



# Bottom Freezer REFRIGERATORS

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\*Select Models Only

Write the model and serial numbers here:

Model # \_\_\_\_\_

Serial # \_\_\_\_\_

Find these numbers on a label on the left side, near the middle of the refrigerator compartment.

**OWNER'S MANUAL & INSTALLATION INSTRUCTIONS**

GE Profile™ Models

Models that start with DFE, GFE, GFS, GNE, PFH, PFE, PFD and GFD are Standard Depth Models (SD)

Models that start with GYE, GYS, PYE, DYE, PWE, ZWE and PYD are Counter Depth Models (CD)

**ENGLISH/FRANÇAIS/ESPAÑOL**

## **THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.**

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Whether you grew up with GE Appliances, or this is your first, we're happy to have you in the family.

We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your GE appliance now online. Helpful websites and phone numbers are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.



# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

**▲ WARNING** To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator, follow these basic safety precautions:

- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the refrigerator before making repairs, replacing a light bulb, or cleaning.  
**NOTE:** Power to the refrigerator cannot be disconnected by any setting on the control panel.  
**NOTE:** Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Do not use an extension cord.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- To prevent suffocation and entrapment hazards to children, remove the fresh food and freezer doors from any refrigerator before disposing of it or discontinuing its use.
- To avoid serious injury or death, children should not stand on, or play in or with the appliance.
- Children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments; catering and similar non-retail applications.
- Do not apply harsh cleaners to the refrigerator. Certain cleaners will damage plastic which may cause parts such as the door or door handles to detach unexpectedly. See the Care and Cleaning section for detailed instructions.
- Connect to potable water supply only with water pressure maximum of 120 psi (827 kilopascals).

**▲ CAUTION** To reduce the risk of injury when using your refrigerator, follow these basic safety precautions.

- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the “pinch point” areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces.
- Do not refreeze frozen foods which have thawed completely.
- In refrigerators with automatic icemakers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.

## INSTALLATION

**▲ WARNING**  **EXPLOSION HAZARD**

Keep flammable materials and vapors, such as gasoline, away from refrigerator. Failure to do so can result in fire, explosion, or death.

**▲ WARNING**  **TIP OVER HAZARD.**

Built-in style models (model PYE, GYE, GYS, PWE, PYD, and ZWE) are top heavy, especially with any doors open. These models must be secured with the anti-tip floor bracket to prevent tipping forward, which could result in death or serious injury. Read and follow the entire installation instructions for installing the anti-tip floor bracket packed with your refrigerator.

## READ AND SAVE THESE INSTRUCTIONS

# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

### CONNECTING ELECTRICITY

#### **⚠ WARNING** ELECTRICAL SHOCK HAZARD

Plug into a grounded 3-prong outlet  
 Do not remove the ground prong  
 Do not use an adapter  
 Do not use an extension cord.  
 Failure to follow these instructions can result in death, fire, or electrical shock.

**Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.**

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an adapter.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Immediately discontinue use of a damaged supply cord. If the supply cord is damaged, it must be replaced by a qualified service professional with an authorized service part from the manufacturer.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

### PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

#### **⚠ WARNING** SUFFOCATION AND ENTRAPMENT HAZARD

Failure to follow these disposal instructions can result in death or serious injury

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

#### **Before You Throw Away Your Old Appliance**

- Take off the fresh food and freezer doors.
- Leave the shelves in place so that children may not easily climb inside.

#### **Refrigerant and Foam Disposal:**

Dispose of appliance in accordance with Federal and Local Regulations. Flammable insulation material used requires special disposal procedures. Contact your local authorities for the environmentally safe disposal of your appliance.

## READ AND SAVE THESE INSTRUCTIONS

# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

### HOT WATER DISPENSER

**⚠ WARNING****Scalding Hazard.**

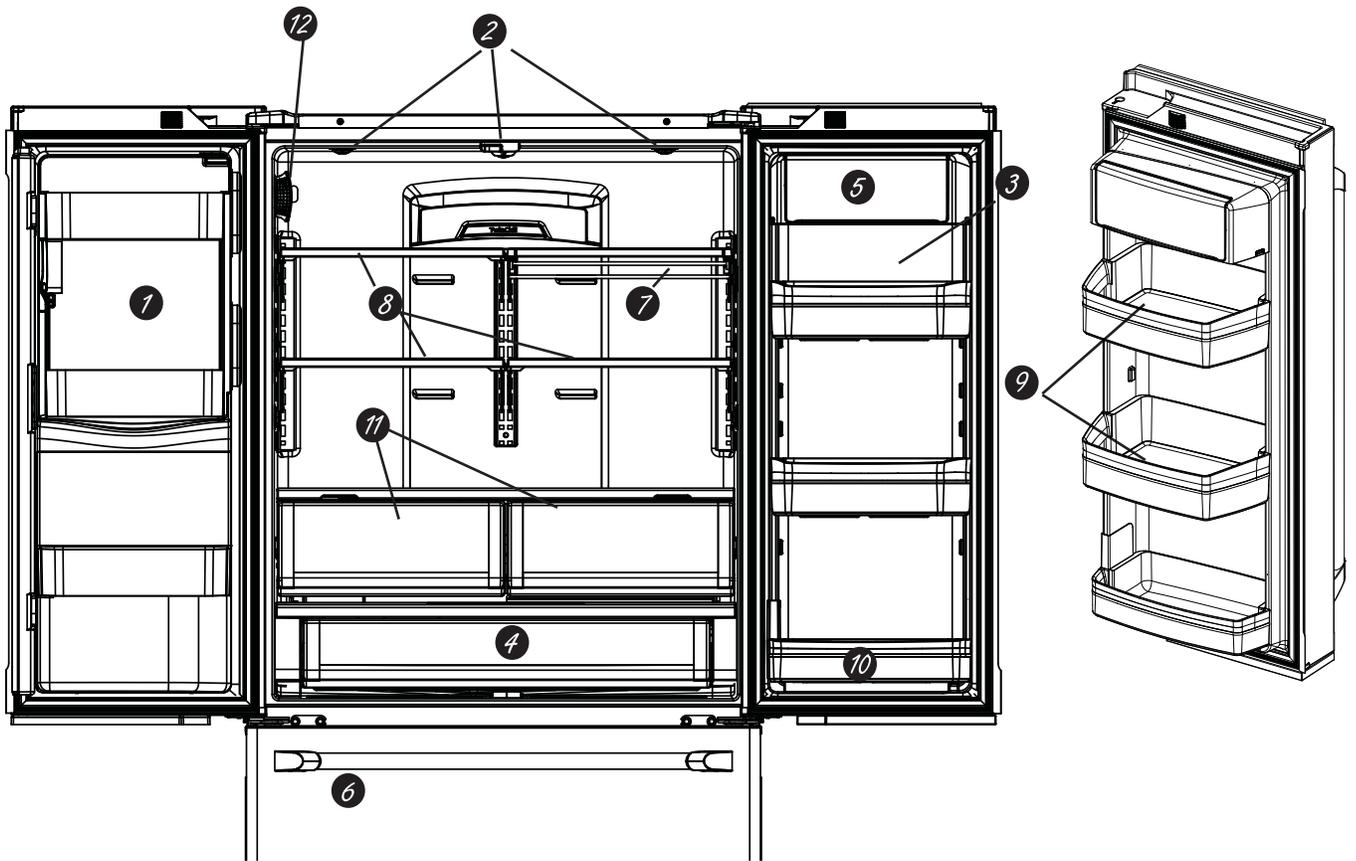
The hot water dispenser is capable of heating water to a temperature of approximately 185°F (85°C). Water temperatures above 125°F (52°C) can cause severe burns or death from scalding. Children, the disabled, and the elderly are at highest risk of being scalded.

**Use this appliance only for its intended purpose as described in this Owner's Manual. To reduce the risk of severe burns, scald injuries, or death when using your hot water dispenser, the instructions below must be followed:**

- Do not leave container unattended around children during or after hot water dispense.
- Do not permit children to use the hot water dispenser.
- The hot water dispensing knob requires both twist and push motions in order to reduce the risk of hot water being dispensed unintentionally or by small children. Do not tamper with or modify the hot water dispensing knob.
- The water coming from the dispenser is very hot. Use extreme caution when dispensing and drinking water. Allow water to cool to a drinkable temperature before drinking. Your container should be close to the dispensing point to minimize the splashing of hot water.
- When dispensing hot water, the container can become very hot. Use a temperature insulating container, such as ceramic or foam. Using container materials such as paper or plastic may result in a burn while holding the cup. Do not use glass containers, as thermal shock can cause the container to break and may result in scalding or lacerations.
- Always follow the formula manufacturer's instructions for preparation of baby formula. When dispensing water below 125°F (51.67 cm), always test the temperature of the water before drinking.
- The first time the hot water feature is used, confirm if you live above 5000 feet (1524 meters) (high altitude). This limits the temperature of the hot water system to avoid boiling. To access the high altitude selection, go to the settings menu if available or for other models press **Fridge** and **Door Alarm** together to cycle from **Hi AL** to **Lo AL** (high altitude to low altitude).
- A newly installed water filter cartridge will cause water to spurt from the dispenser. Run 2 gallons (7.57 liters) of water through the cold water dispenser (about 5 minutes) to remove air from the system. Until this air is removed from the system through the cold water dispenser, **DO NOT** use the hot water dispenser as it may result in spurting of hot water and lead to hot water scalding.
- Do not use with water that is microbiologically unsafe or of unknown quality.
- The hot water dispenser is designed to only dispense water. Do not attempt to heat or dispense anything other than water. Do not attempt to disassemble or clean the tank.
- Do not modify the hot water system. Service with factory replacement part only.

## READ AND SAVE THESE INSTRUCTIONS

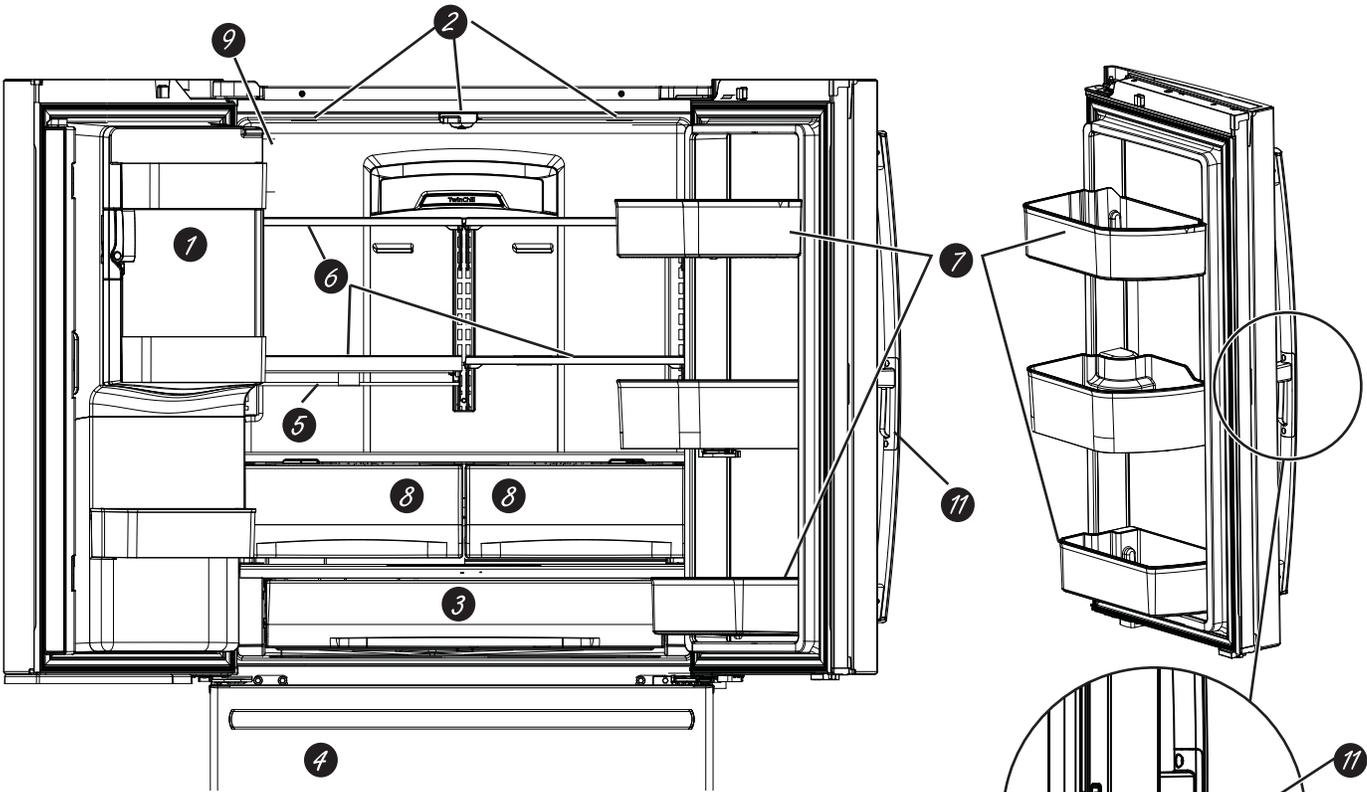
# Features



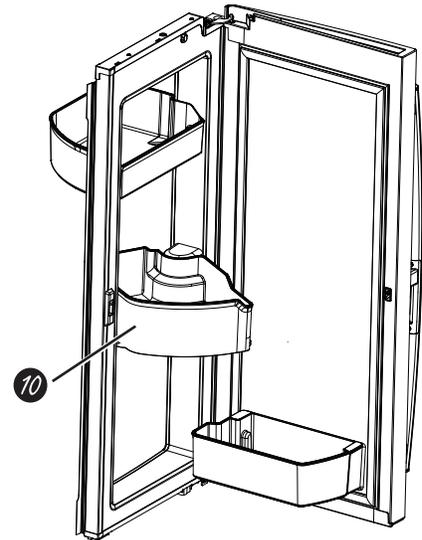
- 1 Space-saving ice maker\***  
Ice maker and bin are located on the door creating more usable storage space.
- 2 Showcase LED lighting**  
LED lighting is positioned throughout the interior to spotlight areas in the refrigerator. LEDs are located under the fresh food door to light the freezer when opened.
- 3 Drop-down tray\***  
Allows for extra door storage when you need it and tucks away when you don't.
- 4 Full-width temperature controlled drawer**  
Adjustable temperature control bin that can accommodate larger items.
- 5 Dairy bin**  
Separate compartment for your items.
- 6 Ice bin/Ice maker\***  
Ice maker with ice storage bins.
- 7 QuickSpace™ shelf\***  
Functions as a normal full-sized shelf when needed and easily slides back to store tall items below.
- 8 Spillproof shelves**  
Designed to capture your spills for easier clean up.
- 9 Anti-slip Mat**  
Liner that captures spills, keeps containers from shifting when the door is opened and is easily removable for cleaning.
- 10 Removable door bin**  
Can be removed for those with a wall limiting the door opening.
- 11 Climate zone bin**  
Separate bins for produce storage.
- 12 Water filter**  
Filters water and ice.

\* Select models only.

