



# Room Air Conditioners

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\*ENERGY STAR® labeled product



As an ENERGY STAR® partner, GE has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

**Write the model and serial numbers here:**

**Model #** \_\_\_\_\_

**Serial #** \_\_\_\_\_

Find these numbers on a label on the side of the air conditioner.

**Owner's Manual and  
Installation Instructions**

AEM18\*  
AEM25\*



# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

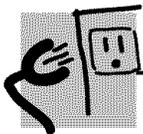
## **WARNING!**

For your safety, the information in this manual must be followed to minimize the risk of fire, electric shock or personal injury.



## SAFETY PRECAUTIONS

- Use this appliance only for its intended purpose as described in this Owner's Manual.
  - This air conditioner must be properly installed in accordance with the Installation Instructions before it is used.
  - Never unplug your air conditioner by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.
  - Replace immediately all electric service cords that have become frayed or otherwise damaged. A damaged power supply cord must be replaced with a new power supply cord obtained from the manufacturer and not repaired. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.
  - If the receptacle does not match the plug, the receptacle must be changed out by a qualified electrician.
  - Turn the unit **OFF** and unplug your air conditioner before making any repairs or cleaning.
- NOTE:** We strongly recommend that any servicing be performed by a qualified individual.
- For your safety...do not store or use combustible materials, gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.
  - All air conditioners contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old product with refrigerants, check with the company handling disposal about what to do.



## HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

**DO NOT use an adapter plug with this appliance.**

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

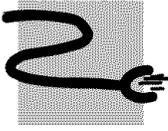
The air conditioner should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

See the Installation Instructions, *Electrical Requirements* section for specific electrical connection requirements.

**⚠ WARNING!**

*EXTENSION CORDS*



**⚠ CAUTION:**

*DO NOT use an extension cord with any of the 230/208 volt models.*

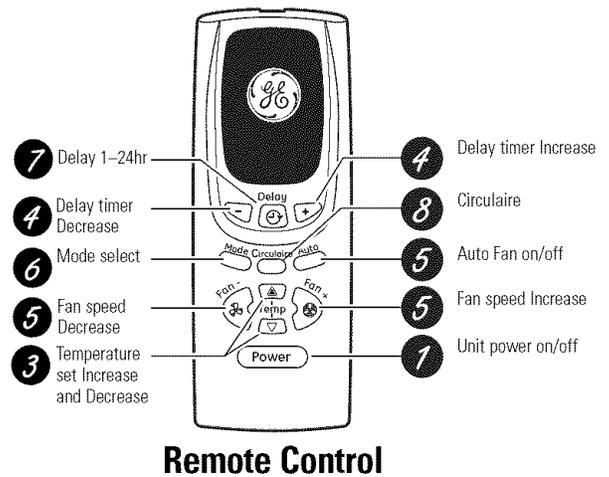
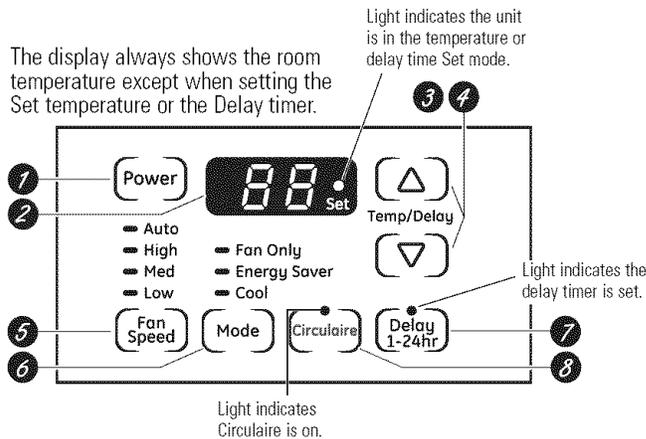


*READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.*

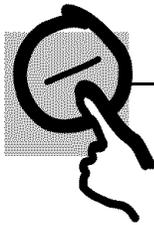
**SAVE THESE INSTRUCTIONS**

# About the controls on the air conditioner—models with touch pads.

Lights next to the touch pads on the air conditioner control panel indicate the selected settings.



## Air Conditioner Controls



### Controls

The air conditioner controls are located behind the control panel door. Press to open and close the door.

**NOTE:** The remote control will work with the control panel door open or closed.

- 1 Power Pad**  
Turns air conditioner on and off. When turned on, the display will show the room temperature.
- 2 Display**  
Shows the room temperature or time remaining on the Delay timer. Shows the **Set** temperature while setting the temperature in **Cool** or **Energy Saver** modes. The **Set** light will turn on while setting.  
**NOTE:** The display will change to show the room temperature after settings have been made. To recall the **Set** temperature, press the **Temp Increase ▲** or **Decrease ▼** pads.
- 3 Temp Increase ▲ / Decrease ▼ Pads**  
Use to set temperature when in **Cool** or **Energy Saver** mode. The **Set** light will turn on while setting.
- 4 Delay Timer Increase ▲ (+) / Decrease ▼ (-) Pads**  
Each touch of the **Increase ▲** / **Decrease ▼** pads on the unit or the **Increase + / Decrease -** pads on the remote control will set the delay time when using the **Delay 1-24hr** timer (⌚). The **Set** light will turn on while setting.
- 5 Fan Speed Pads**  
Use to set the fan speed to **Low**, **Med**, **High** or **Auto** on the unit. **NOTE:** On the remote control, use the fan speed **Increase + / Decrease -** pads to set the fan speeds to **Low**, **Med** or **High**. Use the **Auto** pad to turn **Auto** fan on.

- 6 Mode Pad**  
Use to set the air conditioner to **Cool**, **Energy Saver** or **Fan Only** mode.

- 7 Delay Pads**  
**Delay ON**—When the air conditioner is off, it can be set to automatically come on in 1 to 24 hours at its previous mode and fan settings.  
**Delay OFF**—When the air conditioner is on, it can be set to automatically turn off in 1 to 24 hours.

#### How to set:

Press the **Delay 1-24hr** pad on the unit or the ⌚ pad on the remote control. Each touch of the **Increase ▲** / **Decrease ▼** pads on the unit or the **Increase + / Decrease -** pads on the remote control will set the timer in 1-hour intervals. The **Set** light will turn on while setting.

