



# DRYER USER'S GUIDE

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**Model: MD4000**

## Welcome.....



Welcome and congratulations on your purchase of a Maytag Neptune dryer! Your complete satisfaction is very important to us. For best results, we suggest reading this material to help acquaint you with proper operating and maintenance procedures.

Should you need assistance in the future, it is helpful to:

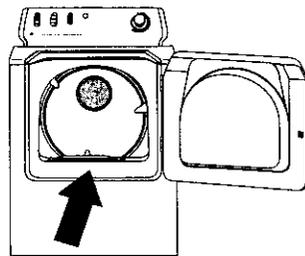
1) Have complete model and serial number identification of your dryer. This is located on a data plate in the lower center of the door opening.

**Model Number**

-----

**Serial Number**

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2) **IMPORTANT:** *Keep this guide and the sales receipt in a safe place for future reference. Proof of original purchase date is needed for warranty service.*

If you have questions, write us (include your model number and phone number) or call:

Maytag Appliances Sales Company  
Attn: CAIR<sup>SM</sup> Center  
P.O. Box 2370  
Cleveland, TN 37320-2370  
1-888-462-9824 USA & CANADA  
1-800-688-2080 USA TTY (for deaf, hearing impaired or speech impaired)  
(Mon.-Fri., 8am-8pm Eastern Time)  
Internet: <http://www.maytag.com>

*For service and warranty information, see back page.*

**NOTE:** *In our continuing effort to improve the quality of our appliances, it may be necessary to make changes to the appliance without revising this guide.*

## Important Safety Notice & Warning.....

The California Safe Drinking Water and Toxic Enforcement Act of 1986 (Proposition 65) requires the Governor of California to publish a list of substances known to the State of California to cause cancer or reproductive harm, and requires businesses to warn customers of potential exposures to such substances.

Users of this appliance are hereby warned that the burning of gas can result in low-level exposure to some of the listed substances, including benzene, formaldehyde and soot, due primarily to the incomplete combustion of natural gas or liquid petroleum (LP) fuels. Exhaust ducts should be kept free of obstructions and properly exhausted dryers will minimize exposure.

**⚠ WARNING** — For your safety, the information in this manual must be followed to minimize the risk of fire or explosion or to prevent property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS**
  - Do not try to light any appliance.
  - Do not touch any electrical switch.
  - Do not use any phone in your building.
  - Clear the room, building or area of all occupants.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.

**Installation and service must be performed by a qualified installer, service agency or the gas supplier.**

Llame al telefono 1-800-688-9900 si desea instrucciones en Español de este folleto.

# Important Safety Instructions .....

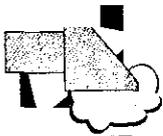
**⚠ WARNING — To reduce the risk of fire, electric shock or injury to persons when using your appliance, follow basic precautions, including the following:**

1. Read all instructions before using the appliance.
2. To avoid the possibility of fire or explosion:
  - a. Do not dry items that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode. Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or solids, should not be placed in the dryer, until all traces of these flammable liquids or solids and their fumes have been removed. There are many highly flammable items used in homes, such as: acetone, denatured alcohol, gasoline, kerosene, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.
  - b. Items containing foam rubber (may be labeled latex foam) or similarly textured rubber-like materials must not be dried on a heat setting. Foam rubber materials when heated, can under certain circumstances produce fire by spontaneous combustion.
3. Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
4. Before the appliance is removed from service or discarded, remove the door to the drying compartment.
5. Do not reach into the appliance if the drum is moving.
6. Do not install or store this appliance where it will be exposed to the weather.
7. Do not tamper with controls.
8. Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in published user-repair instructions that you understand and have the skills to carry out.
9. Do not use fabric softeners or products to eliminate static unless recommended for dryer use by the manufacturer of the fabric softener or product.
10. Clean the lint screen before or after each load.
11. Keep the area around the exhaust opening and surrounding areas free from lint accumulation, dust and dirt.
12. The interior of the dryer and exhaust duct should be cleaned periodically by qualified service personnel.
13. This appliance must be properly grounded. Never plug the appliance cord into a receptacle which is not grounded adequately and in accordance with local and national codes. See installation instructions for grounding this appliance.
14. Do not sit on top of the clothes dryer.