# Features



- 1 Space-saving ice maker\***  
Ice maker and bin are located on the door creating more usable storage space.
- 2 Showcase LED lighting**  
LED lighting is positioned throughout the interior to spotlight areas in the refrigerator. LEDs are located under the fresh food door to light the freezer when opened.
- 3 Full-width temperature controlled drawer**  
Adjustable temperature control bin that can accommodate larger items.
- 4 Freezer Ice maker/Ice Bin\***  
An ice maker in both compartments give you more ice whenever you need it. Available on Non-Dispense models, also available as a kit for some models.
- 5 QuickSpace™ shelf\***  
Functions as a normal full-sized shelf when needed and easily slides back to store tall items below.
- 6 Spillproof shelves**  
Designed to capture your spills for easier clean up.
- 7 Removable door bin**  
Can be removed for those with a wall limiting the door opening.
- 8 Climate zone bin**  
Separate bins for produce storage.
- 9 Water filter**  
Filters water and ice.
- 10 Rotating Bin\***  
Can be rotated out for easy access.
- 11 Door in Door Latch\***  
Squeeze the latch on the underside of the handle to open the outer door.

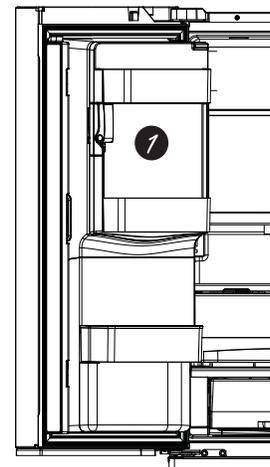
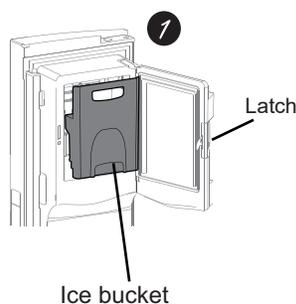


\* Select models only.

# Features

## 1 Door ice bin\*

1. Open left fresh food door.
2. Pull down latch to release bin door.
3. Using handhold lift ice bucket up and out to clear locators in bottom of bin.
4. To replace the ice bucket, set it on the guide brackets and push until the ice bucket seats properly.
5. If bucket cannot be replaced, rotate the Ice Bucket Fork 1/4 turn clockwise.



## 2 Ice/water filter

Certified to reduce chlorine-resistant cysts, lead, select pharmaceuticals, and more. For easy filter replacement instructions see page 17.

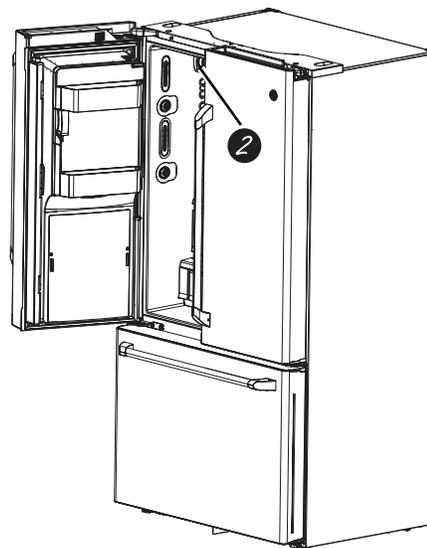
**⚠ WARNING**



**Scalding Hazard.\***

Use of the hot water dispenser prior to purging air from the system may result in spurting of hot water and lead to hot water scalding. Follow the instructions for "Water Filter - Step 3" on page 16 to purge all air from the system through the cold water dispenser prior to using the hot water dispenser.

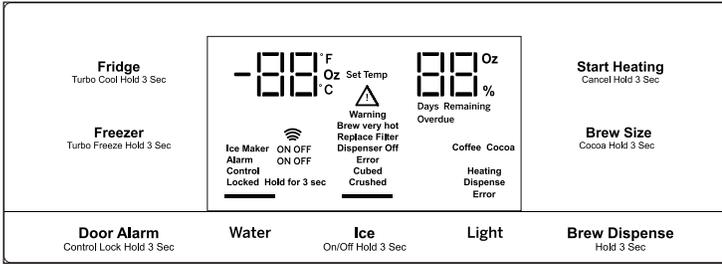
**The first time the hot water feature is used, confirm if you live above 5000 feet (1524 meters) (high altitude). This limits the temperature of the hot water system to avoid boiling. To access the high altitude selection, see Controls.**



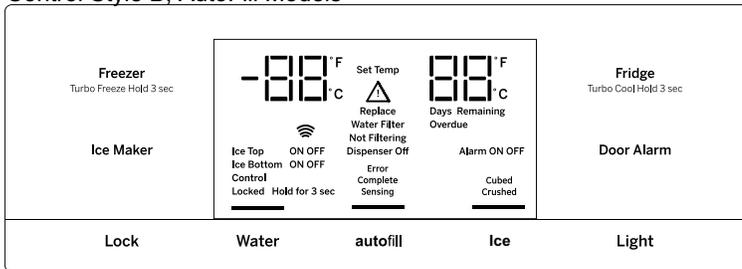
\*Select Models Only

# Controls

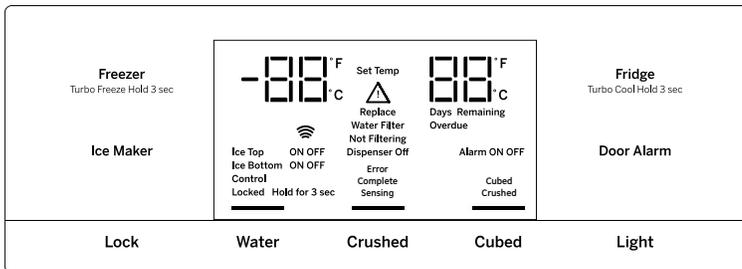
## PFE28P, PYE22P Control Style A, Single Serve Models



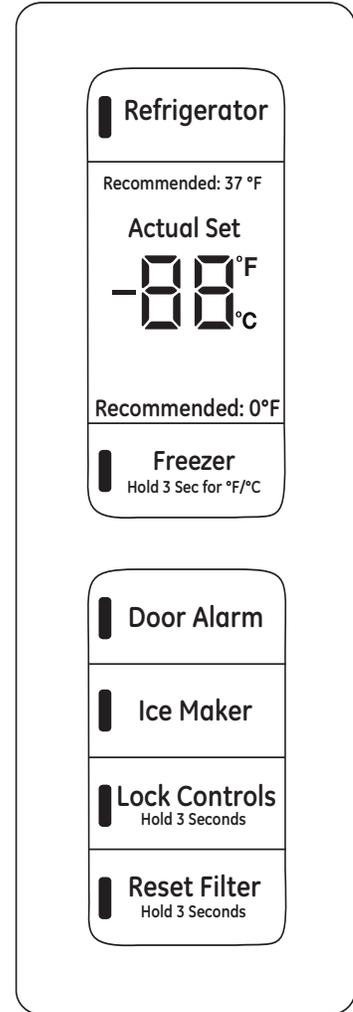
## PFH28, PFE28K, DFE28, PFD28, PYE22K, PYD22, DYE22 Control Style B, AutoFill Models



## GFD28, GFE28, GFE26, GFS26, GYS22, GYE22 Control Style C, GE Models



GNE29, PWE23 Control Style D, Non-Dispense Control



**NOTE:** The refrigerator is shipped with protective film covering the temperature controls. If this film was not removed during installation, remove it now.

The temperature controls are preset in the factory at 37°F for the refrigerator compartment and 0°F for the freezer compartment. Allow 24 hours for the temperature to stabilize to the preset recommended settings.

**Control Style D:** The temperature controls can display both the SET temperature as well as the actual temperature in the refrigerator and freezer. The actual temperature may vary slightly from the SET temperature based on usage and operating environment (PWE23 and GNE29 only).

## Controls

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### Changing the Temperature for Control Style A

#### To Change the Refrigerator Temperature:

Press the **Fridge** button and current set temperature will display. Pressing and releasing the button will cycle through the available temperature settings. Press and hold button for **Turbo Cool** feature. The display will show **tC**.

#### To Change the Freezer Temperature:

Press the **Freezer** button and current set temperature will display. Pressing and releasing the button will cycle through the available temperature settings. Press and hold button for **Turbo Freeze** feature. The display will show **tF**.

Cooling system can be turned off by pressing and holding **Freezer** and **Start Heating**. **OFF** will be displayed. To turn on, press **Fridge** or **Freezer**. **ON** will be displayed. Turning the cooling system off stops the cooling to the refrigerator, but it does not shut off the electrical power.

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### Changing the Temperature for Control Styles B and C

To change the temperature, press and release the **Freezer** or **Fridge** pad. The display will show the set temperature. To change the temperature, press either the **Freezer** or **Fridge** pad until the desired temperature is displayed. Press and hold button for **Turbo Cool** feature. The display will show **tC**. Press and hold button for **Turbo Freeze** feature. The display will show **tF**.

To turn off the cooling system press and hold the **Fridge** and **Ice Maker** buttons. To turn on, press **Fridge** or **Freezer**.

Turning the cooling system off stops the cooling to the refrigerator, but it does not shut off the electrical power.

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### Changing Temp. for Control Style D

Temperature Display is located on inside of left-hand refrigerator door. To change the temperature, press and release the **REFRIGERATOR** or **FREEZER** pad. The **ACTUAL TEMP** light will come on and the display will show the actual temperature. To change the temperature, tap either the **REFRIGERATOR** or **FREEZER** pad until the desired temperature is displayed.

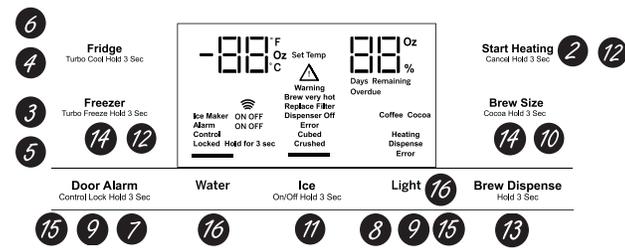
To turn **OFF** cooling system, press and hold the **REFRIGERATOR** and **FREEZER** pads simultaneously for 3 seconds. When cooling system is **OFF** the display should read **OF**. To turn **ON** cooling system, press either **REFRIGERATOR** or **FREEZER** pad. The display will show the preset temperature settings of **37°F (3°C)** for refrigerator and **0°F (-18°C)** for freezer.

Turning the cooling system off stops the cooling to refrigerator, but it does not shut off the electrical power.

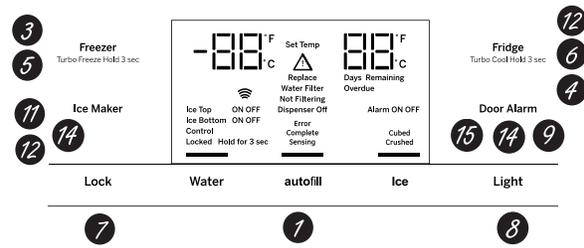
**NOTE:** For optimal temperature performance, we recommend to avoid placing food items directly at the air flow vents of the fresh food air tower and thus blocking the air flow.

# Controls

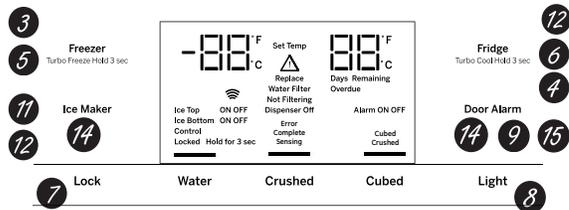
## Control Style A, External Controls PFE28P, PYE22P



## Control Style B, External Controls PFH28, PFE28K, DFE28, PFD28, PYE22K, PYD22, DYE22



## Control Style C, External Controls GFD28, GFE28, GFE26, GFS26, GYE22, GYS22



- 1 Hands-free Autofill\***  
Hands-free Autofill uses sensors to monitor container height to automatically dispense filtered water without having to activate the paddle.
- 2 Start Heating\***  
The Start Heating button is used to initiate the water heating for the Single Serve feature. To abort the Start Heating feature, press and hold the Start Heat button for 3 seconds.
- 3 Freezer temp control**  
Adjust freezer compartment temperature.
- 4 Fresh food temp control**  
Adjust fresh food compartment temperature.
- 5 TurboFreeze™ setting**  
Activate TurboFreeze to quickly restore freezer temperatures after frequent door openings.
- 6 TurboCool™ setting**  
Activate TurboCool to quickly restore fresh food temperature after frequent door openings.
- 7 Lock Controls**  
**Control Style A** - Press and hold the **Door Alarm** pad for 3 seconds to lock out ice and water dispenser and all feature and temperature buttons.  
**Control Styles B & C** - Press **Lock** pad and hold 3 seconds to lock out ice and water dispenser and all feature and temperature buttons.
- 8 Dispenser light**  
Lighting that can be turned on/off to light your dispenser.
- 9 Door Alarm**  
Sounds to alert when the freezer or fresh food doors have been left open. Press and hold **Door Alarm** pad and it will toggle the sound between low, high, and off.
- 10 Brew Size\***  
The Brew Size button is used to select the desired cup size for single serve. Press and hold the button for 3 seconds to toggle the brew type between **Coffee** and **Cocoa**.
- 11 Ice maker setting**  
Turn your ice makers on/off.
- 12 Cooling system On/Off**  
**Control Style A** - Press and hold **Freezer** and **Start Heating** simultaneously to turn cooling system off. To turn cooling system on press either the **Fridge** or **Freezer**.  
**Control Style B & C** - Press and hold **Fridge** and **Ice Maker** simultaneously for 3 seconds to turn the cooling system off. To turn cooling system on press either the **Fridge** or **Freezer**.
- 13 Brew Dispense**  
Press and hold **Brew Dispense** button for 3 seconds, but no longer than 6 seconds, to dispense coffee or cocoa.
- 14 F°/C°**  
**Control Style A** - Press and hold **Freezer** and **Brew Size** to switch between F°/C°.  
**Control Style B & C** - Press and hold **Ice Maker** and **Door Alarm** simultaneously for 3 seconds to switch between F°/C°.
- 15 Sound Control for pad chimes**  
**Control Style A** - Press and hold the **Light** pad: Once for High to Off, twice for Off to Low and three times for Low to High.  
**Control Styles B & C** - Press and hold the **Door Alarm** pad: Once for High to Off, twice for Off to Low and three times for Low to High.
- 16 High Altitude**  
**Control Style A (PYE and PFE only)** - Press and hold **Fridge** and **Door Alarm** for to toggle between Hi Al and Lo AL for high altitude and low altitude.

### Additional settings:

- Connected Home ready\* (PFE28P, PYE22P, PFH only)
- Water Filter\* - An indicator will illuminate when the filter needs to be replaced. When a new filter is installed the indicator will go off.

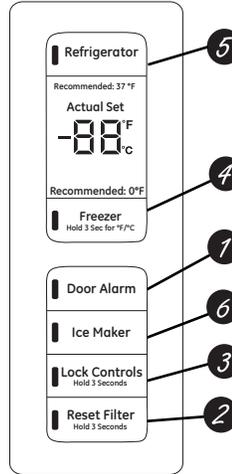
### Additional Mode:

- **Sabbath Mode**  
**Control Style A** - Press and hold **Alarm** and **Light** simultaneously for 3 seconds to enter/exit Sabbath mode.  
**Control Style B & C** - Press and hold **Lock** and **Light** simultaneously for 3 seconds to enter/exit Sabbath mode. Sabbath Mode will turn off or dim interior lights, temperature control and advanced features. Compressor will run on a timed defrost when in Sabbath mode.