To review the remaining time on the **Delay 1-24hr** timer, press the **Delay 1-24hr** pad on the unit or the ⌚ pad on the remote control. Use the **Increase ▲** / **Decrease ▼** pads on the unit or the **Increase + / Decrease -** pads on the remote control to set a new time if desired.

**To cancel the timer**, press the **Delay 1-24hr** pad until the light on the **Delay 1-24hr** pad goes off.

- 8 CIRCULAIRE Pad**  
Turn on to provide continuous side-to-side air circulation.  
For fixed side-to-side air direction, turn on until the desired air direction is obtained, then turn it off.

## Do Not Operate in Freezing Outdoor Conditions

This cool-only air conditioner was not designed for freezing outdoor conditions. It must not be used in freezing outdoor conditions.

### Cool Mode

Use the **Cool** mode at **Low, Med, High** or **Auto Fan Speed** for cooling. Use the **Temperature Increase ▲ / Decrease ▼** pads to set the desired temperature between 64°F and 86°F in 1°F increments.

An electronic thermostat is used to maintain the room temperature. The compressor will cycle on and off to keep the room at the set level of comfort. Set the thermostat at a lower number and the indoor air will become cooler. Set the thermostat at a higher number and the indoor air will become warmer.

**NOTE:** If the air conditioner is off and is then turned on while set to a **Cool** setting or if turned from a fan setting to a **Cool** setting, it may take approximately 3 minutes for the compressor to start and cooling to begin.

### Cooling Descriptions

**For Normal Cooling**—Select the **Cool** mode and **High** or **Med** fan with a middle set temperature.

**For Maximum Cooling**—Select the **Cool** mode and **High** fan with a lower set temperature.

**For Quieter & Nighttime Cooling**—Select the **Cool** mode and **Low** fan with a middle set temperature.

### Energy Saver Mode

Controls the fan.

**ON**—The fan will cycle on and off with the compressor. This results in wider variations of room temperature and humidity. Normally used when the room is unoccupied. **NOTE:** The fan may continue to run for a short time after the compressor cycles off.

**OFF**—The fan runs all the time, while the compressor cycles on and off.

### Fan Only Mode

Use the **Fan Only** Mode at **Low, Med** or **High** fan speed to provide air circulation and filtering without cooling. Since fan only settings do not provide cooling, a **Set** temperature cannot be entered. The room temperature will appear in the display.

**NOTE:** Auto Fan Speed cannot be used when in the **Fan Only** Mode.

### Auto Fan Speed

Set to **Auto** fan speed for the fan speed to automatically set to the speed needed to provide optimum comfort settings with the set temperature.

If the room needs more cooling, the fan speed will automatically increase. If the room needs less cooling, the fan speed will automatically decrease.

**NOTE:** Auto Fan Speed cannot be used when in the **Fan Only** Mode.

### Power Outage Recovery Feature

In the case of a power outage or interruption, the unit will automatically re-start in the settings last used after the power is restored. If the **Delay 1–24hr**

feature was set, it will resume countdown. You may need to set a new time if desired.

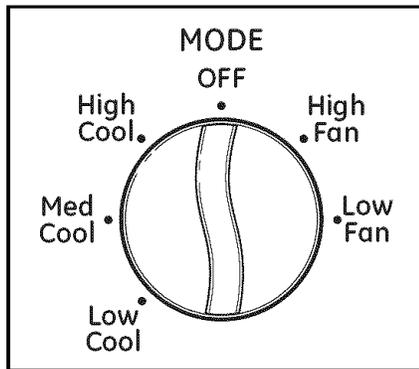
### Remote Control

- To ensure proper operation, aim the remote control at the signal receiver on the air conditioner.
- The remote control signal has a range of up to 20 feet.

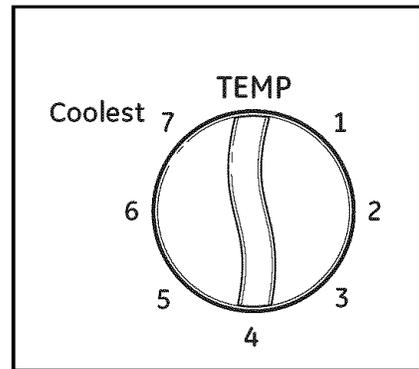
- Make sure nothing is between the air conditioner and the remote control that could block the signal.
- Make sure batteries are fresh and installed correctly as indicated on the remote control.

# About the controls on the air conditioner—models with control knobs.

Features and appearance will vary.



**1** MODE CONTROL



**2** TEMPERATURE CONTROL



## Controls

The air conditioner controls are located behind the control panel door. Press to open and close the door.

- 1 Mode Control**  
**High Cool**, **Med Cool** and **Low Cool** provide cooling with different fan speeds. Fan settings provide air circulation and filtering without cooling.

**NOTE:** If you move the mode control from a cool setting to **OFF** or to a fan setting, wait at least 3 minutes before switching back to a cool setting.

### Cooling Descriptions

**For Normal Cooling**—Select **High Cool** or **Med Cool** with the TEMPERATURE control at midpoint.

**For Maximum Cooling**—Select **High Cool** with the TEMPERATURE control at the highest number available on your knob.

**For Quieter & Nighttime Cooling**—Select **Low Cool** with the TEMPERATURE control at midpoint.

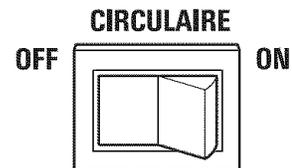
**2 TEMP Control**

The TEMP control is used to maintain the room temperature. The compressor will cycle on and off to keep the room at the same level of comfort. When you turn the knob to a higher number, the indoor air will become cooler. Turn the knob to a lower number and the indoor air will become warmer.

**3 CIRCULAIRE**

For continuous side-to-side air circulation, set the Circulaire switch to **ON**.

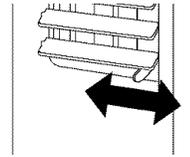
For fixed side-to-side air direction, set the Circulaire switch to **ON** until the desired air direction is obtained, then move it to **OFF**.



### Vent Control

The vent control is located above the control panels.

