Cooling ModelHeat PumpBCC018BCQ018BCC024BCQ024



Installation, Start-Up and Service Instructions

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SAFETY CONSIDERATIONS

Installing, starting up, and servicing air-conditioning equipment can be hazardous due to system pressures, electrical components, and equipment location (roofs, elevated structures, etc.).

Only trained, qualified installers and service mechanics should install, start-up, and service this equipment.

Untrained personnel can perform basic maintenance functions such as cleaning coils. All other operations should be performed by trained service personnel.

When working on the equipment, observe precautions in the literature and on tags, stickers, and labels attached to the equipment.

Follow all safety codes. Wear safety glasses and work gloves. Keep quenching cloth and fire extinguisher nearby when brazing. Use care in handling, rigging, and setting bulky equipment.

WARNING

Before installing or servicing system, always turn off main power to system and install lockout tag on disconnect. There may be more than one disconnect switch. Electrical shock can cause personal injury.

GENERAL

These instructions cover the installation, start-up and servicing of **38BCC/BCQ** outdoor and **40BNC/BNQ** indoor units cooling only and heat pump duct free systems. See Table 1 for parts included. See Tables 2 and 3 for Physical Data.

System Requirements

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IMPORTANT: The Indoor units & the inter units cable voltage is 30 VDC.

IMPORTANT: Each refrigerant line must be insulated Separately. See line sizing requirements in tabel 2.

Consult local building codes and National Electrical Code (NEC, U.S.A.) for special installation requirements.

<u>Max. cable length</u>. Total voltage drop should not exceed 1V. Therefore max. length:

BCC/BCQ 018, 024

Duct Free Systems

For #18 AWG	24.3 Feet (7.4 m)
For #16 AWG	37.7 Feet (11.5 m)
For #14 AWG	50.0 Feet (18 m)

- Use only type "G" or "C" fuses. Use single length power cable without extension. Allow sufficient space for airflow clearance on condensing units for wiring, refrigerant piping, and servicing unit. See Fig. 1 and 2 for minimum required distances between unit and walls or ceilings.
- Indoor and outdoor units should be installed at a Minimum length of 10 ft. apart. Maximum line length of 50 ft. and vertical separation of 30 ft.
- Do not install indoor units near a direct source of heat such as direct sunlight, steam or flame.

Do not bury more than 36 in. of refrigerant pipe in the ground. If any section of pipe is buried, there must be a 6 in. vertical rise to the valve connections on the outdoor units. If more than the recommended length is buried, refrigerant may migrate to the cooler buried section during extended periods of system shutdown. This causes refriger-ant slugging and could possibly damage the compressor at start-up.

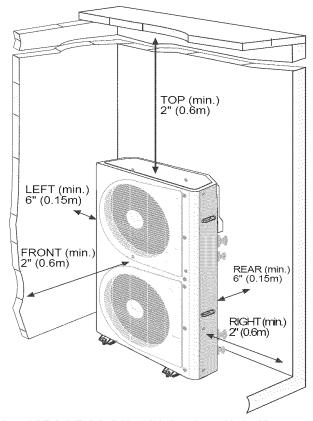


Fig. 1 — 38BCC/BCQ 018, 024 Outdoor Unit Clearances

Manufacturer reserves the right to discontinue, or change at any time, specifications or designs without notice and without inc. Print

ITEM	QTY	DIAGRAM
Mounting Bracket	2 X 1	40BNC/BNQ 009, 012
Long Screws	2 X 8	(F) DIIIIIII
Outdoor Sensor Connecting Cable	2 X 1	(Available for HEAT PUMP ONLY)
Absorption Cushions	4	
Electric Terminals	2 X 8	
Remote Controller Mounting Bracket	2 X 1 Mounting Bracket with 2 screws	
Remote Controller and Batteries	2 X 1	
Insulation for indoor Fittings	2 X 1	
Owner's Manual	2 X 1	
Wall mounted Receiver RTX	1 (OPTIONAL) (Not included)	172 +******* 000 6

INDOOR UNIT	2 X 40BNC009	2 X 40BNC012		
COOLING CAPACITY (Btuh)	2 X 9,000	2 X 11,400		
SEER	13.0	13.0		
SYSTEM CHARGE (lb)*	2 X 2.4	2 X 3.1		
MOISTURE REMOVAL (pt/hr)	2 X 2.6	2 X 4.5		
AIRFLOW (3 Speeds)	2 X 350 / 2 X 280 / 2 X 220	2 X 370 / 2 X 280 / 2 X 220		
High / Med. / Low Cfm	2 \ 330 / 2 \ 200 / 2 \ 220	2 X 37072 X 20072 X 220		
DIMENSIONS LxHxW (in.)	32 3/32x10 15/64x7 9/32	32 3/32x10 15/64x7 9/32		
REFRIGERANT TYPE	R-22	R-22		
NET WEIGHT (Ib)	2 X 19.0	2 X 19.0		
	I	1		
OUTDOOR UNIT	38BCC018	38BCC024		
TUBE CONNECTIONS	30/30/50	30/30/50		
Vert Lift/Vert Drop/Max Length (ft)		00,00,00		
NOMINAL LINE SIZING	1/41/2	1/41/2		
Mixed PhaseSuction (in.)				
COMPRESSOR TYPE	Panasonic-2R13S126A6F	Panasonic-2P17SR126B1A		
DIMENSIONS LxHxW(in.)	35.5 X 49.5 X 12.6	35.5 X 49.5 X 12.6		
NET WEIGHT (lb)	226	228		
METERING TYPE	Piston (Accurator) Piston (Accurat			
LEGEND	Accurator is non-serviceable			

Table 2 - Physical Data - Cooling Only

SEER — Seasonal Energy Efficiency Ratio

*Units are shipped with a factory charge based on 25 ft of refrigerant lines.

