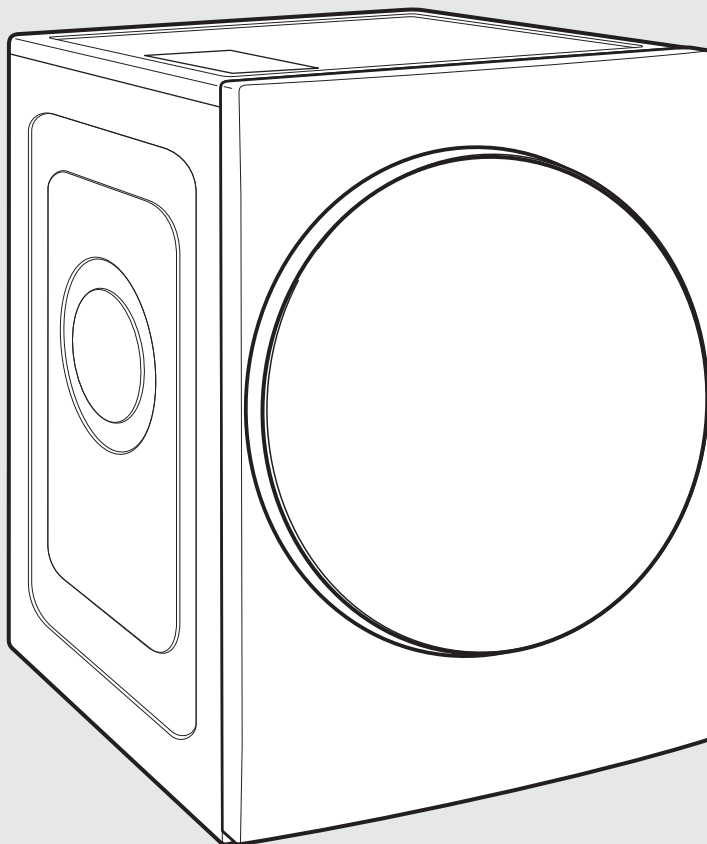




Use and Care Guide and Installation Instructions Guide d'utilisation et d'entretien et Instructions d'installation

Smart All-In-One Washer and Dryer Laveuse et sècheuse intelligente combinées



Para obtener acceso al Manual de uso y cuidado en español, o para obtener información adicional acerca de su producto, visite: www.whirlpool.com

If you have any problems or questions, visit us at www.whirlpool.com.

Pour tout problème ou toute question, consulter www.whirlpool.ca.

Connect your Smart All-In-One Washer and Dryer with your mobile device at www.whirlpool.com/connect (in Canada, www.whirlpool.ca/en_ca.html)

Connecter votre laveuse et sècheuse intelligente combinées avec votre appareil mobile à www.whirlpool.ca/fr_ca.html



Designed to use only HE High Efficiency detergents.
Conçue pour l'utilisation d'un détergent haute efficacité seulement.

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ALL-IN-ONE WASHER/DRYER SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



WARNING - "Risk of Fire"

- Washer/dryer installation must be performed by a qualified installer.
- Install the washer/dryer according to the manufacturer's instructions and local codes.
- To reduce the risk of severe injury or death, follow all installation instructions.
- Save these instructions.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Read all instructions before using the washer.
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable, or explosive substances as they give off vapors that could ignite or explode.
- Do not add gasoline, dry-cleaning solvents, or other flammable, or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Do not allow children to play on or in the washer. Close supervision of children is necessary when the washer is used near children.
- Before the washer is removed from service or discarded, remove the door or lid.
- Do not reach into the washer if the drum, tub or agitator is moving.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the washer or attempt any servicing unless specifically recommended in this manual or in published user-repair instructions that you understand and have the skills to carry out.
- See “Electrical Requirements” located in the installation instructions for grounding instructions.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the dryer, follow basic precautions, including the following:

- Read all instructions before using the dryer.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire. To reduce the risk of fire due to contaminated loads, the final part of a tumble dryer cycle occurs without heat (cool down period). Avoid stopping a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the dryer. Close supervision of children is necessary when the dryer is used near children.
- Before the dryer is removed from service or discarded, remove the door to the drying compartment.
- Do not reach into the dryer if the drum is moving.
- Do not install or store the dryer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the dryer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Clean lint screen before or after each load.
- Keep area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.
- The interior of the dryer and exhaust vent should be cleaned periodically by qualified service personnel.
- See “Electrical Requirements” located in the installation instructions for grounding instructions.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

When discarding or storing your old clothes dryer, remove the door.

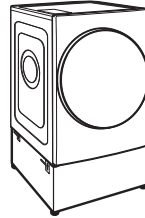
SAVE THESE INSTRUCTIONS

ACCESSORIES

INSTALLATION & MAINTENANCE ACCESSORIES

FACTORY CERTIFIED PARTS – these three words represent quality parts and accessories designed specifically for your appliance. Time tested engineering that meets our strict quality specifications.

FACTORY CERTIFIED PARTS



12" Pedestal

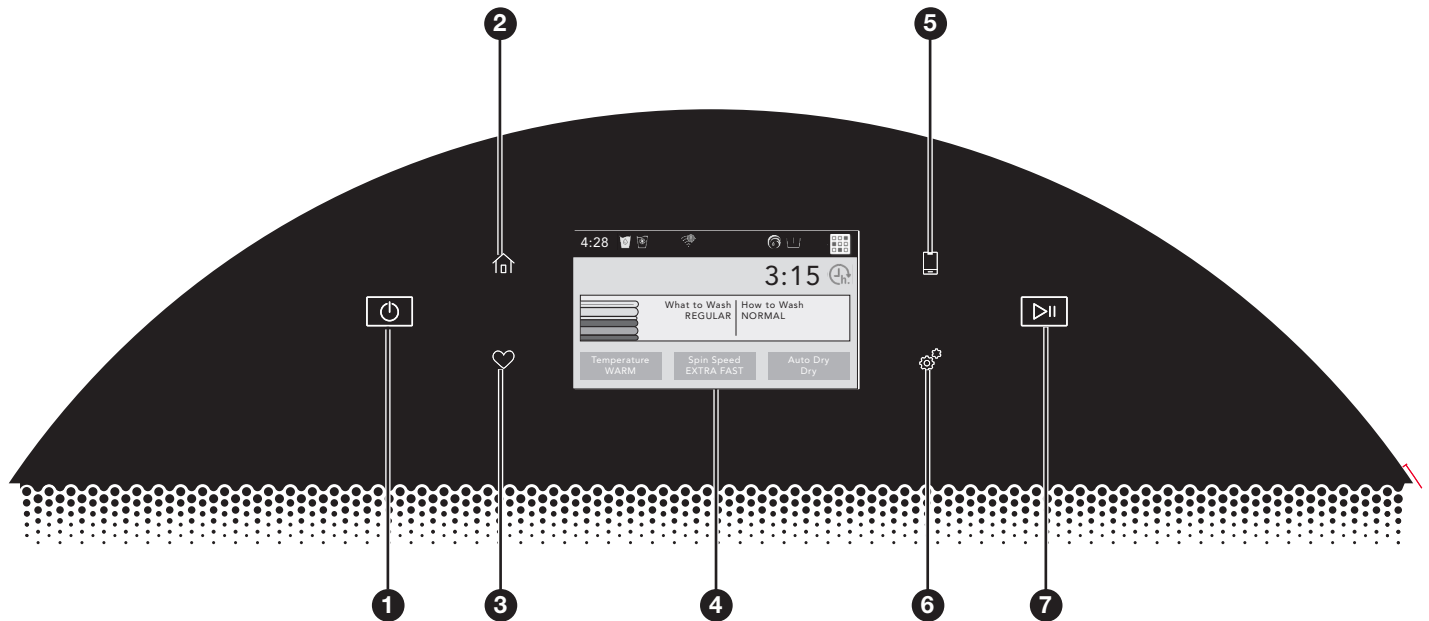
Color-matched pedestal raises the washer/dryer to a more comfortable working height.

Accessories designed for your appliance:

Customize your new washer/dryer with the following genuine Whirlpool accessory. For more information on options and ordering, call **1-866-698-2538** or visit us at: **www.whirlpool.com**. In Canada, call **1-800-688-2002** or visit us at **www.whirlpool.ca**.

OPERATING INSTRUCTIONS

Control Panel and Features



1 POWER BUTTON

Touch to power up the washer/dryer.

2 HOME BUTTON

Touch this button and the LCD screen will show the home screen, where you can select your cycle, settings, and options.

3 FAVORITES BUTTON

Stores and accesses your favorite cycles.

4 LCD SCREEN

Use this screen to select cycle, settings, options, etc.

5 REMOTE ENABLE BUTTON

Touch this button to be able to use the Whirlpool™ app to control the washer/dryer. Download the Whirlpool™ app and follow the instructions to connect your washer/dryer to your home Wi-Fi network. You may also visit www.whirlpool.com/connect. In Canada, visit www.whirlpool.ca/en_ca.html and click on the Whirlpool® Connected Appliances link.

6 TOOLS BUTTON

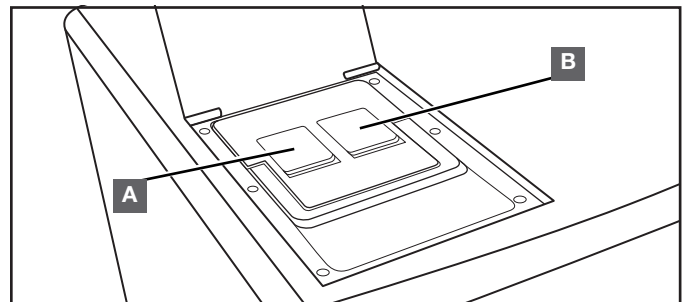
Touch this button to access the tools screen. For more information, see page 13.

7 START/PAUSE BUTTON

Touch to start, or touch to pause a cycle. When you start a cycle, the door will lock, the washer/dryer will sense the load size, and the wash or dry cycle will begin.

Load & Go™ Bulk Dispenser

The Load & Go™ bulk dispenser holds up to 33.8 oz. (1000 mL) of liquid HE detergent (Dispenser 1) and 16.9 oz. (500 mL) of liquid fabric softener or liquid HE detergent (Dispenser 2), enough for multiple loads of laundry. It adds the appropriate quantity of HE detergent and liquid fabric softener to the wash load at the proper time. See “Using the Load & Go™ Bulk Dispenser” for information on using the dispenser.



A Dispenser 1

This dispenser holds 33.8 oz (1000 mL) of liquid HE detergent for your main wash cycle, and automatically dispenses liquid detergent at the optimum time in the cycle.

B Dispenser 2

This dispenser holds 16.9 oz (500 mL) of liquid fabric softener. It automatically dispenses liquid fabric softener at the optimum time in the cycle. This dispenser may instead be used as a second liquid HE detergent dispenser. See Step 11 on page 13 for information.

IMPORTANT: Do not use chlorine bleach in this washer/dryer, and do not use powdered detergent in the Load & Go™ bulk dispenser. Powdered detergent must be added to the drum prior to adding laundry. See “Using the All-In-One Washer/Dryer.”

Cycle Guides

You can use this washer/dryer to wash only, dry only, or wash and dry. This washer/dryer has a unique user interface to help you select the best wash cycle for your load. The “What to Wash/How to Wash” layout guides you to the optimal cycle in two easy steps: First determine what items are in the load that you are trying to wash. Use that to guide your “What to Wash” selection. Then determine how you want the washer to wash them and select the appropriate “How to Wash” selection. Selecting “What to Wash” will automatically select a default “How to Wash selection,” so selecting a “How to Wash” is optional. See chart below for more details.

What Items Do You Want to Wash?	“What to Wash” Cycle Selection:
Cottons, linens, and mixed garment loads	Regular
Bright or darkly colored cottons, linens, and mixed loads	Colors
No-iron fabrics, dress shirts/pants, synthetics, sheer/lacy garments	Delicates
White fabrics/garments	Whites
Sturdy towels and washcloths	Towels
Large items such as small comforters, sleeping bags, jackets, and washable rugs	Bulky Items

How Do You Want to Wash Them?	“How to Wash” Cycle Selection:
Regular/normal	Normal
Fast	Quick
Gentle cleaning with cold water	Cold Wash
Powerful cleaning	Heavy Duty
Kill 99% of three common household bacteria	Sanitize

Settings and options shown in **bold** are default settings for that wash cycle. For best fabric care, choose the cycle, options, and settings that best fit the load being washed. Always read and follow fabric care labels and laundry product instructions. Avoid tightly packing the washer/dryer. The washer/dryer will not rinse well or spin correctly if tightly packed. Loading the drum half full or less will improve washing and drying performance and cycle time. Not all settings are available with each cycle, and some options cannot be used together.

What	How	Basic Settings			Additional Options				
		Temperature	Spin Speed	Dry Mode	Set Soil Level	Rinses	Pre-Soak	Tumble Fresh™	Wrinkle Shield™
Regular	Normal	Extra Hot Hot Warm Cool Cold	Extra Fast Fast Medium	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Quick	Extra Hot Hot Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3	X	X	X
	Cold Wash	Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Heavy Duty	Extra Hot Hot Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Sanitize	Extra Hot	Extra Fast Fast Medium	Auto Timed	Light Normal Heavy	2 3 4 5		X	X

What	How	Basic Settings			Additional Options				
		Temperature	Spin Speed	Dry Mode	Set Soil Level	Rinses	Pre-Soak	Tumble Fresh™	Wrinkle Shield™
Colors	Normal	Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Quick	Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3	X	X	X
	Cold Wash	Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
Delicates	Normal	Warm Cool Cold	Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Quick	Warm Cool Cold	Medium Slow Off	Auto Timed	Light Normal Heavy	2 3	X	X	X
	Cold Wash	Cool Cold	Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
Whites	Normal	Extra Hot Hot Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Quick	Extra Hot Hot Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3	X	X	X
	Heavy Duty	Extra Hot Hot Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Sanitize	Extra Hot	Extra Fast Fast Medium	Auto Timed	Light Normal Heavy	2 3 4 5		X	X
Towels	Normal	Extra Hot Hot Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Quick	Extra Hot Hot Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3	X	X	X
	Heavy Duty	Extra Hot Hot Warm Cool Cold	Extra Fast Fast Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Sanitize	Extra Hot	Extra Fast Fast Medium	Auto Timed	Light Normal Heavy	2 3 4 5		X	X

What	How	Basic Settings			Additional Options				
		Temperature	Spin Speed	Dry Mode	Set Soil Level	Rinses	Pre-Soak	Tumble Fresh™	Wrinkle Shield™
Bulky Items	Normal	Extra Hot Hot Warm Cool Cold	Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X
	Quick	Extra Hot Hot Warm Cool Cold	Medium Slow Off	Auto Timed	Light Normal Heavy	2 3	X	X	X
	Heavy Duty	Extra Hot Hot Warm Cool Cold	Medium Slow Off	Auto Timed	Light Normal Heavy	2 3 4 5	X	X	X

Government energy certifications for this model were based on the REGULAR (WHAT TO WASH), NORMAL (HOW TO WASH), DRYING MODE – AUTO DRYING OFF, TIMED DRYING 4 HOURS, DRYING ONLY ON CYCLE WITH THE MAXIMUM DRYING TEMPERATURE SETTING. The as-shipped defaults of REGULAR (WHAT TO WASH), NORMAL (HOW TO WASH), WARM TEMP, SPIN SPEED EXTRA FAST, DRYING MODE – AUTO DRYING OFF, TIMED DRYING OFF, DRYING ONLY OFF were not used.

Choosing the Right Detergent

Use only High Efficiency detergents. The package will be marked “HE” or “High Efficiency.” Low-water washing creates excessive sudsing with a non-HE detergent. Using non-HE detergent will likely result in longer cycle times and reduced rinsing performance. It may also result in component malfunction and, over time, buildup of mold or mildew. HE detergents should be low-sudsing and quick-dispersing to produce the right amount of suds for the best performance. They should hold soil in suspension so it is not redeposited onto clean clothes. Not all detergents labeled as High Efficiency are identical in formulation and their ability to reduce suds. For example, natural, organic, or homemade HE detergents may generate a high level of suds. Always follow the detergent manufacturer’s instructions to determine the amount of detergent to use.



Use only High Efficiency (HE) detergent.

About Detergent Concentration



Today’s liquid HE detergents are concentrated. Most brands of concentrated HE detergent will show the level of concentration on the bottle.

However, if the detergent bottle does not give the concentration, it can be easily calculated. Just divide the package size in fluid ounces by the number of loads. Then refer to the chart below to find the concentration.

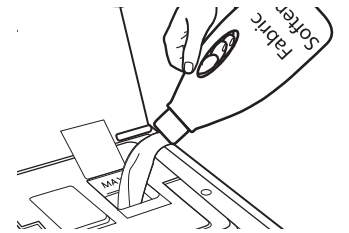
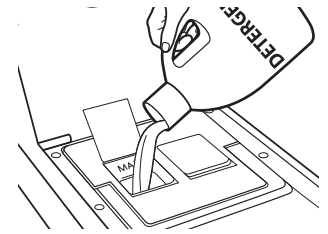
Set the concentration level setting on the washer by using the Tools button (see Step 11 on page 13). If you do not get your desired cleaning results, set the concentration level to a lower concentration number. If you have excess suds, set the concentration level to a higher concentration number.