**⚠ WARNING — Do not place into your dryer items that have been spotted or soaked with vegetable oil or cooking oil. Even after being washed, these items may contain significant amounts of these oils. The remaining oil can ignite spontaneously. The potential for spontaneous ignition increases when the items containing vegetable oil or cooking oil are exposed to heat. Heat sources, such as your clothes dryer, can warm these items, allowing an oxidation reaction in the oil to occur. Oxidation creates heat. If this heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing these kinds of items may prevent heat from escaping and can create a fire hazard.**

**All washed and unwashed fabrics that contain vegetable oil or cooking oil can be dangerous. Washing these items in hot water with extra detergent will reduce, but will not eliminate, the hazard. Always use the "cool down" cycle for these items to reduce the items' temperature. Never remove these items from the clothes dryer hot or interrupt the drying cycle until the items have run through the "cool down" cycle. Never pile or stack these items when they are hot.**

**Save These Instructions**



# Dryer Exhaust Tips .....

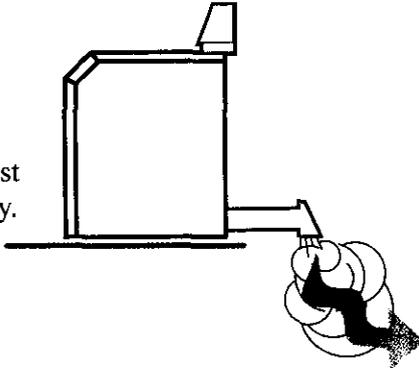
**⚠ WARNING** — Plastic or nonmetal flexible duct presents a potential fire hazard.

## Do

Read the installation instructions and the user's guide.

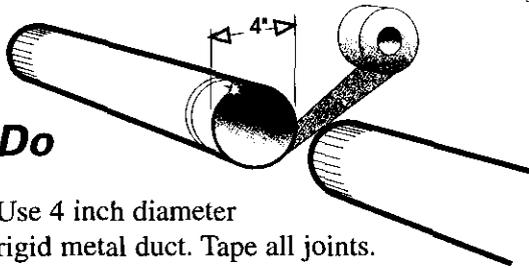
## Do

Let your dryer exhaust the air easily.



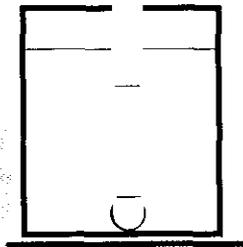
## Do

Use 4 inch diameter rigid metal duct. Tape all joints. Never use lint-trapping screws.



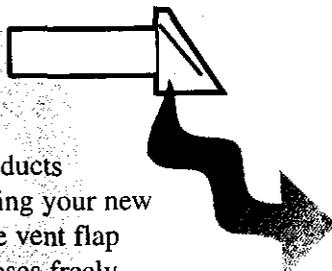
## Do

Keep duct runs as straight as possible.



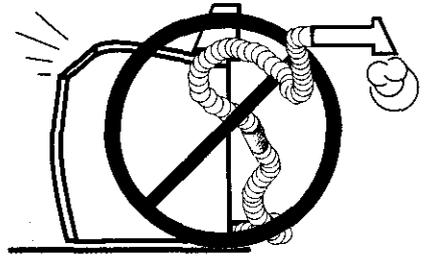
## Do

Clean all old ducts before installing your new dryer. Be sure vent flap opens and closes freely.



## Don't

Let a poor exhaust system cause slow drying.

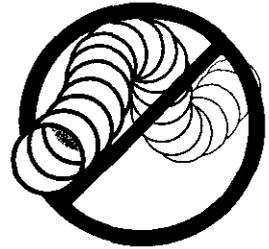


## Don't

Restrict your dryer with a poor exhaust system.

