



DISTINCT BY DESIGN™

## Owner's Manual & Installation Instructions

# Side by Side Refrigerators

Models: CSB42, CSB48

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Write the model and serial numbers here:

Model # \_\_\_\_\_

Serial # \_\_\_\_\_

Find these numbers on a label on the left side, near the middle of the refrigerator compartment.

**ENGLISH/FRANÇAIS/ESPAÑOL**

## THANK YOU FOR MAKING CAFÉ A PART OF YOUR HOME.

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We take pride in the craftsmanship, innovation and design that goes into every Café product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your Café appliance now online. Helpful websites are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.

**C A F É**

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DISTINCT BY DESIGN™

# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

**⚠ WARNING** To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator, follow these basic safety precautions:

- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the refrigerator before making repairs, or cleaning.  
**NOTE:** Power to the refrigerator cannot be disconnected by any setting on the control panel.  
**NOTE:** Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Do not use an extension cord.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- To prevent suffocation and entrapment hazards to children, remove the fresh food and freezer doors from any refrigerator before disposing of it or discontinuing its use.
- To avoid serious injury or death, children should not stand on, or play in or with the appliance.
- Children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments; catering and similar non-retail applications.
- Do not apply harsh cleaners to the refrigerator. Certain cleaners will damage plastic which may cause parts such as the door or door handles to detach unexpectedly. See the Care and Cleaning section for detailed instructions.

**⚠ CAUTION** To reduce the risk of injury when using your refrigerator, follow these basic safety precautions.

- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the “pinch point” areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces.
- Do not refreeze frozen foods which have thawed completely.
- In refrigerators with automatic ice makers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the freezer is plugged in.

## INSTALLATION

**⚠ WARNING**  **EXPLOSION HAZARD**

Keep flammable materials and vapors, such as gasoline, away from refrigerator. Failure to do so can result in fire, explosion, or death.

**⚠ WARNING**  **Tip Over Hazard.**

These appliances are top heavy, especially with any doors open, and must be secured to prevent tipping forward which could result in death or serious injury. Read and follow the entire installation instructions for securing the appliance with the anti-tip system.

# READ AND SAVE THESE INSTRUCTIONS

# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

### CONNECTING ELECTRICITY

#### **⚠ WARNING** **ELECTRICAL SHOCK HAZARD**

Plug into a grounded 3-prong outlet  
 Do not remove the ground prong  
 Do not use an adapter  
 Failure to follow these instructions can result in death, fire, or electrical shock.

**Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.**

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an adapter.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Immediately discontinue use of a damaged supply cord. If the supply cord is damaged, it must be replaced by a qualified service professional with an authorized service part from the manufacturer.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

### PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

#### **⚠ WARNING** **SUFFOCATION AND ENTRAPMENT HAZARD**

Failure to follow these disposal instructions can result in death or serious injury

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

#### **Before You Throw Away Your Old Appliance**

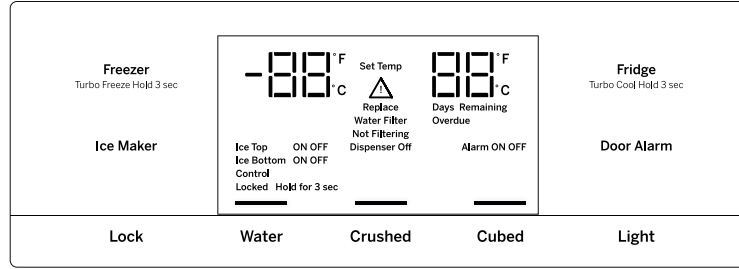
- Take off the fresh food and freezer doors.
- Leave the shelves in place so that children may not easily climb inside.

#### **Refrigerant and Foam Disposal:**

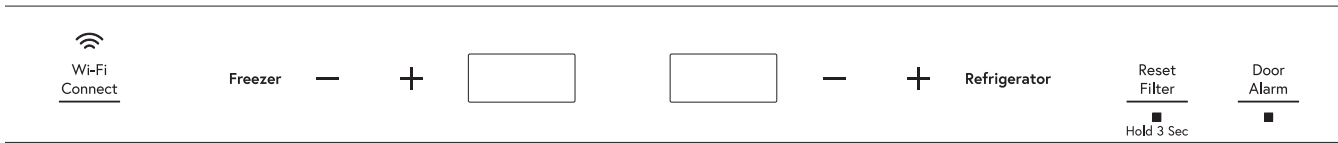
Dispose of appliance in accordance with Federal and Local Regulations. Contact your local authorities for the environmentally safe disposal of your appliance.

## READ AND SAVE THESE INSTRUCTIONS

## Dispense Models



## Non-dispense Models



**NOTE:** The refrigerator is shipped with protective film covering the temperature controls. If this film was not removed during installation, remove it now.

The temperature controls are preset in the factory at 37°F (3°C) for the refrigerator compartment and 0°F (-18°C) for the freezer compartment. Allow 24 hours for the temperature to stabilize to the preset recommended settings.

The temperature controls can display both the **SET** temperature as well as the actual temperature in the refrigerator and freezer. The actual temperature may vary slightly from the **SET** temperature based on usage and operating environment.

## Changing the Temperature for Non-dispense Models

To change the temperature, press and release the (+) or (-) pad to the desired temperature set point for fresh food and freezer separately. Allow 24 hours for the refrigerator to reach the temperature you have set.

To turn **OFF** cooling system, press and hold either (+) pad until both displays show **OFF**.

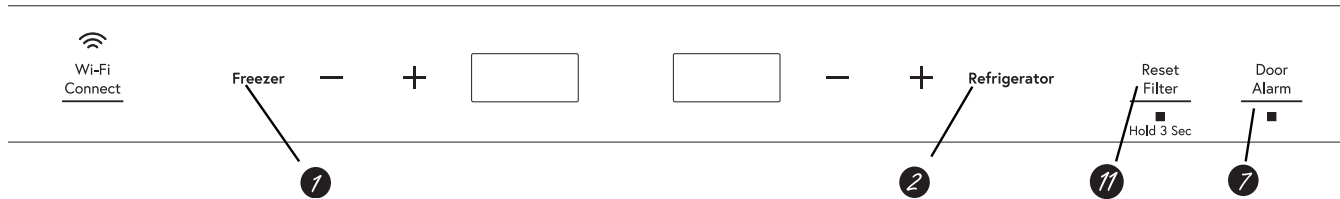
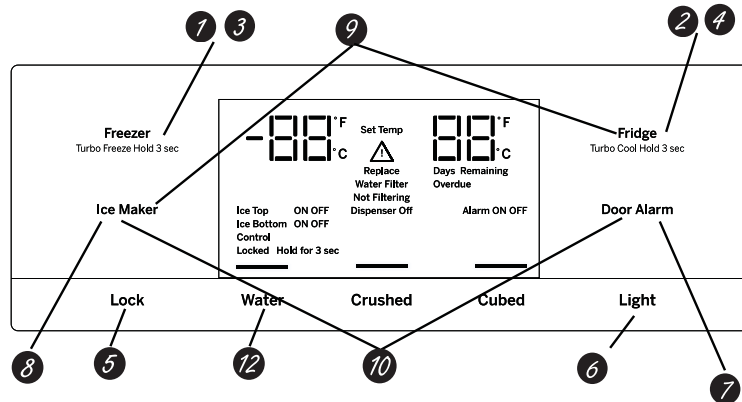
## Changing the Temperature for Dispense Models

To change the temperature, press and release the **Freezer** or **Fridge** pad. The display will show the set temperature. To change the temperature, press either the **Freezer** or **Fridge** pad until the desired temperature is displayed.

To turn **OFF** cooling system, press and hold **Fridge** and **Ice Maker** simultaneously for 3 seconds. When the cooling system is **OFF** the display should read **OFF**.

# Controls

Not all features available on all models.



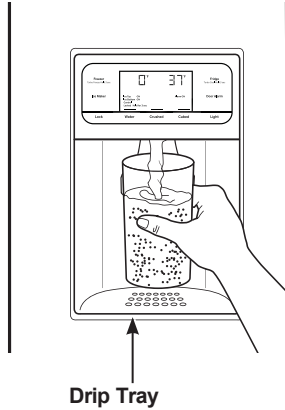
- 1 Freezer temp control**  
Adjust freezer compartment temperature.
- 2 Fresh food temp control**  
Adjust fresh food compartment temperature.
- 3 TurboFreeze™ setting**  
Activate TurboFreeze to quickly restore freezer temperatures after frequent door openings.
- 4 TurboCool™ setting**  
Activate TurboCool to quickly restore fresh food temperature after frequent door openings.
- 5 Lock controls**  
Press and hold 3 seconds to lock out ice and water dispenser and all feature and temperature buttons.
- 6 LED dispenser light**  
LED lighting that can be turned on/off to light your dispenser.
- 7 Door Alarm**  
Sounds to alert when the freezer or fresh food doors have been open for more than 2 minutes. Press and hold **Door Alarm** pad and it will toggle the sound between low, high and off.
- 8 Ice maker setting**  
Turn your ice makers on/off.
- 9 Cooling system On/Off**  
Press and hold Fridge & Ice Maker simultaneously for 3 seconds to turn the cooling system on or off.
- 10 Metric/English units**  
Press and hold Ice Maker & door alarm simultaneously for 3 seconds to switch between Metric & English units.
- 11 Reset water filter**  
Press and hold the **RESET FILTER** Button for non-dispense models or press and hold the **WATER** button for dispense models to reset the filter indicator.

# Ice and Water Dispenser (On some models.)

To dispense water or ice: select **Water**, **Crushed**, or **Cubed**. Press the glass gently against the top of the dispenser cradle.

The drip tray is not self-draining. To reduce water spotting, the shelf and its grille should be cleaned regularly.

If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser cradle for at least two minutes to remove trapped air from the water line and to fill the water system. To flush out impurities in the water line, throw away the first gallon (3.8 liters) of water.



**CAUTION** Never put fingers or any other objects into the ice crusher discharge opening.

## Locking the Dispenser:

Touch **Lock** for 3 seconds to lock the dispenser and control pad. To unlock, touch **Lock** again for 3 seconds.