INDOOR UNIT	2 X 40BNQ009	2 X 40BNQ012				
COOLING CAPACITY (Btuh)	2 X 9,000	2 X 11,400				
SEER	13.0	13.0				
HEATING CAPACITY (Btuh)	17,200	23,600				
HSPF	7.7	7.7				
SYSTEM CHARGE* (Ib)	2 X 2.4	2 X 3.1				
MOISTURE REMOVAL (pt/hr)	2 X 2.6	2 X 4.5				
AIRFLOW (3 Speeds) High / Med. / Low Cfm	2 X 350 / 2 X 280 / 2 X 220	2 X 370 / 2 X 280 / 2 X 220				
DIMENSIONS LxHxW (in.)	32 3/32x10 15/64x7 9/32	32 3/32x10 15/64x7 9/32				
REFRIGERANT TYPE	R-22	R-22				
NET WEIGHT (Ib)	2 X 19.0	2 X 19.0				
	38BCQ018	38BCQ024				
TUBE CONNECTIONS	30000010	36800024				
Vert Lift/Vert Drop/Max Length (ft)	30/30/50	30/30/50				
NOMINAL LINE SIZING	414 410	414 410				
Mixed PhaseSuction (in).	1/41/2	1/41/2				
COMPRESSOR TYPE	Panasonic-2R13S126A6F	Panasonic-2P17SR126B1A				
DIMENSIONS LxHxW (in.)	35.5 X 49.5 X 12.6	35.5 X 49.5 X 12.6				
SHIPPING WEIGHT (Ib)	226	228				
METERING TYPE	Piston (Accurator)	Piston (Accurator)				
LEGEND	Accurator is non-serviceable					

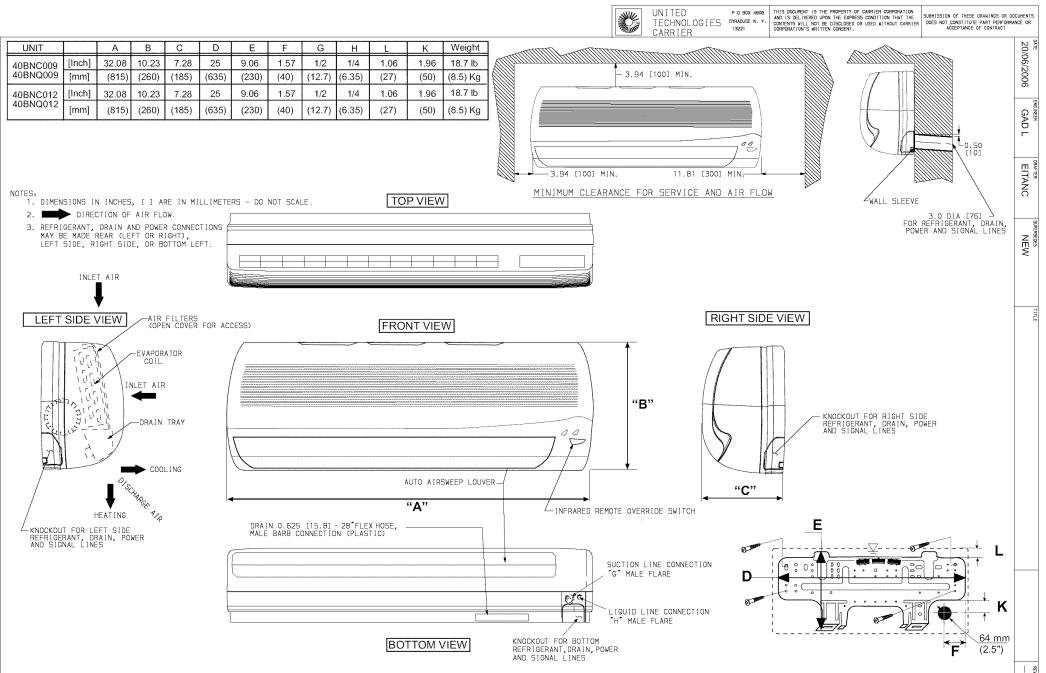
Table 3 - Physical Data - Heat Pump

HSPF - Heating Seasonal Performance Factor

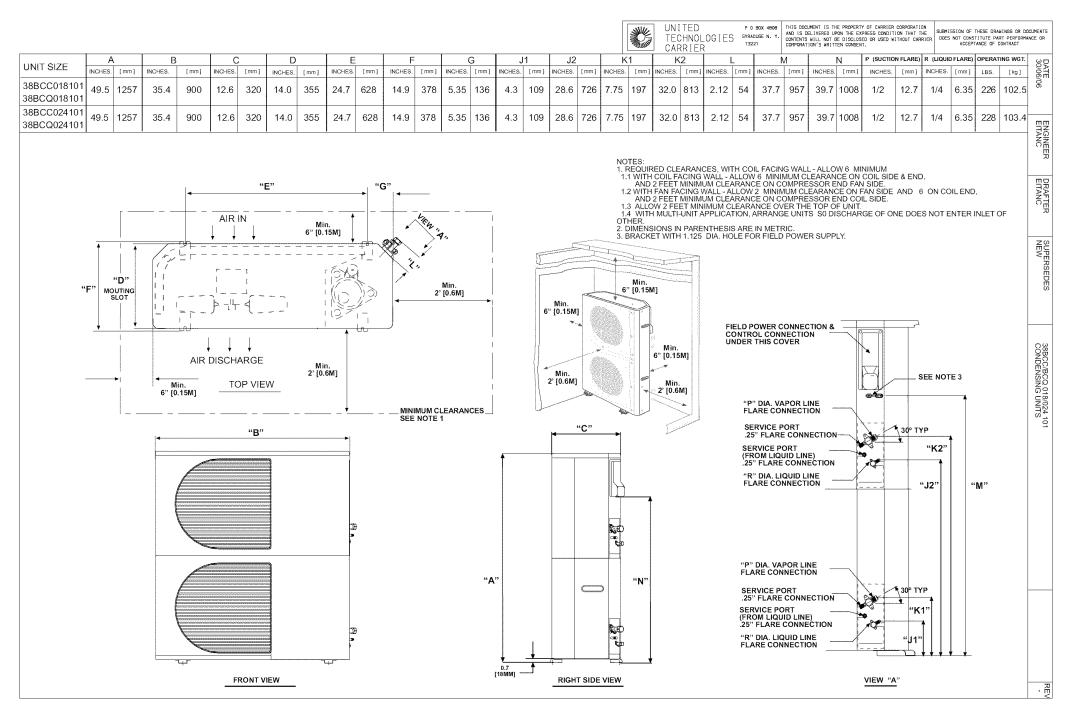
SEER - Seasonal Energy Efficiency Ratio

*Units are shipped with a factory charge based on 25 ft of refrigerant lines.

