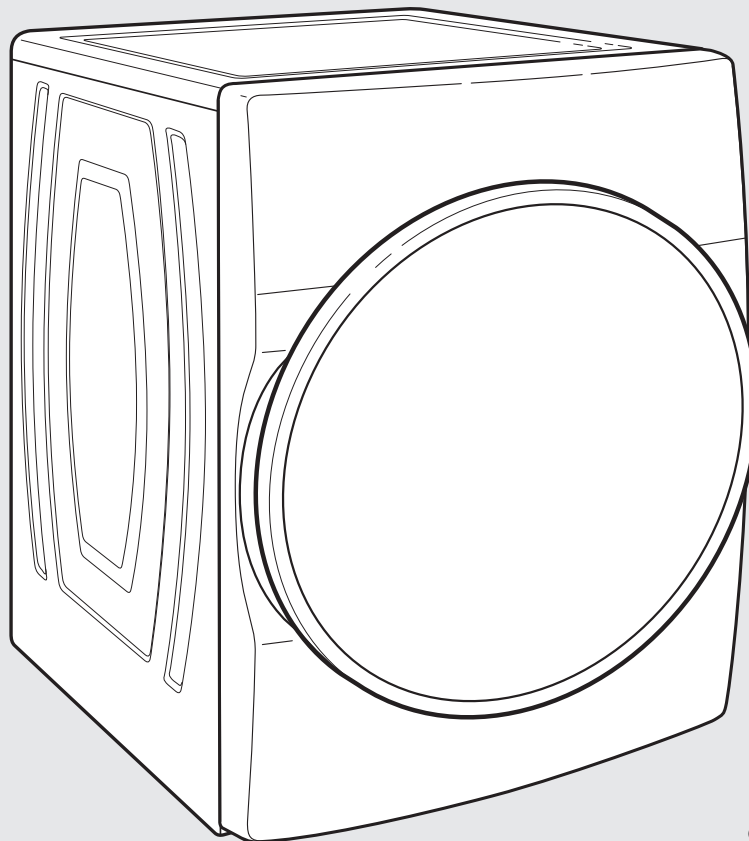




Use and Care Guide Guide d'utilisation et d'entretien

Electronic Dryer Sécheuse électronique



Para obtener acceso al Manual de uso y cuidado en español, o para obtener información adicional acerca de su producto, visite www.whirlpool.com.

If you have any problems or questions, visit us at www.whirlpool.com.
Pour tout problème ou question, consulter www.whirlpool.ca.



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DRYER SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING.”

These words mean:

 **DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

 **WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



WARNING - “Risk of Fire”

- Clothes dryer installation must be performed by a qualified installer.
- Install the clothes dryer according to the manufacturer's instructions and local codes.
- Do not install a clothes dryer with flexible plastic venting materials or flexible metal (foil type) duct. If flexible metal duct is installed, it must be of a specific type identified by the appliance manufacturer as suitable for use with clothes dryers. Flexible venting materials are known to collapse, be easily crushed, and trap lint. These conditions will obstruct clothes dryer airflow and increase the risk of fire.
- To reduce the risk of severe injury or death, follow all installation instructions.
- Save these instructions.

IMPORTANT SAFETY INSTRUCTIONS

When discarding or storing your old clothes dryer, remove the door.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the dryer, follow basic precautions, including the following:

- Read all instructions before using the dryer.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire. To reduce the risk of fire due to contaminated loads, the final part of a tumble dryer cycle occurs without heat (cool down period). Avoid stopping a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the dryer. Close supervision of children is necessary when the dryer is used near children.
- Before the dryer is removed from service or discarded, remove the door to the drying compartment.
- Do not reach into the dryer if the drum is moving.
- Do not install or store the dryer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the dryer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Clean lint screen before or after each load.
- Keep area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.
- The interior of the dryer and exhaust vent should be cleaned periodically by qualified service personnel.
- See “Electrical Requirements” located in the installation instructions for grounding instructions.

SAVE THESE INSTRUCTIONS

WARNING:

FIRE OR EXPLOSION HAZARD

Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- **Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**
- **WHAT TO DO IF YOU SMELL GAS:**
 - **Do not try to light any appliance.**
 - **Do not touch any electrical switch; do not use any phone in your building.**
 - **Clear the room, building, or area of all occupants.**
 - **Immediately call your gas supplier from a neighbor’s phone. Follow the gas supplier’s instructions.**
 - **If you cannot reach your gas supplier, call the fire department.**
- **Installation and service must be performed by a qualified installer, service agency, or the gas supplier.**

WARNING: Gas leaks cannot always be detected by smell.

Gas suppliers recommend that you use a gas detector approved by UL or CSA.

For more information, contact your gas supplier.

If a gas leak is detected, follow the “What to do if you smell gas” instructions.

ACCESSORIES

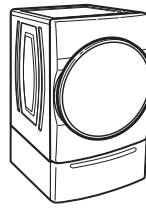
INSTALLATION & MAINTENANCE ACCESSORIES

FACTORY CERTIFIED PARTS – these three words represent quality parts and accessories designed specifically for your appliance. Time tested engineering that meets our strict quality specifications.

FACTORY CERTIFIED PARTS

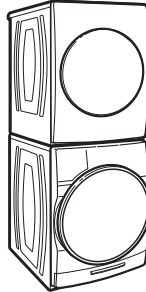
Accessories designed for your appliance:

Customize your new dryer with the following genuine Whirlpool accessories. For more information on options and ordering, call **1-866-698-2538** or visit us at: www.whirlpool.com/accessories. In Canada, call **1-800-688-2002** or visit us at www.whirlpoolparts.ca.



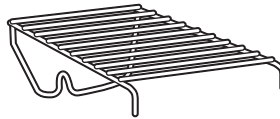
15" Pedestal

Color-matched pedestal raises the dryer to a more comfortable working height. The large drawer provides convenient storage.



Stack Kit

If space is at a premium, the stack kit allows the dryer to be installed on top of the washer.



Drying Rack

The drying rack provides a stationary drying surface for items such as sweaters and tennis shoes. See the "Additional Features" section for more information.

CHECK YOUR VENT SYSTEM FOR GOOD AIRFLOW

⚠ WARNING



Fire Hazard

Use a heavy metal vent.

Do not use a plastic vent.

Do not use a metal foil vent.

Failure to follow these instructions can result in death or fire.

Good airflow

Along with heat, dryers require good airflow to efficiently dry laundry. Proper venting will reduce your drying times and improve your energy savings. See the Installation Instructions.

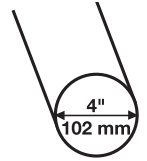
The venting system attached to the dryer plays a big role in good airflow. Blocked or crushed vents as well as improper venting installation will reduce airflow and dryer performance.

Service calls caused by improper venting are not covered by the warranty and will be paid by the customer, regardless of who installed the dryer. To clean or repair venting, contact a venting specialist.

