

Frost-Free Chest Freezer

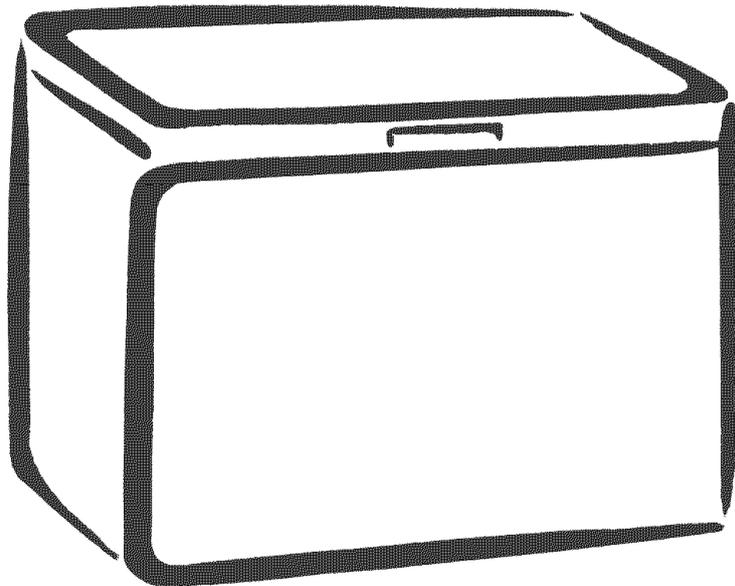
Use & Care Guide

Congelador cubre de escarcha-libre de Pecho

Manual de uso y cuidado

Congélateur Gel-Libre de Coffre

Guide d'utilisation et d'entretien



ENGLISH

ESPAÑOL

FRANÇAIS

Sears, Roebuck and Co., Hoffman Estates, IL 60179 U.S.A.
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297004600 (0408)

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SERIAL / MODEL NUMBERS

READ AND SAVE THESE INSTRUCTIONS

This Owner's Guide provides specific operating instructions for your model. Use your freezer only as instructed in this guide. These instructions are not meant to cover every possible condition and situation that may occur. Common sense and caution must be practiced when installing, operating, and maintaining any appliance.

Record Your Model and Serial Numbers

Record the model and serial numbers in the space provided below. The serial plate is located on the left exterior wall.

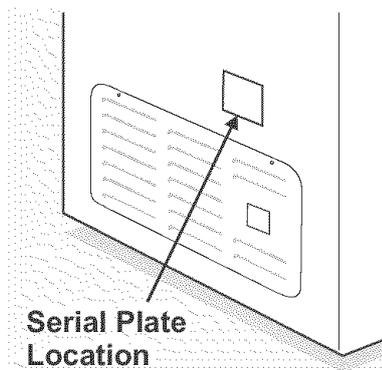
Model Number:

or 253.

Serial Number:

970.

Purchase Date:



IMPORTANT SAFETY INSTRUCTIONS

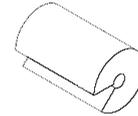
READ ALL INSTRUCTIONS BEFORE USING THIS FREEZER.

⚠ WARNING FOR YOUR SAFETY

Do not store or use gasoline, or other flammable vapors and liquids in the vicinity of this or any other appliance. Read product labels for flammability and other warnings.

⚠ WARNING CHILD SAFETY

- Destroy carton, plastic bags, and any exterior wrapping material immediately after the freezer is unpacked. Children should never use these items to play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers, and can quickly cause suffocation.
- Remove all staples from the carton. Staples can cause severe cuts, and destroy finishes if they come in contact with other appliances or furniture.
- An empty, discarded ice box, refrigerator, or freezer is a very dangerous attraction to children.
- Remove and discard any spacers used to secure the shelves during shipping. Small objects are a choke hazard to children.



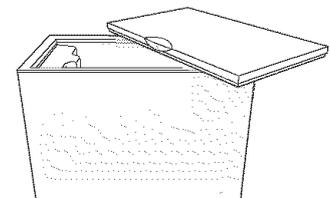
Remove the door(s) of any appliance that is not in use, even if it is being discarded.

Proper Disposal of Your Refrigerator/Freezer

⚠ WARNING Risk of child entrapment. Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators or freezers are still dangerous — even if they will sit for "just a few days." If you are getting rid of your old refrigerator or freezer, please follow the instructions below to help prevent accidents.

BEFORE YOU THROW AWAY YOUR OLD REFRIGERATOR/FREEZER:

- Remove lid.