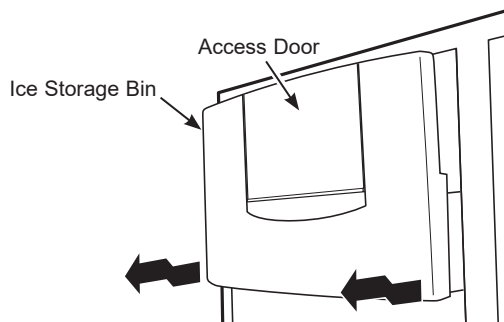
## Light:

This feature turns the **light** on and off. The light also comes on when the dispenser cradle is pressed. If this light burns out, contact factory service.

## Ice Storage Drawer on Dispenser Models

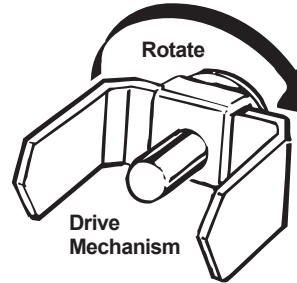
### To remove:

Lift up the access door to reach the icemaker. Set the icemaker power switch to the **OFF** position. With the access door closed, support the storage bin at the bottom while slightly lifting. Pull bin straight out.



### To replace:

Slide the bin back until the tab on the bin locks into the slot on the shelf. If the bin does not go all the way back, remove it and rotate the drive mechanism 1/4 turn. Then push the bin back again.



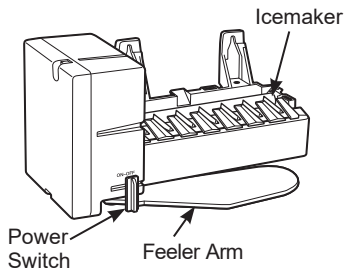
## Important Facts About Your Dispenser

- Do not add ice from trays or bags to the storage bin. It may not crush or dispense well.
- Avoid overfilling glass with ice and use of narrow glasses. Backed-up ice can jam the chute or cause the door in the chute to freeze shut. If ice is blocking the chute, poke it through with a wooden spoon.
- Beverages and foods should not be quick-chilled in the ice storage bin. Cans, bottles or food packages in the storage bin may cause the icemaker or auger to jam.
- To keep dispensed ice from missing the glass, put the glass close to, but not touching, the dispenser opening.
- Some crushed ice may be dispensed even though you selected *Cubed*. This happens occasionally when a few cubes have been left in the crusher.
- After crushed ice is dispensed, some water may drip from the chute.
- Sometimes a small mound of snow will form on the door in the ice chute. This condition is normal and usually occurs when you have dispensed crushed ice repeatedly. The snow will eventually evaporate.
- The first glass of water dispensed may be warmer than the following ones. This is normal.
- Dispensed water is not ice cold. For colder water, simply add crushed ice or cubes before dispensing water.
- To eliminate drips on the drip tray, tilt the glass in slightly when dispensing water.

# Automatic Icemaker

A newly-installed refrigerator may take 12–24 hours to begin making ice.

## Automatic Icemaker



The icemaker will produce seven cubes per cycle—approximately 15 cycles in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

If the refrigerator is operated before the water connection is made to the icemaker, set the power switch on the icemaker to **OFF**.

When the refrigerator has been connected to the water supply, set the power switch on the icemaker to **ON**.

For dispense models, the icemaker can be turned on and off using the power switch on the icemaker or by using the **Ice Maker** button on the control panel. If you use the control panel to turn the icemaker off you will have to use the control panel to turn it back on. The same is true for the power switch on the icemaker.

**CAUTION** Avoid contact with the moving parts of the ejector mechanism, or with the heating element (located on the bottom of the ice maker) that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.

## Important Facts About Your Icemaker

- You may hear a buzzing sound each time the icemaker fills with water.
- Throw away the first few batches of ice to allow the water line to clear.
- Be sure nothing interferes with the sweep of the feeler arm.
- When the bin fills to the level of the feeler arm, the icemaker will stop producing ice. It is normal for several cubes to be joined together.
- If ice is not used frequently, old ice cubes will become cloudy, taste stale and shrink.

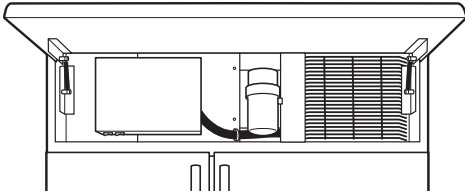
**NOTE:** In homes with lower-than-average water pressure, you may hear the icemaker cycle multiple times when making one batch of ice. Icemaker works best between 40 and 120 psi (275-827 kPa).



# Water Filter Cartridge (On some models.)

## Water filter cartridge

The water filter cartridge is located behind the upper cover at the top of the refrigerator.



## When to replace the filter on models with a replacement indicator light

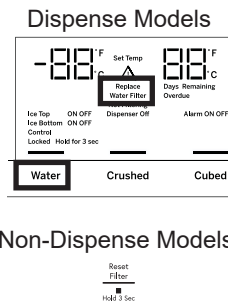
There is a replacement indicator light for the water filter cartridge on the dispenser. This light will turn orange to tell you that you need to replace the filter soon.

The filter cartridge should be replaced when the replacement indicator light turns red or if the flow of water to the dispenser or icemaker decreases.

## Removing the filter cartridge

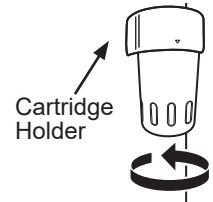
If you are replacing the cartridge, first remove the old one by slowly turning it to the left. **Do not** pull down on the cartridge. A small amount of water may drip down.

**NOTE:** To reduce the risk associated with property damage due to water leakage, read and follow instructions before installation and use of this system. Installation and use **MUST** comply with all state and local plumbing codes.



## Installing the filter cartridge

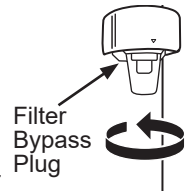
- 1 Fill the replacement cartridge with water from the tap to allow for better flow from the dispenser immediately after installation.
- 2 Line up the arrow on the cartridge and the cartridge holder. Place the top of the new cartridge up inside the holder. **Do not** push it up into the holder.
- 3 Slowly turn it to the right until the filter cartridge stops. **DO NOT OVERTIGHTEN**. As you turn the cartridge it will automatically raise itself into position. The cartridge will move about a 1/2 turn.
- 4 Run water from the dispenser for 1-1/2 gallons (5.7 liters) (about three minutes) to clear the system and prevent sputtering.
- 5 Press and hold the **RESET FILTER** Button for non-dispense models or press and hold the **WATER** button for dispense models to reset the filter indicator.



**NOTE:** A newly installed water filter cartridge may cause water to spurt from the dispenser.

## Filter bypass plug

You must use the filter bypass plug when a replacement filter cartridge is not available. The dispenser and the icemaker will not operate without the filter or filter bypass plug.



**⚠ WARNING** To reduce the risk associated with choking, do not allow children under 3 years of age to have access to small parts during the installation of this product. The disposable filter cartridge should be replaced every 6 months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.

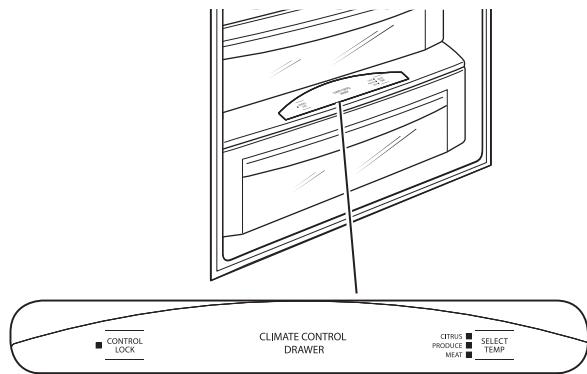
For the maximum benefit of your filtration system, GE Appliances, a Haier company, recommends the use of GE Appliances-branded filters only. Using GE Appliances-branded filters in Café refrigerators provides optimal performance and reliability. Our filters meet rigorous industry NSF standards for safety and quality that are important for products that are filtering your water. There is no assurance that brands other than GE Appliances filters meet our standards for quality, performance and reliability.

If you have questions, or to order additional filter cartridges, visit [gewaterfilters.com](http://gewaterfilters.com). In Canada, visit [cafeappliances.ca/service](http://cafeappliances.ca/service) or consult the yellow pages for the nearest Camco Service Center.

# Climate Control Drawer

The **Climate Control** feature is a system of dampers, a fan, a temperature thermistor, and a heater. The Climate Control drawer can be used to store items at their optimum temperatures.

The drawer is tightly sealed to prevent the drawer's temperature from causing temperature fluctuations in the rest of the refrigerator.



**SELECT TEMP**—Use this feature to store items at their optimum temperatures. See *Climate Control Chart* below.

**CONTROL LOCK**—Use this feature to lock the temperature controls.

**NOTE:** When the controls on the Climate Control drawer are turned off, the drawer will maintain temperatures at 42-48°F (5.6-8.9°C).

## Climate Control Chart

**NOTE:** Results may vary depending on packaging, starting temperature and other food traits.



<b>Citrus Setting (39–47°F) (3.9-8.3°C)</b>
Oranges, Lemons, Limes, Pineapple, Cantaloupe
Beans, Cucumbers, Tomatoes, Peppers, Eggplant, Squash
<b>Produce Setting (31–38°F) (-0.6 - 3.3°C)</b>
Strawberries, Raspberries, Kiwifruit, Pears, Cherries, Blackberries, Grapes, Plums, Nectarines, Apples
Asparagus, Broccoli, Corn, Mushrooms, Spinach, Cauliflower, Kale, Green Onions, Beets, Onions
<b>Meat Setting (27–37°F) (-2.8 - 2.8°C)</b>
Raw Meat, Fish and Poultry

## Control Lock

Press and hold this pad for 3 seconds to lock the settings for the Climate Control drawer. To unlock, press and hold for another 3 seconds.

