## SONY

# 3-51-0-1-5-18

# Digital Satellite Receiver

**Operating Instructions** 





SAT-B1

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### WARNING

To prevent fire or shock hazard, do not expose the unit to rain or moisture.





This symbol is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of significant magnitude to constitute a risk of electric shock to persons.



This symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

#### Caution

To prevent electric shock, do not use this polarized plug with an extension cord, receptacle, or other outlet unless the blades can be fully inserted to prevent blade exposure.

#### Note to the CATV Installer

This reminder is provided to call the CATV system installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building as close to the point of cable entry as practical.

#### Note to the DSS® Satellite Dish Installer

This reminder is provided to call the DSS satellite dish installer's attention to Article 810 and in particular Article 810-15 of the NEC, which covers proper installation and grounding of television receiving equipment, as well as to Article 820-40 of the NEC, which specifies that the satellite dish cable ground shall be connected to the grounding system of the building as close to the point of cable entry as practical.

#### **Telephone Line Interruption**

Periodically, information on your DirecTicket and Pay-Per-View selections is sent, free of charge, via your telephone line to an 800 number. During the time the information is being forwarded, you cannot use your telephone and you will hear static noise for approximately 30 seconds. If you would like to use your telephone while the information is being sent, you can interrupt the sending of this information at any time by unplugging the phone line to the receiver.

### **Owner's Record**

The model and serial numbers are located on the back of the receiver. The number for the access card is on the front of the card and on the carton label. Record these numbers in the space provided below. Refer to these numbers whenever you need to call your sales or service representative regarding this product.

#### Model Number: SAT-B1

Serial Number:\_

Access Card Number:\_\_\_\_\_

### **Customer Support**

### For DSS Programming

For subscription information, or to resolve problems related to DSS programming, call:

DIRECTV® at 1-800-DIRECTV (347-3288) or USSB at 1-800-204-USSB (8772).

#### For DSS Hardware and Installation

To arrange for the installation of your DSS system, call the dealer from whom you purchased your system.

For general information, or to resolve problems related to the operation of your satellite receiver or antenna, please contact your Sony brand DSS dealer. If your dealer or installer is unable to answer your questions, call the Sony DSS Customer Support line at **1-800-838-7669**.

#### **Trademark and Copyrights**

Express Navigator is a trademark of Sony Corporation. DIRECTV and DSS are registered trademarks of DIRECTV, Inc., a unit of Hughes Electronics. USSB and USSB Entertainment Plus are official service marks of the United States Satellite Broadcasting Company, Inc. HBO is a registered trademark of Time Warner Entertainment Company, L.P. Showtime is a service mark of Showtime. MTV: Music Television is a registered trademark of MTV Networks, a division of Viacom International Inc. Comedy Central is a registered trademark of Comedy Partners.

#### **Macrovision Information**

This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology is granted by Macrovision for home and other limited DSS IRD pay-per-view uses only. Reverse engineering or disassembly is prohibited.

#### Note on Recording Programming

Programming may be taped for home viewing only. All other taping is expressly prohibited. Some programming may not be taped. An additional taping fee may be applied. Call your program providers for details.

#### StarSight Licensed

The manufacture and sale of the television schedule feature of this product was licensed under one or more of the following patents of StarSight Telecast, Inc.: U.S. Patent Nos. 4,706,121; 4,977,455; 5,151,789; and 5,353,121; with use rights reserved.

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### 4 Contents

## Introducing the DSS System

Welcome to the Sony brand DSS (Digital Satellite System), the ultimate digital entertainment experience. Read this chapter for an overview of the features of the system and to check the carton contents of the DSS receiver. This chapter also describes how to insert batteries into the remote control.

### **DSS** Features

Here are just a few benefits of the DSS system that you'll enjoy:

### **Excellent Performance**

- Superior, digital-quality video that rivals the performance of most laser-disc players.
- Crisp digital-quality audio that will enhance your TV or home theater experience.

### **Premium Entertainment**

□ Choose from a variety of program packages available through your program providers, DIRECTV® and USSB<sup>SM</sup>.

### **Convenience and Ease-of-Use**

- Order premium pay-per-view movies with the remote control. Payper-view programs start as often as every 30 minutes, so you can watch programs when *you* want to see them. To watch a program, just use the remote to select it directly from the Master Guide.
- Sony's Express Navigator<sup>™</sup> on-screen display system guides you through all the system features and functions.
- Select from a variety of program guides that are sorted by program categories, including Sports, Movies, News, and more.

#### Customizable

- □ Create a Custom Program Guide and up to three of your own Favorite Station Guides for stations you watch most often.
- Set up a passcode, which lets you set up spending limits and control viewing of programs by rating and station.
- □ Compatible with both 4:3 (standard) or 16:9 (widescreen) TVs.
- ❑ An additional data port on the receiver accommodates new technologies, such as high-definition television, as they are introduced in the future.

Check to make sure you've received the following items in the DSS receiver's carton:

\* The access card comes already inserted into the DSS receiver.

If you are missing items, contact the dealer from whom you purchased the DSS receiver.

### Note

*Keep the original carton and packing materials to safely transport the system in the future.* 

Before you can use the remote control, you must first insert the supplied batteries. If you want to use this remote control to operate your TV or cable box, you must also program the remote, as described in the Appendix on page 70.

### To install the batteries:

1 Push and slide open the battery compartment.



Insert two size AA batteries (supplied). Be sure to line up the + andon the batteries with the + and - on the battery compartment.

### **Notes on Batteries**

- Under normal conditions, batteries will last up to six months. If the remote control does not operate properly, the batteries might be worn out. When replacing batteries, replace both of them with new ones, and do not mix different types of batteries together.
- ❑ When you remove the batteries to replace them, for example any codes you've set may be erased. If this happens, you must reprogram the remote. See "Programming the Remote" on page 70 for details.

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### Chapter 2

## **Using Basic Functions**

.

You can start watching programs using just a few buttons on the remote control. Here's an overview of the buttons you'll use most often.



Your Master Guide may not look exactly like this. The stations displayed depend on the program provider(s) you select. The Master Guide is the main program guide. It contains all the programming that's available from your program providers, including the programming to which you subscribe.

**1** Press the GUIDE button to bring up the Master Guide.

MASTER (	GUIDE		WED OCT 5 8:45		
PRESS + FOR PURCHASE INF		woman of his dreams at a frier	eral . A confirmed bachelor meets the nd's wedding and, for the first time, riage for himself. (CC, S) (A,S, L)		
WED	* 8:00 PM	<b>▼</b> 8:30 PM	<b>▼</b> 9:00 PM		
SH02987	Boxing	In the Line of F	ire		
MTV 989	Music Vid	eos	The Real World		
COM 990	Saturday I	Night Live	Monty Python		
USSB 999	USSB Bac	kground			
DTV 100	Direct Ticket Previews				
DTV 102	Four Wed	dings and a Funeral	a la facto de la companya de la comp		
DTV 105	Philadelph	•.	Like Water for		

**2** Move the highlight to the name of the program you want.

You'll hear the audio and see the video (in the background) of each program as they are highlighted.

The table below lists the various ways in which you can move around in the guide.

To Do This	Press This Button			
Go to other stations in the guide one station at a time	<b>↑</b> and <b>↓</b> buttons			
Go to other time slots in the guide	$\blacklozenge$ and $\blacklozenge$ buttons			
Go to other stations in the guide one "page" at a time	PAGE① (CH+) and PAGE圦 (CH-) buttons			
Go to a station directly	0-9 buttons (to specify the station number)			
Return to the last station you were watching	EXIT button			

### Moving Around In the Master Guide

You can use the Station Index to select a station by its station logo/call letters (such as CNN), rather than its current program's name.

#### Note

Before you can bring up the Station Index, you must first clear the program guide from your TV screen. Pressing EXIT removes all on-screen displays. Also, you may need to change to another station if a message appears, which requests that you press the + button to purchase the program, etc.

**1** Press the + button to bring up the Station Index.

STATION INDEX						
<b>206</b>	<b>207</b>	208	DIRECTN 209	DIRECTM 211	<b>TNT</b> 212	215
мисн 216	<b>3</b> 220	222	224	DISC 225	TLC 226	227
<b>USA</b> 229	TRIO 230	232	<b>IIBS</b> 233	<b>C)TNN</b> 235	<b>CMN</b> 236	<b>2</b> 40

**2** Move the highlight to the station you want.

You'll hear the audio and see the video (in the background) of each program, as they are highlighted.

The table below lists the various ways in which you can move around in the Station Index.

**3** Press the + button to tune to the program that's playing on the station you've highlighted.

To Do This	Press This Button
Go to other stations in the guide, one station at a time	↑ ↓ ← → buttons
Go to other stations in the guide, one "page" at a time	PAGE① (CH+) and PAGE圦 (CH-) buttons
Go to a station directly	0-9 buttons (to specify the station number)
Return to the last station you were watching	EXIT button

Your Station Index may not look exactly like this. The stations displayed depend on the programming you've ordered.

### Moving Around In the Station Index

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## **Connecting Your System**

Read this chapter to set up your DSS receiver for the first time, or to add or remove audio or video components connected to your system.

Overview					
	You can connect the DSS receiver in a variety of configurations. The answers to the following questions will determine how you hook up and operate your DSS receiver. For example:				
	Do you have cable TV or a broadcast (terrestrial) TV antenna?				
	What type of connectors do your TV and VCR have: S-VIDEO, A/V (RCA-type), or RF coaxial?				
	Do you plan to integrate your DSS receiver with your audio or video system?				
General Recommendations	Detailed hookup instructions are provided on the pages that follow. For optimum audio and video performance, follow these general recommendations as much as possible when hooking up your components:				
	If you have an audio or audio/video system, consider integrating the DSS receiver into a home entertainment configuration to take advantage of your hi-fi system's audio capabilities.				
	If your TV has an S-VIDEO jack, use it to connect your TV to the DSS receiver. An S-Video connection provides a better picture than RCA-type video or RF connections.				
	If your TV doesn't have an S-VIDEO jack, use your TV's A/V connectors to connect your components. An A/V connection provides a better picture and audio when compared to an RF connection.				
	If you have other Sony components that include CONTROL-S jacks, you can connect these components via their CONTROL-S jacks in order to pass remote control signals between the DSS receiver and these components. This allows you to hide components behind cabinet doors.				

### **TV With RF Connector Only**

Some TVs label this jack RF IN, instead of VHF/UHF IN.

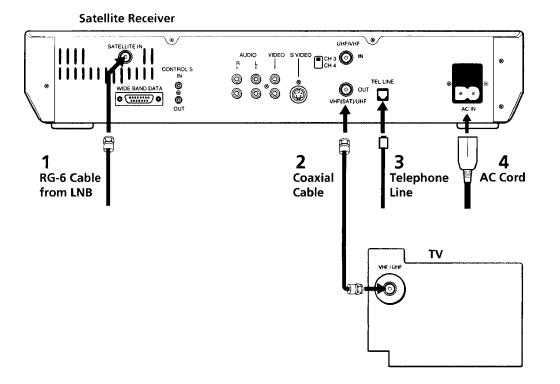
Refer to the illustration below.

- 1 Connect the RG-6 cable from the satellite antenna's LNB to the DSS receiver's SATELLITE IN jack.
- **2** Connect the DSS receiver's VHF(SAT)/UHF OUT jack to the TV's VHF/UHF IN jack.

#### Note

A VHF/UHF connection does not provide stereo sound. To receive stereo sound, you must use an A/V connection (described on page 15).

- **3** Connect one end of the telephone line cord to the DSS receiver's TEL LINE jack. Connect the other end to your home's modular telephone outlet.
- 4 Connect one end of the AC power cord to the DSS receiver's AC IN jack. Connect the plug end to an AC outlet.



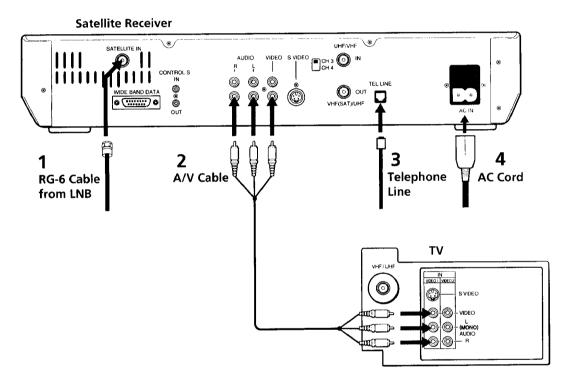
### **Optional Connections**

- □ If you have a cable input, cable box, or a terrestrial TV antenna, connect it to the DSS receiver's VHF/UHF IN jack.
- To connect the DSS receiver to your audio system, use audio cables to connect the DSS receiver to your audio receiver's AUDIO IN jacks.

