

# Use & Care

G U I D E

## Compact Two Speed Automatic Washers

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For assistance or service,  
call the Consumer Assistance Center:

**1-800-253-1301**

**CROSLEY®**

[www.crosley.com](http://www.crosley.com)

# A NOTE TO YOU

## Thank you for buying a CROSLEY® appliance.

To ensure that you enjoy years of trouble-free operation, we developed this Use and Care Guide. It is full of valuable information about how to operate and maintain your appliance properly and safely. Please read it carefully.

Also, please complete and mail the **Product Registration Card** provided with your appliance. The card helps us notify you about any new information on your appliance.

## Please record your model's information.

Whenever you call to request service for your appliance, you need to know your complete model number and serial number. You can find this information on the model and serial number plate (see the diagram in the "Parts and Features" section).

Please also record the purchase date of your appliance and your dealer's name, address, and telephone number.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Purchase Date \_\_\_\_\_

Dealer Name \_\_\_\_\_

Dealer Address \_\_\_\_\_

Dealer Phone \_\_\_\_\_

**Keep this book and the sales slip together in a safe place for future reference. It is important for you to save your sales receipt showing the date of purchase. Proof of purchase will assure you of in-warranty service.**

**The Consumer Assistance Center number is toll free.**

**1-800-253-1301**

# WASHER SAFETY

## Your safety and the safety of others is very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to hazards that can kill or hurt you and others.

All safety messages will be preceded by the safety alert symbol and the word "DANGER" or "WARNING." These words mean:

**⚠ DANGER**

You will be killed or seriously injured if you don't follow instructions.

**⚠ WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will identify the hazard, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Read all instructions before using the washer.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry cleaning solvents, or other flammable, or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the lid.
- Do not reach into the washer if the basket or agitator is moving.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- See Installation Instructions for grounding requirements.

**SAVE THESE INSTRUCTIONS**

# PARTS AND FEATURES

Liquid chlorine bleach dispenser (p. 10)

Liquid fabric softener dispenser (p. 10)

Model and serial number plate

Water level selector (p. 7)

Temperature selector (p. 7)

Cycle selector knob (p. 8)

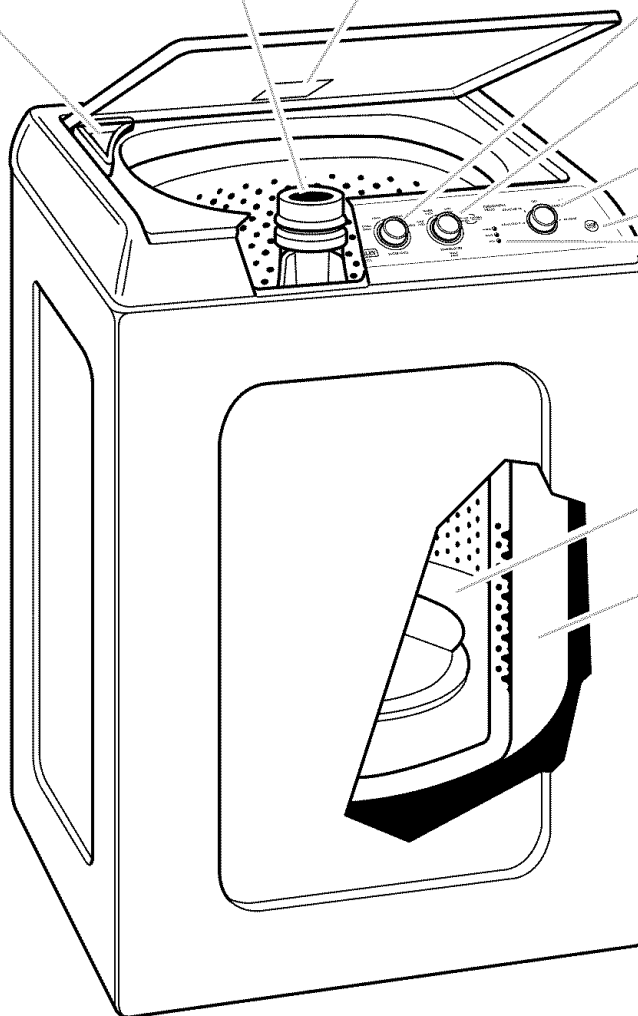
Start/Pause button (p. 8)

Cycle status lights (p. 8)

Basket

Tub

Manual clean lint filter  
(attached to bottom of fabric softener dispenser – not shown)  
(p. 11)



## To order Stand Kits:

- Washer Stand Kit for permanent installation, secured to the wall:
  - #49971, White
  - #49978, Almond

**NOTE:** The wall must be strong enough to support the washer's weight. (Do not use in mobile homes.)

# WASHER INSTALLATION

## ELECTRICAL REQUIREMENTS

### ⚠ WARNING



#### Electrical Shock Hazard

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Failure to follow these instructions can result in death, fire, or electrical shock.

