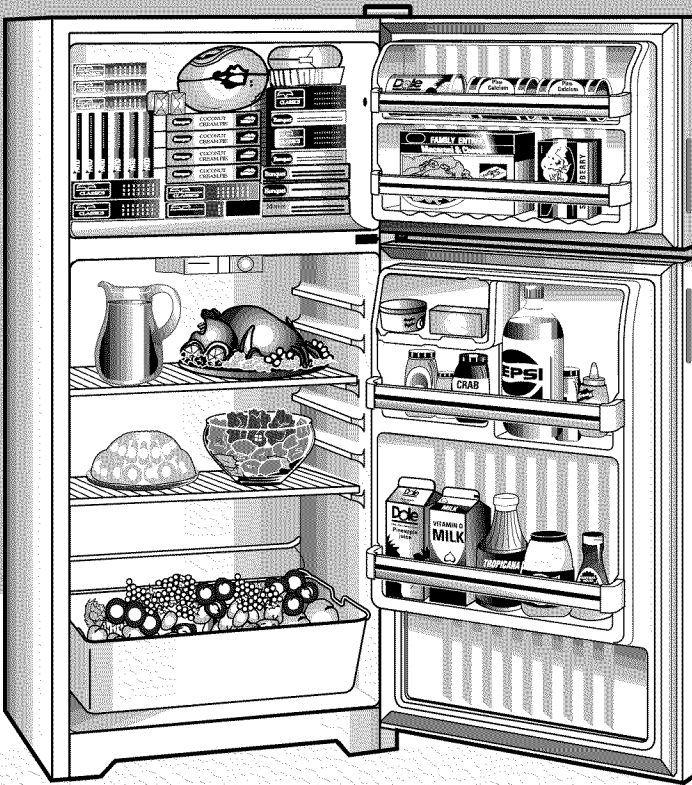


# Owner's Manual

**Models  
14, 16, 17, 18**



# Refrigerators

**TOP-MOUNT NO-FROST**

# ***Congratulations!***

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Welcome to our family. We're proud of our quality products and we are committed to providing dependable service. You'll see it in this easy-to-use Owner's Manual and you'll hear it in the friendly voices of our customer service department.

Best of all, you'll experience these values each time you use your refrigerator. That's important, because your new refrigerator will be part of your family for many years. And we hope you will be part of ours for a long time to come.

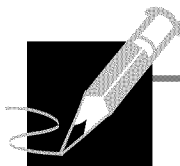
We appreciate your purchase, and hope you will continue to rely on us whenever you need quality appliances for your home.



## ***Important!***

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Fill out and return the Consumer Product Registration Card that is packed with this product. If you cannot find it, please send in the duplicate card printed in the back of this manual.



***Write the model and serial numbers here.***

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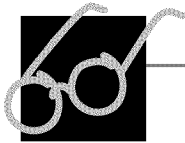
*You can find them on a label on the upper left side of the fresh food compartment.*

***Staple sales slip or cancelled check here.***

*Proof of the original purchase date is needed to obtain service under the warranty.*

# A Service Partnership.

We stand behind our products with unmatched quality service. However, did you know that most questions result from simple problems that you can easily fix yourself in just a few minutes? This Owner's Manual can tell you how.



## Read this Manual

Inside you will find many helpful hints on how to use and maintain your refrigerator properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your refrigerator.



## Review the Section on Troubleshooting Tips

You'll find many answers to common problems here. If you review our chart of Troubleshooting Tips first, you may not need to call for service at all.



## If You Need Service

If you do need service, you can relax knowing help is only a phone call away. A list of toll-free customer service numbers is included in the back section. Or you can always call the GE Answer Center® at 800.626.2000, 24 hours a day, 7 days a week.

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Safety Information

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Customer Service

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

## ⚠ **WARNING!**

Use this appliance only for its intended purpose as described in this Owner's Manual.



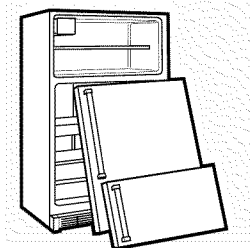
## SAFETY PRECAUTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
  - Do not allow children to climb, stand or hang on the shelves in the refrigerator. They could damage the refrigerator and seriously injure themselves.
  - Do not touch the cold surfaces in the freezer compartment, particularly when hands are damp or wet. Skin may stick to these extremely cold surfaces.
  - Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
  - In refrigerators with automatic icemakers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic icemaking mechanism while the refrigerator is plugged in.
  - Keep fingers out of the “pinch point” areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
  - Unplug the refrigerator before cleaning and making repairs.
- NOTE:** We strongly recommend that any servicing be performed by a qualified individual.
- Turning the control to the **OFF** position does not remove power to the light circuit.
  - Do not refreeze frozen foods which have thawed completely.

# **⚠ DANGER! RISK OF CHILD ENTRAPMENT**

## **PROPER DISPOSAL OF THE REFRIGERATOR**



Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous...even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

### ***Before You Throw Away Your Old Refrigerator or Freezer:***

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

### ***CFC Disposal***

Your old refrigerator has a cooling system that used CFCs (chlorofluorocarbons). CFCs are believed to harm stratospheric ozone.

If you are throwing away your old refrigerator, make sure the CFC refrigerant is removed for proper disposal by a qualified servicer. If you intentionally release this CFC refrigerant you can be subject to fines and imprisonment under provisions of the Federal Clean Air Act.

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

## ⚠ WARNING!



### HOW TO CONNECT ELECTRICITY

*Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.*

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.



### USE OF ADAPTER PLUGS

*Because of potential safety hazards under certain conditions, we strongly recommend against the use of an adapter plug.*

However, if you must use an adapter, where local codes permit, a **temporary connection** may be made to a properly grounded 2-prong wall outlet by use of a UL-listed adapter available at most local hardware stores.

The larger slot in the adapter must be aligned with the larger slot in the wall outlet to provide proper polarity in the connection of the power cord.