⚠ WARNING ELECTRICAL INFORMATION

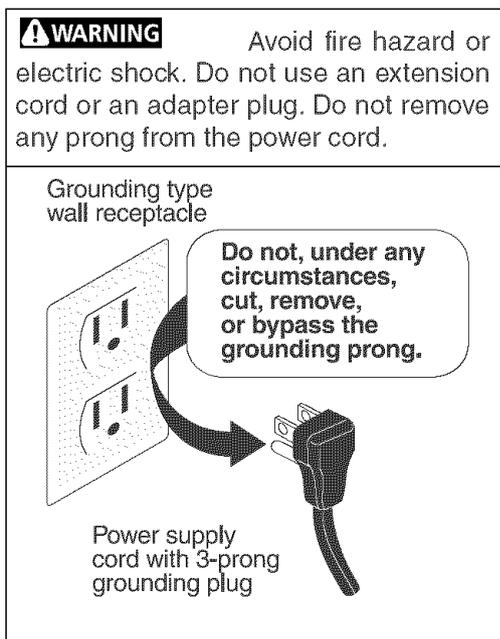
These guidelines must be followed to ensure that safety mechanisms in the design of this freezer will operate properly.

- **Refer to the serial plate for correct electrical rating.**
The power cord of the appliance is equipped with a three-prong grounding plug for your protection against shock hazards. It must be plugged directly into a properly grounded three-prong receptacle, protected with a 15 amp time delay fuse or circuit breaker. The receptacle must be installed in accordance with local codes and ordinances. Consult a qualified electrician. Receptacles protected by Ground Fault Circuit Interrupters (GFI) are **NOT RECOMMENDED**. **Do not use an extension cord or adapter plug.**
- If voltage varies by 10% or more, freezer performance may be affected. Operating freezer with insufficient power can damage the motor. Such damage is not covered under the warranty. If you suspect your household voltage is high or low, consult your power company for testing.
- To prevent the freezer from being turned off accidentally, do not plug unit into an outlet controlled by a wall switch or pull cord.
- Do not pinch, knot, or bend the cord in any manner.

OTHER PRECAUTIONS

- Never unplug the freezer by pulling on the cord. Always grip the plug firmly, and pull straight out from the receptacle.

NOTE: Turning the temperature control to OFF turns off the compressor, but does not disconnect the power to the light bulb or other electrical components.



FREEZER WARRANTY

FULL ONE-YEAR WARRANTY ON FREEZER

For one year from the date of purchase, when this freezer is operated and maintained according to the instructions provided in this Owner's Guide, Sears will repair this freezer, free of charge, if defective in material or workmanship.

FULL FIVE-YEAR WARRANTY ON SEALED REFRIGERATION SYSTEM

For five years from the date of purchase, when this freezer is operated and maintained according to the instructions provided in this Owner's Guide, Sears will repair the sealed system (consisting of refrigerant, connecting tube, and compressor), free of charge, if defective in material or workmanship.

The above freezer warranty applies only to freezers which are used for storage of food for private household purposes.

FOOD LOSS COVERAGE LIMITATION

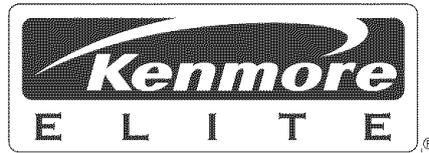
If promptly reported to your nearest Sears store or Service Center, Sears will reimburse you up to a total of \$100.00 for the value of food, as verified by Sears, lost while stored in the freezer when used for private household purposes as a result of:

1. Defects that occur during the first year following the date of purchase.
2. Failure of the sealed refrigeration system (including refrigerant, connecting tubing, and compressor), due to defects that occur during the second through fifth year after purchase. If freezer is used for other than private household purposes, Sears will not be responsible for any food loss. Food losses resulting from other than the above stated defects, such as natural spoilage, power interruption, inadequate power, manual disconnect of power supply, fire damage, water damage, theft, etc., are beyond our control and are not covered by Sears. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Warranty service is available by contacting the **NEAREST SEARS SERVICE CENTER/DEPARTMENT** in the United States. See the back page of this manual.

Sears, Roebuck and Co.
Dept. 817WA
Hoffman Estates, IL 60179

CANADA — LIMITED WARRANTY



Freezers

Sears Canada Inc., warrants every new *Kenmore* freezer to be free from defects in material or workmanship. What Sears will do, free of charge, in case of defect:

What is covered?	How long warranted? (from date of sale)	Parts: At Sears' option, either part or supply replacement part for:	Labor: Install repaired or replacement part for:
The Sealed System (consisting of refrigerant, evaporator, condenser and compressor)	FIVE (5) YEARS	FIVE (5) YEARS	FIVE (5) YEARS
All other parts or adjustments	ONE (1) YEARS	ONE (1) YEARS	ONE (1) YEARS

Normal Responsibility of the Customer

The following items, since they are not manufacturing defects, are not included in the warranty, but are the responsibility of the customer:

- 1) Damage to finish after delivery.
- 2) Improper power supply, low voltage, or any defects in the house wiring system or appliance not connected to electric outlet.
- 3) Replacement of light bulbs.
- 4) Damage caused by moving the product from its original installation.
- 5) Service required as a result of alteration, abuse, fire, floods, or acts of God.
- 6) Providing adequate air circulation to the refrigerating system.
- 7) Proper use and care of product as listed in the customer's manual; proper setting of the controls.

