



REFRIGERATOR

Use & Care Guide

For questions about features, operation/performance parts, accessories or service, call: **1-800-253-1301**.

In Canada, call for assistance **1-800-461-5681**, for installation and service, call: **1-800-807-6777** or visit our website at...

www.whirlpool.com or www.whirlpool.com/canada

RÉFRIGÉRATEUR

Guide d'utilisation et d'entretien

Au Canada, pour assistance, composez le **1-800-461-5681**, pour installation ou service, le **1-800-807-6777** ou visitez notre site web à www.whirlpool.com/canada

Table of Contents/Table des matières 2

TABLE OF CONTENTS

REFRIGERATOR SAFETY
Proper Disposal of Your Old Refrigerator3
INSTALLATION INSTRUCTIONS
Unpacking4
Location Requirements4
Electrical Requirements5
Door Handle Installation and Removal5
Door Closing5
Normal Sounds6
REFRIGERATOR USE
Ensuring Proper Air Circulation6
Using the Control6
REFRIGERATOR FEATURES
Refrigerator Shelves
Crispers and Meat Drawer7
Crisper Humidity Control8
REFRIGERATOR CARE8
Cleaning8
Changing the Light Bulb9
Vacation and Moving Care9
TROUBLESHOOTING
ASSISTANCE OR SERVICE11
In the U.S.A
In Canada11
Accessories
WARRANTY12

TABLE DES MATIÈRES

, , , ,	
SÉCURITÉ DU RÉFRIGÉRATEUR	
Mise au rebut de votre vieux réfrigérateur	14
INSTRUCTIONS D'INSTALLATION	15
Déballage	
Emplacement d'installation	
Spécifications électriques	
Installation et dépose des poignées de portes	
Fermeture de la porte	
Sons normaux	
UTILISATION DU RÉFRIGÉRATEUR	17
Pour s'assurer d'une circulation d'air appropriée	
Utilisation de la commande	
CARACTÉRISTIQUES DU RÉFRIGÉRATEUR	18
CARACTÉRISTIQUES DU RÉFRIGÉRATEUR Tablettes du réfrigérateur	
Tablettes du réfrigérateur	18
Tablettes du réfrigérateur Bacs à légumes et tiroirs à viande	18 18
Tablettes du réfrigérateur Bacs à légumes et tiroirs à viande Réglage de l'humidité dans le bac à légumes	18 18 19
Tablettes du réfrigérateur Bacs à légumes et tiroirs à viande Réglage de l'humidité dans le bac à légumes ENTRETIEN DU RÉFRIGÉRATEUR	18 18 19 19
Tablettes du réfrigérateur Bacs à légumes et tiroirs à viande Réglage de l'humidité dans le bac à légumes ENTRETIEN DU RÉFRIGÉRATEUR Nettoyage	18 18 19 19 19
Tablettes du réfrigérateur Bacs à légumes et tiroirs à viande Réglage de l'humidité dans le bac à légumes ENTRETIEN DU RÉFRIGÉRATEUR Nettoyage Remplacement de l'ampoule d'éclairage	18 19 19 19 19 20
Tablettes du réfrigérateur Bacs à légumes et tiroirs à viande Réglage de l'humidité dans le bac à légumes ENTRETIEN DU RÉFRIGÉRATEUR Nettoyage Remplacement de l'ampoule d'éclairage Entretien avant les vacances ou lors d'un déménagement	18 19 19 19 19 20 20
Tablettes du réfrigérateur Bacs à légumes et tiroirs à viande Réglage de l'humidité dans le bac à légumes ENTRETIEN DU RÉFRIGÉRATEUR Nettoyage Remplacement de l'ampoule d'éclairage Entretien avant les vacances ou lors d'un déménagement DÉPANNAGE	18 19 19 19 19 20 20 21
Tablettes du réfrigérateur Bacs à légumes et tiroirs à viande Réglage de l'humidité dans le bac à légumes ENTRETIEN DU RÉFRIGÉRATEUR Nettoyage Remplacement de l'ampoule d'éclairage Entretien avant les vacances ou lors d'un déménagement DÉPANNAGE ASSISTANCE OU SERVICE	18 19 19 20 20 20 21 21
Tablettes du réfrigérateur Bacs à légumes et tiroirs à viande Réglage de l'humidité dans le bac à légumes ENTRETIEN DU RÉFRIGÉRATEUR Nettoyage Remplacement de l'ampoule d'éclairage Entretien avant les vacances ou lors d'un déménagement DÉPANNAGE	18 19 19 20 20 20 21 21