Concentration	Number of ounces ÷ number of loads
2X	1.5–2.49 (44.4 ml–73.6 ml)
3X	0.9–1.49 (26.6 ml–44.1 ml)
4X	0.7–0.89 (20.7 ml–26.3 ml)
5X	0.5–0.69 (14.8 ml–20.4 ml)
6X	0.3–0.49 (8.9 ml–14.5 ml)

Using the Load & Go™ Bulk Dispenser

Follow the steps below to fill the Load & Go™ bulk dispenser when using the washer for the first time, or when the low detergent icon  or low fabric softener icon  on the display indicate that the detergent or fabric softener level is running low.

1. Open the bulk container lid on the top of the washer/dryer.
2. Lift the fill door on the Liquid Detergent dispenser (Dispenser 1). Add liquid HE detergent up to the “MAX” line. Do not overfill. Close the fill door. It will click into place. **NOTE:** If Dispenser 1 is empty, you may choose to add only enough liquid HE detergent for one load.
3. Lift the fill door on the Liquid Fabric Softener dispenser (Dispenser 2). Add liquid fabric softener up to the “MAX” line. Do not overfill. Close the fill door. It will click into place. **NOTE:** If Dispenser 2 is empty, you may choose to add only enough liquid fabric softener for one load.
4. Slowly close the bulk container lid. Make sure it is completely closed.
5. Make sure that the bulk dispenser is active. Use the Tools button to make sure that both Dispenser 1 and Dispenser 2 are active and that the detergent concentration is correct. See Step 11 on page 13.



Use only High Efficiency (HE) detergent.

NOTES:

- Dispenser 2 may be used as a second Liquid HE Detergent dispenser. Use the Tools button (go to “Load & Go™ Dispenser 2”) to change the content in Dispenser 2 and set the detergent concentration. Make sure that the other dispenser is disabled.
- The entire Load & Go™ bulk container can be easily removed for ease of cleaning.
- Thoroughly clean the Liquid Detergent dispenser (Dispenser 1) before switching to a different brand of detergent.
- Thoroughly clean the Liquid Fabric Softener dispenser (Dispenser 2) before switching from liquid fabric softener to liquid detergent, before switching back from liquid detergent to liquid fabric softener, or before switching to a different brand of detergent.

IMPORTANT:

- Do not use chlorine bleach in this washer/dryer. Chlorine bleach will damage it.
- Do not add a single-dose laundry packet to the bulk dispenser.
- Do not use powdered HE detergent in the bulk dispenser.



Using the All-In-One Washer/Dryer

⚠ WARNING



Fire Hazard

Never place items in the washer that are dampened with gasoline or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

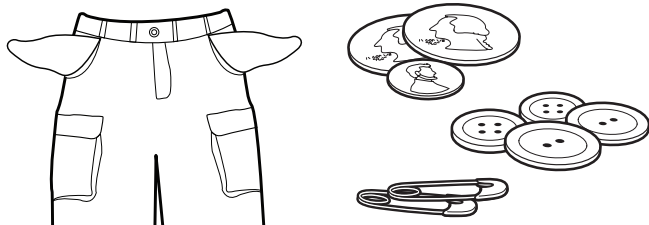
Doing so can result in death, explosion, or fire.

First wash cycle without laundry

Before washing clothes for the first time, set up the Load & Go™ bulk dispenser (see page 9). Choose the Regular (What to Wash) and Quick (How to Wash) cycle and run it without clothes. Use only HE detergent. This initial cycle serves to ensure the interior is clean and the bulk dispenser is primed and ready for use before washing clothes.

If using liquid HE detergent in both Dispenser 1 and Dispenser 2, you will need to run a second cycle without laundry as indicated above to prime Dispenser 2 and clean the interior. Using the Tools button, make sure that Dispenser 1 is disabled when priming Dispenser 2 for detergent.

1. Sort and prepare your laundry



Sort items by recommended cycle, water temperature, and colorfastness. Separate heavily soiled items from lightly soiled. Separate delicate items from sturdy fabrics. Treat stains promptly and check for colorfastness by testing stain remover products on an inside seam.

IMPORTANT:

- Empty pockets. Loose change, buttons, or any small object can plug pumps and may require a service call.
- Close zippers, fasten hooks, tie strings and sashes, and remove non-washable trim and ornaments.
- Mend rips and tears to avoid further damage to items during washing.
- Turn knits inside out to prevent pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.
- Do not dry garments if stains remain after washing, because heat can set stains into fabric.
- Always read and follow fabric care labels and laundry product instructions. Improper usage may cause damage to your garments.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 or 4 prong outlet.

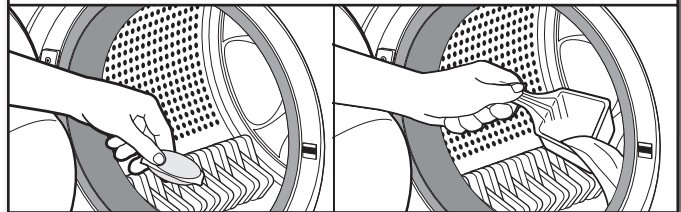
Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

2. If desired, instead of liquid detergent, add powdered HE detergent and/or laundry products

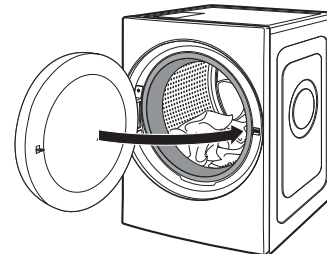


Powdered HE detergent, single-dose laundry packets, Oxi-type boosters, or scented crystals can be added to the drum prior to adding laundry. Make sure that the Load & Go™ bulk dispenser is disabled or off (see Step 11 on page 13), and skip Step 4 when using powdered HE detergent or single-dose laundry packets.

NOTES:


- Always follow manufacturer's instructions.
- Do not use chlorine bleach.

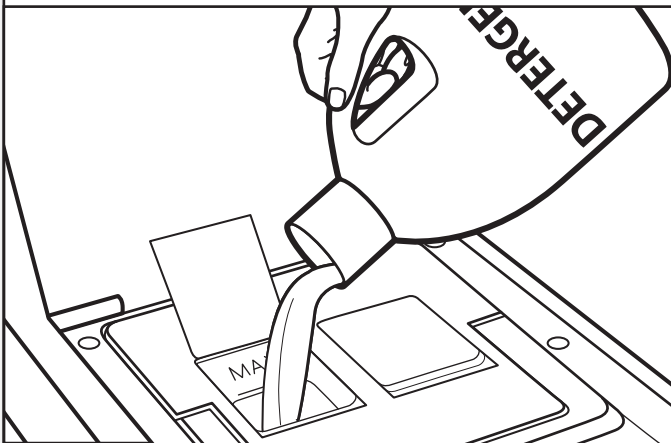
3. Load laundry into washer/dryer



Place a load of sorted items loosely in the washer/dryer. Items need to move freely for best cleaning and to reduce wrinkling and tangling. If using the drying option, loading the drum half full or less and not interrupting the drying cycle by opening the door will improve drying performance and cycle time. Close the washer/dryer door by pushing it firmly until the latch clicks.


- Mix large and small items and avoid washing single items. Load evenly.
- Wash small items in mesh garment bags. For multiple items, use more than one bag and fill bags equally.

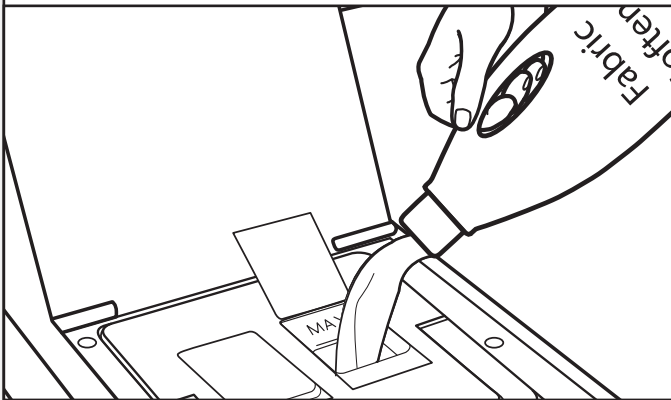
4. Add liquid HE detergent to Load & Go™ bulk dispenser (if bulk dispenser is not already loaded or if low detergent icon  on display is lit), if desired



See page 9 for instructions on how to fill the liquid detergent bulk dispenser (Dispenser 1). Press the TOOLS button and make sure that the bulk dispenser is active. See Step 11 on page 13.

NOTE: Do not add powdered HE detergent, single-dose laundry packets, Oxi-type boosters, or scented crystals to the bulk dispenser. They will not dispense correctly.

5. Add liquid fabric softener to Load & Go™ bulk dispenser (if bulk dispenser is not already loaded or if low fabric softener icon  on display is lit), if desired



See page 9 for instructions on how to fill the fabric softener bulk dispenser (Dispenser 2). Press the TOOLS button and make sure that the bulk dispenser is active. See Step 11 on page 13.

IMPORTANT:

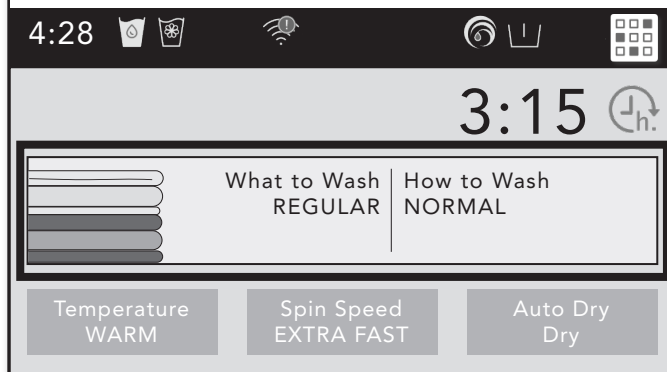
- Do not overfill or dilute fabric softener.
- Do not spill or drip any fabric softener onto the clothes.
- Do not use scented crystals in the bulk dispenser. They will not dispense correctly.
- Do not mix fabric softener and detergent in Dispenser 2 at the same time.

6. Touch POWER button to turn on washer/dryer



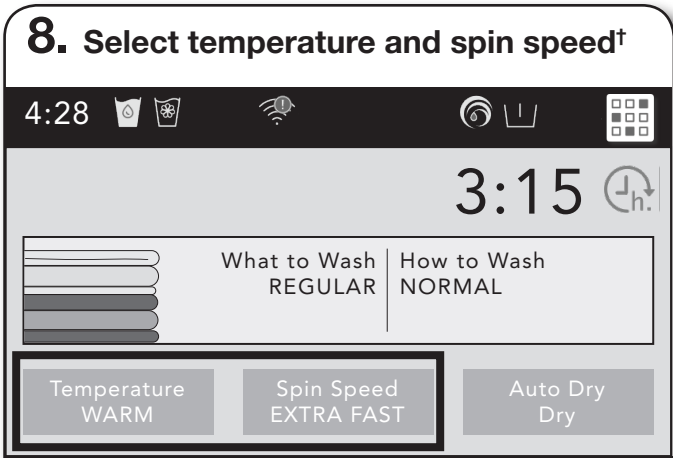
Touch until the indicators turn on.

7. Select wash program/cycle



From the home screen, touch the “What to Wash” area of the screen to select the program that best matches the items you want to wash. You may need to scroll down with your finger to see all of the selections. Touch the desired program to return to the home screen.

Touch the “How to Wash” area of the screen to select the program that best matches the method that you would like to wash those items. You may need to scroll down with your finger to see all of the selections. Touch the desired program to return to the home screen.



From the home screen, touch the “Temperature” area of the screen to show the Temperature settings available for the cycle/program chosen in Step 7. Touch the desired setting and touch OKAY to confirm that setting.

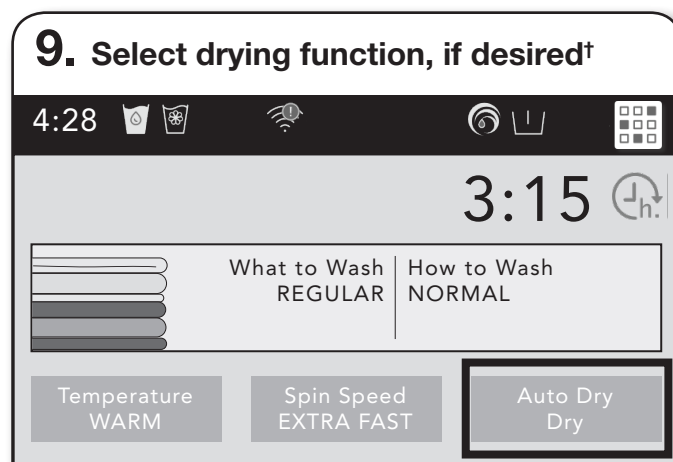
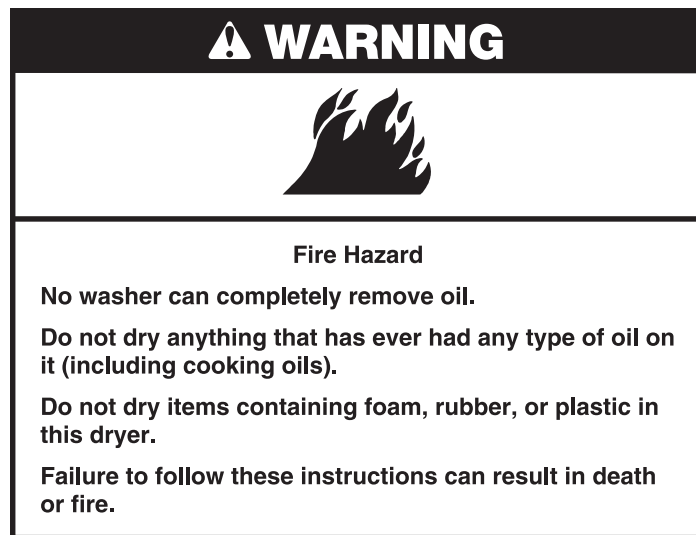
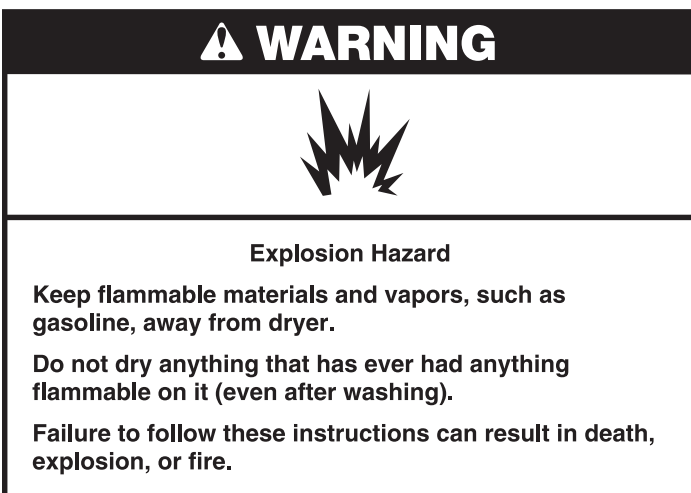
The recommended wash temperature is preset for each cycle. Some preset temperatures can be changed. You may select a different wash temperature based on the level of soil and type of fabric being washed. For best results, use the warmest wash water safe for your fabric, following the garment label instructions. All wash temperatures feature a cold rinse.

Touch the “Spin Speed” area of the screen to show the Spin Speed settings available for the cycle/program chosen in Step 7. Touch the desired setting and touch OKAY to confirm that setting.

The recommended spin speed is preset for each cycle. Some preset speeds can be changed.

- Faster spin speeds mean shorter dry times, but may increase wrinkling in your load.
- Slower spin speeds reduce wrinkling, but will leave your load more damp.

Drying Function (Step 9)



From the home screen, touch the “Drying Mode” area of the screen to show the available Drying Mode settings.

From the Drying Mode screen, choose between Auto-Drying and Timed-Drying. For Auto-Drying, touch Auto-Drying and then touch the screen to choose between Damp Dry, Dry, and Extra Dry. For Timed-Drying, touch Timed-Drying and then touch the screen to choose between :30 HR, 1:00 HR, 1:30 HR, 2:00 HR, 3:00 HR, and 4:00 HR. Expect longer drying times than with traditional vented dryers.

To run a dry cycle only:

Load the drum half full or less for optimal drying performance and cycle time. From the home screen, touch the “Drying Mode” area of the screen to show the available Drying Mode settings, and from the Drying Mode screen, after making the Auto-Drying or Timed-Drying choices as mentioned above, touch “DRYING ONLY ON.” Do not open the door during the drying cycle.

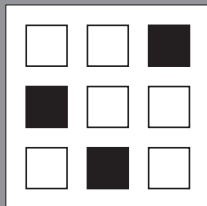
NOTE: If items to dry are highly saturated, run a high speed Spin cycle prior to running the Dry cycle.

IMPORTANT:

- Do not use dryer sheets.
- Do not dry comforters or large blankets.

†Not all options and settings are available with all programs/cycles. See “Cycle Guides” for available options and settings.

10. Select options, if desired†



From the home screen, touch the Options icon (at upper right of screen) and the Options screen will show Soil Level, Extra Rinses, Pre-Soak, Tumble Fresh™, and Wrinkle Shield™ selections. Previously selected “What to Wash” and “How to Wash” options will be shown on the screen. Touch the screen for each option to change its setting.