If any service is required under this warranty, simply call **1-800-4-MY-HOMESM** (1-800-469-4663).

This warranty is in addition to any statutory warranty. The above warranty covers *Kenmore Elite* Freezers sold and operated in Canada only and shall not apply if the freezer is used for other than domestic purposes.

Sears Maintenance Agreement

Maintain the value of your *Kenmore* freezer with a Sears Maintenance Agreement.

SEARS CANADA INC. • Toronto, Canada • M5B 2B8

ENGLISH



PROTECTION AGREEMENTS

In the U.S.A.

In Canada

Master Protection Agreements

Congratulations on making a smart purchase. Your new Kenmore® appliance is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation.

Purchase a Master Protection Agreement now and protect yourself from unexpected hassle and expense.

The Master Protection Agreement also helps extend the life of your new appliance. Here's what's included in the Agreement:

- ✓ **Expert service** by our 12,000 professional repair specialists
- ✓ **Unlimited service and no charge** for parts and labor on all covered repairs
- ✓ **"No-lemon" guarantee** – replacement of your covered product if more than three product failures occur within twelve months
- ✓ **Product replacement** if your covered product can't be fixed
- ✓ **Annual Preventive Maintenance Check** at your request – no extra charge
- ✓ **Fast help by phone** – non-technical and instructional assistance on products repaired in your home, plus convenient repair scheduling
- ✓ **Power surge protection** against electrical damage due to power fluctuations
- ✓ **Rental reimbursement** if repair of your covered product takes longer than promised

Once you purchase the Agreement, a simple phone call is all that it takes for you to schedule service. You can call anytime day or night, or schedule a service appointment online.

Sears has over 12,000 professional repair specialists, who have access to over 4.5 million quality parts and accessories. That's the kind of professionalism you can count on to help prolong the life of your new purchase for years to come. Purchase your Master Protection Agreement today!

Some limitations and exclusions apply. For prices and additional information, call 1-800-827-6655.

Sears Installation Service

For Sears guaranteed professional installation of home appliances and items like garage door openers and water heaters, in the U.S.A. call **1-800-4MY-HOME®**.

Maintenance Agreements

Your purchase has added value because you can depend on Sears HomeCentral® for service. With over 2400 Service Technicians and access to over 900,000 parts and accessories, we have the tools, parts, knowledge and skills to ensure the pledge: We Service What We Sell.

Your Kenmore® appliance is designed, manufactured and tested to provide years of dependable operation. Yet any major appliance may require service from time to time. The Sears Maintenance Agreement offers you an outstanding service program, affordably priced.

The Sears Maintenance Agreement

- Is your way to buy tomorrow's service at today's price.
- Eliminate repair bills resulting from normal wear and tear.
- Provides for non-technical and instructional assistance.
- Even if you don't need repairs, provides an annual Preventive Maintenance Check, at your request, to ensure that your appliance is in proper running condition.

Some limitations apply. For information concerning Sears Canada Maintenance Agreements, call 1-800-361-6665

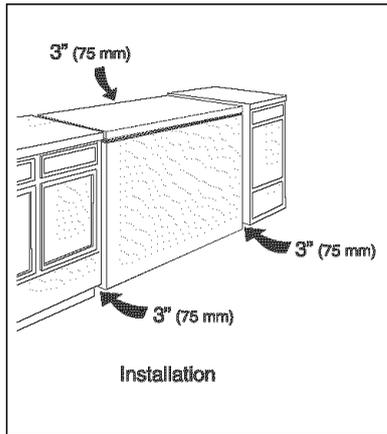
ENGLISH

FIRST STEPS

This Owner's Guide provides specific operating instructions for your model. Use the freezer only as instructed in this Owner's Guide. **Before starting the freezer, follow these important first steps.**

INSTALLATION

- Choose a place that is near a grounded electrical outlet. **Do Not** use an extension cord or an adapter plug.
- For the most efficient operation, the freezer should be located where surrounding temperatures will not exceed 110°F (43°C). Temperatures of 32°F (0°C) and below will NOT affect freezer operation. Additional compressor heaters are not recommended.
- *Allow space around the unit for good air circulation.* Leave a 3 inch (75 mm) space on all sides of the freezer for adequate circulation.