Maintain good airflow by:

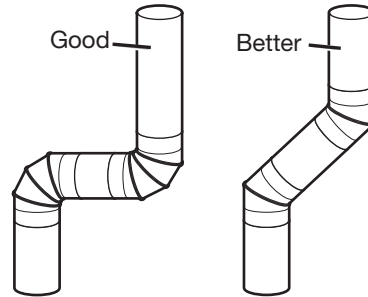
- Cleaning your lint screen before each load.

- Replacing plastic or foil vent material with 4" (102 mm) diameter heavy, rigid vent material.



- Using the shortest length of vent possible.

- Using no more than four 90° elbows in a vent system; each bend and curve reduces airflow.



- Removing lint and debris from the exhaust hood.

- Removing lint from the entire length of the vent system at least every 2 years. When cleaning is complete, be sure to follow the Installation Instructions supplied with your dryer for final product check.

- Clearing away items from the front of the dryer.

EcoBoost™ option

Touch to activate the EcoBoost™ option, which allows you to increase your energy savings by using a slightly lower heat level. For automatic cycles, the EcoBoost™ option will increase drying times by approximately 40 minutes; the display will reflect this time.

EcoBoost™ is only available on the Regular/Normal cycle and defaults on for that cycle. For optimal energy, turn on the EcoBoost™ option. For optimal time, turn off the EcoBoost™ option. Not available on all cycles and settings.

Use automatic cycles for better fabric care and energy savings

Using automatic (not timed) cycles, the drying air temperature and moisture levels are sensed in the load. This sensing process occurs throughout the entire drying cycle and turns off once the load reaches your selected dryness level. Using the Normal dryness level provides the optimal energy savings.

When using Timed Dry/Quick Dry, the dryer runs for the amount of time you select, which can result in shrinkage, wrinkling, and static due to overdrying. Use Timed Dry for the occasional damp load that needs a little more drying time or when using the drying rack.

Tips for getting the best performance from your steam dryer

- Results may vary depending on fabric. 100% cotton garments with wrinkle-free finish may yield better results than those without. 100% cotton items may require additional touching up after cycles that use steam.

- Use of a fabric softener sheet is not recommended with cycles that use steam. It may cause temporary staining on clothes.

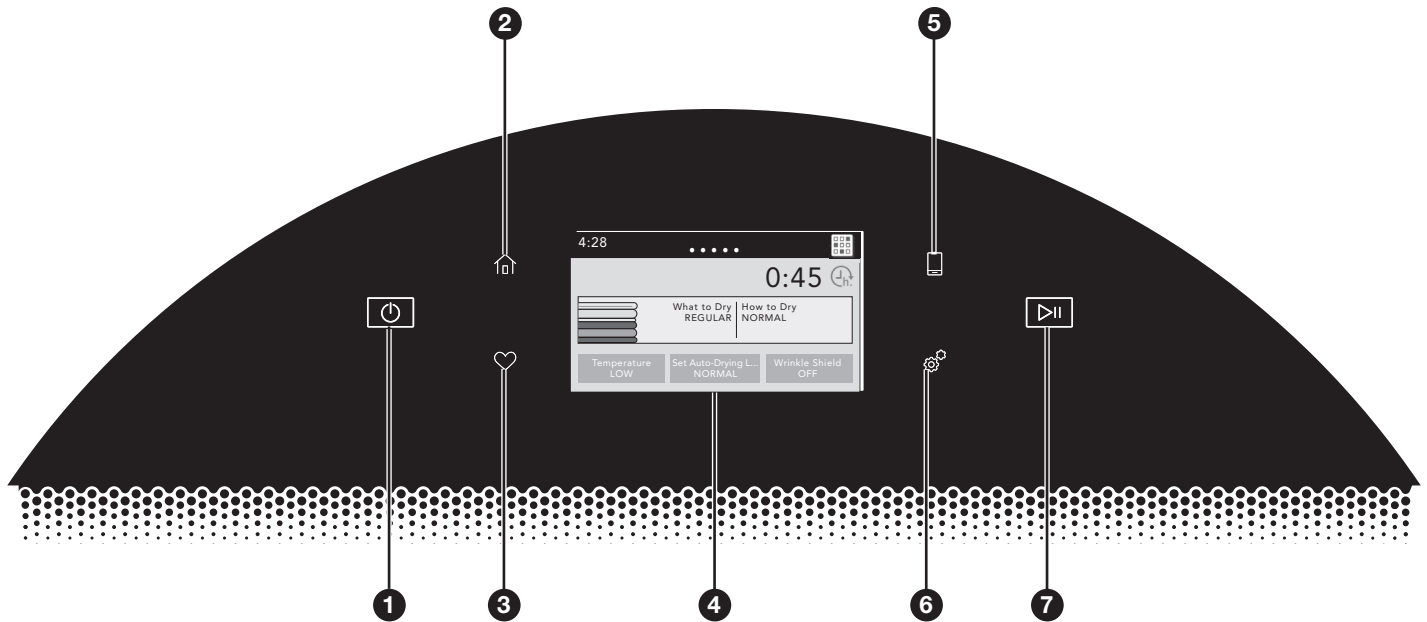
- Cycles that use steam are not recommended for items that have been starched. Wash any starched or new garments prior to using a cycle that uses steam.

- The Steam Refresh cycle is best for smoothing out wrinkles and reducing odors from loads consisting of dry items of wrinkle-free cotton, cotton-polyester blend, common knits, and synthetics.

CONTROL PANEL AND FEATURES

Not all features and cycles are available on all models.

NOTE: The control panel features a sensitive surface that responds to a light touch of your finger. To ensure your selections are registered, touch the control panel with your fingertip, not your fingernail. When selecting a setting or option, simply touch the appropriate button.



1 POWER/CANCEL BUTTON

Touch to turn the dryer on or off or to cancel a cycle.

2 HOME BUTTON

Touch this button and the LCD screen will show the home screen, where you can select your cycle, settings, and options.

3 FAVORITES BUTTON

Stores and accesses your favorite cycles, and also accesses a history of recently run cycles.

4 LCD SCREEN

Use this screen to select cycle, settings, options, etc. Swiping the screen gives access to five frequently run cycles.

5 REMOTE ENABLE BUTTON

Download the Whirlpool® app and follow the instructions to connect your dryer to your home Wi-Fi network. You may also visit www.whirlpool.com/connect. In Canada, visit www.whirlpool.ca/connect. After having connected to Wi-Fi, press the REMOTE ENABLE button any time you want to use the app. Pressing this button locks out the LCD screen and you will be prompted with a message about the dryer waiting for input from the app. To exit this mode, press the REMOTE ENABLE button again.

6 TOOLS BUTTON

Touch this button to access the Tools screen. For more information, see page 11.

7 START/PAUSE BUTTON

Touch and hold to start, or touch to pause a cycle. When the dryer drum begins to move, release the START/PAUSE button. Continuing to hold the Start/Pause button after the dryer has started will cause the dryer to stop.

CYCLE GUIDE

Your dryer has a unique user interface to help you select the best cycle you need for your load. The “What to Dry” “How to Dry” layout guides you to the optimal cycle in two easy steps:

1. First determine what items are in the load that you are trying to dry. Use that to guide your “What to Dry” selection.
2. Then determine how you want the dryer to dry them by selecting the appropriate “How to Dry” selection. Modifiers are preset for the items being dried, but can be changed if desired.