\*Select Models Only

# Controls

## Controls Style D, Internal Controls GNE29, PWE23



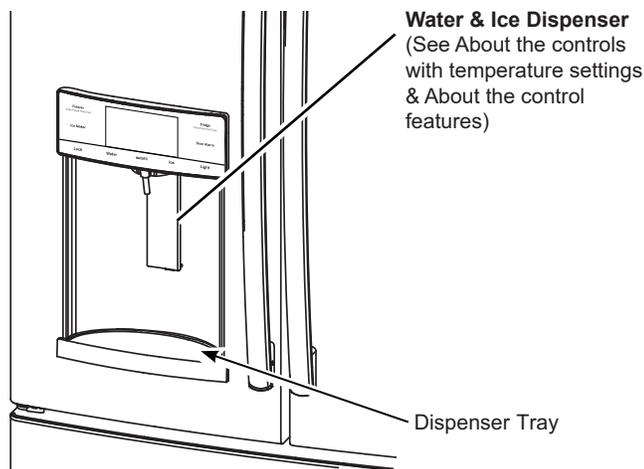
- 1 Door Alarm**  
Sounds to alert when the freezer or fresh food doors have been left open.
- 2 Reset Filter**  
Hold for 3 seconds after replacing filter.
- 3 Lock Controls**  
Press and hold 3 seconds to lock out ice and water dispenser and all feature and temperature buttons.

- 4 Freezer temp control**  
Adjust freezer compartment temperature
- 5 Refrigerator temp control**  
Adjust fresh food compartment temperature
- 6 Ice maker setting**  
Turn your ice maker on/off.

**Additional Mode:**

- **Sabbath Mode**  
Press and hold **Door Alarm** and **Ice Maker** simultaneously for 3 seconds to enter/exit Sabbath mode.

# Dispenser\*



**Water & Ice Dispenser**  
(See About the controls with temperature settings & About the control features)

Dispenser Tray

If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser paddle for at least five minutes to remove trapped air from the water line and to fill the water system. To flush out impurities in the water line, throw away the first six full glasses of water.

### To remove Dispenser Tray (Type A and B Only)

- Pull Dispenser Tray out until it stops.
- Locate tab in the center on the bottom and push up.
- Pull Dispenser Tray assembly out.
- Lift Dispenser Tray out at center notch to clean.

### To remove Dispenser Tray (Type C Only)

Grasp Dispenser Tray and pull firmly until it comes out.

### To reinstall Dispenser Tray (Type A and B Only)

- Place the Dispenser Tray cover on top of catch tray and position under the two plastic retainers on either side.
- Center Dispenser tray, and align with center guides.
- Push in until it locks firmly in place.

### To reinstall Dispenser Tray (Type C Only)

Line up the guide on tray bottom with track on dispenser and slide it in until it stops against the back of the dispenser.

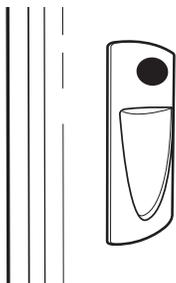
## ▲ WARNING Laceration Hazard

- Never put fingers or any other object into ice crusher discharge opening. Doing so can result in contacting the ice crushing blades and lead to serious injury or amputation
- Use a sturdy glass when dispensing ice. A delicate glass may break and result in personal injury.

## Important Facts About Your Dispenser

- Do not add ice from trays or bags to the door ice maker bucket. It may not crush or dispense.
- Avoid overfilling glass with ice and use of narrow glasses. Backed-up ice can jam the chute or cause the door in the chute to freeze shut. If ice is blocking the chute remove the ice bucket, poke it through with a wooden spoon.
- Beverages and foods should not be quick-chilled in the door ice maker bin. Cans, bottles or food packages in the storage drawer may cause the ice maker or auger to jam.
- To keep dispensed ice from missing the glass, put the glass close to, but not touching, the dispenser opening.
- Some crushed ice may be dispensed even though you selected **CUBED ICE**. This happens occasionally when a few cubes accidentally get directed to the crusher.
- After crushed ice is dispensed, some water may drip from the chute.
- Sometimes a small mound of snow will form on the door in the ice chute. This condition is normal and usually occurs when you have dispensed crushed ice repeatedly. The snow will eventually evaporate.

## To Use the Internal Water Dispenser\*



The water dispenser is located on the left wall inside the refrigerator compartment.

### To dispense water:

- 1 Hold the glass against the recess.
- 2 Push the water dispenser button.
- 3 Hold the glass underneath the dispenser for 2–3 seconds after releasing the dispenser button. Water may continue to dispense after the button is released.

If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser button for at least 5 minutes to remove trapped air from the water line and to fill the water system. During this process, the dispenser noise may be loud as the air is purged from the water line system. To flush out impurities in the water line, throw away the first 6 glassfuls of water.

**NOTE:** To avoid water deposits, the dispenser should be cleaned periodically by wiping with a clean cloth or sponge.

\*Select Models Only

## AUTOFILL\*

### To Use HANDS FREE AUTOFILL:

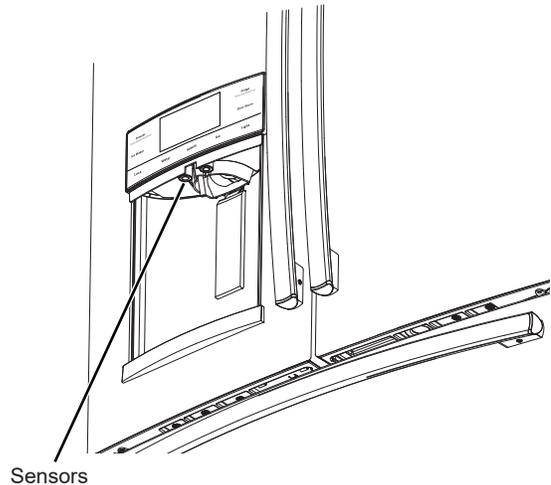
- Center container on Recess Dispenser Tray as far back as possible without activating paddle and remove hand from container
- Press **AUTOFILL**

### To Stop AUTOFILL

- Press **AUTOFILL** to stop.

### Important Facts about AUTOFILL

- For optimum results, use a uniform container between 4-8" (10-20 cm) tall and 2-6" (5-15 cm) wide.
- Fill level and functionality may vary on containers taller than 8" (20 cm) or wider than 6" (15 cm).
- Container volumes may vary, if error message "Not Found" is given, try a different container.
- AUTOFILL will time out.
- Handles, straws, and garnishes on the rim of the container may cause overflowing or variation in fill volumes.
- Splashing may occur depending on the location of the container, water flow rate, container shape, and ice cubes.
- Keep sensors clean with a clean damp cloth, and do not spray liquid or cleaners directly on sensors
- AUTOFILL works best with household water pressure of 60 to 100 psi (414 to 689 kPa).
- Ice in container may affect fill volume. If issues are experienced, use less ice.



## Single Serve Keurig K-Cup Brewer\*

### Important Facts about HOT WATER

#### **⚠ WARNING**



#### **Scalding Hazard.**

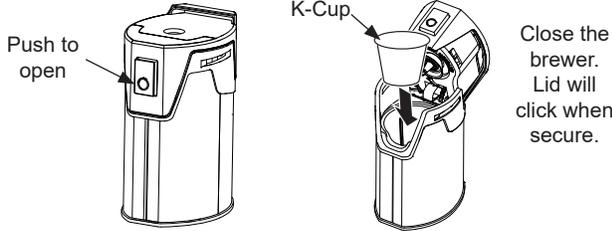
- The water coming from the dispenser is very hot and can cause scalds or burns. **Read all warnings on page 5 prior to use.**
- Do not permit children to use the brewer.
- Always use a container that is suitable for hot liquids (ceramic, foam, etc.)
- Do not brew into a mug made of glass. Doing so may cause the glass to crack or break.
- If you live above 5000 feet (1524 meters), press **Fridge** and **Door Alarm** and control will cycle from Low Altitude (Lo AL) to High Altitude (Hi AL).
- **DO NOT** use the hot water dispenser immediately after installing a new water filter as it may result in spurting of hot water. Dispense cold water for about 5 minutes to purge air from the system prior to dispensing hot water.

\*Select Models Only

# Single Serve Keurig K-Cup Brewer\* (Cont.)

## How to use the single serve dispenser

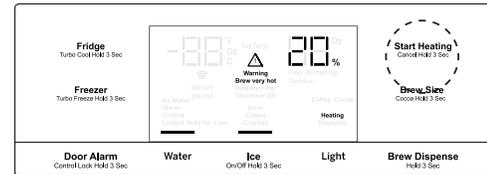
- 1 Load the K-Cup Brewer**  
 Insert a Keurig K-Cup pod into the brewer and press down firmly (you will hear a popping sound).



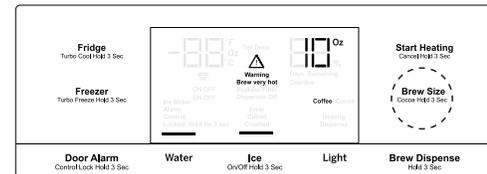
**⚠ CAUTION**      **Cut/Puncture Hazard.**

- There are two sharp needles located inside the K-Cup brewer. To avoid risk of injury, do not put your fingers inside the brewer. Use caution when cleaning.
- Keep the K-Cup brewer out of the reach of children, as they may be injured in using the K-Cup brewer incorrectly.

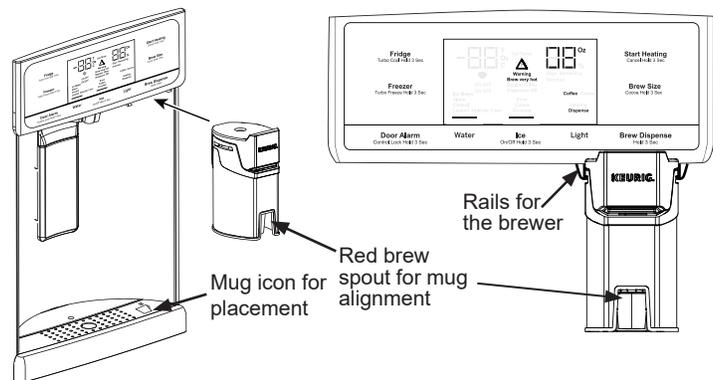
- 2 Two Ways To Brew**
1. Press the **Start Heating** button.
  - OR
  2. Initiate heating with the GE Kitchen App. Download the App "GE Kitchen". Visit [GEAppliances.com/connect](http://GEAppliances.com/connect) for more information.\*\*



- 3 Change Brew Size**
- Press the **Brew Size** button any time during the heating cycle to choose 6, 8, or 10 oz. The default size is 8 oz. Ensure the mug being used is large enough for the size selected.
- NOTE:** Press and hold the **Brew Size** button for 3 seconds to toggle between Coffee and Cocoa. The default is **Coffee**.

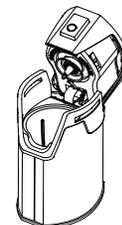


- 4 Dispense**
- Once the heating process is complete, the Dispense light on the display will flash.
- To dispense, slide the brewer into the rails. Make sure the brewer is pushed all the way into the bracket. Place your mug on the drip tray mug icon, under the red brew spout. Press and hold **Brew Dispense** for 3 seconds until you hear the dispenser engage.



## Cleaning the brewer

- The K-Cup brewer is top rack dishwasher safe.
- It is recommended to rinse it thoroughly after washing to remove all soap residue.
- Periodic cleaning of dispenser recess area is recommended as staining may occur with usage of the K-Cup brewer.



\*Select Models Only    \*\* For US and US Territories Only.

# Appliance Communication

## GE WiFi Connect\*\*

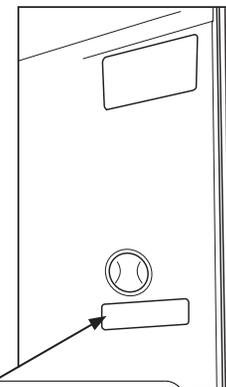
(for customers in the United States, its territories, and Canada)

## GE WiFi Connect Enabled\* (PFE28P, PFD28, PYD22, PYE22P, PFH models only)

If your refrigerator has a Connected Appliance information label located on the inside as shown, your refrigerator can be connected to your WiFi network, allowing it to communicate with your smart phone for remote monitoring, control and notifications. Depending on the refrigerator model you have, you either have a WiFi communication card built into the product, or a port for an external WiFi ConnectPlus Module (sold separately).

Please visit [GEAppliances.com/connect](http://GEAppliances.com/connect) to learn more about connected appliance features, and to learn what connected appliance apps will work with your Smart Phone.\*\*

To use your WiFi, press **Water** and **Light** on the control panel.



| Connected Appliance Information |                         |
|---------------------------------|-------------------------|
| Contains FCCID: ZKJ-WCATA003    | Network: GE_MODULE_XXXX |
| Contains IC: 10229A-WCATA003    | Password: XXXXXXXXX     |
| MAC ID: D8-28-C9-XXXXXXXX       | PT. NO. 257C2110G001    |

## GE WiFi Connect Optional \*

Your refrigerator is **GE WiFi Connect** compatible using the **GE ConnectPlus** module that is provided with your refrigerator. To connect this appliance to the internet you will need to attach the module to your appliance through the communication port in the appliance. The **GE ConnectPlus** will allow your appliance to communicate with your smart phone for remote appliance monitoring, control and notifications. Please visit [GEAppliances.com/connect](http://GEAppliances.com/connect) to learn more about connected appliance features, to learn what connected appliance App's will work with your Smart Phone and to learn where you can purchase a **GE ConnectPlus**.\*\*

WiFi Connectivity: For assistance with the appliance or the **ConnectPlus** network connectivity (for models that are WiFi enabled or WiFi optional), please call **1-800-220-6899**.

## REGULATORY INFORMATION

### FCC/IC Compliance Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

**Labelling:** Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.

**ConnectPlus module only (or similar communication module)**

**RF Exposure** - This device is only authorized for use in a mobile application. At least 20 cm of separation distance between the **ConnectPlus** device and the user's body must be maintained at all times.

\*Select Models Only

\*\* For US, US Territories and Canada Only.

# Water Filter Cartridge - RPWFE

## Water Filter Cartridge

The water filter cartridge is located in the fresh food interior on the left side wall, near the top.

Select models use radio frequency identification (RFID) to detect leaks and monitor filter status. The RFID technology is certified by the FCC.

**FCCID: ZKJ-EBX1532P001 ICID:  
10229A-EBX1532P001**

**“This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.”**

**“This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.”**

## When to Replace the Filter Cartridge

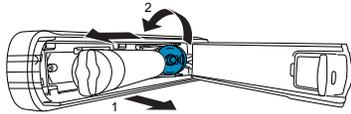
The filter cartridge should be replaced every six months or earlier if 170 gallons (643.52 liters) of water has been dispensed or the flow of water to the dispenser or icemaker decreases.

**Touch Screen Models:** A filter status message will appear on the screen when the water filter needs to be replaced. The filter status will automatically update when the filter is replaced.

**Non-touch Screen Models:** A filter indicator light will illuminate on the screen when the water filter needs to be replaced.

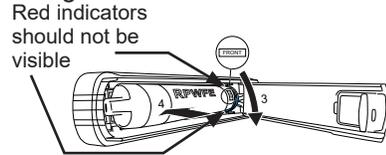
## Removing the Filter Cartridge/Bypass Plug

1. Remove the old cartridge or bypass plug by opening the filter door and pulling on the bottom of the cartridge/bypass plug to disengage it from the filter clips. Swing the cartridge/bypass plug outward until you hear the 'click' of the cartridge holder engaging with the bracket.
2. Twist the cartridge/bypass plug one-quarter turn counter-clockwise. After twisting, remove the cartridge/bypass plug by pulling it away from the cartridge holder. A small amount of water may drip out.