NOTE: Standard Ambient Operating Limitations - 55 °F to 125 °F (12.7 °C to 51.6 °C).



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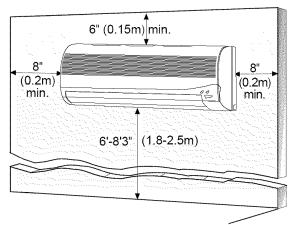


Fig. 2 — Indoor Unit Clearances

INSTALLATION

Plan the installation carefully to avoid component failures and make installation easier.

Indoor Unit Installation

REFRIGERANT LINE ROUTING — The refrigerant lines may be routed in any of the four directions shown in Fig. 3.

INSTALL THE MOUNTING BRACKET

- 1. Carefully remove the mounting bracket, which is connected to the back of the indoor unit's base with screws.
- 2. Position the mounting bracket on the wall and level it using a spirit level (see Fig. 2 for minimum required clearance distances).
- 3. Mark the four drilling holes on the wall, as they appear in Fig. 4.
- 4. Drill the holes, insert the wall plugs and use four long screws to attach the mounting bracket to the wall.
- 5. Check that the bracket is leveled and securely fastened to the wall.

DRILL A HOLE IN THE WALL FOR DRAINAGE AND INTER-UNIT CONNECTIONS-

To make the connections between the indoor and outdoor units, drill a 2.5-in. hole through the wall for the refrigerant lines, drainage hose and control cable passage as shown in Fig. 5.

- Mark the center of the hole to be drilled according to the refrigerant line routing used and dimensions shown in Fig. 4.
- 2. Make sure to drill outwards and downwards, so that the opening in the outside wall is at least 1/2" lower than the opening on the inside.
- 3. Make sure the drainage hose is at the bottom side of the hole.
- 4. If refrigerant line route no. 1,2 or 4 are used, use a small saw blade to carefully remove the corresponding plastic covering on the side panel.
- 5. Run the outdoor sensor cable, electrical cable, refrigerant lines, and drainage tube through the hole.
- 6. Fill the remaining wall hole gap with an appropriate sealant material.

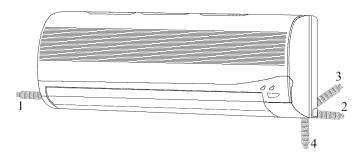
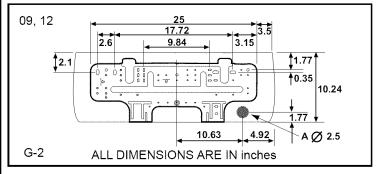


Fig. 3 — Refrigerant Lines



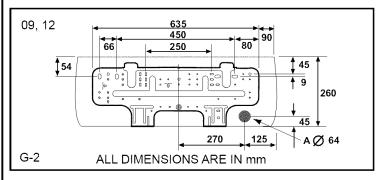


Fig. 4 — Mounting Bracket 38BNC/BNQ 009, 012

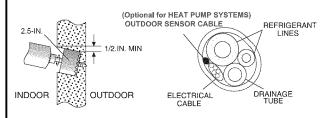


Fig. 5 — Drill Holes

WIRE THE INDOOR UNIT

- 1. Strip the cables back 1/4 inch.
- 2. Remove the unit's front panel by lifting the lower part and pulling it gently outward and upward. See Fig. 6.
- 3. Remove the two screws from the control box cover and take off the cover. See Fig. 7. Save the screws to reassemble.

NOTE: In general wiring the indoor unit does not require the removal of the grille frame but in case of need do as follow:

- 4. Remove the two screws from the air discharge opening. Save the screws to reassemble. See Fig. 7A.
- Pull downwards and outwardston the bottom of the grille and gently raise the frame of the top of the unit.
- Once all covers are off, mount the unit onto the wall mounting bracket. See Fig. 8 .

NOTE: Leave covers off until after the Making Drainage Connections section.

- Route the interconnecting unit's electric cable and the outdoor sensor cable towards the lower right hand corner of the indoor unit.
- Make sure that the wires are connected in accordance with the wiring diagram on the inside of the unit front cover or within this instruction manual.
- Secure the control cables to the strain relief.

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• For heat pump systems only, connect the outdoor sensor TH3 to its mating black terminal. See Fig. 9.

CAUTION

Make sure that all wires and screws are firmly fastened. Loose wires or connections can cause damage and present a fire hazard.

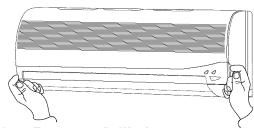
MAKE DRAINAGE CONNECTIONS

- 1. Connect the unattached end of the drainage tube to the drainage hose outlet.
- 2. Seal the drainage connection to prevent leakage.
- 3. Make sure there are no kinks, "U" bends or flattened sections in the tube.
- 4. Check that the drainage functions properly. Fill the pan below the unit's coil with water and observe that it freely drains out.
- 5. Make sure the drainage hose is at the bottom side of the wall through-hole (see Fig. 5).

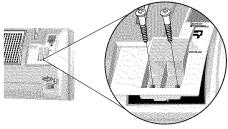
Standard Dip Switches

REASSEMBLE

- 1. Connect the display connector to the display panel printed circuit board.
- 2. Put the control box cover and grille frame back on using the appropriate screws (Steps 3 and 4 of Wire the Indoor Unit section). Put the grille insert back on.