To get the most energy savings and enhanced fabric care from your dryer, use the automatic cycles. These cycles measure the drying air temperature and moisture levels to turn the dryer off once the load reaches the selected dryness level. Dryer performance and results may vary with service voltage less than 240.

For best fabric care, choose the cycle that best fits the load being dried.

R – Recommended Cycle

a – Alternate Cycle

Blank – Cycle is available but not optimal

How do you want to dry?					
“How to Dry” Cycle Selection					
Normal	Wrinkle Shield	Heavy Duty	Sanitize*	Timed Dry	Quick Dry
<i>Regular Automatic Sensor Cycle stops when dryness level is reached.</i>		<i>High Heat longer cycle Automatic Sensor Cycle stops when dryness level is reached.</i>	<i>Hot High Heat Used to kill 99.9% of three common bacteria.</i>	<i>Set amount of dry time Dryer runs for the amount of time selected.</i>	<i>Set amount of dry time Dryer runs for the amount of time selected.</i>

What do you want to dry?	“What to Dry” Cycle Selection	Normal	Wrinkle Shield	Heavy Duty	Sanitize*	Timed Dry	Quick Dry
Baby Clothes	Regular	R					
Pajamas		R					
Handkerchiefs		a			R		
T-Shirts		R					
Sweatshirts		a			R		
Jeans		a			R		
Cotton Drapes				R			
Machine Wash Curtains				R			
Tablecloth		R		a			
Business Casual				R			
No-Iron Fabrics				R			
Bras	Delicates	a	R				
Fabric Shower Curtain			R				
Lingerie		a	R				
Sheers			R				
Undergarments		a	R				
Wool			R				
Dress Shirts/Pants		a	R				
Blankets	Bulky Items	R		a			
Fabric Rugs		R					
Heavy Drapes		a		R			
Coats and Jackets		a		R			
Comforters		R		a			
Pet Bedding		a		R			
Pillows – Fiber Fill		a		R			
Sheets		R		a			
Sleeping Bags		R					
Stuffed Animals				R			

*Extended high-heat drying cycle intended to help sanitize items such as sheets and towels. This cycle is not recommended for all fabrics. For best results, this cycle should be run to completion to ensure sanitization. Do not interrupt cycle.

For best fabric care, choose the cycle that best fits the load being dried.

R – Recommended Cycle

a – Alternate Cycle

Blank – Cycle is available but not optimal

How do you want to dry?					
“How to Dry” Cycle Selection					
Normal	Wrinkle Shield	Heavy Duty	Sanitize*	Timed Dry	Quick Dry
<i>Regular Automatic Sensor Cycle stops when dryness level is reached.</i>		<i>High Heat longer cycle Automatic Sensor Cycle stops when dryness level is reached.</i>	<i>Hot High Heat Used to kill 99.9% of three common bacteria.</i>	<i>Set amount of dry time Dryer runs for the amount of time selected.</i>	<i>Set amount of dry time Dryer runs for the amount of time selected.</i>

What do you want to dry?	“What to Dry” Cycle Selection						
Cotton Undergarments	Whites	R	a				
White Napkins		R	a				
Athletic	Colors	R	a				
Performance Wear		R	a				
Colored Napkins		R	a				
Dish Cloths	Towels	a		R	a		
Towels		a		R	a		
Non-rubber-lined Rugs			R				
Feather Pillows	Air Only					R	a
Plastic Shower Curtains						R	a
Rubber and Rubber-backed Rugs and Mats						R	a
Vinyl Tablecloths						R	a

*Extended high-heat drying cycle intended to help sanitize items such as sheets and towels. This cycle is not recommended for all fabrics. For best results, this cycle should be run to completion to ensure sanitization. Do not interrupt cycle.

NOTE: Government energy certifications for this model were based on the Regular + Normal Cycle, Highest Temperature Setting, Normal Dryness Level, EcoBoost™ On. The as-shipped defaults were the same as the Government Energy Certification Settings except the default Temperature Setting of Medium was adjusted to the Highest Temperature Setting.

USING YOUR DRYER

⚠️ WARNING



Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing).

Failure to follow these instructions can result in death, explosion, or fire.

WARNING: To reduce the risk of fire, electric shock, or injury to persons, read the Important Safety Instructions before operating this appliance.

⚠️ WARNING



Fire Hazard

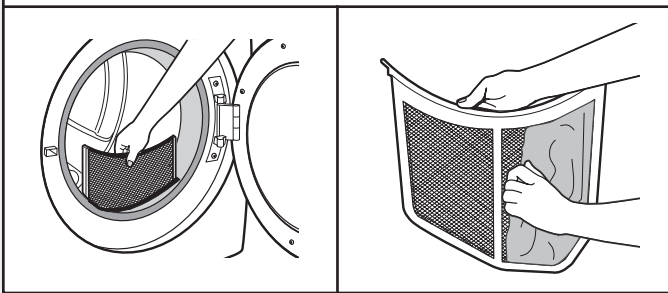
No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Items containing foam, rubber, or plastic must be dried on a clothesline or by using an Air Cycle.

Failure to follow these instructions can result in death or fire.

1. Clean the lint screen



Clean the lint screen before each load. Pull the lint screen straight up. Roll lint off the screen with your fingers. Do not rinse or wash screen to remove lint. Wet lint is hard to remove. Push the lint screen firmly back into place.

For additional cleaning information, see "Dryer Care."

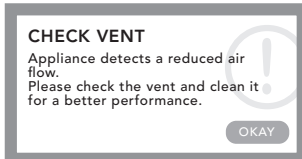
Check Vent

This pop-up screen will show the status of airflow through the dryer and the dryer vent system for the dryer's life.

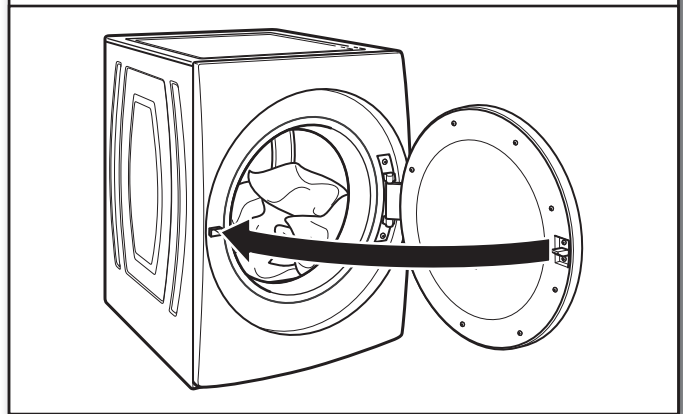
This feature is available during Automatic and Steam Cycles only. During the sensing phase at the beginning of the cycle, the Check Vent screen will display if a blocked vent or low airflow issue is detected. This pop-up screen will remain for the entire cycle. Should the Check Vent pop-up screen display, refer to the "Troubleshooting" section for potential solutions to the issue.

