

JENN-AIR® DOUBLE REFRIGERATOR DRAWERS/ REFRIGERATOR/FREEZER DRAWERS/

CAJÓN REFRIGERADOR DOBLE CAJÓN REFRIGERADOR/CONGELADOR JENN-AIR®

DOUBLE TIROIR RÉFRIGÉRÉ TIROIRS DE RÉFRIGÉRATION/CONGÉLATION JENN-AIR®

USE & CARE GUIDE

For questions about features, operation/performance, parts, accessories, or service, call:
1-800-JENNAIR (1-800-536-6247) or visit our website at www.jennair.com.

In Canada, call: **1-800-JENNAIR (1-800-536-6247)**, or visit our website at www.jennair.ca.

MANUAL DE USO Y CUIDADO

Si tiene preguntas respecto a las características, funcionamiento, rendimiento, partes, accesorios o servicio técnico, llame al:
1-800-JENNAIR (1-800-536-6247) o visite nuestro sitio de internet www.jennair.com.

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GUIDE D'UTILISATION ET D'ENTRETIEN

Au Canada, pour assistance, installation ou service, composez le **1-800-JENNAIR (1-800-536-6247)**
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JENN-AIR®

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REFRIGERATOR DRAWERS SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING.”

These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury when using your refrigerator drawer(s), follow these basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all parts and panels before operating.
- Remove door or drawer(s) from your old refrigerated appliance.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator drawer(s).
- Use two or more people to move and install refrigerator drawer(s).

SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

Proper Disposal of Your Old Refrigerated Appliance

⚠ WARNING

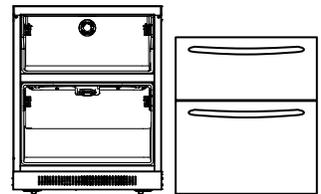
Suffocation Hazard

Remove door or drawer(s) from your old refrigerated appliance.

Failure to do so can result in death or brain damage.

Before You Throw Away Your Old Refrigerated Appliance:

Remove the door or drawer(s).



Important information to know about disposal of refrigerants:

Dispose of refrigerator in accordance with Federal and Local regulations. Refrigerants must be evacuated by a licensed, EPA certified refrigerant technician in accordance with established procedures.

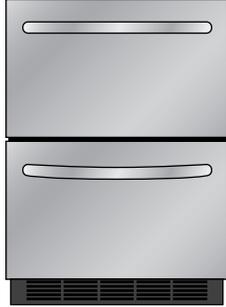
IMPORTANT: Child entrapment and suffocation are not problems of the past. A junked or abandoned refrigerated appliance is still dangerous—even if it will sit for “just a few days.” If you are getting rid of your old refrigerated appliance, please follow these instructions to help prevent accidents.

DESIGN SPECIFICATIONS

24" Drawer Models

Double Refrigerator Drawers

Two refrigerator drawers provide additional storage options in the kitchen or other areas of the home.



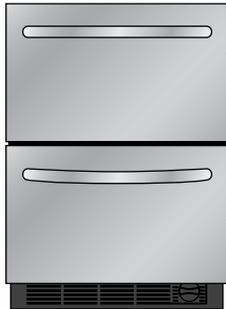
**Euro Series
JUD24FR*S**



**Overlay - Custom Panels and Handles Required
JUD24FR*X**

Refrigerator/Freezer Drawers (with ice maker and water filter)

Upper refrigerator drawer and lower freezer drawer provide additional storage options in the kitchen or other areas of the home. Factory-installed ice maker in lower drawer ensures a constant supply of ice on hand at all times.



**Euro Series
JUD24FC*S**



**Overlay - Custom Panels and Handles Required
JUD24FC*X**

INSTALLATION REQUIREMENTS

Tools and Parts

Tools Needed:

Gather the required tools and parts before starting installation. Read and follow the instructions provided with any tools listed here.

- Cordless drill
- 1/8" Drill bit
- Tape measure
- Level
- Phillips screwdriver

Additional Tools Needed (Style 2 - Overlay only):

- Scissors
- Pencil
- Scribe

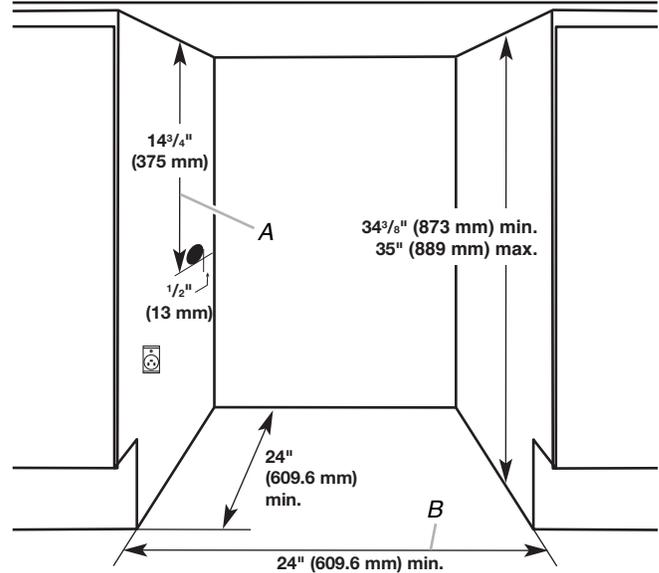
Parts Needed (Style 2 - Overlay only):

- Custom Overlay Drawer Panels — See “Custom Overlay Drawer Panels.”
- Hardware

Parts Supplied:

- Hooks (8)
- Screws (16)
- Self-tap wood screws (4)

- If the floor of the opening is not level with the kitchen floor, shim the opening to make it level with the kitchen floor.



Critical Dimensions:

- A. Utility opening
- B. Minimum opening width

Location Requirements

⚠ WARNING



Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from refrigerator drawer(s). Failure to do so can result in death, explosion, or fire.

NOTES:

- For the refrigerator drawers to be flush with the front of the base cabinets remove any baseboards or moldings from the rear of the opening. See “Product Dimensions” and later in this section “Opening Dimensions (both styles).”
- It is recommended that you do not install the refrigerator drawers near an oven, radiator, or other heat source.
- Do not install in a location where the temperature will fall below 55°F (13°C).

Opening Dimensions (both styles)

- Height dimensions are shown with the leveling legs extended to the minimum height of 1/4" (6 mm) below the refrigerator drawers.

NOTE: When leveling legs are fully extended to 1" (25 mm) below the refrigerator drawers, add 3/4" (19 mm) to the height dimensions. See “Product Dimensions.”

Electrical Requirements

⚠ WARNING



Electrical Shock Hazard

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Failure to follow these instructions can result in death, fire, or electrical shock.

Before you move your refrigerator drawers into the final location, it is important to make sure you have the proper electrical connection.

Recommended grounding method

A 115 Volt, 60 Hz., AC only, 15- or 20-amp fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your refrigerator drawers be provided. Use an outlet that cannot be turned off by a switch. Do not use an extension cord.