REFRIGERATOR SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

A DANGER

AWARNING

You can be killed or seriously injured if you don't <u>immediately</u> follow instructions.

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury when using your refrigerator, follow these basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all panels before operating.

- Remove doors from your old refrigerator.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator.
- Use two or more people to move and install refrigerator.

SAVE THESE INSTRUCTIONS

Proper Disposal of Your Old Refrigerator

AWARNING

Suffocation Hazard

Remove doors from your old refrigerator.

Failure to do so can result in death or brain damage.

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous – even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow these instructions to help prevent accidents.

Before you throw away your old refrigerator or freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.



INSTALLATION INSTRUCTIONS

Unpacking

AWARNING

Excessive Weight Hazard

Use two or more people to move and install refrigerator.

Failure to do so can result in back or other injury.

Removing packaging materials

- Remove tape and glue residue from surfaces before turning on the refrigerator. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator. For more information, see the "Refrigerator Safety" section.
- Depending on your model, remove protective film from shelf trims. Look for the "Peel Off" strip, and use your fingernail to peel off the film.

When Moving Your Refrigerator:

Your refrigerator is heavy. When moving the refrigerator for cleaning or service, be sure to protect the floor. Always pull the refrigerator straight out when moving it. Do not wiggle or "walk" the refrigerator when trying to move it, as floor damage could occur.

Cleaning before use

After you remove all of the package materials, clean the inside of your refrigerator before using it. See the cleaning instructions in the "Refrigerator Care" section.

Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. For your protection, tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use special care when removing them to avoid impact from dropping. **Location Requirements**

AWARNING



Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from refrigerator.

Failure to do so can result in death, explosion, or fire.

IMPORTANT: Do not install the refrigerator near an oven, radiator, or other heat source, nor in a location where the temperature will fall below $40^{\circ}F(5^{\circ}C)$

Allow at least 3 in. (7.5 cm) of air space at the top and on both sides of the refrigerator and 1 in. (2.5 cm) between the back of the refrigerator and the wall. If the refrigerator is to be against a wall, leave extra space on the hinge side so the door can open wider.

NOTE: This refrigerator may be installed side by side with another refrigerator or freezer. Allow for a 3 in. (7.5 cm) clearance at the top and sides and a $\frac{1}{4}$ in. (0.64 cm) clearance between the appliances.





important to make sure you have the proper electrical connection.



Recommended grounding method

A 115 Volt, 60 Hz., AC only 15 or 20 ampere fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your refrigerator be provided. Use an outlet that cannot be turned off by a switch. Do not use an extension cord.

NOTE: Before performing any type of installation, cleaning, or removing a light bulb, turn the Temperature Control to the off position as shown and then disconnect the refrigerator from the electrical source.



When you are finished, reconnect the refrigerator to the electrical source and reset the Temperature Control to the desired setting.

Door Handle Installation and Removal

Tools Needed: Flat-blade screwdriver



- 1. Place the handle on the door as shown.
- **2.** Using a flat-blade screwdriver, attach the handle to the door with the 4 handle screws (provided).
- **3.** Place the trim pieces on the upper and lower handle ends as shown.

NOTE: Some models have an (optional) gold trim piece that snaps on the handle ends before placing the end trim pieces.