The pop-up screen will be cleared when selecting a new cycle, touching Power/Cancel, or opening the door after the cycle has completed. Although the pop-up screen will be cleared at the beginning of a cycle, it will continue to display during the cycle unless the root cause is resolved.

NOTE: The dryer will continue to operate even while the pop-up screen is displayed, but poor airflow can impact dry times and overall performance. For more information on maintaining good airflow, see "Check Your Vent System for Good Airflow." If there are other error issues during a cycle, the Check Vent pop-up screen will not be displayed. See the "Troubleshooting" section.



2. Load the dryer



Open the door by pulling on the handle. Place laundry in the dryer. Add a dryer sheet to wet load, if desired. Close the door.

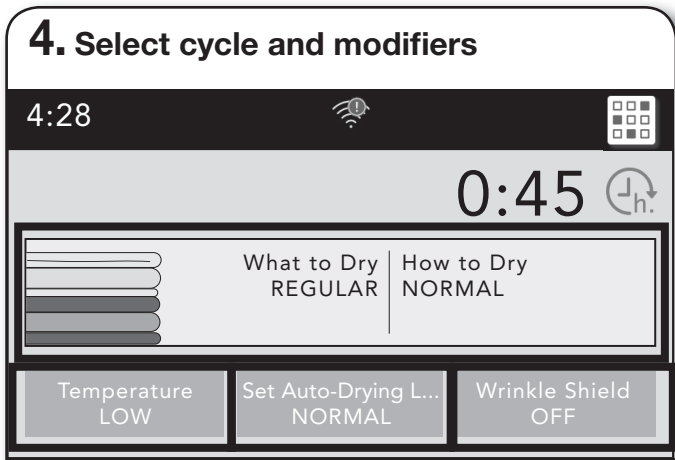
IMPORTANT: Do not tightly pack the dryer. Items need to tumble freely. Tightly packing can lead to poor drying performance and may increase wrinkling and tangling.

3. Touch POWER/CANCEL



Touch POWER/CANCEL to turn on the dryer.

To cancel a cycle in progress, touch POWER/CANCEL or touch the "X" on the touch screen to the right of the estimated time remaining. To confirm cancellation of the cycle, touch "PROCEED" on the touch screen.



First select a cycle from the “What to Dry” (automatic cycles) options; then select a “How to Dry” option to get the best combination cycle available for the type of items you are going to dry. You may also select the Sanitize cycle for a long, high-heat cycle which has been proven to reduce household bacteria. The Sanitize cycle overrides previous selections and cannot be modified. See “Cycle Guide” for cycle details. Not all cycles are available on all models.

Automatic Cycles

You can select a different dryness level, depending on your load. Touch SET AUTO-DRYING LEVEL, then touch the screen to choose between More, Normal, or Less to adjust the dryness level at which the dryer will shut off. Dryness level can be changed in the first 5–8 minutes of the cycle.

Automatic cycles give the best drying in the shortest time. Drying time varies based on fabric type, load size, and dryness setting.

NOTE: Automatic cycles will give you up to four temperatures to adjust, depending on the “What to Dry” or “How to Dry” selections that have been made.

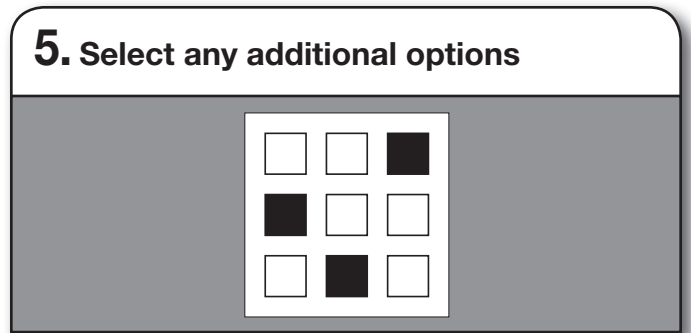
Timed Dry Cycle

When you select Timed Dry, the default time appears in the display. To change the drying time, touch TIMED DRY or QUICK DRY, then touch the screen to choose a new drying time.

The default temperature may be changed by touching TEMPERATURE, then touching the screen to adjust the temperature.

Wrinkle Shield™

The Wrinkle Shield™ option will periodically tumble the load after the end of the cycle for up to 150 minutes. Touch WRINKLE SHIELD option, then touch “ON” to activate this option. Wrinkle Shield™ option may be ended at any time by touching the “X” on the touch screen to the right of the estimated time remaining.



From the home screen, touch the Options icon (at upper right of screen) and the Options screen will show Static Reduce, Damp Dry Signal, and/or EcoBoost™ (depending on cycle).

NOTE: Not all options and settings are available with all cycles.

Damp Dry Signal

Touch to turn the Damp Dry Signal on or off. When selected, a series of beeps will sound when the load is damp, but not completely dry. This will allow you to take clothes out of the load that do not need to dry completely. This option is available on some cycles. The Damp Dry Signal is selected as a default for the Bulky Items/Normal, Bulky Items/Wrinkle Control, and Bulky Items/Heavy Duty cycles, as a reminder to manually reposition bulky loads midway through the cycle.

Static Reduce (on some models)

Touch to add the Static Reduce option to selected automatic cycles. The dryer will automatically tumble, pause, and introduce a small amount of moisture into the load to help reduce static. This option adds approximately 3 minutes to the total cycle time.

EcoBoost™ Option

Touch to activate the EcoBoost™ option, which allows you to increase your energy savings by using a slightly lower heat level. This will increase drying times. The EcoBoost™ option is only available on the Regular/Normal cycle and defaults on.

6. Use Tools button to change other settings, if desired



The Tools button gives access to many other settings, utility cycles, preferences, and information. Touch the TOOLS button to access the Tools screen, which contains the following (you will need to scroll down with your finger to access all of the selections).

Control Lock

Press this icon to lock the controls. Swipe up to unlock.

Mute

Press this icon to mute or unmute sounds.

Utility Cycle

Steam Refresh

Select Steam Refresh to reduce odors and light wrinkles in dry loads consisting of wrinkle-free cotton, cotton-polyester blends, common knits, and synthetics. If you will be unable to remove a load immediately, touch WRINKLE SHIELD to add up to 150 minutes of periodic tumbling. You may select the + Steam setting to add a short steam cycle after 60 minutes to help smooth out wrinkles.

Preferences

Press to access Times and Dates, Sound Volume, Display Settings, and Regional. Follow the screen prompts.

WiFi

Press to access Connect to Network, SAID Codes, Mac Address, and WiFi. Follow the screen prompts.

Info

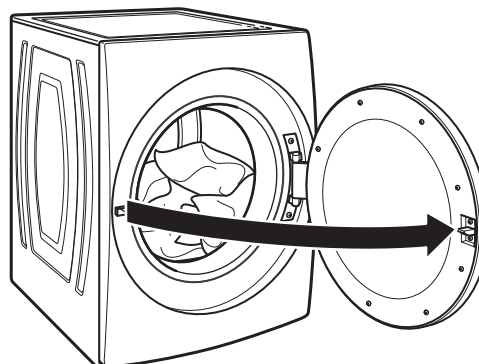
Press to access Service & Support, Store Demo Mode, Restore Factory, WiFi Terms and Conditions, and Software Terms and Conditions. Follow the screen prompts.