Soil Level Option

The Soil Level option allows you to select a Light, Normal, or Heavy soil level setting. The recommended soil level is preset for each cycle. Some preset soil levels can be changed. For heavily soiled and sturdy fabrics, select the Heavy soil level setting. For lightly soiled and delicate fabrics, select the Light soil level setting. Lower soil level settings will help reduce tangling and wrinkling.

Extra Rinses Option

The Extra Rinses option provides one or more additional rinses to the selected cycle. The extra rinses can be canceled at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

Pre-Soak Option

The Pre-Soak option can be set either on or off. Pre-Soak may be ended at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

Tumble Fresh™ Option

The Tumble Fresh™ option will periodically tumble the load after the end of the cycle for up to 12 hours. Touch TUMBLE FRESH to activate this option. This option is not available when a drying mode is selected. Tumble Fresh™ may be ended at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

Wrinkle Shield™ Option

The Wrinkle Shield™ option is only available when a drying mode is selected, and will periodically tumble the load after the end of the cycle for up to 12 hours. Wrinkle Shield™ may be ended at any time by touching the “X” on the touch screen to the right of the estimated time remaining.

11. Use Tools button to change other settings, if desired



The Tools button gives access to many other settings, utility cycles, preferences, and information. Touch the TOOLS button to access the Tools screen, which contains the following (you will need to scroll down with your finger to access all of the selections).

Load & Go™ Dispenser 1

Press this icon to access:

Load & Go™ Status Dispenser 1 and choose between:

- Active
- Disabled (1 Cycle)
- Off (Permanently)

Detergent Concentration Dispenser 1 and choose between:

- 2X
- 4X
- 6X
- 8X

Load & Go™ Dispenser 2

Press this icon to access:

Load & Go™ Status Dispenser 2 and choose between:

- Active
- Disabled (1 Cycle)
- Off (Permanently)

Load & Go™ Content Dispenser 2 and choose between:

- Softener
- Detergent

Once set at Detergent:

Set Concentration Dispenser 2 and choose between:

- 2X
- 4X
- 6X
- 8X

Control Lock

Press this icon to lock the controls. Swipe up to unlock.

Mute

Press this icon to mute or unmute sounds.

Utility Cycles

Press this icon to access the following utility cycles: Spin, Drain, Rinse & Spin, and Clean Washer with affresh® cycle. Touch the utility cycle you wish to use and follow the screen prompts.

Preferences

Press to access Times and Dates, Sound Volume, Display Settings, and Regional. Follow the screen prompts.

WiFi

Press to access Connect to Network, SAID (Smart Appliance ID) Codes, Mac Address, and WiFi. Follow the screen prompts.

Info

Press to access Service & Support, Store Demo Mode, Restore Factory, WiFi Terms and Conditions, and Software Terms and Conditions. Follow the screen prompts.

†Not all options and settings are available with all programs/cycles. See “Cycle Guides” for available options and settings.

12. Touch START/PAUSE button to begin cycle



Touch the START/PAUSE button to start the cycle. To pause a cycle in progress, touch the START/PAUSE button once, then touch again to continue the cycle. To cancel a cycle, touch the “X” on the touch screen to the right of the estimated time remaining.

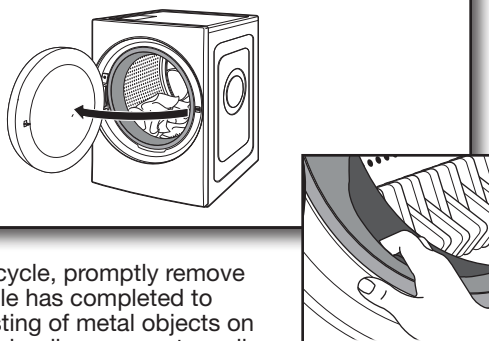
Once you touch the START/PAUSE button, you will hear the door lock. The washer/dryer door will remain locked during a wash cycle.

13. Touch POWER button to turn off washer/dryer after cycle ends



Touch the POWER button to turn off the washer/dryer at the end of a cycle. The Power button is also used to turn on the washer/dryer before use.

14. Remove garments promptly after cycle is finished



After a wash-only cycle, promptly remove garments after cycle has completed to avoid odor and rusting of metal objects on garments. When unloading garments, pull back the door seal and check for small items between the tub and the washer/dryer drum.

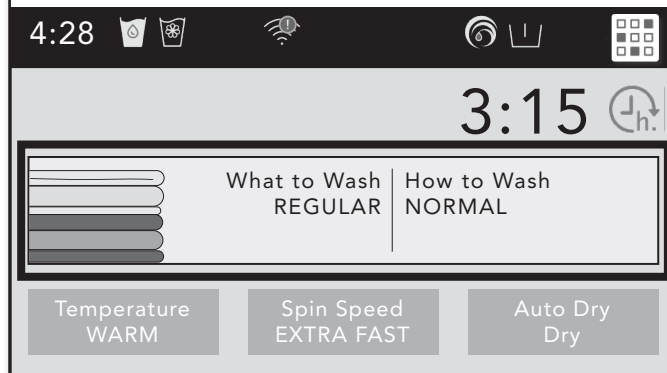
If you will be unable to remove the load promptly after a wash-only cycle, use the Tumble Fresh™ option (see Step 10, page 13).

After a wash and dry cycle or a dry-only cycle, promptly remove garments after cycle has completed to reduce wrinkling. If you will be unable to remove a load promptly, use the Wrinkle Shield™ option (see Step 10, page 13).

NOTES:

- The door will remain locked while the Tumble Fresh™ option is active after a wash-only cycle. To cancel the Tumble Fresh™ option and unlock the door, touch the “X” on the touch screen to the right of the estimated time remaining.
- This washer/dryer has a tight seal to avoid water leaks. To avoid odors, leave the door open to allow the washer/dryer to dry between uses.
- If a dry cycle is interrupted and the load removed before the cool-down period at the end of the cycle, the load will be very hot.

Setting a delayed start



Touch POWER until the indicators turn on. From the home screen, make sure the washer/dryer is set to the correct time and date (if it is not, see Step 11 on page 13 for instructions on how to set the time and date).

Touch the clock icon on the far right portion of the touch screen. The “Select a start time” screen will show on the display. Scroll horizontally to select a preferred start time for your wash or dry cycle. The times will display in 15-minute increments. Press OKAY to set the start time. The display will return to the home screen and the clock icon will turn brown.

To delete or modify the delayed start, press the clock icon again and follow the screen prompts.

All-In-One Washer/Dryer Maintenance

CLEANING THE WASHER/DRYER LOCATION

Keep washer/dryer area clear and free from items that would block the airflow for proper dryer operation. This includes clearing piles of laundry in front of the washer/dryer.

! WARNING



Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Place dryer at least 18 inches (460 mm) above the floor for a garage installation.

Failure to do so can result in death, explosion, or fire.

WASHER/DRYER CARE

Recommendations to Help Keep Your Washer/Dryer Clean and Performing at its Best

1. Always use High Efficiency (HE) detergents and follow the HE detergent manufacturer's instructions regarding the amount of HE detergent to use. Never use more than the recommended amount because that may increase the rate at which detergent and soil residue accumulate inside your washer, which in turn may result in undesirable odor.
2. Use warm or hot water washes sometimes (not exclusively cold water washes), because they do a better job of controlling the rate at which soils and detergent accumulate.
3. Always leave the washer/dryer door slightly ajar between uses to help dry out the washer/dryer and avoid the buildup of odor-causing residue.
4. Periodically clean residue from all interior surfaces of the glass window. For better care, wipe the entire inside of the glass door with a damp cloth.

Cleaning Your Front-Loading Washer/Dryer

Read these instructions completely before beginning the routine cleaning processes recommended below. This Washer Maintenance Procedure should be performed, at a minimum, once per month or every 30 wash cycles, whichever occurs sooner, to control the rate at which soils and detergent may otherwise accumulate in your washer/dryer.

Cleaning the Door Seal

1. Open the washer/dryer door and remove any clothing or items from the washer/dryer.
2. Inspect the seal between the door opening and the drum for stained areas or soil buildup. Pull back the seal to inspect all areas under the seal and to check for foreign objects.
3. If stained areas or soil buildup are found, wipe down these areas of the seal using the following procedure:
When the cycle is complete, gently pull back the rubber door seal and clean the entire surface with the textured side of an affresh® Machine Cleaning Wipe.

WASHER/DRYER CARE (cont.)

Cleaning the Inside of the Washer/Dryer

This washer/dryer has a special cycle that uses higher water volumes in combination with affresh® Washer Cleaner to thoroughly clean the inside of the washer/dryer.

NOTE: Read these instructions completely before beginning the cleaning process.

Begin procedure

Clean Washer with affresh® Cycle Procedure (Recommended for Best Performance):

- a. Open the washer/dryer door and remove any clothing or items.
- b. Use an affresh® Machine Cleaning Wipe or a soft, damp cloth or sponge to clean the inside door glass.
- c. Add an affresh® Washer Cleaner tablet to the washer drum.
- d. Do not add the affresh® Washer Cleaner tablet to the bulk dispenser.
- e. Do not add any detergent or other chemical to the washer/dryer when following this procedure.
- f. Close the washer/dryer door.
- g. Select the Clean Washer with affresh® cycle.
- h. Select the Tumble Fresh™ option to help dry the washer/dryer interior after the cycle is complete.
NOTE: The washer/dryer remembers your last option selection and will use it for future wash cycles until you deselect that option.
- i. Touch the START/PAUSE button to begin the cycle. The Clean Washer with affresh® cycle operation is described below.

Description of Clean Washer with affresh® Cycle Operation:

1. Do not run this cycle with a load. Doing so could damage the items.
2. After the cycle is complete, leave the door open slightly to allow for better ventilation and drying of the washer/dryer interior.

Cleaning the Load & Go™ Bulk Dispenser

After a period of using your washer/dryer, you may find some residue buildup in the Load & Go™ bulk dispenser. To remove residue from the dispensers, lift the handle on the dispenser container housing to remove it from the washer/dryer cabinet, then rinse the two dispensers thoroughly with running water. Wipe the outside dispenser container surfaces with an affresh® Machine Cleaning Wipe or a damp cloth and towel dry. Use an all-purpose surface cleaner, if needed. Replace the dispenser container in the washer/dryer cabinet and make sure that it is seated.

IMPORTANT: Load & Go™ bulk dispenser container is not dishwasher-safe.

Cleaning the Outside of the Washer/Dryer

Use an affresh® Machine Cleaning Wipe or a soft, damp cloth or sponge to wipe up any spills. Occasionally wipe the outside of your washer/dryer to help keep it looking new. Use an affresh® Machine Cleaning Wipe or mild soap and water.

IMPORTANT: To avoid damaging the washer/dryer finish, do not use abrasive products.

CLEAN WASHER CYCLE REMINDER

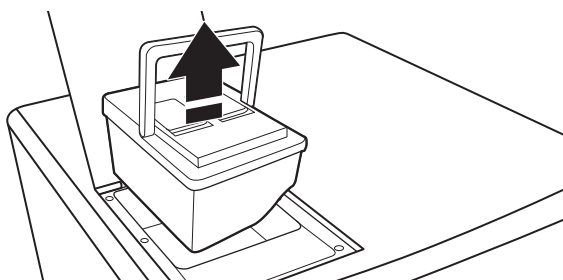
The Clean Washer with affresh® message will flash at the end of a wash cycle when the washer has run 30 wash cycles. This is a reminder to run the Clean Washer with affresh® cycle.

If the Clean Washer with affresh® cycle is not run, the message will stop flashing at the end of a wash cycle after running three more regular wash cycles. After 30 more wash cycles are completed, the Clean Washer with affresh® message will again flash at the end of a wash cycle as a reminder.

REMOVING THE LOAD & GO™ BULK CONTAINER

To remove:

1. Lift the bulk container lid on the top of the washer/dryer.
2. Lift up on the bulk container handle and pull straight up and out of the washer/dryer.



To replace:

1. Place the bulk container back into the bulk container cavity on the top of the washer/dryer and make sure that it is seated.
2. Close the bulk container lid.

WATER INLET HOSE

Replace inlet hose after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hose if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hose:

- Mark the date of replacement on the label with a permanent marker.
- Check that the old washer is not stuck on the washer inlet valve.
- Use a new washer in the new inlet hose to ensure a proper seal.

NON-USE AND VACATION CARE

If moving, or not using your washer/dryer for a period of time, follow these steps:

1. Unplug or disconnect power to washer/dryer.
2. Turn off water supply to washer/dryer to avoid flooding due to water pressure surges.

HELPFUL TIP: Attach a reminder note to the washer/dryer to turn the water back on before washer's next use.

3. Clean the bulk dispenser. See "Cleaning the Load & Go™ Bulk Dispenser."

WINTER STORAGE CARE

IMPORTANT: To avoid damage, install and store washer/dryer where it will not freeze. Because some water may stay in hoses, freezing can damage washer/dryer. If storing or moving during freezing weather, winterize your washer/dryer.

To winterize washer/dryer:

1. Shut off water faucet, disconnect and drain water inlet hose.
HELPFUL TIP: Attach a reminder note to the washer/dryer to turn the water back on before washer's next use.
2. Remove drain pump filter.
3. Put 1 qt. (1 L) of R.V.-type antifreeze in drum and run washer on Normal cycle for about 2 minutes to mix antifreeze and remaining water.
4. Unplug washer/dryer or disconnect power.

⚠ WARNING



Electrical Shock Hazard

Disconnect power before cleaning.

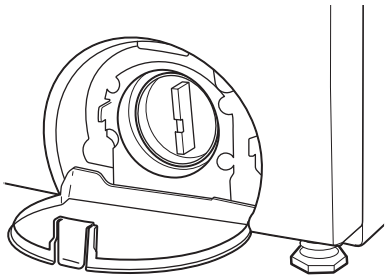
Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

CLEANING THE DRAIN PUMP FILTER/ DRAINING RESIDUAL WATER

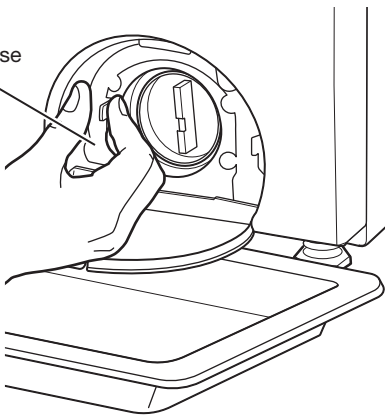
NOTE: Perform the following procedure every 6 months.

1. Open the drain pump filter access door at the bottom right corner at the front of the washer/dryer.



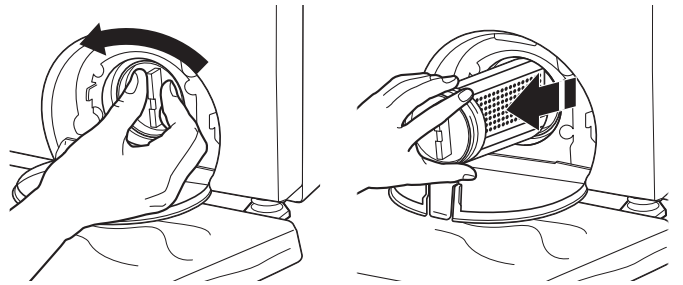
2. Place a broad, flat pan beneath the drain pump filter to collect the drain water. Pull out the black hose, remove the plug, and drain the hose into the pan. Empty the pan. Replace the drain hose plug and put the hose back into place. Repeat this procedure if necessary until all the water has drained. Make sure that the black hose is completely dry.

Black hose

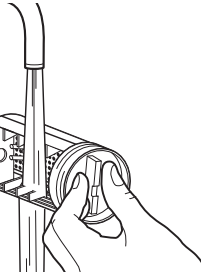


CLEANING THE DRAIN PUMP FILTER/ DRAINING RESIDUAL WATER (cont.)

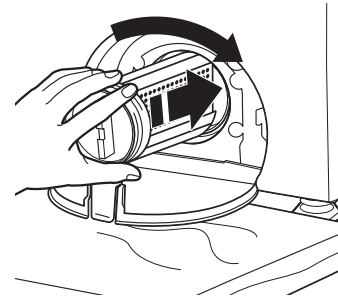
3. Lay a cotton cloth beneath the drain pump filter to absorb any water still in it. Then remove the drain pump filter by turning it counterclockwise.



4. Remove large clumps of lint by hand from the filter and place lint in a suitable waste container. Remove remaining residue from the filter by rinsing with water.



5. Reinsert the drain pump filter by turning it clockwise. Make sure to turn it in as far as it will go, with the filter handle left in a vertical position.



TRANSPORTING YOUR WASHER/DRYER

1. Shut off water faucet. Disconnect and drain water inlet hose.
2. If washer/dryer will be moved during freezing weather, follow “Winter Storage Care” directions before moving.
3. Disconnect drain hose from drain system and from back of washer/dryer.
4. Unplug power cord.
5. Place inlet hose and drain hose inside drum.
6. Bundle power cord with a rubber band or cable tie to keep it from hanging onto the ground.