IMPORTANT: If this product is connected to a GFCI (Ground Fault Circuit Interrupter) equipped outlet, nuisance tripping of the power supply may occur, resulting in loss of cooling. Food quality and flavor may be affected. If nuisance tripping has occurred, and if the condition of the food appears poor, dispose of it.

Water Supply Requirements (Refrigerator/Freezer Drawers only)

Gather the required tools and parts before starting installation. Read and follow the instructions provided with any tools listed here.

IMPORTANT:

- If you turn ON the refrigerator before the water line is connected, turn OFF the ice maker.
- All installations must meet local plumbing code requirements.
- Use copper tubing and check for leaks. Install copper tubing only in areas where the household temperatures will remain above freezing.

TOOLS NEEDED: Flat-blade screwdriver, $\frac{7}{16}$ " and $\frac{1}{2}$ " open-end wrenches or two adjustable wrenches, $\frac{1}{4}$ " nut driver and drill bit, cordless drill.

NOTE: Your refrigerator dealer has a kit available with a $\frac{1}{4}$ " (6 mm) saddle-type shutoff valve, a union, and copper tubing. Before purchasing, make sure a saddle-type valve complies with your local plumbing codes. Do not use a piercing-type or $\frac{3}{16}$ " (4.76 mm) saddle valve which reduces water flow and clogs more easily.

Water Pressure

A cold water supply with water pressure of between 30 and 120 psi (207 and 827 kPa) is required to operate ice maker. If you have questions about your water pressure, call a licensed, qualified plumber.

Reverse Osmosis Water Supply

IMPORTANT: The pressure of the water supply coming out of a reverse osmosis system going to the water inlet valve of the refrigerator needs to be between 30 and 120 psi (207 and 827 kPa).

If a reverse osmosis water filtration system is connected to your cold water supply, the water pressure to the reverse osmosis system needs to be a minimum of 40 to 60 psi (276 to 414 kPa).

If the water pressure to the reverse osmosis system is less than 40 to 60 psi (276 to 414 kPa):

- Check to see whether the sediment filter in the reverse osmosis system is blocked. Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy usage.

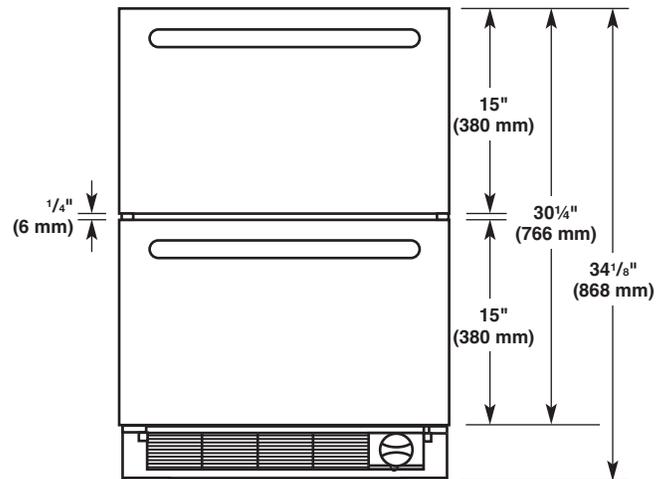
If you have questions about your water pressure, call a licensed, qualified plumber.

Product Dimensions

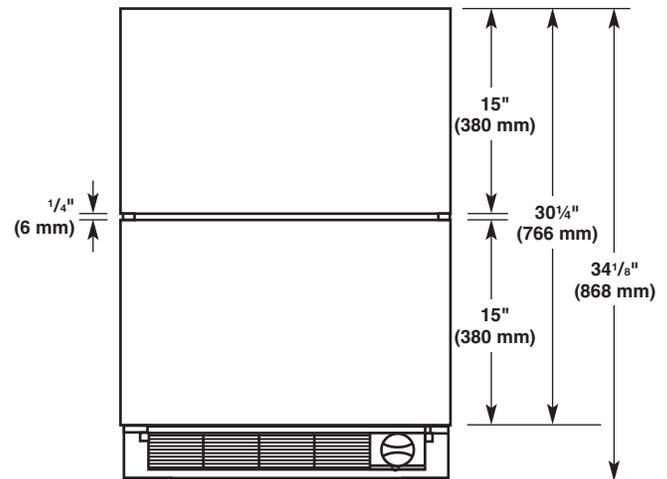
Drawer Height Dimensions

- Height dimensions are shown with the leveling legs extended to $\frac{1}{4}$ " (6 mm) below the refrigerator drawers.
- When leveling legs are fully extended to 1" (25 mm) below the refrigerator drawers, add $\frac{3}{4}$ " (19 mm) to the height dimensions.
- The power cord is 60" (1.52 m) long.

Style 1 - Euro Series (front view)

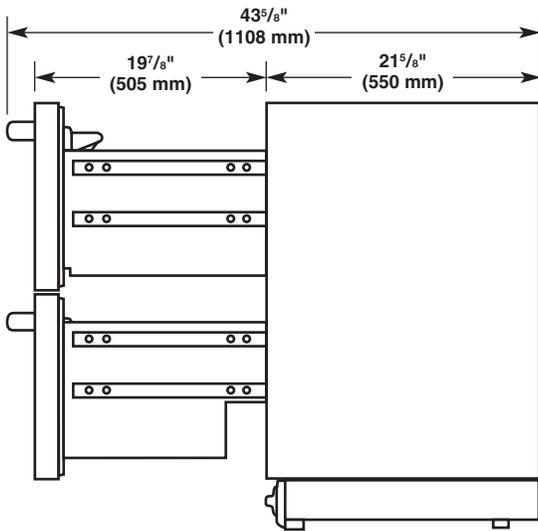


Style 2 - Overlay (front view)

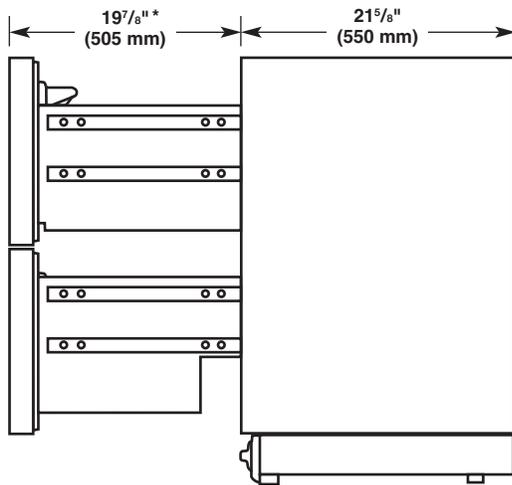


Drawer Depth Dimensions

Style 1 - Euro Series (side view)

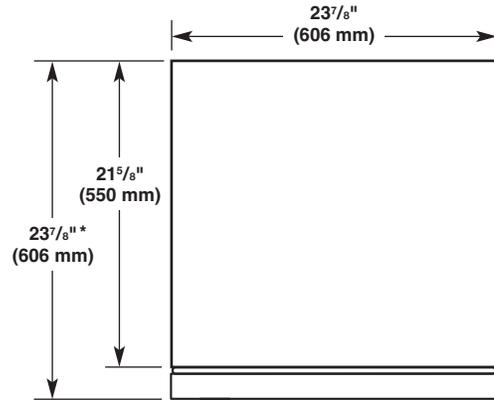


Style 2 - Overlay (side view)



*Dimension includes 3/4" (19 mm) thick custom drawer panel

Style 2 - Overlay (top view)



*Dimension includes 3/4" (19 mm) thick custom drawer panel

Custom Overlay Drawer Panels

If you plan to install custom wood panels, you will need to create the panels yourself or consult a qualified cabinetmaker or carpenter. See dimension drawings for panel specifications.