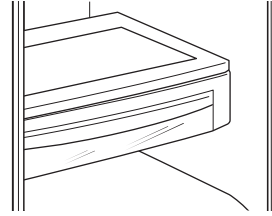


# Storage Drawers

## Sealed Deli Pan

Use the Sealed Deli Pan for the convenient storage of lunch meats and cheese, hors d'oeuvres, spreads and snacks. The pan and shelf to which it is attached can be adjusted to any height.

Excess water that may accumulate in the bottom of the drawers should be emptied and the drawers wiped dry.



## Sealed Produce Pan

The top pan is designed to provide constant high humidity levels.

Make sure the drawers are closed completely to maintain the correct humidity level.

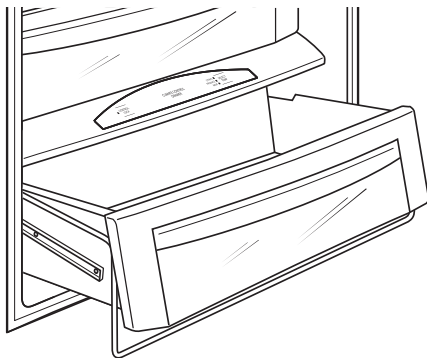
Excess water that may accumulate in the bottom of the drawers should be emptied and the drawers wiped dry.



## Drawer/Pan Removal

### To remove a drawer/pan:

1. Pull the drawer/pan out to the stop position.
2. Lift the front of the drawer/pan up and out of the wire holder.
3. Lift the back of the drawer/pan up and out.



### To replace a drawer/pan:

1. Place the back of the drawer/pan in the wire holder, making sure the wire holder fits into the grooves on the back of the drawer/pan.
2. Lower the front of the drawer/pan into the wire holder.
3. Press firmly on the top of the drawer/pan to snap it into the wire holder.

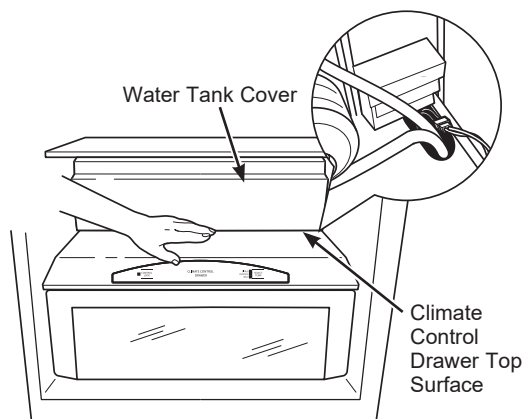
# Shelves and Bins

## Lighted Vegetable Drawer Shelf

The lighted vegetable drawer shelf provides lighting for the lower compartments. The lights are recessed into the shelf to illuminate the drawers below.

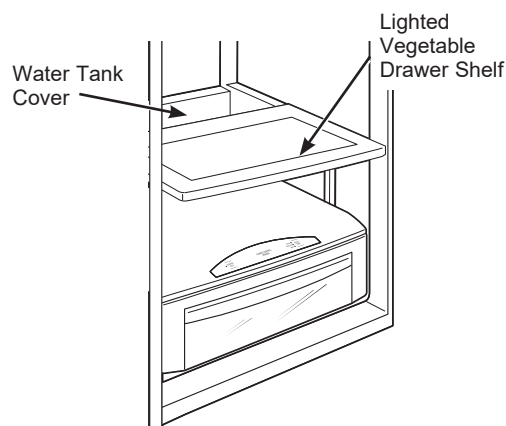
### To remove shelf:

1. Remove the top drawer (see *Drawer/pan removal* section).
2. Push down gently on the back center of the climate control drawer top surface to release the bottom of the water tank cover. Pull out and down to remove the water tank cover and expose the wire harness.
3. Lift the shelf and carefully pull forward to expose the wires.
4. Unplug the shelf and carefully remove it from the refrigerator.



### To replace shelf:

1. Carefully set the shelf onto the side rails, leaving the plug exposed.
2. Plug the shelf into the refrigerator.
3. Carefully slide the shelf into place.
4. Insert the water tank cover top first so that it goes up behind the gasket hanging down from the vegetable drawer shelf. Gently push the bottom of the water tank cover until the bottom snaps into the the top of the Climate Control Drawer cover.
5. Replace the drawer (see *Drawer/pan removal* section).

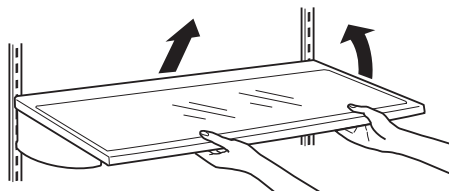


## To rearrange shelves

Tempered glass shelves in the fresh food compartment and wire shelves in the freezer compartment are adjustable, enabling you to make efficient shelf arrangements to fit your family's food storage needs.

### To remove shelves:

Tilt shelf up at front, then lift it up and out of tracks on rear wall of refrigerator.



### To replace shelves:

Select desired shelf height. With shelf front raised slightly, engage top lugs in tracks at rear of cabinet. Then lower front of shelf until it locks into position.

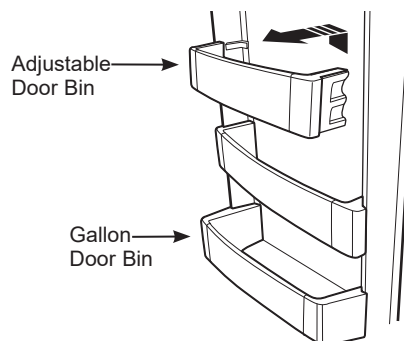
**CAUTION** Handle glass shelves carefully. Glass shelves and covers may break if exposed to impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

## Door bins

All door bins, except for the deep gallon door bin, are adjustable using one of 2 tabs on each end of the bin. They can be moved up and down to many different positions to meet your storage needs. The deep gallon door bin can be removed for cleaning.

### To remove any bin:

Lift the bin up and slide it toward you.



# Baskets

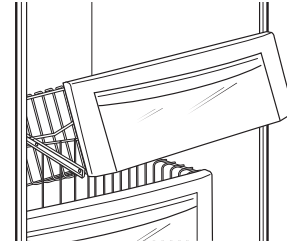
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## Freezer baskets

Wire slide-out freezer baskets can be pulled out for easy access to frozen foods.

### To remove:

Pull basket out. Lift the front of the basket up and then take it out.



# WiFi

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## WiFi Connect (for customers in the United States, its territories and Canada):

### WiFi Connect Enabled\*

Your refrigerator is **Café WiFi Connect Enabled**. A WiFi communication card is built into the product allowing it to communicate with your Smart Phone for remote monitoring, control, and notifications.

Please visit [cafeappliances.com/connect](http://cafeappliances.com/connect) to learn more about connected appliance features, and to learn what connected appliance App's will work with your Smart Phone.

**WiFi Connectivity:** For assistance with the appliance or the network connectivity (for models that are WiFi enable), please visit [cafeappliances.com/connect](http://cafeappliances.com/connect).

## REGULATORY INFORMATION

### FCC/IC Compliance Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

**Labelling:** Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.

**ConnectPlus** module only (or similar communication module)

**RF Exposure** - This device is only authorized for use in a mobile application. At least 20 cm of separation distance between the ConnectPlus device and the user's body must be maintained at all times.

\*Select Models Only

# Care and Cleaning

## Cleaning the Outside

### Directions for Cleaning Outside Surfaces, Door Handles, and Trim

DO USE	DO NOT USE
Soft, clean cloth or sponge	Abrasive cloths, scrubbing sponges, scouring or steel wool pads
Mild detergent mixed with warm water Approved stainless steel cleaners; Visit the Café Appliances parts store for approved stainless steel cleaners: <a href="http://cafeappliances.com/parts">cafeappliances.com/parts</a>  Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ can be used to remove surface rust, tarnish and small blemishes on stainless steel surfaces only.	Abrasive powders or sprays Window Sprays or Ammonia Citrus or plant oil-based cleaners Acidic or vinegar-based cleaners Oven cleaners Cleaners containing acetone (propanone) Any cleaner with WARNING about plastic contact

**NOTE: DO NOT** allow stainless steel cleaner to come in contact with any plastic parts such as trim pieces, handle hardware and liners. If unintentional contact of cleaners with plastic parts does occur, clean plastic part with a sponge and mild detergent mixed with warm water.

## Cleaning the Inside

To help prevent odors, leave an open box of baking soda in the refrigerator and freezer compartments. **Unplug the refrigerator before cleaning.** If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls. Use an appliance wax polish on the inside surface between the doors. Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

**CAUTION** Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks. Do not wash any plastic refrigerator parts in the dishwasher.

## Behind the Refrigerator

Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces. Raise the leveling legs located at the bottom front of the refrigerator.

Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.

Lower the leveling legs until they touch the floor.

**When pushing the refrigerator back, make sure you don't roll over the power cord or water supply line.**

## Preparing for Vacation

Set the icemaker power switch to the OFF position and be sure to shut off the water supply to the refrigerator.

For long vacations or absences, remove food from the refrigerator/freezer. Set the control to OFF, and clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the door open.

For shorter vacations, remove perishable foods and leave controls at regular settings. However, if the room temperature is expected to drop below 60°F (16°C), follow the same instructions as for long vacations.

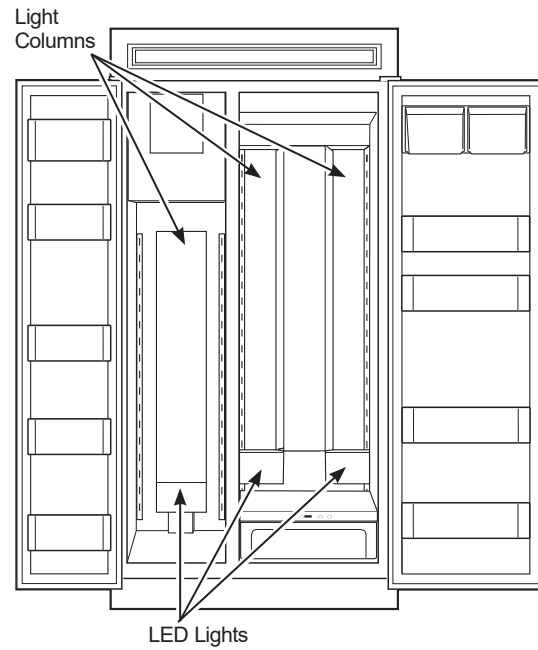
# Care and Cleaning

## Replacing the Lights

The columns along the back wall of the fresh food and freezer compartments are lit up by LED lights located behind the top pan in the fresh food compartment and the bottom basket in the freezer compartment.