### **TV With A/V Connectors**

If your TV has only one AUDIO IN jack, connect the lower (mono) AUDIO L jack on the DSS receiver to the TV's AUDIO IN jack. Refer to the illustration below.

- **1** Connect the RG-6 cable from the satellite antenna's LNB to the DSS receiver's SATELLITE IN jack.
- **2** Connect the DSS receiver's A/V jacks to the TV's A/V IN jacks.
- **3** Connect one end of the telephone line cord to the DSS receiver's TEL LINE jack. Connect the other end to your home's modular telephone outlet.
- **4** Connect one end of the AC power cord to the DSS receiver's AC IN jack. Connect the plug end to an AC outlet.



Some TVs label this jack RF IN, instead of VHF/UHF IN.

### **Optional Connections**

- □ If you have a cable input, cable box, or a terrestrial TV antenna, connect it to the TV's VHF/UHF IN jack.
- ❑ Best Connection: If your TV has an S-VIDEO jack, use an S-VIDEO cable to connect the DSS receiver's S-VIDEO jack to the TV's S-VIDEO IN jack. This provides the best picture quality. Then use audio cables to connect one set of the DSS receiver's audio jacks to the TV's AUDIO IN jacks.
- □ To connect the DSS receiver to your audio system, use audio cables to connect the DSS receiver to your audio receiver's AUDIO IN jacks.

Refer to the illustration on the opposite page.

- **1** Connect the RG-6 cable from the satellite antenna's LNB to the DSS receiver's SATELLITE IN jack.
- **2** Connect the DSS receiver's A/V jacks to the A/V IN jacks on the the TV and VCR. If your VCR has only one AUDIO IN jack (monoaural VCR), connect it to the lower (mono) AUDIO L jack on the DSS receiver.
- **3** Connect the DSS receiver's VHF(SAT)/UHF OUT jack to the VCR's VHF/UHF IN jack.
- **4** Complete one of the following to connect the VCR to the TV:
  - □ *Better Connection*: If both your TV and VCR have A/V jacks, connect the VCR's A/V OUT jacks to the TV's A/V IN jacks.
  - □ Good Connection: If your TV or VCR has only an RF jack, connect the VCR's VHF/UHF OUT jack to the TV's VHF/UHF IN jack.
- **5** Connect one end of the telephone line cord to the DSS receiver's TEL LINE jack. Connect the other end to your home's modular telephone outlet.
- **6** Connect one end of the AC power cord to the DSS receiver's AC IN jack. Connect the plug end to an AC outlet.

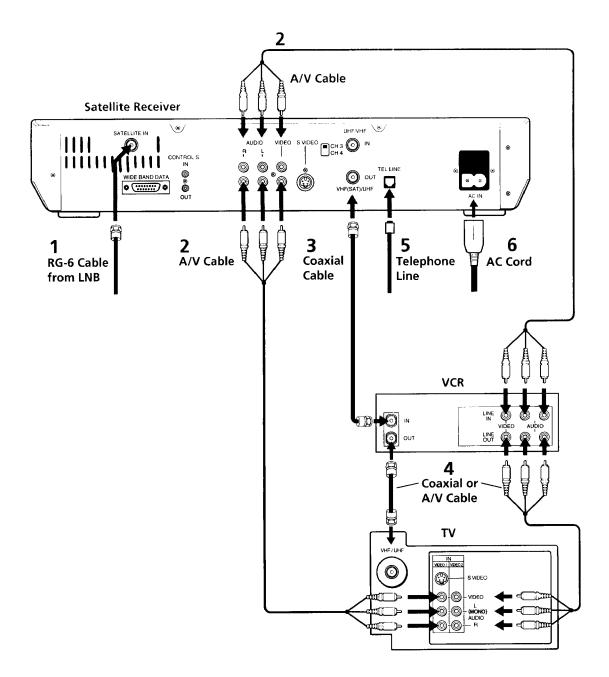
### **Optional Connections**

- □ If you have a cable input, cable box, or a terrestrial TV antenna, connect it to the DSS receiver's VHF/UHF IN jack.
- Best Connection: If your TV has an S-VIDEO jack, use an S-VIDEO cable to connect the DSS receiver's S-VIDEO jack to the TV's S-VIDEO IN jack. This provides the best picture quality. Then use audio cables to connect one set of the DSS receiver's audio jacks to the TV's AUDIO IN jacks.
- To connect the DSS receiver to your audio system, use audio cables to connect the DSS receiver to your audio receiver's AUDIO IN jacks.

#### Note

When watching a program that is protected by Macrovision, turn the VCR off to ensure a quality picture.

Some VCRs and TVs label this jack RF IN, instead of VHF/UHF IN.



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### Home Entertainment System (Hi-Fi TV, Hi-Fi VCR, Audio/Video Receiver)

Refer to the illustration on the opposite page.

- 1 Connect the RG-6 cable from the satellite antenna's LNB to the DSS receiver's SATELLITE IN jack.
- **2** Connect the DSS receiver's A/V jacks to the VCR and A/V receiver's A/V IN jacks.
- **3** Connect the VCR's A/V OUT jacks to one set of the A/V receiver's A/V IN jacks.
- **4** Connect the A/V receiver's MONITOR OUT jack to the TV's VIDEO IN jack.
- **5** Connect one end of the telephone line cord to the DSS receiver's TEL LINE jack. Connect the other end to your home's modular telephone outlet.
- **6** Connect one end of the AC power cord to the DSS receiver's AC IN jack. Connect the plug end to an AC outlet.

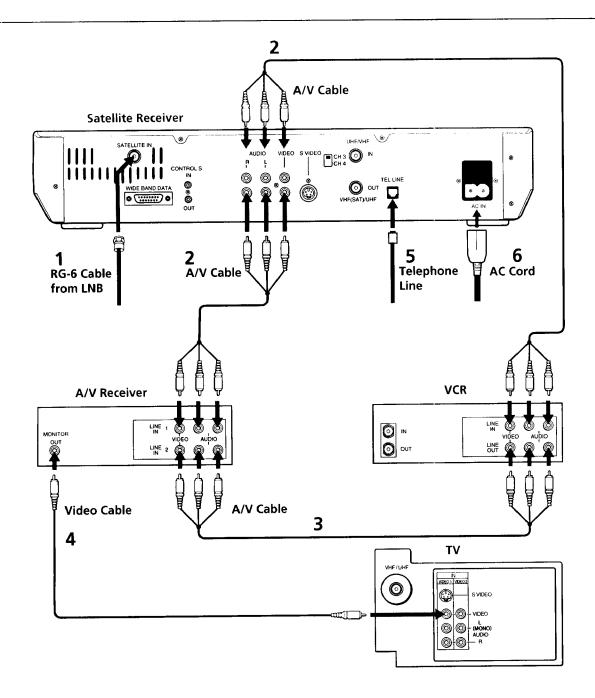
### **Optional Connections**

- □ If you have a cable input, cable box, or a terrestrial TV antenna, connect it the VCR's VHF/UHF IN jack.
- Best Connection: If your TV has an S-VIDEO jack, use an S-VIDEO cable to connect the DSS receiver's S-VIDEO jack to the TV's
   S-VIDEO IN jack. This provides the best picture quality. Then use audio cables to connect one set of the DSS receiver's audio jacks to the A/V receiver's AUDIO IN jacks.

### Note

In this configuration, the A/V receiver must be turned on in order to pass the video signals through to your TV. When watching a program that is protected by Macrovision, turn the VCR off to ensure a quality picture.

Some VCRs label this jack RF IN, instead of VHF/UHF IN.



Viewing Satellite Programs	<b>1</b> Turn on the TV, and then set the TV's line input to the DSS receiver. (For example, set the TV to channel 3 or 4, if you used an RF connection; or set to VIDEO1, etc., if you used an A/V connection.)
	<b>2</b> Turn on the VCR and A/V receiver, if you connected these components. Then set their output switches accordingly.
	<b>3</b> Turn on the DSS receiver and select a station.
Viewing Cable or Off-Air Programs	<b>Note</b> The following instructions apply only if you connected your cable TV or terrestrial antenna to your DSS receiver.
	<b>1</b> Turn off your DSS receiver, or press the TV/DSS button to set the DSS receiver to TV mode (DSS indicator on the front panel is off).
	<b>2</b> Turn on the TV and then:
	If you have a cable box, turn it on and then tune the TV to the output channel of your cable box, usually channel 3 or 4.
	If you don't have a cable box, just tune your TV to the station you want to watch.
Recording Satellite Programs While Watching Cable or Off-Air Programs	<b>Note</b> The following instructions apply only if you connected your cable TV or terrestrial antenna to your DSS receiver.
	1 Turn on the TV and then:
	If you have a cable box, turn it on and then tune the TV to the output channel of your cable box, usually channel 3 or 4.
	If you don't have a cable box, tune your TV to the station you want to watch.
	<b>2</b> Turn on the DSS receiver, and tune to the program you want to record. Then set the VCR to line input, and start recording,

**3** Press the TV/DSS button to set the DSS receiver to TV (DSS indicator on the front panel is off).

according to your VCR's instruction manual.

The DSS receiver's signal is sent to the VCR, while the off-air signal is sent to your TV for you to watch.

### Note

You cannot record one satellite program while watching another satellite program (unless you have a second DSS receiver). When watching a program that is protected by Macrovision, turn the VCR off to ensure a quality picture.

## **Using the System Features**

Read this chapter to learn how to use system features including the Master program guide, Station Index, Favorite Station Guide, and the ordering of pay-per-view programs.

### **Overview**

This chapter provides detailed instructions for using most of the features of your DSS receiver. Topics include:

- □ Checking to make sure your system is completely set up and ready to be used (page 22).
- Using Highlight and Select, the simple, two-step process for operating all the on-screen displays (page 23).
- Displaying and navigating through the Master Guide (page 24).
- Selecting subscription and pay-per-view programs from the program guides (page 28).
- Choosing from the two program guide formats, Guide and List, and selecting special program guides sorted by category and subcategory (page 29).
- □ Using the Custom Guide (page 31).
- □ Using the Station Index (page 32).
- □ Using the three Favorite Station Guides (page 34).
- □ Using other (program provider) guides (page 35).
- Displaying the Program Banner and using the JUMP feature (page 36).
- Selecting an alternate audio track for the program you're currently watching (page 37).
- □ Canceling pay-per-view programs you've ordered (page 38).
- □ Checking your pay-per-view purchase record (page 39).
- Reading mail messages sent to your DSS receiver (page 40).

Make sure you (or your DSS system installer) have completed the following procedures before you start using your DSS receiver:

**1** Install the satellite antenna, as described in the *Satellite Antenna Installation Manual*.

### Note

Make certain that you (or your DSS system installer) have optimized the signal strength. If the signal is not optimized, you may experience losses in audio or video, especially during rain, snow, or other conditions that tend to degrade signal performance. See the Satellite Antenna Installation Manual for details on pointing the dish and optimizing the antenna's signal strength.

**2** Connect the satellite antenna to your DSS receiver. Then connect the receiver to your television and telephone line. (See Chapter 3.)

### Note

Your phone line must be connected to the DSS receiver in order for you to purchase a pay-per-view program with the DSS remote control.

- **3** Make sure the access card is inserted into the DSS receiver. The receiver comes with the card already inserted. (See page 60 for details on inserting the access card.)
- **4** Call your program providers (DIRECTV and USSB) to activate your service. You'll need to provide information, including the model and serial numbers of your DSS receiver and the access card number.

DIRECTV®	1-800-DIRECTV (347-3288)
USSB	1-800-204-USSB (8772)

If Your System Is Not Completely Installed ... See the manual that came with the satellite antenna and Chapter 3 of this manual for complete installation instructions. Or, see your DSS dealer to arrange for a professional installation or the purchase of the Sony-brand DSS Installation Kit. All of the features and functions of the DSS receiver can be operated using a simple, two-step process: Highlight and Select. These two steps are explained below.