IMPORTANT: Call for service to install new transport bolts. Do not reuse transport bolts. Washer/dryer must be transported in the upright position. To avoid structural damage to your washer/dryer, it must be properly set up for relocation by a certified technician.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 or 4 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

REINSTALLING/USING WASHER/DRYER AGAIN

To reinstall washer/dryer after non-use, vacation, winter storage, or moving:

1. Refer to “Installation Instructions” to locate, level, and connect washer/dryer.
2. Before using again, run washer/dryer through the following recommended procedure:

To use washer/dryer again:

1. Flush water pipes and hose. Reconnect water inlet hose. Turn on water faucet.
2. Plug in washer/dryer or reconnect power.
3. Run washer/dryer through Heavy Duty wash cycle to clean washer/dryer and remove antifreeze, if used. Use only HE detergent. Use half the manufacturer’s recommended amount for a medium-size load.

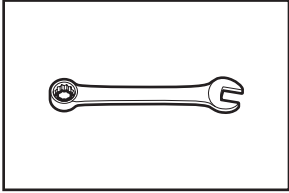
INSTALLATION INSTRUCTIONS

Installation Requirements

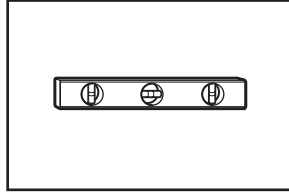
Tools and Parts

Gather required tools and parts before starting installation.

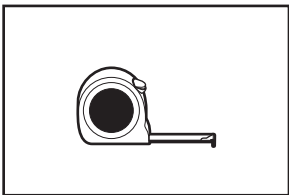
Tools needed:



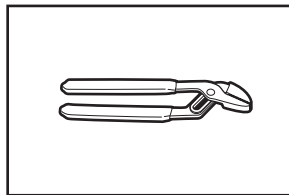
Adjustable or open-end wrenches 3/8" (10 mm) and 1/2" (13 mm)



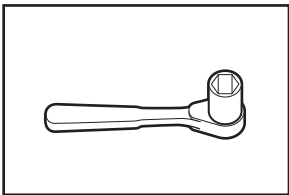
Level



Ruler or measuring tape



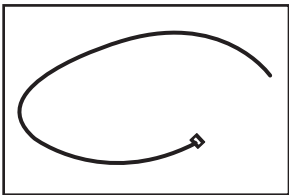
Pliers that open to 1 9/16" (39.5 mm)



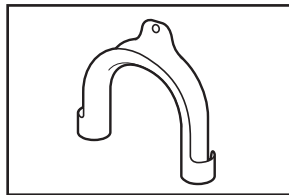
3/8" (10 mm) socket wrench

Parts supplied:

NOTE: All parts supplied for installation are in the washer/dryer drum. Inlet hoses and washers are not included.

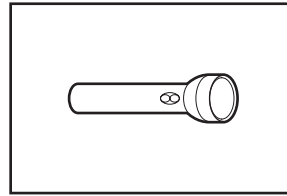


Cable tie

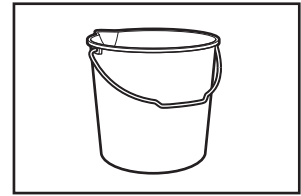


U-shaped hose form

Optional tools:



Flashlight



Bucket

Alternate parts: (Not supplied with washer/dryer)

Your installation may require additional parts. To order, please refer to toll-free numbers on the back page of this manual.

Available accessory:


- An optional matching pedestal is available to raise your washer/dryer to a more comfortable working height.

To order, see the "Accessories" section on page 4, call the dealer from whom you purchased your washer/dryer, or refer to the "Assistance or Service" section.

Location Requirements

Proper installation is your responsibility. Check code requirements. Some codes limit, or do not permit, installing washer/dryer in garages, closets, mobile homes, or sleeping quarters. Contact your local building inspector.

⚠ WARNING

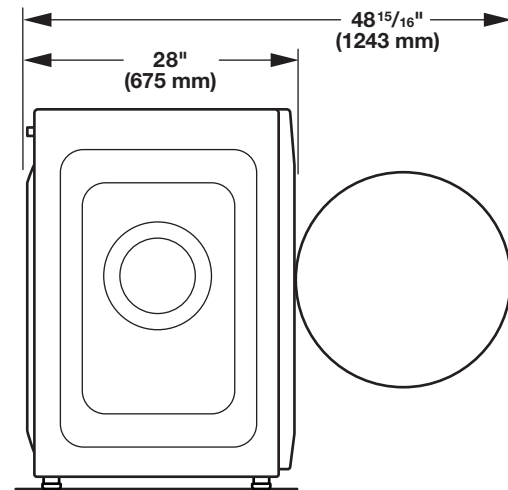
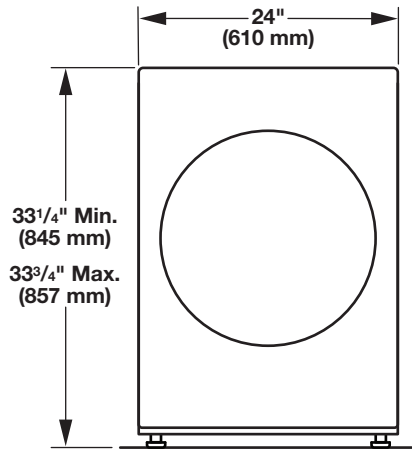


Explosion Hazard
Keep flammable materials and vapors, such as gasoline, away from dryer.
Place dryer at least 18 inches (460 mm) above the floor for a garage installation.
Failure to do so can result in death, explosion, or fire.

You will need:

- A separate 30 amp circuit.
- A grounded electrical outlet located within 2 ft. (610 mm) of either side of washer/dryer. See “Electrical Requirements.”
- Water faucet located within 4 ft (1.2 m) of water fill valve on washer/dryer, and water pressure of 20–100 psi (137.9–689.6 kPa).
- A level floor with maximum slope of 1" (25 mm) under entire washer/dryer. Installing on carpet or surfaces with foam backing is not recommended.
- Floor must support washer/dryer's total weight (with water and load) of 400 lbs (180 kgs).
- For garage installation, place washer/dryer at least 18" (460 mm) above floor. If using a pedestal, you will need 18" (460 mm) to bottom of washer/dryer.

IMPORTANT: Do not install, store, or operate washer/dryer where it will be exposed to weather or in temperatures below 32°F (0°C). Water remaining in washer/dryer after use may cause damage in low temperatures. See “All-In-One Washer/Dryer Maintenance” for winterizing information.

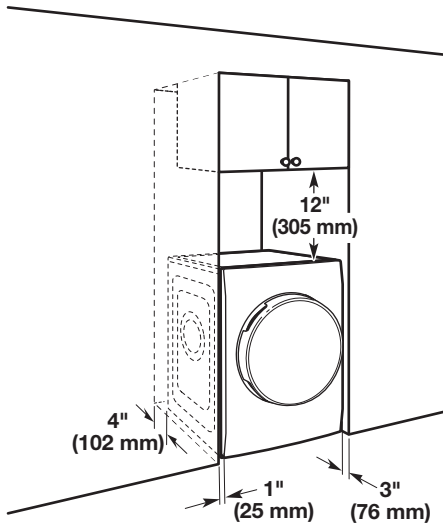


All dimensions show recommended spacing allowed, except for closet door ventilation openings which are the minimum required. For each arrangement, consider allowing more space for ease of installation and servicing, and spacing for companion appliances and clearances for walls, doors, and floor moldings.

Space must be large enough to allow door to fully open. Add spacing of 1" (25 mm) on all sides of washer/dryer to reduce noise transfer. If a closet door or louvered door is installed, top and bottom air openings in door are required.

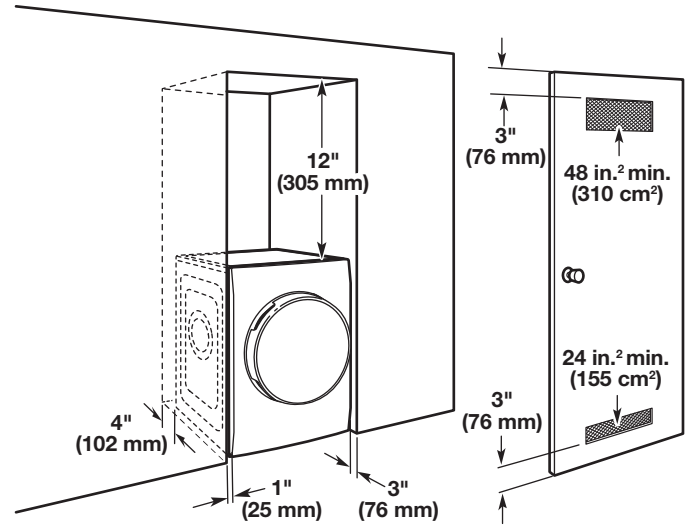
Location Requirements (cont.)

Custom cabinet installation:



NOTE: The 12" minimum space above the washer/dryer is required for use of the Load & Go™ bulk dispenser.

Closet installation:



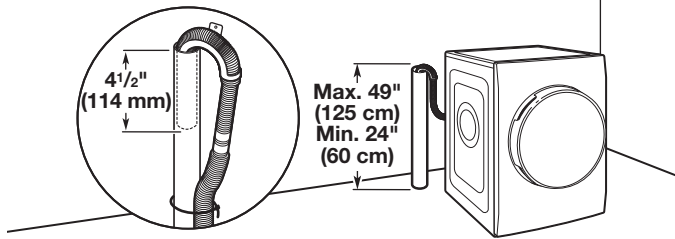
NOTE: The 12" minimum space above the washer/dryer is required for use of the Load & Go™ bulk dispenser.

Drain System

Drain system can be installed using a floor drain, wall standpipe, floor standpipe, or laundry tub. Select method you need.

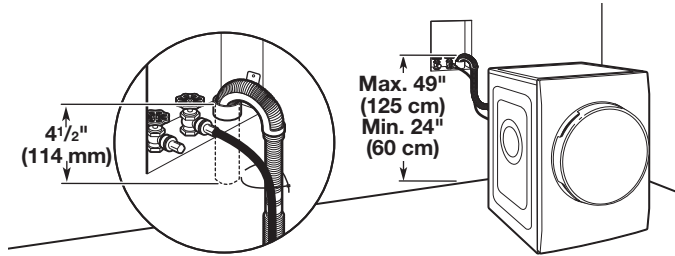
IMPORTANT: To avoid siphoning, only 4½" (114 mm) of drain hose should be inside standpipe. Always secure drain hose with cable tie.

Floor standpipe drain system



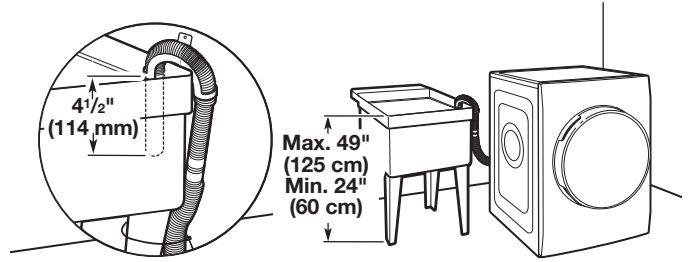
Minimum diameter for a standpipe drain: 2" (51 mm). Minimum carry-away capacity: 17 gal. (64 L) per minute. A 2" (51 mm) diameter to 1" (25 mm) diameter Standpipe Adapter Kit is available. Top of standpipe must be at least 24" (60 cm) high; install no higher than 49" (125 cm) from bottom of washer/dryer. If you have an overhead sewer and need to pump higher than 96 inches, a sump pump and associated hardware are needed. See "Assistance or Service."

Wall standpipe drain system



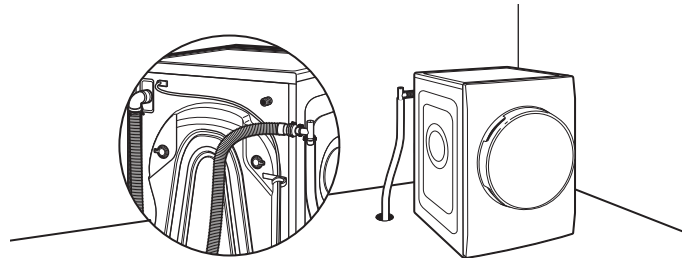
See requirements for floor standpipe drain system.

Laundry tub drain system



Minimum capacity: 20 gal. (76 L). Top of laundry tub must be at least 24" (60 cm) above floor; install no higher than 49" (125 cm) from bottom of washer/dryer.

Floor drain system



Floor drain system requires a Siphon Break Kit, two Connector Kits, and an Extension Drain Hose that may be purchased separately. See "Assistance or Service." Minimum siphon break height: 28" (710 mm) from bottom of washer/dryer (additional hoses may be needed).

Unpacking Washer/Dryer

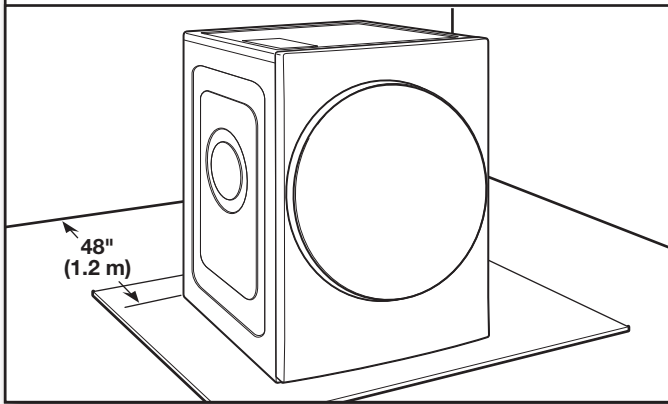
⚠ WARNING

Excessive Weight Hazard

**Use two or more people to move and install washer/dryer.
Failure to do so can result in back or other injury.**

NOTE: To avoid floor damage, set washer/dryer onto cardboard before moving it.

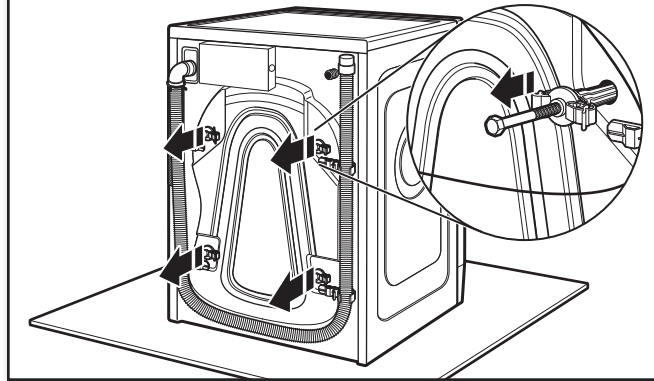
1. Move washer/dryer



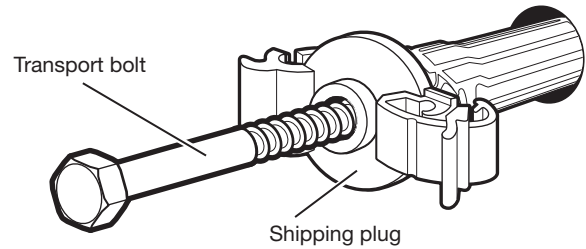
IMPORTANT: It is necessary to remove all shipping materials for proper operation and to avoid excessive noise from washer/dryer.

Move washer/dryer to within 48" (1.2 m) of its final location. It must be in a fully upright position.

2. Remove four transport bolts from washer/dryer



Loosen the four transport bolts with a 3/8" (10 mm) wrench. Once each bolt is loose, wiggle and completely pull them out of the washer/dryer, along with all four shipping plugs.



IMPORTANT: It is necessary to remove transport bolts and shipping plugs for proper operation and to avoid excessive noise from washer/dryer.

Electrical Requirements – U.S.A. Only

It is your responsibility:

- To contact a qualified electrical installer.
- To be sure that the electrical connection is adequate and in conformance with the National Electrical Code, ANSI/NFPA 70 – latest edition and all local codes and ordinances. The National Electrical Code requires a 4-wire power supply connection for homes built after 1996, dryer circuits involved in remodeling after 1996, and all mobile home installations. A copy of the above code standards can be obtained from: National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269.
- To supply the required 3- or 4-wire, single-phase, 120/240 volt, 60 Hz, AC only electrical supply (or 3- or 4-wire, 120/208 volt electrical supply, if specified on the serial/rating plate) on a separate 30 amp circuit, fused on both sides of the line. Connect to an individual branch circuit. Do not have a fuse in the neutral or grounding circuit.
- Do not use an extension cord.
- If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine that the ground path is adequate.

Electrical Connection

To properly install your washer/dryer, you must determine the type of electrical connection you will be using and follow the instructions provided for it here.

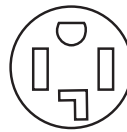
- This washer/dryer is manufactured ready to install with a 3-wire electrical supply connection. A neutral ground conductor (white wire) is provided between the power supply neutral connection (center terminal) and the washer/dryer external grounding point (green screw). If the washer/dryer is installed with a 4-wire electrical supply connection, one end of the neutral ground conductor must be removed from the external ground connector (green screw), and secured under the neutral terminal (center screw) of the terminal block. When both ends of the neutral ground conductor are secured under the neutral terminal (center or white wire) of the terminal block, the washer/dryer cabinet is isolated from the neutral conductor. The green ground wire of the 4-wire power cord must be secured to the washer/dryer cabinet with the green ground screw.
- If local codes do not permit the connection of a neutral ground wire to the neutral wire, see “Optional External Ground 3-wire connection.”
- A 4-wire power supply connection must be used when the appliance is installed in a location where grounding through the neutral conductor is prohibited. Grounding through the neutral is prohibited for (1) new branch-circuit installations after 1996, (2) mobile homes, (3) recreational vehicles, and (4) areas where local codes prohibit grounding through the neutral conductors.