An authorized technician will need to replace the LED light.

If this assembly needs to be replaced, schedule service on-line at [cafeappliances.com/service](http://cafeappliances.com/service).



# Installation Instructions

# Refrigerator

Questions? Visit our Website at: [cafeappliances.com](http://cafeappliances.com)  
 In Canada, visit [cafeappliances.ca](http://cafeappliances.ca)

## BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** — Save these instructions for local inspector's use.
- **IMPORTANT** — Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical skills.
- **Completion time** – Refrigerator Installation  
15 minutes
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

### **WARNING Electrical Shock Hazard.**

Plug into a grounded 3-prong outlet.  
 Do not remove the ground prong.  
 Do not use an adapter.  
 Immediately discontinue use of a damaged supply cord. If the supply cord is damaged it must be replaced by a qualified service professional with an authorized service part from the manufacturer.  
 Do not use an extension cord with this appliance.  
 Failure to follow these instructions can result in death, fire, or electrical shock.  
 Follow the instructions in the section Grounding the unit.  
 This appliance must be installed with a means in the fixed house wiring or circuit breaker for disconnecting the appliance from the electrical supply after installation.

### **WARNING Explosion Hazard.**

Keep flammable materials and vapors, such as gasoline, away from appliance. Failure to do so can result in fire, explosion, or death.

### **WARNING Tip Over Hazard.**

These appliances are top heavy, especially with any doors open, and must be secured to prevent tipping forward which could result in death or serious injury. Read and follow the entire installation instructions for securing the appliance with the anti-tip system.

**WARNING** To reduce the risk associated with choking, do not allow children under 3 years of age to have access to small parts during the installation of this product.

### **CAUTION Lifting Hazard**

This unit is very heavy. To reduce the risk of person injury during maneuvering and installing this appliance, 4 people are required for proper installation.

**CAUTION** Keep fingers out of the “pinch point” areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.

## REFRIGERATOR LOCATION

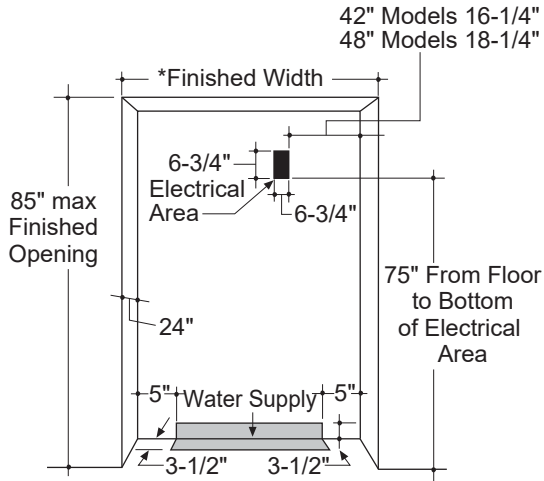
- Do not install the refrigerator where the temperature will go below 55°F (13°C) because it will not run often enough to maintain proper temperatures.
- Do not install the refrigerator where the temperature will go above 100°F (37°C) because it will not perform properly.
- Do not install the refrigerator in a location exposed to water (rain, etc.) or direct sunlight.
- Install it on a floor strong enough to support it fully loaded.

**For proper installation, the refrigerator/freezer must be placed on a level surface of hard material the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator, or approximately 1,500 lbs. (680.39 kg) each.**



# Installation Instructions

## THE INSTALLATION SPACE



\*The finished cutout width must be:  
41-1/2" (105.41 cm) for 42" models  
47-1/2" (120.65 cm) for 48" models

### Water And Electrical Locations

The opening must be prepared with the electrical and the cold water supply located as shown.

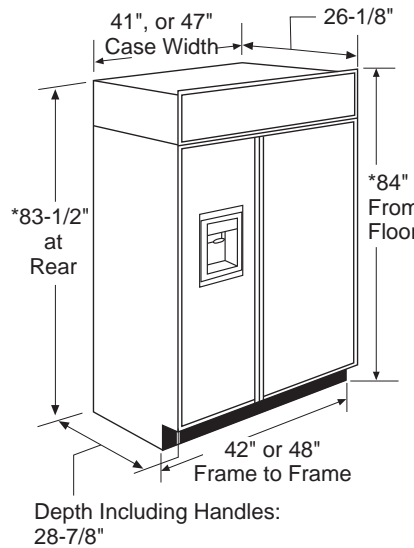
### The Cutout Depth Must Be 24" (60.96 cm)

The refrigerator will project forward, slightly beyond adjacent cabinetry for standard installation.

### Additional Specifications

- A 115 volt 60Hz., 15 or 20 amp power supply is required. An individual properly grounded branch circuit or circuit breaker is recommended. Install a properly grounded 3-prong electrical receptacle recessed into the back wall. Electrical must be located on the rear wall as shown.
- The water line can enter the opening through the floor or back wall. The water line should be 1/4" O.D. copper tubing or SmartConnect™ kit between the cold water line and water connection location, long enough to extend to the front of the refrigerator. Installation of an easily accessible shut-off valve in the water line is required.

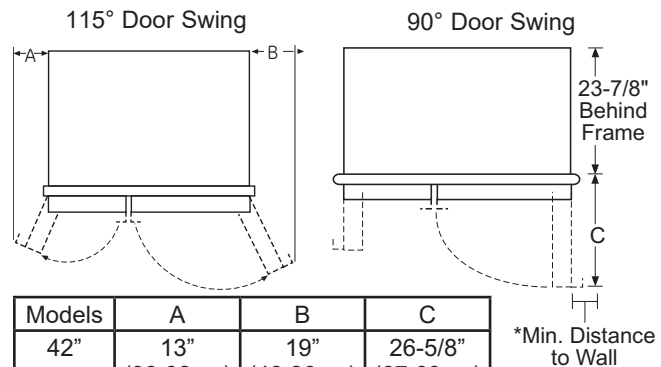
## DIMENSIONS AND CLEARANCES



\* Shipping height. The refrigerator can be adjusted to fit into a cutout that is 84-1/2" (214.63 cm) in height. Use leveling legs and wheels for a maximum 1" (2.54 cm) height adjustment.

### Product Clearances

These refrigerators are equipped with a 3-position door stop. The factory-set 115° door swing can be adjusted to 90° if clearance to adjacent cabinets or walls is restricted.



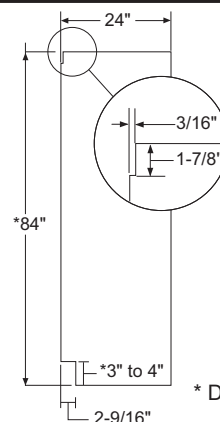
Models	A	B	C
42"	13" (33.02cm)	19" (48.26cm)	26-5/8" (67.63cm)
48"	15" (38.1cm)	20" (50.8cm)	28-5/8" (72.71cm)

For a 90° door swing, allow 4" (10.16 cm) min. clearance to a wall, for framed and stainless steel models. If the 90° door stop position is used, pan access is maintained, but pan removal is restricted.

## SIDE PANELS

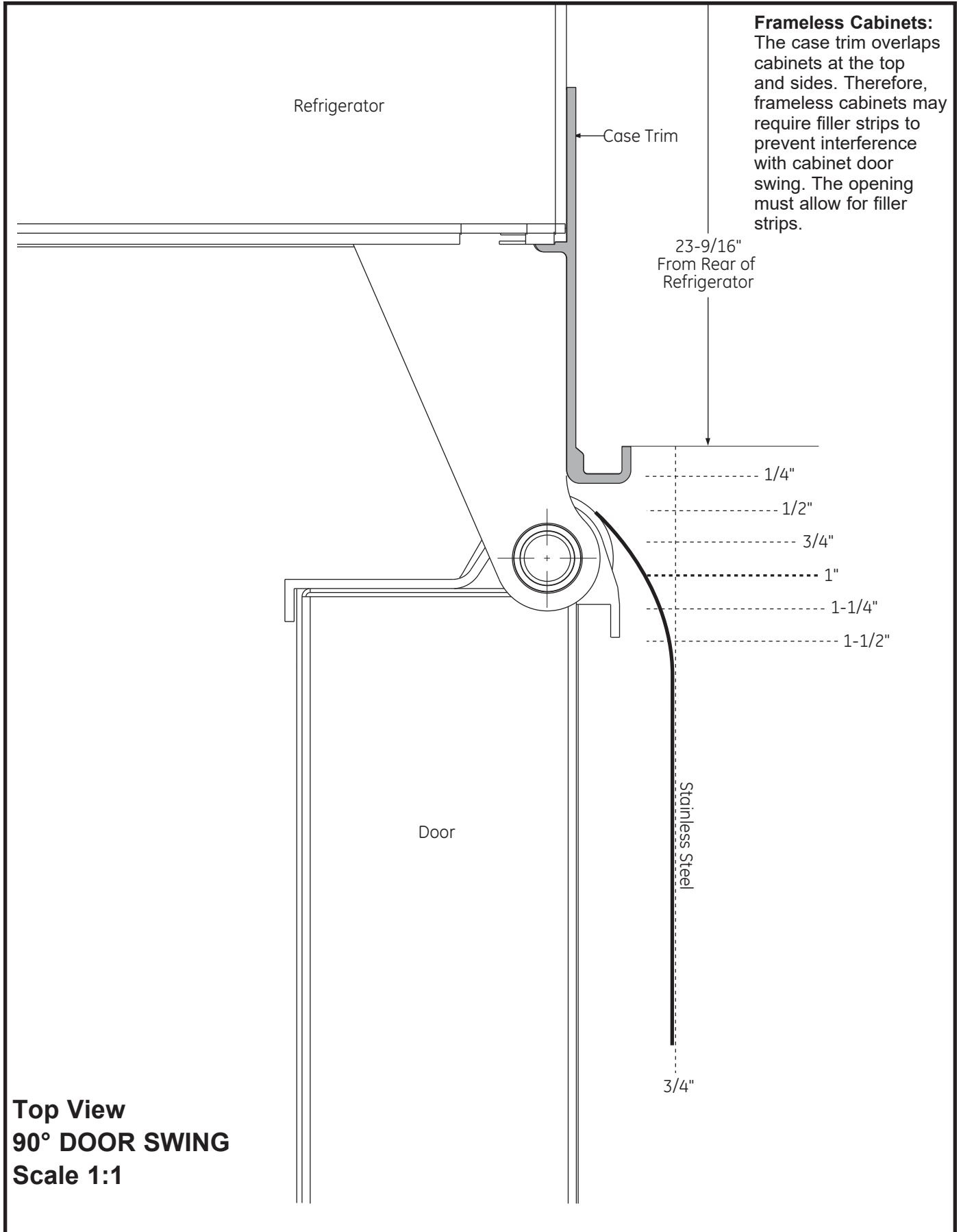
Side panels must be used whenever the sides of the refrigerator will be exposed. The 1/4" (0.63 cm) side panels will slip into the side case trim. Secure the panels to the refrigerator with stick-on hook and loop fastener strips. Order the side panels from the cabinet manufacturer.

