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### Owner's Manual

*WPRB8050 WPRB9110* 

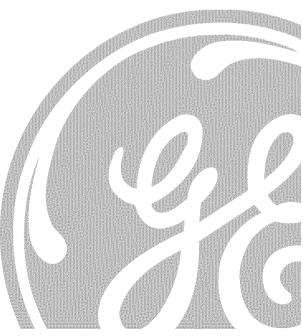


As an **Energy Star**® partner, GE has determined that this product meets the **Energy Star**® guidelines for energy efficiency.

Write	the mode	el and	serial
numh	ers here		

Model # \_\_\_\_\_\_ Serial #

You can find them on the bottom right of the washer cabinet.



175D1807P431

## IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

# A WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury, or loss of life.



### WATER HEATER SAFETY

Under certain conditions hydrogen gas may be produced in a water heater that has not been used for two weeks or more. Hydrogen gas can be explosive under these circumstances.

If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance which is connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.



### PROPER INSTALLATION

This washer must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet, you can receive one by visiting **www.GEAppliances.com**, or by calling **800.GE.CARES** (800.432.2737) in the United States. In Canada, call 1.800.361.3400.

- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather.
- Remove the colored protective film from the control panel.
- Properly ground washer to conform with all governing codes and ordinances. Follow details in Installation Instructions.



### YOUR LAUNDRY AREA

- Keep the area underneath and around your appliances free of combustible materials such as lint, paper, rags, chemicals, etc.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with or inside this or any other appliance.



Use this appliance only for its intended purpose as described in this Owner's Manual.

# WHEN USING THE WASHER

- Never reach into washer while it is moving. Wait until the machine has completely stopped before opening the lid.
- Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing different chemicals can produce a toxic gas which may cause death.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) which may ignite or explode. Do not add these substances to the wash water. Do not use or place these substances around your washer or dryer during operation.
- The laundry process can reduce the flame retardancy of fabrics. To avoid such a result, carefully follow the garment manufacturer's wash and care instructions.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the household distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning. NOTE: Pressing START or STOP does **NOT** disconnect the appliance from the power supply.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.



### WHEN NOT IN USE

- Turn off water faucets to relieve pressure on hoses and valves and to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; they should be replaced every 5 years.
- Before discarding a washer, or removing it from service, remove the washer lid to prevent children from hiding inside.
- Do not attempt to repair or replace any part of this appliance unless specifically recommended in this Owner's Manual, or in published userrepair instructions that you understand and have the skills to carry out.
- Do not tamper with controls.



READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY. **SAVE THESE INSTRUCTIONS** 

# Easy ONE TOUCH Cycles.

Your new washer offers the convenience of starting your wash loads with our easy **ONE TOUCH** cycles. Make one simple selection, and your **LOAD SIZE**, **SOIL LEVEL**, **WASH/RINSE TEMPERATURE** and **WASH/SPIN SPEED** are automatically set. Then all you have to do is press **START**.

# ONE TOUCH Quick Start Guide



- Add detergent
- Add diluted fabric softener (on models with a fabric softener dispenser)



- Clothes Care Cycles

  Wint Contact
  (Associate Contact Cycles)

  Contact
  (Associate Contact Cycles)

  Contact
  (Associate Contact Cycles)

  Contact
  (Associate Cycles)

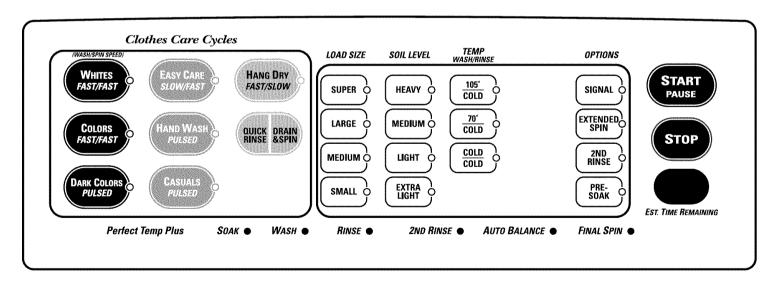
  Contact
  - Select wash cycle
  - Check load size setting



- Close lid
- Push START

# Washer control panel for Model WPRB8050.

You can locate your model number behind the top edge of the control panel.