### Step 1: Highlight

□ To highlight, press the arrow buttons on the remote to move the onscreen highlight to the item that you want to select.

### Step 2: Select

□ After you've highlighted the item that you want, select it by pressing the + button.

### **Example: Highlight and Select**

1 In the sample menu that follows, pressing the **1** button moves the highlight from ITEM 5...

SAMPLE MEN	U	
ITEM 1	ITEM 2	ITEM 3
ITEM 4	ITEM 5	ITEM 6
ITEM 7	ITEM 8	ITEM 9

#### ... to ITEM 2.

SAMPLE MENU					
ITEM 1	ITEM 2	ITEM 3			
ITEM 4	ITEM 5	ITEM 6			
ITEM 7	ITEM 8	ITEM 9			

**2** Pressing the -+- button selects ITEM 2.

You can apply this basic operation of highlighting and selecting to perform any of the system's functions.

You can select programs using the CH+ and CH- buttons, or you can enter the station number directly using the 0-9 buttons. However, because DSS offers you such a variety of programming choices, you'll get the most out of the system by using one of the on-screen program guides to find the programs you want to watch.

The Master Guide, the main program guide, lists all the programs being offered by your program providers, including regular programs and pay-per-view events.

### To display the Master Guide:

Press the GUIDE button on the remote

OR

Press the MENU button to bring up the Main Menu. To display the Master Guide, highlight and then select MASTER GUIDE from the menu.

MAIN MEN	U				
SELECT GUIDE	1	MASTER GUIDE	2	SELECT LIST	3
MOVIES GUIDE	4	EXIT	5	MOVIES LIST	6
OTHER GUIDES	7	CUSTOM GUIDE	8	SYSTEM M	ENU 9

The Master Guide is discussed in more detail on the following pages.

### Tip

You can select menu items directly by pressing the corresponding number button. For example, press 2 to select the Master Guide.

*The symbol indicates that this selection has a submenu that contains additional selections.* 

When you select the Master Guide from the Main Menu or press the GUIDE button on the remote, the Master Guide appears:

Program Guide Title	MASTER G	UIDE				WED OCT 5 8:45 P	M -	Day, Date, Time
Station Logo Four Weddings and a DIRECTW Hugh Grant, Andie MCD Woman of his dreams at		nt, Andie McDowe his dreams at a fr	gs and a Funeral Idie McDowell. A confirmed bachelor meets the reams at a friend's wedding and, for the first time, — he idea of marriage for himself. (CC, S) (A,S, L)			Program Description		
	WED	8:00 PM		▼ 8:30 PM		▼9:00 PM	_	1
	SHO2987	Boxing		In the Line of	Fire			
	MTV 989	Music Vid	eos			The Real World		Page Indicator
Schedule Grid ———	сом 990	Saturday Night Live				Monty Python		Tage maleator
	USSB 999	999 USSB Background						
	DTV 100	Direct Tic	Direct Ticket Previews					
	DTV 102	Four Wed	dings and	a Funeral	al des	and when the state of the		
	DTV 105	Philadelp	hia			Like Water for		]

Program guides, such as the Master Guide shown above, feature a variety of elements, including:

- Program guide title, such as Master Guide, Movie Guide, Sports Guide, etc.
- □ Current day of the week, date and time.
- Station logo (when available) and program description of the currently highlighted station.
- □ Schedule grid, which includes:
  - Station names, numbers, and program titles. These appear in ascending numerical order from top to bottom.
  - Time slots. These appear left to right, with the current time's programming in the leftmost position.
  - Page indicator. This shows you approximately which page you're on, relative to all the pages in the guide. The size of the indicator is proportional to the overall size of the entire program guide.

Scrolling	The on-screen program guides are displayed only one page at a time. Because the program guide usually contains many pages, you need to move through the guide to see more of the programs contained in the guide. You can move by scrolling, paging, and direct station tuning. To scroll, use the arrow buttons to move the highlight one position at a
j i i i i i i j	time. You can scroll to different stations or time slots.
	To move to other stations in the guide one station at a time: □ Press the <b>↑</b> and <b>↓</b> buttons.
	<b>To move to other time slots in the guide:</b> $\Box$ Press the $\Leftarrow$ and $\Rightarrow$ buttons.
Paging Vertically Through the Stations	To page, use the PAGE buttons to move through the guide a page at a time. This allows you to move through the guide more quickly than scrolling.
	<b>To page through the guide:</b> $\Box$ Press the PAGE $\Box$ and PAGE $\downarrow$ buttons.
	The PAGE $\widehat{\Omega}$ button pages in the up direction. The PAGE $\bigcup$ button pages in the down direction.
Paging Through Later Program Start Times	<b>To display future time slots in the guide:</b> Press the GUIDE button.
	Pressing the GUIDE button repeatedly cycles through all the available time slots in the guide as they are made available by your program providers (for example, THU 3:00 PM, THU 10:00 PM, FRI 3:00 AM, etc.).
	<b>Note</b> To select a future program guide directly, press the MENU button and then select OTHER GUIDES. See page 35 for details.
Direct Station Tuning	<ul> <li>To move to a station directly:</li> <li>Press the 0-9 buttons to specify the station number. Press the ENTER button to change the station more quickly.</li> </ul>
	· · · · · · · · · · · · · · · · · · ·

### To see your favorite stations in the program guide:

□ Press the FAVORITE button.

Pressing the FAVORITE button repeatedly cycles through the stations currently set for the three Favorite Station Guides (FAV A, B, and C), and then back to the normal guide.

### Note

See page 45 for instructions on setting up your favorite stations.

### **Exiting the Guide**

There are two ways to exit the program guide:

Select a program from the guide by pressing the + button. (See "Selecting a Program from the Guide" on page 28 for details.)

OR

Press the EXIT button on the remote. You will be returned to the last program you were watching before the Master Guide was displayed. For all programs except pay-per-view (PPV), you can select a program from the guide just by pressing the --+ button. If the program is currently showing, the guide disappears and the program you selected appears.

Watching a PPV program is similar, except it requires you to order the program before you can watch it beyond the free preview period (usually about five minutes after the program starts).

### Note

Your phone line must be connected to the DSS receiver in order for you to purchase a pay-per-view program with the DSS remote control.

### To order a PPV program listed in the program guide:

- 1 Highlight the program name in the guide and press the +- button .
- **2** Select BUY from the Purchase Program screen.

PURCHASE PROGRAM					
Title:	Four Weddings and a Funeral	RETURN			
Description:	Hugh Grant, Andie McDowell. A confirmed				
	bachelor meets the woman of his dreams	BUY			
	at a friend's wedding and, for the first	TIMES			
	time, contemplates the idea of marriage for $\frac{1}{100}$				
Channel:	himself. (CC, S) (A,S, L) 102	HELP			
Time:	Wed Oct 5 8:00PM - 9:30PM	L			
Rating:	R				
Price/View:	\$2.99				

**3** When the Confirm Purchase screen appears, select YES to confirm your purchase.

CONFIRM PURCHASE			
Four Weddings and a Funeral \$2.99	YES		
Wed Oct 5 8:00PM - 9:30PM 102	NO		
	\$2.99 Wed Oct 5 8:00PM - 9:30PM		

To watch the program, just tune to the station when the program is about to start. Your program providers will bill you automatically.

Some PPV programs are copy-protected by Macrovision at the discretion of the copyright owner. When watching a PPV program, turn the VCR off to ensure a quality picture.

### Ordering Pay-Per-View Programs

Selecting RETURN returns you to the previous screen, without purchasing the program.

Selecting TIMES brings up a list of additional show times that you can choose from for the program you selected.

A PREVIEW button, which gives you a free preview of the program, appears only when the preview is available.

If the BUY button does not appear (and the message "Purchase information not available" appears), you must call your program provider to order the program.

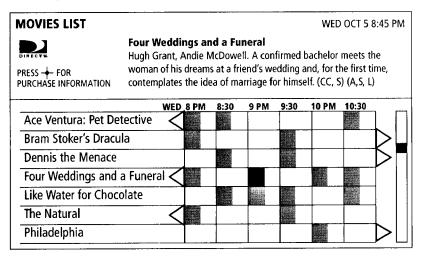
Selecting NO returns you to the previous screen, without purchasing the program.

**About Copy-Protection** 

### **Selecting Program Guides and Lists By Category**

In addition to using the Master Guide, you can use the SELECT GUIDE and SELECT LIST options in the Main Menu to select subsets of the Master Guide. These subsets are sorted by program categories, such as Movies, Sports, News, and so on. You can also choose from two program guide formats: Guide and List.

- The Guide format lists stations in ascending numerical order (such as the Master Guide).
- □ The List format lists programs in alphabetical order by program title, as shown below.



The buttons that appear for each program indicate start times.

To select a program, highlight the start time button and then press the + button.

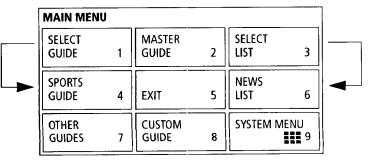
For example, in this sample Movie List, "Four Weddings and a Funeral," with a start time of 9:00PM, is highlighted.

### How SELECT GUIDE and SELECT LIST Change the Main Menu

Example: If you select the Sports Guide using SELECT GUIDE, button 4 of the Main Menu automatically changes to SPORTS GUIDE.

Similarly, button 6 of the Main Menu automatically updates to the last selection you made using SELECT LIST. The selections you make using SELECT GUIDE and SELECT LIST affect the program categories displayed in the Main Menu. The category you select using SELECT GUIDE changes button 4 of the Main Menu. The category you select using SELECT LIST changes button 6 of the Main Menu.

This feature allows you to recall the last program guide or list that you selected.



### Selecting a Program Guide or List By Program Category

Selecting CANCEL returns you to the previous screen, without saving your selections.

To select another guide or program guide format:

- **1** Press the MENU button to bring up the Main Menu.
- **2** Select SELECT GUIDE or SELECT LIST from the Main Menu. The Select Category screen appears.

Select a program category, such as MOVIES. A selected category appears with a checkmark ( $\checkmark$ ) beside it. Then select OK.

SELECT G	UIDE CATEGOR	Y		
MOVIES		SPECIALS	SERIES	OK CANCEL
NEWS	SHOPPING			HELP
	I	]		

**3** If the category you select has subcategories, the Select Subcategory screen appears.

Select the program subcategories you want (you can select more than one subcategory). A selected subcategory appears with a checkmark ( $\checkmark$ ) beside it. To deselect a subcategory, just select it again. The checkmark disappears. After you've made your selections, select OK.

SELECT MOV	IES SUBCA	TEG	IORY			 
ACTION/ ADVENTURE	CHILDREN	1	COMEDY	✓	DRAMA	OK CANCEL
FANTASY	HORROR	1	MUSICAL	1	ROMANCE	
SCIENCE FICTION	WESTERN	1	OTHER	~		 HELP
	WESTERN	1	OTHER	1		HEL

The program guide or list, which includes only stations that include programs in the category and subcategories you selected, appears.

The next time you display the Main Menu, it will include the Guide or List category that you selected. To change category selections, select SELECT GUIDE or SELECT LIST from the Main Menu.

Selecting ALL places a checkmark beside all the subcategories. Selecting NONE removes the checkmark from all the subcategories.

Selecting CANCEL returns you to the previous screen, without saving your selections.

.

The Custom Guide is a program guide that you can create to include only the stations you want.

### Note

See "Setting Up a List of Custom Stations" on page 53 for instructions on setting up your custom stations.

### To select the Custom Guide:

- **1** Press the MENU button to bring up the Main Menu.
- **2** Select CUSTOM GUIDE from the Main Menu..

MAIN MEN	U				
SELECT GUIDE	1	MASTER GUIDE	2	SELECT LIST	3
SPORTS GUIDE	4	EXIT	5	NEWS LIST	6
OTHER GUIDES	7	CUSTOM GUIDE	.8	SYSTEM M	ENU 9

The Custom Guide appears, which includes only stations that you specified when you set up your list of custom stations.

The Station Index is an on-screen display that contains the station logo (or call letters) of all the stations in the system. You'll find the Station Index useful when you want to tune to a specific station, rather than to a specific program.