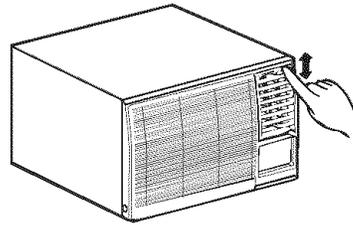
When set at **CLOSE**, only the air inside the room will be circulated and conditioned. When set at **OPEN**, some outside air is let into the room.



To open the vent, push the lever to the right.  
To close it, push it to the left.

### Air Direction—Up and Down

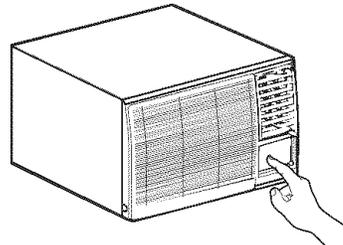
Fingertip pressure on the horizontal louvers adjusts the air direction up or down.



### Control Panel Door

Press to open and close the door.

**NOTE:** The remote control (on some models) will work with the control panel door open or closed.



## Normal operating sounds.

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoor side of the unit.
- The fan may run even when the compressor does not.

## Care and cleaning of the air conditioner.

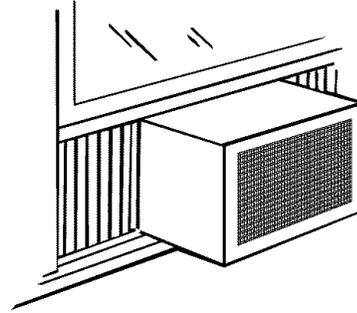
### Grille and Case

Turn the air conditioner off and remove the plug from the wall outlet before cleaning.

To clean, use water and a mild detergent. Do not use bleach or abrasives.

### Outdoor Coils

The coils on the outdoor side of the air conditioner should be checked regularly. If they are clogged with dirt or soot, they may be professionally cleaned.



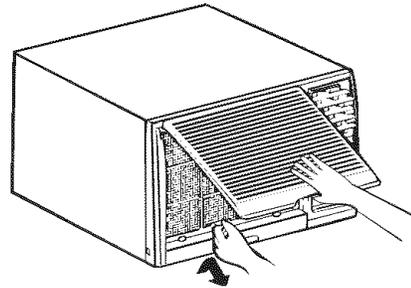
### Air Filter

The air filter behind the front grille should be checked and cleaned at least every 30 days or more often if necessary.

#### To remove:

- 1 Open the inlet grille upward by pulling out the bottom of the inlet grille.
- 2 Using the tab, pull up slightly on the filter to release it and pull it down.

Clean the filter with warm, soapy water. Rinse and let the filter dry before replacing it. Do not clean the filter in a dishwasher.



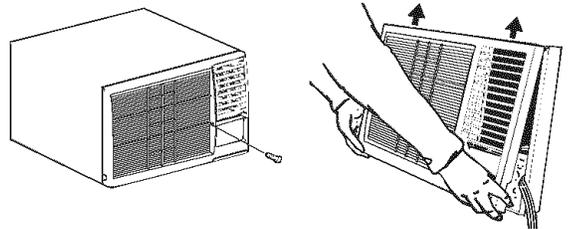
**CAUTION:** DO NOT operate the air conditioner without a filter because dirt and lint will clog it and reduce performance.

### Grille Frame Removal (if necessary for coil cleaning)

Remove the air filter. See the *Air Filter* section above. If present, remove the grille frame attachment screw.

Grasp the lower corners of the grille frame while pressing in on the case side tabs with your finger tips. Pull out to release and lift it up.

**NOTE:** Do not pull the bottom edge toward you more than 3" or you may damage the tabs of the grille.



### How to Insert the Batteries in the Remote Control

- 1 Remove the battery cover by sliding it according to the arrow direction.
- 2 Insert new batteries, making sure that the (+) and (-) of battery are installed correctly.
- 3 Reattach the cover by sliding it back into position.

#### NOTES:

- Use 2 "AAA" (1.5 volt) alkaline batteries. Do not use rechargeable batteries.
- Remove the batteries from the remote control if the system is not going to be used for a long time.

# Installation Instructions

# Air Conditioner

? Questions? Call 800.GE.CARES (800.432.2737) or Visit our Website at: [ge.com](http://ge.com)



## BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** — Save these instructions for local inspector's use.
- **IMPORTANT** — Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical skills.
- **Completion time** – Approximately 1 hour
- We recommend that two people install this product.
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.
- You **MUST** use all supplied parts and use proper installation procedures as described in these instructions when installing this air conditioner.

## ⚠ CAUTION:

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.

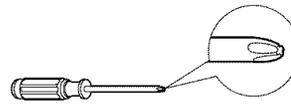
Do not change the plug on the power cord of this air conditioner.

Aluminum house wiring may present special problems—consult a qualified electrician.

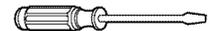
## TOOLS YOU WILL NEED



Adjustable wrench



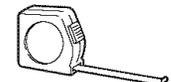
Phillips head screwdriver



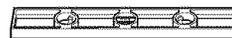
Flat-blade screwdriver



Pencil



Ruler or tape measure



Level



Scissors or knife



## ELECTRICAL REQUIREMENTS

The 3-prong grounding plug minimizes the possibility of electric shock hazard. If the wall outlet you plan to use is only a 2-prong outlet, it is your responsibility to have it replaced with a properly grounded 3-prong wall outlet.