### PRESS... AUTOMATICALLY SELECTS... THEN PRESS...





MEDIUM ?

105° COLD START PAUSE

For heavy to lightly soiled cottons, household linens, work and play clothes.



LARGE O

MEDIUM  $\dot{\Diamond}$ 

70°

START PAUSE

For heavy to lightly soiled cottons, household linens, work and play clothes.



LARGE O

MEDIUM

COLD

START PAUSE

For non-colorfast cottons and blends, and items that are labeled cold wash by the fabric manufacturer.





MEDIUM O

70°

START PAUSE

For knits, wrinkle-free and permanent press items.



SMALL

LIGHT C

COLD

START PAUSE

For lingerie and items labeled hand-washable with light soils. Provides periods of agitation and soak during wash and rinse.



LARGE

MEDIUM C

70° COLD

START PAUSE

For wrinkle-free and permanent press items and knits. Provides agitate/pause cycles to clean your heavily soiled items.

# Changing the automatic settings.

# Easy ONE TOUCH Cycles.

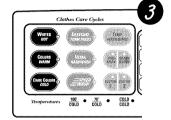
Your new washer offers the convenience of starting your wash loads with our easy **ONE TOUCH** cycles. Make one simple selection, and your **LOAD SIZE**, **SOIL LEVEL**, **WASH/RINSE TEMPERATURE**, **WASH SPEED** and **SPIN SPEED** are automatically set. Then all you have to do is press **START**.

# ONE TOUCH Quick Start Guide



- Add detergent
- Add diluted fabric softener (on models with a fabric softener dispenser)





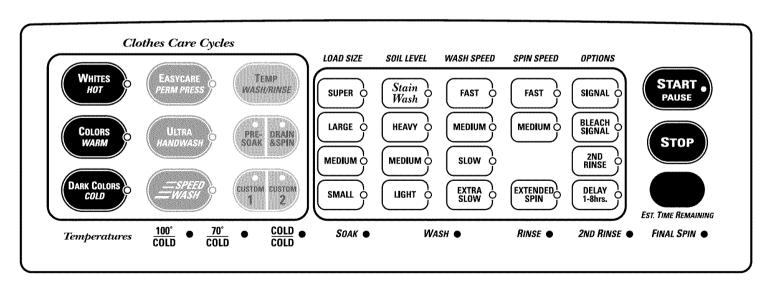
- Select wash cycle
- Check load size setting



- Close lid
- Push START

# Washer control panel for Model WPRB9110.

You can locate your model number behind the top edge of the control panel.



This washer uses an advanced variable speed motor to provide you with superior clothes care and wash cycle flexibility. The use of this motor allows your washer to agitate more slowly than a conventional washer, and to spin at speeds that more closely meet the needs of your clothing.

Some wash cycles are pulsed, and will agitate and soak to provide you with better cleaning and less wear on your clothing. Some spin cycles will start slowly and then accelerate, allowing more water to be removed from the clothes with less wrinkling. These functions are a normal part of your new washer.

PRESS...

### **AUTOMATICALLY SELECTS...**

THEN PRESS...











100° COLD



For heavy to lightly soiled cottons, household linens, work and play clothes.







FAST (



70° COLD



For heavy to lightly soiled cottons, household linens, work and play clothes.











COLD •



For non-colorfast cottons and blends, and items that are labeled cold wash by the fabric manufacturer.











70° COLD



For knits, wrinkle-free and permanent press items.















For lingerie and items labeled hand-washable with light soils. Provides periods of agitation and soak during wash and rinse.











