



# Food Freezers

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## Owner's Manual & Installation Instructions

*Upright—Manual Defrost Models:*

- FUM12
- FUM14
- FUM17
- FUM21

*Upright—No-Frost Models:*

- FUF14
- FUF17
- FUF20

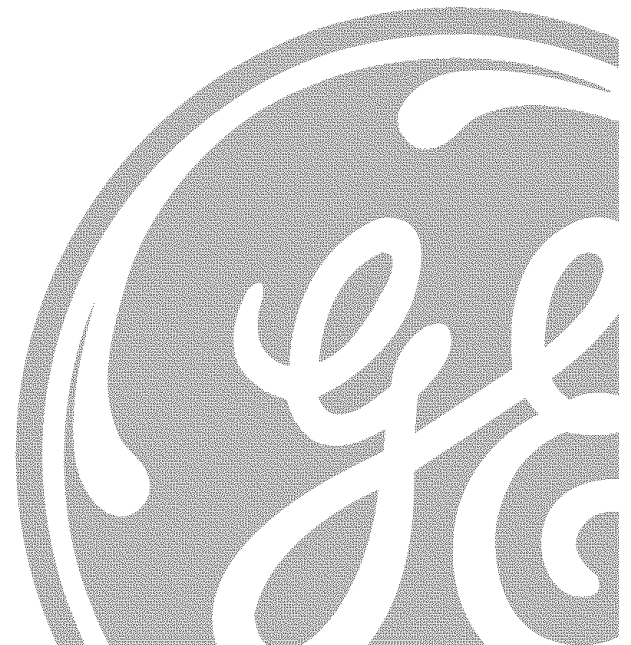
*Chest—Manual Defrost Models:*

- FCM7
- FCM9
- FCM15
- FCM20
- FCM25

**Model number:** \_\_\_\_\_

**Serial number:** \_\_\_\_\_

You can find them on a plate either on the upper left wall inside the freezer (Upright models) or on the left exterior wall (Chest models).



# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

## ⚠ **WARNING!**

Use this appliance only for its intended purpose as described in this Owner's Manual.



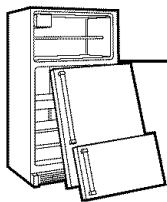
## SAFETY PRECAUTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- This freezer must be properly installed and located in accordance with the Installation Instructions before it is used.
- Do not allow children to climb, stand or hang on the shelves in the freezer. They could damage the freezer and seriously injure themselves.
- After your freezer is in operation, do not touch the cold surfaces, particularly when hands are damp or wet. Skin may stick to these extremely cold surfaces.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Unplug the freezer before cleaning, making repairs or changing the light bulb.
- Turning the control to the **OFF** position does not remove power to the light circuit on models with interior light.
- Do not refreeze frozen foods which have thawed completely.
- The maximum amount of food your freezer is designed to freeze at one time is approximately 3 pounds (1.5 kg) per cubic foot of freezer capacity. In normal position, your freezer's temperature control will maintain sufficiently low temperatures in the freezer to freeze recommended quantities of food.
- Caution should be used when removing the door of a freezer. Particular caution should be used when removing the lid of a Chest freezer, as most Chest freezer lids are under spring tension. Contact the manufacturer's representative for a method of safe removal.
- This product is UL471 recognized.

**NOTE:** We strongly recommend that any servicing be performed by a qualified individual.

## **⚠ DANGER! RISK OF CHILD ENTRAPMENT**



### *PROPER DISPOSAL OF THE FREEZER*

*When using electrical appliances, basic safety precautions should be followed, including the following:*

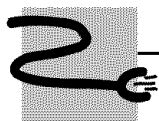
Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators and freezers are still dangerous...even if they will sit for "just a few days." If you are getting rid of your old refrigerator or freezer, please follow the instructions below to help prevent accidents.

#### ***Before You Throw Away Your Old Refrigerator or Freezer:***

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

#### ***Refrigerants***

All refrigeration products contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.



### *USE OF EXTENSION CORDS*

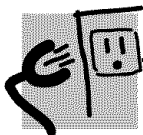
*Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord.*

However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed (in the United States) or a CSA-listed (in Canada), 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.

# **IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.**

**Safety Instructions**

## **⚠ WARNING!**



### **HOW TO CONNECT ELECTRICITY**

*Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.*

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

If the outlet is a standard 2-prong wall outlet, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The freezer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your freezer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

When moving the freezer away from the wall, be careful not to roll over or damage the power cord.