Power supply cord

Use a UL Listed power supply cord kit marked for use with clothes dryers. The kit should contain:

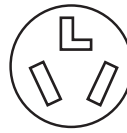
- A UL Listed 30 amp power supply cord, rated 120/240 volt minimum. The cord should be type SRD or SRDT and be at least 5 ft. (1.5 m) long. The wires that connect to the washer/dryer must end in ring terminals or spade terminals with upturned ends.

If your outlet looks like this:



4-wire
receptacle
(14-30R)

Then choose a 4-wire power supply cord with ring or spade terminals and UL Listed strain relief. The 4-wire power supply cord, at least 5 ft. (1.5 m) long, must have four 10-gauge copper wires and match a 4-wire receptacle of NEMA-Type 14-30R. The ground wire (ground conductor) may be either green or bare. The neutral conductor must be identified by a white cover.



3-wire
receptacle
(10-30R)

Then choose a 3-wire power supply cord with ring or spade terminals and UL Listed strain relief. The 3-wire power supply cord, at least 5 ft. (1.5 m) long, must have three 10-gauge copper wires and match a 3-wire receptacle of NEMA-Type 10-30R.

GROUNDING INSTRUCTIONS

- For a grounded, cord-connected washer/dryer: This washer/dryer must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This washer/dryer is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative or personnel if you are in doubt as to whether the washer/dryer is properly grounded. Do not modify the plug provided with the washer/dryer: if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

SAVE THESE INSTRUCTIONS

Electrical Requirements – Canada Only

WARNING



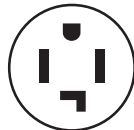
Electrical Shock Hazard

Plug into a grounded 4 prong outlet.

Failure to do so can result in death or electrical shock.

It is your responsibility:

- To contact a qualified electrical installer.
- To be sure that the electrical connection is adequate and in conformance with the Canadian Electrical Code, C22.1 – latest edition and all local codes. A copy of the above codes standard may be obtained from: Canadian Standards Association, 178 Rexdale Blvd., Toronto, ON M9W 1R3 CANADA.
- To supply the required 4-wire, single-phase, 120/240 volt, 60 Hz., AC only electrical supply on a separate 30 amp circuit, fused on both sides of the line. A time-delay fuse or circuit breaker is recommended. Connect to an individual branch circuit.
- This washer/dryer is equipped with a CSA International Certified Power Cord intended to be plugged into a standard 14-30R wall receptacle. The cord is 5 ft. (1.5 m) in length. Be sure wall receptacle is within reach of washer/dryer's final location.
- Do not use an extension cord.



4-wire receptacle (14-30R)

If using a replacement power supply cord, it is recommended that you use Power Supply Cord Replacement Part Number 8579325. For further information, please reference the “Assistance or Service” section.

GROUNDING INSTRUCTIONS

- For a grounded, cord-connected washer/dryer: This washer/dryer must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This washer/dryer is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

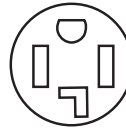
WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative or personnel if you are in doubt as to whether the washer/dryer is properly grounded. Do not modify the plug provided with the washer/dryer: if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

SAVE THESE INSTRUCTIONS

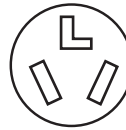
Electrical Installation – U.S.A. Only

Before you start: disconnect power.

1. Choose electrical connection type



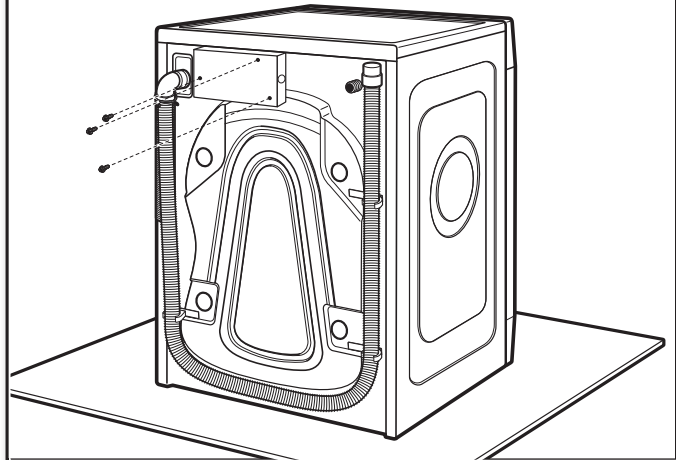
Power supply cord 4-wire receptacle (NEMA-Type 14-30R):
Go to “Power Supply Cord Connection.”



Power supply cord 3-wire receptacle (NEMA Type 10-30R):
Go to “Power Supply Cord Connection.”

NOTE: If local codes do not permit connection of a cabinet-ground conductor to neutral wire, go to “Optional External Ground for 3-Wire Connection.”

2. Remove terminal block cover



Remove hold-down screws and terminal block cover.

Power Supply Cord Connection

⚠ WARNING



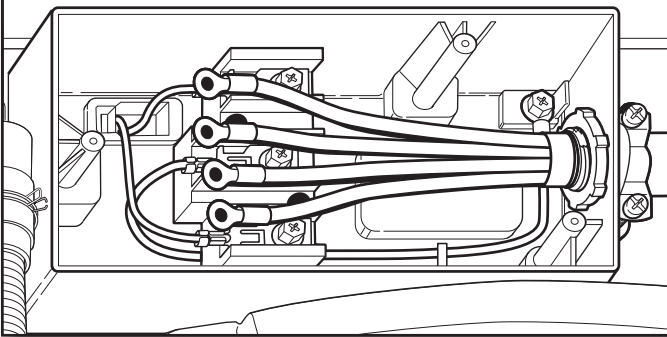
Fire Hazard

- Use a new UL listed 30 amp power supply cord.
- Use a UL listed strain relief.
- Disconnect power before making electrical connections.
- Connect neutral wire (white or center wire) to center terminal.
- Ground wire (green or bare wire) must be connected to green ground connector.
- Connect remaining 2 supply wires to remaining 2 terminals.
- Securely tighten all electrical connections.
- Failure to do so can result in death, fire, or electrical shock.

4-Wire Power Supply Cord Strain Relief:

IMPORTANT: Use the strain relief supplied with the washer/dryer.

Attach power supply cord to strain relief



Put power supply cord through the strain relief. Be sure that the wire insulation on the power supply cord is inside the strain relief. Do not further tighten strain relief screws at this point.

If your outlet looks like this:



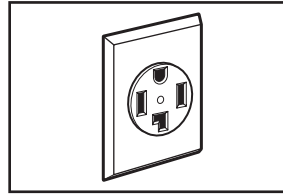
Power supply cord 4-wire receptacle (NEMA-Type 14-30R):
Go to "4-Wire Power Supply Cord Connection."



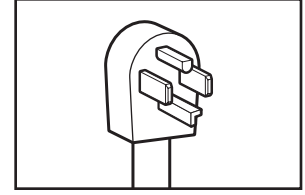
Power supply cord 3-wire receptacle (NEMA-Type 10-30R):
Go to "3-Wire Power Supply Cord Connection."

4-Wire Power Supply Cord Connection

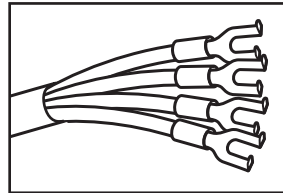
IMPORTANT: A 4-wire connection is required for mobile homes and where local codes do not permit the use of 3-wire connections.



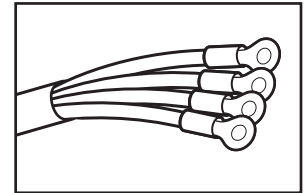
4-wire receptacle (NEMA-type 14-30R)



4 prong plug

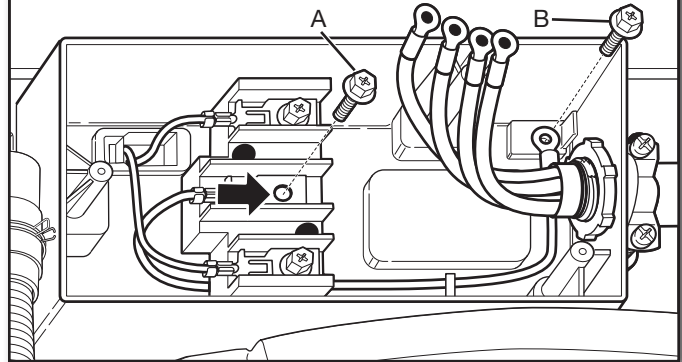


Spade terminals with upturned ends



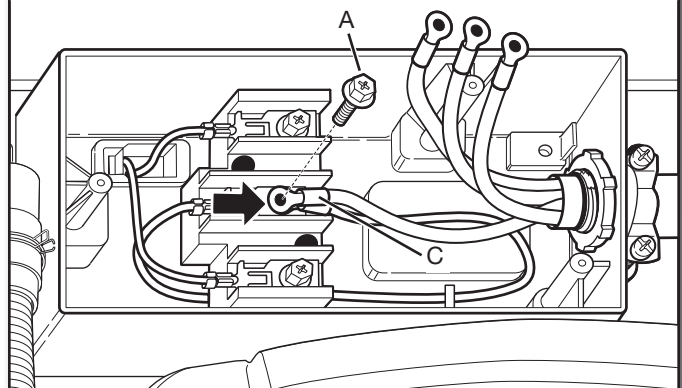
Ring terminals

1. Prepare to connect neutral wire



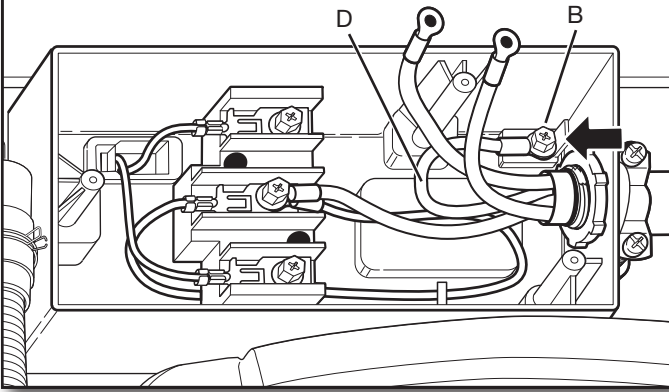
Remove center terminal block screw (A) and green external ground conductor screw (B).

2. Connect neutral wire



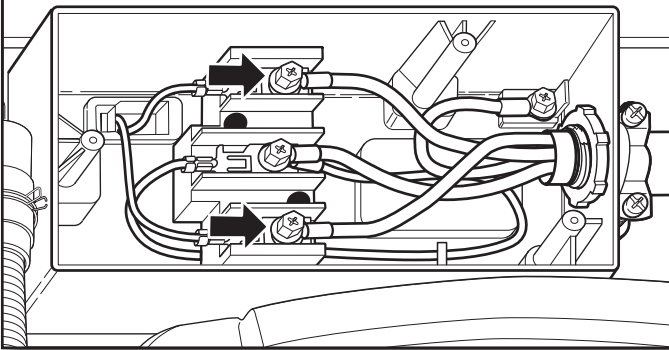
Loop white ground jumper wire back on itself and connect it and neutral wire (white or center) (C) of power supply cord under center terminal block screw (A). Tighten screw.

3. Connect ground wire



Connect ground wire (D) (green or bare) of power supply cord under green external ground conductor screw (B). Tighten screw.

4. Connect remaining wires

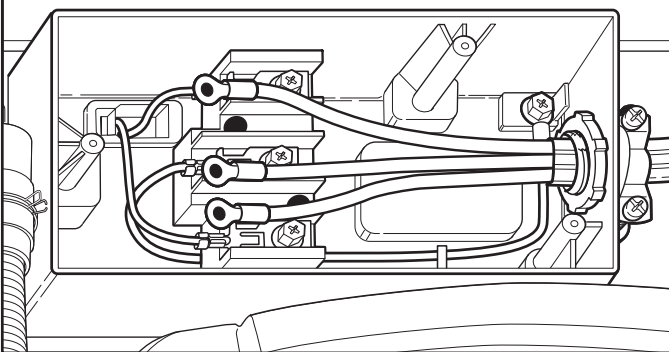


Connect remaining wires under outer terminal block screws. Tighten screws and also tighten strain relief screws. Finally, install terminal box cover and secure with the three screws. Now, go to "Route Drain Hose."

3-Wire Power Supply Cord Strain Relief:

IMPORTANT: Use the strain relief supplied with the washer/dryer.

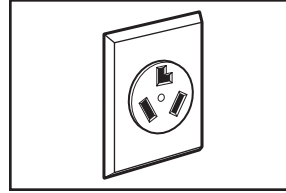
Attach power supply cord to strain relief



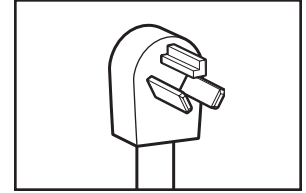
Put power supply cord through the strain relief. Be sure that the wire insulation on the power supply cord is inside the strain relief. Do not further tighten strain relief screws at this point.

3-Wire Power Supply Cord Connection

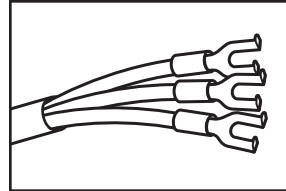
Use where local codes permit connecting cabinet-ground conductor to neutral wire.



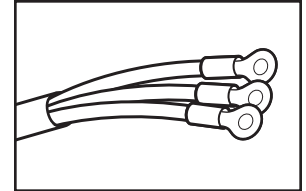
3-wire receptacle (NEMA-type 10-30R)



3 prong plug

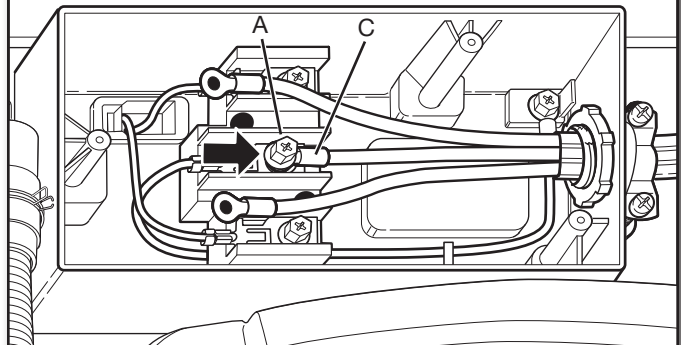


Spade terminals with upturned ends



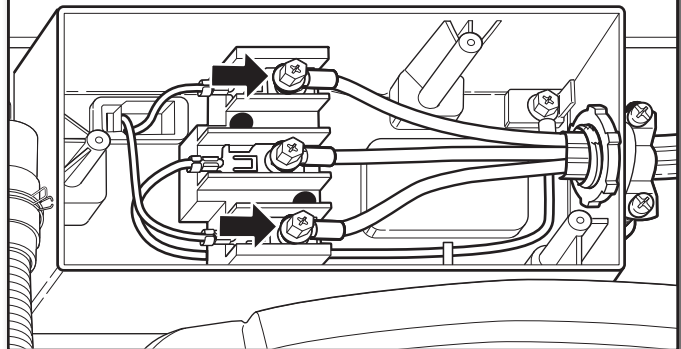
Ring terminals

1. Connect neutral (center) wire



Connect neutral (center) wire (C) of power supply cord under center terminal block screw (A). Tighten screw.

2. Connect remaining wires

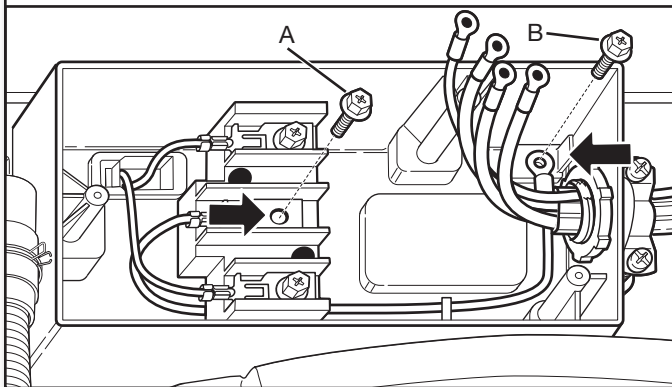


Connect remaining wires under outer terminal block screws. Tighten screws and also tighten strain relief screws. Finally, install terminal block cover and secure with the three screws. Now, go to "Route Drain Hose."

Optional External Ground for 3-Wire Connection

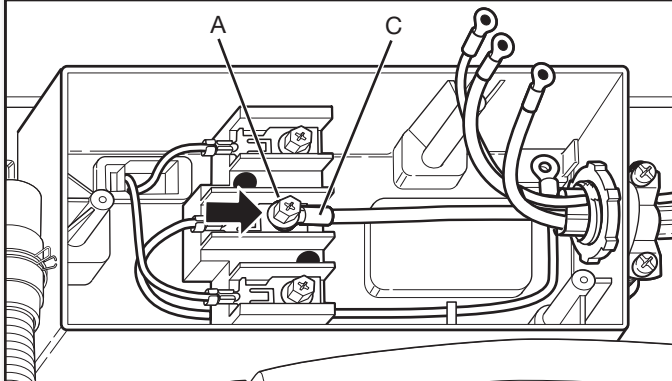
IMPORTANT: You must verify with a qualified electrician that this grounding method is acceptable before connecting.