Some models require 230/208-volt a.c., protected with a time delay fuse or circuit breaker. These models should be installed

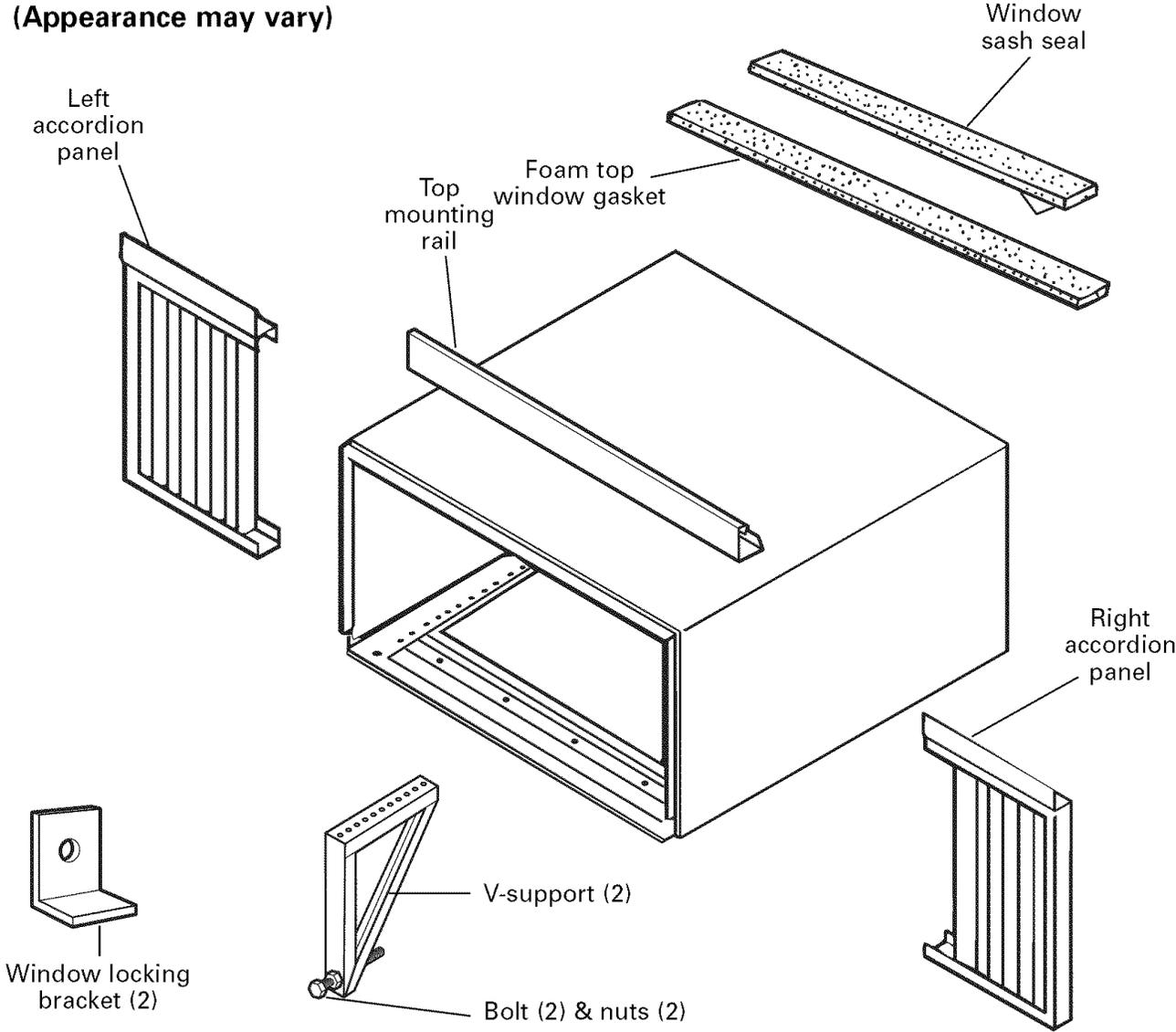


on their own single branch circuit for best performance and to prevent overloading house or apartment wiring circuits, which could cause a possible fire hazard from overheating wires.

Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

# Window Installation Instructions

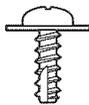
**PARTS INCLUDED**  
(Appearance may vary)



Type A (6)



Type B (4)



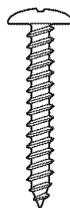
Type C (7)



Type D (6)



Type E (4)



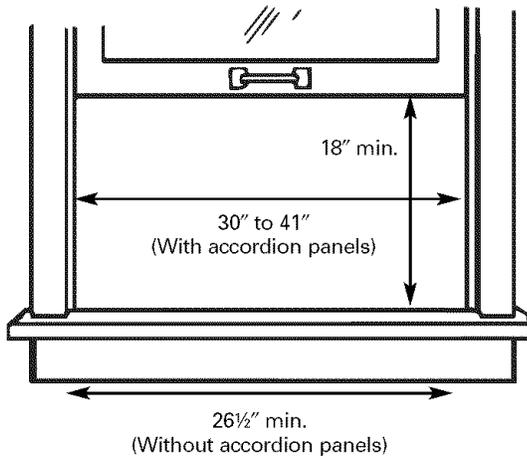
Type F (2)



# Window Installation Instructions

## 1 WINDOW REQUIREMENTS

- These instructions are for a standard double-hung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the accordion panels if needed to fit in a narrow window. See the window opening dimensions.
- All supporting parts must be secured to firm wood, masonry or metal.
- The electrical outlet must be within reach of the power cord.



## 2 STORM WINDOW REQUIREMENTS

A storm window frame will not allow the air conditioner to tilt toward the outside, and will keep it from draining properly. To adjust for this, attach a piece of wood to the stool.

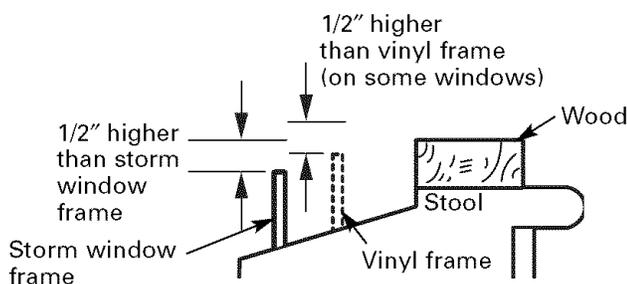
### WOOD PIECES—

**WIDTH:** 2"

**LENGTH:** Long enough to fit inside the window frame.

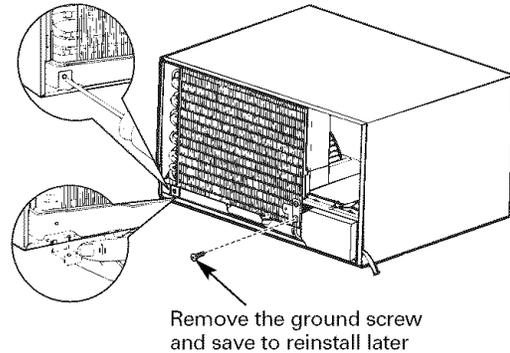
**THICKNESS:** To determine the thickness, place a piece of wood on the stool to make it 1/2" higher than the top of the storm window frame or the vinyl frame.