**Operating Instructions**

**Installation Instructions**



**READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.**

**SAVE THESE INSTRUCTIONS**

**Troubleshooting Tips**

**Consumer Support**



## Starting the Freezer

- 1 Clean the inside of the freezer with a mild solution of baking soda and water (see *Care and Cleaning*).
- 2 Connect cord to power outlet.
- 3 On models with a Temperature Monitor or High-Temp Alarm Switch, set the switch to the **OFF** position.
- 4 Make sure the temperature control is set at **4**.
- 5 Allow freezer to operate for at least four hours before placing food inside.
- 6 On models with a Temperature Monitor or High-Temp Alarm Switch, set the switch to the **ON** position.

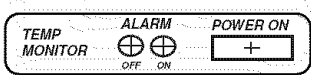
### Temperature Control

Freezing temperature selection is made by setting the control from **1** to **7** (coldest).

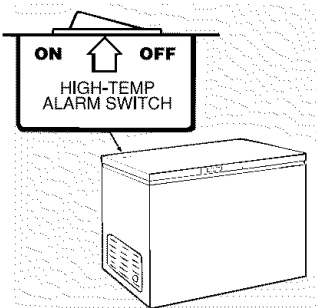
If you want colder or warmer temperatures, adjust the control one step at a time.

Allow several hours after each one-step adjustment for the freezer temperature to stabilize.

Turning the control to **OFF** stops the cooling process but does not shut off power to the freezer.



Located on front of freezer.



Located on back of lid.

### Temperature Monitor/High-Temp Alarm Switch (on some models)

An alarm will sound if the freezer temperature reaches unsafe levels. The alarm operates on household electricity. If the power fails, the alarm will not perform.

An **ON/OFF** switch allows the temperature alarm to be deactivated if desired. The freezer is shipped with the switch in the **OFF** position. After the freezer has run long enough to lower the temperature, you may set the switch to the **ON** position.

**CAUTION:** Adding more than 3 pounds (1.5 kg) of warm food per cubic foot of freezer capacity can trigger the alarm.

**To activate the alarm,** set the switch to the **ON** position.

**To deactivate the alarm,** set the switch to the **OFF** position.

## About the operation of your freezer.

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### **Power-On Light** *(on some models)*

The Power-On Light indicates that the freezer is properly connected to the electrical power.

The light glows even when the temperature control is turned off.

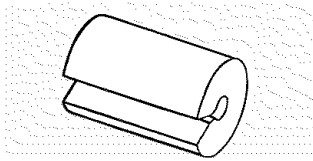
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### **Key-Ejecting Lock** *(on some models)*

The key for the spring-loaded lock is automatically ejected—key will not remain in lock in either the open or closed position.

*Keep the key out of reach of children and away from the freezer.*

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### **Freezer Shelves** *(on some models)*

The spacers (on some models) are used to secure the shelves during shipping. Remove and discard the spacers.

*Small objects are a choke hazard to children.*

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### **Refrigerated Cabinet Shelves** *(on some models)*

These shelves contain cooling coils to freeze foods quickly and allow cold air to constantly circulate throughout the freezer.

In most climates, defrosting will be necessary only about twice a year.

To have your freezer operate most efficiently, **do not permit more than 1/2" (13 mm) of frost to accumulate on the shelves.**

To remove frost, scrape with a plastic or wood spatula or scraper.

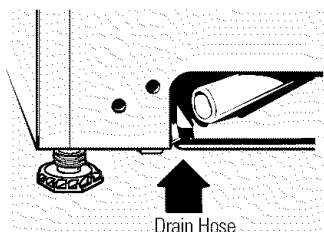
**Do not use an ice pick or sharp-edged instrument** as it may damage or scratch the freezer.

**Do not use any electrical device in defrosting your freezer.**

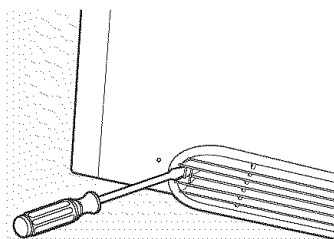
## For Complete Defrosting

- 1 Turn the temperature control to **OFF** and unplug the freezer.
- 2 Remove all food and place it in corrugated boxes, insulated bags, picnic coolers, etc. Use towels and newspapers for insulation as needed.
- 3 With the door/lid open, use pans of hot water to speed loosening of frost. Remove large pieces before they melt.