1. Prepare to connect neutral wire



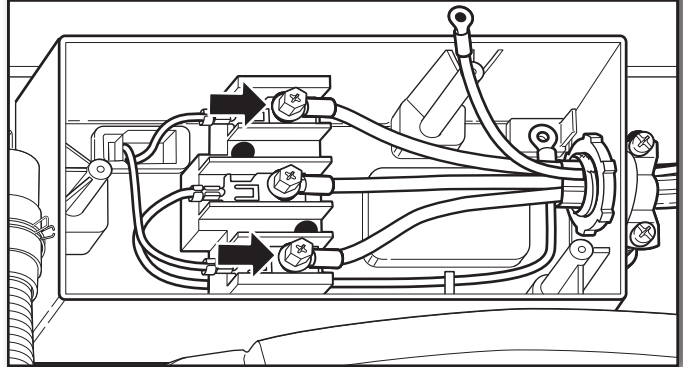
Remove center terminal block screw (A) and green external ground conductor screw (B).

2. Connect neutral wire



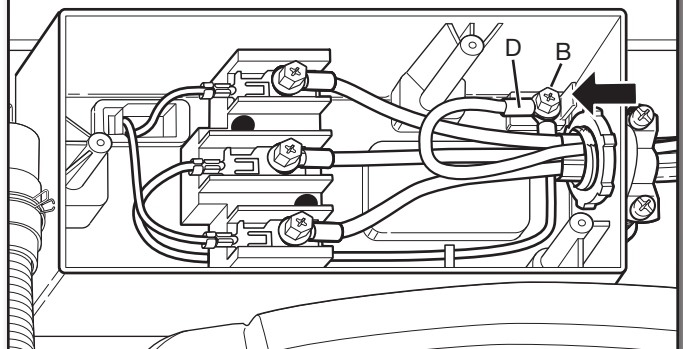
Connect neutral wire (white or center) (C) of power supply cord or cable under center terminal block screw (A). Tighten screw.

3. Connect remaining wires



Place ends of remaining wires under outer terminal block screws. Tighten screws and tighten strain relief.

4. Connect external ground wire

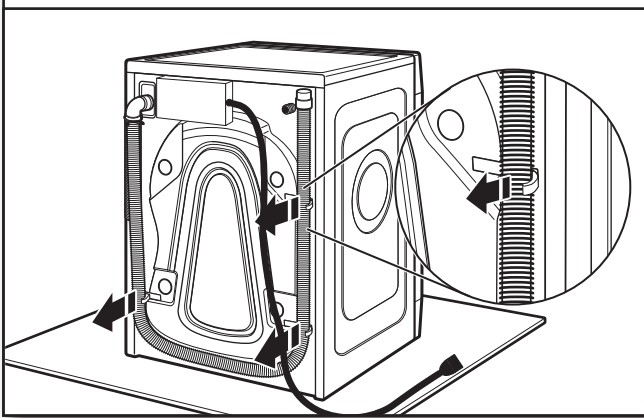


Connect a separate copper ground wire (D) under the green external ground conductor screw (B) to an adequate ground. Finally, install terminal block cover and secure with the three screws. Now, go to "Route Drain Hose."

Route Drain Hose

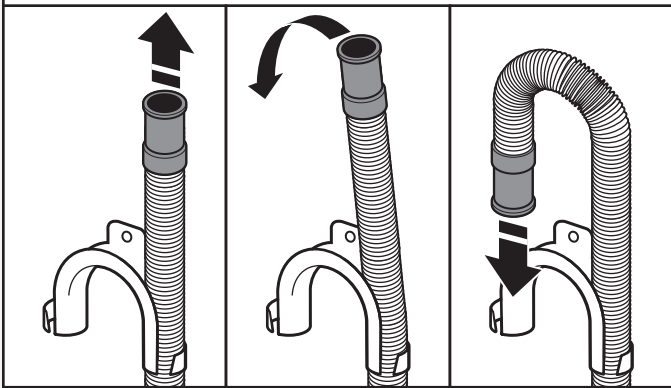
Proper routing of the drain hose protects your floor from damage due to water leakage. Read and follow these instructions.

1. Remove drain hose from washer/dryer



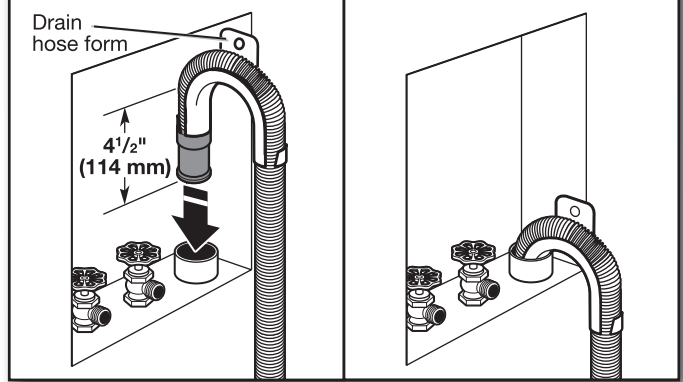
Gently pull the corrugated drain hose from the shipping clips.

2. Connect laundry tub drain or standpipe drain hose form (floor standpipe, wall standpipe, or laundry tub drain installations only)



For floor standpipe, wall standpipe, or laundry tub drain installations, you will need to connect the drain hose form to the end of the drain hose. You may need additional parts with separate directions. See "Assistance or Service."

3. Place drain hose in standpipe



Place hose into standpipe (shown in picture) or over side of laundry tub.

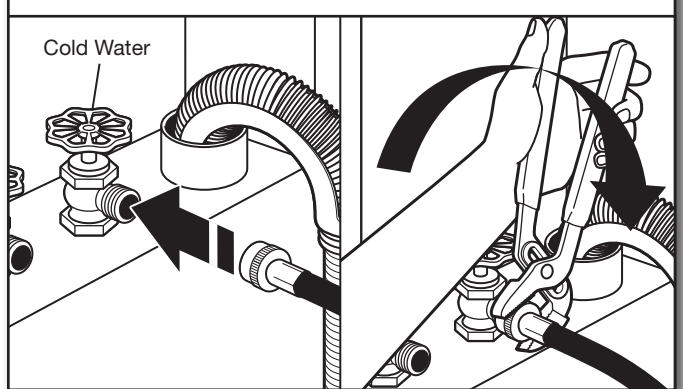
IMPORTANT: Only 4 1/2" (114 mm) of drain hose should be inside standpipe; do not force excess hose into standpipe or lay on bottom of laundry tub. Drain hose form must be used.

Connect Inlet Hose

Washer/dryer must be connected to the cold water faucet with a new inlet hose with a flat washer. Do not use the old hose.

NOTE: Hose must be attached and have water flowing to inlet valve.

1. Connect inlet hose to water faucet



Attach hose to cold water faucet. Screw on coupling by hand until it is seated on washer. Use pliers to tighten couplings an additional two-thirds turn.

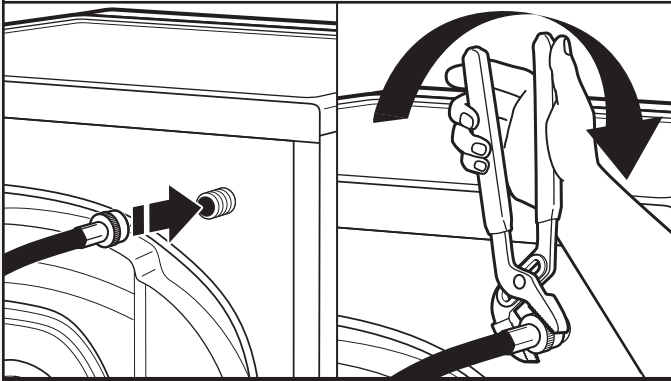
IMPORTANT: Do not overtighten or use tape or sealants on valve when attaching to faucet or washer/dryer. Damage can result.

2. Clear water line



Run water for a few seconds through hose into a laundry tub, drainpipe, or bucket to avoid clogs. Water should run until clear.

3. Connect inlet hose to washer/dryer

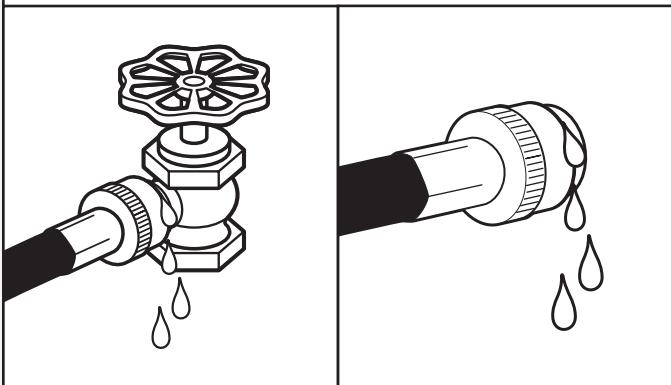


Attach water hose to water inlet valve. Screw coupling by hand until it is snug. Use pliers to tighten coupling an additional two-thirds turn.

IMPORTANT: To reduce risk of hose failure, replace the hose every 5 years. Record hose installation or replacement dates for future reference.

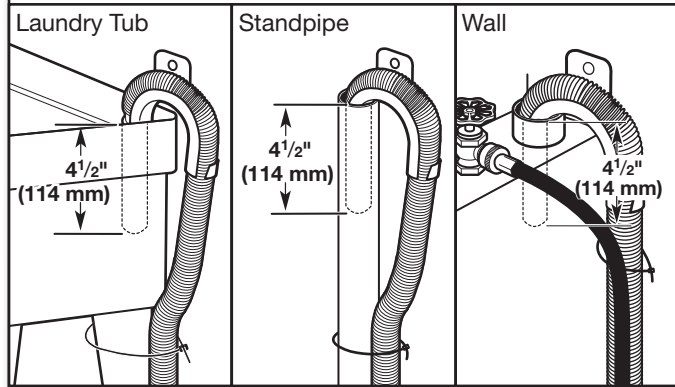
- Periodically inspect and replace hose if bulges, kinks, cuts, wear, or leaks are found.

4. Check for leaks



Slowly turn on water faucet to check for leaks. A small amount of water may enter washer/dryer. It will drain later.

5. Secure drain hose

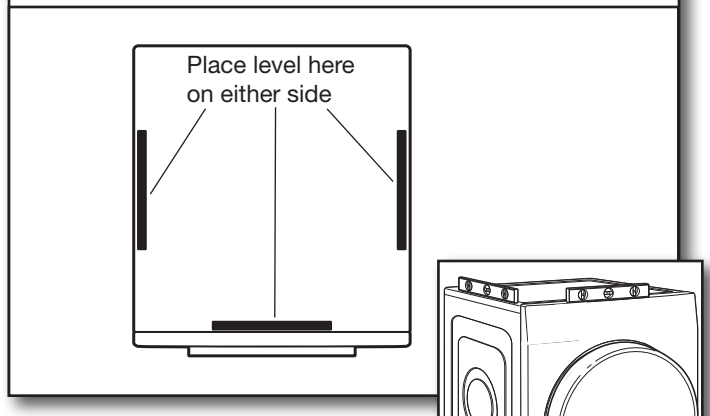


Secure drain hose to laundry tub leg, drain standpipe, or inlet hose for wall standpipe with cable tie.

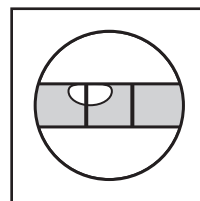
Level Washer/Dryer

Leveling your washer/dryer properly reduces excess noise and vibration.

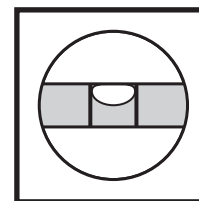
1. Check levelness of washer/dryer



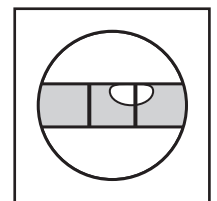
Remove cardboard from beneath washer/dryer. Place a level on top edges of washer/dryer, checking each side and front. If not level, tip washer/dryer and adjust feet up or down as shown in Steps 3 and 4, repeating as necessary.



Not Level

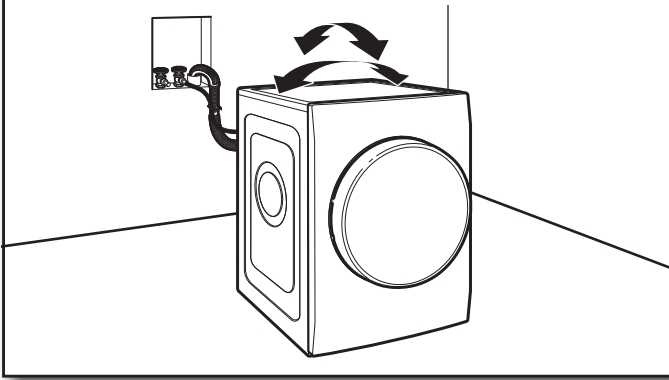


LEVEL



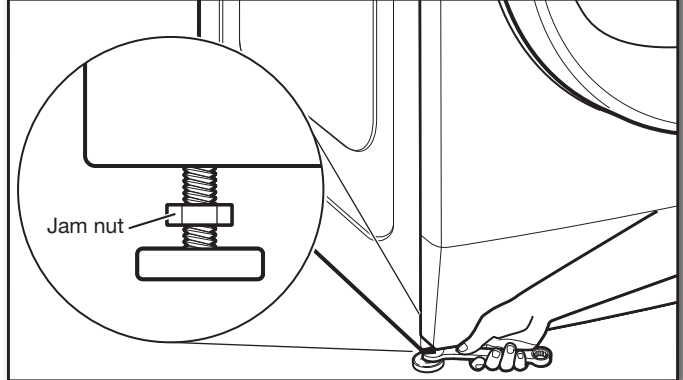
Not Level

2. Rock washer/dryer to test foot contact



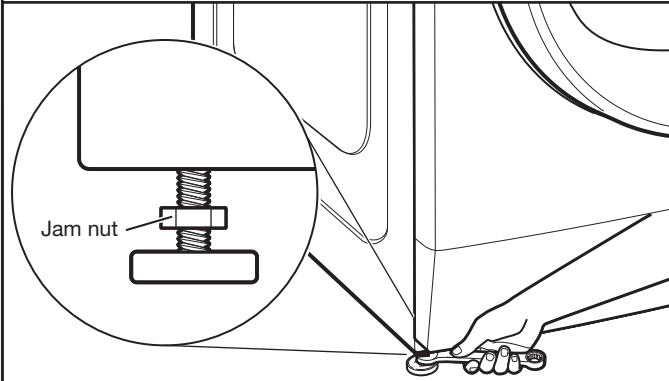
Grip washer/dryer from top and rock back and forth, making sure all four feet are firmly on floor. Repeat, rocking washer/dryer from side to side. If washer rocks, go to Step 3 and adjust leveling feet. If all four feet are in firm contact with floor, go to "Plug In Washer/Dryer."

4. Tighten leveling feet



When washer/dryer is level and all four feet are firmly in contact with the floor, use a 1/2" (13 mm) open-end or adjustable wrench to turn jam nuts counterclockwise on leveling feet tightly against washer/dryer cabinet.

3. Adjust leveling feet



If washer/dryer is not level, use a 1/2" (13 mm) open-end or adjustable wrench to turn jam nuts clockwise on feet until they are about 1/2" (13 mm) from the washer/dryer cabinet. Then turn the leveling foot clockwise to lower the washer/dryer or counterclockwise to raise the washer/dryer. Recheck levelness of washer/dryer and that all four feet are firmly in contact with the floor. Repeat as needed.

Plug In Washer/Dryer

In U.S.A.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 or 4 prong outlet.

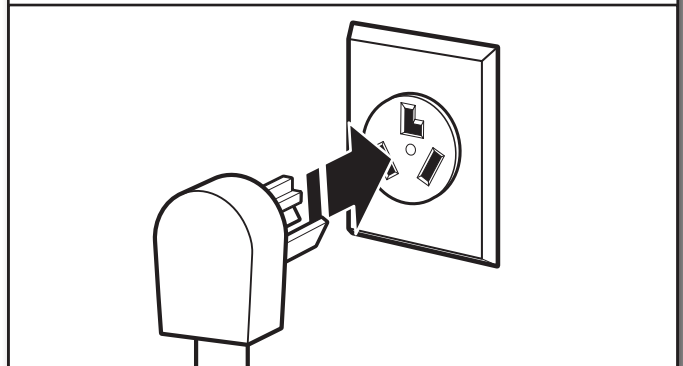
Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.


Failure to follow these instructions can result in death, fire, or electrical shock.

1. Plug into a grounded 3 or 4 prong outlet



Complete Installation Checklist

⚠ WARNING

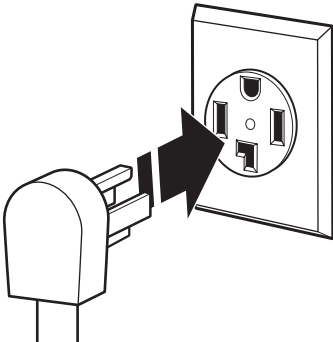


Electrical Shock Hazard

Plug into a grounded 4 prong outlet.

Failure to do so can result in death or electrical shock.