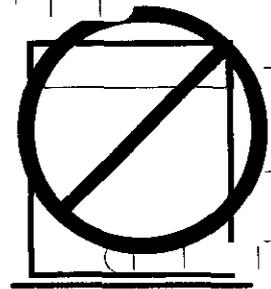
## Don't

Use plastic, thin foil, or non-metal flexible duct.



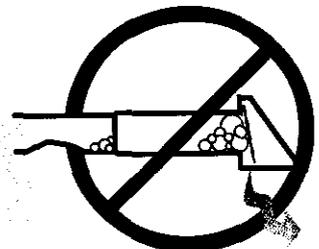
## Don't

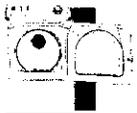
Use longer than necessary duct runs with many elbows.



## Don't

Allow crushed or clogged ducts and vent.

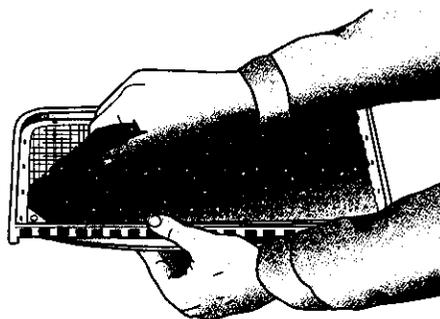




# Operating Tips .....

## Clean the Lint Filter...

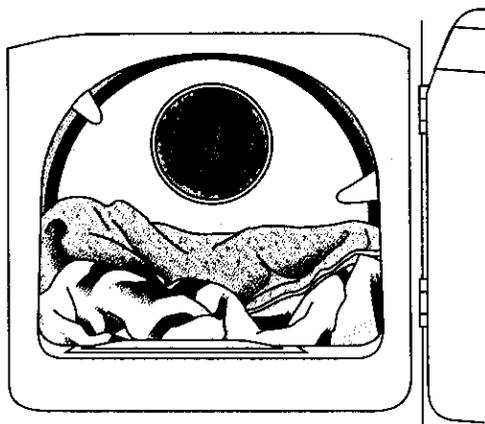
- after each load.
- to shorten drying time.
- to operate more energy efficiently.



**NOTE:** Do not operate the dryer without the lint filter in place.

## Load the Dryer Properly...

- by placing only one wash load in the dryer at a time.
- avoid very small loads or mixing heavyweight and lightweight clothes.
- when only one or two articles need drying, add a few similar items to improve tumbling and drying efficiency.



## Add A Fabric Softener Sheet...

*(If Desired)*

- after loading the dryer.
- to control static cling.
- before the load becomes warm. This helps prevent greasy-looking softener stains.
- and remove any used softener sheets from the dryer to prevent greasy-looking softener stains.

## Check the Moisture Monitor...

Indicator lights in the moisture monitor will display when an IntelliDry cycle is in operation. The top light will blink on and off. As loads dry, there will be longer pauses between each blink. No lights will display during Time Dry.

The bottom light in the monitor will remain on until the cool down portion of the cycle starts. During cool down the dryer continues to tumble the load in unheated air to help minimize wrinkling.

**NOTE:** The top monitor light may not blink when small loads of heavy, bulky items are dried, such as large rugs or sweaters.