Attach securely with nails or screws provided by the installer.

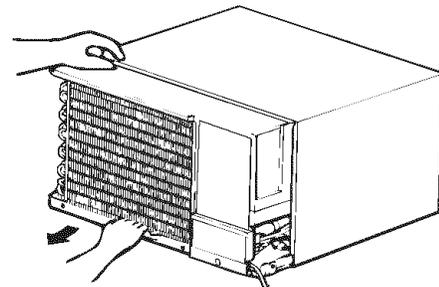


## 3 REMOVE THE AIR CONDITIONER FROM THE CASE

- A** Remove the locking screw and locking bracket from the lower frame. Save to reinstall later.
- B** Remove the ground screw and save to reinstall later.

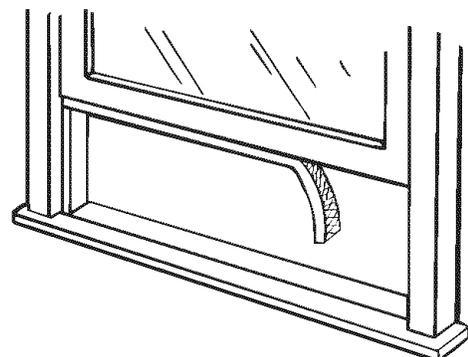


- C** Slide the air conditioner from the case by gripping the base pan handle and pulling forward while bracing the case.



## 4 PREPARE THE WINDOW

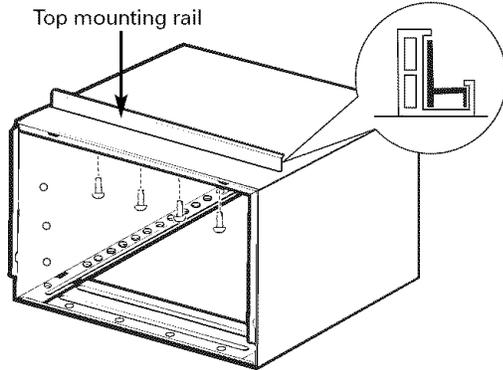
Cut the window sash seal to the proper length. Peel off the backing and attach the seal to the underside of the window sash.



# Window Installation Instructions

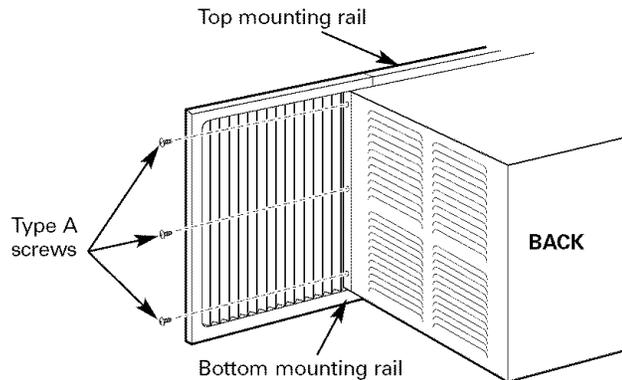
## 5 PREPARE THE CASE

- A** Install the top mounting rail with 4 type B screws from the inside of the case.



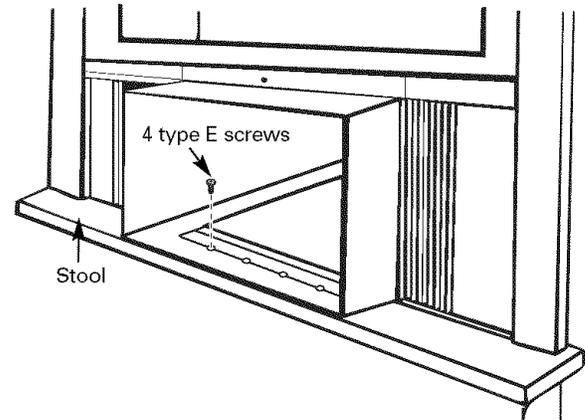
- B** Insert the frames for the accordion panels into the top mounting rail and the bottom frame guides. Attach the accordion panels to the side of the case using 3 type A screws on each side.

**Note:** When attaching the accordion panels, make sure to only screw the inner panels to the case sides.

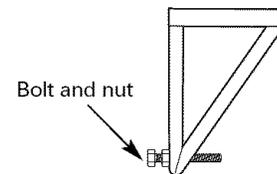


## 6 INSTALL THE CASE IN THE WINDOW

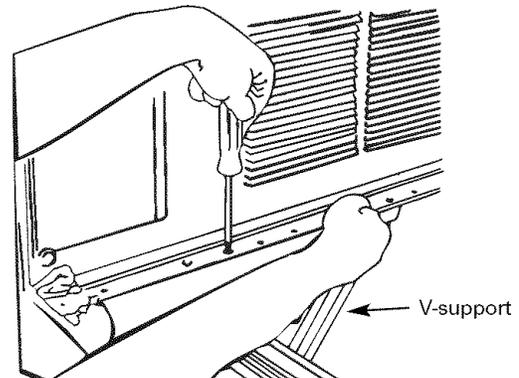
- A** Carefully slide the case into the window and center the case. Lower the window behind the top mounting rail. Pull the bottom of the case forward so that the bottom mounting rail is tight against the back of the window stool. Mount the case to the window sill using 4 type E screws. Drill pilot holes, if necessary.



- B** Make sure the bolts and nuts are all of the way in both the left and right V-supports.



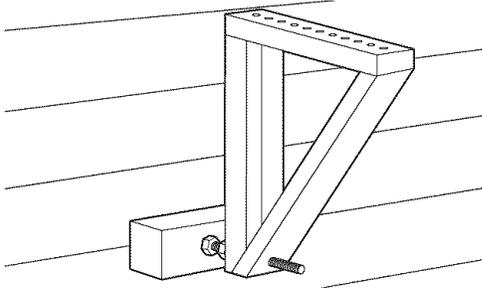
- C** Position the V-supports on the case bottom so that they will be near the outside wall. Attach a V-support to each side of the bottom of the case using type C screws, 3 on each side.