## Installing the Filter Cartridge/Bypass Plug

1. Align the filter cartridge/bypass plug with the cartridge holder with the word "FRONT" facing the top of the unit. Push the cartridge/bypass plug toward the rear of the unit until it is fully seated. Twist the filter cartridge/bypass plug clockwise one-quarter turn, until the word "FRONT" is facing outward.



2. While continuing to ensure cartridge/bypass plug is fully seated in the holder, gently swing the filter inward until it is in position. If filter will not swing easily, check to ensure filter is properly aligned and fully seated within the cartridge holder. The RED indicators should not be visible.

**NOTE:** It is normal for water to appear discolored during the initial system flush. Water color will return to normal after first few minutes of dispensing.

## Filter Bypass Plug

To reduce the risk of property damage due to water leakage, you **MUST** use the filter bypass plug when a replacement filter cartridge is not available. Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, visit us on-line at [geappliances.com/service](http://geappliances.com/service). In Canada, visit [geappliances.ca/service](http://geappliances.ca/service). The dispenser and icemaker will not operate without either the filter or the bypass plug installed. The bypass plug is installed in the same way as a filter cartridge."

**⚠ WARNING**  **SCALDING HAZARD.\***

Use of the hot water dispenser prior to purging air from the system may result in spurting of hot water and lead to hot water scalding. Follow the instructions above to purge all air from the system through the cold water dispenser prior to using the hot water dispenser.

\*Select Models Only

**⚠ WARNING** To reduce the risk associated with choking, do not allow children under 3 years of age to have access to small parts during the installation of this product. The disposable filter cartridge should be replaced every 6 months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.

For the maximum benefit of your filtration system, GE Appliances, a Haier company, recommends the use of GE Appliances-branded filters only. Using GE Appliances-branded filters in GE Appliances refrigerators provides optimal performance and reliability. Our filters meet rigorous industry NSF standards for safety and quality that are important for products that are filtering your water. There is no assurance that brands other than GE Appliances filters meet our standards for quality, performance and reliability.

If you have questions, or to order additional filter cartridges, visit [gewaterfilters.com](http://gewaterfilters.com). In Canada, visit [cafeappliances.ca/service](http://cafeappliances.ca/service) or consult the yellow pages for the nearest Camco Service Center.

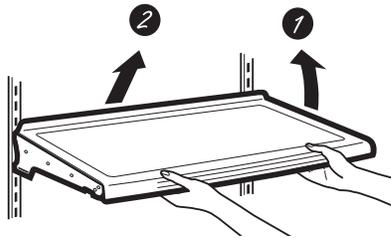
# Fresh Food Storage Options

## Rearranging the Shelves

Shelves in the refrigerator compartment are adjustable.

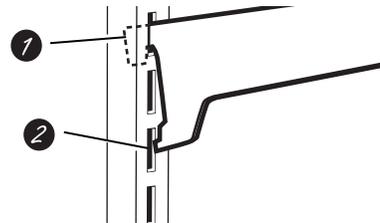
**To remove:**

- 1 Remove all items from the shelf.
- 2 Tilt the shelf up at the front.
- 3 Lift the shelf up at the back and bring the shelf out.



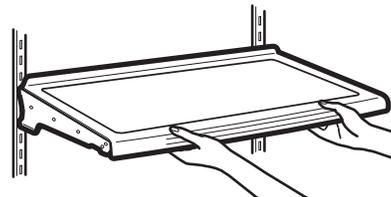
**To replace:**

- 1 While tilting the shelf up, insert the top hook at the back of the shelf in a slot on the track.
- 2 Lower the front of the shelf until the bottom of the shelf locks into place.



## Spillproof Shelves

Spillproof shelves have special edges to help prevent spills from dripping to lower shelves.

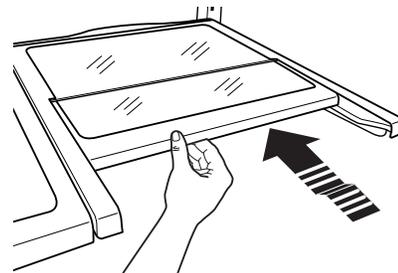


## Quick Space Shelf \*

This shelf splits in half and slides under itself for storage of tall items on the shelf below.

This shelf can be removed and replaced or relocated (just like spillproof shelves).

**NOTE:** The back half of the Quick Space Shelf is not adjustable.



\*Select Models Only

# Fresh Food Storage Options

## Right Door Bins

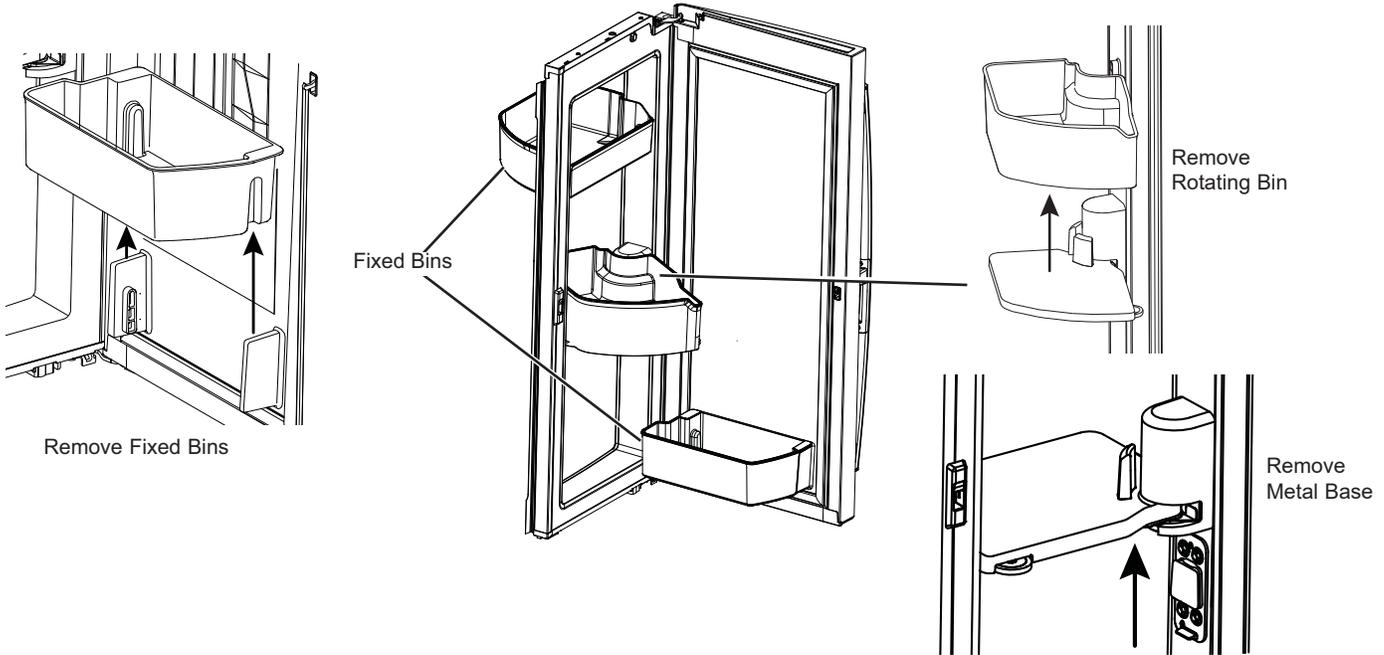
**FIXED BINS** can easily be carried from refrigerator to work area.

**To remove:** Lift bin straight up, then pull out.

### ROTATING BIN:

**To remove:** Rotate bin outward then lift straight up. To remove Place hand under metal base and lift up.

**To remove Metal Base:** Place hand under metal base and lift up.



## Left Door Bins

### DISPENSER MODELS - FIXED BIN\*

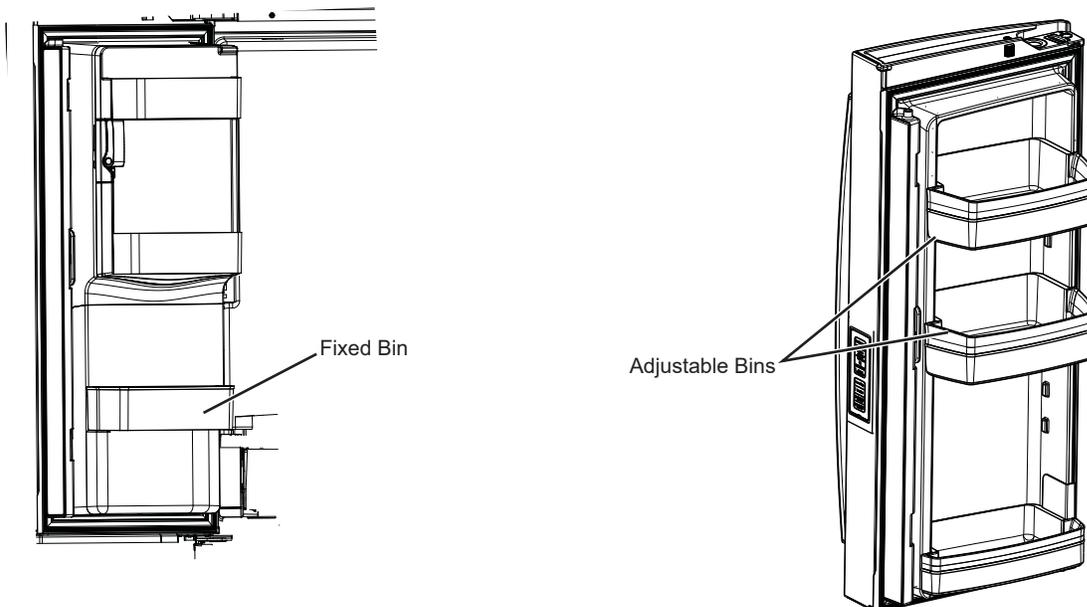
**To remove:** Lift the bin straight up, then pull out.

The ice maker door bins are not interchangeable, note the location upon removal and replace the bin in its proper location.

### NON-DISPENSER MODELS - ADJUSTABLE BINS\*

Adjustable bins can easily moved up or down the inside of the door to give better flexibility for storage.

**To remove:** Lift bin straight up, then pull out.



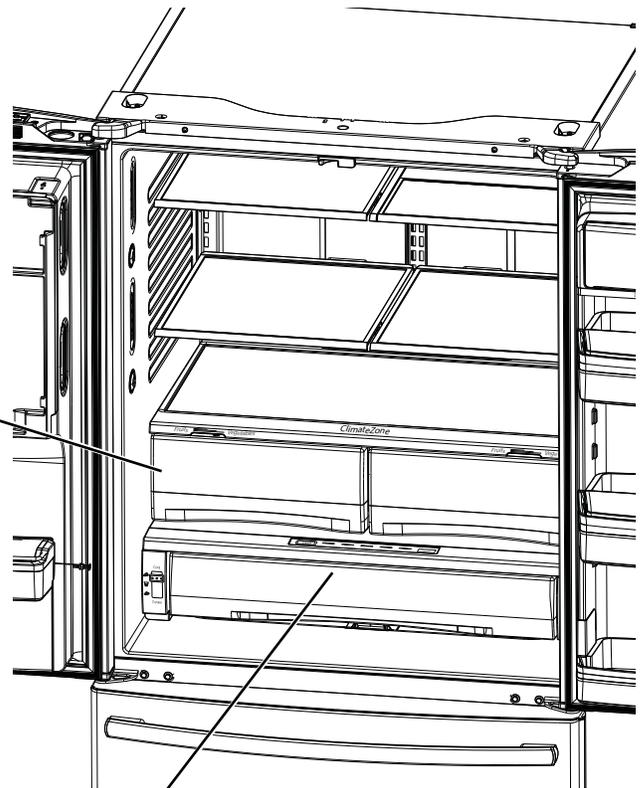
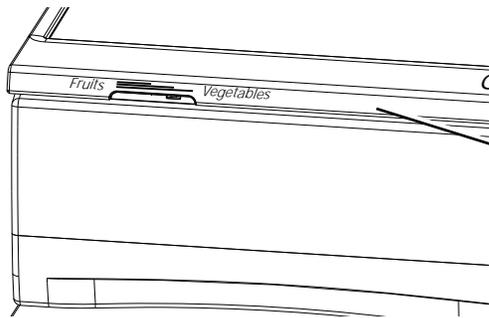
\*Select Models Only

# Climate Zone & Temperature Controlled Drawer

## ClimateZone

Keep fruits and vegetables organized in separate compartments for easy access.

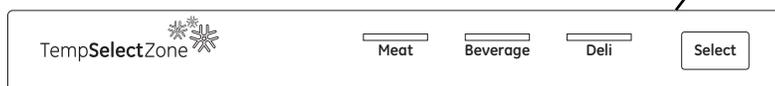
Excess water that may accumulate in the bottom of the drawers or under the drawers should be wiped dry.



## Temperature Controlled Drawer\*

The Temperature Controlled Drawer is a full-width drawer with adjustable temperature control. This drawer can be used for large miscellaneous items.

To change setting, press select button.



32° 34° 38°

**⚠ CAUTION Laceration Hazard.**

Do not store glass bottles at this setting. If they are frozen, they can break and result in personal injury.

**Note:** Temperatures indicate the appropriate temperatures for the food and actual temperatures may vary based on normal operation and other factors such as door openings and fresh food set point.

\*Select Models Only

# Climate Zone & Temperature Controlled Drawer

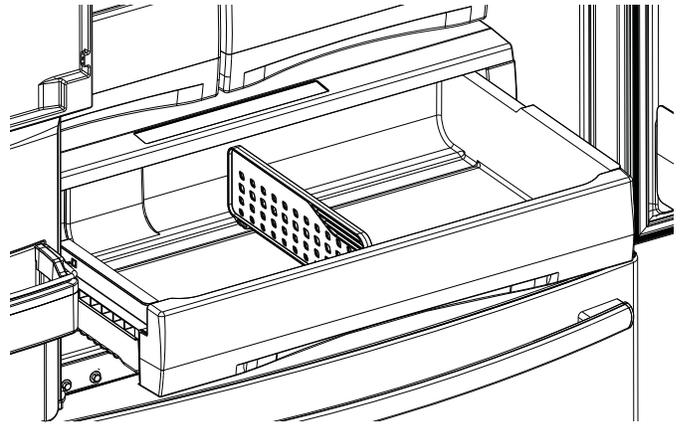
## How to Remove and Replace Drawer

### To remove:

- 1 Pull the drawer out to the stop position.
- 2 Lift the front of the drawer up and out.

### To replace:

- 1 Pull left and right slides until fully extended.
- 2 Place drawer back in first and rotate drawer front down to seat on slide.
- 3 Push the drawer in to closed position.



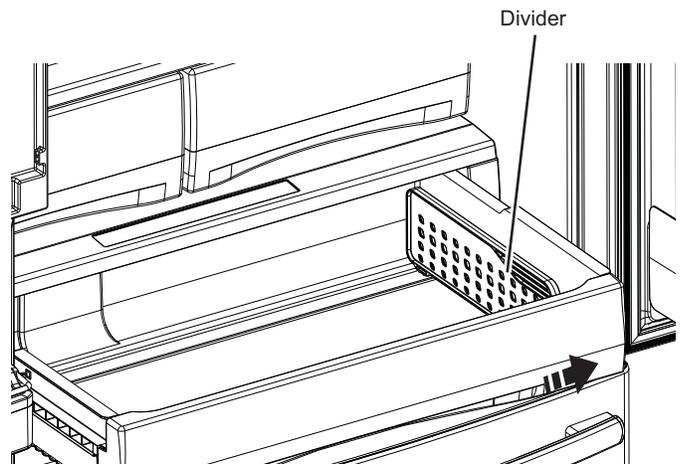
## How to Remove and Replace Drawer Divider\*

### To remove:

- 1 Pull the drawer out to the stop position.
- 2 Raise the front side of the divider to unhook it from the rear wall of the drawer.