IMPORTANT:

- The thickness of the overlay panels must be 3/4" (19 mm).
- To avoid damage to the drawers, each overlay panel must not weigh more than 10 lbs (4.5 kg).
- Do not exceed the height dimension for the overlay panels. Panels that exceed the height dimension may damage the refrigerator drawers, cabinets or countertop.
- The width of the overlay panels may vary according to the width of the cabinet opening.
- For the installation of the customer panel, you will need the following parts:
 - 16 screws (SS Flat M4x12 tapping 1)
 - 4 Self-tap wood screws
 - 4 Drawer overlay hook plate right (SPHC T=2.3)
 - 4 Drawer overlay hook plate left (SPHC T=2.3)



A

B



C

D

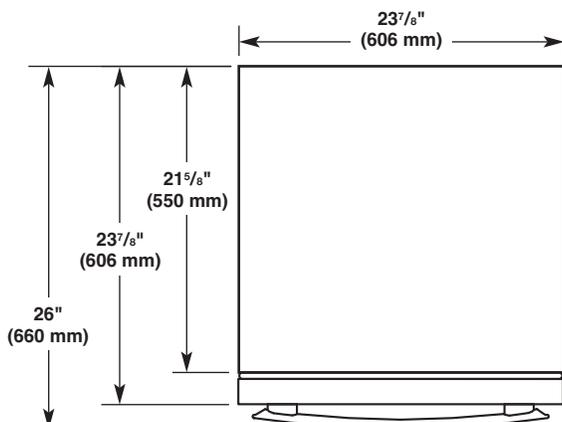
A. SS Flat M4x12 tapping screws
B. Self-tap wood screws

C. Overlay hook plate right
D. Overlay hook plate left

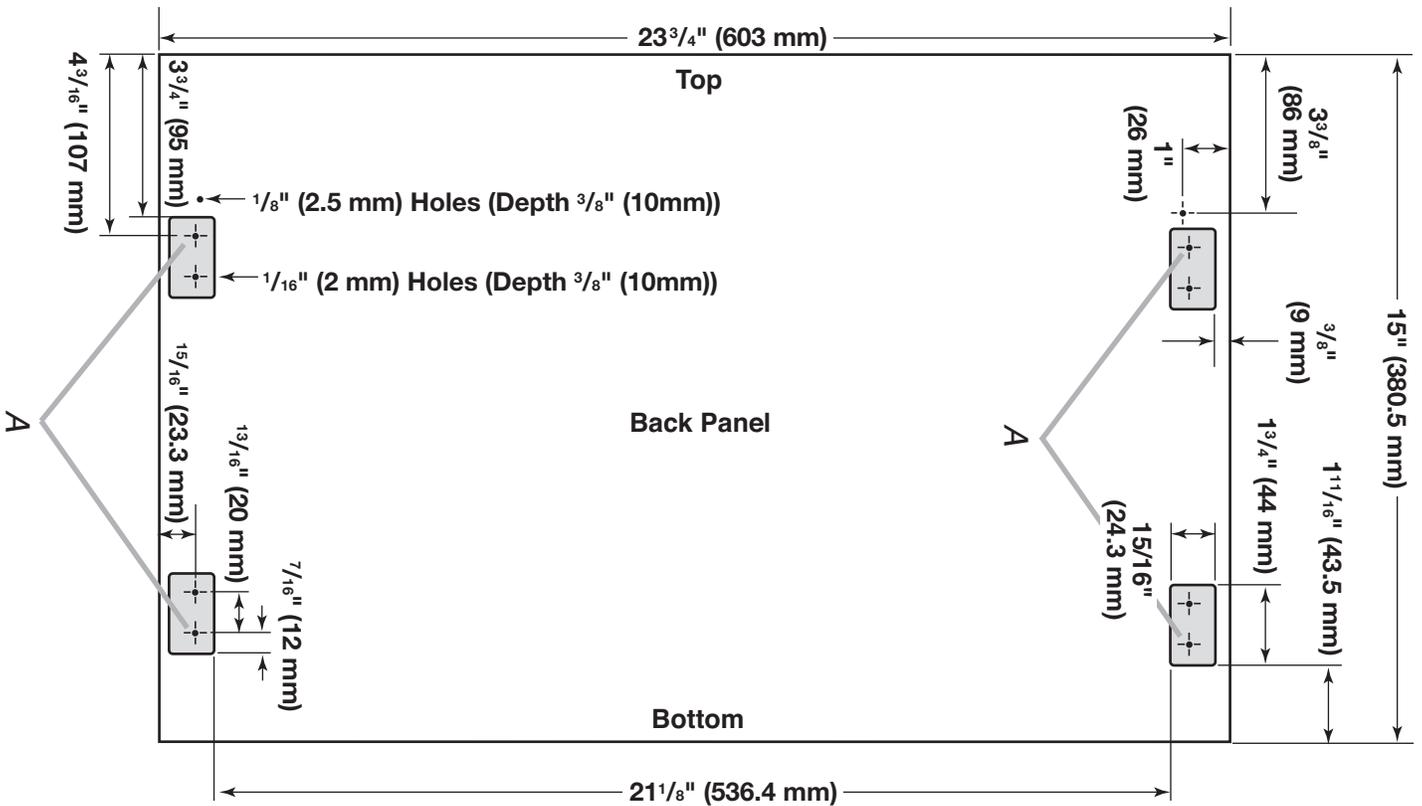
NOTE: Some or all parts may or may not be included. If your product does not include these parts, contact Assistance or Service or ask a specialist.

Drawer Width Dimensions

Style 1 - Euro Series (top view)



Top and Bottom Overlay Drawer Panel Dimensions



A. Router 1/8" (2.5 mm) deep.

INSTALLATION INSTRUCTIONS

Unpack the Refrigerator Drawers

! WARNING

Excessive Weight Hazard

Use two or more people to move and install refrigerator drawer(s).

Failure to do so can result in back or other injury.

These products can damage the surface of your refrigerator drawers. Properly dispose of packaging.

When Moving Your Refrigerator Drawers:

Your refrigerator drawers are heavy. When moving the appliance for service, be sure to cover the floor with cardboard or hardboard to avoid floor damage. Always pull the appliance straight out when moving it. Do not wiggle or "walk" the appliance when trying to move it, as floor damage could occur.

Remove the Packaging

Remove tape and glue residue from surfaces before turning on the refrigerator drawers. Rub a small amount of liquid dish soap over the glue residue with your fingers. Wipe with warm water and dry. Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue.