A 120-volt, 60-Hz., AC-only, 15-or 20-ampere fused electrical supply is required. Time-delay fuse or circuit breaker is recommended.

#### GROUNDING INSTRUCTIONS

For your personal safety, this washer must be grounded. Check with a qualified electrician or serviceman if you are in doubt as to whether the appliance is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

## PORTABLE ONE-FAUCET CONNECTION

**NOTE:** Make sure the lid is closed before moving the washer.

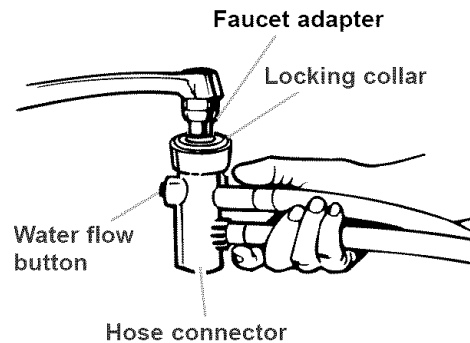
- Use the hose connector provided with the washer for a one-faucet connection.
- **Set the Temperature Selector to Warm/Warm or to Warm/Cold.**
- Attach the hose connector to the faucet adapter by pulling down on the locking collar while lifting up on the connector until it snaps into place.
- **Slowly** turn the water faucet on all the way.
- Pull the electrical power cord from the storage area in the back of the washer. Plug the power cord into a 3 prong grounded outlet.

#### Water temperature adjustment:

Adjust water temperature as follows:

- **Wash Water:** Adjust faucets for wash water temperature prior to the fill for wash.
- **Rinse Water:** Adjust faucets for temperature prior to fill for rinse.

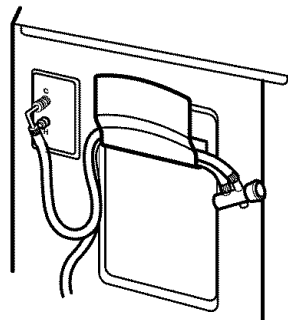
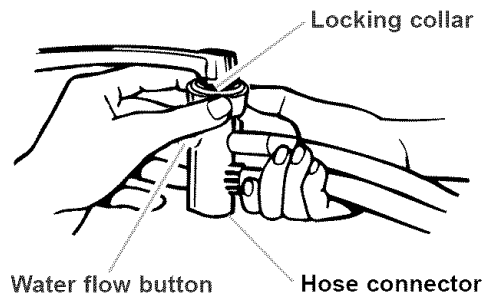
**NOTE:** Always use cold rinse water for permanent press fabrics.



## PORTABLE ONE-FAUCET CONNECTION (CONT.)

### To disconnect washer:

- Unplug the electrical power cord and put it back in its storage area.
  - Turn the water faucet off.
  - Press the red water flow button to release the water pressure.
  - Move the locking collar down and pull the hose connector down to disengage from the faucet adapter.
  - Drain water from the hoses through the hose connector.
- 
- Hang the hoses on the storage rack.



## PORTABLE TWO-FAUCET CONNECTIONS

**IMPORTANT:** Service Kit #3430190 must be purchased when using a portable model on a two-faucet connection.

**NOTE:** Make sure the lid is closed before moving the washer.

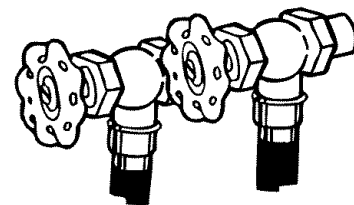
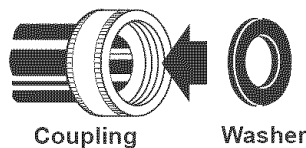
If you have two separate water connections, your washer can be connected to both the hot and cold water faucets. For more information about a service kit, contact your authorized dealer.

### To connect the washer:

- Insert one new, flat washer into each end of the water inlet hoses. Check that washers are firmly seated in the couplings.
- Connect the hot and cold water inlet hoses to the hot and cold faucets.
- Secure the drain hose to the sink or standpipe.
- **Slowly** turn the water faucets on all the way.
- Plug the power cord into a 3 prong grounded outlet.