### To replace:

- 1 Hook the back of the divider over the rear wall of the drawer.
- 2 Push the divider down.

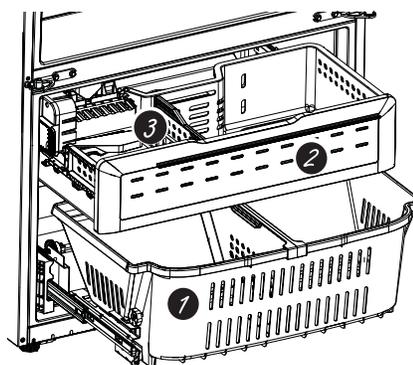


\*Select Models Only

# Baskets, Drawers, and Bins

## Freezer Basket and Drawer

- ① Basket.
- ② Drawer
- ③ Ice Bucket \* (Available on Non-Dispense models only. Available as a IM Kit on some models)



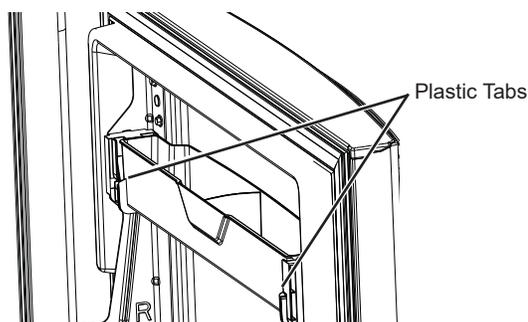
## Non-Adjustable Bin in the Freezer\*

### To remove:

Push in plastic tab on either left or right side

### To replace:

Slide bin into location until it locks into place.



## Basket Removal

### To remove, standard depth models only:

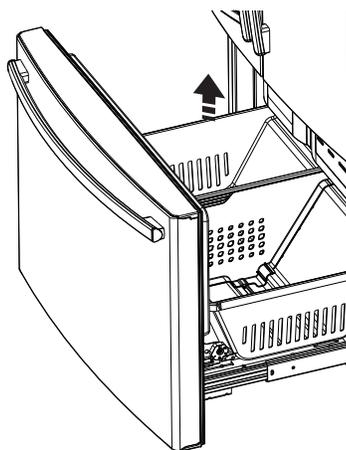
1. Open freezer door to the stop position.
2. Remove freezer door bin by pushing plastic tab on either left or right side to release bin hinge pin.
3. Remove freezer basket by lifting up the rear of the basket and moving basket rearward until the front of the basket can be rotated upward and out.
4. Lift it out to remove.

### To remove, counter depth models only:

1. Open fresh food doors.
2. Open freezer door to the stop position.
3. Remove freezer basket by lifting up the rear of the basket and rotate it upward.
4. Lift it out to remove.

### To replace:

Reverse step 1 through 4 to replace.



\*Select Models Only

# Automatic Ice Maker

A newly installed refrigerator may take 12 to 24 hours to begin making ice.

**⚠ WARNING** Connect to potable water supply only.

A cold water supply is required for automatic icemaker operation. The water pressure must be between 40 and 120 psi (275-827 kilopascals).

## Automatic Ice maker\*

The ice maker will produce seven cubes per cycle approximately 100–130 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

The ice maker will fill with water when it cools to 15°F (-10°C). A newly installed refrigerator may take 12 to 24 hours to begin making ice cubes.

If the refrigerator is operated before the water line connection is made to the unit or if the water supply to an operating refrigerator is turned off, make sure that the ice maker is turned off. Once the water has been connected to the refrigerator, the ice maker may be turned on. See the table below for details.

You may hear a buzzing sound each time the ice maker fills with water.

Throw away the first few batches of ice to allow the water line to clear.

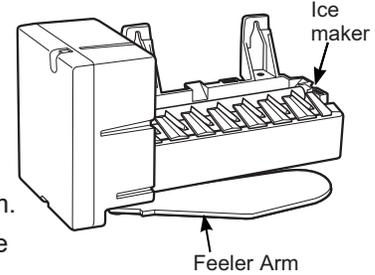
Be sure nothing interferes with the sweep of the feeler arm.

When the bin fills to the level of the feeler arm, the ice maker will stop producing ice. It is normal for several cubes to be joined together.

If ice is not used frequently, old ice cubes will become cloudy, taste stale and shrink.

**NOTE:** In homes with lower-than-average water pressure, you may hear the ice maker cycle multiple times when making one batch of ice.

**⚠ CAUTION** To minimize the risk of personal injury, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.

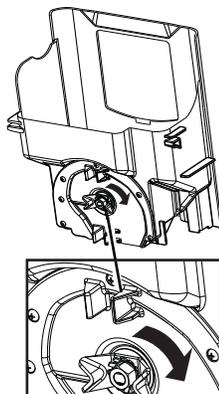
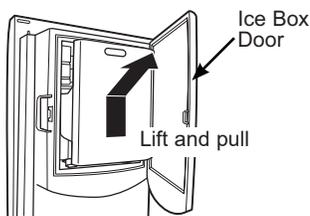


## How to Turn the Ice Maker On/Off

| Display Type<br>(See Page 8) | Model #  | How to turn the ice maker on/off  |
|------------------------------|--|---|
| Control Style A              | PFE28P, PYE22P   | Use the "ICE" button on the control. See <b>Controls</b> , pages 10 & 11.       |
| Control Style B, C           | PFH28, PFE28K, PFD28, DFE28, GFE28, GFD28, GFE26, GFS26, PYD22, PYE22K, DYE22K, GYE22, GYS22 | Use the "ICE MAKER" button on the control. See <b>Controls</b> , pages 10 & 11. |
| Control Style D              | GNE29, PWE23   | Use the "ICE MAKER" button on the control. See <b>Controls</b> , pages 10 & 11. |

## Ice Bucket and Dispenser\*

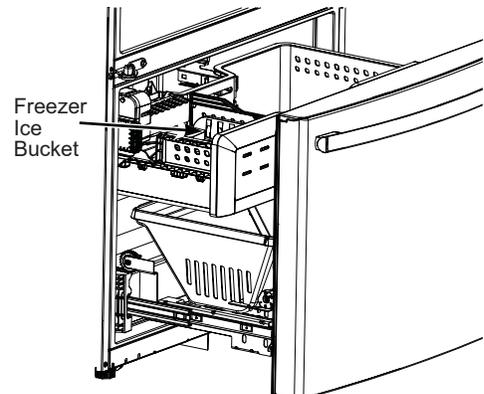
- Open the ice box door on inside of the left door.
- Pull up and out on the ice bucket in the left hand door to remove it from the compartment.
- To replace the ice bucket, set it on the guide brackets and push until the ice bucket seats properly.
- If bucket cannot be replaced, rotate the ice bucket fork 1/4 turn clockwise.



## Ice Maker (Available on Non Dispense models, also available as IM Kit for some models)

There is additional ice storage in the freezer compartment drawer.

- Open the freezer drawer.
- The ice bucket is located on the left side of the upper basket.
- Pull the upper basket forward to remove the ice bucket.



\*Select Models Only

# Care and Cleaning

## Cleaning the Outside

### Directions for Cleaning Outside Surfaces, Door Handles, and Trim

| DO USE  | DO NOT USE   |
|---|--|
| Soft, clean cloth or sponge   | Abrasive cloths, scrubbing sponges, scouring or steel wool pads  |
| Mild detergent mixed with warm water<br>Approved stainless steel cleaners; Visit the GE Appliances parts store for approved stainless steel cleaners: <b>GEAppliancesparts.com</b> or call <b>877.959.8688</b><br><br>Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ can be used to remove surface rust, tarnish and small blemishes on stainless steel surfaces only. | Abrasive powders or sprays<br>Window Sprays or Ammonia<br>Citrus or plant oil-based cleaners<br>Acidic or vinegar-based cleaners<br>Oven cleaners<br>Cleaners containing acetone (propanone)<br>Any cleaner with WARNING about plastic contact |

**NOTE: DO NOT** allow stainless steel cleaner to come in contact with any plastic parts such as trim pieces, handle hardware and liners. If unintentional contact of cleaners with plastic parts does occur, clean plastic part with a sponge and mild detergent mixed with warm water.

## Cleaning the Inside

**To help prevent odors**, leave an open box of baking soda in the refrigerator and freezer compartments.

### Unplug the refrigerator before cleaning.

If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use an appliance wax polish on the inside surface between the doors.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

**To clean the inside metal panel\***, open the outer door using the Door in Door Latch. Clean the panel with a mild detergent and then wipe dry with a soft cloth. Do not use any stainless steel cleaner on the panel as it may damage the surrounding plastic.

**CAUTION** Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

Do not wash any plastic refrigerator parts in the dishwasher.

## Behind the Refrigerator

Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

Raise the leveling legs located at the bottom front of the refrigerator.

Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.

Lower the leveling legs until they touch the floor.

**WARNING**  **ELECTRICAL SHOCK HAZARD**

**When pushing the refrigerator back, make sure you don't roll over the power cord or water supply line.**

\*Select Models Only

# Care and Cleaning

## Preparing for Vacation

For long vacations or absences, remove food and unplug the refrigerator. Clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the doors open.

If the temperature can drop below freezing, have a qualified service technician drain the water supply system to prevent serious property damage due to flooding.

1. Turn refrigerator off or unplug the refrigerator.
2. Empty ice bucket
3. Turn water supply off

**If you cut the water supply off, turn off the ice maker.**

Upon returning from vacation:

1. Replace the water filter.
2. Run 2 gallons (7.57 liters) of water through the cold water dispenser (about 5 minutes) to flush the system.

## Preparing to Move

Secure all loose items such as shelves and drawers by taping them securely in place to prevent damage.

When using a hand truck to move the refrigerator, do not rest the front or back of the refrigerator against the hand truck. This could damage the refrigerator.

Handle only from the sides of the refrigerator.

Be sure the refrigerator stays in an upright position during moving.

# Replacing the Lights

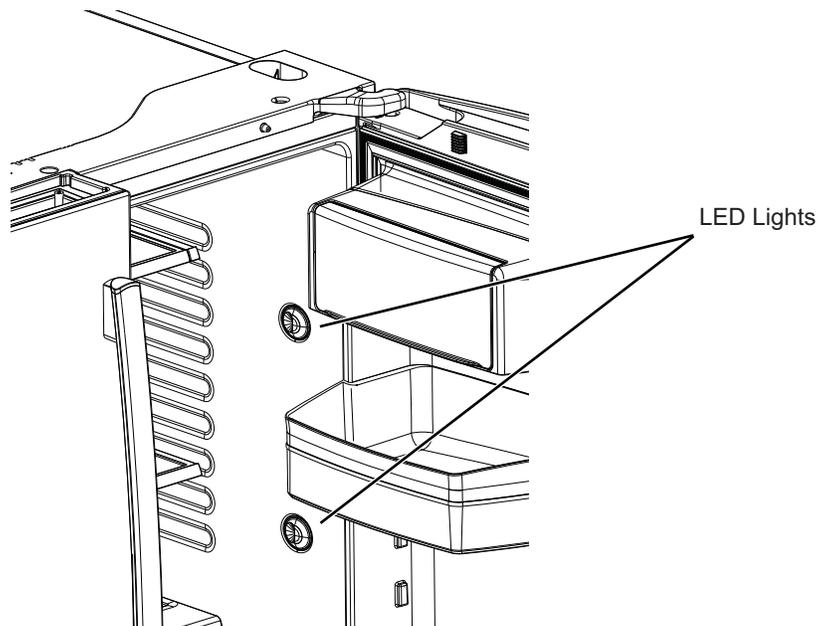
## Refrigerator Lights (LEDs)

Appearance may vary by model.

There is LED lighting in fresh food compartment and on the bottom of the fresh food doors to light the freezer compartment.\*

An authorized technician will need to replace the LED light.

If this assembly needs to be replaced, call GE Appliances Service at 1.800.432.2737 in the United States or 1.800.561.3344 in Canada.



\*Select Models Only

# Installation Instructions

## Refrigerator GE and GE Profile™ models

Questions? Call 800.GE.CARES (800.432.2737) or visit our Website at: [GEAppliances.com](http://GEAppliances.com)  
In Canada, call 1.800.561.3344 or visit our Website at: [GEAppliances.ca](http://GEAppliances.ca)

### BEFORE YOU BEGIN

Read these instructions completely and carefully.

**⚠ WARNING**  **Tip Over Hazard.**

Built-in style models (model PYE, GYE, GYS, PWE, and ZWE) are top heavy, especially with any doors open. These models must be secured with the anti-tip floor bracket to prevent tipping forward, which could result in death or serious injury. Read and follow the entire installation instructions for installing the anti-tip floor bracket packed with your refrigerator.

- **IMPORTANT** — Observe all governing codes and ordinances. Save these instructions for local inspector's use.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical skills.
- **Completion time** – Refrigerator Installation can vary  
Water Line Installation 30 minutes
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

### PREPARATION

#### MOVING THE REFRIGERATOR INDOORS

If the refrigerator will not fit through a doorway, the refrigerator door and freezer drawer can be removed.

- To remove the refrigerator door, see the Installing the Refrigerator section.
- To remove the freezer drawer, see the Removing the Freezer Drawer section.

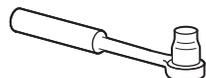
#### WATER SUPPLY TO THE ICE MAKER AND DISPENSER

If the refrigerator has an ice maker, it will have to be connected to a cold water line. A GE Appliances water supply kit (containing tubing, shutoff valve, fittings and instructions) is available at extra cost from your dealer, by visiting our website at [GEAppliances.com](http://GEAppliances.com) (in Canada at [GEAppliances.ca](http://GEAppliances.ca)) or from Parts and Accessories, 888.959.8688 (in Canada 1.800.661.1616).