When disconnecting the power cord from the adapter, always hold the adapter in place with one hand while pulling the power cord plug with the other hand. If this is not done, the adapter ground terminal is very likely to break with repeated use.

If the adapter ground terminal breaks, **DO NOT USE** the refrigerator until a proper ground has been established.

*Attaching the adapter ground terminal to a wall outlet cover screw does not ground the appliance unless the cover screw is metal, and not insulated, and the wall outlet is grounded through the house wiring. You should have the circuit checked by a qualified electrician to make sure the outlet is properly grounded.*



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## USE OF EXTENSION CORDS

*Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord.*

However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed, 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.



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## REMEMBER...

*Your continued health and safety are important to us.*

*Please read and follow this Safety Information carefully.*

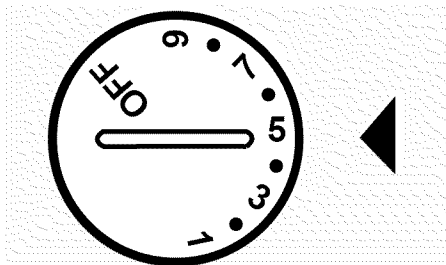
*We want you to remain a happy and healthy part of our family.*

## SAVE THESE INSTRUCTIONS

## About the temperature control dial.

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Turning the dial to **OFF** stops cooling in both compartments—fresh food and freezer.



### Control Settings

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#### Temperature Control Dial

The temperature control dial has nine settings plus **OFF**. **1** is the warmest. **9** is the coldest. At first, set the dial at **5**.

After using the refrigerator, adjust the dial if necessary.

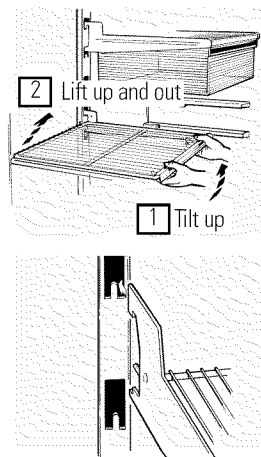
Insert a coin into the slot in the middle of the dial and you can turn the dial to the setting that's best suited to your needs.

Allow 24 hours for the refrigerator to get cold.



## About the fresh food compartment shelves.

Shelf supports at various levels allow you to custom-space your shelves. Not all features are on all models.



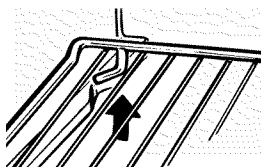
### Half-Width Shelves

One end of the shelf rests on a molded side-wall support; a bracket on the other end hooks into a track on the rear cabinet wall.

**To remove**, lift the shelf up at front, then off the support and out of the track.

**To replace**, select desired shelf height. With shelf front raised slightly, hook the bracket's top lug into the track, then lower the shelf onto the support.

**NOTE:** The shelf to the right of the track is designed to hook into the right-hand slot; the shelf to the left is designed to hook into the left-hand slot.

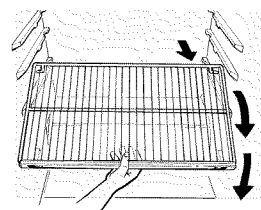
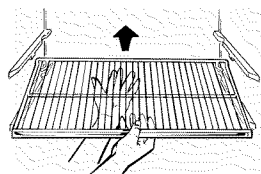


### Full-Width Shelves

Some models have a steel wire sliding shelf, a stationary tempered glass shelf or two steel wire stationary shelves. These shelves can be moved to another place in the fresh food compartment.

The full-width sliding shelf has stop-locks. When placed correctly on the shelf supports, the shelf will stop before coming completely out of the refrigerator and will not tilt when you place food on it or remove food from it.

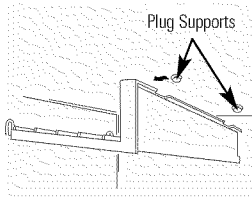
**To remove the full-width shelves**, lift the rear of the shelf and pull forward.



**To remove a full-width shelf when the fresh food compartment door cannot be opened fully**, lift the rear of the shelf, pull forward and down, tilt the shelf and take it out.

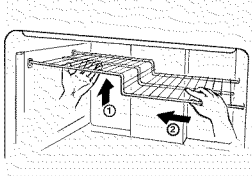
## About the freezer compartment shelves.

Some models have an ice-tray shelf and some have a full-width step shelf.



### Ice-Tray Shelf

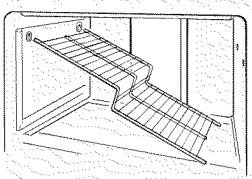
**To remove the ice-tray shelf:** Lift the left side of the shelf off its supports, then pull the shelf to the left to free it of the plug supports. Pull the shelf to the right to free the pins from the holes in the cabinet wall.



### Step Shelf

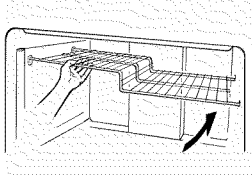
**To remove the step shelf:**

- 1 Lift left side of shelf slightly.
- 2 Move shelf to the left to free its right ends from holes in the cabinet wall.
- 3 Lower right side of shelf, move shelf to the right and take it out.



**To replace the step shelf:**

- 1 With shelf tilted as shown, fit left ends of shelf into holes in cabinet wall.
- 2 Lift left side of shelf slightly, swing shelf up, fit right ends of shelf into holes in cabinet wall, and lower shelf into place.

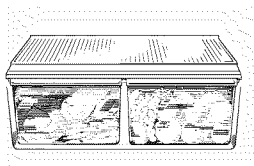


## About the storage drawers.

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*Not all features are on all models.*

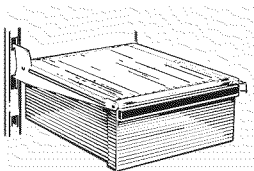
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### ***Fruit and Vegetable Drawers***

Excess water that may accumulate in the bottom of the drawers should be emptied and the drawers wiped dry.