### To disconnect the washer:

- Unplug power cord and return it to the storage area.
- Turn water faucets off.
- Disconnect the drain and water supply hoses. Hang them on the storage rack.



# USING YOUR WASHER

## ⚠ WARNING



### Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

## STARTING YOUR WASHER

1. Measure detergent and pour it into the washer. If desired, add powdered or liquid color-safe bleach.

2. Drop a sorted load of clothes loosely into your washer.

- Load evenly to maintain washer balance.
- Mix large and small items. See the “Loading” section.

3. (OPTIONAL STEP) If desired, add measured **liquid chlorine bleach** to the bleach dispenser. See “Using the liquid chlorine bleach dispenser” later in this section.

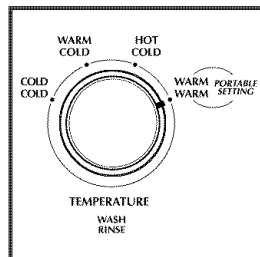
4. (OPTIONAL STEP) If desired, pour measured **liquid fabric softener** into the liquid fabric softener dispenser. See “Using the liquid fabric softener dispenser” later in this section.

5. Close the washer lid.

6. Set the Water Level selector to the correct setting for your wash load and the type of fabric being washed.

- Choose a water level that allows the load to move freely. See “Loading” later in this section.
- To change the setting after the water has started filling, turn the selector to a different setting.

7. Set the Temperature selector to the correct setting for the type of fabrics and soils being washed.



• Use the warmest water safe for fabric.

• Follow garment label instructions.

**HOT:** 111°F (44°C) or above.

- Whites and pastels.
- Heavy and greasy soils.

**WARM:** 90 to 110°F (32 to 43°C).

- Bright colors.
- Moderate to light soils.

**COLD:** 70 to 90°F (21 to 32°C).

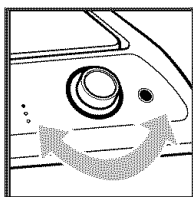
- Colors that bleed or fade.
- Light soils.

### For portable use:

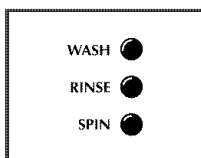
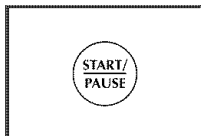
- Set the Temperature selector to Warm/Warm.
- To select a different wash or rinse water temperature, adjust the faucet prior to the wash or rinse water fill.

## STARTING YOUR WASHER (CONT.)

8. Turn the Cycle Selector knob to the desired wash cycle. See “Selecting a cycle and time” later in this section.



9. Push the Start/Pause button to start the washer.



**NOTE:** The Cycle Selector knob will NOT rotate as the cycle progresses.

- The Cycle Status lights indicate the operation being performed within the cycle.
- When the cycle is complete, all Cycle Status lights will be Off.

**NOTE:** To change a cycle selection after the cycle has started, turn the Cycle Selector knob to Off, then select a new cycle.

### Stopping/restarting your washer

- To **pause** the washer at any time, push the Start/Pause button. The Cycle Status lights will flash while the washer cycle is paused. If left in pause, the cycle will terminate after 2 hours.
- To **restart** the washer, close the lid (if necessary) and push the Start/Pause button.
- To **cancel** cycle, turn Cycle Selector knob to Off. Cycle Status lights will turn off.

**NOTE:** When lid is opened during a cycle, all machine operation will stop. Cycle will resume when lid is closed.

## LOADING

### Loading suggestions

For these suggested full-sized loads, set the Water Level selector to the highest setting.

COMPACT WASHERS			
<b>Heavy Work Clothes</b> 3 work shirts 2 pair pants	<b>Knits</b> 2 slacks 2 shirts – or – 3 dresses	<b>Mixed Load</b> 1 pair slacks 2 pillowcases 2 shirts 1 T-shirt	<b>Permanent Press</b> 6 shirts – or – 2 double sheets 2 pillowcases – or – 2 single sheets 2 pillowcases
<b>Towels</b> 9 bath towels – or – 6 bath towels 3 hand towels 6 wash cloths	<b>Delicates</b> 1 camisole 2 slips 2 panties 2 bras 1 nightie 1 half slip		

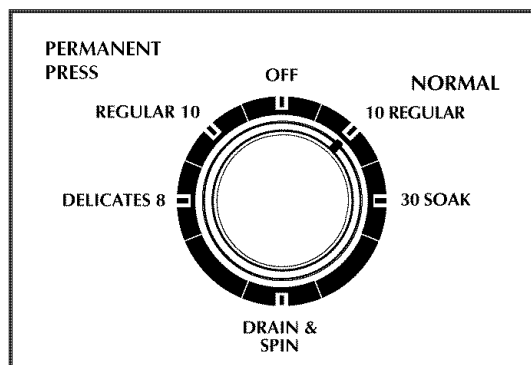


## SELECTING A CYCLE AND TIME

This section illustrates and describes the wash cycles you can select with the Cycle Selector knob. Use this information to help you make the best cycle selections for your wash loads. Each cycle is designed for different types of fabrics and soil levels.