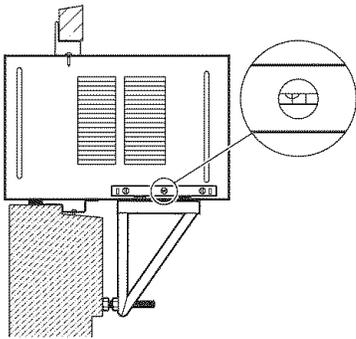
# Window Installation Instructions

## 6 INSTALL THE CASE IN THE WINDOW (cont.)

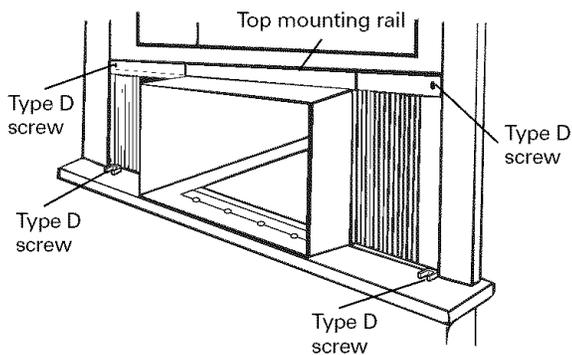
- D** Use a wood block (obtained locally) between the leveling bolts and the wall if the wall is weak or if the weight of the air conditioner falls between the studs in the wall.



- E** Adjust the leveling bolts and nuts against the outside wall so that the case has a slight tilt to the outside. Tighten nuts with an adjustable wrench. Use a level; no more than a 1/2 bubble will be the correct case slant to the outside.

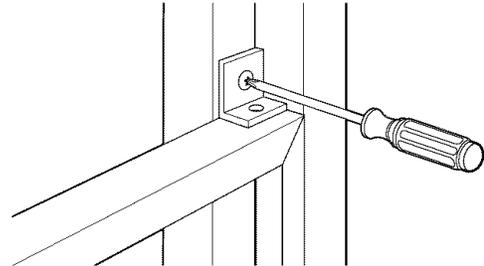


- F** Extend the left and right accordion panels to the vertical window sashes. Drill pilot holes and attach the top and bottom corners with 4 type D screws.



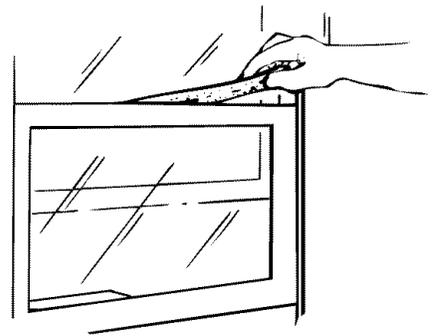
## 7 INSTALL SUPPORT BRACKETS AND THE FOAM TOP WINDOW GASKET

- A** Drill pilot holes and attach the support brackets with two type D screws, one on each side.



- B** Cut the foam top window gasket to the window width.

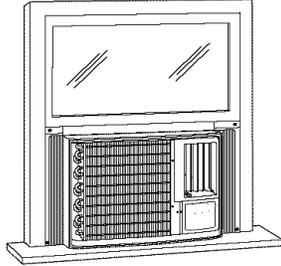
- C** Stuff the foam between the glass and the window to prevent air and insects from getting into the room.



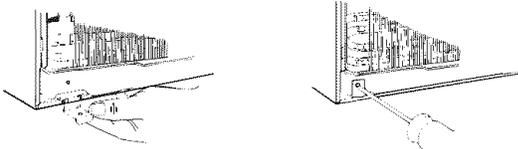
# Window Installation Instructions

## 8 INSTALL THE AIR CONDITIONER IN THE CASE

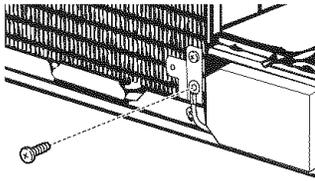
- A** Make sure the ground wire is off to the side and slide the air conditioner into the case. Do not push on the controls or the finned coils. Make sure the air conditioner is firmly seated.



- B** Reinstall the locking bracket and screw removed earlier.

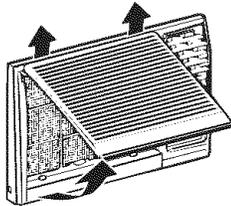


- C** Reconnect the ground wire to the air conditioner using the screw removed earlier. **IMPORTANT: The ground wire must be reinstalled to ensure a proper ground.**

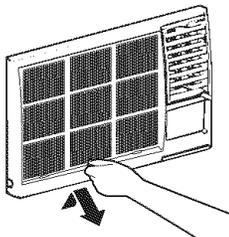


- D** Remove the front grille from its box and remove the shipping tape.

- E** Grasp the inlet grille at the bottom corners and pull it forward. Unhook it from its top hinges and set it aside.

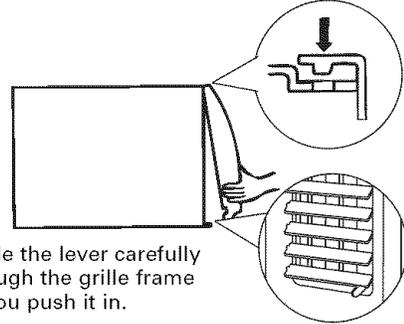


- F** Using the tab, pull up slightly on the filter to release it and pull it down and out.



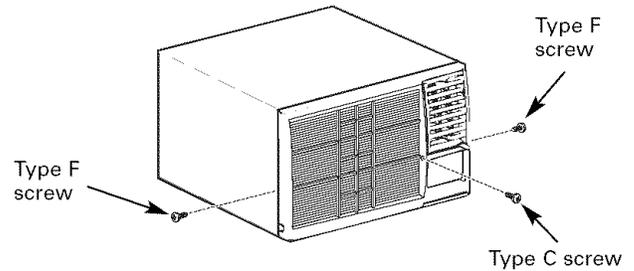
## 8 INSTALL THE AIR CONDITIONER IN THE CASE (cont.)

- G** Pull the coiled power cord from its shipped position in the air discharge area. Attach the front grille frame to the case by inserting the tabs on the grille frame into the slots on the front top of the case.