7. Touch and hold START/PAUSE to begin cycle



Touch and hold START/PAUSE to begin the cycle.

8. Remove garments promptly after cycle is finished



Promptly remove garments after cycle has completed to reduce wrinkling. You can also save the last run cycle as a favorite by touching the ♥ (FAVORITES) button.

ADDITIONAL FEATURES

USING THE DRYING RACK

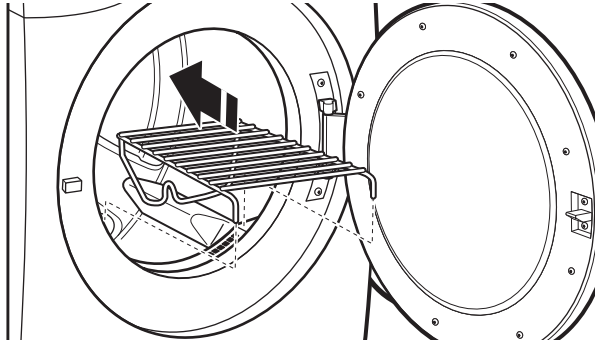
Use the drying rack for items that you do not want to tumble dry, such as sweaters and tennis shoes. When you use the drying rack, the drum continues to turn, but the rack remains stationary.

The drying rack is intended for use with the Timed Dry cycles only. The drying rack cannot be used with automatic cycles.

To use the drying rack:

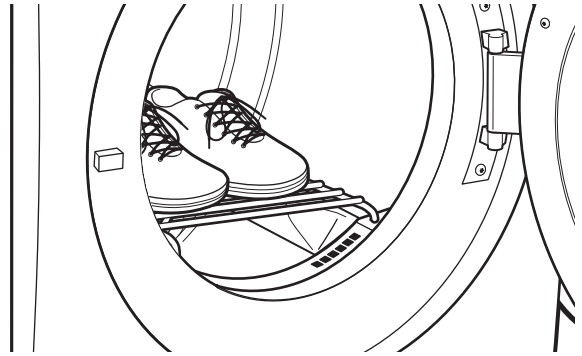
IMPORTANT: Do not remove the lint screen.

1. Open dryer door.



USING THE DRYING RACK (cont.)

2. Align the two hooks on the front of the drying rack with the holes in the dryer door opening and press down fully into holes. Rest the rear support on the dryer back ledge.



3. Place wet items on top of the drying rack. Allow space around items for air to circulate. The drying rack does not move, but the drum will rotate; be sure to leave adequate clearance between items and the inside of the dryer drum. Make sure items do not hang over the edges or between drying rack grille.
4. Close the door.
5. Select a Timed Dry/Air Only, or Low Temperature cycle. Items containing foam, rubber, or plastic must be dried on a clothesline or by using the Air Only setting.
6. When the cycle is selected, the Estimated Time Remaining display shows the default time. You can change the actual time in the cycle by increasing or decreasing the cycle time.
7. Start the dryer.

NOTE: Check the lint screen and remove any lint accumulated from items dried on the drying rack after the cycle is finished.

DRYER CARE

CLEANING THE DRYER LOCATION

Keep dryer area clear and free from items that would block the airflow for proper dryer operation. This includes clearing piles of laundry in front of the dryer.

⚠ WARNING



Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Place dryer at least 18 inches (460 mm) above the floor for a garage installation.

Failure to do so can result in death, explosion, or fire.

CLEANING THE DRYER INTERIOR

To clean dryer drum:

1. Use a mild hand dish detergent mixed at a low concentration with very warm water, and rub with a soft cloth.
2. Rinse well with a wet sponge or towel.
3. Tumble a load of clean clothes or towels to dry drum
OR

Use a microfiber cloth and hot water in a spray bottle to clean the drum and a second microfiber towel to dry.

NOTE: Garments that contain unstable dyes, such as denim blue jeans or brightly colored cotton items, may discolor the rear of the dryer interior. These stains are not harmful to your dryer and will not stain future loads of clothes. Dry unstable dye items inside out to avoid transfer of dye.

REMOVING ACCUMULATED LINT

From inside the dryer cabinet

Lint should be removed every 2 years, or more often, depending on dryer usage. Cleaning should be done by a qualified appliance servicer or ventilation system cleaner.

From the exhaust vent

Lint should be removed every 2 years, or more often, depending on dryer usage.

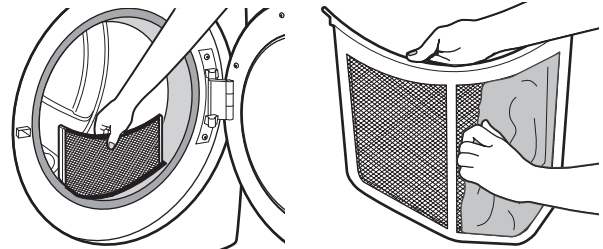
CLEANING THE LINT SCREEN

Every-load cleaning

The lint screen is located in the door opening of the dryer. Clean the lint screen before each load. A screen blocked by lint can increase drying time.

To clean:

1. Pull the lint screen straight up. Roll lint off the screen with your fingers. Do not rinse or wash screen to remove lint. Wet lint is hard to remove.



2. Push firmly back into place.

IMPORTANT:

- Do not run the dryer with the lint screen loose, damaged, blocked, or missing. Doing so can cause overheating and damage to both the dryer and fabrics.
- If lint falls off the screen into the dryer during removal, check the exhaust hood and remove the lint. See "Venting Requirements" in the Installation Instructions.

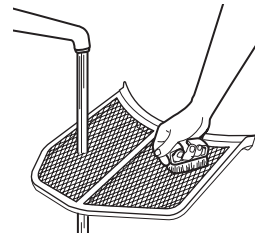
As-needed cleaning

Laundry detergent and fabric softener residue can build up on the lint screen. This buildup can cause longer drying times for your clothes, or cause the dryer to stop before your load is completely dry. The screen is probably clogged if lint falls off while the screen is in the dryer.

Clean the lint screen with a nylon brush every 6 months, or more frequently, if it becomes clogged due to a residue buildup.

To wash:

1. Roll lint off the screen with your fingers.
2. Wet both sides of lint screen with hot water.
3. Wet a nylon brush with hot water and liquid detergent. Scrub lint screen with the brush to remove residue buildup.



4. Rinse screen with hot water.
5. Thoroughly dry lint screen with a clean towel. Reinstall screen in dryer.

NON-USE, STORAGE, AND MOVING CARE

Steam models only: Install and store your dryer where it will not freeze. Because some water may stay in the hose, freezing can damage your dryer. If storing or moving your dryer during freezing weather, winterize it.

Non-Use or Storage Care

If you will be on vacation or not using your dryer for an extended period of time, you should:

1. Unplug dryer or disconnect power.
2. Clean lint screen. See "Cleaning the Lint Screen."
3. Turn off the water supply to the dryer. This helps to avoid unintended flooding (due to a water pressure surge) while you are away.