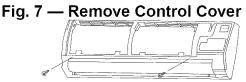
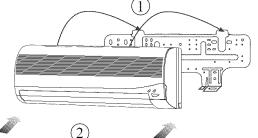


Fig. 7A - Remove the screws from the air discharge opening.

Mount the indoor unit on the mounting bracket



Gently push with the arrow direction

Fig. 8 — Indoor Unit Mounting

HEAT PUMP Model-BCQ024 DIP Switches location (on the Control Box side)

HEAT PUMP Models-BCQ018 DIP Switches location (on the Control Box side)

COOLING ONLY Model-BCC024 DIP Switches location (on the Control Box side)

COOLING ONLY Models-BCC018 DIP Switches location (on the Control Box side)

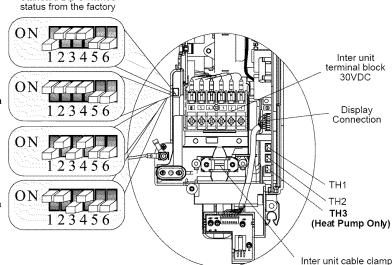


Fig. 9 — Outdoor Sensor Connection

ATTACH THE REMOTE CONTROLLER MOUNTING BRACKET

- 1. Use the two screws supplied with the controller to attach the mounting bracket to the wall in the location selected by the customer (see Fig. 10).
- 2. Install batteries in the remote control.
- 3. Place remote control into remote control mounting bracket.
- 4. For remote control operation, refer to the unit Owner's Manual.

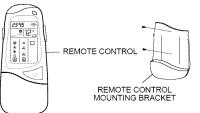


Fig. 10 — Attach Mounting Bracket to the Wall



Fig. 11 — Wall Mounted Unit - RTX

Outdoor Unit Installation

NOTE: The outdoor unit must be installed on a solid surface (mounting base).

- 1. Place the rubber absorption cushions (supplied with the outdoor unit) under the unit's feets to prevent vibrations.
- 2. Fasten the outdoor unit legs to the mounting base, as shown in Fig. 12. The cushion goes between the legs and the mounting base.
- 3. Be sure that the unit is leveled.

MAKE REFRIGERANT PIPING CONNECTIONS (OUTDOOR UNIT) — To connect the refrigerant lines:

Make sure to properly identify and separate between the piping and control cables coming from indoor unit No. 1 and the piping and cables coming from indoor unit No. 2

Use only "L" type sealed, dehydrated copper refrigerant tubing. No other type of tubing may be used. Use of other types of tubing will void the manufacturer's warranty.

Do not open service valves or remove protective caps from tubing ends until all the connections are made.

Bend tubing with special bending tools to avoid the formation of sharp bends. Take care to avoid kinks or flattening of the tubing.

Keep the tubing free of dirt, sand, moisture, and other contaminants to avoid damaging the refrigerant system.

Avoid sags in the suction line to prevent the formation of oil traps.

Insulate each tube with 3/8-in. walled thermal pipe insulation. Inserting the tubing into the insulation before making the connections will save time and improve installation The suction and mixed-phase lines should never come in direct contact.

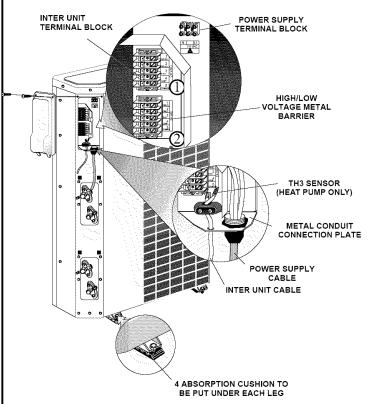
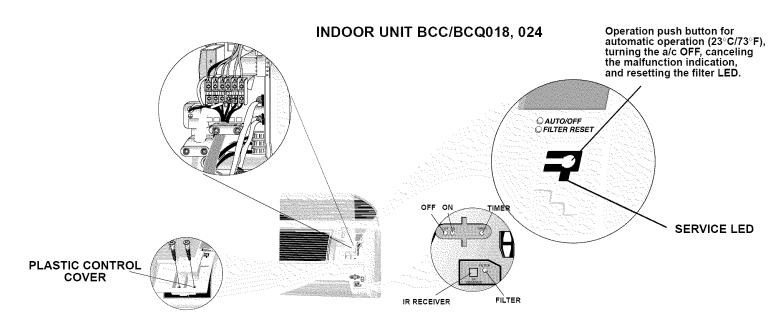


Fig. 12 — Legs Mounting Base and Wiring Outdoor Units Models: 38BCC/BCQ 018, 024



FLARING AND CONNECTING REFRIGERANT LINES

- 1. Remove the protective cap from the flare fitting.
- 2. Remove the protective cap from the tubing and cut to the required length. Be sure that the cut is perpendicular and clean, without burrs.
- 3. Slip the flare nut on the tubing and flare the tube end using standard flaring tools.
- 4. Tighten the nut until resistance is met. Mark the nut and the fitting. Using a suitable wrench tighten an additional 1/4 turn. Use the following specified torque, according to connection size:

Mixed-Phase line:	Suction line:
1/4 in(12.3 ft-lb.)	1/2 in(36 ft-lb.)
Both refrigerant lin need to be insulated	

NOTE: The service valves on the outdoor unit must remain closed until all 4 connections have been made.

EVACUATE TUBING AND CHARGE THE SYSTEM — When all the fittings are connected, air must be expelled, then refrigerant charge must be checked and adjusted. Follow the steps below.

- 1. Open the service port cap on the suction line valve (large valve of unit No. 1).
- 2. Connect the vacuum pump to the service port of unit No. 1 via the pressure gage and evacuate to 500 microns to eliminate contamination and moisture.