### TOOLS YOU MAY NEED



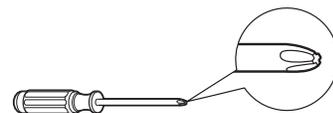
Adjustable Wrench



3/8" Socket Ratchet/Driver



1/8", 3/32", 1/4" & 5/32" Allen Wrenches



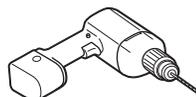
Phillips-Head Screwdriver



1/4" Outer Diameter Compression Nut and Ferrule (sleeve)



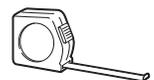
Pencil



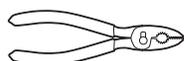
1/8" Drill Bit and Electric or Hand Drill



1/4" Nut Driver



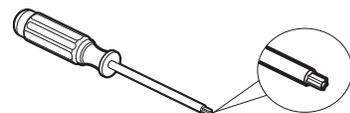
Tape Measure



Pliers



Flat-Head Screwdriver



Torx T20, T25

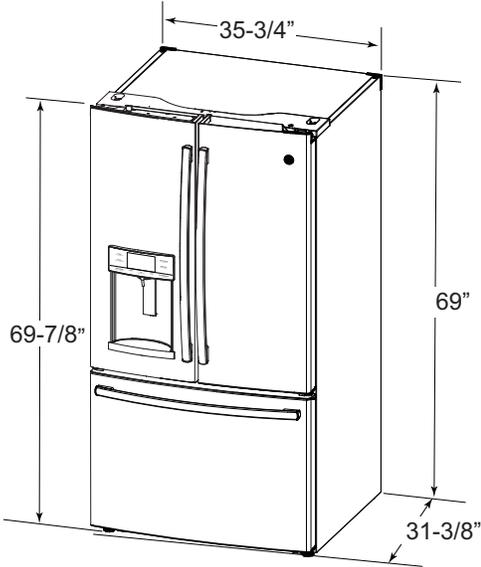


Level

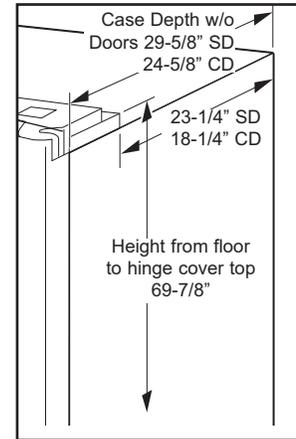
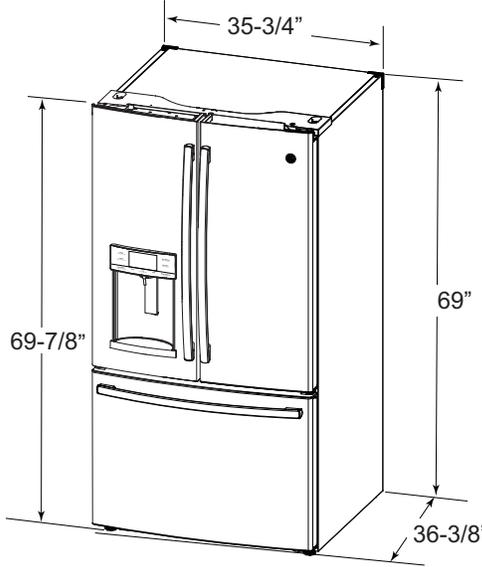
# Installation Instructions

## DIMENSIONS All measurements are given with leveling leg fully retracted.

### Counter Depth (CD) Models Only



### Standard Depth (SD) Models Only



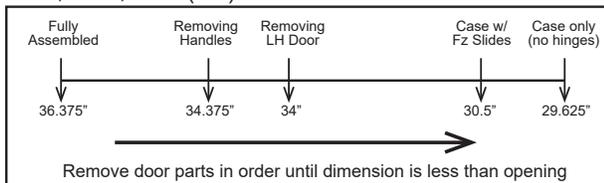
Additional Dimensions

|   | SD      | CD      |
|---|---------|---------|
| Overall Height to Top of Hinge Cover              | 69-7/8" | 69-7/8" |
| Height to Top of Cabinet                          | 69"     | 69"     |
| Case Depth without Doors                          | 29-5/8" | 24-5/8" |
| Overall Exterior Case Width                       | 35-3/4" | 35-3/4" |
| Overall Exterior Depth Doors/Drawers with Handles | 36-3/8" | 31-3/8" |

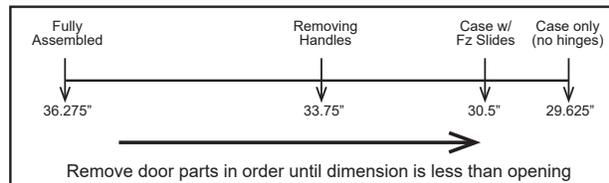
## MOVING THE REFRIGERATOR

- Using the chart below determine if the width of your passageway can accommodate the depth of the refrigerator. Ensure you have clearance to prevent damage to the refrigerator before safely moving it to the final location.
- If passageways are large enough to accommodate the refrigerator without removing the handles skip to Step 6. Leave tape, film and all packaging on doors until the refrigerator is in the final location.
- NOTE: Use a padded hand truck or moving straps to move this refrigerator. Place the refrigerator on the hand truck with a side against the truck. We strongly recommend that two people move and complete this installation.**

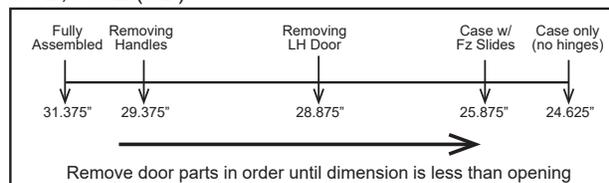
If your model number starts with PFE, PFH, PFD, GFD, GFE, GFS, DFE (SD)



If your model number starts with GNE (SD)



If your model number starts with DYE, GYE, GYS, PYE, PYD, PWE (CD)



# Installation Instructions

## INSTALLING THE REFRIGERATOR

### REFRIGERATOR LOCATION

- Do not install the refrigerator where the temperature will go below 60°F (16°C) because it will not run often enough to maintain proper temperatures.
- Do not install the refrigerator where the temperature will go above 100°F (37°C) because it will not perform properly.
- Do not install the refrigerator in a location exposed to water (rain, etc.) or direct sunlight.
- Install it on a floor strong enough to support it fully loaded.

### CLEARANCES

Allow the following clearances for ease of installation, proper air circulation and plumbing and electrical connections.

|       |             |                     |
|-------|-------------|---------------------|
| Sides | 1/8" (3 mm) |                     |
| Top   | 1" (25 mm)  | Cabinet/Hinge Cover |
| Back  | 2" (50 mm)  |                     |

### REMOVING THE REFRIGERATOR DOORS

- **IMPORTANT NOTE:** This refrigerator is 36<sup>1</sup>/<sub>4</sub>" deep (31<sup>1</sup>/<sub>4</sub>" for CD models). Doors and passageways leading to the installation location must be at least 36<sup>1</sup>/<sub>4</sub>" wide in order to leave the doors and handles attached to the refrigerator while transporting it into the installation location. If passageways are less than 36<sup>1</sup>/<sub>4</sub>", the refrigerator doors and handles can easily be scratched and damaged. The top cap and doors can be removed to allow the refrigerator to be safely moved indoors. If passageways are less than 31<sup>1</sup>/<sub>4</sub>", start with Step 1.
- If it is not necessary to remove doors, skip to Step 11. Leave tape and all packaging on doors until the refrigerator is in the final location.
- **NOTE:** Use a padded hand truck to move this refrigerator. Place the refrigerator on the hand truck with a side against the truck. We strongly recommend that **TWO PEOPLE** move and complete this installation.

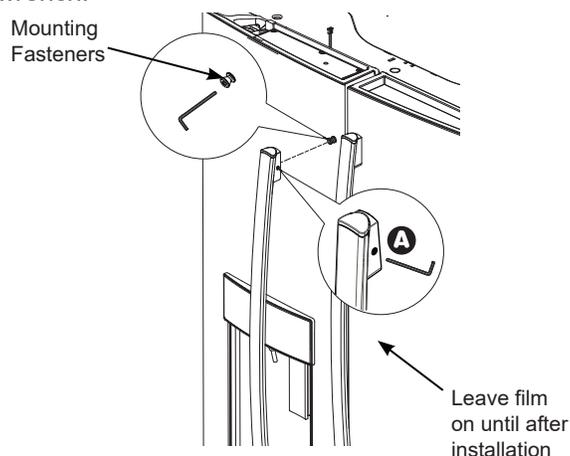
### 1 REMOVE THE FRESH FOOD DOOR HANDLE

Handle Design varies based on models, however Installation is same.

Stainless steel and plastic handles:

- ▲ Loosen the set screws with the 1/8" Allen wrench and remove the handle.

**NOTE:** If the handle mounting fasteners need to be tightened or removed, use a 1/4" Allen wrench.



### 1a FOR DOOR IN DOOR MODELS ONLY

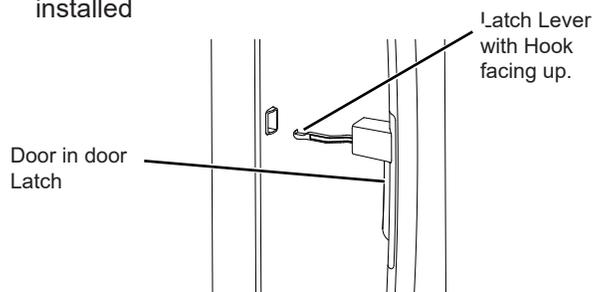
**To Remove the Handle:**

- Open the outer door by pressing the Door in Door latch.
- Loosen the set screws as shown in Step 1.

**To Install the Handle:**

- Align the lever with the opening on the outer door. Make sure the hook is pointed up.
- Insert the latch lever into the opening and align the handle with the mounting fasteners.
- Once the handle is flush with the outer door, tighten the set screws.

Do not remove tape from door until handle is installed



# Installation Instructions

## INSTALLING THE REFRIGERATOR (Cont.)

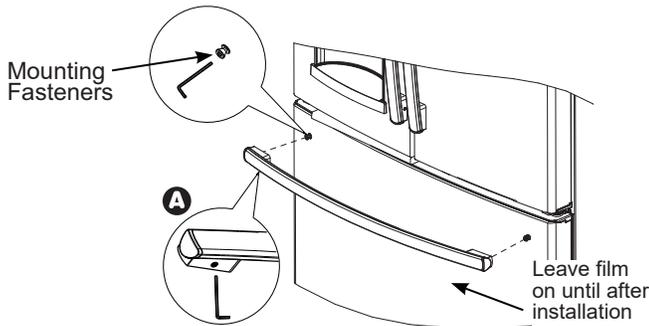
### 2 REMOVE THE FREEZER DOOR HANDLE

Handle Design varies based on models, however Installation is same.

Stainless steel and plastic handles:

- A Loosen the set screws with the 1/8" Allen wrench and remove the handle.

**NOTE:** If the handle mounting fasteners need to be tightened or removed, use a 1/4" Allen wrench.



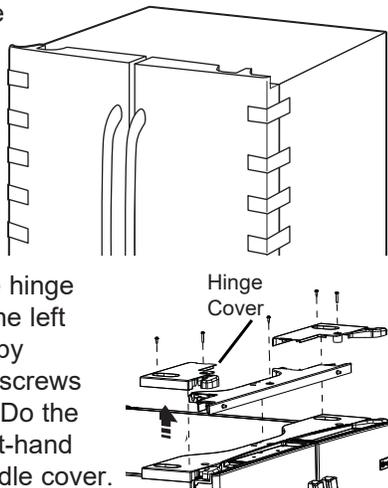
Reinstall the handles using the same procedure as removing.

### 3 REMOVE REFRIGERATOR DOORS

**WARNING** Follow all steps for removing and reinstalling the door. Failure to follow these instructions, leaving off parts, or overtightening screws, can lead to the door falling off and result in injury and property damage.

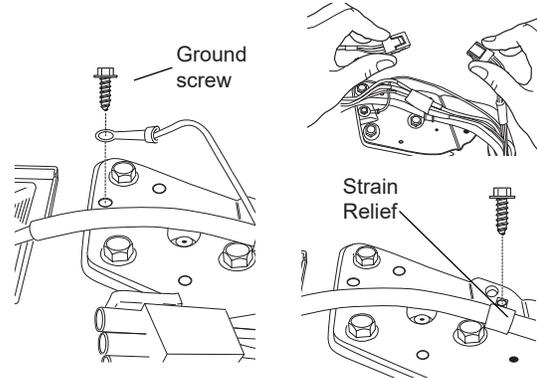
- A Securely tape the door shut with masking tape or have a second person support the door.

- B Start with left-hand door first: Remove the hinge cover on top of the left refrigerator door by removing all hex screws and pulling it up. Do the same for the right-hand door and the middle cover.

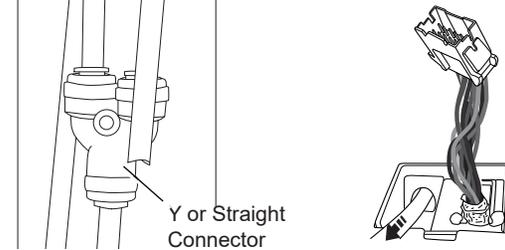


### 3 REMOVE THE REFRIGERATOR DOORS (cont)

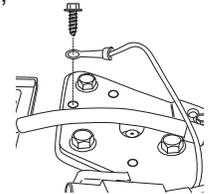
- C Disconnect electrical connectors coming from each door located under the hinge covers. Remove the 1/4" hex head screw to disconnect the ground wire from the hinge. Remove the 1/4" hex head screw to remove the strain relief from the water line.



- D Disconnect the water line from the back of the unit by pressing down on the dark grey collar while pulling up on the water line. Pull water line through case conduit from the top to free the line for door removal. The water line is more than 4' long and may need to be taped to Door for accessibility when reinstalling.



- E Using a 3/8" socket ratchet/driver, remove the screws securing the top hinge to the cabinet, then lift the hinge straight up to free the hinge pin from the location in the top of the door.



### CAUTION Lifting Hazard

Single person lift could cause injury. Use assistance when handling, moving or lifting the doors.

**NOTE:** when removing door, to prevent damage to door and electronics, carefully place the door in a proper location.

**NOTE:** The lower door hinge pin and hinge are keyed and must be matched correctly for the door to self close properly. Please follow the directions carefully.

# Installation Instructions

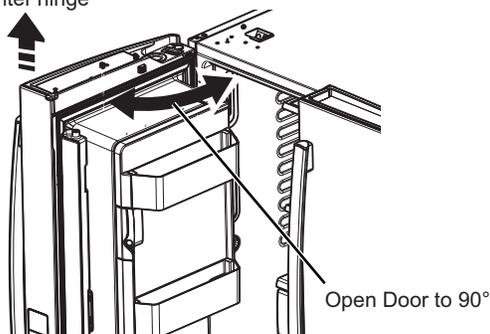
## INSTALLING THE REFRIGERATOR (Cont.)

### 3 REMOVE THE REFRIGERATOR DOORS (cont)

**Note:** For proper installation later, please follow the next step carefully.

- F** Remove the tape and keeping the door as straight as possible, open the door to 90° then lift straight up to remove it.

Lift up & off center hinge



Open Door to 90°

#### REMOVE OPPOSITE DOOR

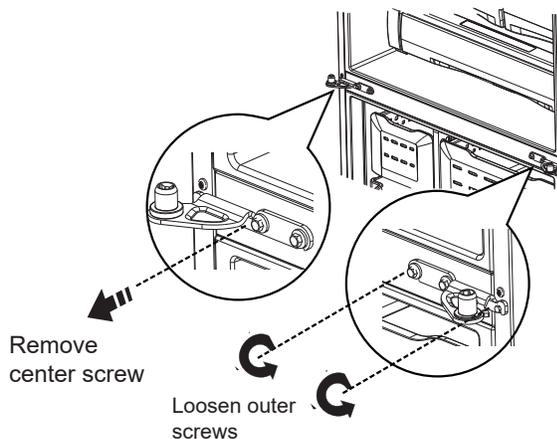
Follow the same procedure on the opposite door. There are no water lines on the opposite side.

**For Door in Door Models:** Securely tape the inner and outer doors before installing or removing. 90° door alignment not required during installation or removal for these models.

### 4 REMOVE CENTER HINGE (if necessary)

Remove the 3/8" screws securing the center hinge to the cabinet.

Use T20 driver to remove outboard screw.



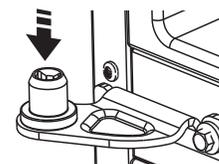
Remove center screw

Loosen outer screws

### 5 REINSTALLING THE REFRIGERATOR DOORS

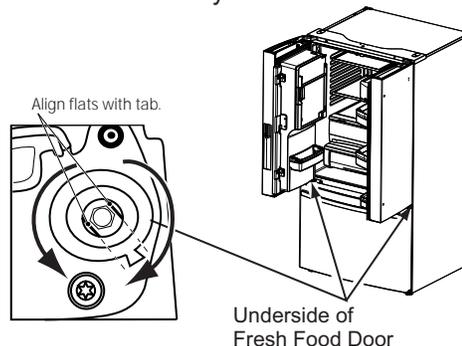
Reverse steps 1 through 4 to reinstall refrigerator doors, follow details below for critical alignments.