70° COLD ■



For lightly soiled items that are needed in a hurry. Cycle time is approximately 15 minutes, depending on your household water pressure.

# Changing the automatic settings.

# About Clothes Care Cycles.



#### STAIN WASH (on some models)

For heavily soiled or stained items. Adds an extra agitation and soak at the beginning of the wash cycle.



### **PRESOAK**

selected wash cycle.

#### To presoak a load and go straight into a wash cycle:

Select your wash cycle, press the **PRESOAK** pad, then press the **START** pad.



- Starts with three minutes of agitation, then 12 minutes of soaking, followed by the
- Uses the speed and water temperature of your selected wash cycle.



#### To presoak a load without going straight into a wash cycle:

Press the **PRESOAK** pad. The washer will fill. You may change the automatic settings if desired.

- Three minutes of agitation is followed by up to 24 hours of soaking.
- To soak less than 24 hours, press the **DRAIN & SPIN** pad or choose a wash cycle.



#### QUICK RINSE (on some models)

Use this feature to quickly rinse chlorine, perspiration, stains, etc. out of clothes.

■ The washer fills with water, agitates for three minutes, drains and spins. You may change the automatic settings if desired.



### HANG DRY (on some models)

If you air dry your clothes without the aid of a dryer, you may find that the slower final spin speed of the *Hang Dry* setting produces fewer wrinkles in your clothing. This may significantly reduce your ironing chore.



### **DRAIN & SPIN**

DRAIN & SPIN any cycle at any time.



### **CUSTOM 1 and CUSTOM 2** (on some models)

Set up your favorite combination of settings and save them here for one-touch recall.

These custom settings cannot be set while a cycle is in progress.

#### To store a custom combination of settings:

Select a **ONE TOUCH** setting.

Change LOAD SIZE, SOIL LEVEL, TEMPERATURE, WASH SPEED or SPIN SPEED to fit your needs.

Select any **OPTIONS** you want.

Press and hold the **CUSTOM 1** or **CUSTOM 2** pad until the washer beeps to store your selection.

#### To recall your stored combination:

Press the **CUSTOM 1** or **CUSTOM 2** pad, then press **START**.

**NOTE: DELAY 1-8 HRS.** cannot be used in **CUSTOM 1** and **CUSTOM 2** settings.

To reprogram the custom settings:

Repeat steps 1-4 above.

### About controls features.



#### START/PAUSE

- After you have selected a new cycle, press once to start the cycle.
- Press twice to select the last cycle used and start the washer.
- If the washer is running, press once to interrupt the cycle; press again to continue the cycle.



### STOP

This pad should **not** be used to interrupt or pause a cycle.

Pressing this pad will cancel the current settings and the settings will be lost.



### **Estimated Time Remaining**

- Displays the approximate time remaining until the end of the cycle.
- If the estimated time remaining is more than 60 minutes, "1H" will flash in the display, followed by the additional remaining minutes. When the time remaining is less than 60 minutes, the timer will count down.
- Cycle time is affected by how long it takes the washer to fill. This depends on the water pressure in your home. The "smart" timer "learns" the amount of time it takes to fill your washer and adjusts the total time accordingly.

**NOTE:** If **PRESOAK** is selected and a follow up wash cycle is not chosen, 2 dashes will come up in the display.

### Spot Spray

Provides a short spray of water to allow you to dampen clothing when you pretreat stains.

- Open the washer lid.
- Press the **SPOT SPRAY** button. (You will see a short stream of water.)
- Dampen your soiled garment with the **SPOT SPRAY** option and rub your favorite pretreatment product into soiled area.

**NOTE:** The **SPOT SPRAY** option will not work if

- the washer lid is down
- the washer basket is filling
- the water has already reached the level you selected.