Fig. 12A — Indoor unit LED's and Wiring

- 3. Disconnect the vacuum pump. Unit should maintain 500 microns for 5 minutes.
- 4. Remove the service port caps from the mixed-phase valve and suction line valve
- 5. Open the mixed-phase valve (small valve) with an Allen wrench.
- 6. Open the suction line valve (large valve) with an Allen wrench.
- 7. To evacuate and charge unit No. 2 repeat steps 1 thru 6.
- 8. The outdoor unit is supplied with sufficient R-22 refrigerant for up to 25 ft. lineset length. Add 0.9 oz. of refrigerant for each additional 3 ft. of tubing length.
- 9. Make sure that the valves are properly opened. Be careful not to open them more than required as this may damage the thread.
- 10. Replace the service port cap. Using refrigerant oil, lubricate the cap beam and hand tighten until resistance is met. Use a suitable wrench to tighten the cap by an additional 1/2 turn.

Power Supply — See Tables 4 and 5 for electrical data and Fig. 13-14 for system wiring diagrams.

Leak Test — Leak test all fittings with appropriate test equipment.

Table 4 — Electrical Data, Indoor Units — 30VDC

UNIT VOLTAG		VOLTAGE	MCA*	MOCP*	FULL LOAD AMPS	FAN MOTOR AMPS	COMPRESSOR AMPS	COMPRESSOR LOCKED ROTOR AMPS
40BNC	009	30VDC	N/A	N/A	1.8	1.1	N/A	N/A
40BNQ	012	30VDC	N/A	N/A	1.8	1.5	N/A	N/A

LEGEND

MCA — Minimum Circuit Amps

MOCP — Maximum Overcurrent Protection

*If indoor unit is powered from outdoor terminal block, the MOCP for

the outdoor unit is for both sections

NOTE: Specifications and performance data are subject to change without notice.



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Table 5 — Electrical Data, Outdoor Units — 115, 1-60

UNIT V		VOLTAGE	MCA*	MOCP*	FULL LOAD AMPS	FAN MOTOR AMPS	COMPRESSOR AMPS	COMPRESSOR LOCKED ROTOR AMPS
38BCC	018	115VAC	19.8	25	18	1.00	7.2	42
38BCQ	024	115VAC	24.6	30	22.2	1.00	9.3	58

LEGEND

MCA — Minimum Circuit Amps

MOCP — Maximum Overcurrent Protection

*If indoor unit is powered from outdoor terminal block, the MOCP

for the outdoor unit is for both sections

NOTE: Specifications and performance data are subject to change without notice.





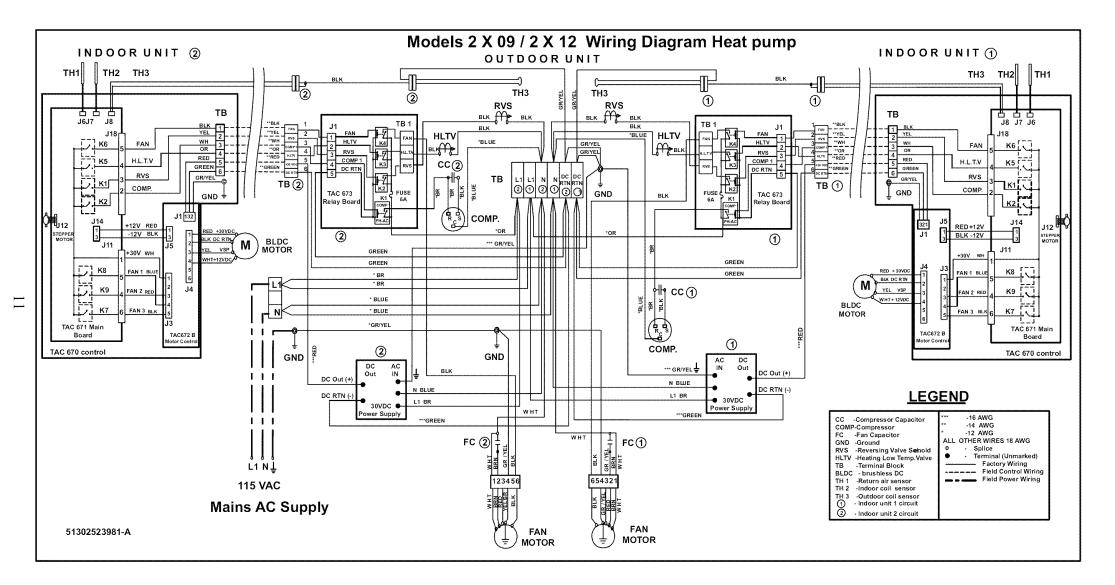


Fig. 13 System Wiring Schematic 40BNQ009, 40BNQ012 FAN COIL WITH 38BCQ018, 38BCQ024 Condensing Unit

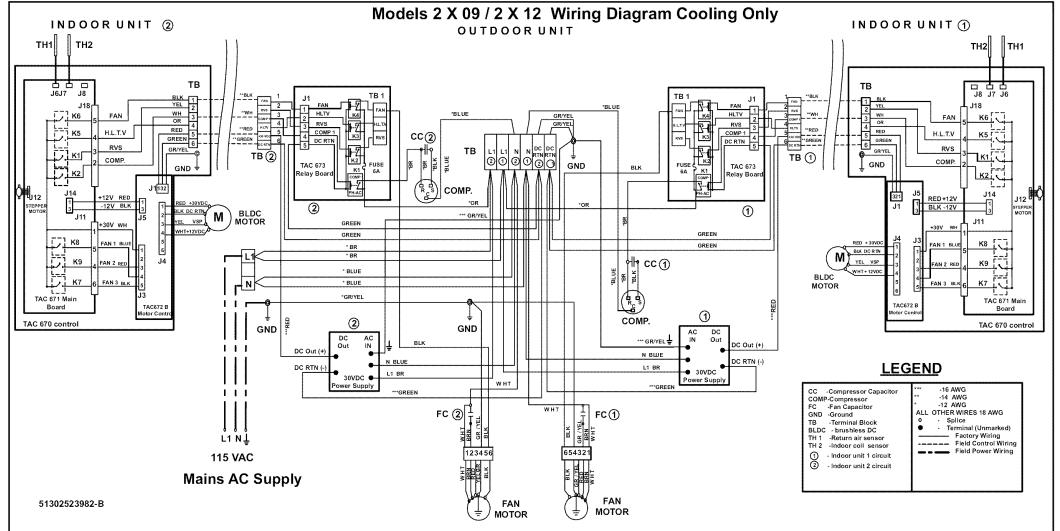


Fig. 14 System Wiring Schematic 40BNC009, 40BNC012 FAN COIL WITH 38BCC018, 38BCC024 Condensing Unit