Clean Before Using

After you remove all of the package materials, clean the inside of your refrigerator drawers before using them. See "Cleaning."

Connect Water Supply (Refrigerator/Freezer Drawers only)

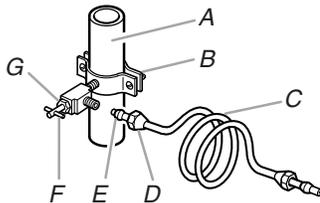
Connect to Water Line

1. Unplug refrigerator or disconnect power.
2. Turn OFF main water supply. Turn ON nearest faucet long enough to clear line of water.
3. Locate a ½" to 1¼" (12.5 mm to 31.8 mm) vertical cold water pipe near the refrigerator.

IMPORTANT:

- Make sure it is a cold water pipe.
- Horizontal pipe will work, but drill on the top side of the pipe, not the bottom. This will help keep water away from the drill and normal sediment from collecting in the valve.

4. Determine the length of copper tubing you need. Measure from the connection on the lower left rear of refrigerator to the water pipe. Add 7 ft (2.1 m) to allow for cleaning. Use ¼" (6 mm) O.D. (outside diameter) copper tubing. Be sure both ends of copper tubing are cut square.
5. Using a cordless drill, drill a ¼" hole in the cold water pipe you have selected.



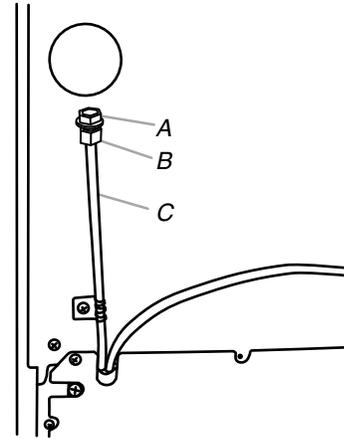
A. Cold water pipe
B. Pipe clamp
C. Copper tubing
D. Compression nut
E. Compression sleeve
F. Shutoff valve
G. Packing nut

6. Fasten the shutoff valve to the cold water pipe with the pipe clamp. Be sure the outlet end is solidly in the ¼" drilled hole in the water pipe and that the washer is under the pipe clamp. Tighten the packing nut. Tighten the pipe clamp screws slowly and evenly so washer makes a watertight seal. Do not overtighten or you may crush the copper tubing.
7. Slip the compression sleeve and compression nut on the copper tubing as shown. Insert the end of the tubing into the outlet end squarely as far as it will go. Screw compression nut onto outlet end with adjustable wrench. Do not overtighten.
8. Place the free end of the tubing in a container or sink, and turn ON the main water supply. Flush the tubing until water is clear. Turn OFF the shutoff valve on the water pipe. Coil the copper tubing.

Connect to Refrigerator

1. Attach the copper tube to the valve inlet using a compression nut and sleeve as shown. Tighten the compression nut. Do not overtighten. Use the tube clamp on the back of the refrigerator to secure the tubing to the refrigerator as shown. This will help avoid damage to the tubing when the refrigerator is pushed back against the wall.
2. Turn ON shutoff valve.

3. Check for leaks. Tighten any connections (including connections at the valve) or nuts that leak.



A. Plug
B. Compression nut
C. Pex tubing

4. The ice maker is equipped with a built-in water strainer. If your water conditions require a second water strainer, install it in the ¼" (6 mm) water line at either tube connection. Obtain a water strainer from your nearest appliance dealer.
5. Plug in refrigerator or reconnect power.

Move the Refrigerator Drawers to Final Location

1. Place top of cardboard carton or plywood under the appliance. Remove dolly.
2. Do not remove film or cover.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

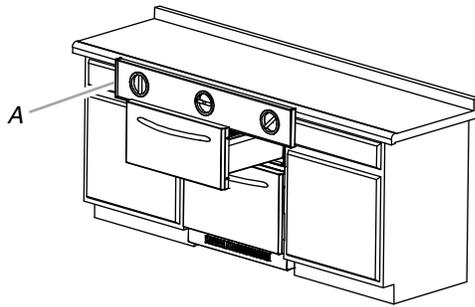
Failure to follow these instructions can result in death, fire, or electrical shock.

3. Plug into a grounded 3 prong outlet.
4. Move the refrigerator drawers straight back and evenly in front of the opening.

Level the Refrigerator Drawers

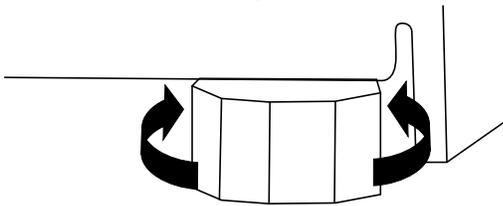
IMPORTANT:

- Overlay Model—Be sure to install the custom overlay drawer panels before leveling the refrigerator drawers. See “Install Custom Overlay Panel.”
 - Before installing the refrigerator drawers, be sure that the countertop is level.
 - If the countertop is not level, adjust the refrigerator drawers’ leveling legs until the appliance is square with the countertop. Be sure to maintain $\frac{3}{8}$ " (9.5 mm) minimum gap between the top of the drawer and the countertop.
1. Open the top drawer and place the level across the top drawer as shown. Check the level from left to right.

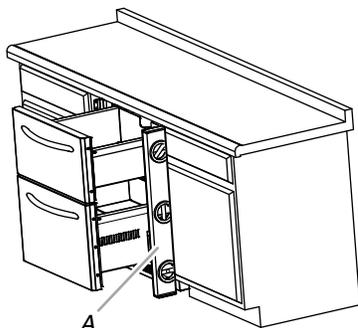


A. Check the level from left to right.

2. Turn the leveling legs (front and back) until the top drawer measures level from left to right.



3. Remove the level and close the top drawer. Check the gap between the top of the drawer and the countertop. If the gap measures less than $\frac{3}{8}$ " (9.5 mm) minimum, turn all four leveling bolts equally to the left to raise the leveling legs (this will lower the appliance). Recheck the level.
4. Open both drawers less than midway. Place the level on the side flange beside the drawers as shown. Turn the front leveling bolts together in order to either raise or lower the appliance until the sides of the refrigerator drawers are plumb.



A. Check the level from front to back.

5. Remove the level and close the drawers. Recheck the gap between the top of the drawer and the countertop. If the gap measures less than $\frac{3}{8}$ " (9.5 mm), turn all four leveling bolts equally to raise the leveling legs (this will lower the appliance). Recheck the level.

NOTE: Be sure to recheck the horizontal level of the top drawer.

6. Be sure all four levelers are on the floor and supporting the full weight of the refrigerator drawers.

Install Custom Overlay Panel

IMPORTANT:

- Create a custom overlay panel according to the specifications in “Custom Overlay Drawer Panels.”
- Jenn-Air is not responsible for the removal or addition of molding or decorative panels that would not allow access to the refrigerator for service.