- A** Reinstall center hinge first and torque the screws to 65 in-lbs (7.34 N-m). With the LH door at 90° to the front of the case, lower the refrigerator door onto the center hinge.



Ensure that the door and hinge align correctly.

- B** Rotate doors closed and make sure moveable center sealing portion of the door aligns with the striker. If the door will not self-close after reinstalling, remove door, turn door upside down, check alignment mark and arrow; (there is an alignment mark on the door closure mechanism. It corresponds to an alignment arrow on the plastic ring. Rotate door closure mechanism to align mark and arrow, reinstall door). Door in Door models do not have the same closure mechanism on the right hand door. You may notice a difference in closure.



Underside of Fresh Food Door

#### If door cannot be installed at 90° follow steps below:

1. Install door at 180° to case front.
2. If space limits opening door to less than 180°, then:
  - a) Remove door, carefully turn door upside down.
  - b) Check alignment of door closure mechanism shaft on underside of door. The flats on the shaft should correspond to alignment tab on plastic ring or mark on bottom end cap.
  - c) If shaft is not aligned to tab/mark, using 5/32" Allen wrench, rotate door closure mechanism shaft counterclockwise for right door and clockwise for left door. Then align flat with tab/mark.
  - d) Install the door at 90°.

**Securely tape the door shut with masking tape or have a second person support the door. Reinstall the top hinge and torque the screws to 65 in-lbs (7.34 N-m).**

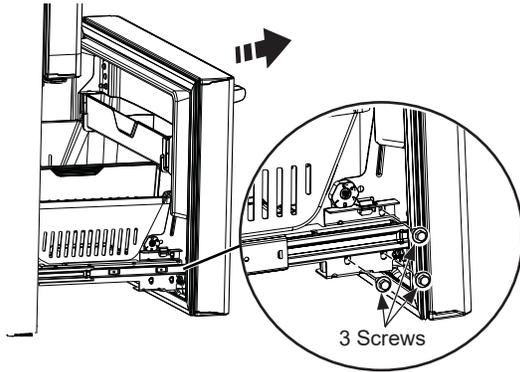
- C** Be sure to reinstall the ground wire and strain relief to the top hinge.
- D** Reinstall hinge cover. **NOTE:** Ensure wires are not pinched or under screw bosses before tightening screws.

# Installation Instructions

## INSTALLING THE REFRIGERATOR (Cont.)

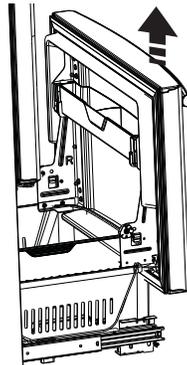
### 6 REMOVE THE FREEZER DOOR

- A Pull the freezer door open to full extension.
- B Remove 3 attachment screws, located at the bottom on each side of the freezer door using 3/8" hex socket driver.



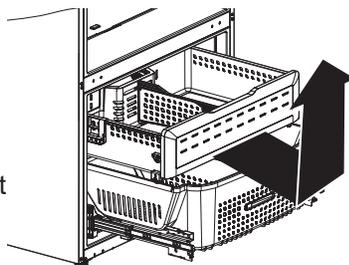
**CAUTION** Lifting Hazard  
Freezer door is heavy Use both hands to secure the door before lifting.

- C Lift the freezer door to disengage it from the slide mechanism  
The door can safely rest on the bottom. Do not rest the door on any other surfaces to avoid scratches.



### 7 REMOVE FREEZER BASKET

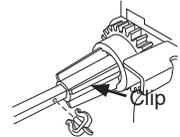
- A Pull the lower basket and slide mechanism to full extension using both hands.
- B Remove the top freezer drawer by fully extending the drawer then lifting up and out.
- C Remove the basket resting on the slides.
- D Push the bottom basket slides back until the slide mechanism self retracts.



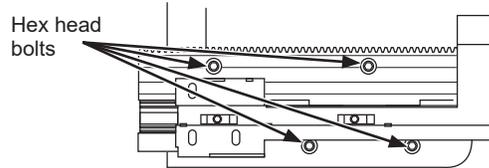
### 8 REMOVE THE FREEZER BASKET SLIDES

The freezer basket slides can be removed to gain another 3/4" (1.90 cm) clearance through a doorway.

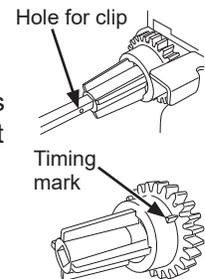
- A Remove freezer door as shown in Step 6.
- B Remove the upper and lower baskets as shown in Step 7.
- C Remove the clip on the crossbar located along the right hand side of the rack and pinion gear assembly by sliding forward.
- D Remove crossbar by sliding to the right, then pull out and to the left.



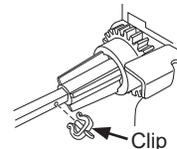
- E Remove the four 1/4" hex head bolts per side and remove side supports.



- F Reverse the steps to assemble. When installing the crossbar, always put the hole on the right hand side. Align the left and right gears with the timing marks on the gears when inserting the crossbar. Always insert the crossbar in the right hand gear first and then the left hand gear.



- G Inset the clip into the crossbar hole located on the right hand side.



# Installation Instructions

## INSTALLING THE REFRIGERATOR (Cont.)

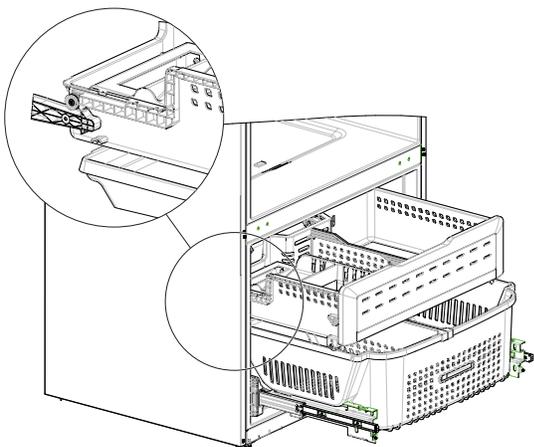
### 9 RE-INSTALL FREEZER DRAWER

**A** Re-install freezer drawer by placing the drawer wheels onto the top of the track mounted to the side of the freezer walls. The wheels on the freezer drawer should be on top of the bottom basket sides.

**ON MODELS EQUIPPED WITH ICE MAKER IN THE FREEZER:** Place the ice bucket in the drawer and push the drawer into the freezer with the front of the bucket to the front of the basket,.

Make sure:

- The ice bucket does not hit the icemaker arm and the freezer drawer retracts completely into the freezer compartment.
- The fill tube extends into the fill cup opening at the back of the icemaker.

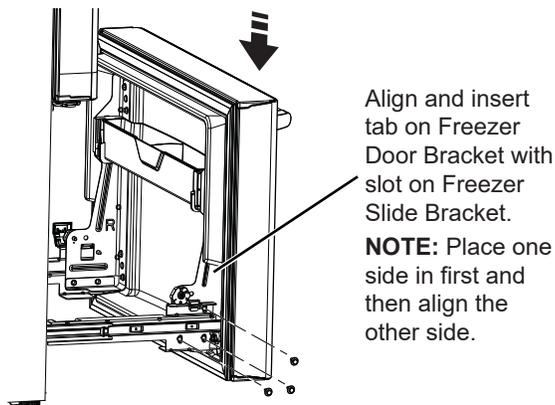


### 10 REPLACE FREEZER DOOR

**⚠ CAUTION Lifting Hazard**

**Freezer door is heavy Use both hands to secure the door before lifting.**

- A** Pull the lower basket slide mechanism to full extension with both hands.
- B** Lift the freezer door and align the tabs on the door bracket sides with the square holes in slide mechanisms.



**NOTE:** Place one side in first and then align the other side.

- C** Replace the attachment screws and torque the screws to 65 in-lb (7.34 N-m).
- D** For adjusting freezer door gaps, follow the instructions on page 30 or in the Owner's Manual.
- E** Replace freezer basket onto the slide brackets and make sure the freezer door operates and closes freely.

# Installation Instructions

## INSTALLING THE REFRIGERATOR (Cont.)

### Instructions for adjusting freezer door gaps:

**IMPORTANT!**

The 6 mounting screws (3 on each side) are NOT interchangeable with the center or top hinge screws. Drawer screws have flat washer heads, and other screws have lines/ribs on washer heads.

After installation of the freezer door, check for uniform gaps (top and bottom of right and left hand side) with the template provided.

In the event of excessive gaps use the following steps to adjust the freezer door.

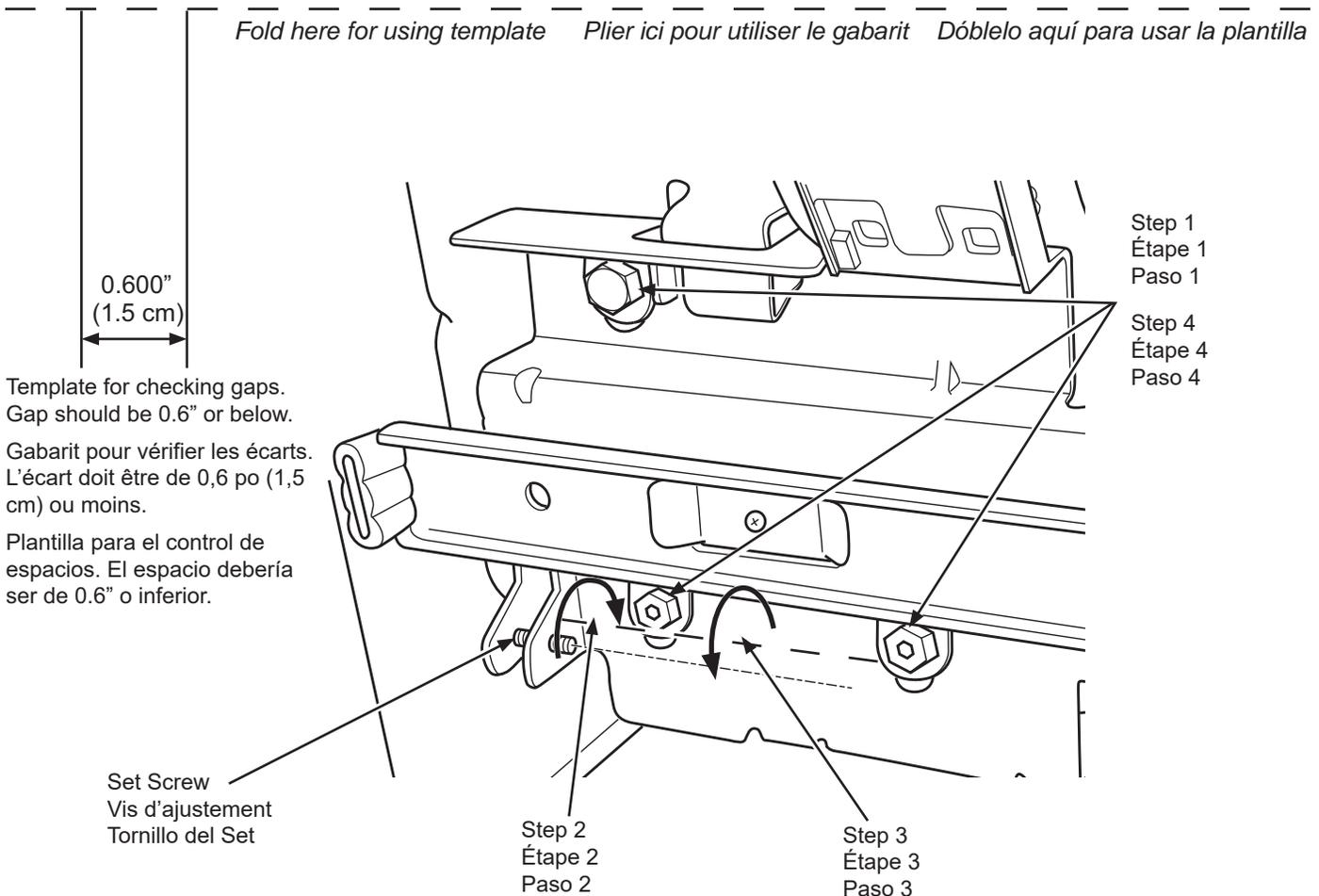
**Step 1** - Loosen the 3 screws on each side (right and left) of the freezer door.

**Step 2** - Adjust set screw clockwise if gap at the top is too big (see template). Turn the set screw using 3/32" hex key clockwise by quarter to half a rotation

**Step 3** - Adjust set screw counter-clockwise if gap at the bottom is too big (see template). Turn the set screw using 3/32" hex key counter-clockwise by quarter to half a rotation

**Step 4** - Tighten the 3 screws on each side (right and left).

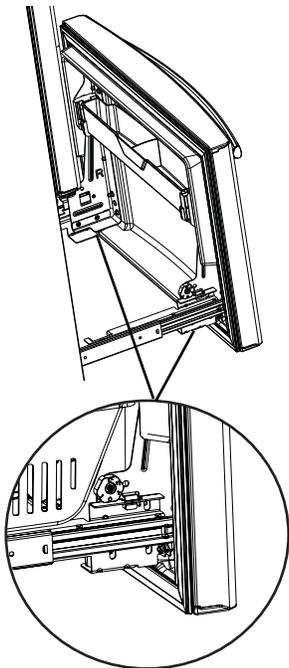
**Step 5** - Re-check the gaps using the template and repeat steps 1 to 4 if required and complete with step 5.



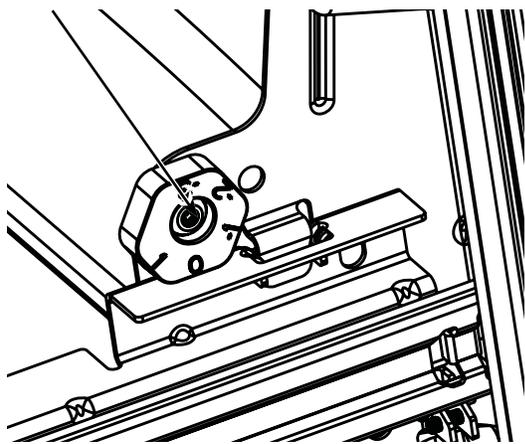
# Installation Instructions

## INSTALLING THE REFRIGERATOR (Cont.)

### 10 LEVEL THE FREEZER DOOR

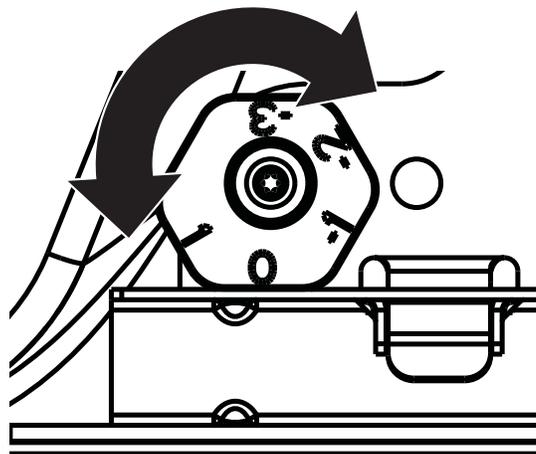


- A** Locate the height adjuster cam in the freezer door. Slightly loosen the three door attachment screws on both sides using a 3/8" hex socket driver.
- B** Locate and loosen the cam screw using the T-27 screw driver.