- **4.** Apply firm pressure with your hand on the face of the trim. Slide the top trim down and the bottom trim up toward the handle.
- 5. To remove the handle, reverse these directions.

Door Closing

NOTE: Keep the 2 bolts that secured the refrigerator in the shipping case. They are the front leveling legs.

Your refrigerator has 2 adjustable leveling legs. If your refrigerator seems unsteady or you want the doors to close easier, adjust the refrigerator's tilt using these instructions.

- 1. Screw the legs all the way into the bolt holes in the bottom corners of the refrigerator.
- 2. Plug into a grounded 3 prong outlet.
- 3. Move the refrigerator into its final position.
- **4.** Adjust the front legs just enough to lift the cabinet up off of the floor.

NOTE: If your model is equipped with rollers, the front legs should be lowered enough to lift the rollers off of the floor to ensure the refrigerator does not roll forward when the door is opened.

- 5. Adjust the legs to level the refrigerator:
 - Turn the leveling leg to the right to lower that side of the refrigerator.
 - Turn the leveling leg to the left to raise that side of the refrigerator.



- 6. Check with a level.
- 7. Open and close the door to make sure it swings properly.

Normal Sounds

Your new refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, like the floor, walls, and cabinets, can make the sounds seem louder. The following describes the kinds of sounds and what may be making them.

- Your refrigerator is designed to run more efficiently to keep your food items at the desired temperatures and to minimize energy usage. The high efficiency compressor and fans may cause your refrigerator to run longer than your old one. You may also hear a pulsating or high-pitched sound from the compressor or fans adjusting to optimize performance.
- You may hear the evaporator fan motor circulating air through the refrigerator compartment. The fan speed may increase as you open the doors or add warm food.
- Rattling noises may come from the flow of refrigerant, the water line, or items stored on top of the refrigerator.
- Water dripping on the defrost heater during a defrost cycle may cause a sizzling sound.
- As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your refrigerator.
- Contraction and expansion of the inside walls may cause a popping noise.
- You may hear air being forced over the condenser by the condenser fan.
- You may hear water running into the drain pan during the defrost cycle.

REFRIGERATOR USE

Ensuring Proper Air Circulation

In order to ensure proper temperature, you need to permit proper airflow in the refrigerator. As shown in the illustration, cool air enters through the refrigerator wall and moves down. The air then recirculates through the vent near the bottom.



Do not block any of these vents with food packages. If the vents are blocked, airflow will be prevented, and temperature and moisture problems may occur

IMPORTANT: To prevent odors and drying out of food, wrap or cover foods tightly.

Using the Control

Setting the Control

For your convenience, your refrigerator control is preset at the factory. When you first install your refrigerator, make sure that the control is still preset to the mid-setting as shown.



NOTE: To turn your refrigerator off, turn the refrigerator control to the setting shown. Your product will not cool when the refrigerator control is set to the off position.



Adjusting the Control

Give the refrigerator time to cool down completely before adding food. It is best to wait 24 hours before putting food into the refrigerator. The control is set correctly when milk or juice is as cold as you like. Move the dial one setting at a time and wait 24 hours between adjustments.

IMPORTANT: If you add food before the refrigerator has cooled completely, your food may spoil. Turning the Temperature Control to a colder (higher) than recommended setting will not cool the compartment any faster.

NOTE: During high humidity, moisture may form on the outside of the refrigerator. To prevent rust, dry the refrigerator's exterior and reset the Temperature Control to a colder (higher) setting.

Power Interruptions

If the electricity in your house goes off, call the power company and ask how long it will be off.

If the power will be off less than 4 hours, keep the refrigerator door closed to help foods stay cold.

If the power will be off more than 4 hours, use up any perishables and find alternative cold storage.

REFRIGERATOR FEATURES

Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. For your protection, tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use special care when removing them to avoid impact from dropping.

Refrigerator Shelves

Store similar foods together and adjust the shelves to fit different heights. This reduces the time the refrigerator door is open and saves energy.