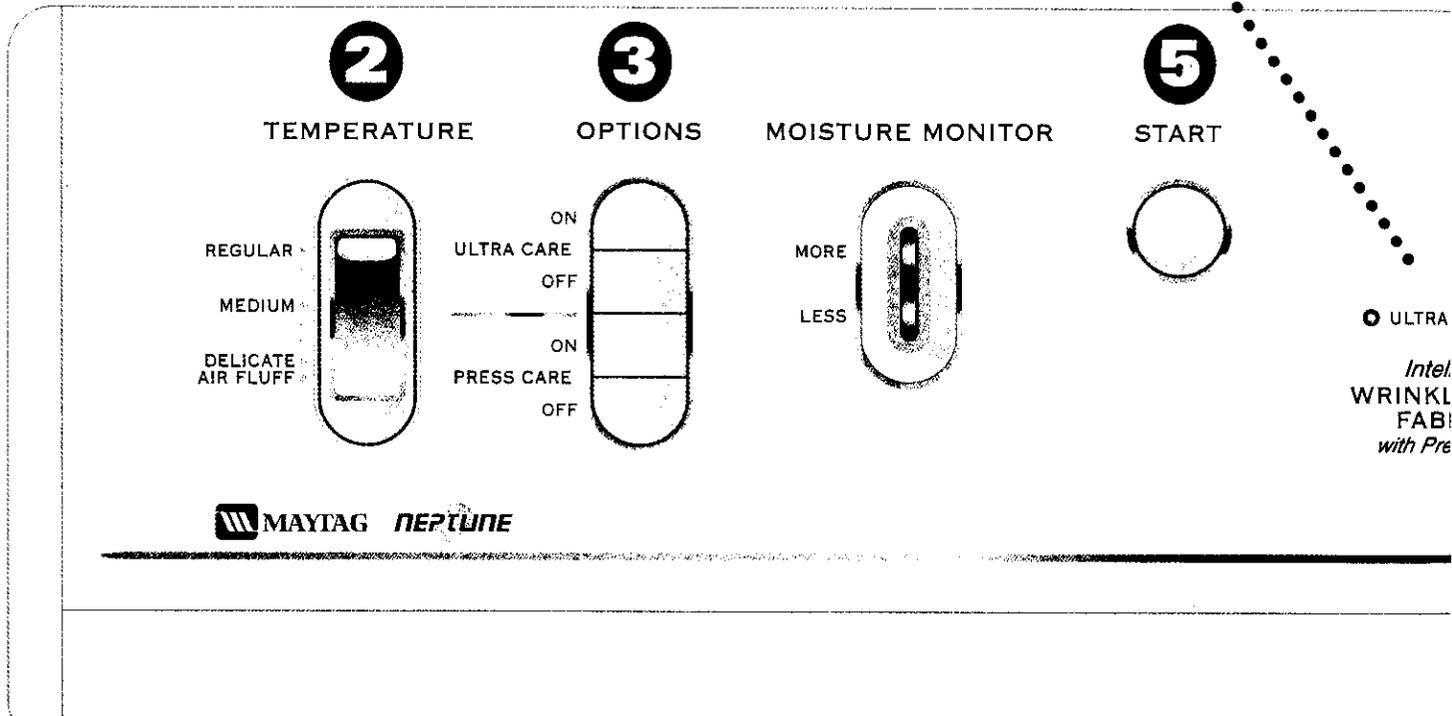


# Controls At A Glance .....

Features may vary according to model.

## Step 1 Select Cycle

**IntelliDry WRINKLE FREE FABRICS with Press Care** automatically senses the moisture in the load and shuts off when the selected dryness level is reached. It minimizes wrinkles in synthetic fabrics such as acrylic, nylon, polyester, or blends by providing extended cool down tumbling of the load in unheated air at the end of the cycle. Simply set the control to the desired dryness level (more dry – less dry). The triangle symbol, ▲, between more dry and less dry is the initial preferred setting for the majority of loads.



## Step 2 Select Temperature

**REGULAR** – for sturdy cottons or those labeled “Tumble Dry”.

**MEDIUM** – for permanent press, synthetics, lightweight cottons or items labeled “Tumble Dry Medium”.

**DELICATE** – for heat sensitive items labeled “Tumble Dry Low” or “Tumble Dry Warm”.

**AIR FLUFF** – tumbles without heat. Used for sensitive loads or items needing freshening.

## Step 3 Select Options

**ULTRA CARE ON\*** – overrides the infinite temperature control, providing the lowest heated dry temperature possible. (ULTRA CARE temperature is lower than DELICATE).

**ULTRA CARE OFF** – allows for full temperature range (Regular through Delicate).

\*The ULTRA CARE light will illuminate when the ULTRA CARE ON option is selected.

**PRESS CARE ON** – provides approximately 20 minutes of tumbling in unheated air after the Wrinkle Free Fabric cycle to prevent wrinkling.

