

# ROOM AIR CONDITIONER **OWNER'S MANUAL**

Please read the operating instructions and safety precautions carefully and thoroughly before installing and operating your room air conditioner.

MODEL: WM5000, R-5000(LWH0510ACG) R-5100(LWH0511ACG)

#### Safety Precautions

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# FOR YOUR RECORDS

Write down the model and serial numbers here:

#### Model #

#### Serial #

You can find them on a label on the side of each unit.

#### Dealer's Name

**Date Purchased** 

# About the Controls on the Air Conditioner

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# READ THIS MANUAL

Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner.

You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of Troubleshooting Tips first, you may not need to call for service at all!

#### Features and Installation

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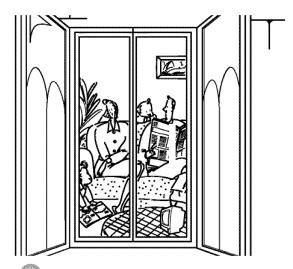
### Before you call for service...

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Abnorn			11



# **CAUTION**

- Contact an Authorized Service Center for repair or maintenance of this unit.
- The air conditioner is not intended for use by young children or infirm persons without supervision.
- · Young children should be supervised to ensure that they do not play with the air conditioner.



# Safety Precautions

To prevent injury to the user or other people and property damage, follow these instructions.

■ Incorrect operation due to ignoring of instruction will cause harm or damage, the seriousness is classified by the following indications.



**WARNING** 

This symbol indicates the possibility of death or serious injury.



**CAUTION** 

This symbol indicates the possibility of injury or damage to properties only.

■ Meanings of symbols used in this manual are as shown below.









Be sure to follow the instruction.



## WARNING

# Plug in the power plug properly.

 Otherwise, it will cause electric shock or fire due to heat generation. Do not operate or stop the unit by inserting or pulling out the power plug.

 It will cause electric shock or fire due to heat generation. Do not damage or use an unspecified power cord.

- It will cause electric shock or fire.
- If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.





Do not operate with wet hand or in damp environment.

· It will cause electric shock.

Do not direct airflow at room occupants only.

· This could damage your health.

Do not modify power cord length or share the outlet with other appliances.

• It will cause electric shock or fire due to heat generation.









# **CAUTION**

When the air filter is to be removed, do not touch the metal parts of the unit.

· It may cause an injury.

Do not clean the air conditioner with water.

 Water may enter the unit and degrade the insulation. It may cause an electric shock.

Ventilate well when used together with a stove, etc.

· An oxygen shortage may occur.



When the unit is to be cleaned, switch off, and turn off the breaker.

Do not put a pet or house plant where it will be exposed to direct air flow.

· This could injure the pets or







Do not use for special purposes

· Do not use this air conditioner to

· Since the fan rotates at high speed during operation, it may cause an injury.

plants.



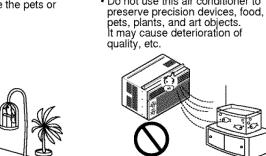
Do not operate switches with wet hands.

• It may cause an electric shock.



or flammable spray.

• It may cause a fire or deformation of the cabinet.



Do not put a heater, etc. where is exposed to direct air flow.

· It may cause imperfect combustion.







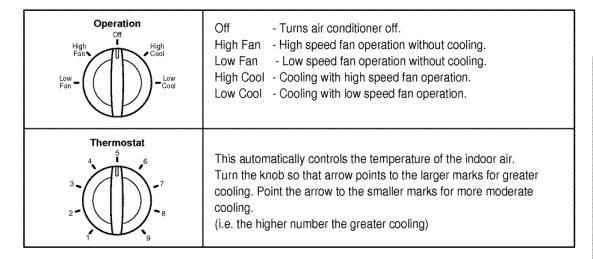


# About the Controls on the air conditioner

The controls will look like one of the following.



### **Controls**



#### FOR NORMAL COOLING

- 1. Turn the operation switch to the High Cool or the Low Cool setting.
- 2. Set the thermostat control to the desired temperature mark \$\frac{1}{4}\$ . (the mid-point is a good starting position.) If the room temperature is not satisfactory after a reasonable time, adjust the control to a cooler or warmer setting, as appropriate.

#### FOR MAXIMUM COOLING

- 1. Turn the operation switch to the High Cool setting.
- 2. Set the thermostat control to the largest \square temperature mark.