On models without a defrost drain, place towels or newspapers on the freezer bottom to catch the frost. The frost will loosen and fall. Remove towels and/or newspapers.



- 4 a. Some Upright models have a hose adapter and a drain hose behind the base grille which carry the defrost water out from the freezer. Remove the base grille; then remove the drain plug and let the defrost water drain into a pan.



**To remove the base grille** (on some models), use a screwdriver to press the tab toward the center of the grille, then pull the grille away from the cabinet.

- b. Some Chest models have a defrost water drain at the front and a hose adapter that is packaged in a bag in the bottom of the freezer. Remove the drain cap on the front of the freezer, insert the hose connector and attach the hose. Remove the drain plug inside the cabinet.

**NOTE:** Water may drip from the back flange of the lid cover during defrosting. This is normal. Ice builds up in the lid insulation when the lid is open for adding or removing food, and melts during the defrosting operation.

- 5 Sponge excess water from the bottom of the freezer as it collects to prevent overflowing.
- 6 After defrosting, clean the inside of the freezer (see *Care and Cleaning*).
- 7 a. On Upright models, be sure to replace the drain plug and return the drain tube to its position. Replace the base grille.  
b. On Chest models, replace the drain plug inside the cabinet and the cap on the defrost drain. Fold over and dry the gasket on the hinge side of the lid.
- 8 Plug in the freezer. Return the temperature control to its previous position and return food to the freezer.

## Care and cleaning of the freezer.

### Cleaning Your Freezer

■ **Outside.** Protect the paint finish. The finish on the outside of the freezer is a high quality, baked-on paint finish. With proper care, it will stay new-looking and rust-free for years. Apply a coat of appliance polish wax when the freezer is new and then at least twice a year. Appliance polish wax also works well to remove tape residue from freezer surfaces.

**Keep the finish clean.** Wipe with a clean cloth lightly dampened with appliance polish wax or mild liquid dishwashing detergent. Dry and polish with a clean, soft cloth. Do not wipe the freezer with a soiled dishwashing cloth or wet towel. Do not use scouring pads, powdered cleaners, bleach, or cleaners containing bleach.

**CAUTION:** Care should be taken in moving the freezer away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

■ **Inside.** Clean the inside of your freezer at least once a year. We recommend that the freezer be unplugged before cleaning. If this is not practical, wring excess moisture out of sponge or cloth when cleaning in the vicinity of switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon of baking soda to a quart of water. Rinse thoroughly with water and wipe dry. Do not use cleaning powders or other abrasive cleaners.

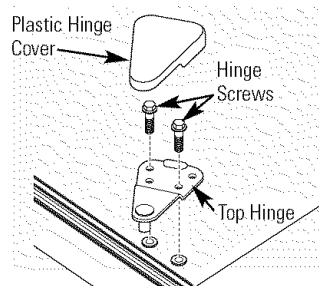
An open box of baking soda in the freezer will absorb stale freezer odors. Change the box every three months.

### No Defrosting (on No-Frost models)

You never have to defrost your new No-Frost freezer. It has been pre-set at the factory to defrost itself automatically.

Package labels always remain clearly legible, and packages will remain easy to separate and remove.

During defrosting, a slight noise may be noticed if the door is opened while the freezer is in the automatic defrosting cycle.



(on some models)

### To Remove the Freezer Door (on Upright models)

- 1 Remove the plastic hinge cover by either lifting it off or folding it back (depending on model).
- 2 Remove the screws holding the hinge to the top of the cabinet using a screwdriver, 5/16" socket driver or wrench (depending on model).
- 3 Remove the top hinge from the cabinet and lift the door up and off the lower hinge pin. Set the door aside.
- 4 Remove the two screws from the bottom hinge.

To replace the doors, reverse the order of the above instructions.

**CAUTION:** It is very important that all hinge screws are securely tightened to ensure a secure assembly and prevent hinge slippage.



### ***In Case of Extended Power Failure***

- Keep freezer door/lid closed. Your freezer will keep food frozen for 24 hours provided warm air is not admitted.
  - If freezer is out of operation for 24 hours or more, add dry ice. Leave ice in large pieces. Add more ice as required.
- WARNING:** Handling of dry ice can cause freezing of the hands—gloves or other protection is recommended.
- If dry ice is not available, move food to a frozen food locker temporarily—until power is restored.