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### ***Utility Drawer***

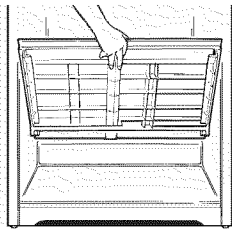
The utility drawer can be moved to the most useful location for your family's needs.

## About storage drawer and cover removal.

Not all features are on all models.

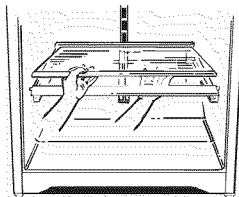
### Drawer and Cover Removal

Drawers will stop before coming all the way out of the refrigerator to help prevent contents from spilling onto the floor. These drawers can be removed easily by grasping the sides and lifting up slightly while pulling drawers past the **stop** location.



#### Full-Width Drawer with Plastic Cover

To remove the cover, lift it off its supports, pull it forward, tilt it and take it out.



#### Twin Drawer With Glass Cover

**To remove:**

- 1 Remove the drawers.
- 2 Reach in, push the front of glass cover up and, at the same time, pull it forward as far as it will come.

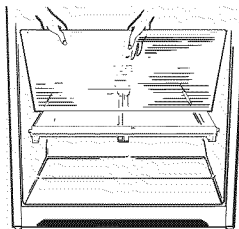
Tilt it and take it out. Avoid cleaning the cold glass cover with hot water because the extreme temperature difference may cause it to break.

- 3 Remove the drawer frame. (Always remove the glass cover before you take out the drawer frame.)

Lift the frame off the supports at each side and back, pull it forward, tilt it and take it out.

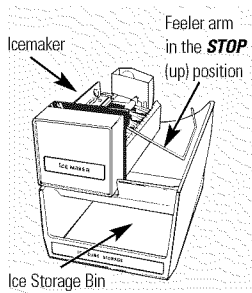
**To replace:**

- 1 Lower the frame until it rests on the supports at each side and back.
- 2 Replace the glass cover, pushing its rear edge firmly into the rear frame channel and gently lowering the front into place.
- 3 Replace the drawers.



## About the automatic icemaker.

A newly-installed refrigerator may take 8 to 12 hours to begin making ice.



### Automatic Icemaker (on some models)

The icemaker will produce eight cubes per cycle—approximately 100 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

If the refrigerator is operated before the water connection is made to the icemaker, keep the feeler arm in the **STOP** (up) position.

When the refrigerator has been connected to the water supply, move the feeler arm to the **ON** (down) position.

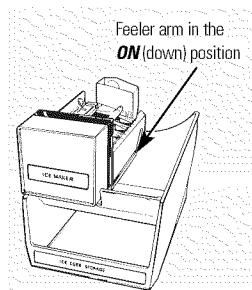
The icemaker will fill with water when it cools to freezing. A newly-installed refrigerator may take 8 to 12 hours to begin making ice cubes.

Throw away the first few batches of ice to allow the water line to clear.

Be sure nothing interferes with the swing of the feeler arm.

It is normal for several cubes to be joined together.

If ice is not used frequently, old ice cubes will become cloudy and taste stale.



### Icemaker Accessory Kit

If your refrigerator did not come already equipped with an automatic icemaker, an icemaker accessory kit is available at extra cost. Check the back of the refrigerator for the specific icemaker kit needed for your model.

## Care and cleaning of the refrigerator.

### Cleaning the Outside

**The door handles and trim** (on some models). Clean with a cloth dampened with soapy water. Dry with a soft cloth.

**Keep the outside clean.** Wipe with a clean cloth lightly dampened with kitchen appliance wax or mild liquid dish detergent. Dry and polish with a clean, soft cloth.



*Do not wipe the refrigerator with a soiled dish cloth or wet towel. These may leave a residue that can erode the paint. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and weaken the paint finish.*

### Cleaning the Inside

**To help prevent odors**, leave an open box of baking soda in the fresh food and freezer compartments.

**Unplug the refrigerator before cleaning.** If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 L) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

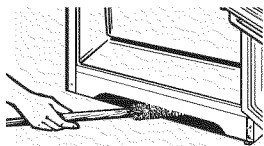
Use an appliance wax polish on the inside surface between the doors.

After cleaning the door gaskets, apply a thin layer of petroleum jelly to the door gaskets at the hinge side. This helps keep the gaskets from sticking and bending out of shape.



*Avoid cleaning cold glass shelves (on some models) with hot water because the extreme temperature difference may cause them to break. Handle glass shelves carefully. Bumping tempered glass can cause it to shatter.*

*Do not wash any plastic refrigerator parts in the dishwasher.*



*Clean the condenser coils at least once a year.*

### **Under the Refrigerator**

For most efficient operation, keep the area under the refrigerator clean. Turn the temperature control dial to **OFF**. Sweep away or vacuum up dust.

For best results, use a brush specially designed for this purpose. It is available at most appliance parts stores.

### **Behind the Refrigerator**

Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

Turn the leveling legs at each front corner of the refrigerator counterclockwise until the rollers support the refrigerator. Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.

*When pushing the refrigerator back, make sure you don't roll over the power cord or icemaker supply line (on some models).*

After rolling the refrigerator back into place, turn the legs clockwise until the legs again bear the weight of the refrigerator.

## Care and cleaning of the refrigerator.

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### Light Bulb Replacement

To replace a burned out bulb, unplug the refrigerator from its electrical outlet, unscrew the bulb when cool and replace it with an appliance bulb of the same or lower wattage.

*Turning the control to the **OFF** position does not remove power to the light circuit.*

---

### Preparing for Vacation

For long vacations or absences, remove food and unplug the refrigerator. Turn the temperature control dial to the **OFF** position, and clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 L) of water. Leave the doors open.