#### FOR QUIETER OPERATION

- 1. Turn the operation switch to the Low Cool setting.
- 2. Set the thermostat control as needed.

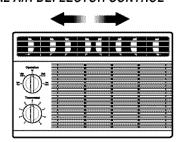
#### CAUTION

When the air conditioner has been performed its cooling operation and is turned off or set to the fan position, wait at least 3 minutes before resetting to the cooling operation again.

#### Additional controls and important information.

#### Air Direction

 ADJUSTING THE AIR DIRECTION USING THE HORIZONTAL AIR-DEFLECTOR CONTROL Using the control tabs, the air flow can be directed to the left, right, straight ahead, or any combination of these directions.



## Care and Maintenance

TURN THE AIR CONDITIONER OFF AND REMOVE THE PLUG FROM THE POWER OUTLET.

#### • TO CLEAN FILTER

The air filter will become dirty as it removes dust from the inside air. It should be washed at least every 2 weeks. If the air filter remains full of dust, the air flow will decrease and the cooling capacity will be reduced, possibly damaging the unit.

- 1. Pull the inlet grille forward and pull out the air filter. (Fig. 1)
- 2. Wash the air filter in warm 104°F (40°C) water. Be sure to shake off all the water before replacing the filter.

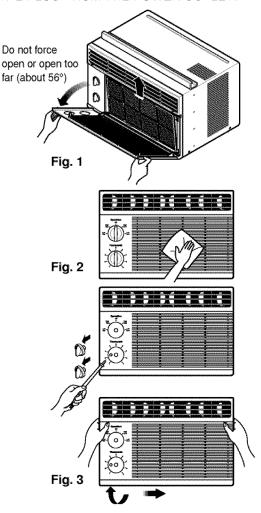
#### CLEANING THE AIR CONDITIONER

The front grille and inlet grille may be wiped with a cloth dampened in a mild detergent solution. (Fig. 2) The cabinet may be washed with mild soap or detergent and lukewarm water, then polished with Liquid Wax for Appliances.

To ensure continued peak efficiency, the condenser coils (outside of unit) should be checked periodically and cleaned if clogged with soot or dirt from the atmosphere.

#### · HOW TO REMOVE THE FRONT GRILLE

- 1. Remove the thermostat knob and the operation knob by pulling.
- 2. Remove the screw securing the Front Grille.(Fig. 3)
- 3. Push the grille up from the bottom and pull the top of the grille away from the case as the top tabs lift out of their slots.(Fig. 3)

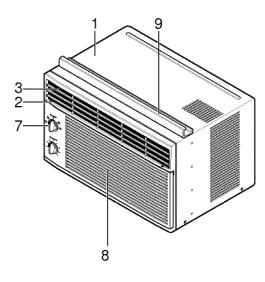


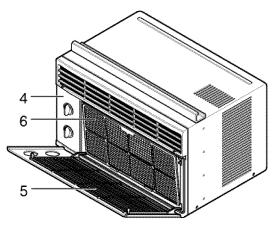


# Features and Installation

Learning parts name prior to installation will help you understanding the installation procedure.

# Features





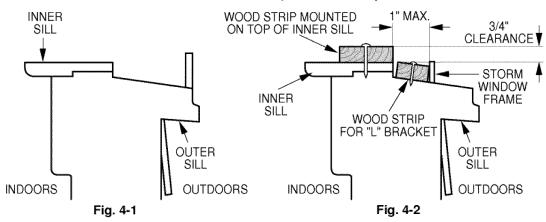
- 1. CABINET
- 2. HORIZONTAL AIR DEFLECTOR
- 3. COOL AIR DISCHARGE
- 4. FRONT GRILLE
- 5. INLET GRILLE

- 6. AIR FILTER
- 7. KNOB
- 8. AIR INTAKE
- 9. UPPER GUIDE

# Window Requirements

NOTE: All supporting parts should be secured to firm wood, masonry, or metal.