To remove and replace a shelf:

 Remove the shelf by pulling it forward slightly to align the shelf stops with the openings in the refrigerator compartment liner. Lift straight up, and pull the shelf out the rest of the way.



2. Replace the shelf by lowering the shelf stops through the openings in the refrigerator compartment liner. Slide the shelf in the rest of the way.

Crispers and Meat Drawer

Drawers

To remove and replace a drawer:

- 1. Slide drawer straight out to the stop. Lift the front of the drawer and slide it out the rest of the way.
- 2. Replace a drawer by sliding it back in fully past the stop.

Crisper Cover

To remove the crisper(s) cover:

- 1. Remove crisper(s). Hold the glass insert firmly with one hand and press up in the center of the glass insert until it rises above the plastic frame. Carefully slide the glass insert forward to remove.
- 2. Lift the cover frame and remove it.



To replace crisper cover:

- 1. Fit the back of the cover frame into the supports on the side walls of the refrigerator. Lower the front of the cover frame into place.
- **2.** Slide the rear of the glass insert into the cover frame and lower the front into place.

Adjustable Meat Drawer (on some models)

The meat drawer can be placed on either the right or left side of the refrigerator.

To move the meat drawer:

1. Remove the meat drawer and cover. See "Refrigerator Shelves" section.

NOTE: The meat drawer cover has one fixed support that runs down the center of the shelf. The outside support is the adjustable one.

2. Using a Phillips screwdriver, remove the adjustable support and move it to the other side of the meat drawer cover.



3. Place the meat drawer cover in the desired location and slide the meat drawer back into position.

Meat Storage Guide

Store most meat in original wrapping as long as it is airtight and moisture-proof. Rewrap if necessary. See the following chart for storage times. When storing meat longer than the times given, freeze the meat.

Fresh fish or shellfish	use same day as purchased
Chicken, ground beef, variety meats	s (liver) 1-2 days
Cold cuts, steaks/roasts	3-5 days
Cured meats	7-10 days
Leftovers - Cover leftovers with plas place in containers with tight fitting	stic wrap, aluminum foil, or lids.

Crisper Humidity Control

(on some models)

You can adjust the amount of humidity in the moisture-sealed crisper using the settings between HIGH and LOW.

LOW (open) lets moist air out of the crisper for best storage of fruits and vegetables with skins.

- Fruit: Wash, let dry and store in refrigerator in plastic bag in crisper. Do not wash or hull berries until they are ready to use. Sort and keep berries in original container in crisper.
- Vegetables with skins: Place in plastic bag or plastic container and store in crisper.

HIGH (closed) keeps moist air in the crisper for best storage of fresh, leafy vegetables.

 Leafy vegetables: Wash in cold water, drain and trim or tear off bruised and discolored areas. Place in plastic bag or plastic container and store in crisper.

REFRIGERATOR CARE



Clean the refrigerator about once a month to prevent odors from building up. Wipe up spills immediately.

To clean your refrigerator:

- 1. Unplug refrigerator or disconnect power.
- 2. Remove all removable parts from inside, such as shelves, crispers, etc.
- **3.** Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
 - Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools. These can scratch or damage materials.
 - To help remove odors, you can wash interior walls with a mixture of warm water and baking soda (2 tbs. to 1 qt. [26 g to 0.95 L] of water).

- 4. Replace the removable parts.
- 5. Use the appropriate cleaning method for your exterior finish.
 - **Painted metal:** Wash exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners designed for stainless steel. Dry thoroughly with a soft cloth. For additional protection against damage to painted metal exteriors, apply appliance wax (or auto paste wax) with a clean, soft cloth. Do not wax plastic parts.

Stainless steel finish: Wash with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth.

To keep your stainless steel refrigerator looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer's approved Stainless Steel Cleaner & Polish.

IMPORTANT: This cleaner is for stainless steel parts only!