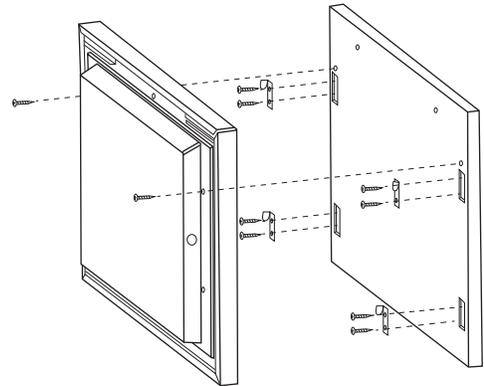
Attach the Overlay Panel

NOTE: If the overlay hooks are not installed, see “Custom Overlay Drawer Panels” for overlay hook locations. The location of the hooks must be as precise as possible. If the custom panel is incorrectly placed, the panel may interfere with optimal use of the drawers.

1. Attach the custom handle of your preference on the overlay before attaching the overlay to the drawer of the refrigerator.

NOTE: Custom handles may vary in dimensions. Holes must be made on the panel according to the specific dimensions of your handle.

2. Attach the hooks to their corresponding recessions on the panel, using the SS Flat M4x12 screws. Two screws are needed per hook. The hooks must be on the outer edge of the panel.



3. Gently pull back the gasket from the top corners of the door until you can see the screw that is behind the gasket. There is one screw on each side. It is not necessary to remove the gasket.
4. Remove the screws behind the gasket (one per side).
5. Align the panel to the drawer and position the overlay panel $\frac{1}{2}$ " (12.5 mm) higher than the door. Position the overlay hooks with the pilot holes and push the hooks into the holes. The drawer has insulant foam in its interior so you may feel some interference while pushing. Push until the hooks go through the foam.
6. Push straight down on the overlay panel to secure the overlay hooks to the drawer.
7. Using the self-tap wood screws (two per drawer; one in each corner of the drawers), attach the panel to the drawer.

NOTE: Do not put the screws removed in step 4 back on the door.

8. Once the overlay is securely attached to the drawer with the two screws, put the gasket back in its place by pressing it against the door until the gasket is even and firmly secured.

Complete Installation

1. Remove all boxes, parts packages and packing materials from the interior of the refrigerator drawers.
2. Remove the film.
3. Clean the refrigerator drawers before use.

- The controls are preset at the factory to the recommended settings. Be sure that the compressor is operating properly and that all the lights are working.
- If construction will continue after the refrigerator drawers have been installed, turn OFF the power for both drawers.

To get the most efficient use from your new refrigerator drawers, read the “Refrigerator Drawers Use” section.

REFRIGERATOR DRAWERS USE

Normal Sounds

Your new refrigerator drawers may make sounds that your old refrigerator drawers didn't. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, such as the floor, walls, and cabinets, can make the sounds seem louder. The following describes the kinds of sounds and what may be making them.

- Your refrigerator drawers are designed to run more efficiently to keep your food items at the desired temperatures and to minimize energy usage. The high efficiency compressor and fans may cause your refrigerator drawers to run longer than your old ones. You may also hear a pulsating or high-pitched sound from the compressor or fans adjusting to optimize performance.
- You may hear the evaporator fan motor circulating air through the refrigerator drawers. The fan speed may increase as you open the drawers or add warm food.
- As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing through the sealed system tubing.
- Contraction and expansion of the inside walls may cause a popping noise.
- You may hear air being forced over the condenser by the condenser fan.
- You may hear water running into the drain pan during the Off cycle.

Ensuring Proper Air Circulation

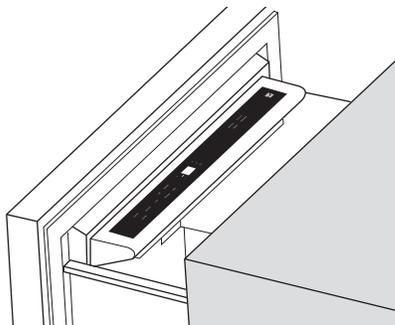
In order to ensure proper temperatures, you need to permit airflow inside the drawers.

Do not block any airflow vents. If the vents are blocked, airflow will be obstructed and temperature and moisture problems may occur.

IMPORTANT: To avoid odor transfer and drying out of food, wrap or cover foods tightly.

Using the Controls

The control panels for both double drawer models are located in the upper drawer. To view and set the Upper and Lower control panel, pull out the upper drawer.



IMPORTANT:

- Wait 24 hours after you turn on the refrigerator drawers before you put food into the drawers. If you add food before the drawers have cooled completely, your food may spoil.

NOTE: Adjusting the controls to a lower (colder) setting in one or both drawers will not cool them any faster.

- If the temperature is too warm or too cold in the drawers, first check the air vents to be sure they are not blocked before adjusting the controls.
- The preset settings should be correct for normal household usage. The refrigerator control is set correctly when milk or juice is as cold as you like.
- The freezer control is set correctly when ice cream is firm.
- The actual temperature may differ from the display when a drawer is open for an extended period of time.

Turning Drawers On/Off

- The first time that the drawers are plugged in, the control will be in Cool Off mode. Cool On and Cool Off will be the only options that display.



- Press COOL ON for 3 seconds to turn on the drawers. All menus and recommended temperature settings will be displayed.



Style 1: Refrigerator drawer models

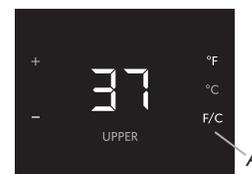


Style 2: Refrigerator/freezer combo models

- The left temperature and presets touch pads control the temperature of the upper compartment.
- The right temperature and presets touch pads control the temperature of the lower compartment.

Viewing Celsius Temperatures

- Press the F/C touch pad to toggle between displaying the temperature in degrees Fahrenheit and degrees Celsius. The corresponding indicator will illuminate.



A. F/C touch pad

Set to Recommended Temperatures

When the refrigerator is turned On for the first time, a recommended temperature is set by default. The controls adjust the temperature of both compartments independently.



- To adjust set point temperatures, press “+” (plus) or “-” (minus) until the desired temperature setting is reached.

Model JUD24FR*

NOTE: The set point for the double refrigerator drawers model is 37°F (2°C). The set point range for this model is 32°F to 42°F (0°C to 5°C) for both compartments.

Model JUD24FC*

NOTE: The set point for the refrigerator/freezer drawers model is 37°F (2°C) for the refrigerator drawer and 0°F (-17°C) for the freezer drawer. The set point range for the refrigerator/freezer drawers model is 32°F to 42°F (0°C to 5°C) for the refrigerator drawer and -8°F to 6°F (-22°C to -14°C) for the freezer drawer.

NOTE: Wait at least 24 hours between adjustments for the product to acclimate.

Using Presets

For your convenience, each drawer also has controls that are preset to recommended storage temperatures for specific products.



Style 1: Refrigerator drawer models



Style 2: Refrigerator/Freezer combo models

Pressing any preset option will set the temperature to the recommended temperature for each category:

Refrigerator Drawers

- Produce: 39°F (3°C)
- Assorted: 37°F (2°C)
- Beverage: 34°F (1°C)
- Meat: 32°F (0°C)

Freezer Drawer

- Soft Serve: 6°F (-14°C)

NOTE: Soft Serve is a temporary temperature setting that will only last for 4 hours and returns to the previous temperature set point when complete.