### Note

Before you can bring up the Station Index, you must first clear the program guide from your TV screen. Pressing EXIT turns off the on-screen displays. Also, you may need to change to another station if a message appears, which requests that you press the + button to purchase the program, etc.

### To display the Station Index:

 $\Box \quad \text{Press the } - + \text{ button.}$ 

The Station Index appears. The station you are currently tuned to is automatically highlighted.

TATIO	N INDEX	(				
<b>206</b>	<b>207</b>	208	DIRECTN 209	DIRECTV 211	<b>TNT</b> 212	215
<b>мисн</b> 216	220	222	224	DISC 225	TLC 226	227
<b>USA</b> 229	TRIO 230	232	<b>DBS</b> 233	<b>OTNN</b> 235	<b>CM</b> 236	<b>2</b> 40

### To move through the Station Index:

- □ Press the **↑ ↓ ↓ ↓** buttons to move one station at a time.
- **D** Press the PAGE  $\widehat{\Box}$  and PAGE  $\overline{\bigcirc}$  buttons to page (move up or down two rows at a time).
- **D** Enter the station number, using the 0-9 buttons.

Your Station Index may not look exactly like this. The stations displayed depend on the programming you've ordered.

## Moving Through the Station Index

### Displaying Favorite Stations in the Station Index

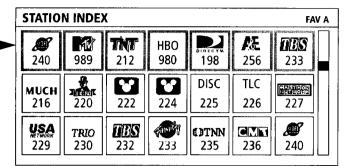
The top row contains your seven favorite stations from FAV A, FAV B, or FAV C.

The other rows represent all the other stations in the system.

### To display your favorite stations on the top row of the Station Index:

□ Press the FAVORITE button.

Pressing the FAVORITE button repeatedly cycles through the three Favorite Station Guides (FAV A, B, and C).



### Note

See page 45 for instructions on setting up your favorite stations.

### To select a program:

Press the + button to tune to the highlighted station. The Station Index disappears.

### To exit the Station Index without changing stations:

Press the EXIT button. The Station Index disappears, and you return to the station you were watching before displaying the Station Index.

## Selecting a Program from the Station Index

The Favorite Station Guide is a program guide that you can create to include up to seven of your favorite stations. You can create up to three Favorite Station Guides, identified as FAV A, FAV B, and FAV C.

212

233

TOM AND JERRY

SHOGUN

FAV A

HBO

980

967

EXIT TO

CURRENT STATION

THE NATURAL

TNT

TBS

### Note

240

NIGHT

198

PHILADELPHIA

GALLERY

See page 45 for instructions on setting up your favorite stations.

-IV

艇

### To bring up the Favorite Station Guide:

989

MUSIC VIDEOS

Press the FAVORITE button.

**FAVORITE STATION GUIDE** 

### Note

Before you can bring up the Favorite Station Guide, you must first clear the program guide from your TV screen. Pressing EXIT turns off the on-screen displays.

### Moving Through the Favorite Station Guide

### To move through the Favorite Station Guide:

256

BIOGRAPHY

- Press the arrow buttons to move one station at a time OR
- □ Enter the station number, by using the 0-9 buttons and pressing the ENTER button.

## To cycle through the three Favorite Station Guides (FAV A, FAV B, and FAV C):

Press the FAVORITE button repeatedly.

### To select a program:

Press the + button to tune to the highlighted station. The Favorite Station Guide disappears.

### To exit the Favorite Station Guide without changing stations:

Select "Exit to Current Station," which appears in the bottom right corner of the Favorite Station Guide (or press the EXIT button).

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The Other Guides option includes alternative program guides, which are made available by your program providers, such as DIRECTV and USSB. These guides may contain groups of stations with similar subjects, for example, special promotions or pay-per-view programs. OTHER GUIDES also includes buttons for going directly to future time slots in the program guide.

### To select one of these other guides:

- **1** Press the MENU button to bring up the Main Menu.
- **2** Select OTHER GUIDES from the Main Menu. The Select Other Guide screen appears.

Select a program category. A selected program provider guide appears with a checkmark ( $\checkmark$ ) beside it. Then select OK to display the category and subcategory selection screens.

SUBSCRPTN	PPV	PROMO	MULTIPLEX	OK CANC
THU 3:00 PM	THU 10:00 PM	FRI 3:00 AM	FRI 10:00 AM	HELP
FRI 3:00 PM	FRI 10:00 PM	ATTRACTIONS	]	-1

This list of program guides may change, as guides are added or changed by your program providers.

Selecting CANCEL returns you to the previous screen, without saving your selections.

**3** Select a program category and subcategory, as described on page 30.

The program provider guide, which includes only stations that include programs in the category and subcategories you selected, appears.

Displaying the Program Banner	The program banner provides useful information about the program you're currently watching. <b>Note</b> Before you can bring up the Program Banner, you must first clear the program guide from your TV screen. Pressing EXIT turns off the on-screen displays. Also, you may need to change to another station if a message appears, which requests that you press the + button to purchase the program, etc.				
	<b>To display the Program Banner:</b> Press the DISPLAY button.				
	The Natural 9:30-11:30 PM MON JUNE 22 9:35 PM RATED PG-13 🗳 🖂 📣 🔒 HBO 980				
	The Program Banner shows the program title, station name and number, start and end times, current date and time, and rating. It may also indicate that data services (⊇) and alternate audio tracks (♠) are available, that new mail has been received (▷), and whether or not the system is locked (♪).				
	To turn off the Program Banner, press the DISPLAY button again.				
	For information about selecting data services, see page 55; alternate audio tracks, see page 37; mail messages, see page 40; system lock, see page 48.				
Jumping Back and Forth Between Stations	You can use the JUMP button to switch or "jump" back and forth between two stations.				
	To display the last station you selected: <ul> <li>Press the JUMP button.</li> </ul>				
	<i>Note</i> You cannot jump to stations you tuned to using the CH+/CH- buttons.				

Your program providers may broadcast multiple audio tracks with a single video source. For example, a football game might use a different audio track for each sports commentator or a movie might include include both English and Spanish language audio tracks.

## To determine if an alternate audio track is available:

- **1** Tune to the program.
- **2** Press the DISPLAY button to bring up the Program Banner.

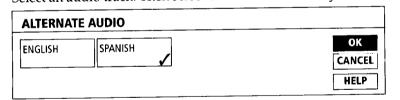
If the Program Banner includes the alternate audio symbol (4), this indicates that alternate audio tracks are available for that program.

#### To select an alternate audio track:

- **1** Press the MENU button to bring up the Main Menu.
- **2** Select SYSTEM MENU to bring up the System Menu.
- **3** Select ALTERNATE AUDIO.

SYSTEM MENU						
ALTERNATE AUDIO	1	CUSTOM SETUP MENU	CANCEL PURCHASE 3			
MESSAGES	4	EXIT 5	REVIEW PURCHASES 6			
		INSTALLATION MENU	MAIN MENU			

**4** The Alternate Audio screen appears, which lists only the audio tracks available for the program you are currently tuned to. Select an audio track. Then select OK to return to the System Menu.



**5** Select EXIT from the System Menu to return to the program you were watching.

The alternate audio track you select is available only while the current program airs. To change the default language for the audio of all programs, see "Setting a Default Language" on page 47.

## How to Determine if Alternate Audio Tracks Are Available for a Program

Selecting an Alternate Audio Track

Selecting CANCEL returns you to the previous screen, without saving your selections.

Use the Cancel Purchase screen if you order a pay-per-view program, and then decide you'd like to cancel the order before the program begins.

#### Note

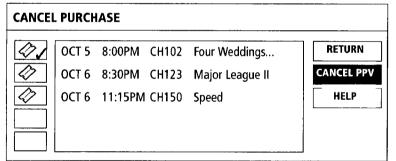
The Cancel Purchase screen lists only purchases made using the DSS receiver's remote control. It doesn't include purchases made by calling your program provider.

- **1** Press the MENU button to bring up the Main Menu.
- **2** Select SYSTEM MENU to bring up the System Menu.
- **3** Select CANCEL PURCHASE.

#### SYSTEM MENU

ALTERNATE AUDIO	1	CUSTOM S MENU	SETUP 2	CANCEL PURCHASE	3
MESSAGES	4	EXIT	5	REVIEW PURCHASES	6
		INSTALLAT MENU	TION 8		9

4 Select the program you want to cancel. You can cancel only one program at a time. The selected program appears with a checkmark (✓) beside it. Then select CANCEL PPV.



**5** The Confirm Cancel Purchase screen appears. Select YES to confirm your cancellation and return to the System Menu.

CONFIRM CANCEL PURCHASE						
Title: Price:	Four Weddings and a Funeral	YES				
Time:	Wed Oct 5 8:00PM - 9:30PM	NO				

**6** Select EXIT from the System Menu to return to the program you were watching.

**Chapter 4: Using the System Features** 

Once you tune to a purchased program, you cannot cancel its purchase.

Selecting RETURN returns you to the previous screen, without canceling the program's purchase.

Selecting NO returns you to the previous screen, without canceling the program's purchase.

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## **Checking Your Purchase Record**

Use the Review Purchases screen to see a record of recent purchases you've made through your DSS receiver.

#### Note

The Review Purchases screen lists only purchases made using the DSS receiver's remote control. It doesn't include purchases made by calling your program provider.

#### To check the purchase record:

- **1** Press the MENU button to bring up the Main Menu.
- **2** Select SYSTEM MENU to bring up the System Menu.

Occasionally, your program providers will send messages to your DSS receiver. These messages contain useful information about your system, such as information about new services, program promotions, or billing.

## How to Determine When You've Received Mail

There are several ways to tell if you have unread mail:

- □ The DSS receiver's front panel MESSAGE indicator is lit.
- □ An envelope () appears in the Program Banner, accessed by pressing the DISPLAY button.
- □ An envelope (☑) appears in menu item 9 (System Menu) of the Main Menu.

**Displaying Your Messages** 

#### To display your messages:

- **1** Press the MENU button to bring up the Main Menu.
- **2** Select SYSTEM MENU.

MAIN MEN	U				
SELECT GUIDE	1	MASTER GUIDE	2	SELECT LIST	3
MOVIE GUIDE	4	EXIT	5	MOVIE LIST	6
OTHER GUIDES	7	CUSTOM GUIDE	8	SYSTEM I	MENU 9

## **3** Select MESSAGES.

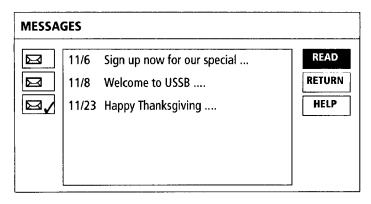
SYSTEM MEN	U	• *			
ALTERNATE AUDIO	1	CUSTOM S MENU	SETUP	CANCEL PURCHASE	3
MESSAGES	4	EXIT	5	REVIEW PURCHASES	6
		INSTALLA' MENU	10N 8	MAIN MENU	9

The message's date, along with the first few words of the message, appear.

## **Reading** a Message

#### To read a message:

1 Select the envelope from the Messages screen. A selected message appears with a checkmark (✓) beside it. Then select READ.



The full text of the message appears.

READ MESSAGE						
■✓ 11/23	RETURN					
Happy Thanksgiving from	ERASE					
everyone at DIRECTV.	HELP					

**2** To erase a message after you've read it, select ERASE. To keep a message after you've read it, select RETURN.

#### Note

Your mailbox can hold about 50 messages before exhausting the receiver's memory. To prevent accidental erasure, get in the habit of deleting your messages after you read them.

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# **Using the Custom Setup Menu**

Read this chapter to get information about customizing your system to match your personal viewing habits.

## **Overview**

Your DSS receiver includes several features you can use to customize your system to meet your individual preferences. You can:

- Create up to three Favorite Station Guides, with each containing up to seven stations (page 45).
- Set a default language for the audio of programs broadcast in multiple languages (page 47).
- Set system locks and limits, which allow you to control program viewing by ratings, spending amount, and station (page 48).
- Specify custom stations. In the Set Custom Stations screen, you specify stations from the Master Guide you want to skip. After you've set skipped stations, they will not appear in the Custom Guide (available in the Main Menu). These stations are also skipped over in the Station Index, and when you use the CH+/CH-buttons to change channels (page 53).
- □ Select a data service (page 55).

To customize your system, first bring up the Custom Setup Menu, as follows:

- **1** Press the MENU button to bring up the Main Menu.
- **2** Select SYSTEM MENU.