- Refer to page 12 to help you understand what happens during a wash cycle.

**NOTE:** During Spin, the washer will cycle On and Off. This is normal.



### Normal Regular Cycle

This cycle features high agitation and longer spin speeds to shorten drying time. Use this 10-minute cycle for cleaning sturdily-constructed cotton and linen fabrics.

### Permanent Press Regular Cycle

This cycle features high agitations, a cool-down rinse and low spin speeds to reduce wrinkling. Use this 10-minute cycle to clean permanent press and some synthetic fabrics that are moderately soiled.

### Delicates Cycle

This cycle features a reduced agitation speed for gentle soil removal, and low spin speeds to reduce wrinkling. Use this 8-minute cycle to clean delicate items and washable knits that are lightly to moderately soiled.

### Soak Cycle

The Soak cycle features brief periods of agitation and soak time. Use this 30-minute cycle to remove heavy soils and stains that need pretreatment. Use warm water when soaking laundry. (Hot water can set stains.) Use the amount of detergent or presoak additive recommended by manufacturer.

- When soaking with color safe bleach, you may extend the soak cycle for up to 2 hours by lifting the lid.
- When using liquid chlorine bleach, **never** extend the soak cycle. Prolonged soaking with liquid chlorine bleach may damage clothes.
- When soaking with detergent alone, soak for at least 5 minutes.
- When the Soak cycle ends, add detergent and set a new wash cycle.

**NOTE:** During the agitation and soak time, the Wash Cycle Status light will be on.

## DRAIN AND SPIN

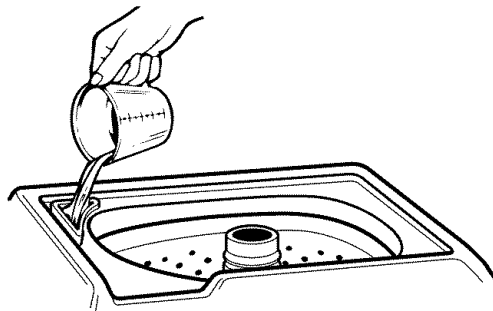
The Drain and Spin cycle helps shorten drying times for some heavy fabrics or special-care items by removing excess water.

1. For a drain and spin, turn the Cycle Selector knob to the Drain and Spin setting.
2. Push the Start/Pause button. The washer drains, then spins.

## USING THE LIQUID CHLORINE BLEACH DISPENSER

Always measure liquid chlorine bleach. Do not guess. Never use more than 1 cup (250 mL) for a full load. Use less with lower Water Level settings. Follow manufacturer's directions for safe use. Use a cup with a pouring spout to avoid spilling.

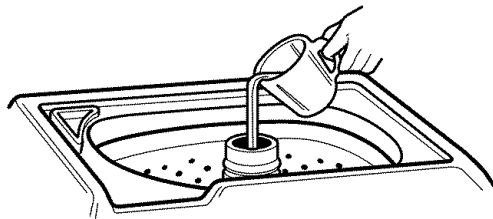
1. Load the washer.
2. Pour measured liquid chlorine bleach carefully into the dispenser. Do not let bleach splash, drip, or run down into washer basket. Undiluted bleach will damage any fabric it touches.
3. Start the washer. Bleach will be diluted and dispensed automatically during wash part of cycle.



**NOTE:** Do not use this dispenser to add powdered chlorine or color safe bleach to your wash load. The dispenser is for liquid chlorine bleach use only.

## USING THE LIQUID FABRIC SOFTENER DISPENSER

1. Add detergent and load clothes into the basket.
  2. Pour liquid fabric softener into the dispenser using the amount recommended on the package. Avoid dripping or spilling any fabric softener on the load.
  3. Dilute fabric softener with warm water. Fill dispenser with warm water until liquid reaches the cross bar in the opening.
  4. Start the washer. Diluted fabric softener will be added to the load during the rinse cycle.
- NOTE:** Do not stop the washer before the rinse part of the cycle begins. Staining can occur.