- This unit is designed for installation in standard double hung windows with actual opening widths of 22" to 36". The upper and lower sash must open sufficiently to allow a clear vertical opening of 14" from the bottom of the sash to the window stool. (Fig. 4)
- 2.If storm window presents interference, fasten a 2" wide wood strip (OUTER SILL) to inner window sill across the full width of the sill Wood strip should be thick enough to raise the height of the window sill so that the unit can be installed without interference by the storm window frame. See Fig. 4-2. Top of wood strip should be approximately 3/4" higher than storm window frame (STORM WINDOW FRAME) or wood strip (OUTDOORS) to help unit condensation to drain properly to the outside.
- Install a second wood strip (approximately 6" long 1-1/2" wide and same thickness as first strip) in the center of the outer sill flush against the back off the inner sill. This will raise the L bracket as shown Fig. 4-2.
- If the distance between STORM WINDOW FRAME and WOOD STRIP MOUNTED ON TOP OF INNER SILL is more than 1", two of wood strip are not necessary.



#### Installation

HARDWARE						
TYPE A: 1EA (L BRACKET)					TYPE D: 4EA (WOOD SCREW)	
		7				
TYPE E: 1EA (SASH LOCK)	TYPE F: 1EA (SEAL STRIP)	1	G: 1EA TYPE H: 2E H SEAL) (GUIDE PAN			TYPE J: 1EA (DRAIN PIPE)
	(Adhesive backed)					



#### A. BEFORE INSTALLATION...

- Insert the guide panels into the guides of the air conditioner. Fasten the curtains to the unit with screws (TYPE C), as shown Fig. 5.
- Cut the adhesive-backed seal strip (TYPE F) to the window width.

Remove the backing from the seal strip and attach the seal strip to the underside of the bottom window. (Fig. 6)

#### **B. NOW START INSTALLATION**

#### 1. LOCATING UNIT IN WINDOW

Open the window and mark center line on the center of the inner sill, as shown in Fig. 7.

#### 2. ATTACH L BRACKET

- a. The units install L bracket center in back of inner window sill, with short side of bracket to the outside. Use the 2 screws (type B) provided.
- Bracket helps to hold unit securely in place. Be sure to place bracket edge flush against back of inner sill. See Fig. 8.

# 3.INSTALL THE AIR CONDITIONER IN THE WINDOW

 a. Carefully lift the air conditioner and slide it into the open window. Make sure the bottom guide of the air conditioner drops into the notches of the L bracket. See Fig. 8.

#### **CAUTION**

During the following step, hold unit firmly until window sash is lowered to top channel behind side panel frames. Personal injury or property damage may result if unit falls from window.

#### IMPORTANT:

When the air conditioner drops into the **L** bracket, the air conditioner will be centered in window opening as shown in Fig. 9.

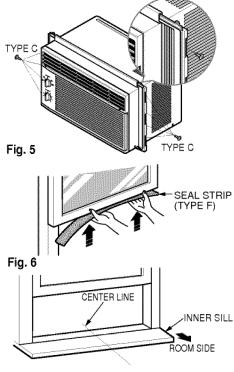
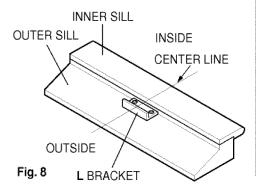
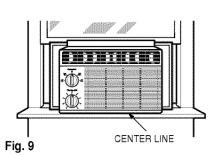


Fig. 7







b. While steadying the air conditioner, carefully bring the window sash down behind the upper guide of the air conditioner, as shown in Fig. 10.

#### 4. SECURE THE GUIDE PANELS

Extend the guide panels to fill the window opening using 4 screws (TYPE D) to secure them, as shown in Fig. 11.

#### 5. INSTALL THE SASH SEAL AND SASH LOCK

- a. Cut the sash seal to the window width. Stuff the sash seal between the glass and the window to prevent air and insects from getting into the room, as shown in Fig. 11.
- b. Fasten the sash lock using a TYPE C screw, as shown in Fig. 11.
- Window installation of room air conditioner is now completed. See ELECTRICAL DATA for attaching power cord to electrical outlet.

#### C. HOW TO SECURE THE DRAIN PIPE

In humid weather, excess water may cause the BASE PAN to overflow. To drain the water, remove the DRAIN CAP and secure the DRAIN PIPE to the rear hole of the BASE PAN.(Fig. 12)

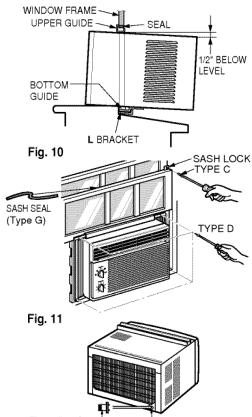


Fig. 12 Drain pipe Drain cap

#### REMOVAL FROM WINDOW

Turn the air conditioner off, disconnect the power cord, remove the sash lock and the screws installed through the top and bottom of the guide panels, and save for reinstallation later. Close the guide panels. Keeping a firm grip on the air conditioner, raise the sash, and carefully tilt the air conditioner backward, draining any condensate water. Slide the air conditioner to 1" right and then lift the air conditioner from the window and remove the sash seal from between the windows.