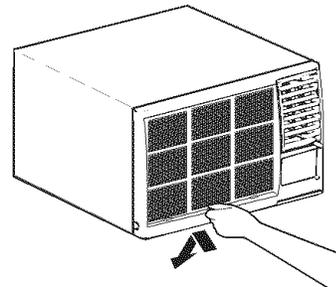


Guide the lever carefully through the grille frame as you push it in.

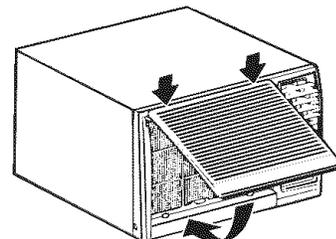
- H** Press the grille frame in around the power cord on the right side. Secure the grille with a type F (painted) screw on each side and a type C screw in the front.



- I** Reinstall the filter.



- J** Reinstall the inlet grille. Connect power.



Caulk or weather-strip any gaps or openings to the outside to seal the installation.

# Through-the-Wall Installation Instructions—Optional

The case may be installed through-the-wall in both existing and new construction.

Read completely, then follow step-by-step.

**NOTE:** Except for the V-support assemblies (included), obtain all materials locally for mounting the air conditioner through-the-wall.

## 1 IMPORTANT

Through-the-wall installation is not appropriate if any of the side or top louvers in the case will be obstructed by the wall.

All side and top louvers in the case must project on the outdoor side of the wall.

The room side of the case must project into the room far enough to maximize the balance of the unit.

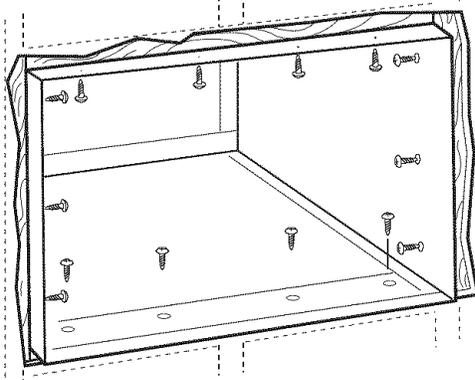
The case must be installed level from side-to-side and with a slight tilt from front to rear. Use a level; no more than a 1/2 bubble will be the correct case slant to the outside.

Lintel angle is required to support bricks or blocks above opening.

Flashing is required and should extend the length of the opening to ensure no inside cavity leakage occurs.

**A** Remove the air conditioner from the case. For specific instruction, refer to the Window Installation Instructions.

**B** Make certain that a wall receptacle is available close to the hole location or make arrangements to install a receptacle.



**C** Place the case in the wall opening and place wood support strips between the case bottom and the flashing on both sides of the bottom rail. They should be the same height as the bottom rail and the same length as the wall opening.

## 1 IMPORTANT (cont.)

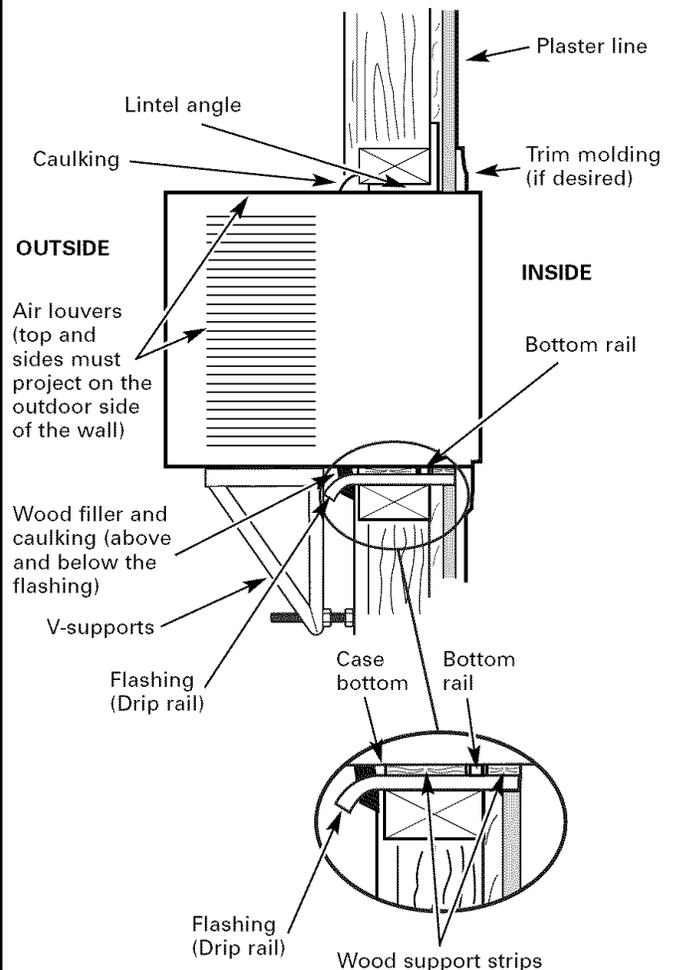
**D** Secure with 14 wood screws anchored at least an inch into the wall support structure.

**NOTE:** Drill pilot holes, if necessary, for proper installation. If the frame is oversized, use shims to prevent case distortion.

**E** Install the V-supports. See the **INSTALL THE CASE IN THE WINDOW** section in the Window Installation Instructions.

## 2 FINISH THE WALL OPENING

**A** Caulk all four sides on the outdoor side of the case to prevent moisture from getting through to the interior wall. Use of flashing (drip rail) will further prevent water from dripping inside the wall and down the outside of the building.