### **BLEACH SIGNAL** (on some models)

The Bleach Signal is a reminder signal that can be turned on to remind you to add bleach at the proper time in the wash cycle. Adding detergent and bleach at the same time reduces the effectiveness of both the enzymes in the detergent and the chlorine in the bleach. By adding bleach later in the wash cycle, you allow the detergent's enzymes to remove dirt and stains first, and then provide a more effective dose of liquid bleach to whiten and sanitize your clothes.



Appearance may vary

#### SIGNAL

Alerts you when the cycle is complete.

On some models, press *SIGNAL* to turn the beeper on or off.

On some models, press **SIGNAL** to select low or high volume, or to turn the beeper off.



#### 2ND RINSE

Adds a second rinse to any cycle.



#### **EXTENDED SPIN**

Extends the last spin of a wash cycle. This will extract more water from your clothes. Clothes will be drier when you use this option.



### **DELAY 1-8 HOURS** (on some models)

Use to delay the start of your washer for 1 to 8 hours. First choose your wash cycle and any options. Then press this pad for the number of hours you want to delay the cycle. Press the **START** pad to start the countdown.

The countdown time will be shown in the **Est. Time Remaining** display.

### About other features.

### Cycle Status Indicator Lights

The cycle status indicator lights display what part of the cycle the washer is in.

SOAK •

WASH •

RINSE •

2ND RINSE •

FINAL SPIN

### PerfecTemp Plus

### PerfecTemp Plus

**PerfecTemp Plus** senses the incoming water temperature and adjusts the temperature of the fill water.

The lid must be closed for **PerfecTemp Plus** to work.

If your water is too cold, detergent will not dissolve effectively and clothes may not get clean. If the water is too hot, fabrics could be damaged.

**PerfecTemp Plus** adjusts these water temperature extremes for better washing performance.

You may hear the water valves turning off and on while the water temperature is being adjusted. This is normal.

Some models have an indicator light that tells you when *PerfecTemp Plus* is active.

### Auto Balance (on some models)

#### **AUTO BALANCE** •

The **Auto Balance** feature senses the wash load distribution for an even spin. Models with **Auto Balance** have an indicator light that tells you when the feature is active.

### About washer features.



### Liquid Bleach Dispenser

The dispenser dilutes liquid chlorine bleach before it reaches into your wash load.

- [7] Check clothing care labels for special instructions.
- Measure liquid bleach carefully, following instructions on the bottle.
  - Never pour undiluted liquid chlorine bleach directly onto clothes or into the wash basket.
  - Do not pour powdered bleach into bleach dispenser.
- Before starting the washer, pour measured amount of bleach directly into bleach dispenser. Avoid splashing or over-filling dispenser. If you prefer to use powdered bleach, add it into the wash basket with your detergent.
  - Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.



### The Agitator Cap or Fabric Softener Dispenser (depending on model)

**The agitator cap** fits into the top of the agitator. If it accidentally comes off, simply put it back on.

**The fabric softener dispenser** automatically releases liquid fabric softener at the proper time during the cycle.

Do not stop the washer during the first spin. This will cause the dispenser to empty too soon.

To use, follow these steps:

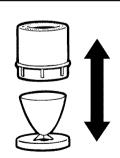
- Make sure dispenser is securely attached to agitator.
- Use only liquid fabric softener. Pour into dispenser, using amount recommended on package.

Never pour fabric softener directly on clothes. It may stain them.

Add water to dispenser until it reaches the maximum fill line.



Do not pour anything into the agitator if the agitator cap or dispenser is removed.



Separate for cleaning

### Cleaning the Fabric Softener Dispenser (on some models)

- Remove the dispenser from the top of the agitator.
- Separate the dispenser cup from the cover by grasping the top and pushing down on the inside of the cup with your fingers. Dispenser cup will pop free from the cover.
- 3 To clean the dispenser, soak both the dispenser cup and the dispenser cover in the following solution:
  - 1 US qallon (3.8 liters) warm water
  - 1/4 cup (60 ml) heavy duty liquid detergent
  - 1 cup (240 ml) bleach
- If necessary, loosen build-up with a clean, soft cloth after soaking. Do not use a stiff brush; you may roughen the surface of the dispenser.
- [5] Rinse and reassemble dispenser. Place dispenser back on the agitator.