1. Plug into a grounded 4 prong outlet



- Check electrical requirements. Be sure you have correct electrical supply and recommended grounding method.
- Check that washer/dryer is plugged into a grounded outlet.
- Check that all parts are now installed. If there is an extra part, go back through steps to see what was skipped.
- Check that washer/dryer is level.
- Check that you have all of your tools.
- Dispose of/recycle all packaging materials.
- Remove any tape remaining on washer/dryer.
- Check that transport bolts were completely removed from back of washer/dryer.
- Check that inlet hose is attached and water faucet is on.
- Check for leaks around faucet, valve, and inlet hose.
- Read “Using the All-In-One Washer/Dryer.”
- To test and clean your washer/dryer, turn on the washer and choose the Regular/Quick cycle and run it without clothes. Use only HE detergent. Use 1/2 the manufacturer’s recommended amount for a medium-size load.
- Connect your smart all-in-one washer and dryer with your mobile device at www.whirlpool.com/connect (in Canada, www.whirlpool.ca/en_ca.html).



Internet Connectivity Guide

Get the App and Get Connected

With your mobile device, get the app, connectivity setup instructions, terms of use, and privacy policy at:
www.whirlpool.com/connect

In Canada, visit

www.whirlpool.ca/en_ca.html

and click on the Whirlpool® Connected Appliances link.

IMPORTANT: Proper installation of your appliance prior to use is your responsibility. Be sure to read and follow the Installation Instructions that came with your appliance.

Connectivity requires Wi-Fi and account creation. App features and functionality subject to change. Data rates may apply. If you have any problems or questions, call Whirlpool Corporation Connected Appliances at **1-866-333-4591**.

You Will Need:



- A home wireless router supporting Wi-Fi, 2.4Ghz with WPA2 security. If you are unsure of your router’s capabilities, refer to the router manufacturer’s instructions.
- The router to be on and have a live internet connection.
- The 10-character Smart Appliance ID (SAID) code for your appliance. The SAID code is either printed on a label on the appliance or can be found on the LCD screen. Refer to the appliance Use and Care Guide for the location.

Once installed, launch the app. You will be guided through the steps to set up a user account and to connect your appliance. If you have any problems or questions, call Whirlpool Corporation Connected Appliances at **1-866-333-4591**.

TROUBLESHOOTING

First try the solutions suggested here or visit our website at www.whirlpool.com/owners
(in Canada www.whirlpool.ca/owners) for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Vibration or Off-Balance		
Vibration, rocking, or "walking"	Feet may not be in contact with the floor and locked.	Front and rear feet must be in firm contact with floor, and washer/dryer must be level to operate properly. Jam nuts must be tight against the bottom of the cabinet.
	Washer/dryer may not be level.	Check floor for flexing or sagging. Do not install washer/dryer on a raised wooden platform. See "Level Washer/Dryer" in "Installation Instructions."
	Load could be unbalanced or too large.	Avoid tightly packing the load. Avoid washing single items. Balance a single item such as a rug or jean jacket with a few extra items. Item or load not suitable for selected cycle. See "Cycle Guides" and "Using the All-In-One Washer/Dryer."
	The shipping bolts are still in the back of the washer/dryer.	See "Unpacking Washer/Dryer" in "Installation Instructions."
Noises		
Clicking or metallic noises	Door locking or unlocking.	The door will lock, unlock, and lock again. You will hear four clicks after touching the Start/Pause button. This is normal.
	Objects caught in wash drain system.	Empty pockets before washing. Loose items such as coins could fall between washer/dryer drum and tub or may block pump. It may be necessary to call for service to remove items. It is normal to hear metal items on clothing such as metal snaps, buckles, or zippers touch against the stainless steel drum.
Gurgling or humming	Washer/dryer may be draining water.	The pump may make a humming sound with periodic gurgling or surging as final amounts of water are removed during the spin/drain cycles. This is normal at certain stages of the cycle.
Water Leaks		
Check the following for proper installation	Fill hose not attached tightly.	Tighten fill hose connection.
	Fill hose washer.	Properly seat cold fill hose flat washer.
	Drain hose connection.	Check that the drain hose is properly secured to drain pipe or laundry tub.
	Drain pump filter is not properly seated.	Make sure filter is correctly placed in the housing. See "Cleaning the Drain Pump Filter/Draining Residual Water."
	Drain pump filter is clogged/drain pump filter hose plug is off or loose.	Clean the drain pump filter (see "Cleaning the Drain Pump Filter/Draining Residual Water"). Make sure drain pump filter hose plug is fully seated. If loose, order a replacement plug (see "Assistance or Service").
	Check household plumbing for leaks or clogged sink or drain.	Water can back up out of a clogged sink or drain pipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucet.)
	Strainer (or nylon stocking) on end of drain hose is clogged.	Remove strainer/stocking from drain hose.

TROUBLESHOOTING

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If you experience	Possible Causes	Solution
Water Leaks (cont.)		
Water or suds leaking from door or rear of cabinet	Not using HE detergent or using too much HE detergent.	Only use HE detergent. Suds from regular detergents can cause leaking from the door or rear of cabinet. Always measure detergent and follow manufacturer's directions based on your load requirements.
Leaking around door	Hair, lint, or other debris on inner door glass preventing proper seal with rubber door seal.	Clean inner door glass and seal. See "Cleaning the Door Seal" in the "All-In-One Washer/Dryer Maintenance" section.
Wash cycle not performing as expected		
Load not completely covered in water	Water level not visible on door or does not cover clothes.	This is normal for the all-in-one washer/dryer. The washer/dryer senses load sizes and adds the correct amount of water for optimal cleaning.
Washer/dryer won't run or fill; washer/dryer stops working	Check for proper water supply.	Hose must be attached and have water flowing to the inlet valve.
		Water faucet must be turned on.
		Check that inlet valve screen has not become clogged.
		Check for any kinks in inlet hose, which can restrict water flow.

⚠ WARNING



Electrical Shock Hazard

Plug into a grounded 3 or 4 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Washer/dryer won't run or fill; washer/dryer stops working (cont.)	Check proper electrical supply.	Plug power cord into a grounded 3 or 4 prong outlet.
		Do not use an extension cord.
		Ensure there is power to outlet.
		Do not plug into a GFI (Ground Fault Circuit Interrupter).
		Check electrical source or call an electrician to check if voltage is low.
		Reset a tripped circuit breaker. Replace any blown fuses. NOTE: If problems continue, contact an electrician.

TROUBLESHOOTING

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If you experience	Possible Causes	Solution
Wash cycle not performing as expected (cont.)		
Washer/dryer won't run or fill; washer/dryer stops working (cont.)	Normal washer/dryer operation.	Washer/dryer will pause during certain phases of cycle. Do not interrupt cycle.
		The washer/dryer pauses for about 2 minutes during certain cycles. Allow the cycle to continue. Some cycles feature periods of tumbling and soak.
		Washer/dryer may be stopped to reduce suds. Use only a proper amount of HE detergent.
	The washer/dryer door is not firmly shut.	The door must be closed during operation.
	The Load & Go™ bulk container is not fully seated in the washer/dryer.	Make sure that the Load & Go™ bulk container is fully seated in the washer/dryer, and that the lid on the bulk container is firmly closed.
	Washer/dryer not loaded as recommended.	Remove several items, rearrange load evenly in washer/dryer drum. Close door and touch the START/PAUSE button.
		Do not add more than one or two additional items after cycle has started to avoid tightly packing or unbalancing. Adding items is only allowed up to a certain point in the cycle.
		Do not add more water to the washer/dryer.
Not using HE detergent or using too much HE detergent.	Only use HE detergent. Suds from regular detergents can slow or stop the washer/dryer. Always measure detergent, following manufacturer's directions based on your load requirements.	
	To remove suds, cancel cycle. Select Rinse & Spin. Touch the START/PAUSE button. Do not add more detergent.	
Washer/dryer stops during the program/cycle and a message appears on the screen	The program/cycle was interrupted (for example by the door being opened).	Make sure the door is closed. Touch the START/PAUSE button to continue with the program/cycle.
	The safety system has been activated. A failure indicator will light up and/or the display will show a failure code.	Refer to error codes at the end of "Troubleshooting."
	Cold water faucet is closed.	Make sure the water faucet is open and that there are no kinks in the inlet hose.
Washer/dryer not draining/spinning; loads are still wet	Drain hose extends into standpipe further than 4.5" (114 mm).	Check drain hose for proper installation. Use drain hose form and securely attach to drain pipe or tub. Do not tape over drain opening.
	The drain hose is clogged, or the end of the drain hose is more than 49" (1.3 m) above the floor.	Lower drain hose if the end is higher than 49" (1.3 m) above the floor. Remove any clogs from drain hose. See "Installation Requirements" in "Installation Instructions."
	Strainer/stocking on end of drain hose.	Remove strainer/stocking from drain hose.
	The drain hose fits too tightly in the standpipe or is taped to the standpipe.	The drain hose should be loose, yet fit securely. Do not seal the drain hose with tape. The hose needs an air gap. See "Route Drain Hose" in "Installation Instructions."

TROUBLESHOOTING

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If you experience	Possible Causes	Solution
Wash cycle not performing as expected (cont.)		
Washer/dryer not draining/spinning; loads are still wet (cont.)	Using cycles with a lower spin speed.	Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/spin speed for your garment.
	Washer/dryer not loaded as recommended.	A tightly packed or unbalanced load may not allow the washer/dryer to spin correctly, leaving the load wetter than normal. See "Cycle Guides" for load size recommendation for each cycle.
	An unbalanced load prevented the Spin cycle from activating to avoid damage to the washer/dryer.	To spin wet laundry, add more laundry items of different sizes and start the Rinse & Spin program. Avoid small laundry loads consisting of a few large, absorbent items and wash different-sized items in one load. Avoid washing single items.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Suds from regular detergent or using too much detergent can slow or stop draining or spinning. Always measure and follow manufacturer's directions for your load. To remove extra suds, select Rinse & Spin. Do not add detergent.
	Small items may have been caught in the pump or stuck between the washer/dryer drum and the outer tub.	Check the drum for any items sticking through the drum holes. Empty pockets and use garment bags when washing small items.
	Drain pump filter is dirty.	Clean drain pump filter. See "Cleaning the Drain Pump Filter/Draining Residual Water."
Door locked at end of wash cycle	Water remaining in washer/dryer after cycle.	Select Drain to remove any water remaining in the washer/dryer. The door will unlock at the end of the drain.
	Tumble Fresh™ option is on.	While this option is on, the load is tumbled periodically for up to 12 hours. The door remains locked during this time. To unlock the door, cancel the Tumble Fresh™ option by touching the "X" on the touch screen to the right of the estimated time remaining.
Door will not unlock	Error code is displayed.	Failure mode will lock the door. Touch the START/PAUSE button to exit, then wait for the door to unlock.
	Water temperature is hotter than 104°F (40°C).	Wait for the water temperature to drop.
	Door lock mechanism malfunction.	Perform procedure in "How to Manually Open Door," page 44.
Incorrect or wrong wash temperatures	Improper water supply connection. Inlet hose connected to hot water supply.	Inlet hose must be attached to both washer/dryer and cold water supply faucet, and have water flowing to inlet valve.
		Check that inlet valve screen is not clogged.
		Remove any kinks in hose.

TROUBLESHOOTING

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If you experience	Possible Causes	Solution
Wash cycle not performing as expected (cont.)		
Load not rinsed	Improper water supply connection.	Inlet hose must be attached to both washer/dryer and cold water supply faucet and have water flowing to inlet valve.
		Cold water faucet must be on.
		Inlet valve screen on washer/dryer may be clogged.
		Remove any kinks in the inlet hose.
	Not using HE detergent or using too much HE detergent.	The suds from non-HE detergent can cause the washer/dryer to operate incorrectly.
	Use only HE detergent. Always measure detergent and follow manufacturer's directions based on load size and soil level.	
Washer/dryer not loaded as recommended.	Avoid tightly packing the washer/dryer. The washer/dryer will not rinse well if tightly packed. Load with dry items only. See "Cycle Guides" for load size recommendations for each cycle.	Use cycle designed for the fabrics being washed.
		Add only one or two garments after washer/dryer has started.
		The load may be out of balance.
The load needs additional rinses.	Most cycles allow for the option of additional rinses. See "Cycle Guides" and Step 10 on page 13 for additional rinse options.	
Load is wrinkled, twisted, or tangled	Washer/dryer not loaded as recommended.	Add load loosely. Items need to move freely to reduce wrinkling and tangling. See "Cycle Guides" for load size recommendations for each cycle.
		Reduce tangling by mixing types of load items. Use the recommended cycle for the type of garments being washed.
	Spin speed too high for load.	Select a lower spin speed. Note that items will be wetter than when using a higher spin speed.
	The washer/dryer is not unloaded promptly.	Unload the washer/dryer as soon as it stops or use the Tumble Fresh™ option if you will not be able to unload the washer/dryer at the end of the cycle.
Not choosing the right cycle for the load being washed.	Choose the "Delicates" What to Wash cycle selection or another cycle selection with a low spin speed to reduce wrinkling.	
Not cleaning or removing stains	Washer/dryer not loaded as recommended.	Add load loosely. Items need to move freely for best cleaning. See "Cycle Guides" for load size recommendations for each cycle.
		Add only one or two garments after washer/dryer has started.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Always measure detergent and follow manufacturer's directions based on load size and soil level.
	Hard water or high level of iron (rust) in water.	You may need to install a water softener and/or iron filter.
	Fabric softener dispensing ball used.	Dispensing balls will not operate correctly with this washer/dryer. Add liquid fabric softener to the Load & Go™ bulk dispenser (Dispenser 2).
Powdered detergent used for low-speed cycle.	Consider using liquid detergent.	

TROUBLESHOOTING

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If you experience	Possible Causes	Solution
Wash cycle not performing as expected (cont.)		
Not cleaning or removing stains (cont.)	Not using correct cycle for fabric type.	Use a warmer wash temperature to improve cleaning.
		If using a What to Wash cycle selection paired with the “Quick” How to Wash cycle selection, wash only a few items.
		Use the “Heavy Duty” How to Wash cycle selection for tough cleaning.
		Add an extra rinse for heavily soiled loads.
	Not using dispensers/ dispensers not loaded properly.	Use dispensers to avoid fabric softener staining.
		Make sure that the Load & Go™ bulk dispenser liquid detergent dispenser is not empty.
Avoid overfilling.		
Not washing like colors together.	Do not add products other than those specified directly to load.	
Odors	Monthly maintenance not done as recommended.	Run the Clean Washer with affresh® cycle monthly or every 30 wash cycles. See “Washer Care” in “All-In-One Washer/Dryer Maintenance.”
		Unload washer/dryer as soon as cycle is complete. Use the Tumble Fresh™ option if load cannot be removed immediately after the wash is complete.
	Not using HE detergent or using too much HE detergent.	Use only HE detergent. Be sure to measure correctly. Always follow the manufacturer’s directions. See the “Using the All-In-One Washer/Dryer” section.
	Door not left open after use.	This washer/dryer has a tight seal to avoid water leaks. To avoid odors, leave the door open to allow the washer/dryer to dry between uses.
Fabric damage	Sharp items were in pockets during wash cycle.	Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears.
	Strings and straps could have tangled.	Tie all strings and straps before starting wash load.
	Items may have been damaged before washing.	Mend rips and broken threads in seams before washing.
	Fabric damage can occur if washer/ dryer is tightly packed.	Avoid tightly packing the washer/dryer. Load with dry items only.
		Use cycle designed for the fabrics being washed.
		Add only one or two garments after washer/dryer has started.
	Fabric damage can occur if washer/ dryer door is closed on an item, trapping it between the door glass and the rubber seal.	Do not overfill the washer/dryer.
Push wash load fully into the washer/dryer.		

TROUBLESHOOTING

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If you experience	Possible Causes	Solution
Wash cycle not performing as expected (cont.)		
Gray whites, dingy colors	Load not sorted properly.	The transfer of dye can occur when mixing whites and colors in a load. Sort dark clothes from whites and lights.
	Wash temperatures too low.	Use hot or warm temperatures if safe for the load.
	Not enough detergent used, or hard water.	Use more detergent for washing heavy soils in cold or hard water.
Incorrect dispenser operation	Clogged dispensers or laundry products dispensing too soon.	Do not overfill dispenser.
		Check Load & Go™ bulk dispenser before starting a cycle.
Single-dose laundry packet not dissolving	Adding laundry packet incorrectly.	Be sure laundry packet is added to washer/dryer drum before adding clothes. Follow the manufacturer's instructions to avoid damage to your garments.
	Washer/dryer not loaded as recommended (washer/dryer is tightly packed).	Reduce load size to allow single-dose laundry packet to dissolve.
Cycle time changes or cycle time too long	Normal washer/dryer operation.	The cycle times vary automatically based on your water pressure, water temperature, detergent, and clothes load. The options you select will also affect the cycle times.
	Excessive suds in washer/dryer.	When excessive suds are detected, a special suds routine automatically starts to remove extra suds and ensure proper rinsing of your garments. This routine will add time to the original cycle.
	Load may be out of balance.	When load unbalance occurs, a washing process will start to redistribute the load. This extends the cycle time. Avoid washing single items. Balance a single item such as a rug or jean jacket with a few extra items.
	Not using correct cycle for load type.	A What to Wash cycle selection paired with a "Quick" How to Wash cycle selection is designed for smaller load sizes (2–4 items) of lightly soiled garments.
When using a What to Wash cycle selection paired with the "Quick" or "Delicates" How to Wash cycle selections, you should wash small loads. This ensures a gentle wash for your garments without increasing cycle times.		