Move the icemaker feeler arm to **STOP** (up) position and shut off the water supply to the refrigerator.

If the temperature can drop below freezing, have a qualified servicer drain the water supply system (on some models) to prevent serious property damage due to flooding.

---

### Preparing to Move

Secure all loose items such as grille, shelves and drawers by taping them securely in place to prevent damage.

*Be sure the refrigerator stays in an upright position during moving.*



## Preparing to install the refrigerator.

---

*Read these instructions completely and carefully.*



### *Water Supply to the Icemaker (on some models)*

---

If the refrigerator has an icemaker, or if you plan to add an icemaker later, it will have to be connected to a cold water line.

A water supply kit (containing copper tubing, shutoff valve, fittings and instructions) is available at extra cost from your dealer or from Parts and Accessories, 800-626-2002.

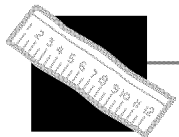


### *Refrigerator Location*

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Do not install the refrigerator where the temperature will go below 60°F. (16°C.) because it will not run often enough to maintain proper temperatures.

Install it on a floor strong enough to support it fully loaded.



### *Clearances*

---

Allow the following clearances for ease of installation, proper air circulation and plumbing and electrical connections:

Sides	3/4" (19 mm)
Top	1" (25 mm)
Back	1" (25 mm)

## Preparing to install the refrigerator.

---

*Read these instructions completely and carefully.*

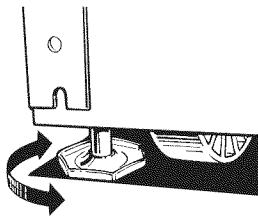
### **Rollers and Leveling Legs**

**Leveling legs** near each front corner of the refrigerator are adjustable. They firmly position the refrigerator and prevent it from moving when the doors are opened. Leveling legs should be set so the front of the refrigerator is raised just enough that the doors close easily when opened about halfway.

Turn the leveling legs **clockwise to raise** the refrigerator, **counterclockwise to lower it**.

**Rollers** next to the leveling legs allow you to move the refrigerator away from the wall for cleaning.

Turn the legs counterclockwise until the weight of the refrigerator is transferred from them to the rollers. After rolling the refrigerator back into place, turn the legs clockwise until the legs again bear the weight of the refrigerator.



# Installing the water line.

---

*Read these instructions completely and carefully.*



## Before You Begin

---

*This water line installation is not warranted by the refrigerator or icemaker manufacturer. Follow these instructions carefully to minimize the risk of expensive water damage.*

*Water hammer (water banging in the pipes) in house plumbing can cause damage to refrigerator parts and lead to water leakage or flooding. Call a qualified plumber to correct water hammer before installing the water supply line to the refrigerator.*

*To prevent burns and product damage, do not hook up the water line to the hot water line.*

*If you use your refrigerator before connecting the water line, make sure the icemaker feeler arm is kept in the **STOP** (up) position.*

*Do not install the icemaker tubing in areas where temperatures fall below freezing.*

*When using any electrical device (such as a power drill) during installation, be sure the device is insulated or wired in a manner to prevent the hazard of electric shock.*

*All installations must be in accordance with local plumbing code requirements.*

## Installing the water line.

Read these instructions completely and carefully.



### What You Will Need

To determine how much copper tubing you need:

Measure the distance from the water valve on the back of the refrigerator to the water supply pipe. Then add 8 feet (244 cm). Be sure there is sufficient extra tubing [about 8 feet (244 cm) coiled into 3 turns of about 10 inches (25 cm) diameter] to allow the refrigerator to move out from the wall after installation.

- **A water supply kit** (containing copper tubing, shutoff valve and fittings listed below) is available at extra cost from your dealer or from Parts and Accessories, 800-626-2002.
- **Cold water supply.** The water pressure must be between 20 and 120 p.s.i.
- **Power drill.**
- **Copper tubing,** 1/4" outer diameter to connect the refrigerator to the water supply. Be sure both ends of the tubing are cut square.

*Do not use plastic tubing or plastic fittings because the water supply line is under pressure at all times. Certain types of plastic tubing may become brittle with age and crack, resulting in water leakage.*

- **Two 1/4" outer diameter compression nuts and 2 ferrules (sleeves)**—to connect the copper tubing to the shutoff valve and the refrigerator water valve.
- If your existing water line has a flared fitting at the end, you will need an **adapter** (available at plumbing supply stores) to connect the water line to the refrigerator **OR** you can cut off the flared fitting with a **tube cutter** and then use a compression fitting.
- **Shutoff valve** to connect to the cold water line. The shutoff valve should have a water inlet with a minimum inside diameter of 5/32" at the point of connection to the **COLD WATER LINE**. Saddle-type shutoff valves are included in many water supply kits. Before purchasing, make sure a saddle-type valve complies with your local plumbing codes.



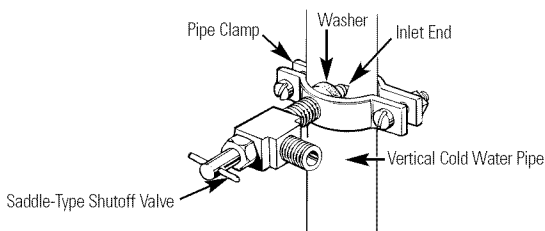
## Shut Off the Main Water Supply

Turn on the nearest faucet long enough to clear the line of water.

### Install the Shutoff Valve

- 1 Install the shutoff valve on the nearest frequently used drinking water line.
- 2 Choose a location for the valve that is easily accessible. It is best to connect into the side of a vertical water pipe. When it is necessary to connect into a horizontal water pipe, make the connection to the top or side, rather than at the bottom, to avoid drawing off any sediment from the water pipe.
- 3 Drill a 1/4" hole in the water pipe, using a sharp bit. Remove any burrs resulting from drilling the hole in the pipe.
- 4 Fasten the shutoff valve to the cold water pipe with the pipe clamp.
- 5 Tighten the clamp screws until the sealing washer begins to swell.