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START-UP

System Checks

- 1. Conceal the tubing where possible.
- 2. Make sure that the drainage tube slopes downward along its entire length.
- 3. Ensure all tubing and connections are properly insulated.
- 4. Fasten tubes to the outside wall.
- 5. Seal the hole through which the cables and tubing pass.
- 6. Connect the air conditioner to the power source and turn it on.
- 7. Check all air conditioner operating modes. Refer to Owner's Manual for operating details.

INDOOR UNIT

- 1. Do all the remote controller buttons function properly?
- 2. Do the display panel lights work properly?
- 3. Does the air deflection louver function properly?
- 4. Does the drainage work?

OUTDOOR UNIT

- 1. Are there unusual noises or vibrations during operation?
- 2. Is noise, drain water or airflow from the unit likely to disturb the neighbors?
- 3. Are there any gas leaks?

EXPLAIN THE FOLLOWING ITEMS TO THE CUSTOMER, WITH THE AID OF THE OWNER'S MANUAL:

- 1. How to turn the air conditioner on and off; selecting cooling, heating and other operating modes; setting a desired temperature; setting the timer to automatically start and stop air conditioner operation; and the other features of the remote controller and display panel.
- 2. How to remove and clean the air filter.
- 3. How to set the air deflection louver.
- 4. Explain care and maintenance.

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5. Present the Owner's Manual and installation instructions to the customer.

CARE AND MAINTENANCE

The following may be performed by the equipment owner.

Outdoor Units

WARNING

Before performing recommended maintenance, be sure unit main power switch is turned off. Failure to do so may result in electric shock or injury from rotating fan blade.

CLEANING COILS — Coil should be washed out with water or blown out with compressed air. Clean coil annually or as required by location and outdoor air conditions. Inspect coil monthly and clean as required. Fins are not continuous through coil sections. Dirt and debris may pass through first section, become trapped between the row of fins and restrict outdoor unit airflow. Use a flashlight to determine if dirt or debris has collected between coil sections. Clean coil as follows:

- 1. Turn off unit power and install lockout tag.
- 2. Using a garden hose or other suitable equipment, flush coil from the outside to remove dirt. Be sure to flush all dirt and debris from drain holes in base of unit. Fan motors are waterproof.

Indoor Units

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CAUTION

To avoid the possibility of electric shock, before performing any cleaning and maintenance operations, always turn off power to the system by pressing the ON/OFF button on the remote control and turn off the separate disconnect switch located near the unit.

If the indoor unit is on a separate switch, be sure to turn this disconnect off as well.

CAUTION

Do not wash filter in water over 120°F (to avoid shrinkage). Do not expose filter to fire (to avoid fire damage). Do not expose filter to direct sunlight. Clean filter more frequently when air is extremely dirty.

CAUTION

Do not attempt to clean or service components in controlbox.

To Clean the Indoor Unit Front Panel — if the front panel of the unit becomes dirty or smudged, wipe the out-side of the panel with a soft dry cloth. Use a mild liquid deter-gent and wipe off carefully with a dry cloth.

To Clean Indoor Coil — To clean the coil, remove indoor unit front panel and vacuum the coil fins, using care not to bend or damage fins.

LUBRICATION — The indoor-fan, automatic air sweep, and the outdoor-fan motors are factory lubricated and require no oiling.

Air Filters for Indoor Units

CAUTION

Operating your system with dirty air filters may damage the indoor unit and, in addition, can cause reduced perfor-mance, intermittent system operation, frost build up on the indoor coil, and blown fuses. Inspect and clean or replace the air filters monthly.

TO REMOVE AIR FILTERS — Open the unit's front panel by lifting the lower part and pulling it gently outward and upward. Pull out the filters

Pull out the filters.

TO CLEAN OR REPLACE FILTERS — Filters can be vac-uumed or washed in warm water. Shake filter to remove any excess water, and replace it back. If the filter has begun to break down or is torn, replace it. Replacement filters are available through a local dealer.

SERVICE

The following should be performed by a qualified service technician.

Clean Condensate Drains — Clean all drains and drain pans at the start of each cooling season. Check the flow by pouring water into the drain.

Clean or Replace Drain Pan — The drain pan should only be cleaned or replaced by a qualified service technician.

- 1. Place a plastic sheet on the floor to catch any water that may spill from the drain pan.
- 2. Remove the intake grille and distribution assembly.
- 3. Remove the condensate water in the drain pan by letting water drain into a 3-gallon bucket.

TROUBLESHOOTING (Tables 6-8, and Fig. 19)



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Be sure to check for broken wires or loose cable lugs before troubleshooting system.

Table 6 — Service Indicators

LAMP STATUS	INDICATION	CORRECTION ACTION
		Check the TH1 thermistor for correct resistance.
1 Flash	Faulty TH1 Sensor	Check for proper connection.
		Replace thermistor if necessary.
		Check the TH2 thermistor for correct resistance.
2 Flashes	Faulty TH2 Sensor	Check for proper connection.
		Replace thermistor if necessary.
		Check system pressures.
3 Flashes	Low Pressure	Check refrigerant charge.
		Check thermistors (TH1 and TH2) for correct resistance.
		Check system pressures.
4 Flashes	High Pressure	Check refrigerant charge.
		Check thermistors (TH1 and TH2) for correct resistance.
5 Flashes	Low Voltage	Check operating voltage.
JTIASHES		Check electrical connections.
6 Flashes	High Voltage	Check operating voltage.
011051105	nign voltage	Check electrical connections.