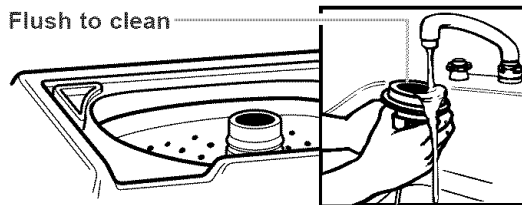


### Cleaning the liquid fabric softener dispenser

Flush dispenser periodically with warm water, as illustrated.

- To remove the dispenser, grasp the top of the dispenser with both hands. Squeeze and push upward with thumbs to remove.
- Clean dispenser by holding under water faucet. Replace after cleaning.

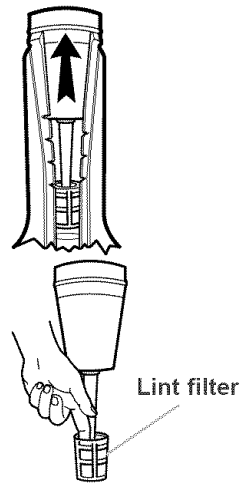
**NOTE:** Do not wash clothes with this dispenser removed. Do not add detergent or bleach to dispenser. The dispenser is for liquid fabric softener use only.



## MANUAL CLEAN LINT FILTER

Clean filter after every load.

1. To remove, grasp the top of the fabric softener dispenser with both hands. Pull upward to remove top of fabric softener dispenser. Lint filter is attached to the end of the shaft.
2. Wash or wipe the lint filter clean.
3. Push lint filter and fabric softener dispenser firmly back into agitator.



## UNDERSTANDING NORMAL WASHER SOUNDS

Your new washer may make sounds that your old one didn't. Because the sounds are unfamiliar, you may be concerned about them.

The following describes some of the normal sounds you may hear and what causes them.

### During Drain

The rate that water is drained from your washer depends on your installation. If water is drained quickly from the washer, you may hear air being pulled through the pump. This happens during the end of draining.

### After Wash and Before Drain

When the cycle changes from washing to draining, you may hear a noise as the gearcase shifts.

### During Spin

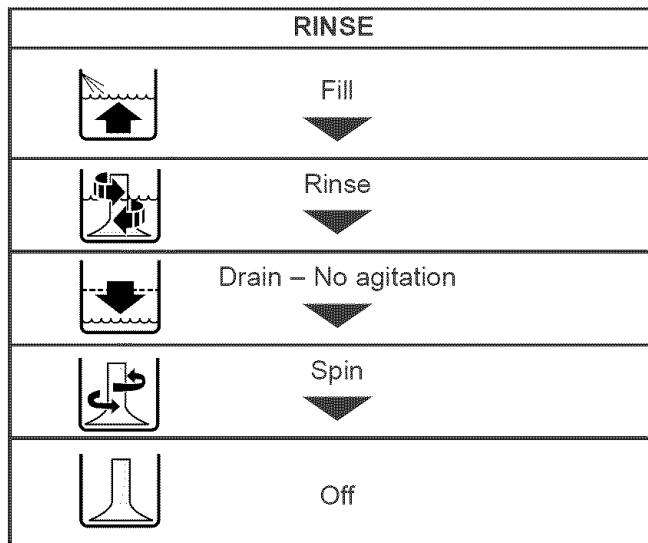
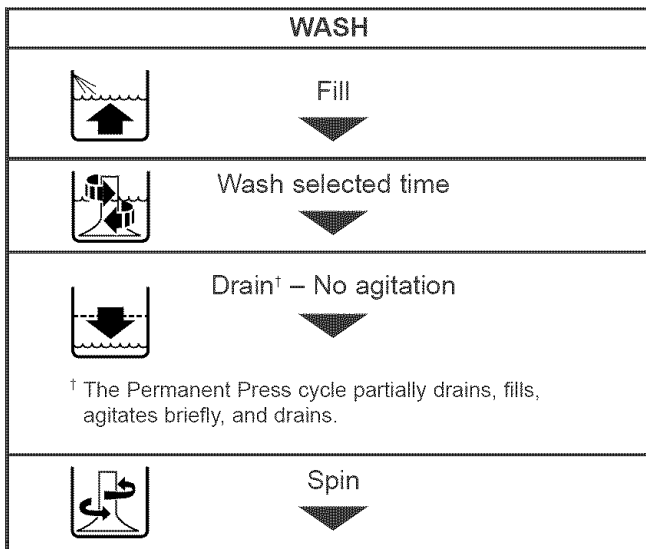
The washer will cycle On and Off.