NOTE: The exterior walls of the freezer may become quite warm as the compressor works to transfer heat from the inside. Temperatures as much as 30° F warmer than room temperature can be expected. For this reason it is particularly important in hotter climates to allow enough space for air circulation around your freezer.

LEVELING

The freezer must have all bottom corners resting firmly on a solid floor. The floor must be strong enough to support a fully loaded freezer. **NOTE:** It is **Very Important** for your freezer to be level in order to function properly. If the freezer is not leveled during installation, the door may be misaligned and not close or seal properly, causing cooling, frost, or moisture problems. If needed, add metal or wood shims between foot pads and floor.

CLEANING

- Wash any removable parts, the freezer interior, and exterior with mild detergent and warm water. Wipe dry. **Do not use harsh cleaners on these surfaces.**
- Do not use razor blades or other sharp instruments, which can scratch the appliance surface when removing adhesive labels. Any glue left from the tape can be removed with a mixture of warm water and mild detergent, or touch the residue with the sticky side of tape already removed. **Do not remove the serial plate.**

LID REMOVAL

See Instructions on Hinge label. (UNPLUG THE UNIT.)

ENERGY SAVING TIPS



- The freezer should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of direct sunlight.
- Let hot foods cool to room temperature before placing in the freezer. Overloading the freezer forces the compressor to run longer. Foods that freeze too slowly may lose quality or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the freezer. This cuts down on frost build-up inside the freezer.
- Freezer baskets should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the freezer less efficient.
- Organize and label food to reduce lid openings and extended searches. Remove as many items as needed at one time, and close the lid as soon as possible.

SETTING THE TEMPERATURE CONTROL

TX FCC ID: ABMELU81A

The user interface (Control Panel) and receiver (Freezer Mate) have been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

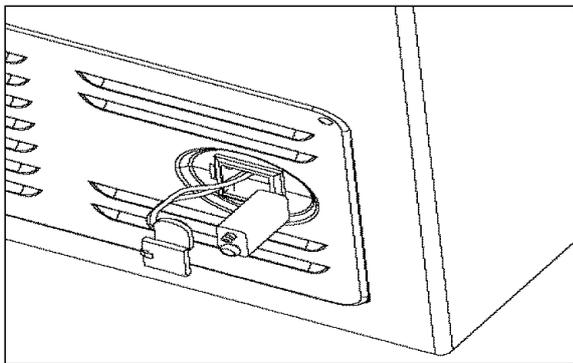
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

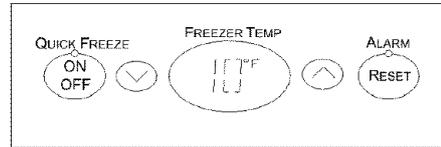
Changes or modifications to the transmitter or receiver not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

BATTERY INSTALLATION

This freezer requires the installation of a standard 9-volt battery (not included). The freezer will not function as intended, without the battery installed. Please locate the battery holder as described in the following illustrations. Remove cover(s), hook up the connector, slide battery and excess wire into the compartment and replace cover(s).



Battery Installation for Chest Type Freezer



User Interface (Control Panel)

COOL DOWN PERIOD

- For safe food storage, allow 4 hours for the freezer to cool down completely. The freezer will run continuously for the first several hours. Foods that are already frozen may be placed in the freezer after the first few hours of operation. Unfrozen foods should NOT be loaded into the freezer until the freezer has operated for 4 hours.
- When loading the freezer, freeze only 3 pounds of fresh food per cubic foot of freezer space at one time. Distribute packages to be frozen evenly throughout the freezer. It is not necessary to adjust the temperature setting while freezing food.

TEMPERATURE SETTING

The desired temperature inside the freezer can be set using the UP (↑) and DOWN (↓) buttons on the control panel, located on the door/lid of the freezer. Press either the UP or DOWN buttons once to display the current setting. You may now use the UP and DOWN buttons to change the temperature setting to one which suits your needs. The range of settings is -10°F to 10°F (-24°C to -12°C) (See figure 1 and 2). The display will return to showing the temperature of the cabinet after five seconds of inactivity.

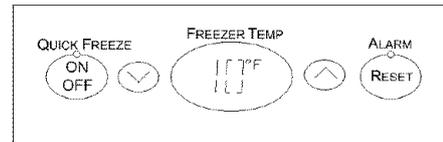


Figure: 1

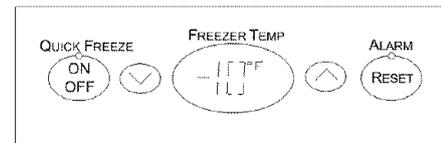


Figure: 2

You may also turn off the freezer by pressing the UP button when at temperature setting 10°F (-12°C). The display will read 0°F (figure 3). The freezer will not cool anything while it is in 0°F position. The door light will continue to operate while in 0°F.