### Electrical Data

Line Cord Plug	Use Wall Receptacle	Power Supply
Do not under any circumstances cut or remove the grounding prong from the plug.  Power supply cord with 3-prong grounding plug	Standard 125V, 3-wire grounding receptacle rated 15A, 125V AC	Use 15 AMP, time delay fuse or circuit breaker.

#### USE OF EXTENSION CORDS

Because of potential safety hazards, we strongly discourage the use of an extension cord. However, if you wish to use an extension cord, use a CSA certified/UL-listed 3-wire (grounding) extension cord, rated 15A, 125V.



# Normal Operating

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoor side of the unit.

# Abnormal Operation

Problem	Possible Causes	What To Do		
Air conditioner does not start	■ The air conditioner is unplugged.	Make sure the air conditioner plug is pushed completely into the outlet.		
	■ The fuse is blown/circuit breaker is tripped.	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.		
	Power failure.	If power failure occurs, turn the mode control to "Off"     When power is restored, wait 3 minutes to restart the air conditioner to prevent tripping of the compressor overload.		
Air conditioner does not cool as it should	■ Airflow is restricted.	Make sure there are no curtains, blinds or furniture blocking the front of the air conditioner.		
	■ The THERMOSTAT may not be set high enough.	Turn the knob to a higher number. The highest setting provides maximum cooling.		
	■ The air filter is dirty.	Clean the filter at least every 2 weeks.     See the operating instructions section.		
	■ The room may have been hot.	When the air conditioner is first turned on you need to allow time for the room to cool down.		
	■ Cold air is escaping.	<ul> <li>Check for open furnace floor registers and cold air returns.</li> <li>Set the air conditioner's vent to the closed position</li> </ul>		
	■ Cooling coils have iced up.	See Air Conditioner Freezing Up below.		
Air conditioner freezing up	■ Ice blocks the air flow and stops the air conditioner from cooling the room.	Set the mode control at High Fan or High Cool with the thermostat at 1 or 2.		

## GOLDSTAR AIR CONDITIONER LIMITED WARRANTY FOR THE UNITED STATES & CANADA

LG Electronics will repair or at its option replace, without charge, your product which proves to be defective in material or workmanship under normal use, during the warranty period listed below from the date of original purchase. This warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S. including Alaska, Hawaii, and U.S Territories, and all Canadian Provinces.

#### **WARRANTY PERIOD**

MODEL #	LABOR	PARTS	HOW SERVICE IS HANDLED
WM5000, R-5000	1 Year	1 Year	Call 1-800-243-0000, 24 hrs a day, 7 days per
(LWH0510ACG) R-5100 (LWH0511ACG)	COMPRESSOR	week. Press the appropriate option, and please	
	5 Years	have your product type (AIR CONDITIONER),	
			model number, serial number, and ZIP/postal
			code ready. All models are in-home service.

No other express warranty is applicable to this product, THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN, LG ELECTRONICS SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state or province to province.

#### THE ABOVE WARRANTY DOES NOT APPLY:

- To damages or problems which result from delivery or improper installation.
- To damages or problems which result from misues, abuse, accident, alteration, or incorrect electrical current or voltage.
- To service calls, which do not involve defective workmanship or material, such as explaining the operation of the unit.

Therefore, these costs are paid by the consumer.

#### **CUSTOMER ASSISTANCE NUMBERS:**

To Prove Warranty Coverage: → Retain your Sales Receipt to prove date of purchase.

→ Copy of your Sales Receipt must be submitted at the time

warranty service is provided.

Service Assistance:

To Obtain Product or Customer → Call 1-800-243-0000 (Mon. ~Fri. 7AM-7PM CST)

Press the appropriate menu option, and please have your product type (AIR CONDITIONER), model number, serial

number, and ZIP/postal code ready.

To Obtain the nearest Authorized Service Center: → Call 1-800-243-0000, 24 hrs a day, 7 days per week. Press the appropriate option, and please have your product type (AIR CONDITIONER), model number, serial number, and

ZIP/postal code ready.

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