# UNDERSTANDING WHAT HAPPENS IN EACH CYCLE

When the Cycle Selector knob is set to a number and the Start/Pause button is pushed, the washer fills (to the selected load size) before agitation and timing start. The washer begins agitating immediately after filling; **agitation occurs only with the washer lid down.**

**NOTES:**

- Cycle Selector knob will NOT rotate as the cycle progresses.
- The Cycle Status lights will change as the cycle progresses.
- During Spin, the washer will cycle On and Off.



# CARING FOR YOUR WASHER

## CLEANING YOUR WASHER

### Cleaning the exterior



Use a soft, damp cloth or sponge to wipe up any spills such as detergent or bleach. Occasionally wipe the outside of your washer to keep it looking new.

### Cleaning the interior

Clean your washer interior by mixing 1 cup (250 mL) of chlorine bleach and 2 cups (500 mL) of detergent. Pour this into your washer and run it through a complete cycle using hot water. Repeat this process if necessary.

**NOTE:** Remove any hard water deposits using only cleaners labeled as washer safe.

## WINTER STORAGE, MOVING, VACATION CARE

Install and store your washer where it will not freeze. Because some water may stay in the hoses, freezing can damage your washer. If storing or moving your washer during freezing weather, winterize it.

### To winterize washer:

1. Shut off both water faucets.
2. Disconnect and drain water inlet hoses.
3. Put 1 quart (1 L) of R.V.-type antifreeze in the basket.
4. Run washer on a drain and spin setting (see the "Drain and spin" section) for about 30 seconds to mix the antifreeze and water.
5. Unplug washer or disconnect power.

### To use washer again:

1. Flush water pipes and hoses.
2. Reconnect water inlet hoses.
3. Turn on both water faucets.
4. Plug in washer or reconnect power.
5. Run the washer through a complete cycle with 1 cup (250 mL) of detergent to clean out anti-freeze.

### Non-use or vacation care:

Operate your washer only when you are at home. If you will be on vacation or not using your washer for an extended period of time, you should:

- Unplug the power supply cord or turn off electrical power to the washer.
- Turn off the water supply to the washer. This helps avoid accidental flooding (due to a water pressure surge) while you are away.

## INLET HOSES

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

# TROUBLESHOOTING

## COMMON WASHING PROBLEMS

Problem...	Cause...	Solution...
<b>Washer leaks</b>	<ul style="list-style-type: none"> <li>• Hose not properly attached to the faucet adapter.</li> <li>• Water inlet hoses not tight.</li> <li>• Inlet hose washers not properly seated.</li> <li>• Drain is clogged.</li> <li>• During wash or rinse fill, the water is deflecting off load. Washer is overloaded or load is unbalanced.</li> </ul>	<ul style="list-style-type: none"> <li>• Check faucet connection. See "Washer Installation."</li> <li>• Tighten hoses. See "Washer Installation."</li> <li>• "Reseat (reposition) washers. See "Washer Installation."</li> <li>• Unclog drain.</li> <li>• Redistribute the load, or reduce load size.</li> </ul>
<b>Washer won't drain/spin</b>	<ul style="list-style-type: none"> <li>• Drain hose is kinked or clogged.</li> <li>• Lid is open.</li> <li>• Too much detergent – excessive sudsing.</li> <li>• Low voltage or using an extension cord.</li> </ul>	<ul style="list-style-type: none"> <li>• Straighten or unclog hose.</li> <li>• Close the lid.</li> <li>• Use less detergent.</li> <li>• Check electrical source or call electrician. Do not use extension cords.</li> </ul>
<b>Wet loads</b>	<ul style="list-style-type: none"> <li>• Wrong cycle for load being washed.</li> <li>• Cold rinses.</li> </ul>	<ul style="list-style-type: none"> <li>• Choose a cycle with a higher spin speed.</li> <li>• Cold rinses leave loads wetter than warm rinses. This is normal.</li> </ul>
<b>Washer continues to fill/drain or cycle stuck</b> <b>NOTE:</b> Washer pauses briefly throughout each cycle. This is normal.	<ul style="list-style-type: none"> <li>• Top of drain hose is lower than water level in washer.</li> </ul>	<ul style="list-style-type: none"> <li>• Raise the drain hose. It must be higher for proper operation.</li> </ul>
<b>Washer makes noise</b>	<ul style="list-style-type: none"> <li>• Load is unbalanced.</li> <li>• Washer is not level.</li> <li>• Gears engaging after drain and before spin.</li> </ul>	<ul style="list-style-type: none"> <li>• Redistribute load.</li> <li>• Level washer.</li> <li>• This is normal.</li> </ul>
<b>Won't fill/rinse/ agitate or wrong temperature</b>	<ul style="list-style-type: none"> <li>• Power cord not plugged in.</li> <li>• Lid is open.</li> <li>• Washer in Pause status.</li> <li>• Water is turned off.</li> <li>• Hot and cold hoses are reversed.</li> <li>• Hoses are kinked.</li> </ul>	<ul style="list-style-type: none"> <li>• Plug in power cord.</li> <li>• Close the lid.</li> <li>• Push the Start/Pause button to start the washer.</li> <li>• Turn on water.</li> <li>• Reverse hoses.</li> <li>• Straighten hoses.</li> </ul>