WARNING: The freezer still has electrical power while in 0°F. Disconnect freezer from the outlet before cleaning or moving it.

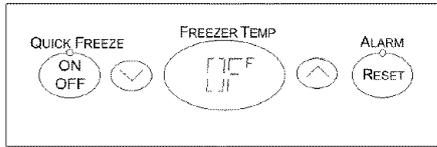


Figure: 3

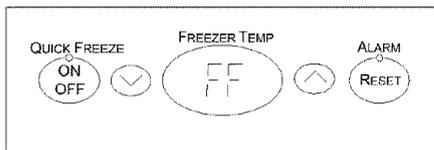
TEMPERATURE MODE CHANGE

Temperature display can be changed from °F to °C to °F by pressing the ALARM RESET and DOWN arrow simultaneously until the control panel beeps. The display will change to the other mode.

QUICK FREEZE

Quick Freeze enables the compressor to run continuously to help cool large quantities of warm (**room temperature**) foods faster. Always cool down hot foods to room temperature before placing them in the freezer. Use this feature just prior to adding large quantities of unfrozen foods (**not to exceed 3 pounds per cubic foot of freezer space**). For example, do not place more than 45 pounds of room temperature food into a 15 cubic foot freezer.

To activate the Quick Freeze feature, push the QUICK FREEZE button. The control panel will beep once and the display will now read “FF” (figure 4), indicating that Quick Freeze has begun.



For your convenience, Quick Freeze will automatically turn off after a period of 72 hours and the freezer will return to the previous temperature setting. You may deactivate Quick Freeze at any time by pressing the QUICK FREEZE button. The display will return to showing the current temperature inside the freezer and the control panel will beep once.

DISPLAY LOCKOUT

Press and hold the ALARM RESET key until the control panel beeps to activate or deactivate the Display Lockout feature which prevents the user from accidentally changing the temperature and quick freeze settings. “LO^C”(LOCK, figure 5) will be displayed for 3 seconds indicating that the control panel is locked. Once in lockout when a key is pressed, “LO^C” will display for 3 seconds. When the lockout is deactivated, UL (UNLOCK, figure 6) will display for 1 second.

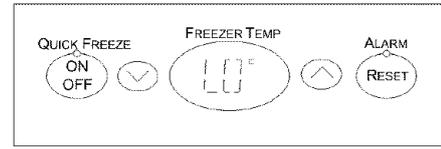


Figure: 5

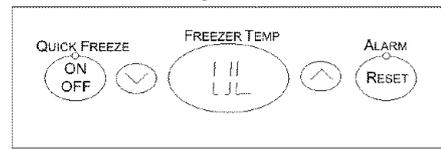


Figure: 6

ALARM FUNCTIONS

TEMPERATURE ALARM

If the cabinet temperature rises to a level above 23°F (-5°C), a high temperature alarm will be activated. The control panel will beep every 5 seconds, the red alarm light will glow and the display will flash. **This will continue until the problem is determined, corrected and temperature once again drops to a level below 23°F (-5°C).** You may stop the beep by pressing the ALARM RESET button. To also stop the display from flashing press and hold the ALARM RESET button until the control panel beeps. Temperature Alarm will reactivate itself upon reaching a safe temperature.

DOOR / LID AJAR ALARM

The door/lid alarm will activate if it is ajar for more than five minutes. The control panel will beep every five seconds, the red alarm light will glow and the display will alternate between “d” (Door/Lid, See figure 7) and the cabinet temperature. Press the ALARM RESET button to turn the audible alarm (beep) off. The display will keep flashing and the red light will stay on. Close the door/lid of the freezer to return it to normal operation.

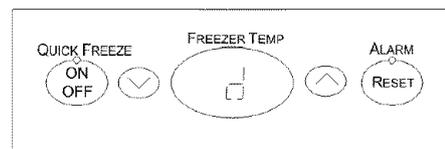


Figure: 7

LOW / NO BATTERY ALARM

The Low/No battery alarm will activate when the power level of the battery becomes low. The display will alternate between “b” (Battery, See figure 8) and the cabinet temperature, the red alarm light will become illuminated and the control panel will beep every five seconds. To stop the audible alarm (beep), press the “ALARM RESET” button. The red alarm light will remain on and the display will continue to flash until a new battery is installed. This same alarm will activate if there is no battery installed.