*Do not overtighten or you may crush the copper tubing.*



## Installing the water line.

*Read these instructions completely and carefully.*

### **Route the Copper Tubing and Connect It to the Shutoff Valve**

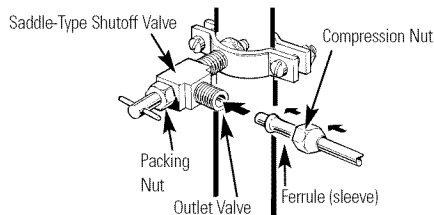
Route the copper tubing between the cold water line and the refrigerator.

Route the tubing through a hole drilled in the wall or floor (behind the refrigerator or adjacent base cabinet) as close to the wall as possible.

*Be sure there is sufficient extra tubing [about 8 feet (244 cm) coiled into 3 turns of about 10" (25 cm) diameter] to allow the refrigerator to move out from the wall after installation.*

Place the compression nut and ferrule (sleeve) onto the end of the tubing and connect it to the shutoff valve.

Make sure the tubing is fully inserted into the valve. Tighten the compression nut securely.



### **Turn On the Water and Flush Out the Tubing**

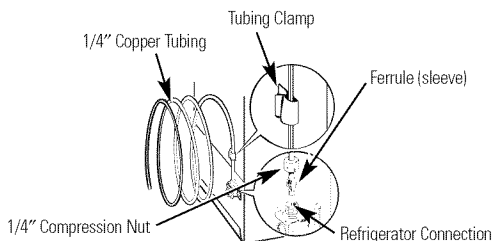
- 1 Turn the main water supply on and flush out the tubing until the water is clear.
- 2 Shut the water off at the water valve after about one quart (1 L) of water has been flushed through the tubing.

## Connect the Tubing to the Refrigerator

Before making the connection to the refrigerator, be sure the refrigerator power cord is not plugged into the wall outlet.

We recommend installing a water filter if your water supply has sand or particles that could clog the screen of the refrigerator's water valve. Install it in the water line near the refrigerator.

- 1 Remove the plastic flexible cap from the water valve.
- 2 Place the compression nut and ferrule (sleeve) onto the end of the tubing as shown.
- 3 Insert the end of the copper tubing into the water valve connection as far as possible. While holding the tubing, tighten the fitting.
- 4 Fasten the copper tubing into the clamp provided to hold it in a vertical position. You may need to pry open the clamp.



## Turn the Water On at the Shutoff Valve

Tighten any connections that leak.

## Plug In the Refrigerator

Arrange the coil of copper tubing so that it does not vibrate against the back of the refrigerator or against the wall.

Push the refrigerator back to the wall.

## Start the Icemaker

Set the icemaker feeler arm to the **ON** (down) position. The icemaker will not begin to operate until it reaches its operating temperature of 15°F. (-9°C.) or below. It will then begin operation automatically if the icemaker feeler arm is in the **ON** (down) position.

**NOTE:** The icemaker may double-cycle when it first starts, causing some water spillage from the icemaker into the ice bucket. This is normal and should not happen again.

## Reversing the door swing.

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*Read these instructions completely and carefully.*



### Important Notes

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#### **When reversing the door swing :**

- Read the instructions all the way through before starting.
- Handle parts carefully to avoid scratching paint.
- Set screws down by their related parts to avoid using them in the wrong places.
- Provide a non-scratching work surface for the doors.

**IMPORTANT:** *Once you begin, do not move the cabinet until door-swing reversal is completed.*

*These instructions are for changing the hinges from the right side to the left side—if you ever want to change the hinges back to the right side, follow these same instructions and reverse all references to left and right.*



### Tools Required

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- 5/16" hex-head socket screwdriver
- Masking tape
- T20 or T25 Torxdriver, whichever your model requires
- Putty knife or thin-blade screwdriver
- 5/16" open-end wrench
- Phillips screwdriver



# Removing the doors.

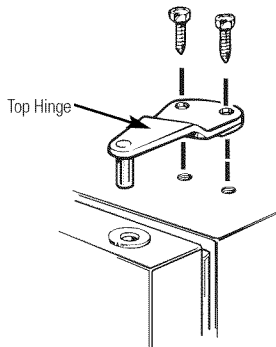
## Before Removing the Doors

- 1 Unplug the refrigerator from its electrical outlet.
- 2 Empty all door shelves, including the dairy compartment.

**CAUTION:** Do not let either door drop to the floor. To do so could damage the door stop.

## Remove the Freezer Door

- 1 Tape the door shut with masking tape.
- 2 With a 5/16" hex-head socket screwdriver, remove the screws that hold the top hinge to the cabinet.
- 3 Lift the hinge (and the shim glued to it) straight up to free the hinge pin from the socket in the top of the door and set it aside, along with its screws.
- 4 Remove the tape, tilt the door away from the cabinet and carefully lift the door to free its bottom socket from the hinge pin on the center hinge bracket.
- 5 Set the door on a non-scratching surface with the outside up.
- 6 Using a Torxdriver, transfer the 2 screws from the opposite side of the cabinet to the screw holes vacated by the top hinge removal.

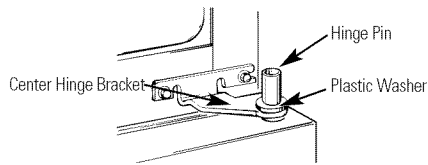


## Removing the doors/Reversing the hardware.

Read these instructions completely and carefully.