# Sorting Wash Loads

Sort by color (whites, lights, colors), soil level, fabric type (sturdy cottons, easy care, delicates), and whether the fabric produces lint (terry cloth, chenille), or collects lint (velveteen, corduroy).



# Proper Use of Detergent

Using too much detergent is a common cause of laundry problems. Today's detergents are formulated to be effective without highly visible sudsing. Be sure to carefully read and follow manufacturer's recommendations for how much detergent to use in your wash.

You can use less detergent if you have soft water, a smaller load or a lightly soiled load.



# Loading the Washer

Load dry items loosely, no higher than the top row of holes in the washer basket. When loading wet items make sure you set the load/water level high enough to allow the items to move freely. Water level should just cover the clothes. To add items after washer has started, lift the lid and submerge additional items next to the agitator.

- Do not wrap long items like sheets or pants around the agitator.
- Do not wash fabrics containing flammable materials (waxes, cleaning fluids, etc.).
- Agitation will not start with the lid up.

# Loading and using the washer.

Always follow fabric manufacturer's care label when laundering.



# Care and Cleaning of the Washer

**Wash Basket:** Leave the lid open after washing to allow moisture to evaporate. If you want to clean the basket, use a clean soft cloth dampened with liquid detergent, then rinse. (Do not use harsh or gritty cleaners.)

*Fill Hoses:* Hoses connecting washer to faucet should be replaced every 5 years.

**Exterior:** Immediately wipe off any spills. Wipe with damp cloth. Try not to hit surface with sharp objects.

Moving and Storage: Ask the service technician to remove water from drain pump and hoses. See the Installation Instructions packed with product for information on how to reinstall the shipping rod to keep the tub stationary when moving the washer. For more information in the United States, visit www.GEAppliances.com, or call 800.GE.CARES (800.432.2737). In Canada, write to Manager, Consumer Relations, Camco Inc., 1 Factory Lane, Suite 310, Moncton, N.B. E1C 9M3. Do not store the washer where it will be exposed to the weather.

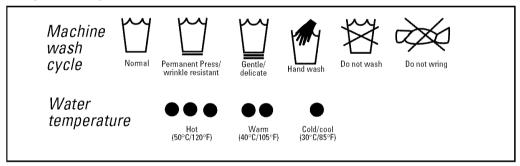
**Long Vacations:** Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.



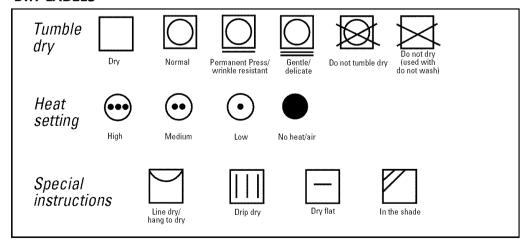
### Fabric Care Labels

Below are fabric care label "symbols" that affect the clothing you will be laundering.

#### **WASH LABELS**



#### DRY LABELS



#### **BLEACH LABELS**









www.GEAppliances.com

# Before you call for service...



Troubleshooting Tips

Save time and money! Review the charts on the following pages, or visit www.GEAppliances.com. You may not need to call for service.

PERFECTEMP PLUS	Possible Causes	What To Do
PerfecTemp Plus wash temperature is incorrect	The washer is in a cold rinse cycle	<ul> <li>This is normal. The <i>PerfecTemp Plus</i> feature is designed not to activate during a cold rinse cycle to improve the energy efficiency of your washer.</li> </ul>
(Review PerfecTemp Plus in the About washer features section)	All the water in the household water heater has been used	• Wait until the water in the water heater is heated to the correct temperature.