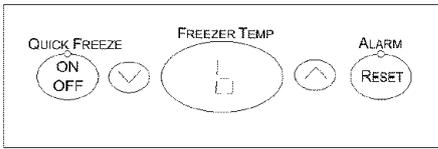


Figure: 8

POWER FAILURE

If power to the freezer is lost, the power loss alarm will activate. The display will be off but the control panel will beep every minute (See figure 9). To turn the audible alarm (beep) off, press the ALARM RESET button. The audible alarm will also turn off automatically when power is reconnected to the freezer. The temperature alarm will activate if the temperature of the cabinet rises to a level above 23°F during power failure. The red alarm light however will not illuminate.

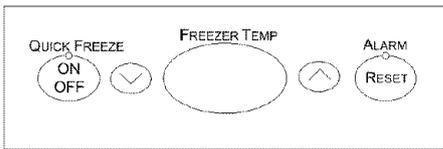


Figure: 9

SYSTEM ERROR ALARM

The display will alternate between temperature and “CE”(figure 10) or “E”(figure 11) and the control panel will beep every five seconds. Press the ALARM RESET button to turn the audible alarm (beep) off. Call service repair to correct the problem.

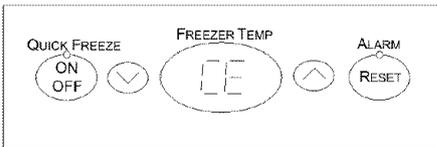


Figure: 10

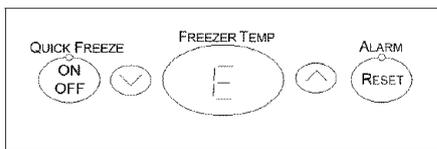


Figure: 11

ALARM FUNCTION TABLE

Except during power loss, the red alarm light illuminates whenever there is an alarm status.

Display Status	Function	Response
Cabinet temperature is displayed.	Normal Operation	None
FF is displayed.	Quick Freeze	None
Temperature flashing on and off. Control panel beeps every 5 seconds.	Freezer temp. too high	Check power is connected. Contact service technician. Press ALARM RESET to shut off audible alarm (beep).
Alternating: "b" and temperature. Control panel beeps every 5 seconds.	Low/no battery	Replace 9V battery. Press ALARM RESET to stop audible alarm (beep).
Alternating: "d" and temperature. Control panel beeps every 5 seconds.	Door ajar	Close door. Press ALARM RESET to stop audible alarm (beep).
Alternating: E and temperature. Control panel beeps every 5 seconds.	Operational error	Contact service technician. Press ALARM RESET to stop audible alarm (beep).
Alternating: CE and temperature. Control panel beeps every 5 seconds.	Operational error	
Display off. Control panel beeps every minute.	Power failure	Reconnect power connection. Press ALARM RESET to stop audible alarm (beep).

FREEZER OPTIONAL FEATURES

NOTE: Your freezer may have some, or all of the features listed below. Become familiar with these features, and their use and care.

SECURITY LOCK WITH POP-OUT KEY

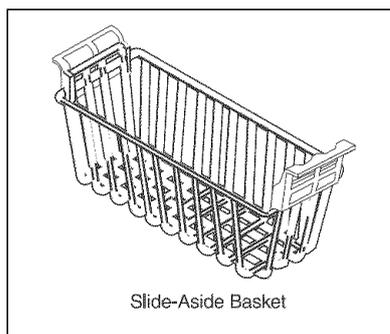
This security lock fastens the lid snugly, ensuring stored food is secure. To lock or unlock the freezer, push the key into the lock and turn. The key pops out of the lock after it has been turned.

INTERIOR LIGHT

The light comes on automatically when the door is opened. To replace the light bulb, turn the temperature control to OFF and **unplug the electrical cord**. Replace the old bulb with a bulb of the same wattage.

SLIDE-ASIDE BASKET

This basket helps organize odd-shaped items. To reach other packages in the freezer, slide the basket aside, or lift out.



CARE AND CLEANING

CAUTION Damp objects stick to cold metal surfaces. Do not touch interior metal surfaces with wet or damp hands.

Your chest freezer is frost-free and defrosts automatically, but should be cleaned occasionally.

CLEANING THE INSIDE

Wash inside surfaces of the freezer with a solution of two tablespoons of baking soda in one quart (1.136 litres) warm water. Rinse and dry. Wring excess water out of the sponge or cloth when cleaning in the area of the controls, or any electrical parts.