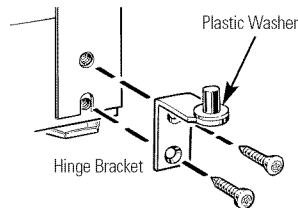
### Remove the Fresh Food Door

- 1 Tape the door shut with masking tape.
- 2 Using a 5/16" hex-head socket screwdriver and a 5/16" open-end wrench, remove the two screws holding the center hinge (and the shim glued to it) to the cabinet. Lift the center hinge to free its pin from the socket in the top of the door, and set hinge and screws aside.
- 3 Remove the tape and tilt the door away from the cabinet. Lift the door from the pin in the bottom hinge bracket. (If the plastic washer sticks to the door bottom, put it back on the hinge.)
- 4 Set the door outside-up on a non-scratching surface.
- 5 Using a Torxdriver, transfer the two screws from the opposite side of the cabinet to the screw holes vacated by the center hinge removal.
- 6 Take one of the screws removed in step 2 and start it in the outermost screw hole on the opposite side. Do not drive it all the way down—leave enough space under the screw head for thickness of shim and bracket.



### Transfer Bottom Hinge to the Left

- 1 Remove the base grille (if your refrigerator has one) by pulling it straight out.
- 2 Using a Torxdriver, move the bottom hinge bracket (and the shim glued to it) and plastic washer from the right side to the left side.



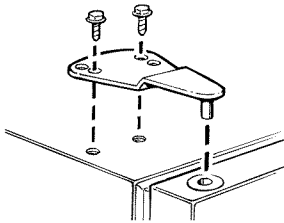
# Reversing the door handles.

## Transfer Top Hinge to the Left

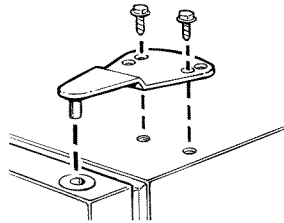
Interchange hinge (and the shim glued to it) and screws at top right with screws at top left of cabinet.

*Do not tighten screws on hinge side at this time.*

Some hinges have four holes. Which holes you use for installing the hinge depends on which side you install the hinge.

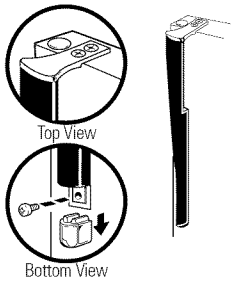


Installing the hinge on the left.



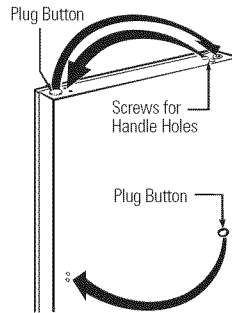
Installing the hinge on the right.

## Transfer Fresh Food Door Handle



- 1 Remove the bottom cap by pushing it toward the bottom of the door and remove the screw underneath.
- 2 Remove the two screws holding the handle to the top of the door.
- 3 Remove the handle.
- 4 Remove the screws from the right edge of the door top and insert them into the handle screw holes on the opposite side.

- 5 With tape-tipped putty knife or thin-blade screwdriver, pry out the plug button from the hinge hole on the left side of the door and insert it into the hole on the opposite side that was vacated by removal of the top hinge.
- 6 Pull the plug button from the front of the door and transfer it to the opposite side.



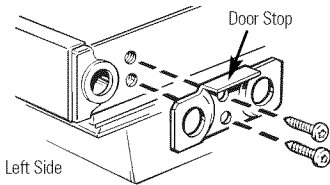
To reattach the handle on the opposite side.

## Rehanging the doors.

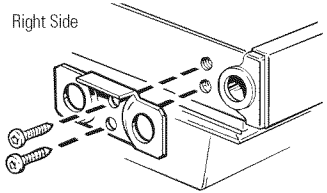
Read these instructions completely and carefully.

### Transfer Door Stop

- 1 Move the metal door stop from the right end to the left end. Use a Torxdriver.



- 2 Move any screws from the left end to the right end.

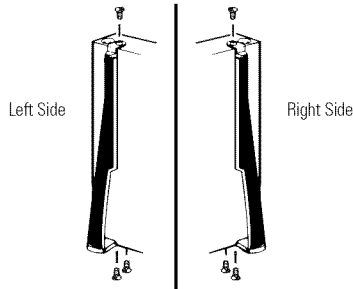


### Reinstalling the Fresh Food Door Handle

- 1 Attach the handle to the right side of the door with screws at the top and under the handle plug.
- 2 Reinstall the handle plug.

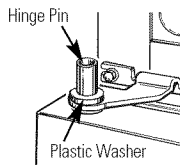
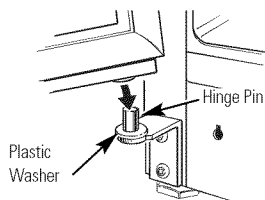
### Transfer Freezer Door Handle

- 1 Remove the screw holding the handle to the top of the door and the two screws holding the handle to the bottom of the door.
- 2 Remove the handle.
- 3 Remove the screw from the right top edge of the door and insert it into the handle screw hole on the left side.
- 4 Pull the plug button from the left top edge of the door and transfer it to the opposite side.
- 5 Transfer the door stop as shown above.
- 6 Attach the handle to the right edge of the door with screws at top and bottom, using bottom holes vacated by removal of the door stop screws.



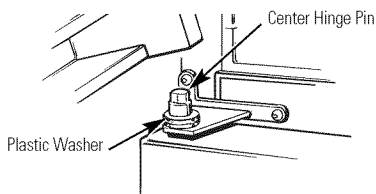
## Rehang the Fresh Food Door

- 1 Lower the bottom socket of the fresh food door onto the pin on the bottom hinge.  
*Be sure the washer is in place on the pin.*
- 2 Insert the pin on the center hinge into the socket in the top of the door.  
**NOTE:** The center hinge must be turned over as shown when mounted on the left side.
- 3 Tilt the door toward the cabinet. As the door is brought into position, slide the hinge under the head of the screw which earlier had been partly driven into the outermost hole. Insert the remaining screw, then tighten both screws securely.