### ***Preparing to Move***

Disconnect the power cord plug from the wall outlet. Remove foods, defrost (on Manual Defrost models) and clean the freezer.

Secure all loose items such as grille and shelves by taping them securely in place to prevent damage.

Be sure freezer stays in upright position during actual moving and in van. The freezer must be secured in van to prevent movement. Protect outside of freezer with blanket.

### ***Preparing for Vacation***

To maintain freezer in operation during vacations, be sure your house power is not turned off. For sure protection of freezer contents, you may want to ask a neighbor to check the power supply and freezer operation every 48 hours.

For extended vacations or absences, you may prefer to move your frozen foods to a storage locker temporarily. If your freezer is to be left empty, disconnect power cord plug from wall outlet. To prevent formation of odors, place open box of baking soda in freezer and leave freezer door/lid open.

When the freezer is not operating, it can be left in an unheated house or room without damage to cabinet or mechanism.

## Preparing to install the freezer.

Read these instructions completely and carefully.



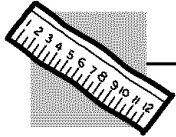
### Freezer Location

Your freezer should be conveniently located for day-to-day use in a dry, well-ventilated room.

Do not install the freezer where the temperature will go below 0°F or above 110°F, because it will not maintain proper temperatures.

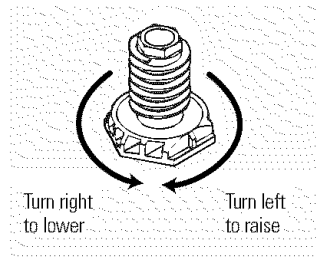
Be sure to install your freezer on a floor strong enough to support it when it is fully loaded.

The freezer must be solidly positioned on the floor if it is to function at its best. Shims may be used to accomplish this wherever the floor is too uneven. If the place selected for the freezer is damp or moist, place 2 X 4's (51 mm X 102 mm) under its entire length to assure adequate support.



### Clearances

On all models, allow 3" (76 mm) on top, back and sides for proper air circulation.



### Adjustable Legs (on Upright models)

Legs at the front corners of the freezer should be set so the freezer is firmly positioned on the floor, and the front is raised just enough so the door closes easily when opened about halfway.

# Normal operating characteristics.



These things are normal and do not indicate a need for service.

- A warm cabinet exterior as the refrigeration system transfers heat from the inside to the outside through the exterior cabinet walls.
- The sound of the high-efficiency compressor motor.
- On No-Frost models, the sound of water dripping as it melts from the evaporator and escapes to the drain pan during defrost cycle.
- On No-Frost models, the sound of the fan circulating air within the interior of the cabinet providing a consistent temperature throughout.

## Before you call for service...



**Troubleshooting Tips**  
Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Possible Causes	What To Do
<b>Freezer does not operate or Power-On Light is not on</b>	Temperature control in <b>OFF</b> position.	• Move the control to a temperature setting.
	Freezer is unplugged.	• Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	• Replace fuse or reset the breaker.
<b>Freezer starts/stops too frequently</b>	Door/lid left open.	• Check to see if package is holding door/lid open.
	Too frequent or too long door/lid openings.	
	Temperature control set too cold.	• See <i>About the operation of your freezer.</i>
<b>Freezer operates too long</b>	Door/lid left open.	• Check to see if package is holding door/lid open.
	Too frequent or too long door/lid openings.	
	Temperature control set too cold.	• See <i>About the operation of your freezer.</i>
	Inadequate air circulation space around cabinet.	• See <i>Preparing to install the freezer.</i>
<b>Noisy operation or cabinet vibrates</b>	Floor may be weak, causing freezer to vibrate when compressor is on.	• Placing 2 X 4's (51 mm X 102 mm) under the length of the freezer will help support it and may reduce vibration.
	Cabinet is not positioned solidly on floor.	• Adjust legs (on Upright models). See <i>Preparing to install the freezer.</i> Or use shims for uneven floor.
<b>Freezer temperature too warm</b>	Door/lid left open.	• Check to see if package is holding door/lid open.
	Too frequent or too long door/lid openings.	