**PRESS CARE OFF** – cancels the additional tumbling in unheated air.

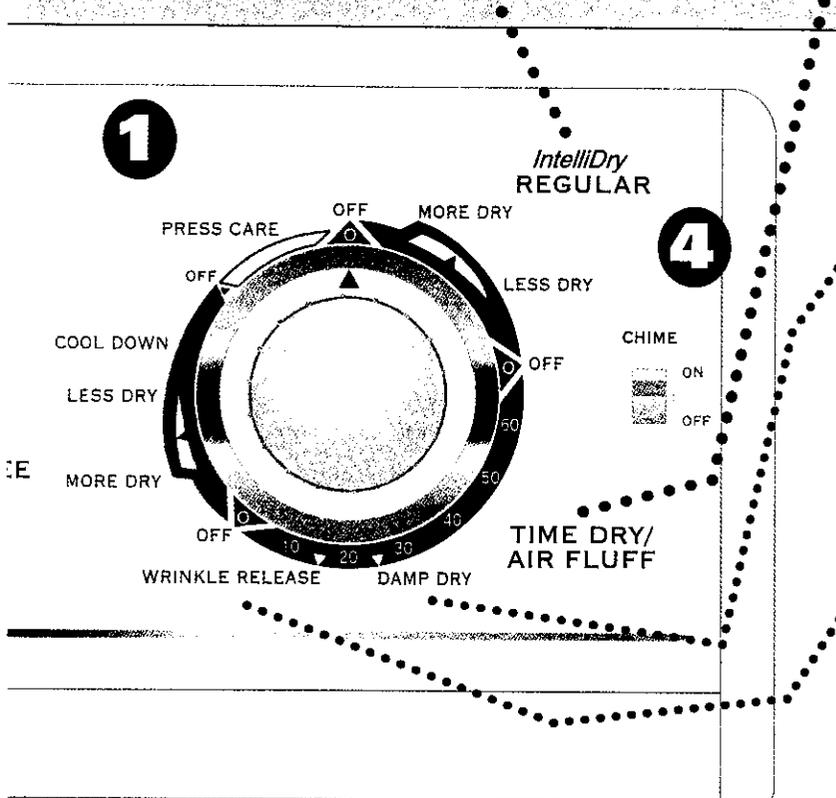
*Note: The dial can be turned in either direction to select a cycle. Once started, the dial will not advance at a specific rate during the IntelliDry cycles. At first the dial may not advance at all. Toward the end of the cycle (when the load begins to dry) the dial will advance at a more regular rate and much more quickly. This is normal operation.*

**IntelliDry REGULAR** automatically senses the moisture in the load and shuts off when the selected dryness level is reached. This cycle is designed for loads such as towels, underwear, t-shirts, jeans, etc. Set the control to the desired dryness level (more dry – less dry). The triangle symbol, ▲, between more dry and less dry is the initial preferred setting for the majority of loads.

**TIME DRY/AIR FLUFF** may be selected for any load if the IntelliDry sensor system is not desired. Set the control to the desired number of minutes.

**DAMP DRY** is designed to “partially” dry items. It provides approximately 20 minutes of heated tumbling and 5 minutes of cool down tumbling without heat.

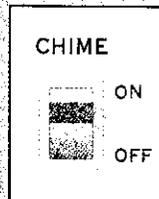
**WRINKLE RELEASE** will release wrinkles from items that are clean and dry but slightly wrinkled, such as from a crowded closet or suitcase or from sitting in the dryer too long after the end of the cycle. It provides 10 minutes of heated tumbling and 5 minutes of cool down tumbling without heat.



### Step 4 End of Cycle Signal

The end-of-cycle signal is selectable to be ON or OFF.

Shortly before the cycle is complete, an audible signal will sound several times. If the Press Care option has been selected, the audible signal will sound intermittently during the cool down portion of Press Care.