- Cut a notch in the top front corner as shown to allow clearance for corner keys in the front side trim.



\* Depending on installation height.

# Installation Instructions



**Frameless Cabinets:**  
The case trim overlaps cabinets at the top and sides. Therefore, frameless cabinets may require filler strips to prevent interference with cabinet door swing. The opening must allow for filler strips.

Top View  
90° DOOR SWING  
Scale 1:1

# Installation Instructions

## TOOLS AND MATERIALS REQUIRED

- Tinsnips to cut banding
- Stepladder
- 1" Bit extension
- Tape measure
- Gloves
- 1/4" Drywall screws
- 5-Gal. Bucket with cover
- 6" Spirit level
- Appliance hand truck
- Tubing cutter
- 7/16" open-end wrench
- #2 Phillips screwdriver
- Drill and appropriate bits
- 5/16", 7/16" socket
- Safety glasses
- 1-1/8" open end wrench
- Pliers
- 1/4", 5/16" Combo Ratchet
- 35" long 2x4 for Anti-Tip support
- 1/4" copper water line tubing or SmartConnect™ Refrigerator Tubing kits
- Water shut-off valve
- Custom panels for doors and grille panel
- Screws to secure refrigerator to cabinetry
- Stick-on hook and loop fastener strips for 1/4" side panels

## HARDWARE SUPPLIED

- Water filter bypass plug
- Toekick
- 1/4" nut and ferrule

## FLOORING

For proper installation, this refrigerator must be placed on a level surface of hard material that is at the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator, or approximately 1,500 lbs. (680.39 kg).

**NOTE:** Protect the finish of the flooring. Cut a large section of the cardboard carton and place under the refrigerator where you are working.

## GROUNDING THE REFRIGERATOR

**⚠ WARNING**  **Electrical Shock Hazard.**

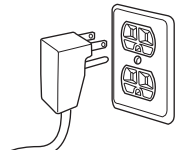
Failure to follow these instructions can result in death, fire, or electrical shock.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall receptacle to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

DO NOT, UNDER ANY CIRCUMSTANCES, CUT OR REMOVE THE THIRD (GROUND) PRONG FROM THE POWER CORD.



DO NOT USE AN ADAPTER PLUG TO CONNECT THE REFRIGERATOR TO A 2-PRONG OUTLET.

DO NOT USE AN EXTENSION CORD WITH THIS APPLIANCE.

# Installation Instructions

## STEP 1 REMOVE PACKAGING

**⚠ WARNING**  **Tip Over Hazard.**

The refrigerator is much heavier at the top than at the bottom—be careful when moving. When using a hand truck, handle from the side only.

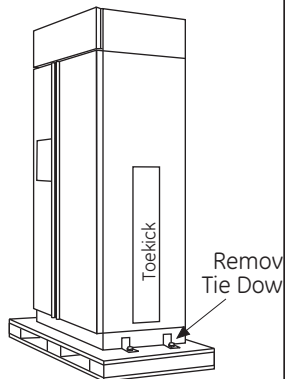
- Carefully cut banding at the top and bottom, remove the outer carton.
- Slide out the back corner posts (2).
- Slide the carton off the top of the cabinet.

**NOTE:** IT IS NOT NECESSARY TO LAY THE CABINET DOWN IN ORDER TO REMOVE THE SKID!

- The unit is secured to the skid with 4 slotted tie-down straps. Remove the six 7/16" bolts from the base channels in the tie-downs.
- Remove the six 7/16" bolts securing the straps to the skid.

**NOTE:** DO NOT ATTEMPT TO ROLL UNIT OFF SKID.

- The support blocks on the bottom of the refrigeration case must be removed before the refrigerator is taken off the skid or damage will occur. Carefully tilt the refrigerator and slide the blocks out from beneath.
- Remove the toe kick and set aside for final installation.
- Lift the refrigerator off the skid with an appliance dolly. Handle from the sides.



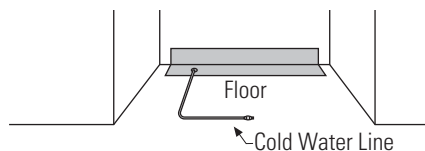
## STEP 2 MOVE THE REFRIGERATOR INTO THE HOUSE

- Re-use the corner posts from the packaging to protect stainless steel models. Run the appliance dolly straps over the posts and under the handles.
- Leave the protective film on the refrigerator until installation is complete. **IMPORTANT:** Never lift the refrigerator by the handle or push against the grille panel; this could cause damage or misalignment.
- Avoid laying the unit on its back or side to prevent sealed system restrictions.

## STEP 3 INSTALL WATER LINE

**⚠ WARNING** **Connect to potable water supply only.**

- A cold water supply is required for automatic icemaker operation. The water pressure must be between 40 and 120 p.s.i. (275-827 kPa).
- Route 1/4" OD copper or SmartConnect™ plastic tubing between house cold water line and the water connection location.
- The tubing should be long enough to extend to the front of the refrigerator. Allow enough tubing to accommodate the bend leading into the water line connection.



**NOTE:** The only Café approved plastic tubing is supplied in the SmartConnect™ Refrigerator Tubing kits. Do not use any other plastic water supply line because the line is under pressure at all times. Other types of plastic may crack or rupture with age and cause water damage to your home.

SmartConnect™ Refrigerator Tubing Kits are available in the following lengths:

- 2' (.6 m) WX08X10002
- 8' (2.4 m) WX08X10006
- 15' (4.6 m) WX08X10015
- 25' (7.6 m) WX08X10025

### Shut off the main water supply.

Turn on the nearest faucet long enough to clear the line of water.

- Install a shut-off valve between the icemaker water valve and cold water pipe in a basement or cabinet. The shut-off valve should be located where it will be easily accessible.
- Turn on the main water supply and flush debris. Run about a quart of water through the tubing into a bucket. Shut off the water supply at the shut-off valve.

**NOTE:** Saddle type shut-off valves are included in many water supply kits. Before purchasing, make sure a saddle type valve complies with your local plumbing codes.

**NOTE:** Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and use is not permitted in Massachusetts. Consult with your licensed plumber.

# Installation Instructions

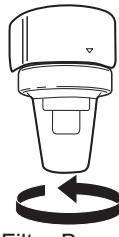
## STEP 4 INSTALLATION WITH HOUSEHOLD WATER FILTRATION SYSTEM

**Skip this step if you do not have a household water filtration system**

If the water supply to the refrigerator is from any household water filtration system, the filter cartridge should be removed. For better ice and water performance, remove the filter and install the filter bypass plug.



Rotate Counterclockwise To Remove



Filter Bypass Plug

## STEP 5 INSTALL SIDE PANELS

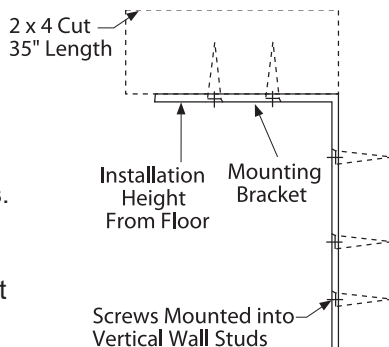
Skip this step when not using side panels. If you are using 1/4" (0.63 cm) side panels, they should be inserted into the case trim. Fasten the panels to the refrigerator with stick-on hook and loop fastener strips before setting the refrigerator in place.

## STEP 6 ANTI-TIP PROCEDURE

### **⚠ WARNING** **Tip Over Hazard.**

These refrigerators are top heavy, especially with any doors open, and must be secured to prevent tipping forward which could result in death or serious injury. Read and follow the entire installation instructions for securing the refrigerator with the anti-tip system.

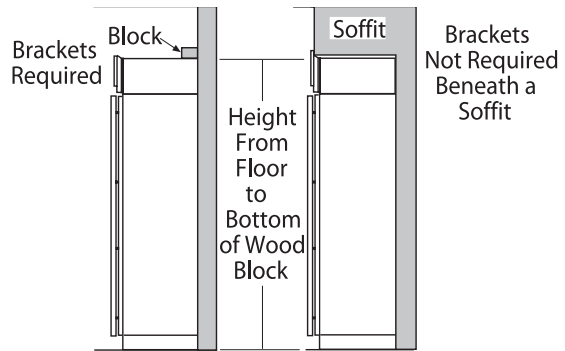
- Cut a 2" x 4" block, 35" (88.9 cm) long and secure the block to the mounting brackets provided using #12 or #14 wood screws.
- Secure the bracket with wood block to the back wall so that it is 84" (213.36 cm) from the finished floor. Use #12 or #14 wood screws. See the illustration.