Moving Care

For power supply cord-connected dryers:

1. Unplug the power supply cord.
2. Gas models only: Close shut-off valve in gas supply line.
3. Gas models only: Disconnect gas supply line pipe and remove fittings attached to dryer pipe.
4. Gas models only: Cap the open fuel supply line.
5. Steam models only: Shut off water faucet.
6. Disconnect the water inlet hose from faucet, then drain the hose. Transport hose separately.
7. Make sure leveling legs are secure in dryer base.
8. Use tape to secure dryer door.

SPECIAL INSTRUCTIONS FOR STEAM MODELS

Water Inlet Hose

Replace inlet hose and hose screen after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hose if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hose, record the date of replacement.

To Winterize the Dryer

1. Unplug dryer or disconnect power.
2. Shut off water faucet.
3. Disconnect water inlet hose from faucet and drain.

To Use the Dryer Again

1. Flush water pipes. Reconnect water inlet hose to faucet. Turn on water faucet.
2. Plug in dryer or reconnect power as described in the Installation Instructions.

⚠ WARNING



Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

For direct-wired dryers:

1. Disconnect power.
2. Disconnect wiring.
3. Steam models only: Shut off water faucet.
4. Steam models only: Disconnect the water inlet hose from faucet, then drain the hose. Transport hose separately.
5. Make sure leveling legs are secure in dryer base.
6. Use tape to secure dryer door.

Reinstalling the Dryer

Follow the Installation Instructions to locate, level, and connect the dryer.

TROUBLESHOOTING – CONNECTIVITY

First try the solutions suggested here or visit our website at www.whirlpool.com/owners (in Canada www.whirlpool.ca/owners).

If you experience	Possible Causes	Solution
Dryer is not connected to home Wi-Fi router:	The dryer may be in standby mode.	Touch the POWER/CANCEL button on the dryer.
	The dryer has never been connected to the home Wi-Fi router.	See the Whirlpool® app.
	Lost connection to home Wi-Fi router.	Check whether the router is on and working with other computers or devices in the home (able to access the internet).
	Weak signal strength or signal interference between the dryer and router.	Try to place the wireless router closer to the dryer. It may be necessary to install a Wi-Fi range extender.
Dryer is connected to home Wi-Fi router, but Whirlpool® app or Smart Grid functions do not work	User account has not been properly set up, or the dryer has not been registered in an account.	See the Whirlpool® app for account setup and dryer registration instructions.
		Verify that the dryer is paired with your account in the app.
		Verify correct e-mail address, mobile number, and notification preferences.



Internet Connectivity Guide

Get the App and Get Connected

With your mobile device, get the app, connectivity setup instructions, terms of use, and privacy policy at: www.whirlpool.com/connect

In Canada, visit www.whirlpool.ca/connect

IMPORTANT: Proper installation of your appliance prior to use is your responsibility. Be sure to read and follow the Installation Instructions that came with your appliance.

Connectivity requires Wi-Fi and account creation. App features and functionality subject to change. Data rates may apply. If you have any problems or questions, call Whirlpool Corporation Connected Appliances at **1-866-333-4591**.

You Will Need:



- A home wireless router supporting Wi-Fi, 2.4Ghz with WPA2 security. If you are unsure of your router's capabilities, refer to the router manufacturer's instructions.
- The router to be on and have a live internet connection.
- The 10-character Smart Appliance ID (SAID) code for your appliance. The SAID code is either printed on a label on the appliance or can be found on the LCD screen. Refer to the appliance Use and Care Guide for the location.