### Step 5 Press Start

Push this button to start the dryer. The dryer door must be shut for the dryer to operate. If the door is opened during the cycle, the start button must be pushed again to resume the cycle once the door is closed.



# Special Laundry Tips.....

Please follow the care label or manufacturer's instructions for drying special items. If care label instructions are not available, use the following information as a guide.

ITEM	LAUNDERING TIPS
<b>Bedspreads &amp; Comforters</b> .....	<ul style="list-style-type: none"> <li>• Follow the care label instructions or dry on the Regular cycle.</li> <li>• Block into shape and be sure the item is thoroughly dry before using or storing.</li> </ul>
<b>Blankets</b> .....	<ul style="list-style-type: none"> <li>• Dry only one blanket at a time for best tumbling action.</li> <li>• Be sure the item is thoroughly dry before using or storing.</li> </ul>
<b>Curtains &amp; Draperies</b> .....	<ul style="list-style-type: none"> <li>• Use the Wrinkle Free Fabrics cycle to help minimize wrinkling.</li> <li>• Dry these in small loads for best results and remove as soon as possible.</li> </ul>
<b>Cloth Diapers</b> .....	<ul style="list-style-type: none"> <li>• Use the Regular cycle to make diapers come out soft and fluffy.</li> </ul>
<b>Down-filled Items</b> (jackets, sleeping bags, comforters, etc.) .....	<ul style="list-style-type: none"> <li>• Use the Regular cycle and a delicate temperature setting.</li> <li>• Place a clean pair of sneakers in the dryer with the item to fluff the down comforters, etc. Adding a couple of dry towels shortens dry time and absorbs moisture.</li> </ul>
<b>Foam Rubber</b> (rug backs, stuffed toys, certain shoulder pads, etc.) .....	<ul style="list-style-type: none"> <li>• DO NOT dry on a heat setting. Use the Time Dry/Air Fluff (no-heat) cycle.</li> <li>• <b>⚠ WARNING</b> - Drying a rubber item with heat may damage it or be a fire hazard.</li> </ul>
<b>Pillows</b> .....	<ul style="list-style-type: none"> <li>• DO NOT dryer-dry kapok or foam pillows.</li> <li>• Use the Regular cycle.</li> <li>• Add a couple of dry towels and a pair of clean sneakers to help the tumbling action and to fluff the item.</li> </ul>
<b>Plastics</b> (shower curtains, outdoor furniture covers, etc.) .....	<ul style="list-style-type: none"> <li>• Use the Time Dry/Air Fluff cycle on a Delicate or Air Fluff temperature depending on the care label instructions.</li> </ul>

### Avoid Dryer Drying...

- *Fiberglass Items (curtains, draperies, etc.)*
- *Woolens, unless recommended on the label.*
- *Vegetable or cooking oil soaked items. (See pg.2)*



## Care and Cleaning.....

**Control Panel** – clean with a soft, damp cloth. Do not use abrasive substances.

**Tumbler** – remove any stains (such as crayon, ink pen or fabric dye) with an all purpose cleaner. Then tumble old towels or rags to remove any excess stain or cleaning substance.

**Cabinet** – wipe off any marks with soap and water.

**Dryer Exhaust System** – should be inspected and cleaned once a year to maintain optimum performance. The outside exhaust hood should be cleaned more frequently to ensure proper operation. (Refer to the Installation Instructions for more information.)



## Replacing Drum Light.....

Instructions for replacing the bulb:

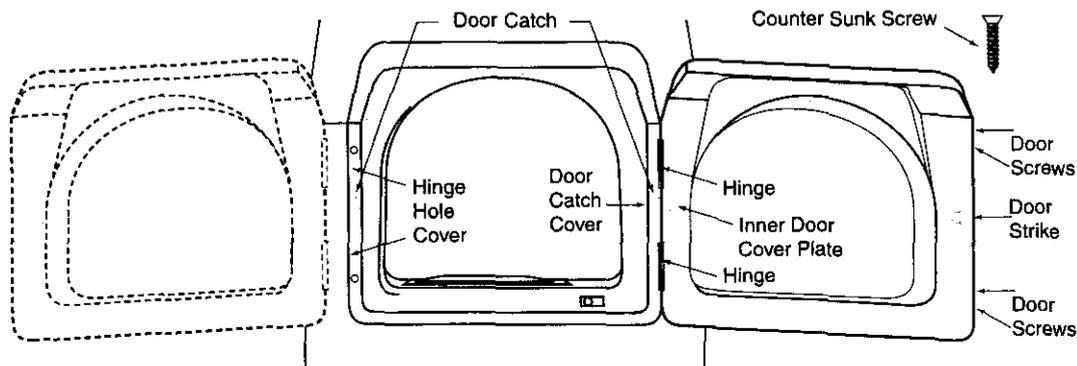
- 1) Unplug or disconnect the dryer from the electrical power supply.
- 2) Open the door and use a Phillips screwdriver to remove the screw attaching the lens to the tumbler front.
- 3) Remove lens cover by pulling cover toward center of tumbler.
- 4) Rotate bulb counter-clockwise to remove from socket.
- 5) Replace the bulb with a **120 volt, 10 watt maximum** candelabra base light bulb.
- 6) Turn the light bulb clockwise into socket.
- 7) Replace lens cover by hooking plastic tabs into tumbler front below the light housing.
- 8) Reinstall the screw into the lens cover screw hole.
- 9) Reconnect dryer to power supply.



## Reversing the Door.....

Directions for reversing the dryer door.

- 1) Remove the hinge hole covers and screws. Move the door catch cover to the opposite side.
- 2) While supporting the door, remove 2 screws in the hinges that secure the hinges to the cabinet.
- 3) Remove door by lifting **slightly** at the hinges and pulling the hinge tabs out of the hinge slots.
- 4) Move the following parts to the opposite side of the door: 2 hinges and 4 hinge screws, 4 door screws, door strike and screw, inner door cover plate and screw.
- 5) Attach the door to the opposite side of the cabinet using the 2 counter sunk hinge screws. (See below). Screw the lower hinge screw in first. This will help to align the door and hinges.
- 6) Replace the hinge hole covers to the opposite side.





# Before You Call.....

## Check these points if your clothes dryer...

### Doesn't Run

- Be sure the door is latched shut.
- Be sure the power cord is plugged into a live electrical outlet.
- Check the home's circuit breaker and fuses.
- Press the START button again if the door is opened during the cycle.

### Doesn't Heat

- Check the home's circuit breaker and fuses.
- Select a heat setting, not air-fluff.
- On a gas dryer, check that the gas supply is on.
- Clean the lint filter and exhaust duct.

### Doesn't Dry

- Check all of the above, plus...
- Be sure the exhaust hood at the outside of the home can open and close freely.
- Use 4" rigid metal exhaust duct.
- Do not overload. 1 Wash load = 1 Dryer load.
- Sort heavy items from lightweight items.
- Check that the washer is draining properly to extract adequate water from the load.
- Clothes load is too small to tumble properly. Add a few towels.

### Is Noisy

- Check the load for objects such as coins, loose buttons, nails, etc. Remove promptly.
- Be sure the dryer is leveled properly as outlined in the installation manual.
- Be sure the rubber feet are installed on the leveling legs.

### Control Knob Advances Slowly

- This is normal operation for an IntelliDry cycle, especially at the beginning of the cycle. Once the load begins to dry, the control knob will start to advance. The rate of advancement will be slow at the beginning of the cycle because there is more moisture in the load. As the load becomes more dry, the control knob will advance more quickly.