PERFORMANCE	Possible Causes	What To Do	
Clothes too wet	Incorrect spin speed selected	• Make sure the spin cycle selected matches the load you are washing. Some fabrics will feel wetter when rinsed with cold water.	
Colored spots	Incorrect use of fabric softener	<ul> <li>Check fabric softener package for instructions and follow directions for using dispenser.</li> </ul>	
		• Pretreat stain and rewash.	
	Dye transfer	• Sort whites or lightly colored items from dark colors.	
Grayed or yellowed clothes	Not enough detergent	• Use more detergent (especially with larger loads). Be sure to follow detergent manufacturer's directions.	
	Hard water	• Use a water conditioner like Calgon brand or install a water softener.	
	Water is not hot enough	• Make sure water heater is delivering water at 120°F–140°F (48°C–60°C).	
	Washer is overloaded	Select load size to match clothes load.	
	Detergent is not dissolving	<ul> <li>Add detergent as wash basket fills with water before you load clothes.</li> </ul>	
	Dye transfer	• Sort clothes by color. If fabric label states <i>wash separately</i> unstable dyes may be indicated.	
Lint or residue on clothes	Clothes are air or line dried	<ul> <li>If you do not dry your clothes with a clothes dryer, y clothes may retain more lint.</li> </ul>	
	Incorrect sorting	• Separate lint producers from lint collectors.	
	Washing too long	• Wash small loads for a shorter time than larger loads.	
	Detergent not dissolving	<ul> <li>Add detergent as wash basket fills with water, before you load clothes.</li> </ul>	
		• Try a liquid detergent.	
		• Use warmer water temperature.	
	Overloading	<ul> <li>Load clothes no higher than the top row of holes in the washer basket.</li> </ul>	
		• Make sure load size selected matches clothes load size.	
	Incorrect use of fabric softener	<ul> <li>Check fabric softener package for instructions and follow directions for using dispenser.</li> </ul>	

# Before you call for service...

PERFORMANCE (cont.)	Possible Causes	What To Do
Pilling	Result of normal wear on poly-cotton blends and fuzzy fabrics	While this is not caused by the washer, you can slow the pilling process by washing garments inside out.
Snags, holes, tears, rips or excessive wear	Pins, snaps, hooks, sharp	• Fasten snaps, hooks, buttons and zippers.
	buttons, belt buckles, zippers and sharp objects left in pockets	<ul> <li>Remove loose items like pins, objects in pockets and sharp buttons.</li> </ul>
	ien in poekeis	• Turn knits (which snag easily) inside out.
	Undiluted chlorine bleach	• Check bleach package instructions for proper amount.
		<ul> <li>Never add undiluted bleach to wash or allow clothes to come in contact with undiluted bleach.</li> </ul>
	Chemicals like hair bleach or dye, permanent wave solution	<ul> <li>Rinse items that may have chemicals on them before washing.</li> </ul>
Wrinkling	Improper sorting	<ul> <li>Avoid mixing heavy items (like work clothes) with light items (like blouses).</li> </ul>
		• Try a fabric softener.
	Overloading or incorrect water level	<ul> <li>Load your washer so clothes have enough room to move freely with water covering all of the clothes.</li> </ul>
	Incorrect wash and dry cycles	<ul> <li>Match Cycle selection to the type of fabric you are washing (especially for easy care loads).</li> </ul>
	Repeated washing in water that is too hot	• Wash in warm or cold water.
<b>OPERATION</b>	Possible Causes	What To Do
Washer pauses during wash cycle	The HAND WASH or CASUALS cycle was chosen	• This is normal. The washer alternates between agitate and soak during the <i>HAND WASH</i> and <i>CASUALS</i> cycles to get your clothes cleaner with less wear.
Washer pauses during spin cycle	This is normal	• The washer may pause during the spin cycle to remove soapy water more efficiently.
Washer won't operate	Washer is unplugged	Make sure cord is plugged securely into a working outlet
	Water supply is turned off	Turn both hot and cold faucets fully on.
	Controls are not set properly	• Check controls.
	Lid is open–safety feature prevents agitation and spinning when lid is up	• Close lid and reset cycle, to the beginning if necessary.
	Circuit breaker/fuse is tripped/blown	• Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have separate outlet.
	Electronics need to be reset	• Unplug washer, wait 2 minutes, plug back in, and press START.
	START was not pressed	• Press START.
	Extremely low water pressure	• Press START again.