- Assorted: 0°F (-17°C)
- Spirits: -2°F (-18°C)
- Deep Freeze: -8°F (-22°C)

Max Cool

The Max Cool feature assists with periods of heavy usage, full grocery loads or temporarily warm room temperatures.



Max Cool will reset the temperature for the refrigerator drawer to 32°F (0°C) and -3°F (-19°C) for the freezer drawer for a 24-hour period.

- Press MAX COOL to activate Max Cool feature.

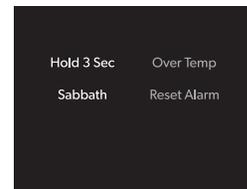
NOTE: The temperature display will remain at -3°F (-19°C) and the indicator light will remain On for a 24-hour period unless any of the following happens:

- User adjusts any of the compartment temperatures
- Cool Off Mode is entered (activated by user)
- Sabbath Mode is entered (activated by user)
- After 24 hours, the temperature will automatically return to the previous temperature set point and the indicator light will turn Off.

NOTE: If the previous temperature set point was set to Soft Serve in the freezer drawer, the temperature will return to the recommended temperature (0°F/-17°C) instead when Max Cool is complete.

Sabbath Mode

Sabbath Mode is designed for the traveler or for those whose religious observances require turning off the lights. By selecting this feature, the temperature set points remain unchanged, but the control panel lights, interior lights, and control audio turn off. For most efficient refrigerator drawers operation, it is recommended to exit the Sabbath Mode when it is no longer required.



- Press and hold SABBATH for 3 seconds to turn on the feature. After the 3-second countdown, the feature will activate and all other displays will turn Off.
- Press and hold SABBATH for 3 seconds to turn off the feature and turn on the display.

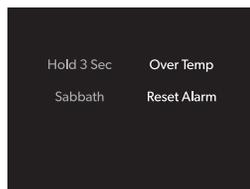
Drawer Open

If any drawer is open longer than 5 minutes, an alarm will sound every 2 minutes until all drawers are closed or any control is pressed.

Over Temp Alarm

NOTE: If the Over Temp Alarm activates, your food may spoil. See “Power Interruptions.” Minimize opening of drawers until temperatures return to normal.

The Over Temperature feature is designed to let you know when either the refrigerator drawer temperature rises above 45°F (7°C) or the freezer drawer temperature rises above 6°F (-14°C) for 4 hours or longer. The audio alarm will shut off automatically when the temperature returns to normal. To let you know an Over Temperature condition occurred, the indicator light will continue to flash until the Reset Alarm touch pad is pressed.



If the over temperature condition is still present when an Over Temp reset is performed, the indicator light will continue to reactivate every 4 hours until refrigerator and freezer temperatures are below 45°F (7°C) and 15°F (-9°C), respectively.

NOTE: These features will not appear on your control unless your refrigerator is over temperature and the alarm requires a reset.

Showroom Mode

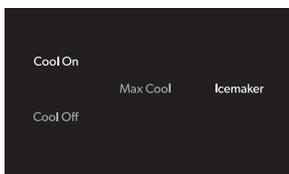
This mode is used only when the refrigerator is on display in a retail store. If you unintentionally turn on Showroom mode, Cool Off will light up on the display, and the controls will appear to work. Exit Showroom mode by pressing and holding COOL ON and SABBATH at the same time for 3 seconds.

Ice Maker and Water Filtration System (Refrigerator/Freezer Drawers only)

IMPORTANT: After connecting the refrigerator to a water source or replacing the water filter, fill and discard three full containers of ice to prepare the water filter for use before using ice.

Turning the Ice Maker On/Off

IMPORTANT: Use the Icemaker touch pad on the control panel to turn on or off the Icemaker. Do not adjust the wire arm located on the ice maker.



- Press the ICEMAKER touch pad to turn on the ice maker. The indicator will illuminate when On.
- Press the ICEMAKER touch pad to turn off the ice maker.

REMEMBER:

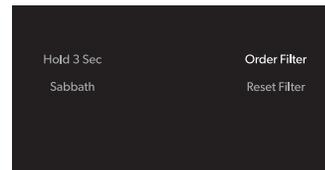
- Allow 24 hours to produce the first batch of ice.
- The quality of your ice will only be as good as the quality of the water supplied to your ice maker.
- Avoid connecting the ice maker to a softened water supply. Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.
- Do not store anything in the ice storage bin.

Water Filtration System

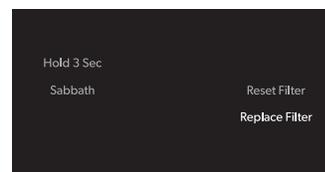
Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

Water Filter Indicator / Reset Filter

The water filter indicator will help you know when to change your water filter. The indicator will change from dark to yellow when it is time to order a new filter.



The indicator will then change from yellow to red when it is time to replace the water filter.



The disposable water filter should be replaced at least every 6 months. After replacing the water filter, reset the water filter indicator.

- Press and hold RESET FILTER for 3 seconds. The indicator light will turn Off.

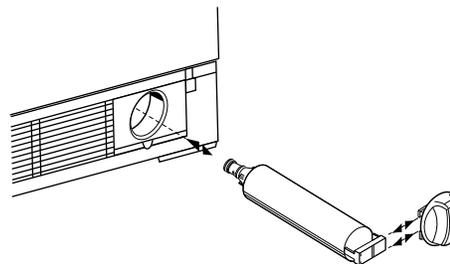
NOTE: These features will not appear on your control unless you need to order or replace your filter.

Changing the Water Filter

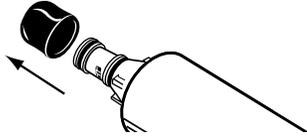
The water filter is located through the base grille. You do not have to remove the base grille in order to change the water filter.

1. Locate the water filter cap in the front base grille. Rotate the cap counterclockwise to a vertical position and pull the cap and water filter out through the base grille.
NOTE: There will be water in the filter. Some spilling may occur.
2. Remove the filter cap by sliding it off the end of the old filter. The cap will slide to the left or right.

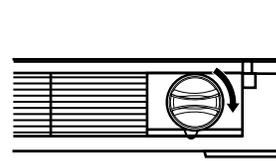
IMPORTANT: Do not discard the cap. It is part of your refrigerator. Keep the cap to use with the replacement filter.



3. Take the new water filter out of its packaging and remove the cover from the O-rings.



4. Slide the filter cap onto the new water filter. See the illustration in Step 2.
5. With the filter cap in the vertical position, insert the new filter into the base grille until it stops. Rotate the cartridge cap clockwise to a horizontal position.



Using the Ice Maker Without the Water Filter

You can run the ice maker without a water filter. Your water will not be filtered.

1. Slide the filter cap off the end of the water filter. With the filter cap in the horizontal position, insert the cap into the base grille until it stops.

IMPORTANT: Do not discard the cap. It is part of your refrigerator. Keep the cap to use with a replacement filter.