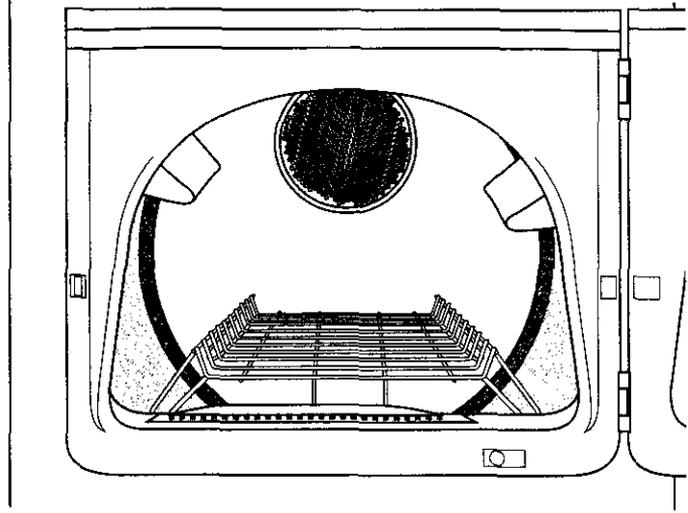
*For further assistance, call Maytag Customer Service toll-free at 1-888-4-MAYTAG (1-888-462-9824).*

*U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.*



## Drying Accessories.....

A drying rack is available for items that you don't want to tumble dry; for example, sneakers, washable sweaters, stuffed toys or pillows, etc. See your Maytag dealer for details.





# Clothes Dryer Warranty.....

## Full One Year Warranty

For one (1) year from the date of original retail purchase, any part which fails in normal home use will be repaired or replaced free of charge.

## Limited Warranty

After the first year from date of original retail purchase, through the time periods listed below, the parts designated below which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage and transportation.

**Second Year** – All parts.

**Third Through Fifth Year** – Dryer tumbler.

## Additional Limited Warranty Against Rust-Through

Should an exterior cabinet, including the door, rust through during the one year period starting from the date of retail purchase, repair or replacement will be made free of charge. After the first and through the tenth year, repair or replacement will be made free of charge for the part itself, with the owner paying all other costs, including labor, mileage and transportation.

**Please Note:** This full warranty and the limited warranties apply when the dryer is located in the United States or Canada. Dryers located elsewhere are covered by the limited warranties only, including parts which fail during the first two years.

## Canadian Residents

This warranty covers only those dryers installed in Canada that have been listed with Canadian Standards Association unless the dryers are brought into Canada due to transfer of residence from the United States to Canada.

The specific warranties expressed above are the **ONLY** warranties provided by the manufacturer. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

## To Receive Warranty Service

To locate an authorized service company in your area contact the Maytag dealer from whom your appliance was purchased; or call Maytag Appliances Sales Company, Maytag Customer Assistance at the number listed below. Should you not receive satisfactory warranty service, please call or write:

Maytag Appliances Sales Company  
Attn: CAIR<sup>SM</sup> Center  
P.O. Box 2370  
Cleveland, TN 37320-2370  
**U.S. or Canada (toll-free) 1-888-462-9824**  
**U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.**

When contacting Maytag Appliances Sales Company, Maytag Customer Assistance about a service problem, please include the following:

- (a) Your name, address and telephone number;
- (b) Model number and serial number (found on the lower center of the door opening) of your appliance;
- (c) Name and address of your dealer and the date the appliance was purchased;
- (d) A clear description of the problem you are having.
- (e) Proof of purchase.

## What is not covered by these warranties:

1. Conditions and damages resulting from any of the following:
  - a. Improper installation, delivery, or maintenance.
  - b. Any repair, modification, alteration or adjustment not authorized by the manufacturer or an authorized servicer.
  - c. Misuse, abuse, accidents, or unreasonable use.
  - d. Incorrect electric current, voltage or supply.
  - e. Improper setting of any control.
2. Warranties are void if the original serial numbers have been removed, altered, or cannot be readily determined.
3. Light bulb
4. Products purchased for commercial or industrial use.
5. The cost of service or service call to:
  - a. Correct installation errors.
  - b. Instruct the user on proper use of the product.
  - c. Transport the appliance to the servicer.
6. Consequential or incidental damages sustained by any person as a result of any breach of these warranties.

Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

User's Guides, service manuals and parts catalogs are available from Maytag Appliances Sales Company, Maytag Customer Assistance.

**MAYTAG • One Dependability Square • Newton, Iowa 50208**