## STEP 6 ANTI-TIP PROCEDURE (Cont.)

- The screws must penetrate at least one inch into the vertical wall studs.
- If metal wall studs, use self-tapping sheet metal screws in place of wood screws.

**IMPORTANT:** When the refrigerator is installed under a soffit or if there is not enough height for this method of security, brackets cannot be used. Proceed to step 7 to level the refrigerator and then to step 8 to secure refrigerator to cabinets. The refrigerator must be secured to prevent tipping.



### Connect power cord:

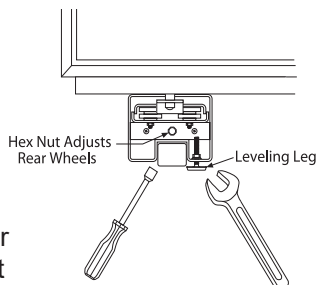
- Before pushing the refrigerator into the opening, plug the power cord into the receptacle. The water filter guard will need to be removed for access (some models). Remove the 3 screws holding it in place. If access is still too tight, remove the 2 screws holding the water filter bracket and move aside. Open the grille panel and reach into the opening at the back to grasp the power cord. Pull the power cord into the opening as you push the refrigerator back. Secure the bracket and guard with the original screws.
- Gently push refrigerator into the opening with hands against front corners.

# Installation Instructions

## STEP 7 LEVEL REFRIGERATOR

All models have 4-point leveling. The front is supported by leveling legs, the rear is supported by adjustable wheels. Both are accessible from the front of the refrigerator.

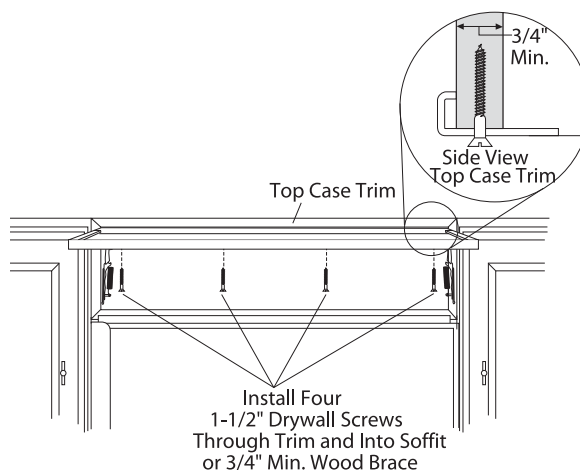
- To level the back of the refrigerator, turn the 7/16" hex nut located above the front wheels. Turn clockwise to raise or counterclockwise to lower the refrigerator.
- For front leveling, use a 1-1/4" open-end wrench.
- Adjust height of refrigerator to match installation cutout opening 84-1/2" (214.63 cm). The refrigerator should be level and plumb with cabinetry.



**NOTICE:** The rear leveling wheels and front leveling legs are limited to a maximum height adjustment of 1" (2.54 cm). If the installation requires more than 84-1/2" (214.63 cm) height, the installer should elevate the refrigerator on a sheet of plywood or runners. Cabinetry trim could also be added across the top of the opening to shorten the opening. **If you attempt to raise the refrigerator more than 1" (2.54 cm), you will damage the front leveling legs and the rear leveling wheels. Make adjustments in small increments.**

## STEP 8 ALTERNATE ANTI-TIP PROCEDURE

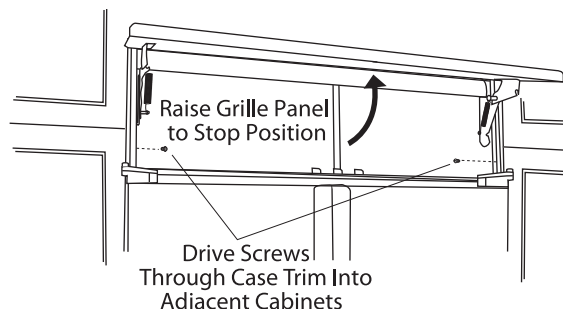
The refrigerator must be secured to prevent tipping.



- Raise the grille panel to access case trim.
- Use a 3/16" bit to drill four evenly spaced clearance holes through the metal top case trim.

## STEP 8 ALTERNATE ANTI-TIP PROCEDURE (Cont.)

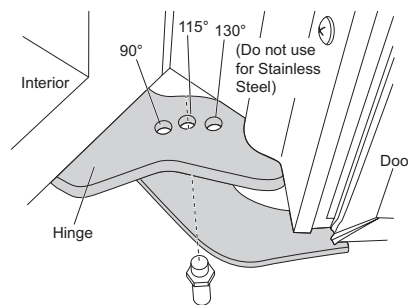
- Use a 1/16" bit to drill to pilot holes through the metal clearance holes and into the wood soffit. The holes should be centered in the soffit or a 3/4" (1.91 cm) min. wood brace. The brace spanning the enclosure must be securely fastened to cabinets on both sides.
- Install four, 1-1/2" drywall screws into the pilot holes.
- Drill screws into adjacent cabinets through side case trim.



## STEP 9 ADJUST DOOR SWING

**NOTE:** This refrigerator has a 2-position door stop. When space does not allow the door to swing open fully to 115°, you may change the door swing to a 90° opening. The 130°, door swing option is not to be used for the SxS 42" and 48" models. **Skip this step if door opening is satisfactory for your installation situation.**

- Open the door to view the bottom hinge. Note the door stop pin locations. The pin is factory installed in the 115° position.
- Close the door. From below, use pliers to unscrew the door stop and reinstall into the 90° position.



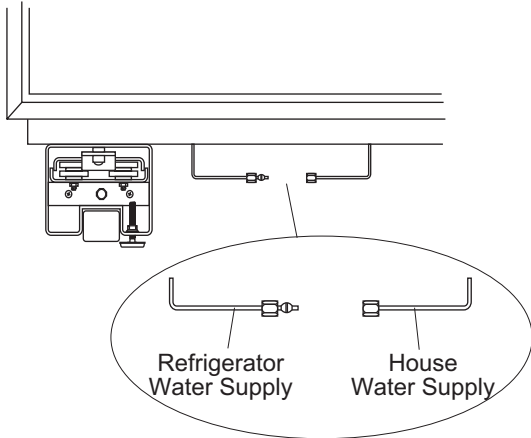
### ⚠ WARNING Door Trim Pinch Point Hazard

Improper installation can lead to a finger pinch point hazard between the side door trim and the cabinets when operating the door, especially with children. To minimize this risk you must follow the installation instructions for cabinet dimensions, trim assembly, and door stop angle.

# Installation Instructions

## STEP 10 CONNECT WATER SUPPLY

**⚠ WARNING** Connect to potable water supply only.



- Locate and bring the tubing to the front of the cabinet.
- Turn the water on to flush debris from the line. Run about a quart of water through the tubing into a bucket, then shut off the water.

### Copper Tubing:

- Slip a 1/4" nut and ferrule (provided) over both ends of the copper tubing. Insert the tube into the union fitting on the unit and tighten the nut to the union.
- Turn on the water to check for leaks.

### SmartConnect™ Tubing:

**NOTE:** The only Café-approved plastic tubing is supplied in the SmartConnect™ Refrigerator Tubing kits. Do not use any other plastic water supply line because the line is under pressure at all times. Other types of plastic may crack or rupture with age and cause water damage to your home.

SmartConnect™ Refrigerator Tubing Kits are available in the following lengths:

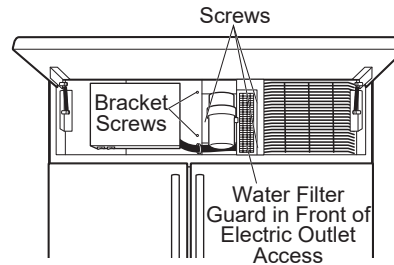
- 2' (.6 m) WX08X10002
- 8' (2.4 m) WX08X10006
- 15' (4.6 m) WX08X10015
- 25' (7.6 m) WX08X10025

- Insert the molded end of the tubing into the refrigerator connection. Tighten the compression nut until it is just hand tight.
- Tighten one additional turn with a wrench. Overtightening can cause leaks!
- Turn on the water to check for leaks.

**NOTE:** Make sure excess tubing length does not interfere with the toekick installation.

## STEP 11 CONNECT POWER, CLOSE GRILLE PANEL

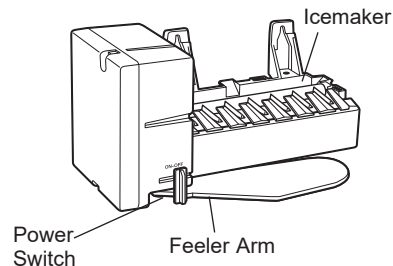
- Open the grille panel.
- Plug in the power cord (if necessary) by reaching into the opening next to the water filter. The water filter guard will need to be removed for access (some models). Remove the 3 screws holding it in place. If access is still too tight, remove the 2 screws holding the water filter bracket and move aside. Plug in the power cord. Secure the bracket and guard with the original screws.



- Check to make sure power to refrigerator is on by opening refrigerator door to see if interior lights are on.
- The temperature controls are preset at 37°F (3° C) for the fresh food section and 0°F (-18° C) for the freezer.
- Allow 24 hours to stabilize before making adjustments.

## STEP 12 START ICEMAKER

**⚠ CAUTION** Avoid contact with the moving parts of the ejector mechanism, or with the heating element (located on the bottom of the icemaker) that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.

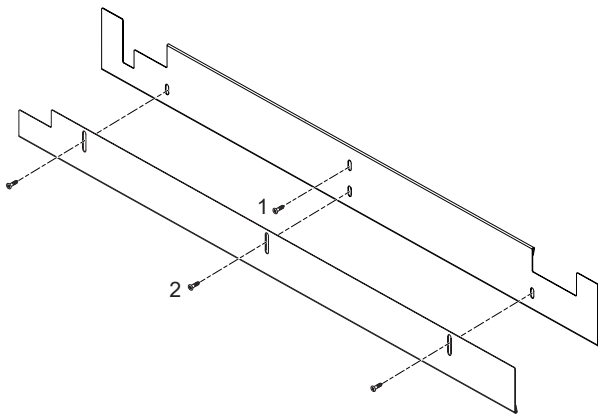


- Slide the power switch to ON.
- The icemaker will begin operation automatically.
- Be sure nothing interferes with the sweep of the feeler arm.
- Discard the first full bucket of ice cubes.
- To turn the icemaker off, slide the switch to OFF.