Once installed, launch the app. You will be guided through the steps to set up a user account and to connect your appliance. If you have any problems or questions, call Whirlpool Corporation Connected Appliances at **1-866-333-4591**.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.whirlpool.com/owners
(in Canada www.whirlpool.ca/owners) for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Dryer Operation		
Dryer will not run	Door not closed completely.	Make sure the dryer door is closed completely.
	Start/Pause touched with fingernail.	Touch START/PAUSE with pad of finger.
	Household fuse is blown or circuit breaker has tripped.	There may be two household fuses or circuit breakers for the dryer. Check that both fuses are intact and tight, or that both circuit breakers have not tripped. Replace the fuses or reset the circuit breaker. If the problem continues, call an electrician.
	Incorrect power supply.	Electric dryers require 240 volt power supply. Check with a qualified electrician.
	Wrong type of fuse.	Use a time-delay fuse.
Dryer will not turn off	Dryer door was opened prior to the end of the Wrinkle Shield™ option.	If you open the dryer door prior to the end of the Wrinkle Shield™ option, the dryer will go into Pause mode. You will need to touch Power/Cancel to turn off or touch Start/Pause to continue the Wrinkle Shield™ option.
Dryer will not heat	Household fuse is blown or circuit breaker has tripped.	The drum may be turning, but you may not have heat. Electric dryers use two household fuses or circuit breakers. Replace the fuses or reset the circuit breaker. If the problem continues, call an electrician.
	Incorrect power supply.	Electric dryers require 240 volt power supply. Check with a qualified electrician.
	Supply line valve not open.	For gas dryers, make sure that the valve on the gas supply line is open.
Unusual Noise		
Humming or whining noise with Steam cycle selected (on some models)	Water pump or water inlet valve (depending on model) on dryer is running.	The water pump on the dryer is used during the Steam function. If the dryer has just been installed or unused for an extended period, the pump may be louder and run longer. This is normal. NOTE: The valve may make this noise even with no water line connected.
Thumping noise	Dryer hasn't been used in a while.	This is normal. The thumping sound should diminish after a few minutes of use.
Rattling or vibrating noise	A small object caught between the edges of dryer drum.	Check the front and rear edges of the drum for small objects. Clean out pockets before laundering.
	Dryer isn't properly leveled.	The dryer may vibrate if not properly installed. See the Installation Instructions. All four dryer feet should be in firm contact with the floor.
	Clothing is balled up in dryer.	When balled up, the load will bounce, causing the dryer to vibrate. Separate the load items and restart the dryer.
Clicking noise	Gas valve operating.	On gas dryers, you may hear the gas valve clicking as it opens and closes. This is normal.
Dryer Results		
Drying times are too long and clothes are not getting dry	Lint screen is clogged with lint.	Clean lint screen before each load.
	EcoBoost™ option is on.	For optimal dry times, turn off the EcoBoost™ option. For optimal energy, turn on the EcoBoost™ option.
	The exhaust vent or outside exhaust hood is clogged with lint, restricting air movement.	Run the dryer for 5–10 minutes. Hold your hand under the outside exhaust hood to check air movement. If you do not feel air movement, clean exhaust system of lint or replace exhaust vent with heavy metal or flexible metal vent. See the Installation Instructions.
	The exhaust vent is not the correct length.	Check that the exhaust vent is not too long or has too many turns. Long venting will increase drying times. See the Installation Instructions.
	The exhaust vent diameter is not the correct size.	Use 4" (102 mm) diameter vent material.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.whirlpool.com/owners
(in Canada www.whirlpool.ca/owners) for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Dryer Results (cont.)		
Drying times are too long and clothes are not getting dry (cont.)	The dryer is not level.	Clothes not contacting the moisture sensors during automatic cycles. See "Level Dryer" in the Installation Instructions.
	The Air Only temperature setting has been selected.	Select the correct temperature for the types of garments being dried. See "Cycle Guide."
	The load is too large and heavy to dry quickly.	Separate the load to tumble freely.
	Fabric softener sheets are blocking the grille.	The air outlet grille is just inside the door, behind the lint screen. Check that it is not blocked by a fabric softener sheet. Use only one fabric softener sheet, and use it only once.
	The dryer is located in a room with temperature below 45°F (7°C).	Proper operation of dryer cycles requires temperatures above 45°F (7°C).
	The dryer is located in a closet.	Closet doors must have ventilation openings at the top and bottom of the door. The front of the dryer requires a minimum of 1" (25 mm) of airspace, and, for most installations, the rear of the dryer requires 5" (127 mm). See the Installation Instructions.
Cycle time is too short	The load may not be contacting the sensor strips on automatic cycles.	Level the dryer. See the Installation Instructions. All four dryer feet should be in firm contact with the floor.
	Steam models only: Clothes are coming out of the Steam Refresh cycle with damp or wet spots.	Under certain environmental or installation conditions, you may experience underdrying.
	The automatic cycle is ending early.	Change the dryness level setting on automatic cycles. Increasing or decreasing the dryness level will change the amount of drying time in a cycle.
Lint on load	Lint screen is clogged with lint.	Clean lint screen before each load.
Stains on load	Improper use of fabric softener.	Add dryer fabric softener sheets at the beginning of the cycle. Fabric softener sheets added to a partially dried load can stain your garments. Do not use fabric softener sheets with steam cycles.
Stains on drum	Loose dyes in clothes.	Drum stains are caused by dyes in clothing (usually blue jeans). These will not transfer to other clothing.
Loads are wrinkled	The load was not removed from dryer at the end of the cycle.	Steam models only: Select Steam Refresh cycle to tumble the load with water and heat. This cycle is best for smoothing out wrinkles and reducing odors from dry loads consisting of wrinkle-free cotton, cotton-polyester blends, common knits, and synthetics. NOTE: Refer to garment care label instructions. Dry-clean-only garments are not recommended.
	The dryer was tightly packed.	Dry smaller loads that can tumble freely. Results may also vary depending on fabric type.
	Steam models only: For steam cycles, the water is not properly connected with the dryer.	Steam models only: Make sure water is connected to the dryer. Check that water inlet hose is connected to both the faucet and dryer's water inlet valve. Check that the water supply is turned on.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.whirlpool.com/owners
(in Canada www.whirlpool.ca/owners) for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Dryer Results (cont.)		
Odors	Recent painting, staining, or varnishing in the area where your dryer is located.	Ventilate the area. When the odors or fumes are gone from the area, rewash and dry the clothing.
	Steam models only: For steam cycles, the water is not properly connected with the dryer.	Make sure water is connected to the dryer. Check that water inlet hose is connected to both the faucet and dryer's water inlet valve. Check that the water supply is turned on.
	Odors are left in garments after wearing.	To remove odors left in garments after wearing, select Steam Refresh. This cycle is best for reducing wrinkles and odors from dry loads consisting of wrinkle-free cotton, cotton-polyester blends, common knits, and synthetics.
Load too hot	Load removed before cooldown portion of cycle complete.	Allow the dryer to complete the cooldown portion of the cycle before removing the load.
	Using Timed Dry cycle with a high temperature setting.	Select an automatic cycle with a lower heat setting to avoid overdrying the load.
Dryer Displaying Code Message or Indicator Is Lit		
"PF" (power failure)	The drying cycle has been interrupted by a power failure.	Touch POWER/CANCEL to clear the display.
"L2" Diagnostic Code (low or no line voltage condition)	There may be a problem with your home power supply, keeping the dryer's heater from turning on.	<p>The dryer will continue to run when this diagnostic code is present. Touch any pad to clear the code from the display and return to the estimated time remaining.</p> <p>NOTE: This error will only show during the initial installation.</p> <p>Try the following:</p> <ul style="list-style-type: none"> • Check to see if a household fuse has blown or circuit breaker has tripped. Electric dryers use two household fuses or breakers. Replace the fuse or reset the circuit breaker. • Confirm that the power cord is properly installed. Refer to the Installation Instructions for details. • Select a Timed Dry heated cycle and restart the dryer. <p>If the message persists, consult a qualified electrician.</p>
"F# E#" (F1 E1, F3 E1, etc.) variable service codes	The dryer is in need of service.	If a code beginning with an "F" appears in the display, alternating between F# and E#, the dryer control has detected a problem that requires service. Call for service.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.whirlpool.com/owners
(in Canada www.whirlpool.ca/owners) for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Dryer Displaying Code Message or Indicator Is Lit (cont.)		
Check Vent pop-up screen is displayed	The lint screen or vent is clogged; the vent is crushed or kinked or has too many turns.	<p>The dryer will continue to run when this pop-up screen is displayed. Try the following:</p> <ul style="list-style-type: none"> • Clean lint screen. • Check to see if the vent run from the dryer to the wall is crushed or kinked. • Confirm that the vent run from the dryer to the wall is free of lint and debris. • Confirm that the exterior vent exhaust hood is free of lint and debris. • Confirm that your vent system falls within the recommended run length and number of elbows for the type of vent you are using. Refer to “Plan Vent System” in the Installation Instructions for details. • Select a Timed Dry heated cycle and restart the dryer. • If the pop-up screen displays, have your entire home venting run cleaned.
Controls are locked	The Control Lock is enabled.	Touch the TOOLS button, go to Control Lock icon, and swipe up to unlock the controls of the dryer.

Connected Appliance Regulatory Notices

Federal Communications Commission (FCC) Compliance Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information

To comply with FCC/IC RF exposure requirements for mobile transmitting devices, this transmitter should only be used or installed at locations where there is at least 20 cm separation distance between the antenna and all persons.

To comply with FCC/IC RF exposure limits for general population/uncontrolled exposure, the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

Industry Canada (IC) Compliance Notice

This Device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference,
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter IC: 10248A-XPWG3 has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Type	Maximum Permissible Antenna Gain (dBi)	Required Impedance (OHM)
Slot	1.76	50

To comply with FCC and Industry Canada RF radiation exposure limits for general population, the antenna(s) used for this transmitter must be installed such that a minimum separation distance of 20 cm is maintained between the radiator (antenna) and all persons at all times and must not be co-located or operating in conjunction with any other antenna or transmitter.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Le présent émetteur radio IC : 10248A-XPWG3 a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

Type d'antenne	Gain admissible maximal d'antenne (dBi)	L'impédance requise (OHM)
À fentes	1,76	50

Pour satisfaire aux exigences de la FCC et IC d'exposition aux radiofréquences, une distance de séparation de 20 cm ou plus doit être maintenue entre cet appareil et des personnes lors de fonctionnement du dispositif. Pour assurer la conformité des opérations au plus près que cette distance n'est pas recommandée. L'antenne utilisée pour ce transmetteur ne doit pas être co-localisée en conjonction avec toute autre antenne ou transmetteur.