REFRIGERATOR DRAWERS CARE

Cleaning

WARNING



Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

The drawers defrost automatically. However, clean both drawers about once a month to avoid buildup of odors. Wipe up spills immediately.

To clean your refrigerator drawers:

1. Hand wash, rinse, and dry interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
 - Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and drawer liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools. These can scratch or damage materials.
 - To help remove odors, you can wash interior walls with a mixture of warm water and baking soda (2 tbs to 1 qt [26 g to 0.95 L] of water).
2. Wash stainless steel and painted metal exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth. To avoid damage to painted metal exteriors, apply appliance wax (or auto paste wax) with a clean, soft cloth. Do not wax plastic parts.

NOTE: To keep your Stainless Steel refrigerator drawers looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer's approved Stainless Steel Cleaner and Polish. To order the cleaner, see "Accessories."

IMPORTANT: This cleaner is for Stainless Steel parts only!

Do not allow the Stainless Steel Cleaner and Polish to come into contact with any plastic parts such as the trim pieces or drawer gaskets. If unintended contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth.

Power Interruptions

If the power will be out for 24 hours or less, keep both refrigerator drawers closed to help food stay cold.

If the power will be out for more than 24 hours, do one of the following:

- Place all perishable food in a food locker or cooler with dry ice.
- If neither a food locker or cooler is available, consume food if still cold or throw away perishable food at once.

Vacation Care

Your refrigerator drawers are equipped with the Sabbath Mode feature. By selecting this feature, the temperature set points remain unchanged, but the control panel and interior lights will turn off. For most efficient refrigerator drawers operation, it is recommended to exit the Sabbath Mode when it is no longer required.

If you choose to leave the refrigerator drawers on while you're away:

1. Use up any perishables and freeze other items.
2. Press and hold SABBATH for 3 seconds. After countdown, the display and lights will turn off but the refrigerator continues with normal operation.
3. When you return from vacation, press and hold SABBATH for 3 seconds to return to normal operation.

If you choose to turn the refrigerator drawers off before you leave:

1. Remove all food from the refrigerator drawers.
2. Turn Off the Control Panel for the Upper and the Lower drawers. See "Using the Controls."
3. Clean refrigerator drawers, wipe and dry them well.
4. Tape rubber or wood blocks to the tops of both drawers to prop them open far enough for air to get in. This stops odor and mold from building up.

TROUBLESHOOTING

Try the solutions suggested here first in order to avoid the cost of an unnecessary service call.

Your refrigerator drawers will not operate

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

- **Is the power supply cord unplugged?** Plug into a grounded 3 prong outlet.
- **Has a household fuse blown, or a circuit breaker tripped?** Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.
- **Is the refrigerator control set to the Cool Off setting?** See “Using the Controls.”
- **Are the refrigerator drawers not cooling?** Turn them off then on again to reset. See “Using the Controls.” If this does not correct the problem, call for service.

The motor seems to run too much

- **Is the room temperature hotter than normal?** The motor will run longer under warm conditions. At normal room temperatures, expect your motor to run about 80% of the time. Under warmer conditions, it will run even more.
- **Has a large amount of food just been added to the refrigerator drawers?** Adding a large amount of food warms the refrigerator drawers. The motor normally will run longer to cool the refrigerator drawers back down.
- **Are the drawers opened often?** The motor will run longer when this occurs. Conserve energy by getting all items out at one time, keeping food organized, and closing the drawer as soon as possible.
- **Are the controls not set correctly for the surrounding conditions?** See “Using the Controls.”
- **Are the drawers not closed completely?** Close the drawers firmly. If they do not close completely, see “The drawers will not close completely” later in this section.
- **Are the drawer gaskets not sealed all the way around?** Contact a technician or other qualified person.

The refrigerator drawers seems to make too much noise

The sounds may be normal for your refrigerator drawers. See “Normal Sounds.”

The divider between the two compartments is warm

The warmth is probably due to normal operation of the automatic exterior moisture control. If still concerned, call for service.

Temperature is too warm

- **Are the air vents blocked in either compartment?** This obstructs cold air movement between the compartments. Remove any objects from in front of the air vents. See “Ensuring Proper Air Circulation” for the location of air vents.
- **Are the drawers opened often?** The refrigerator drawers will warm when this occurs. Keep the refrigerator drawers cool by getting all items out at one time, keeping food organized, and closing the door as soon as possible.
- **Has a large amount of food just been added to the refrigerator drawers?** Adding a large amount of food warms the refrigerator drawers. It can take several hours for the refrigerator drawers to return to the normal temperature.
- **Are the controls set correctly for the surrounding conditions?** See “Using the Controls.”
- **Are the refrigerator drawers not cooling?** Turn them off then on again to reset. See “Using the Controls.” If this does not correct the problem, call for service.

There is interior moisture buildup

- **Are the air vents blocked in the refrigerator drawers?** Remove any objects from in front of the air vents. See “Ensuring Proper Air Circulation” for the location of air vents.
- **Are the drawers opened often?** Avoid humidity buildup by getting all items out at one time, keeping food organized, and closing the drawer as soon as possible.
- **Is the room humid?** It is normal for moisture to build up inside the refrigerator drawers when the room air is humid.
- **Is the food packaged correctly?** Check that all food is securely wrapped. Dry damp food containers before placing in the refrigerator drawers.
- **Are the controls set correctly for the surrounding conditions?** See “Using the Controls.”

The drawers will not close completely

- **Are food packages blocking the drawer open?** Rearrange containers so that they fit more tightly and take up less space.

The drawers are difficult to open

WARNING



Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

- **Are the gaskets dirty or sticky?** Clean gaskets and the surface that they touch. Rub a thin coat of paraffin wax on the gaskets following cleaning.

ASSISTANCE OR SERVICE

Before calling for assistance or service, please check "Troubleshooting." It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

If you need replacement parts

If you need to order replacement parts, we recommend that you only use factory specified replacement parts. Factory specified replacement parts will fit right and work right because they are made with the same precision used to build every new Jenn-Air appliance.

To locate factory specified parts in your area, call us or your nearest designated service center.

In the U.S.A.

Call the Jenn-Air Customer eXperience Center toll free: **1-800-JENNAIR (1-800-536-6247)**.

Our consultants provide assistance with:

- Features and specifications on our full line of appliances.
- Installation information.
- Use and maintenance procedures.
- Accessory and repair parts sales.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).
- Referrals to local dealers, repair parts distributors, and service companies. Jenn-Air designated service technicians are trained to fulfill the product warranty and provide after-warranty service anywhere in the United States.

To locate the Jenn-Air designated service company in your area, you can also look in your telephone directory Yellow Pages.

For further assistance

If you need further assistance, you can write to Jenn-Air with any questions or concerns at:

Jenn-Air Brand Home Appliances
Customer eXperience Center
553 Benson Road
Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

In Canada

Call the Jenn-Air Canada Customer eXperience Centre toll free: **1-800-JENNAIR (1-800-536-6247)**.

Our consultants provide assistance with:

- Features and specifications on our full line of appliances.
- Use and maintenance procedures.
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- Referrals to local dealers, repair parts distributors, and services companies. Jenn-Air Canada designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in Canada.