# Installation Instructions

## STEP 13 INSTALL TOEKICKS

- Locate the supplied toekicks (shipped taped to the side of the refrigerator).
- Attach the LARGER toekick to the refrigerator using ONLY the top center hole (1).
- Attach the toekick skirt to the refrigerator using the three lower slots (2).

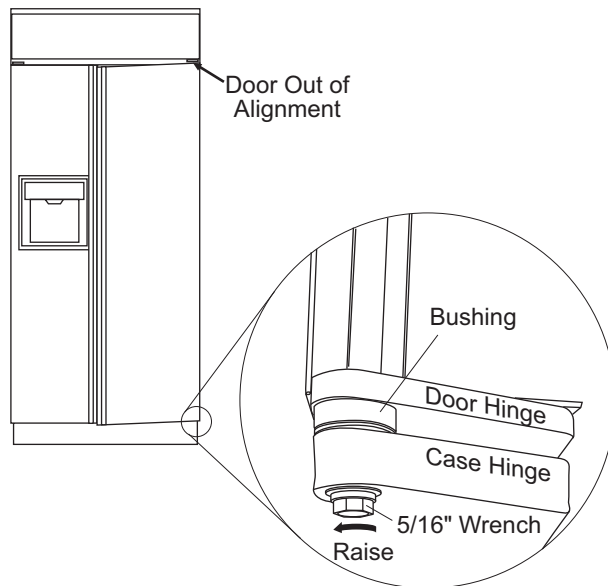


- A custom toekick can be installed to match or complement the surrounding cabinetry. Use the supplied toekick as a template to cut the shape.

## INSPECT FINAL INSTALLATION

Check door alignment. Stand back away from the refrigerator to inspect the final installation.

- Check to be sure the handles are evenly aligned with each other at the top. To adjust, loosen the handle screws and slide up or down. Tighten the screws.
- Shipping or the addition of heavy door panels may have caused the doors to move slightly out of alignment.



- If necessary, the fresh food door may be adjusted up or down to align with the freezer door.
- Use a 5/16" wrench to adjust the hinge pin as shown.



# Normal Operating Conditions.

Newer refrigerators sound different from older refrigerators. Modern refrigerators have more features and use newer technology.

Do you hear what I hear? These sounds are normal.

## HUMMM... WHOOSH...

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- Sometimes the refrigerator runs for an extended period, especially when the doors are opened frequently. This means that the Frost Guard™ feature is working to prevent freezer burn and improve food preservation.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.
- If either door is open for over 3 minutes, you may hear the fans come on in order to cool the light bulbs.
- The fans change speeds in order to provide optimal cooling and energy savings.

## CLICKS, POPS, CRACKS and CHIRPS

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- Electronic dampers click open and closed to provide optimal cooling and energy savings.
- The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).
- The electronic control board may cause a clicking sound when relays activate to control refrigerator components.
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an icemaker, after an icemaking cycle, you may hear the ice cubes dropping into the ice bucket.

## WATER SOUNDS



- The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.

## Troubleshooting Tips... Before you schedule service

Save time and money! Review the charts on the following pages first and you may not need to schedule service.

Problem	Possible Causes	What To Do
Refrigerator does not operate	<b>Refrigerator in defrost cycle.</b>	Wait about 30 minutes for defrost cycle to end.
	<b>Freezer control in 0 (off) position.</b>	Move the freezer control to a lower temperature setting.
	<b>Refrigerator is unplugged.</b>	Push the plug completely into the outlet.
	<b>The fuse is blown/circuit breaker is tripped.</b>	Replace fuse or reset the breaker.
	<b>Energy Smart™ feature is altering refrigerator performance</b>	Wait about 2 hours for normal operation to continue.
Refrigerator or freezer compartment too warm	<b>Temperature control not set cold enough.</b>	See About the controls.
	<b>Warm weather or frequent door openings.</b>	Set the temperature control one step colder. See About the controls.
	<b>Door left open.</b>	Check to see if package is holding door open.
	<b>Energy Smart™ feature is altering refrigerator performance</b>	See About Energy Smart™ Models.
Vibration or rattling	<b>Front rollers need adjusting.</b>	See Rollers. Slight vibration is normal.
Motor operates for long periods or cycles on and off frequently. (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)	<b>Normal when refrigerator is first plugged in.</b>	Wait 24 hours for the refrigerator to completely cool down.
	<b>Often occurs when large amounts of food are placed in refrigerator.</b>	This is normal.
	<b>Door left open.</b>	Check to see if package is holding door open.
	<b>Hot weather or frequent door openings.</b>	This is normal.
	<b>Temperature controls set at the coldest setting.</b>	See About the controls.
Frost or ice crystals on frozen food (frost within package is normal)	<b>Door left open.</b>	Check to see if package is holding door open.
	<b>Too frequent or too long door openings.</b>	
Divider between refrigerator and freezer compartments feels warm	<b>Automatic energy saver system circulates warm liquid around front edge of freezer compartment.</b>	This helps prevent condensation on the outside.
Automatic icemaker does not work (on some models)	<b>Icemaker power switch is in the OFF position.</b>	Slide the power switch to the ON position.
	<b>Water supply turned off or not connected.</b>	See Installing the water line.
	<b>Freezer compartment too warm.</b>	Wait 24 hours for the refrigerator to completely cool down.
	<b>Piled up cubes in the storage bin cause icemaker to shut off.</b>	Level cubes by hand.
	<b>Ice cubes stuck in icemaker.</b>	Turn off the icemaker, remove cubes and turn the icemaker back on.

# Troubleshooting Tips... Before you schedule service

Problem	Possible Causes	What To Do
Ice cubes have odor/taste	<b>Ice storage bin needs cleaning.</b>	Empty and wash bin. Discard old cubes.
	<b>Food transmitting odor/taste to ice cubes.</b>	Wrap foods well.
	<b>Interior of refrigerator needs cleaning.</b>	See Care and cleaning.
Small or hollow cubes	<b>Water filter clogged.</b>	Replace filter cartridge with new cartridge or with plug.
Slow ice cube freezing	<b>Door left open.</b>	Check to see if package is holding door open.
	<b>Temperature control not set cold enough.</b>	See About the controls.
	<b>Energy Smart™ feature is altering refrigerator performance</b>	See About Energy Smart™ Models
Door not closing properly	<b>Door gasket on hinge side sticking or folding over.</b>	Apply petroleum jelly on face of gasket
Orange glow in freezer	<b>Defrost heater is on.</b>	This is normal.
Cube dispenser does not work (on some models)	<b>Icemaker or water supply turned off.</b>	Turn on icemaker or water supply.
	<b>Ice cubes are frozen to icemaker feeler arm.</b>	Remove cubes.
	<b>Irregular ice clumps in storage container.</b>	Break up with fingertip pressure and discard remaining clumps.
		Freezer may be too warm. Adjust the freezer control to a colder setting, one position at a time, until clumps do not form.
<b>Dispenser is LOCKED.</b>	Press and hold the Lock pad for 3 seconds.	
Water has poor taste/odor (on some models)	<b>Water dispenser has not been used for a long time.</b>	Dispense water until all water in system is replenished.
Water in first glass is warm (on some models)	<b>Normal when refrigerator</b>	Wait 24 hours for the refrigerator to completely cool down.
	<b>Water dispenser has not been used for a long time.</b>	Dispense water until all water in system is replenished.
	<b>Water system has been drained.</b>	Allow several hours for replenished supply to chill.
Water dispenser does not work (on some models)	<b>Water supply line turned off or not connected.</b>	See Installing the water line.
	<b>Water filter clogged.</b>	Replace filter cartridge or remove filter and install plug.
	<b>Air may be trapped in the water system.</b>	Press the dispenser arm for at least two minutes.
	<b>Dispenser is LOCKED.</b>	Press and hold the Lock pad for 3 seconds.
Water spurting from dispenser	<b>Newly-installed filter cartridge.</b>	Run water from the dispenser for 3 minutes (about 1½ gallons [5.7 liters]).
Water is not dispensed	<b>Water in reservoir is frozen.</b>	Schedule service on-line at <a href="http://cafeappliances.com/service">cafeappliances.com/service</a>
No water or ice cube production	<b>Supply line or shutoff valve is clogged.</b>	Call a plumber.
	<b>Water filter clogged.</b>	Replace filter cartridge or remove filter and install plug.
	<b>Dispenser is LOCKED.</b>	Press and hold the Lock pad for 3 seconds.

## Troubleshooting Tips... Before you schedule service

Problem	Possible Causes	What To Do
Refrigerator has odor	<b>Foods transmitting odor to refrigerator.</b>	Foods with strong odors should be tightly wrapped.
		Keep an open box of baking soda in the refrigerator; replace every three months.
	<b>Interior needs cleaning.</b>	See Care and cleaning.
	<b>Defrost water drainage system needs cleaning.</b>	See Care and cleaning.
Moisture forms on outside of refrigerator	<b>Not unusual during periods of high humidity.</b>	Wipe surface dry.
Moisture collects inside	<b>Too frequent or too long door openings.</b>	
Interior light does not work	<b>No power at outlet.</b>	Replace fuse or reset the breaker.
	<b>Light bulb burned out.</b>	See Replacing the light bulbs.
Water on kitchen floor or on bottom of freezer	<b>Drain in the bottom of the freezer clogged.</b>	See Care and cleaning.
	<b>Cubes jammed in chute.</b>	Poke ice through with a wooden spoon.
Hot air from bottom of refrigerator	<b>Normal air flow cooling motor. In the refrigeration process, it is normal that heat be expelled in the area under the refrigerator. Some floor coverings are sensitive and will discolor at these normal and safe temperatures.</b>	
Cubed Ice was selected but Crushed Ice was dispensed (on some models)	<b>Last setting was Crushed Ice.</b>	A few cubes were left in the crusher from the previous setting. This is normal.
Frequent "buzzing" sound	<b>Icemaker power switch is in the</b>	Slide the power switch to the OFF position. Keeping it in the ON position will damage the water valve.