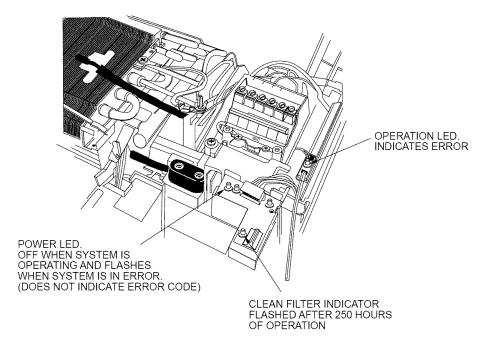


Fig. 19— Indicator Lights

Table 7 -BCC/BCQ Thermistor TH-1, TH-2, and TH-3 Temperature to Resistance Conversion

TEMPEATURE (ºF)	TEMPERATURE (⁰ C)	TEMPERATURE TOLERANCE (⁰ F)	TEMPERATURE TOLERANCE (⁰ C)	MINIMUM RESISTANCE (KΩ)	MEAN RESISTANCE (ΚΩ)	MAXIMUM RESISTANCI (ΚΩ)
-4.0	20	±2.0	±1,1	30.89	32,44	34.05
-2.2	-19	±2,0	±1,1	29.46	30.93	32.45
-0.4	-18	±2.0	±1.1	28.12	29.51	30,94
1.4	-17	±2.0	±1.1	26.84	28.16	29.51
3.2	-16	±2.0	±1.1	25.64	26.88	28.15
5.0	-15	±2.0	±1.1	24.49	25.66	26.87
6.8	-14	±2.0	±1.1	23.40	24.52	25.66
8.6	-13	±2.0	±1.1	22.38	23.43	24.50
10.4	-12	±2.0	±1.1	21.40	22.39	23.41
12.2	-11	±2.0	±1.1	20.47	21.41	22.38
14.0	-10	±1.8	±1.0	19.59	20.48	21.40
15.8	9	±1.8	±1.0	18.74	19.59	20.45
17.6	9	±1.8	±1.0	17.94	19.59	19.56
19.4	7	±1.8	±1.0	17.17	17.93	18.71
21.2	6	±1.8	±1.0	16.44	17.16	17.90
23.0	5	±1.8	±1.0	15.75	16.43	17.13
24.8	-4	±1.8	±1.0	15.10	15.74	16.40
26.6	3	±1.8	±1.0	14.47	15.08	15.71
28.4	-2	±1.8	±1.0	13.87	14.46	15.05
30.2	-1	±1.8	±1.0	13.31	13.86	14.42
32.0	0	±1.8	±1.0	12.77	13.29	13.83
33.8	1	±1.8	±1.0	12.25	12.74	13.25
35.6	2	±1.8	±1.0	11.75	12.22	12.70
37.4	3	±1.8	±1.0	11.28	11.73	12.18
39.2	4	±1.8	±1.0	10.83	11.25	11.68
41.0	5	±1.8	±1.0	10.40	10.80	11.21
42.8	6	±1.8	±1.0	9.986	10.370	10.76
44.6	7	±1.8	±1.0	9.595	9.960	10.33
46.4	8	±1.8	±1.0	9.222	9,569	9.921
48.2	9	±1.8	±1.0	8.866	9,196	9.530
50.0	10	±1.8	±1.0	8.526	8.840	9.157
51.8	11	±1.8	±1.0	8.197	8.496	8.797
53.6	12	±1.8	±1.0	7.883	8.167	8.453
55.4	12	±1.6	±0.9	7.583	7.853	8.125
57.2	13	±1.6	±0.9	7.296	7.553	7.812
59.0	15	±1.6	±0.9	7.022	7.267	7.512
				6.761		
60.8	16	±1.6	±0.9		6.993	7.227
62.6	17	±1.6	±0.9	6.510	6.731	6.954
64.4	18	±1.6	±0.9	6.271	6.481	6.693
66.2	19	±1.6	±0.9	6.042	6.242	6.444
68.0	20	±1.6	±0.9	5.822	6.013	6.205
69.8	21	±1.6	±0.9	5.611	5.793	5.975
71.6	22	±1.6	±0.9	5.408	5.581	5.755
73.4	23	±1.6	±0.9	5.214	5.379	5.544
75.2	24	±1.6	±0.9	5.028	5.185	5.343
77.0	25	±1.6	±0.9	4.850	5.000	5.150
78.8	26	±1.6	±0.9	4.675	4.821	4.968
80.6	27	±1.6	±0.9	4.508	4.650	4.793
82.4	28	±1.6	±0.9	4.347	4.486	4.626
84.2	29	±1.8	±1.0	4.193	4.329	4.466
86.0	30	±1.8	±1.0	4.046	4.179	4.312
87.8	31	±1.8	±1.0	3.904	4.033	4.163
89.6	32	±1.8	±1.0	3.767	3.894	4.020
91.4	33	±1.8	±1.0	3.637	3.760	3.884
93.2	34	±1.8	±1.0	3.511	3.631	3.752
95.0	35	±1.8	±1.0	3.391	3.508	3.626
96.8	36	±2.0	±1.0	3.275	3.390	3.505
		±2.0		5.210	3.276	3.389

NOTE: Resistance tolerance \pm 3%.

Table 7 -BCC/BCQ Thermistor TH-1, TH-2, and TH-3 Temperature to Resistance Conversion (Cont.)