MAIN MEN	U				
SELECT GUIDE	1	MASTER GUIDE	2	SELECT LIST	3
MOVIES GUIDE	4	EXIT	5	MOVIES LIST	6
OTHER GUIDES	7	CUSTOM GUIDE	8	SYSTEM N	1ENU 9

**3** Select CUSTOM SETUP MENU.

ALTERNATE AUDIO	1	CUSTOM SETUR	CANCEL PURCHASE 3				
MESSAGES	4	EXIT 5	REVIEW PURCHASES 6				
		INSTALLATION MENU	MAIN MENU				

The Custom Setup menu appears.

CUSTOM SETUP	MENU	
	SET FAVORITE STATIONS 2	
SET DEFAULT LANGUAGE 4	EXIT 5	SET LOCKS AND LIMITS 6
	SET CUSTOM STATIONS 8	SYSTEM MENU

The following pages describe how to use the Custom Setup Menu to personalize your system.

## **Setting Up a Favorite Station Guide**

The Favorite Station Guide is a program guide that you create. You can create up to three Favorite Station Guides, with each guide containing up to seven of your favorite stations.

#### To set up a Favorite Station Guide:

- **1** Select SET FAVORITE STATIONS from the Custom Setup Menu.
- **2** Select FAV A, FAV B, or FAV C from the Set Favorite Stations screen.

 SET FAVORITE STATIONS

 FAV A
 RETURN

 FAV B
 HELP

 FAV C
 FAV C

A setup screen for the guide that you selected appears.

SET FAVORITE STATIONS: FAV A								
								OK CANCEL
CNN 202	CRT 203	HLN 204	DTV 205	ESPN 206	DTV 207	ESNa 208		CLEAR
DTV 209	DTV 210	DTV 211	TNT 212	DTV 213	DTV 214	E! 215		HELP
DTV 216	DTV 217	DTV 218	DTV 219	TCM 220	DTV 221	DIS1 222		

The system is shipped with no favorite stations set, so the first time you see this screen, the top row is blank.

- **3** To add or change a station, first highlight a button in the top row.
- **4** Do one of the following:
  - □ To select a station from the bottom rows of stations, press the → button. The highlight automatically moves to the stations in the bottom rows. Then go to step 5.
  - To select a station directly, enter the station's number, using the 0-9 buttons. Then repeat steps 3 and 4 for each station you want to include in the Favorite Station Guide.

The Set Favorite Stations screen displays three rows of seven stations. Each row represents one of the three Favorite Station Guides, labeled FAV A, FAV B, and FAV C.

The top row represents the stations that are currently set for the Favorite ———— Station Guide you selected.

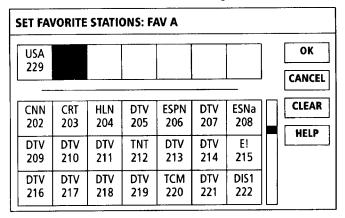
The bottom rows represent all the other stations in the system.

**5** To replace a favorite station in the top row, select a station from one of the bottom rows of stations.

#### Note

Use the PAGE  $\triangle$  and PAGE  $\Diamond$  buttons to quickly move through the lower rows of stations.

The new station you select automatically replaces the highlighted station in the top row, and the highlight automatically moves to the next favorite station button in the top row.



- **6** Repeat steps 4 and 5 for each station you want to include in the Favorite Station Guide.
- **7** Select OK when you're finished setting your favorite stations.
- **8** Select RETURN when you're finished. Or, repeat steps 2 through 7 to set up another Favorite Station Guide (FAV A, B, or C).

SET FAV	ORITE	STATI	ONS					
FAV A	USA 229	HLN 204	VH-1 965	A&E 250	ESPN 208	HBO 980	CNN 202	RETURN
FAV B								HELP
FAV C								

See "Selecting the Favorite Station Guide" on page 34 for instructions on displaying and using the Favorite Station Guides.

You can select CLEAR to automatically clear all the stations from the top row. Selecting CANCEL returns you to the previous screen, without saving your selections. Use the Set Default Language screen to specify the language you want to hear for programs broadcast in multiple languages.

For example, if you set the default language to Spanish and a program is broadcast in both English and Spanish, you'll automatically hear the audio in Spanish.

#### Note

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If the default language you select is not available for a program that you tune to, you will not hear the default language. Instead, you'll hear one of the languages available for that program (usually English).

#### To set a default language:

- **1** Select SET DEFAULT LANGUAGE from the Custom Setup Menu.
- **2** Select a language and then select OK.

SPANISH	FRENCH	GERMAN	OK CANCEL
IAPANESE	KOREAN	CHINESE	HELP

You return to the Custom Setup Menu, and the DSS receiver is set to play back the selected language, when that language is available.

#### Note

You can change the audio track for a program that uses multiple audio tracks (indicated by the **4**) symbol in the Program Banner) without changing the default language. For details, see "Selecting Alternate Audio" on page 37.

Selecting CANCEL returns you to the previous screen, without saving your selections.

The Locks and Limits feature gives you control over the use of your system. You can restrict program viewing by cost, ratings, and station. You can also set a lock to prevent the ordering of pay-per-view programs.

## To display the Set Locks and Limits screen:

Select SET LOCKS AND LIMITS from the Custom Setup Menu. 1

The Set Locks and Limits screen appears, with the current settings shown next to each button.

Select a lock or limit from the screen (see the descriptions below). 2

SET LOCKS AND LIMITS				
SPENDING LIMIT	None	LOCK		
RATINGS LIMIT	NC17	HELP		
STATION LOCKS	0 Station(s) Currently Locked			
PPV LOCK	Pay-Per-View Unlocked			

#### Note

Your DSS receiver is shipped to you unlocked, with the default settings as described below.

Spending Limit	Lets you set a maximum spending limit for a single pay-per-view program. When the system is locked, you cannot purchase a program that costs more than the amount set. <b>The default setting is \$10.00.</b>
Ratings Limit	Allows you to set a maximum ratings limit. When the system is locked, you cannot view programs rated higher than the rating set. <b>The default rating is R.</b>
Station Locks	Lets you prevent the viewing of stations that you lock. When the system is locked, programs that appear on locked stations cannot be viewed. <b>The default is no</b> stations locked.
PPV Lock	Allows you to prevent PPV purchases. When the system and the PPV option are locked, pay-per-view programs cannot be purchased. <b>The default setting is unlocked</b> .

#### Note

After you've set a lock or limit, you must lock the system before any locks or limits take effect. Locking the system is described on page 51.

If your system is locked, the padlock symbol appears ( 🔒 ), and you must first unlock it before you can make any changes to the locks and limits settings. See "Unlocking Your System" on page 52 for details.

## **Setting a Spending Limit**

#### To set a spending limit:

- **1** Select SPENDING LIMIT from the Set Locks and Limits screen.
- 2 Enter a spending limit. Use the 0-9 or ↑ and ↓ buttons to enter the numerical value. (If you use the arrow buttons to enter the value, use the ← and ➡ buttons to move to the previous or next position.)

Selecting NO LIMIT allows you to purchase any pay-per-view program, no matter how much it costs.

Selecting CANCEL returns you to the previous screen, without saving your selections.

## **Setting a Ratings Limit**

Selecting ALL allows viewing of all programs. Selecting NONE prevents the viewing of all programs.

Selecting CANCEL returns you to the previous screen, without saving your selections.

SET SPENDING LIMIT		
\$	OK CANCEL	
	NO LIMIT	
	HELP	

- **3** Select OK to return to the Set Locks and Limits screen. Then set any other locks and limits, if necessary.
- **4** Lock your system, as described in "Locking Your System" on page 51.

#### To set a ratings limit:

- **1** Select RATINGS LIMIT from the Set Locks and Limits screen.
- 2 Select a rating, beyond which programs cannot be watched. Locked ratings appear with a key (↔) beside them. For example, in the following screen, the ratings limit has been set to PG.

SET RATINGS LIMIT				
NR (NOT RATED)	G	PG	PG-13	OK CANCE
NC-CONTENT	R	NR-MATURE	NC-17	ALL
				NONE
				HELP

- **3** Select OK to return to the Set Locks and Limits screen. Then set any other locks and limits, if necessary.
- **4** Lock your system, as described in "Locking Your System" on page 51.

## **Setting Station Locks**

To quickly unlock or lock all stations, select ALL (to lock all) or NONE (to unlock all). Selecting CANCEL returns you to the previous screen, without saving your selections.

## Setting the Pay-Per-View Lock

Selecting CANCEL returns you to the previous screen, without saving your selections.

#### To set station locks:

- **1** Select STATION LOCKS from the Set Locks and Limits screen.
- 2 Select stations that you want to lock from viewing. A locked station appears with a key ( ) beside it. For example, in the following screen, stations 203, 204, 206, and 209 have been locked.

To unlock a station, just select it again. The key (🛥) disappears.

SET STATION LOCKS							
CNN	CRT	HLN	DTV	ESPN	DTV	ESNa	OK
202	203	204 <b></b>	205	206	207	20 <b>8</b>	
DTV	DTV	DTV	TNT	DTV	DTV	E!	
209	210	211	212	213	214	215	
DTV	DTV	DTV	DTV	TCM	DTV	DIS1	NONI
216	217	218	219	220	221	222	
DTV	DIS2	DISC	TLC	TOON	DTV	USA	HELP
223	224	225	226	227	228	229	

#### Note

You can use the PAGE 1 and PAGE 2 buttons to quickly move through the rows of stations. You can also use the 0-9 buttons to enter the station number directly.

- **3** Select OK to return to the Set Locks and Limits screen. Then set any other locks and limits, if necessary.
- **4** Lock your system, as described in "Locking Your System" on page 51.

#### To set the pay-per-view lock:

- 1 Select PPV LOCK from the Set Locks and Limits screen.
- **2** Select LOCK to prevent PPV program purchases. Select UNLOCK to allow PPV program purchases.

SET PPV LOCK			
LOCK	UNLOCK	OK CANCEL HELP	

- **3** Select OK to return to the Set Locks and Limits screen. Then set any other locks and limits, if necessary.
- **4** Lock your system, as described in "Locking Your System" on page 51.

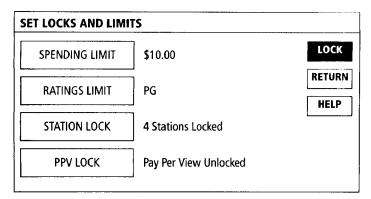
#### Note

You can also set a PPV lock by setting the spending limit to \$0.00. See "Setting a Spending Limit" on page 49 for details.

## Locking Your System

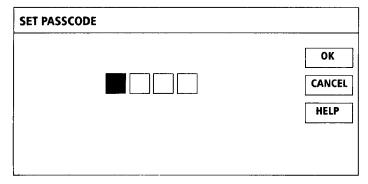
#### To lock an unlocked system:

**1** Select LOCK from the Set Locks and Limits screen.



2 The Set Passcode screen appears. Enter a four-digit passcode number. Use the 0-9 or ↑ and ↓ buttons to enter the numerical value. (If you use the arrow buttons to enter the value, use the ← and ➡ buttons to move to the previous or next position.)

Each number you enter appears as an asterisk ( $\star$ ), which keeps your passcode secret.



#### Note

**DON'T FORGET YOUR PASSCODE.** You'll need this number to unlock your system or to make any changes to the locks and limits you've set. If you do forget your passcode, call your program provider for assistance.

**3** When prompted, enter your passcode again. (This confirms your selection of a passcode number.)

**4** Select OK to return to the Set Locks and Limits screen.

Your system is now locked, as indicated by the closed padlock ( ) in the Set Locks and Limits screen. All locks and limits you've set are now in effect. The padlock also appears in the Program Banner to remind you of the locked status.

Selecting CANCEL returns you to the previous screen, without saving your selections.

#### Overriding the System Lock

You can temporarily override any locks or limits that have been set if you know the system passcode.

For example, if you try to watch a program on a locked station, a message identifies the lock or limit exceeded. After you press the +- button, the passcode screen appears. By entering the passcode, you can temporarily unlock the system. The system remains unlocked until you reset the lock.

### To reset a system lock override:

Turn off the DSS receiver, and then turn it on again.

The system locks, and all locks and limits are again in effect.