Do not allow the Stainless Steel Cleaner & Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If accidental contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth. To order the cleaner, see the "Accessories" section.

- 6. Clean the condenser coils regularly. Coils may need to be cleaned as often as every other month. This may help save energy.
 - Open the refrigerator door and remove the base grille by pulling down and out from the top.



- Remove the defrost pan and clean it using a clean sponge or soft cloth and a mild detergent in warm water. Hand wash, rinse, and dry it thoroughly.
- Use a vacuum with an extended attachment to clean the condenser coils when they are dusty or dirty.
- Replace the defrost pan.
- Replace the base grille by putting the clips in the openings in the refrigerator panel. Push in until the base grille snaps into place.
- 7. Plug in refrigerator or reconnect power.

Changing the Light Bulb

NOTE: Not all appliance bulbs will fit your refrigerator. Be sure to replace the bulb with one of the same size, shape, and wattage.

- 1. Unplug refrigerator or disconnect power.
- **2.** Remove the light shield. From the front of the light shield, push backward and down.



- **3.** Replace the light bulb with an appliance bulb of the same wattage.
- 4. Replace the light shield.
- 5. Plug in refrigerator or reconnect power.

Vacation and Moving Care

Vacations

If you choose to leave the refrigerator on while you're away, use these steps to prepare your refrigerator before you leave.

1. Use up any perishables and freeze other items.

If you choose to turn the refrigerator off before you leave, follow these steps.

- 1. Remove all food from the refrigerator.
- 2. Turn the control to the off position. See "Using the Control."
- 3. Clean refrigerator, wipe it, and dry well.
- 4. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

Moving

When you are moving your refrigerator to a new home, follow these steps to prepare it for the move.

- 1. Remove all food from the refrigerator.
- 2. Turn the Control to the off position. See "Using the Control."
- **3.** Unplug refrigerator.
- 4. Empty water from the defrost pan.
- 5. Clean, wipe, and dry thoroughly.
- 6. Take out all removable parts, wrap them well, and tape them together so they don't shift and rattle during the move.
- 7. Screw in the leveling legs so they don't scrape the floor. See "Door Closing".
- 8. Tape the doors shut and the power cord to the refrigerator cabinet.

When you get to your new home, put everything back and refer to "Installation Instructions" for preparation instructions.

TROUBLESHOOTING

Try the solutions suggested here first in order to avoid the cost of an unnecessary service call.

Your refrigerator will not operate

- Is the power supply cord unplugged? Plug into a grounded 3 prong outlet.
- Has a household fuse or circuit breaker tripped? Replace the fuse or reset the circuit.
- Is the Refrigerator Control turned to the OFF position? See "Using the Control".
- Is the refrigerator defrosting? Recheck to see whether the refrigerator is operating in 30 minutes. Your refrigerator will regularly run an automatic defrost cycle.

The lights do not work

- Is the power supply cord unplugged? Plug into a grounded 3 prong outlet.
- Is a light bulb loose in the socket or burned out? See "Changing the Light Bulb".

There is water in the defrost drain pan

- Is the refrigerator defrosting? The water will evaporate. It is normal for water to drip into the defrost pan.
- Is it more humid than normal? Expect that the water in the defrost pan will take longer to evaporate. This is normal when it is hot or humid.

The motor seems to run too much

- Is the room temperature hotter than normal? Expect the motor to run longer under warm conditions. At normal room temperatures, expect your motor to run about 40% to 80% of the time. Under warmer conditions, expect it to run even more of the time.
- Has a large amount of food just been added to the refrigerator? Adding a large amount of food warms the refrigerator. It is normal for the motor to run longer in order to cool the refrigerator back down. See "Refrigerator Features".
- Are the doors opened often? Expect the motor to run longer when this occurs. In order to conserve energy, try to get everything you need out of the refrigerator at once, keep food organized so it is easy to find, and close the door as soon as the food is removed.
- Is the control set correctly for the surrounding conditions? See to "Using the Control".
- Are the doors closed completely? Push the doors firmly shut. If they will not shut all the way, see "The doors will not close completely" later in this section.
- Are the condenser coils dirty? This prevents air transfer and makes the motor work harder. Clean the condenser coils. See "Refrigerator Care".