NATER	Possible Causes	What To Do	
Too many suds	Type of detergent	<ul> <li>Switch to a lower sudsing detergent brand and follow instructions on package.</li> </ul>	
	Very soft water	• Try less detergent.	
	Too much detergent	<ul> <li>Measure your detergent carefully. Use less soap if you have soft water, a smaller load or a lightly soiled load.</li> </ul>	
Water leaks	Fill hoses or drain hose is improperly connected	<ul> <li>Make sure hose connections are tight at faucets and at washer.</li> </ul>	
		<ul> <li>Make sure end of drain hose is properly connected to washer and correctly inserted in and secured to drain facility.</li> </ul>	
	Household drain may be clogged	<ul> <li>Check household plumbing. You may need to call a plumber.</li> </ul>	
	Constant water pressure to the fill hoses at the	• Tighten hoses at the faucets and turn the water off afte each use.	
	water source	<ul> <li>Check condition of the fill hoses; they should be replaced every 5 years.</li> </ul>	
	Using too much detergent in washer	• Use less detergent. Use less soap if you have soft water, a smaller load or a lightly soiled load.	
Water temperature seems incorrect	Cooler water temperatures provide improved energy efficiency	<ul> <li>New laundry detergents have been formulated to wor with cooler water temperatures without affecting wash performance.</li> </ul>	
	Control is not set properly	Check water temperature control and adjust.	
	Water supply is turned off or improperly connected	<ul> <li>Turn both hot and cold faucets fully on and make sure hoses are connected to correct faucets.</li> </ul>	
	Water valve screens are stopped up	<ul> <li>Turn off the water source and disconnect water fill hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.</li> </ul>	
	House water heater is not set properly	<ul> <li>Make sure house water heater is delivering water at 120°F–140°F (48°C–60°C).</li> </ul>	
	PerfecTemp Plus feature was not activated	• The lid must be closed for <b>PerfecTemp Plus</b> to work.	
Water pumped out before cycle is complete	Lid lifted or cycle was put in pause for over 24 hours	• Reset cycle.	
Water won't drain	Drain hose is kinked or improperly connected	<ul> <li>Straighten drain hose and make sure washer is not sitting on it.</li> </ul>	
		• Top of drain outlet should be less than 8 ft (2.5 m) above floor.	

# Before you call for service...

WATER (cont.)	Possible Causes	What To Do
Water spraying during spin cycle	Washer in spin cycle	• Spray rinse during a spin cycle is normal.
Washer did not fill to chosen level (PerfecTemp Plus and START lights are flashing)	Extremely low water pressure	• Press the START button again.
	Inlet hoses are kinked	• Straighten hoses.
	Water valve screens are stopped up	• Turn off the water source and disconnect water fill hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.
Water fills and drains at the same time	Drain stand pipe is too low	• Drain stand pipe must be above 30" (76.2 cm).
NOISE	Possible Causes	What To Do
Washer is noisy	Washer is uneven	• To level the front of the washer, adjust the front leveling legs by rotating the individual leg in the proper direction for up or down. To level back of washer, lift back of machine 4" (11 cm) and set down.
	Washer load is unbalanced	<ul> <li>Press START to pause the washer, open the lid and redistribute the load evenly. Close the lid and press START again.</li> </ul>
	Shipping rod is still assembled in unit	<ul> <li>To remove shipping rod from washer, pull yellow tag and attached rod from the bottom right hand side of washer.</li> </ul>
	Washer is sitting too close to wall (causes knocking during cycle)	• Pull washer away from the wall; about 4" (11 cm) is needed.
	PerfecTemp Plus feature is being used	• This is normal. <b>PerfecTemp Plus</b> turns water valves off and on to adjust water temperature.
OTHER	Possible Causes	What To Do
Labels on the exterior of the washer will not peel off cleanly	Occasionally the adhesive used on the labels does not release cleanly	<ul> <li>Use a hair dryer set at the lowest heat setting, directing the air at the label for a short amount of time. This will release the adhesive easily, without damaging the surface of the washer.</li> </ul>