## COMMON WASHING PROBLEMS (CONT.)

Problem...	Cause...	Solution...
<b>Washer stops</b>	<ul style="list-style-type: none"> <li>• Power cord not plugged in.</li> <li>• No power at plug.</li> <li>• Fuse blown or circuit breaker open.</li> <li>• Using an extension cord.</li> <li>• Washer is in Spin status.</li> <li>• Machine is overloaded.</li> </ul>	<ul style="list-style-type: none"> <li>• Plug in power cord.</li> <li>• Check electrical source or call electrician.</li> <li>• Replace fuse or reset circuit breaker. If problem continues, call electrician.</li> <li>• Do not use extension cords.</li> <li>• During Spin, the washer will cycle On and Off. This is normal.</li> <li>• Wash smaller loads.</li> </ul>
<b>Residue or lint on load</b>	<ul style="list-style-type: none"> <li>• Improper sorting.</li> <li>• Overloading.</li> <li>• Paper or tissue in pockets.</li> <li>• Not enough detergent.</li> <li>• Detergent not dissolving.</li> <li>• Wash water colder than 70°F (21°C).</li> </ul>	<ul style="list-style-type: none"> <li>• Sort lint givers (towels, chenille) from lint takers (corduroy, synthetics). Also sort by color.</li> <li>• Lint can be trapped in load if overloaded. Wash smaller loads.</li> <li>• Clean out pockets before washing.</li> <li>• Use enough detergent to hold lint in water.</li> <li>• Use wash water warmer than 70°F (21°C).</li> <li>• Use wash water warmer than 70°F (21°C).</li> </ul>
<b>Tearing</b>	<ul style="list-style-type: none"> <li>• Overloading. Improper use of washer.</li> <li>• Improper use of chlorine bleach.</li> <li>• Sharp items not removed from pockets; fasteners not fastened.</li> <li>• Items damaged before washing.</li> </ul>	<ul style="list-style-type: none"> <li>• Loads should move freely during wash. Wash smaller loads.</li> <li>• Do not pour chlorine bleach directly on load. Wipe up bleach spills. Undiluted bleach will damage fabrics.</li> <li>• Clean out pockets before washing. Zip zippers before washing.</li> <li>• Mend rips and broken threads in seams before washing.</li> </ul>

continued on next page

## COMMON WASHING PROBLEMS (CONT.)

Problem...	Cause...	Solution...
<b>Stains on load</b>	<ul style="list-style-type: none"> <li>• Improper use of fabric softener.</li> <li>• Iron (rust) in water.</li> <li>• Not enough detergent used, causing soil to be redeposited.</li> <li>• Dye transfer due to not sorting loads properly.</li> <li>• Dye transfer due to not unloading washer promptly.</li> </ul>	<ul style="list-style-type: none"> <li>• Add fabric softener to the fabric softener dispenser. Do not drip fabric softener on clothes.</li> <li>• Install an iron filter.</li> <li>• Use enough detergent to remove soil and hold it in suspension.</li> <li>• Sort dark clothing from whites and lights.</li> <li>• Unload the washer as soon as it stops.</li> </ul>
<b>Load is wrinkled</b>	<ul style="list-style-type: none"> <li>• Not removing load promptly.</li> <li>• Wrong cycle for fabrics being washed.</li> <li>• Overloading.</li> <li>• Wash water not warm enough to relax wrinkles. Using warm rinses.</li> <li>• Hoses reversed.</li> </ul>	<ul style="list-style-type: none"> <li>• Unload the washer as soon as it stops.</li> <li>• Use the Permanent Press cycle (if available) to reduce wrinkling.</li> <li>• Loads should move freely during wash. Wash smaller loads.</li> <li>• If safe for fabric, use warm or hot wash water. Use cold rinse water.</li> <li>• Reverse hoses.</li> </ul>
<b>Load is tangled/twisted</b>	<ul style="list-style-type: none"> <li>• Overloading.</li> <li>• Clothes wrapped around agitator.</li> </ul>	<ul style="list-style-type: none"> <li>• Loads should move freely during wash. Wash smaller loads.</li> <li>• Do not wrap items around agitator.</li> </ul>
<b>Gray whites, dingy colors</b>	<ul style="list-style-type: none"> <li>• Dye transfer.</li> <li>• Wash temperature too low.</li> <li>• Not enough detergent.</li> <li>• Hard water.</li> </ul>	<ul style="list-style-type: none"> <li>• Sort dark clothes from whites and lights.</li> <li>• Use hot or warm washes, if safe for fabric. Hot water should be at least 111°F (44°C) to clean heavy or greasy soils.</li> <li>• Use more detergent for washing heavy soils in cold or hard water.</li> <li>• Use more detergent when washing in hard water.</li> </ul>



