer to Maintenance section of owner's manual.
TEMP Control set too cold for night-time cooling.	To defrost the coil, set the MODE to FAN or "High Cool" with the TEMP control to higher temperature.

THE AIR CONDITIONER COOLING, BUT ROOM IS TOO WARM.

Check if... Then...

Dirty air filter Đ air restricted.	Clean air filter. Refer to Maintenance section of owner's manual.
TEMP Control set too warm.	Set TEMP Control to lower temperature.
Front of unit is blocked by drapes, blinds, furniture, etc. Air distribution is restricted.	Clear blockage in front of unit.
Doors, windows, registers, etc. open. Cold air escapes.	Close doors, windows, registers, etc.
Unit recently turned on in hot room.	Allow additional time to remove stored heat from walls, ceiling, floor, and furniture.

THE AIR CONDITIONER TURNS ON AND OFF RAPIDLY.

Check if... Then...

Outside temperature is extremely hot.	Set FAN SPEED on HI to bring air past cooling coils faster.

NOISE WHEN UNIT IS COOLING.

Check if... Then...

Sound of fan hitting water from the moisture removal system.	This is normal when humidity is high. Close doors, windows, and registers.
Window vibration D poor installation.	Refer to installation instructions or check with installer.

WATER DRIPPING INSIDE ROOM WHEN UNIT IS COOLING.

Check if	Then

The air conditioner is improperly installed.	Tilt air conditioner slightly to the outside to allow water drainage. Refer to installation instructions or check with installer.
	installation instructions of oncor with installer.

WATER DRIPPING OUTSIDE WHEN UNIT IS COOLING.

Check if... Then...

The unit is removing large quantities of moisture	This is normal during excessively humid days.
from humid room.	

Master Protection Agreements

Congratulations on making a smart purchase. Your new Kenmore® product is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation.

The Master Protection Agreement also helps extend the life of your new product. Here's what the Agreement* includes:

- Expert service by a force of more than 10,000 authorized Sears service technicians, which means someone you can trust will be working on your product.
- Unlimited service calls and nationwide service, as often as you want us, whenever you want us.
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- Fast help by phone we call it Rapid Resolution phone support from a Sears representative on all products. Think of us as a "talking owner's manual."
- Power surge protection against electrical damage due to power fluctuations.
- \$250 Food Loss Protection annually for any food spoilage that is the result of mechanical failure of any covered refrigerator or freezer.
- Rental reimbursement if repair of your covered product takes longer than promised.

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The Master Protection Agreement is a risk free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund. Or, a prorated refund anytime after the product warranty period expires. Purchase your Master Protection Agreement today!

Some limitations and exclusions apply. For prices and additional information in the U.S.A. call 1-800-827-6655.

* Coverage in Canada varies on some items. For full details call Sears Canada at 1-800-361-6665.

Sears Installation Service

For Sears professional installation of home appliances, garage door openers, water heaters, and other major home items, in the U.S.A. or Canada call 1-800-4-MY-HOME®.

Contratos de protección maestra

Felicitaciones por su compra inteligente. Su nuevo producto Kenmore® está diseñado y fabricado para muchos años de operación confiable. Sin embargo, al igual que todos los puede requerir de mantenimiento o reparación productos, preventivas de vez en cuando. Es ahí cuando el contrato de protección maestra le puede ahorrar dinero y molestias.

El Contrato de protección maestra también le ayuda a ampliar la vida de su nuevo producto. Lo siguiente es lo que se incluye en el contrato*:

- Piezas y mano de obra necesaria para ayudar a mantener los productos en funcionamiento adecuado bajo un uso normal, no sólo defectos. Nuestra cobertura va mucho más allá de la garantía del producto. Sin franquicia, ni falla funcional excluidos de la cobertura protección real.
- Servicio experto otorgado por un grupo de más de 10,000 técnicos de reparación autorizados de Sears, lo que significa que alguien en quien usted confía trabajará con su producto.
- Servicio ilimitado a domicilio en toda la nación, cuantas veces quiera, cuando lo necesite.
- Garantía contra productos defectuosos reposición de su producto cubierto si ocurren cuatro o más fallas del producto dentro de doce meses.
- Reposición del producto si el producto cubierto no puede repararse.
- Revisión anual de mantenimiento preventivo a su solicitud sin cargo adicional.
- Ayuda telefónica rápida lo llamamos resolución rápida asistencia telefónica de parte de un técnico Sears sobre todos los productos. Piense en nosotros como un "manual de usuario que habla".
- Protección contra descargas eléctricas para daños debido a fluctuaciones eléctricas.
- Protección por pérdida de alimentos de \$250 anualmente por alimentos que se han echado a perder por un mal funcionamiento de refrigeradores o freezers cubiertos por la garantía.
- Reembolso por alquiler si la reparación del producto cubierto toma más tiempo del prometido.

Una vez que adquiera el contrato, sólo necesita realizar una llamada telefónica para programar el servicio. Puede llamar a cualquier hora del día o de la noche, o programar la cita del servicio por Internet.

El Contrato de protección maestra es una compra libre de riesgo. Si la cancela por cualquier razón durante el período de garantía del producto, le reintegraremos el dinero en su totalidad. O un reintegro prorrateado después de que expire la garantía del producto. ¡Adquiera el Contrato de protección maestra hoy mismo!

Existen ciertas limitaciones y exclusiones. Para precios e información adicional,llame al 1-800-827-6655.

* La cobertura en Canadá es diferente en algunos ítems. Para más detalles llame a Sears Canadá al 1-800-361-6665.

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Our Home

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Sears Parts & Repair Service Center

1-800-488-1222 (U.S.A.)

1-800-469-4663 (Canada)

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To purchase a protection agreement on a product serviced by Sears:

1-800-827-6655 (U.S.A.)

1-800-361-6665 (Canada)

Para pedir servicio de reparación a domicilio, y para ordenar piezas:

1-888-SU-HOGAR®

Au Canada pour service en français:

1-800-LE-FOYER^{MC}

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