**B** Place the air conditioner into the case. For specific instruction, refer to the Window Installation Instructions.

## Troubleshooting Tips.

*Troubleshooting Tips. Save time and money! Review the chart below first and you may not need to call for service.*

<b>Problem</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Air conditioner does not start</b>	The air conditioner is unplugged.	<ul style="list-style-type: none"> <li>• Make sure the air conditioner plug is pushed completely into the outlet.</li> </ul>
	The fuse is blown/circuit breaker is tripped.	<ul style="list-style-type: none"> <li>• Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.</li> </ul>
	Power failure.	<ul style="list-style-type: none"> <li>• The unit will automatically re-start in the settings last used after the power is restored.</li> <li>• There is a protective time delay (approximately 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling for 3 minutes after it is turned back on.</li> </ul>
<b>Air conditioner does not cool as it should</b>	The current interrupter device is tripped.	<ul style="list-style-type: none"> <li>• Press the <b>RESET</b> button located on the power cord plug.</li> <li>• If the <b>RESET</b> button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.</li> </ul>
	Airflow is restricted.	<ul style="list-style-type: none"> <li>• Make sure there are no curtains, blinds or furniture blocking the front of the air conditioner.</li> </ul>
	The temp control may not be set correctly.	<ul style="list-style-type: none"> <li>• On models with touch pads: In the <b>Cool</b> mode, press the <b>Decrease ▼</b> pad.</li> <li>• On models with control knobs, turn the temperature knob to a higher number.</li> </ul>
	The air filter is dirty.	<ul style="list-style-type: none"> <li>• Clean the filter at least every 30 days. See the <i>Operating Instructions</i> section.</li> </ul>
	The room may have been hot.	<ul style="list-style-type: none"> <li>• When the air conditioner is first turned on, you need to allow time for the room to cool down.</li> </ul>
<b>Air conditioner freezing up</b>	Cold air is escaping.	<ul style="list-style-type: none"> <li>• Check for open furnace floor registers and cold air returns.</li> <li>• Set the air conditioner's vent to the closed position.</li> </ul>
	Cooling coils have iced up.	<ul style="list-style-type: none"> <li>• See "<b>Air conditioner freezing up</b>" below.</li> </ul>
	Ice blocks the air flow and stops the air conditioner from cooling the room.	<ul style="list-style-type: none"> <li>• On models with control knobs, set the mode control at <b>High Fan</b> or <b>High Cool</b> with the <b>Temp</b> at <b>1</b> or <b>2</b>.</li> <li>• On models with touch pads, set the controls at <b>High Fan</b> or <b>High Cool</b> and set the thermostat to a higher temperature.</li> </ul>
<b>The remote control is not working</b>	The batteries are inserted incorrectly.	<ul style="list-style-type: none"> <li>• Check the position of the batteries. They should be inserted in the opposite (+) and (-) direction.</li> </ul>
	The batteries may be dead.	<ul style="list-style-type: none"> <li>• Replace the batteries.</li> </ul>
<b>Water drips outside</b>	Excessively hot and humid weather.	<ul style="list-style-type: none"> <li>• This is normal.</li> </ul>
<b>Water drips indoors</b>	The air conditioner is not tilted to the outside.	<ul style="list-style-type: none"> <li>• For proper water disposal, make sure the air conditioner slants slightly from the case front to the rear.</li> </ul>
<b>Water collects in base pan</b>	Moisture is removed from indoor air and drains into rear of a cabinet where a fan blows it against the outdoor condenser coil.	<ul style="list-style-type: none"> <li>• This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.</li> </ul>
<b>Delay 1–24hr feature not working properly</b>	A power outage or interruption occurred.	<ul style="list-style-type: none"> <li>• The unit will automatically re-start in the settings last used after the power is restored. If the <b>Delay 1–24hr</b> feature was set, it will resume countdown. You may need to set a new time if desired.</li> </ul>

## GE Service Protection Plus™

GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus™—comprehensive protection on all your appliances—**No Matter What Brand!**

**Benefits Include:**

- Backed by GE
- All brands covered
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- All parts and labor costs included
- No out-of-pocket expenses
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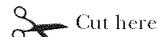
***We'll Cover Any Appliance.  
Anywhere. Anytime.\****

You will be completely satisfied with our service protection or you may request your money back on the remaining value of your contract. No questions asked. It's that simple.

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Place your confidence in GE and call us in the U.S. toll-free at **800.626.2224** for more information.

\*All brands covered, up to 20 years old, in the continental U.S.

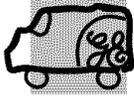


Please place in envelope and mail to:

***General Electric Company***  
**Warranty Registration Department**  
**P.O. Box 32150**  
**Louisville, KY 40232-2150**



# GE Air Conditioner Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, 24 hours a day, visit us at [ge.com](http://ge.com), or call 800.GE.CARES (800.432.2737). Have serial number and model number available when calling for service.

Staple your receipt here.  
Proof of the original purchase date is needed to obtain service under the warranty.

## For The Period Of: GE Will Replace:

### One Year

From the date of the original purchase

**Any part** of the air conditioner which fails due to a defect in materials or workmanship. During this **limited one-year warranty**, GE will also provide, **free of charge**, all labor and related service to replace the defective part.

## What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- Replacement of house fuses or resetting of circuit breakers.
- Improper installation, delivery or maintenance. If you have an installation problem, or if the air conditioner is of improper cooling capacity for the intended use, contact your dealer or installer. You are responsible for providing adequate electrical connecting facilities.
- Failure due to corrosion on models not corrosion-protected.
- Failure of the product resulting from modifications to the product or due to unreasonable use including failure to provide reasonable and necessary maintenance.
- Damage to the product caused by improper power supply voltage, accident, fire, floods or acts of God.
- In commercial locations, labor necessary to move the unit to a location where it is accessible for service by an individual technician.
- Incidental or consequential damage caused by possible defects with this air conditioner.
- Damage caused after delivery.

**EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.**

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company, Louisville, KY 40225

Safety Instructions

Operating Instructions

Installation Instructions

Troubleshooting Tips

Consumer Support

## Consumer Support.

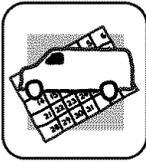
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### *GE Appliances Website*

**ge.com**

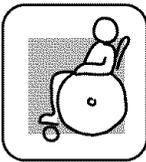
Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts or even schedule service on-line.



### *Schedule Service*

**ge.com**

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.



### *Real Life Design Studio*

**ge.com**

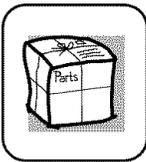
GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).



### *Extended Warranties*

**ge.com**

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires.



### *Parts and Accessories*

**ge.com**

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

***Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.***



### *Contact Us*

**ge.com**

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to: General Manager, Customer Relations  
GE Appliances, Appliance Park  
Louisville, KY 40225



### *Register Your Appliance*

**ge.com**

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.