# ASSISTANCE OR SERVICE

## IF YOU NEED ASSISTANCE OR SERVICE

Call the Consumer Assistance Center at 1-800-253-1301. Our consultants are available to assist you.



When calling:

Please know the purchase date, and the complete model and serial number of your appliance (see "A Note to You" section). This information will help us better respond to your request.

**Our consultants provide assistance with:**

- Features and specifications on our full line of appliances
- Installation information
- Use and maintenance procedures

- Accessory and repair parts sales
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.)
- Referrals to local dealers, service companies, and repair parts distributors.

To locate the designated service company in your area, you can also look in your telephone directory Yellow Pages.

## IF YOU NEED REPLACEMENT PARTS

If you need to order replacement parts, we recommend that you only use Factory Specified Parts. These parts will fit right and work right, because they are made to the same exacting specifications used to build every new Crosley® appliance.

To locate Factory Specified Parts in your area, call the Consumer Assistance Center or your nearest designated service center.

## FOR FURTHER ASSISTANCE

If you need further assistance, you can write to us with any questions or concerns at:

Crosley Distribution Center  
c/o Correspondence Dept.  
675 N. Main St.  
Winston-Salem, N.C. 27102-2111

Please include a daytime phone number in your correspondence.





# CROSLEY<sup>®</sup>

## AUTOMATIC WASHER WARRANTY

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
<b>FULL ONE-YEAR WARRANTY</b> FROM DATE OF PURCHASE	Factory Specified Parts and repair labor to correct defects in materials or workmanship. Service must be provided by a Whirlpool designated service company.
<b>LIMITED FIVE-YEAR WARRANTY</b> FROM DATE OF PURCHASE	Factory Specified Parts for any part of gearcase assembly if defective in materials or workmanship.  Factory Specified Parts for any top and lid rust.
<b>LIMITED TEN-YEAR WARRANTY</b> FROM DATE OF PURCHASE	Factory Specified Parts for outer tub should it crack, or fail to contain water, due to defective materials or workmanship.
WHIRLPOOL WILL NOT PAY FOR	
<p><b>A.</b> Service calls to correct the installation of your washer, to instruct you how to use your washer, or to replace house fuses or correct house wiring or plumbing.</p> <p><b>B.</b> Repairs when your washer is used in other than normal, single-family household use.</p> <p><b>C.</b> Pickup and delivery. Your washer is designed to be repaired in the home.</p> <p><b>D.</b> Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation or installation not in accordance with local electrical and plumbing codes.</p> <p><b>E.</b> Any labor costs during the limited warranties.</p> <p><b>F.</b> Replacement parts or repair labor costs for units operated outside the United States.</p> <p><b>G.</b> Repairs to parts or systems resulting from unauthorized modifications made to the appliance.</p>	
3/99	

**WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Outside the United States, a different warranty may apply. For details, contact Whirlpool Corporation.**

If you purchased your washer in the United States for use in a foreign country, this warranty will NOT apply.

Whirlpool Corporation is responsible for providing any in-warranty service covered in this warranty. If you need service, first see the "Troubleshooting" section of this book. After checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section, or by calling the Consumer Assistance Center, **1-800-253-1301** (toll free), from anywhere in the U.S.A., or writing: Crosley Distribution Center, c/o Correspondence Department, 675 N. Main St., Winston-Salem, NC 27102-2111.