TROUBLESHOOTING

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If you experience	Possible Causes	Solution
Drying Operation		
Drying cycle will not run	Door not closed completely.	Make sure the washer/dryer door is closed completely.
	Start/Pause button not touched firmly.	Touch the START/PAUSE button firmly.
	Drain pump filter not in place or clogged.	Clean the drain pump filter. See "Cleaning the Drain Pump Filter/ Draining Residual Water." Place drain pump filter back in washer/dryer and make sure it is properly seated.
	Household fuse is blown or circuit breaker has tripped.	There may be two household fuses or circuit breakers for the washer/dryer. Check that both fuses are intact and tight, or that both circuit breakers have not tripped. Replace the fuses or reset the circuit breaker. If the problem continues, call an electrician.
	Incorrect power supply.	Electric dryers require 240 volt power supply. Check with a qualified electrician.
	Wrong type of fuse.	Use a time-delay fuse.
	Water supply to washer/dryer not connected and turned on.	Connect the water supply to the washer/dryer and turn it on. The drying cycle will not run unless the water supply is connected and turned on.
Dry cycle not selected.	Select drying function (see Step 9 on page 12).	
Unusual Noise		
Rattling or vibrating noise	A small object caught between the edges of drum.	Check the front and rear edges of the drum for small objects. Clean out pockets before laundering.
	Washer/dryer isn't properly leveled.	The washer/dryer may vibrate if not properly installed. See "Installation Instructions." All four washer/dryer feet should be in firm contact with the floor.
	Clothing is balled up in washer/dryer.	When balled up, the load will bounce, causing the washer/dryer to vibrate. Separate the load items and restart the washer/dryer.
Loud humming or increased noise during cycle	Load is packed tightly.	Loading drum half full or less will improve drying performance.
Drying Results		
Clothes are not drying satisfactorily or drying times are too long	The load is too large and heavy to dry quickly.	Separate the load to tumble freely. Loading drum half full or less will improve drying performance and cycle time. Run a high speed spin cycle.
	The washer/dryer is located in a closet.	Closet doors must have ventilation openings at the top and bottom of the door. The front of the washer/dryer requires a minimum of 3" (76 mm) of airspace, 1" (25 mm) on the sides, and, for most installations, the rear of the washer/dryer requires 4" (102 mm). See "Installation Instructions."

TROUBLESHOOTING

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(in Canada www.whirlpool.ca/owners) for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Drying Results (cont.)		
Lint on load	Drain pump filter is clogged with lint.	Clean the drain pump filter. See “Cleaning the Drain Pump Filter/ Draining Residual Water.” This procedure should be performed every 6 months.
Dried loads are wrinkled	The load was not removed from washer/dryer at the end of the drying cycle.	Remove garments promptly at the end of the drying cycle, or use the Wrinkle Shield™ option (see “Using the All-In-One Washer/Dryer”).
	The washer/dryer was tightly packed.	Dry smaller loads that can tumble freely. Loading drum half full or less will improve drying performance and cycle time. Results may also vary depending on fabric type.
Load too hot	Load removed before cool-down portion of cycle complete.	Allow the drying cycle to complete the cool-down portion of the cycle before removing the load. If you cancel the cycle before the cool-down portion of the cycle and immediately remove the load, it will be very hot.

TROUBLESHOOTING

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If you experience	Possible Causes	Solution
Error Code Appears in Display		
Once any possible issues are corrected, touch the POWER button once to clear the code. Re-select and restart the cycle.		
F0E1 Load detected in Clean Washer with affresh® cycle	Items detected in the washer/dryer when running a Clean Washer with affresh® cycle.	Remove load and restart the Clean Washer with affresh® cycle.
F0E2 Oversuds detection	Excessive suds in washer/dryer. Washer/dryer is running a suds reduction routine. Allow the wash cycle to continue.	Use only HE detergent.
F0E3 Over temperature on dry cycle	Dryer fan not functioning properly.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F0E4 Over temperature on wash cycle	Wash water is too hot. Washer/dryer may be connected incorrectly to the home water supply.	Make sure that the washer/dryer is connected to the cold water supply only.
F0E5 Off balance load detected	Load could be unbalanced or too large.	Avoid tightly packing the washer/dryer. Avoid washing single items. Balance a single item with such as a rug or jeans with a few extra items.
F1E4 Main relay error	Problem detected with the main relay.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F3E1 Pressure sensor problem	Problem detected with the pressure sensor.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F3E2 Wash NTC failure	Problem detected with the wash NTC.	Call for service.
F3E3 Air inlet NTC failure	Problem detected with the air inlet NTC. The wash function is still operable, but the dry function will not operate.	Call for service.
F3E4 ADS error – sensors	Detergent level sensor error.	Clean the Load & Go™ bulk detergent dispenser, or add detergent manually until dispenser is cleaned.
F4E2 Dryer heater circuit failure	Problem detected with the dryer heater circuit. The wash function is still operable, but the dry function will not operate.	Call for service.
F4E3 Dryer blower motor failure	Problem detected with the dryer blower motor. The wash function is still operable, but the dry function will not operate.	Call for service.
F5E1 Door lock/door switch problem	Problem detected with the door switch/door lock. Door is unlocked during a cycle when it should be locked.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F5E2 Door lock will not lock	Problem detected with the door lock.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F5E3 Door lock will not unlock	Problem detected with the door lock.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.

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If you experience	Possible Causes	Solution
Error Code Appears in Display (cont.)		
Once any possible issues are corrected, touch the POWER button once to clear the code. Re-select and restart the cycle.		
F5E4 Door not opened between cycles	Three consecutive cycles were run without the door being opened. The washer/dryer will generate an invalid key beep when START is pressed.	Open and close the door. Check for obstructed door switch. Verify functionality of door switch.
F6E1 Communication failure between electronics in washer/dryer	Problem detected with the washer/dryer electronics.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F6E2 Communication failure between electronics in washer/dryer	Problem detected with the washer/dryer electronics.	Try resetting the washer/dryer by unplugging it from the outlet and then plugging it back in. If unsuccessful, call for service.
F8E1 No water flow detected/ fill timeout	Washer/dryer may not be connected to the home water supply. Home water supply valve may not be turned on. Inlet hose to washer/dryer may be kinked. Inlet valve on washer/dryer may have failed.	Make sure that the washer/dryer is connected to the home cold water supply and that the home water supply valve is turned on. Verify that the inlet hose to the washer/dryer is not kinked. If problem persists, call for service.
F8E3 Overflow of water detected	Inlet valve on washer/dryer is leaking internally.	Call for service.
F9E1 Drain timeout/ drain pump failure	Drain pump filter on washer/dryer may need to be cleaned. Bellow drain holes in washer/dryer may be obstructed. Washer/dryer drain hose or home drain system may be obstructed. Drain pump on washer/dryer may have failed.	Clean drain pump filter on washer/dryer. Check bellow drain holes in washer/dryer for obstructions. Check washer/dryer drain hose and home drain system for obstructions. If problem persists, call for service.

Manually Unlocking the Door

⚠ WARNING



Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

HOW TO MANUALLY OPEN DOOR

Before opening the door as described below, refer to the failure “Door will not unlock” in the “Troubleshooting” section. The door may unlock by itself after the failure condition no longer exists.

If the door still cannot be opened, perform the following:

Before Opening Door:

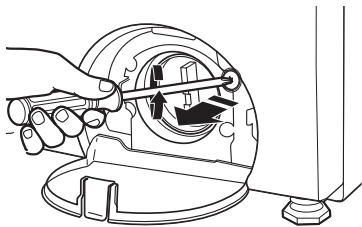
- Turn off and unplug the washer/dryer.
- Close the water faucet.
- Wait until the drum has stopped rotating – never open the door while the drum is in motion.
- Wait until water and laundry have cooled down when washing with high temperatures.

Always drain the water before opening the door by:

- Following the instructions in the “Cleaning the Drain Pump Filter/Draining Residual Water” section.

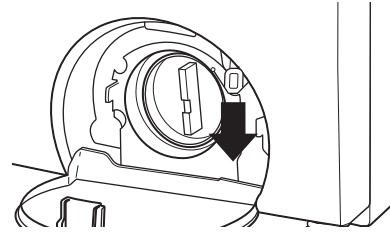
To Unlock and Open Washer/Dryer Door:

1. Open the drain pump filter access door at the bottom right corner at the front of the washer/dryer. With a Phillips head screwdriver, loosen and remove the Phillips head screw at the upper right portion of the access door compartment.

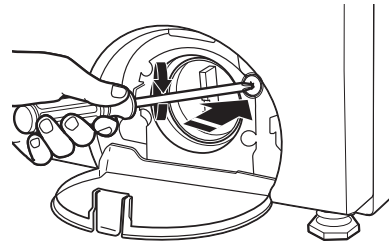


HOW TO MANUALLY OPEN DOOR (cont.)

2. Pull down on the plastic strap located beneath the removed screw. The door can now be opened and the laundry removed, if needed.



3. After removing laundry (if needed), secure the plastic strap by replacing and tightening the Phillips head screw removed in Step 1 through the hole in the strap.



Connected Appliance Regulatory Notices

Federal Communications Commission (FCC) Compliance Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information

To comply with FCC/IC RF exposure requirements for mobile transmitting devices, this transmitter should only be used or installed at locations where there is at least 20 cm separation distance between the antenna and all persons.

To comply with FCC/IC RF exposure limits for general population/uncontrolled exposure, the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

Industry Canada (IC) Compliance Notice

This Device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference,
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This radio transmitter IC: 10248A-XPWG3 has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Antenna Type	Maximum Permissible Antenna Gain (dBi)	Required Impedance (OHM)
Slot	1.76	50

To comply with FCC and Industry Canada RF radiation exposure limits for general population, the antenna(s) used for this transmitter must be installed such that a minimum separation distance of 20 cm is maintained between the radiator (antenna) and all persons at all times and must not be co-located or operating in conjunction with any other antenna or transmitter.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Le présent émetteur radio IC : 10248A-XPWG3 a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste, ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

Type d'antenne	Gain admissible maximal d'antenne (dBi)	L'impédance requise (OHM)
À fentes	1,76	50

Pour satisfaire aux exigences de la FCC et IC d'exposition aux radiofréquences, une distance de séparation de 20 cm ou plus doit être maintenue entre cet appareil et des personnes lors de fonctionnement du dispositif. Pour assurer la conformité des opérations au plus près que cette distance n'est pas recommandée. L'antenne utilisée pour ce transmetteur ne doit pas être co-localisée en conjonction avec toute autre antenne ou transmetteur.

OEM Responsibilities to comply with FCC and Industry Canada Regulations

The XPWG3 Module has been certified for integration into products only by OEM integrators under the following conditions:

1. The antenna(s) must be installed such that a minimum separation distance of 20 cm is maintained between the radiator (antenna) and all persons at all times.
2. The transmitter module must not be co-located or operating in conjunction with any other antenna or transmitter.

As long as the two conditions above are met, further transmitter testing will not be required. However, the OEM integrator is still responsible for testing their end-product for any additional compliance requirements required with this module installed (for example, digital device emissions, PC peripheral requirements, etc.).

IMPORTANT NOTE: In the event that these conditions cannot be met (for certain configurations or co-location with another transmitter), then the FCC and Industry Canada authorizations are no longer considered valid and the FCC ID and IC Certification Number cannot be used on the final product. In these circumstances, the OEM integrator will be responsible for re-evaluating the end product (including the transmitter) and obtaining a separate FCC and Industry Canada authorization.

End Product Labeling

The XPWG3 Module is labeled with its own FCC ID and IC Certification Number. If the FCC ID and IC Certification Number are not visible when the module is installed inside another device, then the outside of the device into which the module is installed must also display a label referring to the enclosed module. In that case, the final end product must be labeled in a visible area with the following:

“Contains Transmitter Module FCC ID: A5UXPWG3”

“Contains Transmitter Module IC: 10248A-XPWG3”

or

“Contains FCC ID: A5UXPWG3”

“Contains IC: 10248A-XPWG3”

The OEM of the XPWG3 Module must only use the approved antenna(s), which have been certified with this module. The OEM integrator has to be aware not to provide information to the end user regarding how to install or remove this RF module or change RF related parameters in the user manual of the end product.

The user manual for the end product must include the following information in a prominent location:

“To comply with FCC and Industry Canada RF radiation exposure limits for general population, the antenna(s) used for this transmitter must be installed such that a minimum separation distance of 20 cm is maintained between the radiator (antenna) and all persons at all times and must not be co-located or operating in conjunction with any other antenna or transmitter.”

Connected Appliance Regulatory Notices (cont.)

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WHIRLPOOL® LAUNDRY LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE. Please have the following information available when you call the Customer eXperience Center:

- Name, address, and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting section of the Use and Care Guide or visit the "HOW-TOS & FAQs" section of <https://www.whirlpool.com/owners.html>.
2. All warranty service is provided exclusively by our authorized Whirlpool Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

Whirlpool Customer eXperience Center

In the U.S.A. call 1-866-698-2538. In Canada call 1-800-807-6777.

If outside the 50 United States and Canada, contact your authorized Whirlpool dealer to determine if another warranty applies.

ONE YEAR LIMITED WARRANTY

WHAT IS COVERED

For one year from the date of purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted by the remaining term of the original unit's warranty period.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator, or installation instructions.
2. In-home instruction on how to use your product.
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes, or correction of household electrical or plumbing (e.g., house wiring, fuses, or water inlet hoses).
4. Consumable parts (e.g., light bulbs, batteries, air or water filters, preservation solutions).
5. Defects or damage caused by the use of non-genuine Whirlpool parts or accessories.
6. Conversion of your product from natural gas or propane gas or reversal of appliance doors.
7. Damage from accident, misuse, abuse, fire, floods, acts of God, or use with products not approved by Whirlpool.
8. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration, or modification of the appliance.
9. Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
10. Discoloration, rust, or oxidation of surfaces resulting from caustic or corrosive environments, including but not limited to, high salt concentrations, high moisture or humidity, or exposure to chemicals.
11. Pick-up or delivery. This product is intended for in-home repair.
12. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
13. Removal or reinstallation of inaccessible appliances or built-in fixtures (e.g., trim, decorative panels, flooring, cabinetry, islands, countertops, drywall) that interfere with servicing, removal, or replacement of the product.
14. Service or parts for appliances with original model/serial numbers removed, altered, or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this Warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

Assistance or Service

Before calling for assistance or service, please check "Troubleshooting" or visit www.whirlpool.com/owners. It may save you the cost of a service call. If you still need help, follow the instructions below. When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

If you need replacement parts or to order accessories

We recommend that you use only FSP® Factory Specified Parts. These parts will fit right and work right because they are made with the same precision used to build every new WHIRLPOOL® appliance.

To locate FSP® replacement parts or accessories, go to www.whirlpoolparts.com.

Questions? Call us toll free at **1-866-698-2538** or in Canada call **1-800-688-2002**.

Our consultants provide assistance with

In the U.S.A.

- Features and specifications on our full line of appliances.
- Installation information.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).

In the U.S.A. and Canada

- Use and maintenance procedures.
- Accessory and repair parts sales.
- Referrals to local dealers, repair parts distributors, and service companies. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States and Canada.

You can write with any questions or concerns at:

Whirlpool Brand Appliances
Customer eXperience Center
553 Benson Road
Benton Harbor, MI 49022-2692
1-866-698-2538

Whirlpool Brand Appliances
Customer eXperience Centre
Unit 200-6750 Century Ave
Mississauga, Ontario L5N 0B7
1-800-688-2002

Please include a daytime phone number in your correspondence.

Assistance ou Service

Avant de faire un appel pour obtenir de l'assistance ou un entretien, vérifiez la section "Dépannage" ou consultez www.whirlpool.ca/owners. Cette vérification peut vous faire économiser le coût d'une visite de réparation.

Si vous avez encore besoin d'aide, suivre les instructions ci-dessous.

Lors d'un appel, garder à portée de main la date d'achat et les numéros de modèle et de série de votre appareil. Ces renseignements nous aideront à mieux répondre à votre demande.

Pour commander des pièces de rechange ou des accessoires

Pour commander des pièces de rechange, nous vous recommandons d'utiliser seulement des pièces spécifiées par l'usine. Ces pièces conviendront et fonctionneront bien parce qu'elles sont fabriquées selon les mêmes spécifications précises utilisées pour construire chaque nouvel appareil WHIRLPOOL®.

Pour trouver des pièces de rechange FSP® ou des accessoires, visiter le www.whirlpool.ca.

Des questions? Composer le numéro sans frais **1-800-688-2002**.

Nos consultants fournissent l'assistance pour :

- Procédés d'utilisation et d'entretien.
- Vente d'accessoires et de pièces de rechange.
- Références aux concessionnaires, compagnies de service de réparation et distributeurs de pièces de rechange locaux. Les techniciens de service désignés par Whirlpool sont formés pour remplir la garantie des produits et fournir un service après la garantie, partout au Canada.

Pour plus d'assistance

Vous pouvez nous soumettre toute question ou tout problème en écrivant à l'adresse ci-dessous :

Whirlpool Brand Appliances
Centre pour l'eXpérience de la clientèle
Unit 200-6750 Century Ave
Mississauga, Ontario L5N 0B7
1-800-688-2002

Dans votre correspondance, veuillez indiquer un numéro de téléphone où nous pouvons vous joindre dans la journée.