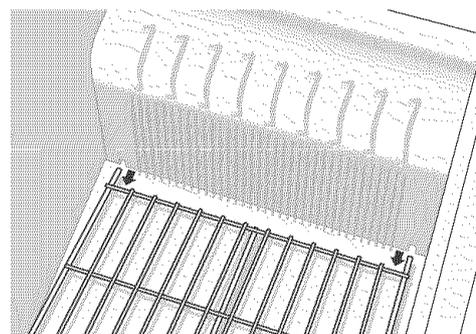
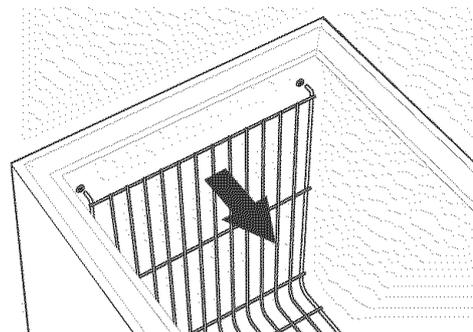
Wash the removable parts and door basket with the baking soda solution mentioned above, or mild detergent and warm water. Rinse and dry. **Never** use metallic scouring pads, brushes, abrasive cleaners, or alkaline solutions on any surface. Do not wash removable parts in a dishwasher.

CAUTION

Never attempt to operate freezer without this shelf correctly installed as it will not have adequate air circulation to function properly.

Wire Shelf Removal

Slide top prongs of wire shelf out of their locating holes in the top side of the cabinet. Lift and slide shelf at an angle to guide it out from the locating slots at the bottom of the cabinet and remove. Reverse this procedure to reinstall the shelf.



CLEANING THE OUTSIDE

Wash the cabinet with warm water and mild liquid detergent. Rinse well and wipe dry with a clean soft cloth. Replace parts and food.

⚠ WARNING If leaving the freezer lid open while on vacation, make certain that children cannot get into the freezer and become entrapped.

VACATION AND MOVING TIPS

Short Vacations:

Leave the freezer operating during vacations of less than three weeks.

Long Vacations:

If the freezer will not be used for several months:

- Remove all food and unplug the power cord.
- Clean and dry the interior thoroughly.
- Leave the freezer lid open slightly, blocking it open if necessary, to prevent odor and mold growth.

Moving: When moving the freezer, follow these guidelines to prevent damage:

- Disconnect the power cord plug from the wall outlet.
- Remove foods, then clean the freezer.
- Secure all loose items such as baskets by taping them securely in place to prevent damage.
- In the moving vehicle, secure freezer in an upright position to prevent movement. Also protect outside of freezer with a blanket, or similar item.

POWER FAILURE / FREEZER FAILURE

NOTE: Do not open freezer lid unnecessarily if freezer is off for several hours.

If a power failure occurs, frozen foods will stay frozen for at least 24 hours if the freezer is kept closed. If the power failure continues, pack seven or eight pounds of dry ice into the freezer every 24 hours. Look in the Yellow Pages under *Dry Ice*, *Dairies*, or *Ice Cream Manufacturers* for local dry ice suppliers. Always wear gloves and use caution when handling dry ice.

If the freezer has stopped operating, see *Freezer Does Not Run* in the **Troubleshooting Guide**. If you cannot solve the problem, call an authorized servicer immediately.

If the freezer remains off for several hours, follow the directions above for the use of dry ice during a power failure. If necessary, take the food to a local locker plant until the freezer is ready to operate. Look in the Yellow Pages under *Frozen Food Locker Plants*.