#### Note

*If you override the system lock, be sure you reset the lock. If you want to unlock the system on a more permanent basis, follow the procedures under "Unlocking Your System" below.* 

## Unlocking Your System

### To unlock a locked system:

1 Select SET LOCKS AND LIMITS from the Custom Setup Menu.

The Set Locks and Limits screen appears, with the current settings shown next to each button. The padlock ( $\frac{1}{2}$ ) indicates that the system is currently locked.

**2** Select UNLOCK from the Set Locks and Limits screen.

SET LOCKS AND LIM	ß	
SPENDING LIMIT	\$10.00	UNLOCK
RATINGS LIMIT	PG	RETURN HELP
STATION LOCK	4 Stations Locked	
PPV LOCK	Pay Per View Unlocked	

- **3** When the Set Passcode screen appears, enter the correct four-digit passcode.
- 4 Select OK.

Your system is now unlocked, and all locks and limits previously set are no longer in effect.

While you're watching programs, you can check the status of the system lock by pressing the DISPLAY button to bring up the Program Banner. If no padlock appears, this means the system is unlocked. A closed padlock () means the system is locked. An open padlock () means the system has been temporarily unlocked using the system lock override.

# Determining the Status of the System Lock

If there are stations listed in the Master Guide that you don't subscribe to or watch often, you can use the Set Custom Stations feature to specify which stations from the Master Guide you want to skip. After you've set skipped stations, they will not appear in the:

- Custom Guide (a program guide available in the Main Menu)
- Station Index
- □ Stations that appear when you're using the CH+/CH- buttons to change channels

#### Note

*Skipped stations will continue to be available in the Master Guide and all other program guides.* 

#### To define a list of custom stations:

- **1** Select SET CUSTOM STATIONS from the Custom Setup Menu.
- **2** Select stations that you want to skip.

A station that appears with a checkmark ( $\checkmark$ ) beside it will be skipped. For example, in the following screen, stations 203, 208, and 213 are set to be skipped.

To set a station so that it is not skipped, just select it again. The checkmark ( $\checkmark$ ) disappears.

SET CUSTOM STATIONS							
CNN	CRT	HLN	DTV	ESPN	DTV	ESNa	
202	203	204	205	206	207	208 🧹	
DTV	DTV	DTV	TNT	DTV	DTV	E!	AUTO
209	210	211	212	213 🖌	214	215	
DTV	DTV	DTV	DTV	TCM	DTV	DIS1	
216	217	218	219	220	221	222	
DTV	DIS2	DISC	TLC	TOON	DTV	USA	HELP
223	224	225	226	227	228	229	

#### Note

Use the PAGE  $\bigcirc$  and PAGE  $\bigcirc$  buttons to quickly move through the rows of stations. You can also use the 0-9 buttons to enter the three-digit station number directly.

**3** Select OK when you're finished setting skipped stations.

#### To see the results of your Custom Stations settings:

 Use the Custom Guide (page 31), Station Index (page 32), or CH+/ CH- buttons.

Chapter 5: Using the Custom Setup Menu 53

To have the DSS receiver automatically skip all stations from the Master Guide that you are not authorized to receive, select AUTO. See "Using the AUTO Skip Feature" on page 54 for details.

To quickly skip or "unskip" stations, select ALL (to skip all) or NONE (to skip none).

Selecting CANCEL returns you to the previous screen, without saving your selections.

## Using the AUTO Skip Feature

Selecting STOP interrupts the Auto Skip process and returns you to the previous screen, which displays the stations that have been set to be skipped thus far. When you select the AUTO button, the DSS receiver automatically scans all the stations in the current Master Guide. During this scanning process, the DSS receiver determines which stations you are not authorized to watch and then sets these stations to be skipped. You can use this feature as a starting point to creating your own list of custom stations.

For example, if there are stations that appear in the Master Guide to which you do not subscribe, the AUTO function automatically marks these stations to be skipped. This saves you the trouble of having to determine which of the 150+ stations in the Master Guide you cannot view and then having to manually set each of these stations to be skipped.

#### To use the AUTO Skip feature:

- 1 Select SET CUSTOM STATIONS from the Custom Setup Menu.
- **2** Select the AUTO button.

The DSS receiver begins to evaluate all the stations in the Master Guide, and displays a status bar, similar to the following.

8% completed	
Evaluating channel 150. Please wait	

#### Note

This process may take a few minutes to complete.

When the DSS receiver is finished scanning, the station list reappears, with checkmarks ( $\checkmark$ ) beside stations that are set to be skipped.

**3** Select OK to save your selections. Or select additional stations to be skipped or unskipped.

#### Note

You may want to re-run the Auto skip procedure periodically in case your program providers make changes or additions to their station lineups.

In the future, your program providers may make available data services, which you can access through specific stations using the DSS receiver's wide band data port. For details about using the data port to access these data services, call your program providers.

## How to Determine if Data Services Are Available on a Station

## Selecting a Data Service

DATA SERVICES appears only when the station you're tuned to includes data services.

Selecting CANCEL returns you to the previous screen, without saving your

selections. The titles of the data services may be different,

based on the service being provided.

## To determine if data services are available on a specific station:

- **1** Tune to the station.
- **2** Press the DISPLAY button to bring up the Program Banner.

If the Program Banner includes the data services symbol (**D**), this indicates that data services are available for that specific station.

#### To select a data service:

1 Select DATA SERVICES from the Custom Setup Menu.

CUSTOM SETUP N	AENU		
	SET FAVORITE STATIONS 2		
SET DEFAULT LANGUAGE 4	EXIT 5	SET LOCKS AND LIMITS 6	,
DATA SERVICES 7	SET CUSTOM STATIONS 8	SYSTEM MENU	)

**2** The Data Services screen appears, which lists only the data services that are available for the station you are currently tuned to.

DATA 1	DATA 2	DATA 3	DATA 4	OK
				CANCEL
DATA 5	DATA 6	DATA 7	DATA 8	DEFAULT
				BAUD
				HELP

# Chapter 5: Using the Custom Setup Menu 55

**3** Select one of the following:

To Do This	Do This
Change the data service for the current station only	Select the data service and then select OK.
Change the data service for all stations	Select DEFAULT (then see "Changing the Default Data Service" below).
Change the baud rate for the DSS receiver's wide band data port	Select BAUD (then see "Setting the Baud Rate" below).

Use the Default Data Services screen to select a default data service for all stations that provide data services.

#### To change the data service for all stations:

- **1** Select DEFAULT from the Data Services screen.
- **2** Select a default data service and then select OK.

DLIAULIDA	TA SERVICES	5		
DATA 1	DATA 2	DATA 3	DATA 4	OK CANCEL
DATA 5	DATA 6	DATA 7	DATA 8	HELP

## Setting the Baud Rate

To set the baud rate for the DSS receiver's data port:

- 1 Select BAUD from the Data Services screen.
- **2** Select a baud rate for the data port and then select OK.

SET BAUD RATE				
2400	4800	9600	19200	
				HELP

Selecting CANCEL returns you to the previous screen, without saving your selections.

## Changing the Default Data Service

Selecting CANCEL returns you to the previous screen, without saving your selections.

The titles of the data services may be different, based on the service being provided.

# Chapter 6

# **Using the Installation Menu**

Read this chapter to set up your DSS receiver for the first time, check the antenna's signal strength, or to run a system test to diagnose any difficulties you may be having with your system.

## **Overview**

To set up your system, first bring up the Installation Menu, as follows:

- **1** Press the MENU button to bring up the Main Menu.
- **2** Select SYSTEM MENU from the Main Menu.

MAIN MEN	U				
SELECT GUIDE	1	MASTER GUIDE	2	SELECT LIST	3
MOVIES GUIDE	4	EXIT	5	MOVIES LIST	6
OTHER GUIDES	7	CUSTOM GUIDE	8	SYSTEM	MENU 9

**3** Select INSTALLATION MENU from the System Menu.

SYSTEM MENU					
ALTERNATE AUDIO 1		CUSTOM S MENU	ETUP 2	CANCEL PURCHASE	3
MESSAGES	4	EXIT	5	REVIEW PURCHASES	6
		INSTALL/ MENU	ATION 8	MAIN MENU	9

The Installation Menu appears:

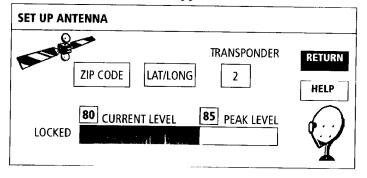
INSTALLATIO	N M	ENU	
		REPLACE ACCESS CARD 2	
SET UP ANTENNA	4	EXIT 5	SET ASPECT RATIO 6
		RUN SYSTEM TEST 8	SYSTEM MENU

The following pages describe how to use the Installation Menu to set up your system. To install the satellite antenna, or to check the current signal level of the antenna, use the Set Up Antenna screen.

#### Note

Make certain that the signal strength of the satellite antenna is optimized. If the signal is not optimized, you may experience losses in audio or video, especially during rain, snow, or other conditions that tend to degrade signal performance. See the Satellite Antenna Installation Manual for details on using the Set Up Antenna screen to point the dish and optimize the antenna's signal strength.

- **1** Select SET UP ANTENNA from the Installation Menu.
- **2** The Set Up Antenna screen appears.



To determine the elevation and azimuth settings for the satellite antenna, select ZIP CODE or LAT/LONG.

- **ZIP CODE** uses your five-digit zip code to determine the elevation and azimuth settings.
- □ LAT/LONG uses your location's latitude and longitude to determine the azimuth and elevation settings.
- □ The **Signal Strength Meter** indicates the current signal strength of the antenna.
- □ The **Transponder** option allows you to select a transponder number from 1 to 32. You should not need to change this number (the default is 2) unless you're instructed to do so by your program provider.

See the *Satellite Antenna Installation Manual* for details on using the Set Up Antenna screen to point the dish and optimize the antenna's signal strength.

**3** Select RETURN to return to the Installation Menu.

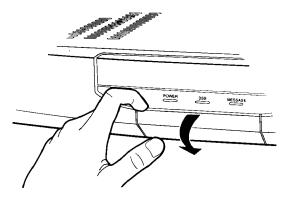
Selecting RETURN returns you to the Installation Menu.

In the event that your program providers need to send you a new access card, use the Replace Access Card option to initialize your new card. During this process, you'll follow the on-screen instructions to copy information from the old card onto the new card. After you initialize the new card, your old card becomes invalid.

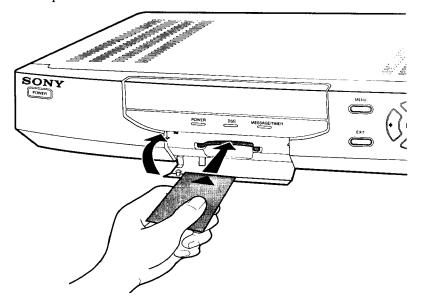
#### To replace your access card:

**1** Insert your old access card, if you removed it, as follows:

Open the door to the access card: Place your fingertip in the slot as shown (or carefully use the edge of a coin), and gently pull the door down.



Then insert the card, arrow side up, as shown, and gently push the door up to close it.

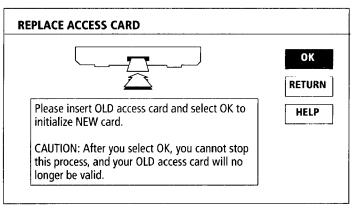


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**Caution** Handle the door gently to avoid breaking it. **2** Select REPLACE ACCESS CARD from the Installation Menu.

INSTALLATION MENU			
	REPLACE ACCESS CARD	<b>2</b> /	
SET UP ANTENNA 4	EXIT	5	SET ASPECT RATIO 6
	RUN SYSTEM TEST	8	SYSTEM MENU

**3** When the Replace Access Card screen appears, select OK to begin copying your old access card.



**4** Follow the instructions as they are displayed to complete the procedure.

When the message "Replace Access Card Procedure Complete" appears, select OK to return to the Installation Menu.

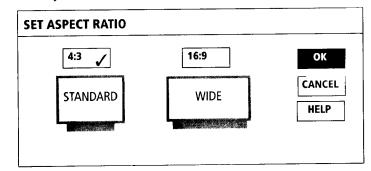
Selecting RLTURN returns you to the Installation Menu, without starting the initialization process.