NOTE: Due to its high-efficiency motor, your new refrigerator will run longer than your old one.

The refrigerator seems to make too much noise

The sounds may be normal for your refrigerator. See "Normal Sounds".

Temperature is too warm

- Are the air vents blocked? Remove any objects from in front of the air vents. See "Ensuring Proper Air Circulation" for the location of air vents.
- Are the door(s) opened often? Be aware that the refrigerator will warm when this occurs. In order to keep the refrigerator cool, try to get everything you need out of the refrigerator at once, keep food organized so it is easy to find, and close the door as soon as the food is removed.
- Has a large amount of food just been added to the refrigerator? Adding a large amount of food warms the refrigerator. It can take several hours for the refrigerator to return to the normal temperature.
- Is the control set correctly for the surrounding conditions? See "Using the Control".

There is interior moisture buildup

- Are the air vents blocked in the refrigerator? Remove any objects from in front of the air vents. See "Ensuring Proper Air Circulation" for the location of air vents.
- Is the door opened often? To avoid humidity buildup, try to get everything you need out of the refrigerator at once, keep food organized so it is easy to find, and close the door as soon as the food is removed. (When the door is opened, humidity from the room air enters the refrigerator. The more often the door is opened, the faster humidity builds up, especially when the room itself is very humid.)
- Is the room humid? It is normal for moisture to build up inside the refrigerator when the room air is humid.

- Is the food packaged correctly? Check that all food is securely wrapped. If necessary, repackage food according to the guidelines in "Refrigerator Features". Wipe off damp food containers before placing in the refrigerator.
- Is the control set correctly for the surrounding conditions? See "Using the Control".
- Was a self-defrost cycle completed? It is normal for droplets to form on the back wall after the refrigerator selfdefrosts.

The doors are difficult to open

Are the gaskets dirty or sticky? Clean gaskets and the surface that they touch. Rub a thin coat of paraffin wax on the gaskets following cleaning.

The doors will not close completely

- Are food packages blocking the door open? Rearrange containers so that they fit more tightly and take up less space.
- Are the crisper cover, pans, shelves, bins, or baskets out of position? Put the crisper cover and all pans, shelves, bins, and baskets back into their correct positions. See "Refrigerator Features" for more information.
- Are the gaskets sticking? Clean gaskets and the surface that they touch. Rub a thin coat of paraffin wax on the gaskets following cleaning.
- Does the refrigerator wobble or seem unstable? Level the refrigerator. See "Door Closing".

ASSISTANCE OR SERVICE

Before calling for assistance or service, please check "Troubleshooting." It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

If you need replacement parts

If you need to order replacement parts, we recommend that you only use FSP[®] replacement parts. FSP[®] replacement parts will fit right and work right, because they are made with the same precision used to build every new WHIRLPOOL[®] appliance.

To locate FSP® replacement parts in your area, call our Customer Interaction Center telephone number or your nearest designated service center.

In the U.S.A.

Call the Customer Interaction Center toll free: 1-800-253-1301.

Our consultants provide assistance with:

- Features and specifications on our full line of appliances.
- Installation information.
- Use and maintenance procedures.
- Accessory and repair parts sales.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).
- Referrals to local dealers, repair parts distributors, and service companies. Whirlpool designated service technicians are trained to fulfill the product warranty and provide afterwarranty service, anywhere in the United States.

To locate the Whirlpool designated service company in your area, you can also look in your telephone directory Yellow Pages.