TROUBLESHOOTING GUIDE		
Before calling for service, review this list. It may save you time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.		
PROBLEM	CAUSE	CORRECTION
FREEZER DOES NOT RUN		
Freezer does not run.	<ul style="list-style-type: none"> Freezer is plugged into a circuit that has a ground fault interrupt. Temperature control is in the OFF position. Freezer may not be plugged in, or plug may be loose. House fuse blown or tripped circuit breaker. Power outage. 	<ul style="list-style-type: none"> Use another circuit. If you are unsure about the outlet, have it checked by a certified technician. See Setting the Temperature Control Section. Ensure plug is tightly pushed into outlet. Check/replace fuse with a 15 amp time-delay fuse. Reset circuit breaker. Check house lights. Call local Electric Company.
Freezer runs too much or too long.	<ul style="list-style-type: none"> Room or outside weather is hot. Freezer has recently been disconnected for a period of time. Large amounts of warm or hot food have been stored recently. Lid is opened too frequently or too long. Freezer lid may be slightly open. Temperature Control is set too low. Freezer gasket is dirty, worn, cracked, or poorly fitted. 	<ul style="list-style-type: none"> It's normal for the freezer to work harder under these conditions. It takes 4 hours for the freezer to cool down completely. Warm food will cause freezer to run more until the desired temperature is reached. Warm air entering the freezer causes it to run more. Open lid less often. See "LID PROBLEMS" Section. Turn control knob to a warmer setting. Allow several hours for the temperature to stabilize. Clean or change gasket. Leaks in the door seal will cause freezer to run longer in order to maintain desired temperature.
Interior Freezer temperature is too cold.	<ul style="list-style-type: none"> Temperature Control is set too low. 	<ul style="list-style-type: none"> Turn the control to a warmer setting. Allow several hours for the temperature to stabilize.
Interior Freezer temperature is too warm.	<ul style="list-style-type: none"> Temperature Control is set too warm. Lid is kept open too long or is opened too frequently. Lid may not be seating properly. Large amounts of warm or hot food may have been stored recently. Freezer has recently been disconnected for a period of time. 	<ul style="list-style-type: none"> Turn control to a colder setting. Allow several hours for the temperature to stabilize. Warm air enters the freezer every time the lid is opened. Open the lid less often. See "LID PROBLEMS" Section. Wait until the freezer has had a chance to reach its selected temperature. Freezer requires 4 hours to cool down completely.
Freezer external surface temperature is warm.	<ul style="list-style-type: none"> The external freezer walls can be as much as 30°F warmer than room temperature. 	<ul style="list-style-type: none"> This is normal while the compressor works to transfer heat from inside the freezer cabinet.
SOUND AND NOISE		
Louder sound levels whenever freezer is on.	<ul style="list-style-type: none"> Modern freezers have increased storage capacity and more stable temperatures. They require a high efficiency compressor. 	<ul style="list-style-type: none"> This is normal. When the surrounding noise level is low, you might hear the compressor running while it cools the interior.
Longer sound levels when compressor comes on.	<ul style="list-style-type: none"> Freezer operates at higher pressures during the start of the ON cycle. 	<ul style="list-style-type: none"> This is normal. Sound will level off or disappear as freezer continues to run.

PROBLEM	CAUSE	CORRECTION
SOUND AND NOISE (Cont.)		
Popping or cracking sound when compressor comes on.	<ul style="list-style-type: none"> • Metal parts undergo expansion and contraction, as in hot water pipes. 	<ul style="list-style-type: none"> • This is normal. Sound will level off or disappear as freezer continues to run.
Bubbling or gurgling sound, like water boiling.	<ul style="list-style-type: none"> • Refrigerant (used to cool freezer) is circulating throughout the system. 	<ul style="list-style-type: none"> • This is normal.
Vibrating or rattling noise.	<ul style="list-style-type: none"> • Freezer is not level. It rocks on the floor when it is moved slightly. • Floor is uneven or weak. Freezer rocks on floor when it is moved slightly. • Freezer is touching the wall. 	<ul style="list-style-type: none"> • Level the unit. Refer to "Leveling" in the First Steps Section. • Ensure floor can adequately support freezer. Level the freezer by putting wood or metal shims under part of the freezer. • Relevel the freezer or move freezer slightly. Refer to "Leveling" in the First Steps Section.
WATER/MOISTURE/FROST INSIDE FREEZER		
Moisture forms on inside freezer walls.	<ul style="list-style-type: none"> • Weather is hot and humid, which increases internal rate of frost build-up. • Lid may not be seating properly. • Lid is kept open too long, or is opened too frequently. 	<ul style="list-style-type: none"> • This is normal. • See "LID PROBLEMS" Section. • Open the lid less often.
WATER/MOISTURE/FROST OUTSIDE FREEZER		
Moisture forms on outside of freezer.	<ul style="list-style-type: none"> • Lid may not be seating properly, causing the cold air from inside the freezer to meet warm moist air from outside. 	<ul style="list-style-type: none"> • See "LID PROBLEMS" Section.
ODOR IN FREEZER		
Odors in freezer	<ul style="list-style-type: none"> • Interior needs to be cleaned. • Foods with strong odors are in the freezer. 	<ul style="list-style-type: none"> • Clean interior with sponge, warm water, and baking soda. • Cover the food tightly.
LID PROBLEMS		
Lid will not close.	<ul style="list-style-type: none"> • Freezer is not level. It rocks on the floor when it is moved slightly. • Floor is uneven or weak. Freezer rocks on floor when it is moved slightly. 	<ul style="list-style-type: none"> • This condition can force the cabinet out of square and misalign the door. Refer to "Leveling" in the First Steps Section. • Level the floor by using wood or metal shims under the freezer or brace floor supporting the freezer.
LIGHT BULB IS NOT ON		
Light bulb is not on.	<ul style="list-style-type: none"> • Light bulb is burned out. • No electric current is reaching the freezer. 	<ul style="list-style-type: none"> • Follow directions under "Interior Light" in the Freezer Features Section. • See "FREEZER DOES NOT RUN" Section.