# Café Refrigerator Limited Warranty

**LIMITED WARRANTY**

**cafeappliances.com**

All warranty service is provided by our Factory Service Centers, or an authorized service technician. To schedule service online, visit us at **cafeappliances.com/service**. Please have your serial number and your model number available when scheduling service.

For the Period of:	Café Will Replace
<b>One Year</b> From the date of the original purchase	<b>Any part</b> of the refrigerator which fails due to a defect in materials or workmanship. During the <b>limited one-year warranty</b> , Café will also provide, <b>free of charge</b> , all labor and related service to replace the defective part.
<b>Thirty Days</b> (Water filter, if included) From the original purchase date of the refrigerator	<b>Any part</b> of the water filter cartridge which fails due to a defect in materials or workmanship. During this <b>limited thirty-day warranty</b> , Café will also provide, <b>free of charge</b> , a replacement water filter cartridge.
<b>Five Years</b> From the date of the purchase	<b>Any part</b> of the sealed refrigerating system (the compressor, condenser, evaporator an all connecting tubing) which fails due to a defect in materials or workmanship. During this <b>limited five-year sealed refrigerating system warranty</b> , Café will also provide, <b>free of charge</b> , all labor and related service to replace the defective part in the sealed refrigerating system.

## What Café will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Replacement of house fuses or resetting of circuit breakers.
- Damage caused after delivery.
- Replacement of the water filter cartridge, if included, due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.
- Damage caused by a non-GE Appliances Brand water filter.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.

### EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

**For US Customers:** This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Café Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Café Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, a Haier company**  
Louisville, KY 40225

**For Customers in Canada:** This limited warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. In-home warrant service will be provided in areas where it is available and deemed reasonable by Mabe to provide.

**Warrantor Canada: MC Commercial, Burlington, Ontario, L7R 5B6**

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

# Performance Data Sheet

## SmartWater™ Filtration System—MWF Cartridge

The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI Standard 42 and Standard 53. System tested and certified by NSF International against NSF/ANSI Standard 42 and Standard 53 for the reduction of substances listed below.

### Capacity 300 Gallons (1,135 Liters). Contaminant Reduction Determined by NSF testing.

Substance Tested for Reduction	Average Influent	NSF specified Challenge Concentration	Avg % Reduction	Average Product Water Concentration	Max Permissible Product Water Concentration	NSF Reduction Requirements	NSF Test Report
Chlorine Taste and Odor	2.0 mg/L	2.0 mg/L ± 10%	97.4%	0.05 mg/L	N/A	≥ 50%	J-00137878
Nominal Particulate Class I, ≥0.5 to < 1.0 µm	11,333,333 pts/mL	At least 10,000 particles/mL	99.9%	5,510 pts/mL	N/A	≥85%	J-00137881
Cyst*	101,000 cysts/L	Minimum 50,000 cysts/L	99.99%	1 cyst/L	N/A	≥99.95%	J-00100036
Asbestos	133 MF/L	10 <sup>7</sup> to 10 <sup>8</sup> fibers/L; fibers greater than 10 µm in length	>99%	<1 MF/L	N/A	≥99%	J-00137886
Atrazine	0.008 mg/L	0.009 mg/L ± 10%	91.3%	0.0007 mg/L	0.003 mg/L	N/A	J-00137910
Benzene	0.014 mg/L	0.015 mg/L ± 10%±	96.5%	0.0005 mg/L	0.005 mg/L	N/A	J-00137912
Carbofuran	0.08 mg/L	0.08 mg/L ± 10%	74.5%	0.01 mg/L	0.04 mg/L	N/A	J-00147488
Endrin	0.007 mg/L	0.006 mg/L ± 10%	97.1%	0.0002 mg/L	0.002 mg/L	N/A	J-00100039
Lead @ pH 6.5	0.148 mg/L	0.15 mg/L ± 10%	99.3%	0.001 mg/L	0.010 mg/L	N/A	J-00137914
Lead @ pH 8.5	0.155 mg/L	0.15 mg/L ± 10%	99.3%	0.001 mg/L	0.010 mg/L	N/A	J-00137915
Lindane	0.002 mg/L	0.002 mg/L ± 10%	96.5%	0.00002 mg/L	0.0002 mg/L	N/A	J-00137924
Mercury @ pH 6.5	0.006 mg/L	0.006 mg/L ± 10%	87.6%	0.0004 mg/L	0.002 mg/L	N/A	J-00137925
Mercury @ pH 8.5	0.006 mg/L	0.006 mg/L ± 10%	93.2%	0.0007 mg/L	0.07 mg/L	N/A	J-00092355
P-Dichlorobenzene	0.223 mg/L	0.225 mg/L ± 10%	99.8%	0.005 mg/L	0.075 mg/L	N/A	J-00137926
Tetrachloroethylene	0.014 mg/L	0.015 mg/L ± 10%	96.5%	0.0005 mg/L	0.005 mg/L	N/A	J-00137929
Toxaphene	0.017 mg/L	0.015 mg/L ± 10%	>93.9%	0.001 mg/L	0.003 mg/L	N/A	J-00137928
2, 4-D	0.192 mg/L	0.210 mg/L ± 10%	77.7%	0.040 mg/L	0.07 mg/L	N/A	J-00147489

\*Based on the use of Cryptosporidium parvum oocysts.

The following pharmaceutical reduction claims have not been certified by NSF International or the state of California. Claims tested and verified by independent laboratory:

Contaminant Reduction	Average Influent	NSF specified Challenge Concentration	Avg % Reduction	Average Product Water Concentration	Max Permissible Product Water Concentration	NSF Reduction Requirements	NSF Test Report
Atenolol	978 ng/L	N/A	99.5%	5.0 ng/L	N/A	N/A	J-00121587
Fluoxetine	907 ng/l	N/A	99.4%	5.4 ng/L	N/A	N/A	J-00121587
Ibuprofen	885 ng/L	N/A	94.1%	52.3 ng/L	N/A	N/A	J-00121588
Progesterone	1097 ng/L	N/A	99.5%	5.0 ng/L	N/A	N/A	J-00121589
Trimethoprim	415 ng/L	N/A	99.5%	2.0 ng/L	N/A	N/A	J-00121587

### Application Guidelines/Water Supply Parameters

Service Flow	0.5 gpm (1.9 lpm)
Water Supply	Potable Water

Water Pressure	40-120 psi (2.8-8.2 bar)
Water Temperature	33°F-100°F (0.6°C-38°C)

It is essential that the manufacturer's recommended installation, maintenance and filter replacement requirements be carried out for the product to perform as advertised. See Installation Manual for Warranty information.

**NOTE:** While the testing was performed under standard laboratory conditions, actual performance may vary. Contaminant reduction testing is conducted every five years by certifying agency to maintain certification.

Replacement Cartridge: MWF. For estimated costs of replacement elements please call 1.877.959.8688 or visit our website at [geappliancesparts.com](http://geappliancesparts.com).

### ⚠ WARNING

To reduce the risk associated with ingestion of contaminants:

- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before and after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.

### NOTICE

To reduce the risk associated with property damage due to water leakage:

- Read and follow use instructions before installation and use of this system.
- Installation and use **MUST** comply with all state and local plumbing codes.
- Do not install if water pressure exceeds 120 psi (8.2 bar). If your water pressure exceeds 80 psi (5.5 bar), you **must** install a pressure-limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
- Do not install where water hammer conditions may occur. If water hammer conditions exist you **must** install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
- Do not install on hot water supply lines. The maximum operating water temperature of this filter system is 100° F (38° C).
- Protect filter from freezing. Drain filter when temperatures drop below 33°F (0.6°C).
- The disposable filter cartridge **should** be replaced every **6** months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.



Tested and certified by NSF International against NSF/ANSI Standard 42 and Standard 53 in model GE Appliances MWF for the reduction of the claims specified on the performance data sheet.



# Consumer Support

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## Café Website

Have a question or need assistance with your appliance? Try the Café website 24 hours a day, any day of the year! You can also shop for more great Café products and take advantage of all our on-line support services designed for your convenience. In the US: [cafeappliances.com](http://cafeappliances.com) In Canada: [cafeappliances.ca](http://cafeappliances.ca)

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## Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: [cafeappliances.com/register](http://cafeappliances.com/register)  
In Canada: [cafeappliances.ca/registration](http://cafeappliances.ca/registration)

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## Schedule Service

Expert Café repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: [cafeappliances.com/service](http://cafeappliances.com/service) In Canada: [cafeappliances.ca/service](http://cafeappliances.ca/service)

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## Extended Warranties

Purchase a Café extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. Café Service will still be there after your warranty expires.  
In the US: [cafeappliances.com/extended-warranty](http://cafeappliances.com/extended-warranty) In Canada: [cafeappliances.ca/extended-warranty](http://cafeappliances.ca/extended-warranty)

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## Remote Connectivity

For assistance with wireless network connectivity (for models with remote enable), visit our website at [cafeappliances.com/connect](http://cafeappliances.com/connect) in US only.

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## Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.  
In the US: [cafeappliances.com/parts](http://cafeappliances.com/parts)

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**

Customers in Canada should consult the yellow pages for the nearest Mabe service center, visit our website at [cafeappliances.com/parts](http://cafeappliances.com/parts)

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## Contact Us

If you are not satisfied with the service you receive from Café, contact us on our website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | Café Appliances, Appliance Park | Louisville, KY 40225  
[cafeappliances.com/contact](http://cafeappliances.com/contact)

In Canada: Director, Consumer Relations, Mabe Canada Inc. | Suite 310, 1 Factory Lane | Moncton, N.B. E1C 9M3  
[cafeappliances.ca/contact](http://cafeappliances.ca/contact)