# **Setting the Aspect Ratio**

Use the Set Aspect Ratio option to set the DSS receiver's display to match your TV's picture.

#### To set the aspect ratio:

- **1** Select SET ASPECT RATIO from the Installation Menu.
- **2** Select one of the options, based on the type of TV you have:
  - □ If you have a standard TV, select 4:3.
  - □ If you have a wide-screen TV, select 16:9.



**3** Select OK to return to the Installation Menu.

Selecting CANCEL returns you to the Installation Menu, without saving your selection. The System Test lets you check the integrity of your system's components, including:

- Antenna signal
- System tuning
- Phone line
- Access card

Use the System Test if you are experiencing problems with your system.

#### To run the System Test:

- **1** Select RUN SYSTEM TEST from the Installation Menu.
- **2** Select TEST.

RUN SYSTEM TEST		
TEST		
RETURN		
HELP		
L		

The System Test checks all the components automatically, and displays the result of each test.

**3** Select RETURN to return to the Installation Menu.

Check your system for any of the following:

- The access card test will fail if you have not yet called your program providers to establish service. After your service has been established, the access card test should pass.
- □ Check that all cables are connected properly to the DSS receiver.
- Check that the satellite antenna is installed correctly, and that the signal has been optimized. See the manual that came with the satellite antenna for details.
- Check that the phone line connected to the DSS receiver is working properly.
- Check that the access card is inserted properly.

If you cannot resolve problems reported by the System Test, see "Customer Support" on page 2.

## Chapter 6: Using the Installation Menu 63

If The System Test Reports Any Problems...

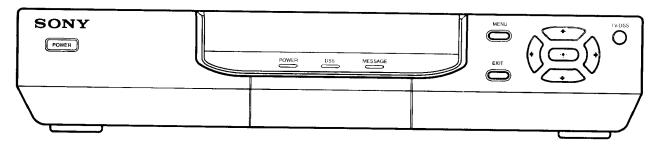
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# **Other Information**

This appendix includes supplementary information, including:

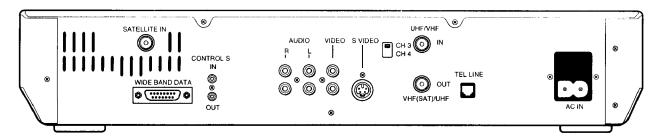
- □ Locations and descriptions of the controls and indicators on the front and back panels of the DSS receiver (page 66).
- Remote control button descriptions (page 68).
- □ Programming the remote to operate your TV and cable box (page 70).
- □ Troubleshooting information (page 72).
- □ Precautions (page 75).
- □ FCC Information (page 76).
- Limited warranty (page 77).
- □ Specifications (page 78).
- ☐ Index (page 79).

## Front Panel



Button	Description
POWER Button	Turns the DSS receiver on and off.
MENU Button	Brings up the Main Menu.
EXIT Button	Clears all on-screen displays, including program guides, menus, etc. If you press EXIT before you complete your selections, the previous selections are restored.
	The arrow buttons highlight items in the on-screen displays (program guides, menus, etc.). The → button selects highlighted items. When pressed during normal DSS-viewing, the → button brings up the Station Index (unless a message appears).
TV/DSS Button	Switches the output of the DSS receiver between TV (normal TV programs), if you've connected a TV cable or antenna, and DSS programs.
Power Indicator	Indicates whether the DSS receiver is on or off.
DSS Indicator	Indicates whether the receiver is set for DSS mode (on) or TV mode (off)
Message Indicator	Flashes to indicate you have an unread message.

## Back Panel



Connector	Description	Cable Type
SATELLITE IN	Connects to the LNB on the satellite antenna.	RG6 Coaxial (75-ohm/F-type)
WIDE BAND DATA	Allows you to connect your DSS receiver to new technologies (such as high-definition television), as they are introduced. Additional accessories may be required.	Depends on future applications (D-sub 15 pin)
CONTROL-S (IN/OUT)	Allows you to pass on remote control signals to another Sony infrared-controlled audio or video component.	Audio mono miniplug
AUDIO (R)/(L) OUT	Connects your DSS receiver to the right and left audio inputs of your audio or video component.	Audio (2) (RCA-type)
VIDEO OUT	Connects your DSS receiver to your TV or VCR's video input.	Video (RCA-type)
S-VIDEO OUT	Allows you to connect your DSS receiver directly to your TV (if your TV has S-VIDEO IN).	S-Video (4-pin mini DIN)
CH3/CH4 Switch	Determines the TV channel on which programs from the DSS receiver can be viewed.	
VHF/UHF IN	Allows you to connect your DSS receiver to your normal (terrestrial) TV or cable TV service.	RG59 Coaxial (75-ohm/F-type)
VHF(SAT)/UHF OUT	Connects to your TV or VCR.	RG59 Coaxial (75-ohm/F-type)
TEL LINE	Connects your DSS receiver to a telephone jack. This allows you to order pay-per-view programs using the remote control.	Telephone (RJ-11)
AC IN	Connects your DSS receiver to a 120V AC outlet.	AC

After you've installed the batteries and programmed the remote control, use these procedures to operate your system components:

- Select the component that you want to use: To operate a cable box, TV, or the DSS receiver, press the corresponding FUNCTION button.
- **2** Aim the remote control at the component.
- **3** Press the POWER button of the component to turn it on and off.

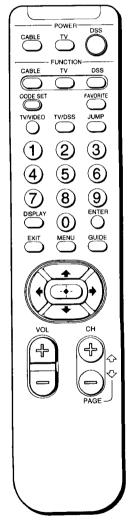
To control other functions of the component, see the table that follows.

#### Note

Buttons described in the following table can operate components other than the DSS receiver only if you've programmed the remote and the component supports the function described. See page 70 for instructions on programming the DSS remote.

Button	Operates	Description
POWER	CABLE	Turns the cable box on and off.
	TV	Turns the TV on and off.
	DSS	Turns the DSS receiver on and off.
FUNCTION	CABLE	Puts the remote in cable mode. In cable mode, the remote operates your cable box.
	TV	Puts the remote in TV mode. In TV mode, the remote operates your TV.
	DSS	Puts the remote in DSS receiver mode. In DSS mode, the remote operates your DSS receiver.
CODE SET	DSS	Used for programming the remote to operate your TV or cable box
FAVORITE	DSS	Brings up the Favorite Station Guide, if you've created one. When pressed repeatedly, cycles through all the Favorite Station Guides that have been created.
TV/VIDEO	TV	Switches the input of the TV.
TV/DSS	DSS	Switches the output of the DSS receiver to TV (normal TV programs), if you've connected a TV cable or antenna, or to DSS programs.
JUMP	DSS TV Cable	Tunes to the last station you were tuned to.
0-9	DSS TV Cable	Specifies the station number. DSS: In menus, selects the menu item with the corresponding number. Also, in some screens, used to enter numerical values (such as a spending limit or passcode).





Button	Operates	Description
DISPLAY	DSS TV	Brings up (or removes) the Program Banner (DSS) or other display (TV).
ENTER	DSS TV Cable box	Used with 0-9 buttons to change stations without any delay in tuning.
EXIT	DSS TV	Clears all on-screen displays, including program guides, menus, etc. If you press EXIT before you complete your selections, the previous selections are restored.
MENU	DSS TV	Brings up the Main Menu (Sony-brand TVs only.)
GUIDE	DSS	Brings up the Master Guide. If you're already in a program guide, pressing GUIDE repeatedly brings up future time slots in the guide.
	DSS TV	The arrow buttons highlight items in the on- screen displays (program guides, menus, etc.). The → button selects highlighted items. When pressed during normal DSS-viewing, the → button brings up the Station Index (unless a message appears).
VOL+/-	TV	Raises and lowers the volume.
CH+/- (PAGE 介小)	DSS TV	Moves to the next (+) or previous (-) station during normal viewing. In DSS program guides and some setup screens, these buttons page through the on-screen displays.

The DSS receiver's remote control is preset at the factory to operate Sony brand TVs. If you have a TV other than Sony brand, or you have a cable box that you want to control with the DSS receiver's remote, use the following procedures to program the remote to control these components.

#### Note

Your components must have infrared (IR) remote control capability in order to be used with the DSS receiver's remote.

#### To program the DSS receiver's remote:

- **1** Manually turn on the component that you want to program.
- **2** Turn to "Programmable Codes" on page 71, and find the threedigit code number for your component. If more than one code number is listed, use the number listed first to complete the following procedures.
- **3** Press the CODE SET button.
- **4** Press the FUNCTION button (CABLE or TV) for the component you're setting up.
- **5** Enter the three-digit code number.
- **6** Press the ENTER button.

#### To Check if the Code Number Works

Use the following procedure to make sure the code you've entered works:

- **1** Aim the DSS receiver's remote at the component and press the POWER button that corresponds to that component.
- **2** If the component responds, try the CH+ and CH- buttons. If the component responds, you're done. Use the space below to record the code numbers for your components.



If the code doesn't work:

- □ Try programming the remote using the other codes listed for your component.
- If you cannot get your component to respond to the DSS receiver's remote even after trying all the code numbers for your component your component may not be compatible with the DSS receiver's remote. If this happens, you must use your component's own remote to operate it.

You must perform step 4 within 10 seconds of step 3, or you must start again from step 3.

You must perform step 5 within 10 seconds of step 4, or you must start again from step 3. To cancel the operation, press the ENTER button.

## Programmable Codes

## TV Codes

Manufacturer	Code
Sony	101
Admiral (M. Wards)	102, 114, 109
ABC	112
Bell & Howell (M. Wards)	114, 109, 138
Brocsonic	103, 112
Craig	122, 123, 120, 121
Croslex	111
Curtis Mathis	103, 119, 123
Daewoo	135, 136, 103
Daytron	113
Emerson	122, 113, 120, 121, 123, 103, 115
Fisher	125
General Electric	102, 118, 103, 107
Goldstar	103, 113, 112, 130
Hitachi	131, 113, 103, 132
JC Penny	103, 102, 130, 107
JVC	128, 129
KTV	133, 113, 103, 123, 134
LXI (Sears)	102, 103 111, 125, 119, 112
Magnavox	111, 112, 113, 107
Mitsubishi/MGA	124, 103, 112
NEC	103, 112
Panasonic	118, 116, 117, 107
Philco	111, 118, 109
Philips	111
Pioneer	137, 118, 119
Portland	103, 108
Quasar	110, 107
Radio Shack	102, 112, 124, 123
RCA/Proscan	102, 103, 104, 105, 106, 107, 108
Samsung	126, 112, 113, 103
Sanyo	125
Scott	123, 112

Manufacturer	Code	
Sharp	114, 113, 115	
Signature 2000 (M. Wards)	114, 109	
Sylvania	111, 112, 108	
Symphonic	123, 139	
Toshiba	119, 114	
Videch	131, 103, 112	
Wards	113, 103, 115, 112	
Zenith	108, 110	

## Cable Box Codes

Code		
222, 223, 224, 225, 228		
201, 202, 203, 204, 205, 206, 207 208, 218		
227, 228, 229		
219, 220, 221		
214, 215		
209, 210, 211		
216, 217		

# Troubleshooting

Symptom	Ро	ssible Causes and Remedies
No picture (poor picture quality or loss of picture	)	If you are receiving only stations 100, 200, and 999, call your program providers to have your programming activated.
		Check to make sure the DSS receiver is on and set to DSS mode. See page 66
	ũ	Check to make sure your access card is inserted properly into the DSS receiver.
	ū	Run the System Test to verify that your system is working properly. See page 63.
		Check the satellite antenna's signal strength. See page 59.
		Check the connections to your TV (and other components). See the Satellite Antenna manual and Chapter 3 of this manual.
		Check to make sure your TV (and other components) are set to receive the DSS signal (channel 3 or 4, VIDEO1, etc.), as appropriate to the way your system is connected. See Chapter 3.
		Some pay-per-view programs may be protected by Macrovision copy- protection at the discretion of the copyright owner. To ensure a quality picture, make sure that the signal is coming directly from the DSS receiver and not through your VCR. Call your program providers for details.
	ū	Make sure the RG-6 cable is properly connected to the antenna's LNB. If the Signal Seeker is not flashing on the LNB, there may be an electrical short in the RG-6 cable and you will need to replace it.
		In rare cases, the picture may be distorted if you connected a terrestrial TV antenna to the UHF/VHF IN jack of the receiver. This distortion could occur if the channel selector on the back of the receiver is set to a channel that is normally received on channel 3 or 4 of your TV. For example, you can receive a local station on channel 4, and the channel selector is set to channel 4. If this happens, set the channel selector to the other channel (3 or 4), whichever one is not used on your TV.
Cannot access program		Check to make sure that you are subscribing to the station you are trying to tune to. Call your program providers if you are not sure.
		Check to make sure the system is not locked. See Chapter 5.
		Check to make sure the station isn't set to be skipped. See page 53.
Cannot order pay-per-view program		Check to make sure you've connected the DSS receiver to a phone line.
		It may be too late to purchase this program. Check for other show times. See page 28.
		If the message "Purchase information not available" appears, you must call your program provider (DIRECTV or USSB) to order the program.
		Check to make sure the PPV option is not locked. See Chapter 5.
		Your access card may be full. Call your program provider.
Cannot find the station of the pay-per- view program you've ordered		See "Checking Your Purchase Record" on page 39 to get information (station, start times, etc.) about programs you've ordered.