## Before you call for service...

<b>Problem</b>	<b>Possible Causes</b>	<b>What To Do</b>	
<b>Foods defrosting</b>	Temperature control in <b>OFF</b> position.	• Move the control to a temperature setting.	
	Freezer is unplugged.	• Push the plug completely into the outlet.	
	The fuse is blown/circuit breaker is tripped.	• Replace fuse or reset the breaker.	
	Door/lid left open.	• Check to see if package is holding door/lid open.	
	Too frequent or too long door/lid openings.		
<b>Freezer temperature too cold</b>	Temperature control set too cold.	• See <i>About the operation of your freezer.</i>	
<b>Moisture forms on outside of cabinet</b>	Not unusual during periods of high humidity.	• Wipe surface dry.	
	<b>Interior light does not work (on some models)</b>	No power at outlet.	• Replace fuse or reset the breaker.
		Freezer is unplugged.	• Push the plug completely into the outlet.
	Light bulb burned out.	• Replace bulb.	
<b>Door/lid won't fully close by itself</b>	Legs need adjusting.	• See <i>Preparing to install the freezer.</i>	
	Package holding door/lid open.		
<b>Slow starting time after being off</b>	Built-in overload protection.		
<b>Excessive frost buildup</b>	Door/lid left open.	• Check to see if package is holding door/lid open.	
	Too frequent or too long door/lid openings.		
	Not unusual during periods of high humidity.		

## GE Service Protection Plus™

GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus™—comprehensive protection on all your appliances—**No Matter What Brand!**

**Benefits Include:**

- Backed by GE
- All brands covered
- Unlimited service calls
- All parts and labor costs included
- No out-of-pocket expenses
- No hidden deductibles
- One 800 number to call

***We'll Cover Any Appliance.  
Anywhere. Anytime.\****

You will be completely satisfied with our service protection or you may request your money back on the remaining value of your contract. No questions asked. It's that simple.

Protect your refrigerator, dishwasher, washer and dryer, range, TV, VCR and much more—**any brand!** Plus there's no extra charge for emergency service and low monthly financing is available. Even icemaker coverage and food spoilage protection is offered. You can rest easy, knowing that all your valuable household products are protected against expensive repairs.

Place your confidence in GE and call us in the U.S. toll-free at **800.626.2224** for more information.

\*All brands covered, up to 20 years old, in the continental U.S.

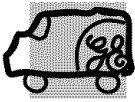


Please place in envelope and mail to:

***General Electric Company***  
**Warranty Registration Department**  
**P.O. Box 32150**  
**Louisville, KY 40232-2150**



# Freezer Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care<sup>®</sup> technician. To schedule service, on-line, 24 hours a day, contact us at [ge.com](http://ge.com), or call 800.GE.CARES (U.S.), 1.800.361.3400 (Canada). Please have serial number and model number available when calling for service.

Staple your receipt here.  
Proof of the original purchase date is needed to obtain service under the warranty.

## For The Period Of: **GE Will Replace:**

### One Year

From the date of the original purchase

**Any part** of the freezer which fails due to a defect in materials or workmanship. During this **limited one-year warranty**, GE will also provide, **free of charge**, all labor and related service to replace the defective part.

## What GE Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Food spoilage caused by:
  - a) Power interruption from the utility.
  - b) Blown fuse, open circuit breaker or other power disconnection on the owner's premises.
  - c) Freezer not operating because of abnormally low electric power voltage or inadequate house wiring.
- Damage caused after delivery.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.

**EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.**

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA and Canada. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: General Electric Company, Louisville, KY 40225  
Camco Inc., Suite 310, 1 Factory Lane, Moncton, N.B. E1C 9M3**

## Consumer Support

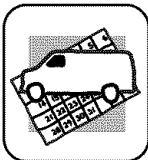
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### *GE Appliances Website*

**ge.com**

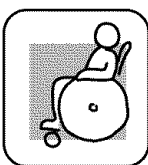
Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts, catalogs, or even schedule service on-line. You can also "Ask Our Team of Experts™" your questions, and so much more...



### *Schedule Service*

**ge.com**

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.



### *Real Life Design Studio*

**ge.com**

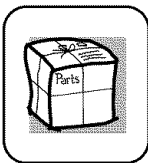
GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).



### *Extended Warranties*

**ge.com**

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires.



### *Parts and Accessories*

**ge.com**

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

***Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.***



### *Contact Us*

**ge.com**

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to: General Manager, Customer Relations  
GE Appliances, Appliance Park  
Louisville, KY 40225



### *Register Your Appliance*

**ge.com**

**Register your new appliance on-line—at your convenience!** Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material, or detach and use the form in this Owner's Manual.