# GE Washer Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, 24 hours a day, visit us at www.GEAppliances.com, or call 800.GE.CARES (800.432.2737) in the United States. In Canada, call 1.800.361.3400.

Staple your receipt here.
Proof of the original purchase
date is needed to obtain service
under the warranty.

#### For The Period Of: We Will Replace: One Year **Any part** of the washer which fails due to a defect in materials or workmanship. During this **full** From the date of the one-year warranty, GE will also provide. free of charge, all labor and related service costs to replace original purchase the defective part. Second Year **Any part** of the washer which fails due to a defect in materials or workmanship. During this **additional** From the date of the one-year limited warranty, you will be responsible for any labor or related service costs. original purchase Third through Fifth Year The suspension rod and spring assembly, and main electronic control board, if any of these parts From the date of the should fail due to a defect in materials or workmanship. GE will also replace the **washer lid or** original purchase cover, if they should rust under operating conditions. During this additional three-year limited warranty, you will be responsible for any labor or related service costs. Third through Tenth Year The transmission and outer washer tub, if any of these parts should fail due to a defect in materials or workmanship. During this additional eight-year limited warranty, you will be responsible for any From the date of the original purchase labor or related service costs. Lifetime of Product **The washer basket.** if it should fail due to a defect in materials or workmanship. During this **product** From the date of the *lifetime limited warranty*, you will be responsible for any labor or related service costs. original purchase

### What Is Not Covered (for customers in the United States):

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

#### What Is Not Covered (for customers in Canada):

- Service trips to your home to teach you how to use the product.
- Damage to finish not reported within 48 hours following delivery of the appliance.
- **■** Improper installation.

If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, exhausting and other connecting facilities.

- Replacement of house fuses or resetting of circuit breakers.
- Failure of the product if it is misused, or used for other than the intended purpose or used commercially.
- Damage to product caused by accident, fire, floods or acts of God.

WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Warrantor: CAMCO INC.

# Consumer Support.



# GE Appliances Website

In the U.S.: **www.GEAppliances.com** 

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts, catalogs, or even schedule service on-line. You can also "Ask Our Team of Experts" your questions, and so much more... In Canada: www.geappliances.ca



### Schedule Service

In the U.S.: **www.GEAppliances.com** 

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.

In Canada, call 1.800.361.3400



# Real Life Design Studio

In the U.S.: **www.GEAppliances.com** 

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).

In Canada, contact: Manager, Consumer Relations, Camco, Inc.

Suite 310, 1 Factory Lane Moncton, N.B. E1C 9M3



### Extended Warranties

In the U.S.: **www.GEAppliances.com** 

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires. In Canada, call 1.888.261.2133



### Parts and Accessories

In the U.S.: **www.GEAppliances.com** 

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Customers in Canada should consult the yellow pages for the nearest Camco service center, or call 1.888.261.3055.



### Contact Us

In the U.S.: **www.GEAppliances.com** 

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to: General Manager, Customer Relations

GE Appliances, Appliance Park Louisville, KY 40225

In Canada: www.geappliances.ca, or write to: Director, Consumer Relations, Camco, Inc.

Suite 310, 1 Factory Lane Moncton, N.B. E1C 9M3



### Register Your Appliance

In the U.S.: **www.GEAppliances.com** 

**Register your new appliance on-line—at your convenience!** Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. **In Canada: www.geappliances.ca** 

20 Printed in the United States