Symptom	Possible Causes and Remedies		
Cannot cancel a pay-per-view order via the Cancel Purchase menu option	G	You cannot cancel pay-per-view orders that you've watched or tuned to. Also, you can cancel only programs you've ordered using the DSS remote control. Call your program providers for details.	
Program guide does not bring up the program you've chosen		You must press the -+- button to select the program you've highlighted. Although the guide automatically tunes to stations you highlight in any of the guides, you must press the -+- button to complete your selection.	
Cannot bring up the Station Index (+ button)		You cannot bring up the Station Index while a program guide is displayed or if a message such as, "Press + to purchase" appears. Press the EXIT button to clear any on-screen displays. Also, try switching to another non- PPV station.	
Cannot display favorite stations		You must set up your Favorite Station Guides before favorite stations can b displayed. See page 45.	
Ratings limit, spending limit, or pay- per-view lock not working properly		Check locks and limits. Then check that the system is locked. See Chapter 5.	
Cannot access locks or limits screens		The system must be unlocked before you can make changes to the locks and limits. See Chapter 5.	
Cannot lock or unlock the system		Make sure you've entered the correct passcode. If you've lost or forgotten your passcode, call your program provider. See "Customer Support" on page 2.	
Alternate audio track is not available		Not all programs offer alternate audio tracks. See page 37.	
Language of audio track is incorrect	0	Check default language setting. The program provider may not make available all the languages displayed in the Set Default Language screen. See page 47. Check alternate audio track setting. See page 37.	
Cannot record DSS program on VCR		Check to make sure the VCR is connected correctly, and that the VCR is set to receive the signal from the DSS receiver. See Chapter 3.	
		Make sure you are not trying to record a pay-per-view program that is copy-protected by Macrovision. Some pay-per-view programs are copy- protected at the discretion of the copyright owner. Call your program provider for details.	
Main Menu, buttons 4 and 6, do not include the program categories that you want		Use SELECT GUIDE to change the program category shown in button 4. Use SELECT LIST to change the program category shown in button 6. See page 29.	
Access card problems		Check that the card is inserted properly. See page 60.	
		Call your program providers. See "Customer Support" on page 2.	

Symptom	Possible Causes and Remedies		
Remote control doesn't work	➡ To operate your TV or cable box, make sure you've programmed the remote properly. See "Programming the Remote" on page 70. Note: The remote codes may be erased whenever you remove the batteries. Program the remote again if you've removed or replaced the batteries.		
	Press the appropriate FUNCTION button (DSS, TV, CABLE) for the component you want to operate.		
	❑ Check to make sure the batteries are inserted correctly, and that the batteries are not dead. See page 7.		

If you are unable to resolve problems with your system, please see "Customer Support" on page 2 for customer support information and telephone numbers.

# 74 Appendix: Other Information

# **Precautions**

On Safety	i di	If you spill or drop anything into the cabinet, unplug the receiver and have it checked by qualified personnel before operating it any further.
	U	Operate the receiver only on 120 V AC.
	D	For detailed safety precautions, see the "Important Safeguards" leaflet that came with the receiver.
On Power Sources		The receiver continues to draw power from the AC power source as long as it is connected to the wall outlet, even if the receiver itself has been turned off.
		If you are not going to use the receiver for a long time, be sure to disconnect the receiver from the wall outlet. To disconnect the AC power cord, grasp the plug itself; never pull the cord.
		To further protect the receiver from damage caused by lightning or power surges, connect a power surge protector to your telephone line, AC power cord, and external antennas.
		One blade of the plug is wider than the other for the purpose of safety and will fit into the wall outlet only one way. If you are unable to insert the plug fully into the outlet, contact your dealer.
		If the AC power cord gets damaged and needs to be replaced, have it done at a qualified service shop only.
On Placement		Place the receiver in a location with adequate ventilation to prevent heat build-up in the receiver and prolong the life of the receiver.
		Do not place the receiver in a location where it will be exposed to extreme hot or cold temperatures. Avoid direct sunlight and do not place near heat sources.
	۵	Do not place the receiver in a location subject to excessive dust or mechanical vibration. Protect from vibration at all times.
		Do not place anything on top of the receiver, which might block the ventilation holes and cause malfunctions.
	٩	Before connecting other components, be sure to turn off and unplug the receiver.
On Cleaning		Clean the cabinet, panel, and controls with a soft cloth slightly moistened with a mild detergent solution. Do not use any type of abrasive pad, scouring powder, or solvent such as alcohol or benzine.
On Repacking	٦	Keep the original cartons and packing materials to safely transport the equipment in the future.

#### **FCC Registration Information**

Your digital satellite receiver has been registered by the Federal Communication Commission (FCC) as not being harmful to the telephone network when connected directly to the telephone lines. In order to fully comply with the Rules of the FCC, the following instructions should be read carefully and followed completely where applicable:

- 1 The Federal Communication Commission (FCC) has established Rules which permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on party lines or coin phones.
- 2 If this device is malfunctioning, it may also be causing harm to the telephone network; this device should be disconnected until the source of the problem can be determined and until repair has been made. If this is not done, the telephone company may temporarily disconnect service.
- 3 The telephone company may make changes in its technical operations and procedures; if such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes. You will be advised of your right to file a complaint with the FCC.
- 4 If the telephone company requests information on what equipment is connected to their lines, inform them of:
  - a The telephone number to which this unit is connected.
  - b. The ringer equivalence number.
  - c. The USOC jack required.
  - d. The FCC Registration Number.
- 5 Items (b) and (d) are indicated on the label. The Ringer Equivalence Number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the RENs of all devices on any one line should not exceed five (5). If too many devices are attached, they may not ring properly.

### **Service Requirements**

In the event of equipment malfunction, all repairs should be performed by our Company or an authorized agent. It is the responsibility of users requiring service to report the need for service to our company or to one of our authorized agents. For service, call 1-800-838-7669.

### **Radio Interference Information**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception (which you can determine by turning the equipment off and on), you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (the antenna for radio or television that is receiving the interference)
- Change the position of the DSS receiver with respect to the radio or television equipment that is receiving the interference
- Move the DSS receiver away from the equipment that is receiving the interference
- Plug the DSS receiver into a different outlet so that the DSS receiver and the equipment receiving the interference are on different branch circuits

Shielded cables and I/O cords must be used for this equipment to comply with the relevant FCC regulations. Changes or modifications not expressly approved in writing by Sony Electronics, Inc., void the user's authority to operate this equipment.

If these measures do not eliminate the interference, you should consult your digital satellite system dealer or an experienced radio/television technician for additional suggestions. In addition, you may find the following booklet prepared by he Federal Communications Commission helpful: "How to Identify and Resolve Radio-TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C., 20402 Stock No. 004-000-00345-4.

#### **Canadian Residents**

Le present appareil numerique n'emet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de la class B prescrites dans le Reglement sur le brouillage radioelectrique edicte par le ministere des Communications du Canada.

#### **Digital Satellite Systems**

SONY ELECTRONICS INC. ("SONY") warrants this Product (including any accessories) against defects in material or workmanship as follows:

- 1 LABOR. For a period of 90 days from the original date of purchase, if the Product is determined to be defective, SONY will repair or replace the Product at no charge. After this 90 day period, you must pay for all labor charges.
- 2 PARTS. For a period of one (1) year from the original date of purchase, SONY will supply, at no charge, new or rebuilt replacements in exchange for defective parts. Any replacements will be warranted for the remainder of the original warranty period or ninety (90) days from installation by SONY's authorized facility, whichever is longer.
- 3 ACCESSORIES. Parts and labor for all accessories are for one (1) year.
- 4 IN-HOME. For a period of one (1) year from installation date, if the unit was professionally installed by an authorized SONY Digital Satellite System Installer and the LNB (Electronic Antenna Element) fails to function properly, SONY will repair or replace the LNB with a new or rebuilt part. Labor to repair or replace the LNB (after 90 days from purchase) will be at your expense. If no problem is found, or any other item fails, it will be your responsibility to pay the installer their regular rate for an in-home service call.

To obtain warranty service, you must take the Product, or deliver the Product freight prepaid, in either its original packaging or packaging affording an equal degree of protection, to a SONY authorized Digital Satellite System service facility. Please see the telephone number at the end of this section for a number to call to locate the closest facility.

This warranty does not cover customer instruction, installation, setup adjustments or signal reception problems.

This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence, commercial use, or modification of, or to any part of the Product, including the antenna. This warranty does not cover improper installation (if self-installed), loss of use of the product, or wasted programming charges due to product malfunction. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by SONY to service the Product. This warranty does not cover Products sold AS IS or WITH ALL FAULTS. This warranty is valid only in the United States.

Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the unit is within the Warranty period must be presented to obtain warranty service. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. SONY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. IN NO EVENT SHALL SONY BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT. UNDER NO CIRCUMSTANCES SHALL SONY'S LIABILITY, IF ANY, EXCEED THE PURCHASE PRICE PAID FOR THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

This warranty is invalid if the factory applied serial number has been altered or removed from the Product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. In addition, if you enter into a service contract with the SONY Partnership within 90 days of the date of sale, the limitation on how long an implied warranty lasts does not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

For your convenience, SONY ELECTRONICS INC. has established telephone numbers for frequently asked questions. To locate the servicer or dealer nearest you, for assistance or resolution of a service problem, or for product information or operation, call:

# SONY DIGITAL SATELLITE SYSTEM INFORMATION CENTER 1-800-838-7669

For an accessory or part not available from your authorized dealer, call:

1-800-488-7669

#### **About Sony Customer Support**

Every Sony brand DSS unit comes with Sony's Express Support at no charge to you. In the event of a system failure, our Express Support Program can have a replacement receiver on its way to you via overnight Federal Express (for calls Monday-Friday until 11:00 pm; Saturday delivery depends upon zip code). All it takes is a valid credit card to cover a security deposit, and Sony will pay freight in both directions. Our Express Support continues with our 800 number, staffed by dedicated technical representatives who can answer questions on dealer locations, system operation, installation, hookup, accessories, and how to get the most out of your home entertainment system. Sony's Express Support program: another expression of our commitment to excellence in customer service.

# **Specifications**

Input Jacks	UHF/VHF 75 ohm external terminal Satellite Antenna 75 ohm external terminal CONTROL-S (mini-jack) 5 Vp-p AC Power (120V, 60 Hz)	Supplied Accessories	Remote Control RM-Y129 (1) Size AA Batteries (2) Access Card (1) Audio/Video Cable (1) RF Cable (1) Telephone Line Cord (1) AC Power Cord
Output Jacks			Installation Kit ANJ-DS1 Amplifier EAC-DA1 Diplexer EAC-DD1 Voltage Switch EAC-DV1 Multi-Room Distribution System
Input Frequency	950 - 1450 MHz		MRD-D1 IR Target (for MRD-D1 System) EAC-T1 Universal Remote Commander RM-Y130 Flat Cable
Power Requirements	AC 120 V		
<b>Power Consumption</b>	23 W max		
Dimensions (w/h/d)	<b>v/h/d)</b> 16.9 x 3.2 x 10.8 inches		SAK-F1 Coaxial Cable (25 ft.) SAK-C25 Coaxial Cable (75 ft.) SAK-C75
Weight			

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