## Rehang the Freezer Door

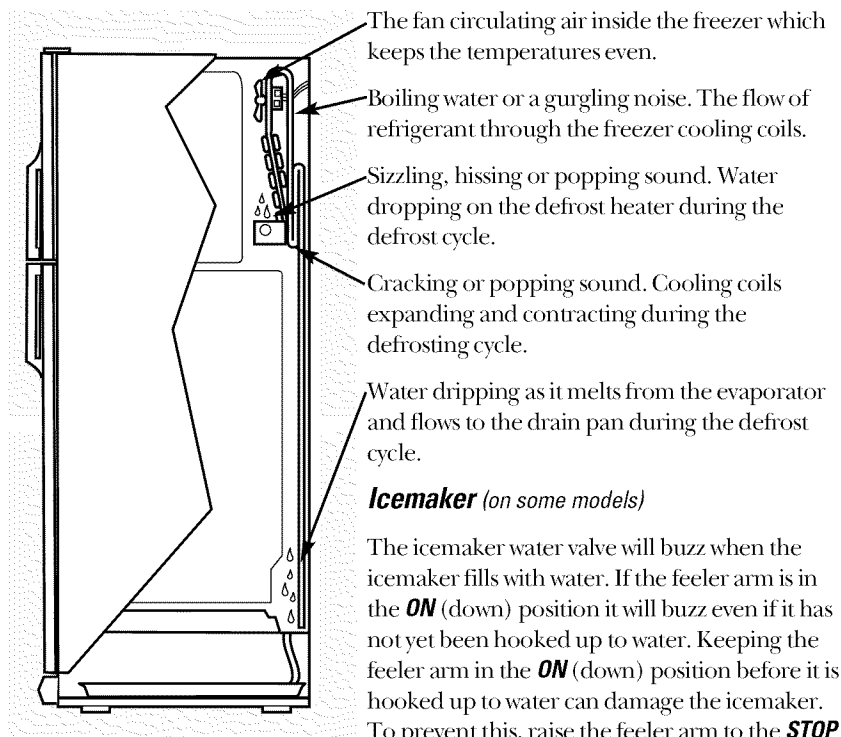
- 1 Lower the bottom socket of the freezer door onto the center hinge pin.  
*Be sure the washer is in place on the pin.*
- 2 Tilt the door toward the cabinet, lifting the top hinge so the pin fits into the socket on the top of the door.
- 3 Make sure the door is straight and the gap between the doors is even across the front. Tighten the top hinge screws. Do not overtighten these screws—tighten them until they are just snug, then turn them another one-half turn.



## Normal operating sounds.



Depending on the placement of the refrigerator in your kitchen, you may want to place a piece of rubber backed carpet under the refrigerator to reduce noise.



*These sounds are normal and are due mostly to highly efficient operation.*

The sound of cubes dropping into the bin and water running in pipes as icemaker refills.

## Before you call for service...

### Troubleshooting Tips

Save time and money! Review the charts on the following pages first and you may not need to call for service.

<b>Problem</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Refrigerator does not operate</b>	Refrigerator in defrost cycle.	<ul style="list-style-type: none"> <li>◦ Wait about 30 minutes for defrost cycle to end.</li> </ul>
	Temperature control dial in <b>OFF</b> position.	<ul style="list-style-type: none"> <li>◦ Move the temperature control dial to a temperature setting.</li> </ul>
	Refrigerator is unplugged.	<ul style="list-style-type: none"> <li>◦ Push the plug completely into the outlet.</li> </ul>
	The fuse is blown/ circuit breaker is tripped.	<ul style="list-style-type: none"> <li>◦ Replace fuse or reset the breaker.</li> </ul>
<b>Motor operates for long periods or cycles on and off frequently. (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)</b>	Normal when refrigerator is first plugged in.	<ul style="list-style-type: none"> <li>◦ Wait 24 hours for the refrigerator to completely cool down.</li> </ul>
	Often occurs when large amounts of food are placed in refrigerator.	<ul style="list-style-type: none"> <li>◦ This is normal.</li> </ul>
	Door left open.	<ul style="list-style-type: none"> <li>◦ Check to see if package is holding door open.</li> </ul>
	Hot weather or frequent door openings.	<ul style="list-style-type: none"> <li>◦ This is normal.</li> </ul>
	Temperature control dial set at the coldest setting.	<ul style="list-style-type: none"> <li>◦ See <i>About the temperature control dial</i>.</li> </ul>
	Grille and condenser need cleaning.	<ul style="list-style-type: none"> <li>◦ See <i>Care and cleaning</i>.</li> </ul>
	<b>Vibration or rattling (slight vibration is normal)</b>	Front roller screws or front leveling legs need adjusting.

## Before you call for service...



### Troubleshooting Tips

<b>Problem</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Fresh food or freezer compartment too warm</b>	Temperature control dial not set cold enough.	* See <i>About the temperature control dial</i> .
	Warm weather or frequent door openings.	* Set the temperature control dial one step colder. See <i>About the temperature control dial</i> .
	Door left open.	* Check to see if package is holding door open.
	Package blocking air duct in freezer compartment.	* Check to see if package is blocking air duct in freezer compartment.
<b>Frost or ice crystals on frozen food (frost within package is normal)</b>	Door left open.	* Check to see if package is holding door open.
	Too frequent or too long door openings.	
<b>Automatic icemaker does not work (on some models)</b>	Icemaker feeler arm in <b>STOP</b> (up) position.	* Move the feeler arm to the <b>ON</b> (down) position.
	Water supply turned off or not connected.	* See <i>Installing the water line</i> .
	Freezer compartment too warm.	* Wait 24 hours for the refrigerator to completely cool down.
<b>Cubes too small</b>	Water shutoff valve connecting refrigerator to water line may be clogged.	* Call a plumber to clear the valve.
<b>Slow ice cube freezing</b>	Door left open.	* Check to see if package is holding door open.
	Temperature control dial not set cold enough.	* See <i>About the temperature control dial</i> .