For further assistance

If you need further assistance, you can write to Jenn-Air Canada with any questions or concerns at:

Jenn-Air Brand Home Appliances
Customer eXperience Centre
200 – 6750 Century Ave.
Mississauga, Ontario L5N 0B7

Please include a daytime phone number in your correspondence.

Accessories

To order accessories, call **1-800-JENNAIR (1-800-536-6247)**, and ask for the appropriate part number listed below or contact your authorized Jenn-Air dealer.

Replacement water filter:

Order Part #4396701

affresh® Kitchen & Appliance Cleaner:

In U.S.A., order part #W10355010
In Canada, order part # W10355010B

affresh® Stainless Steel Cleaner:

In U.S.A., order part #W10355016
In Canada, order part # W10355016B

PRODUCT DATA SHEETS

Base Grille Water Filtration System Model WF-L200V Capacity 200 Gallons (757 Liters) Model WF-NL120V Capacity 120 Gallons (454 Liters)



Tested and certified by NSF International against ANSI/NSF Standard 42 for the reduction of Chlorine, Taste and Odor, Particulate Class III*; and against ANSI/NSF Standard 53 for the reduction of Lead, Mercury, Benzene, and p-dichlorobenzene.

This system has been tested according to ANSI/NSF 42/53 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in ANSI/NSF 42/53.

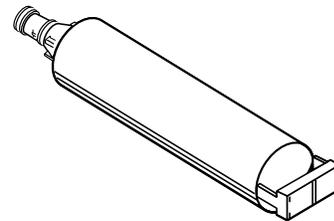
Substance Reduction	NSF Reduction Requirements	Average Influent	Influent Challenge Concentration	Maximum Effluent	Average Effluent	Minimum % Reduction	Average % Reduction
Chlorine Taste/Odor Particulate Class III*	≥50% ≥85%	1.9 mg/L 49,333/mL	2.0 mg/L ± 10% At least 10,000 particles/mL	0.07 mg/L 640 mg/L**	0.06 mg/L 312 mg/L	>75.0% 98.7%	>75.0% 99%
Contaminant Reduction	NSF Reduction Requirements	Average Influent	Influent Challenge Concentration	Maximum Effluent	Average Effluent	Minimum % Reduction	Average % Reduction
Lead: @ pH 6.5 Lead: @ pH 8.5	0.01mg/L 0.01mg/L	0.14 mg/L*** 0.15 mg/L***	0.15 mg/L ± 10% 0.15 mg/L ± 10%	0.0014 mg/L 0.0069 mg/L	0.0011 mg/L 0.0042 mg/L	99.0% 95.4%	99.21% 97.08%
Mercury: @ pH 6.5 Mercury: @ pH 8.5	0.002 mg/L 0.002 mg/L	0.0059 mg/L 0.0054 mg/L	0.006 mg/L ± 10% 0.006 mg/L ± 10%	0.0009 mg/L 0.0007 mg/L	0.0004 mg/L 0.00043 mg/L	84.74% 87.03%	92.47% 91.93%
Benzene	0.0050 mg/L	0.0157 mg/L	0.015 ± 10%	0.002 mg/L	0.00083 mg/L	87.26%	94.71%
p-dichlorobenzene	0.075 mg/L	0.210 mg/L	0.225 ± 10%	0.0005 mg/L	0.0005 mg/L	99.76%	99.76%

Test Parameters: pH = 7.5 ± 0.5 unless otherwise noted. Flow = 0.5 gpm (1.9 Lpm). Pressure = 60 psig (413.7 kPa). Temp. = 63°F (17.2°C).

- It is essential that operational, maintenance, and filter replacement requirements be carried out for the product to perform as advertised.
- Model WF-L200V:** The filter monitor system measures the amount of water that passes through the filter and alerts you to replace the filter. When 90% of the filter's rated life is used, the filter indicator light changes from green to yellow. When 100% of the filter's rated life is used, the filter indicator light changes from yellow to red, and it is recommended that you replace the filter. Use replacement cartridge L200V / NL120V, part #4396702. 2014 suggested retail price of \$32.99 U.S.A./\$49.99 Canada. Prices are subject to change without notice.
- Model WF-NL120V:** Change the water filter cartridge every 6-9 months. Use replacement cartridge L200V / NL120V, part #4396702. 2014 suggested retail price of \$32.99 U.S.A./\$49.99 Canada. Prices are subject to change without notice.
- The product is for cold water use only.
- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.
- Refer to the front cover or "Accessories" section for the Manufacturer's name, address and telephone number.
- Refer to the "Warranty" section for the Manufacturer's limited warranty.

Application Guidelines/Water Supply Parameters

Water Supply	City or Well
Water Pressure	30 - 120 psi (207 - 827 kPa)
Water Temperature	33° - 100°F (0.6° - 37.8° C)
Service Flow Rate	0.5 GPM (1.89 L/min.) @ 60 psi.



*Class III particle size: >5 to <15 um

**Test requirement is at least 10,000 particles/mL of AC Fine Test Dust.

***These contaminants are not necessarily in your water supply. Performance may vary based on local water conditions.

® NSF is a registered trademark of NSF International.

JENN-AIR® REFRIGERATION LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer eXperience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit <https://jennair.custhelp.com>.
2. All warranty service is provided exclusively by our authorized Jenn-Air Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

Jenn-Air Customer eXperience Center
1-800-JENNAIR (1-800-536-6247)



<https://jennair.custhelp.com>

If outside the 50 United States or Canada, contact your authorized Jenn-Air dealer to determine whether another warranty applies.

FIVE YEAR LIMITED WARRANTY

WHAT IS COVERED

TWO YEAR LIMITED WARRANTY

For two years from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Jenn-Air brand of Whirlpool Corporation or Whirlpool Canada LP (hereafter "Jenn-Air") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

THIRD THROUGH FIFTH YEAR LIMITED WARRANTY ON CAVITY LINER AND SEALED REFRIGERATION SYSTEM

In the third through fifth years from the date of purchase, when this major appliance is installed, operated and maintained according to the instructions attached to or furnished with the product, Jenn-Air brand will pay for factory specified replacement parts and repair labor for the following components to correct non-cosmetic defects in materials and workmanship in this part that prevent function of the refrigerator and that existed when this major appliance was purchased:

- Refrigerator/freezer cavity liner if the part cracks due to defective materials or workmanship.
- Sealed Refrigeration system (includes compressor, evaporator, condenser, dryer and connecting tubing).

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Jenn-Air designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential or multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. In-home Instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
5. Defects or damage caused by the use of non-genuine Jenn-Air parts or accessories.
6. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Jenn-Air.
7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
8. Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to Jenn-Air within 30 days.
9. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
10. Food or medicine loss due to product failure.
11. Pick-up or delivery. This product is intended for in-home repair.
12. Travel or transportation expenses for service in remote locations where an authorized Jenn-Air servicer is not available.
13. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
14. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Jenn-Air makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Jenn-Air or your retailer about buying an extended warranty.

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