OEM Responsibilities to comply with FCC and Industry Canada Regulations

The XPWG3 Module has been certified for integration into products only by OEM integrators under the following conditions:

1. The antenna(s) must be installed such that a minimum separation distance of 20 cm is maintained between the radiator (antenna) and all persons at all times.
2. The transmitter module must not be co-located or operating in conjunction with any other antenna or transmitter.

As long as the two conditions above are met, further transmitter testing will not be required. However, the OEM integrator is still responsible for testing their end-product for any additional compliance requirements required with this module installed (for example, digital device emissions, PC peripheral requirements, etc.).

IMPORTANT NOTE: In the event that these conditions cannot be met (for certain configurations or co-location with another transmitter), then the FCC and Industry Canada authorizations are no longer considered valid and the FCC ID and IC Certification Number cannot be used on the final product. In these circumstances, the OEM integrator will be responsible for re-evaluating the end product (including the transmitter) and obtaining a separate FCC and Industry Canada authorization.

End Product Labeling

The XPWG3 Module is labeled with its own FCC ID and IC Certification Number. If the FCC ID and IC Certification Number are not visible when the module is installed inside another device, then the outside of the device into which the module is installed must also display a label referring to the enclosed module. In that case, the final end product must be labeled in a visible area with the following:

“Contains Transmitter Module FCC ID: A5UXPWG3”

“Contains Transmitter Module IC: 10248A-XPWG3”

or

“Contains FCC ID: A5UXPWG3”

“Contains IC: 10248A-XPWG3”

The OEM of the XPWG3 Module must only use the approved antenna(s), which have been certified with this module. The OEM integrator has to be aware not to provide information to the end user regarding how to install or remove this RF module or change RF related parameters in the user manual of the end product.

The user manual for the end product must include the following information in a prominent location:

“To comply with FCC and Industry Canada RF radiation exposure limits for general population, the antenna(s) used for this transmitter must be installed such that a minimum separation distance of 20 cm is maintained between the radiator (antenna) and all persons at all times and must not be co-located or operating in conjunction with any other antenna or transmitter.”

Connected Appliance Regulatory Notices (cont.)

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WHIRLPOOL® LAUNDRY LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE. Please have the following information available when you call the Customer eXperience Center:

- Name, address, and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting section of the Use and Care Guide or visit the "HOW-TOS & FAQs" section of <https://www.whirlpool.com/owners.html>.
2. All warranty service is provided exclusively by our authorized Whirlpool Service Providers.
In the U.S. and Canada, direct all requests for warranty service to:

Whirlpool Customer eXperience Center

In the U.S.A. call 1-866-698-2538. In Canada call 1-800-807-6777.

If outside the 50 United States and Canada, contact your authorized Whirlpool dealer to determine if another warranty applies.

ONE YEAR LIMITED WARRANTY

WHAT IS COVERED

WHAT IS NOT COVERED

For one year from the date of purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted by the remaining term of the original unit's warranty period.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator, or installation instructions.
2. In-home instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes, or correction of household electrical or plumbing (e.g., house wiring, fuses, or water inlet hoses).
4. Consumable parts (e.g., light bulbs, batteries, air or water filters, preservation solutions).
5. Defects or damage caused by the use of non-genuine Whirlpool parts or accessories.
6. Conversion of your product from natural gas or propane gas or reversal of appliance doors.
7. Damage from accident, misuse, abuse, fire, floods, acts of God, or use with products not approved by Whirlpool.
8. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration, or modification of the appliance.
9. Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
10. Discoloration, rust, or oxidation of surfaces resulting from caustic or corrosive environments, including but not limited to, high salt concentrations, high moisture or humidity, or exposure to chemicals.
11. Pick-up or delivery. This product is intended for in-home repair.
12. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
13. Removal or reinstallation of inaccessible appliances or built-in fixtures (e.g., trim, decorative panels, flooring, cabinetry, islands, countertops, drywall) that interfere with servicing, removal, or replacement of the product.
14. Service or parts for appliances with original model/serial numbers removed, altered, or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this Warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

Assistance or Service

Before calling for assistance or service, please check "Troubleshooting" or visit www.whirlpool.com/owners. It may save you the cost of a service call. If you still need help, follow the instructions below. When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

If you need replacement parts or to order accessories

We recommend that you use only FSP® Factory Specified Parts. These parts will fit right and work right because they are made with the same precision used to build every new WHIRLPOOL® appliance.

To locate FSP® replacement parts or accessories, go to www.whirlpoolparts.com.

Questions? Call us toll free at **1-866-698-2538** or in Canada call **1-800-688-2002**.

Our consultants provide assistance with

In the U.S.A.

- Features and specifications on our full line of appliances.
- Installation information.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).

In the U.S.A. and Canada

- Use and maintenance procedures.
- Accessory and repair parts sales.
- Referrals to local dealers, repair parts distributors, and service companies. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States and Canada.

You can write with any questions or concerns at:

Whirlpool Brand Appliances
Customer eXperience Center
553 Benson Road
Benton Harbor, MI 49022-2692
1-866-698-2538

Whirlpool Brand Appliances
Customer eXperience Centre
Unit 200-6750 Century Ave
Mississauga, Ontario L5N 0B7
1-800-688-2002

Please include a daytime phone number in your correspondence.

Assistance ou Service

Avant de faire un appel pour obtenir de l'assistance ou un entretien, vérifiez la section "Dépannage" ou consulter www.whirlpool.ca/owners. Cette vérification peut vous faire économiser le coût d'une visite de réparation.

Si vous avez encore besoin d'aide, suivez les instructions ci-dessous.

Lors d'un appel, garder à portée de main la date d'achat et les numéros de modèle et de série de votre appareil. Ces renseignements nous aideront à mieux répondre à votre demande.

Pour commander des pièces de rechange ou des accessoires

Pour commander des pièces de rechange, nous vous recommandons d'utiliser seulement des pièces spécifiées par l'usine. Ces pièces conviendront et fonctionneront bien parce qu'elles sont fabriquées selon les mêmes spécifications précises utilisées pour construire chaque nouvel appareil WHIRLPOOL®.

Pour trouver des pièces de rechange FSP® ou des accessoires, visiter le www.whirlpool.ca.

Des questions? Composer le numéro sans frais **1-800-688-2002**.

Nos consultants fournissent l'assistance pour :

- Procédés d'utilisation et d'entretien.
- Vente d'accessoires et de pièces de rechange.
- Références aux concessionnaires, compagnies de service de réparation et distributeurs de pièces de rechange locaux. Les techniciens de service désignés par Whirlpool sont formés pour remplir la garantie des produits et fournir un service après la garantie, partout au Canada.

Pour plus d'assistance

Vous pouvez nous soumettre toute question ou tout problème en écrivant à l'adresse ci-dessous :

Whirlpool Brand Appliances
Centre pour l'eXpérience de la clientèle
Unit 200-6750 Century Ave
Mississauga, Ontario L5N 0B7
1-800-688-2002

Dans votre correspondance, veuillez indiquer un numéro de téléphone où nous pouvons vous joindre dans la journée.