<b>Problem</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Ice cubes have odor/taste</b>	Ice storage bin needs cleaning.	<ul style="list-style-type: none"> <li>⊛ Empty and wash bin.</li> <li>Discard old cubes.</li> </ul>
	Food transmitting odor/taste to ice cubes.	<ul style="list-style-type: none"> <li>⊛ Wrap foods well.</li> </ul>
	Interior of refrigerator needs cleaning.	<ul style="list-style-type: none"> <li>⊛ See <i>Care and cleaning</i>.</li> </ul>
<b>Moisture forms on cabinet surface between the doors</b>	Not unusual during periods of high humidity.	<ul style="list-style-type: none"> <li>⊛ Wipe surface dry and reset temperature control dial one setting colder.</li> </ul>
<b>Moisture collects inside (in humid weather, air carries moisture into refrigerator when doors are opened)</b>	Too frequent or too long door openings.	
<b>Refrigerator has odor</b>	Foods transmitting odor to refrigerator.	<ul style="list-style-type: none"> <li>⊛ Foods with strong odors should be tightly wrapped.</li> <li>⊛ Keep an open box of baking soda in the refrigerator; replace every three months.</li> </ul>
	Interior needs cleaning.	<ul style="list-style-type: none"> <li>⊛ See <i>Care and cleaning</i>.</li> </ul>



**Safety Information**

**Operating Instructions**

**Installation Instructions**

**Troubleshooting Tips**

**Customer Service**

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# GE Service Protection Plus™

GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus™—comprehensive protection on all your appliances—**No Matter What Brand!**

**Benefits Include:**

- Backed by GE
- All brands covered
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- No hidden deductibles
- One 800 number to call


***We'll Cover Any Appliance.  
Anywhere. Anytime.\****

You will be completely satisfied with our service protection or you may request your money back on the remaining value of your contract. No questions asked. It's that simple.

Protect your refrigerator, dishwasher, washer and dryer, range, TV, VCR and much more—**any brand!** Plus there's no extra charge for emergency service and low monthly financing is available. Even icemaker coverage and food spoilage protection is offered. You can rest easy, knowing that all your valuable household products are protected against expensive repairs.

Place your confidence in GE and call us in the U.S. toll-free at **800-626-2224** for more information.

\*All brands covered, up to 20 years old, in the continental U.S.

 *Cut here*

Please place in envelope and mail to:

***General Electric Company***  
**Warranty Registration Department**  
**P.O. Box 34070**  
**Louisville, KY 40232-4070**

# Consumer Product Ownership Registration

Dear Customer:

Thank you for purchasing our product and thank you for placing your confidence in us. We are proud to have you as a customer!

**Follow these three steps to protect your new appliance investment:**

**1** Complete and mail your Consumer Product Ownership Registration today. Have the peace of mind of knowing we can contact you in the unlikely event of a safety modification.

**2** After mailing the registration below, store this document in a safe place. It contains information you will need should you require service. Our service number is 800 GE CARES (800-432-2737).

**3** Read your Owner's Manual carefully. It will help you operate your new appliance properly. If you have questions, or need more information, call the **GE Answer Center® 800.626.2000.**

Model Number

Serial Number

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**Important:** If you did not get a registration card with your product, detach and return the form below to ensure that your product is registered.

→ *Cut here*

## Consumer Product Ownership Registration

Model Number

Serial Number



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Mr.  Ms.  Mrs.  Miss

First Name  Last Name

Street Address

Apt. #  E-mail Address

City  State  Zip Code

Month  Day  Year  Date Placed In Use  
 Phone Number  -  -

Occasionally, we may allow selected companies to send you information.  
 Check here if you do not want this information.



**GE Appliances**  
 General Electric Company  
 Louisville, Kentucky 40225  
[www.ge.com/appliances](http://www.ge.com/appliances)

## Refrigerator Warranty *(For customers in the United States)*



All warranty service provided by our Factory Service Centers, or an authorized Customer Care<sup>®</sup> technician. For service, call 800-GE-CARES.

### For The Period Of:

### We Will Replace, At No Charge To You:

#### One Year

From the date of the original purchase

**Any part** of the refrigerator which fails due to a defect in materials or workmanship. During this **full one-year warranty**, we will also provide, **free of charge**, all labor and in-home service to replace the defective part.

#### Five Years

From the date of the original purchase

**Any part of the sealed refrigerating system** (the compressor, condenser, evaporator and all connecting tubing) which fails due to a defect in materials or workmanship. During this **additional four-year warranty**, we will also provide, **free of charge**, all labor and in-home service to replace the defective part.

### What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- Replacement of house fuses or resetting of circuit breakers.
- Improper installation.
- Damage to the product caused by accident, fire, floods or acts of God.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Incidental or consequential damage to personal property caused by possible defects with this appliance.
- Loss of food due to spoilage.

*This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.*

*Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.*

**Warrantor: General Electric Company, Louisville, KY 40225**

## Service Telephone Numbers.



### GE Answer Center® 800.626.2000

The GE Answer Center® is open 24 hours a day, 7 days a week.



### In-Home Repair Service 800-GE-CARES (800-432-2737)

Expert GE repair service is only a phone call away.



### Special Needs Service 800.626.2000

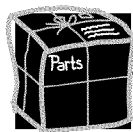
#### TDD 800-TDD-GEAC (800-833-4322)

GE offers, free of charge, a brochure to assist in planning a barrier-free kitchen for persons with limited mobility.



### Service Contracts 800-626-2224

Purchase a GE service contract while your warranty is still in effect and you'll receive a substantial discount. GE Consumer Service will still be there after your warranty expires.



### Parts and Accessories 800-626-2002

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted).

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**



### Service Satisfaction

If you are not satisfied with the service you receive from GE, follow these steps. **First**, contact the people who serviced your appliance. **Next**, if you are still not pleased, write all the details—including your phone number—to: Manager, Consumer Relations, GE Appliances, Appliance Park, Louisville, KY 40225.