TEMPEATURE (⁰ F)	TEMPERATURE (⁰ C)	TEMPERATURE TOLERANCE (⁰ F)	TEMPERATURE TOLERANCE (⁰ C)	MINIMUM RESISTANCE (KΩ)	MEAN RESISTANCE (ΚΩ)	MAXIMUM RESISTANCE (KΩ)
100.4	38	±2.0	±1.1	3.058	3.167	3.277
102.2	39	±2.0	±1.1	2.956	3.062	3.169
104.0	40	±2.0	±1.1	2.857	2.961	3.066
105.8	41	±2.0	±1.1	2.762	2.864	2.966
107.6	42	±2.0	±1.1	2.671	2.770	2.870
109.4	43	±2.2	±1.2	2.583	2.679	2.777
111.2	44	±2.2	±1.2	2.498	2.593	2.688
113.0	45	±2.2	±1.2	2.417	2.509	2.602
114.8	46	±2.2	±1.2	2.339	2.429	2.520
116.6	47	±2.2	±1.2	2.264	2.352	2.441
118.4	48	±2.3	±1.3	2.192	2.227	2.364
120.2	49	±2.3	±1.3	2.122	2.206	2.291
122.0	50	±2.3	±1.3	2.055	2.137	2.220
123.8	51	±2.3	±1.3	1.990	2.070	2.151
125.6	52	±2.3	±1.3	1.928	2.006	2.085
127.4	53	±2.3	±1.3	1.867	1.943	2.021
129.2	54	±2.3	±1.3	1.809	1.883	1.959
131.0	55	±2.5	±1.4	1.753	1.826	1.900
132.8	56	±2.5	±1.4	1.699	1.770	1.842
134.6	57	±2.5	±1.4	1.647	1.717	1.787
136.4	58	±2.5	±1.4	1.597	1.665	1.734
138.2	59	±2.5	±1.4	1.549	1.615	1.683
140.0	60	±2.5	±1.4	1.503	1.567	1.633
141.8	61	±2.7	±1.5	1.458	1.521	1.585
143.6	62	±2.7	±1.5	1.414	1.476	1.539
145.4	63	±2.7	±1.5	1.372	1.432	1.494
147.2	64	±2.7	±1.5	1.332	1.391	1.451
149.0	65	±2.7	±1.5	1.293	1.350	1.409
150.8	66	±2.9	±1.6	1.255	1.311	1.369
152.6	67	±2.9	±1.6	1.219	1.274	1.330
154.4	68	±2.9	±1.6	1.184	1.237	1.292
156.2	69	±2.9	±1.6	1.150	1.202	1.256
158.0	70	±2.9	±1.6	1,117	1.168	1.221

NOTE: Resistance tolerance \pm 3%.

Table 8 — General System Troubleshooting Guide

	Table o — General System	
SYMPTOM	PROBABLE CAUSE	CORRECTIVE ACTION
	Power supply from outdoor unit to indoor	Check for proper connection of power at disconnect.
	unit is not connected.	
	Power supply to unit not connected	
Unit Fails to Start.	(POWER LED Off).	
	Fuse blown (POWER LED Off).	Reset circuit breaker or replace line fuse.
	ON/SEND button has not been pressed.	Press ON/SEND button on remote control.
	Indoor unit does not receive transmitted commands.	Make sure that nothing is blocking the remote control transmission to the unit
Only Indoor Fan	The selected mode is Fan Only, or Cool when	Check if the remote control is in the desired mode. If not, select the
Works when Cooling	heating is desired.	correct mode (refer to User manual). Also note that every 15 minutes
or Heating is Desired.		(maximum) the compressor will be switched minimally on for 3 minutes.
NOTE: Indoor fan runs		
continuously in	Temperature is set to a value which is	Observe the temperature setting on the remote control. Also note that
cooling mode.	too high (in Cool mode).	each 15 minutes (maximum), the compressor will be switched on
		minimally for 3 minutes.
Only Indoor Fan Motor	Overload safety device on compressor is cut out	Switch off power and try again after one hour.
and Outdoor Fan Motor	due to high temperature.	
are Working. No Cooling	Compressor run capacitor is burnt.	Replace compressor run capacitor.
and/or Heating Takes	Compressor winding shorted.	Replace compressor.
Place.		
No Air Supply at	Indoor fan motor is blocked or turns slowly.	1. Check voltage. Repair wiring if necessary.
Indoor Unit		2. Check indoor fan wheel if tight on motor shaft. Tighten if necessary.
(Compressor Operates).	Indoor fan motor capacitor is burnt.	Replace indoor fan motor capacitor.
	Indoor fan motor winding is burnt.	Replace indoor fan motor.
	In Heat mode: Delayed start for indoor fan motor.	Normal software delay (maximum of 20 sec).
	Clogged air filters.	Clean filters.
	Lack of refrigerant. Ice formation on the evaporator coil.	Unit must be charged (according to the nameplate) after localizing the
	gas leak.	
	Clogged air filters.	Clean filters.
In Heat Mode, Only	A/C operating in defrost cycle.	Wait 10 minutes (maximum) until the unit resumes normal operation.
Compressor Runs.		
Outdoor and Indoor		
Fan Motors are Stopped.		
Water Accumulates and	Drain pan pipe or hose is clogged or the spout of drain	Disassemble plastic drain pipe from spout of evaporator drain pan.
Overflows from	pan is clogged.	Flush with clean water.
Evaporator Drain Pan.		
	The unit is in the Auto, (emergency) mode.	Push button once to cancel Auto, (emergency) mode.
	Faulty remote control settings.	1. If remote control symbols respond to the commands correctly, check
		the unit ID Code (Standard or Alternative). Refer to "Changing Unit
Unit Does Not Operate in		ID Code" in the Owner's Manual
Desired Mode.		2. If Cool commands are OK, but Heat symbol is skipped on LCD, refer
		to setting the remote to cooling or heat pump on the Owner's Manual.
		3. Replace remote control.
	Remote control low battery.	Replace remote control batteries.
The Unit Receives	Common Infrared Code.	Modify the Remote Control IR transmission code.
Interference from		Refer to "Changing Unit ID Code" in the Owner's Manual.
Other Remote Control		
or the Remote Control		
Interferes with Other		
Instruments.		
	L	<u> </u>
Г	IMPORTANT:	
	The units are designed to work in heat mode	only down to -10°C (14°F) outdoor
	ambient temperature.	
	If at starting times antile an tamp another is seen 1	an low on them 10°C (14°E) the wait

If at starting time outdoor temperature is equal or lower than -10° C (14°F) the unit will not start and the filter led will flash five (5) times to indicate that low temperature protection is activated.

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