For further assistance

If you need further assistance, you can write to Whirlpool Corporation with any questions or concerns at:

Whirlpool Brand Home Appliances Customer Interaction Center 553 Benson Road Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

In Canada

Call the Whirlpool Canada Inc. Customer Interaction Center toll free:

1-800-461-5681 Monday to Friday 8:00 a.m. - 6:00 p.m. (EST). Saturday 8:30 a.m. - 4:30 p.m. (EST).

Our consultants provide assistance with:

- Features and specifications on our full line of appliances.
- Referrals to local dealers.

For service in Canada

Call **1-800-807-6777.** Whirlpool Canada Inc. designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in Canada.

For further assistance

If you need further assistance, you can write to Whirlpool Canada Inc. with any questions or concerns at:

Whirlpool Canada Inc. Customer Interaction Center 1901 Minnesota Court Mississauga, Ontario L5N 3A7

Please include a daytime phone number in your correspondence.

Accessories

(for some models)

To order accessories, call **1-800-442-9991** and ask for the part number listed below or contact your authorized Whirlpool dealer. In Canada, call **1-800-807-6777.**

Stainless Steel Cleaner & Polish Order Part #4396095

WHIRLPOOL® REFRIGERATOR WARRANTY

ONE-YEAR FULL WARRANTY

For one year from the date of purchase, when this refrigerator (excluding the water filter) is operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation will pay for FSP[®] replacement parts and repair labor costs to correct defects in materials or workmanship. Service must be provided by a Whirlpool designated service company.

On models with a water filter: 30 day limited warranty on water filter. For 30 days from the date of purchase, when this filter is operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation will pay for replacement parts to correct defects in materials and workmanship.

SECOND THROUGH FIFTH YEAR FULL WARRANTY ON SEALED REFRIGERATION SYSTEM PARTS AS LISTED

In the second through fifth years from the date of purchase, when this refrigerator is operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation will pay for FSP[®] replacement parts and repair labor costs to correct defects in materials or workmanship in the sealed refrigeration system. These parts are: compressor, evaporator, condenser, dryer, and connecting tubing. Service must be provided by a Whirlpool designated service company.

Whirlpool Corporation will not pay for:

- 1. Service calls to correct the installation of your refrigerator, to instruct you how to use your refrigerator, to replace house fuses or correct house wiring or plumbing, to replace light bulbs, or replacement water filters other than as noted above.
- 2. Repairs when your refrigerator is used in other than normal, single-family household use.
- 3. Pickup and delivery. Your refrigerator is designed to be repaired in the home.
- 4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, improper installation, acts of God, or use of products not approved by Whirlpool Corporation or Whirlpool Canada Inc.
- 5. Any food loss due to product failure.
- 6. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
- 7. Replacement parts or repair labor costs for units operated outside the United States or Canada.
- 8. In Canada, travel or transportation expenses for customers who reside in remote areas.
- 9. Any labor costs for replacement of the water filter during the limited warranty period.

WHIRLPOOL CORPORATION AND WHIRLPOOL CANADA INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Outside the 50 United States and Canada, this warranty does not apply. Contact your authorized Whirlpool dealer to determine if another warranty applies.

If you need service, first see the "Troubleshooting" section of this book. After checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling the Whirlpool Customer Interaction Center, **1-800-253-1301** (toll-free), from anywhere in the U.S.A. In Canada, contact your Whirlpool Canada Inc. designated service company or call **1-800-807-6777.**

Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.

Write down the following information about your refrigerator to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the inside wall of the refrigerator compartment.

Dealer name
Address
hone number
Nodel number
Serial number
Purchase date

Notes



2-60444-001/2300215 © 2003 Whirlpool Corporation. All rights reserved. Tous droits réservés.

® Registered Trademark/TM Trademark of Whirlpool, U.S.A., Whirlpool Canada Inc. Licensee in Canada
® Marque déposée/TM Marque de commerce de Whirlpool, U.S.A., Emploi licencié par Whirlpool Canada Inc. au Canada

9/03 Printed in U.S.A. Imprimé aux É.-U.