### 10 LEVEL THE FREEZER DOOR (cont.)

- A** Lift the door on the side requiring adjustment, rotate the cam to required position.



- 0 - Initial position
- 1 - Lift by 0.050" (0.127 cm)
- 1 - Lower by 0.050" (0.127 cm)
- 2 - Lower by 0.100" (0.254 cm)
- 3 - Lower by 0.150" (0.391 cm)

- B** After adjustment tighten the 3 attachment screws using to 65 in-lb (7.34 N-m).

### 11 REMOVE PACKAGING

Remove all tape, foam and protective packing from shelves and drawers.

# Installation Instructions

## INSTALLING THE REFRIGERATOR (Cont.) Anti-Tip Floor Bracket Installation (Models PYE, GYE, GYS, DYE, PWE, and ZWE only)

### ⚠ WARNING



Built-in style models (model PYE, GYE, GYS, PWE, and ZWE) are top heavy, especially with any doors open. These models must be secured with the anti-tip floor bracket to prevent tipping forward, which could result in death or serious injury. Read and follow the entire installation instructions for installing the anti-tip floor bracket packed with your refrigerator.

### NOTE:

If you did not receive an anti-tip bracket with your purchase, call 1.800.626.8774 to receive one at no cost. (In Canada, call 1.800.561.3344.)

For installation instructions of the bracket, visit:

**GEAppliances.com.**

(In Canada, **GEAppliances.ca.**)

### MATERIALS YOU MAY NEED (not included)



Lag Bolts  
1/4" (6 mm) x 1-1/2" (38 mm)  
Drill Bit Appropriate for Anchors



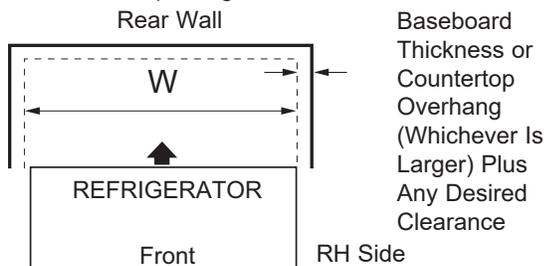
Anchor Sleeves  
1/2" (12 mm) OD

For Anti-Tip Bracket Mounted on CONCRETE Floors Only

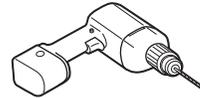
### AT-1 MEASURE CABINET OPENING AVAILABLE VS. REFRIGERATOR WIDTH

Measure width of cabinet opening where refrigerator will be placed, W.

Be sure to account for any countertop overhang, baseboard thickness and any clearance desired. Width, W, should not be less than 36". The refrigerator will be placed approximately in the middle of this opening.



### TOOLS YOU WILL NEED



1/8" (3 mm) Drill Bit and  
Electric or Hand Drill



Tape measure



Pencil

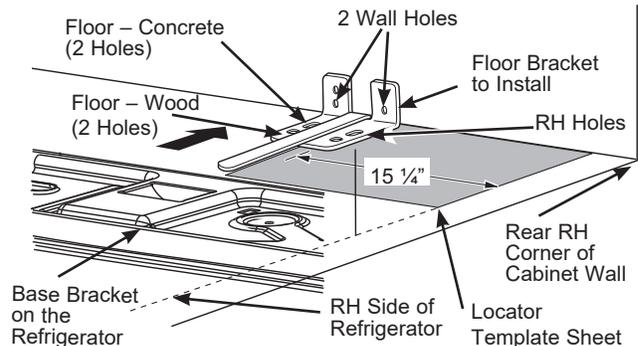


5/16" (8 mm) Nut Driver

### AT-2 LOCATING THE ANTI-TIP FLOOR BRACKET

- A** Place the anti-tip floor bracket locator template (included inside the anti-tip kit) onto the floor up against the rear wall, within W, and in line with the desired location of the RH side of the refrigerator (see Figure 1).

Figure 1 – Installation Overview



- B** Place the anti-tip floor bracket onto the locator template with its RH floor holes lined up with the floor holes indicated on the template sheet, approximately 15 1/4" (38.73 cm) from the edge of the sheet or the RH side of the refrigerator.

- C** Hold down in position and use the anti-tip floor bracket as a template for marking the holes based upon your configuration and type of construction as shown in Step 3. Mark the hole locations with a pencil, nail or awl.

### NOTE:

- It is REQUIRED to use at least 2 screws to mount the floor bracket (one on each side of the anti-tip floor bracket). Both must be into either the wall or the floor. Figure 2 indicates all the acceptable mounting configurations for screws. Identify the screw holes on the anti-tip floor bracket for your configuration.

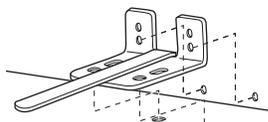
# Installation Instructions

## INSTALLING THE REFRIGERATOR (Cont.) Anti-Tip Floor Bracket Installation (Models PYE, GYE, GYS, DYE, PWE, and ZWE only)

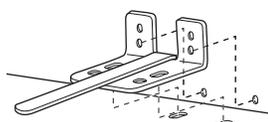
### AT-2 LOCATING THE ANTI-TIP FLOOR BRACKET (cont.)

Figure 2 – Acceptable Screw Placement Locations

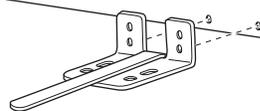
Recommended Installation – Wood



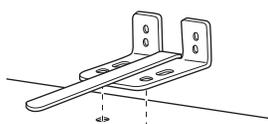
Recommended Installation – Concrete



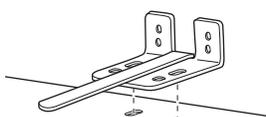
Minimum Acceptable #1 – Wall Plate Stud



Minimum Acceptable #2 – Wood Floor



Minimum Acceptable #3 – Concrete Floor

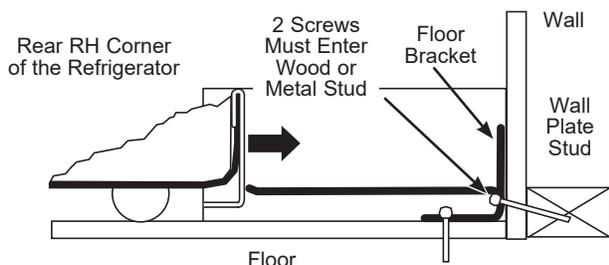


### AT-3 ANTI-TIP BRACKET INSTALLATION

**A** WOOD Wall and Floor Construction:

- Drill the appropriate number of 1/8" (3 mm) pilot holes in the center of each floor bracket hole being used (a nail or awl may be used if a drill is not available) AND remove the locator template from the floor.
- Mount the anti-tip floor bracket by fastening the 2, or recommended 4, #10-16 hex-head screws tightly into place as illustrated in Figure 3.

Figure 3 – Attachment to Wall and Floor



**B** CONCRETE Wall and Floor Construction:

- Anchors required (not provided):  
4 each 1/4" (6 mm) x 1-1/2" (38 mm) lag bolts  
4 each 1/2" (12 mm) O.D. sleeve anchors
- Drill the recommended size holes for the anchors into the concrete at the center of the holes marked in Step 2.
- Install the sleeve anchors into the drilled holes. Place the anti-tip floor bracket as indicated in Step 2. Remove the locator template from the floor.
- Install the lag bolts through the anti-tip floor bracket and tighten appropriately.

**C** WOOD Wall and TILE Floor Construction:

- For this special case, locate the 2 wall holes identified in Fig. 2. Drill an angled 1/8" (3 mm) pilot hole (approx. as shown in Fig. 3) in the center of each hole.
- Mount the anti-tip floor bracket using the Minimum Acceptable Installation #1, as illustrated in Fig. 2.

### AT-4 POSITIONING THE REFRIGERATOR TO ENGAGE THE ANTI-TIP FLOOR AND BASE BRACKETS

- A** Before pushing the refrigerator into the opening, plug the power cord into the receptacle and connect waterline (if equipped). Check for leaks.
- B** Locate the refrigerator's RH side and move back approximately in line with the RH side of the cabinet opening, W. This should position the anti-tip floor bracket to engage the anti-tip base bracket on the refrigerator.
- C** Gently roll the refrigerator back into the cabinet opening until it comes to a complete stop. Check to see if the refrigerator front lines up with the cabinet front face. If not, carefully rock the refrigerator forward and backward until engagement occurs and you notice that the refrigerator is fully pushed up against the rear wall.
- D** **If Applicable:** Adjust the rear (and front) wheel height settings to fully engage the rear anti-tip brackets, while also aligning the refrigerator front with the cabinet front face.

**NOTE:** If you pull the refrigerator out and away from the wall for any reason, make sure the anti-tip floor bracket is engaged when the refrigerator is pushed back against the rear wall.

# Installation Instructions

## INSTALLING THE REFRIGERATOR (Cont.)

### 11 CONNECTING THE REFRIGERATOR TO THE HOUSE WATER LINE

A cold water supply is required for automatic ice maker operation. If there is not a cold water supply, you will need to provide one. See Installing the Water Line section.

#### NOTES:

- Before making the connection to the refrigerator, be sure the refrigerator power cord is not plugged into the wall outlet.
- If your refrigerator does not have a water filter, we recommend installing one if your water supply has sand or particles that could clog the screen of the refrigerator's water valve. Install it in the water line near the refrigerator. If using SmartConnect™ Refrigerator Tubing Kit, you will need an additional tube (WX08X10002) to connect the filter. Do not cut plastic tube to install filter.
- Before connecting the water line to the house, purge the house line for at least 2 minutes.

- A** If you are using copper tubing, place a compression nut and ferrule (sleeve) onto the end of the tubing coming from the house cold water supply.

If you are using the SmartConnect™ tubing, the nuts are already assembled to the tubing.

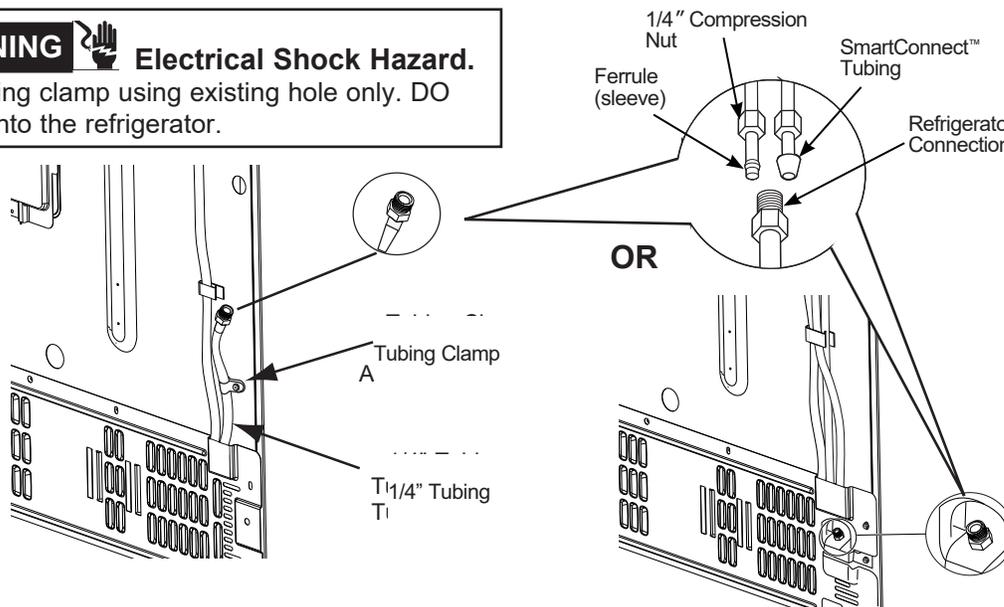
- B** If you are using copper tubing, insert the end of the tubing into the refrigerator connection, at the back of the refrigerator, as far as possible. While holding the tubing, tighten the fitting.

If you are using SmartConnect™ tubing, insert the molded end of the tubing into the refrigerator connection, at the back of the refrigerator, and tighten the compression nut until it is hand tight. Then tighten one additional turn with a wrench. Over tightening may cause leaks.

- C** Fasten the tubing into the clamp provided to hold it in position. You may need to pry open the clamp.

**⚠ WARNING** Connect to potable water supply only. A cold water supply is required for automatic icemaker operation. The water pressure must be between 40 and 120 psi (275-827 kilopascals)

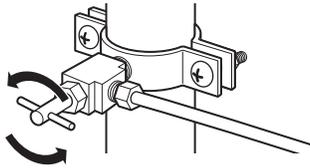
**⚠ WARNING**  **Electrical Shock Hazard.** Attach tubing clamp using existing hole only. DO NOT drill into the refrigerator.



# Installation Instructions

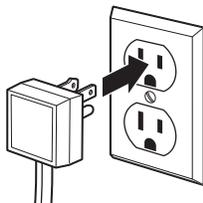
## INSTALLING THE REFRIGERATOR (Cont.)

### 12 TURN ON THE WATER SUPPLY



Turn the water on at the shutoff valve (house water supply) and check for any leaks.

### 13 PLUG IN THE REFRIGERATOR



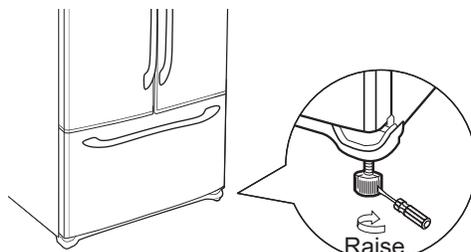
See the grounding information attached to the power cord.

### 14 LEVEL THE REFRIGERATOR

The leveling legs have 2 purposes:

1. Leveling legs adjust so the refrigerator is firmly positioned on the floor and does not wobble.
2. Leveling legs serve as a stabilizing brake to hold the refrigerator securely in position during operation and cleaning. The leveling legs also prevent the refrigerator from tipping.

- A** Turn the leveling legs clockwise to raise the refrigerator, counterclockwise to lower it.



Flat-Head Screwdriver

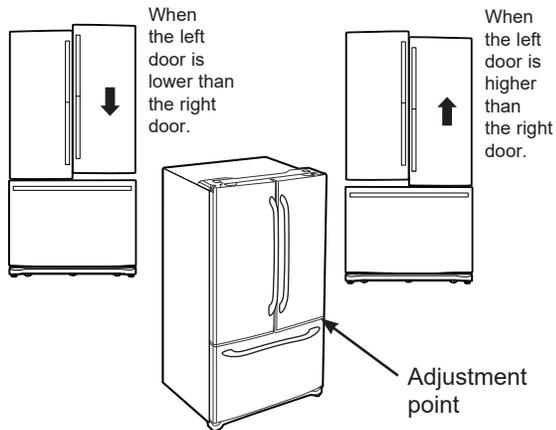
**NOTICE:** To avoid possible property damage, the leveling legs must be firmly touching the floor.

# Installation Instructions

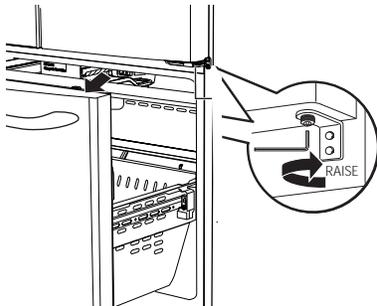
## INSTALLING THE REFRIGERATOR (Cont.)

### 15 LEVEL THE REFRIGERATOR DOORS

Remember a level refrigerator is necessary for getting the doors perfectly even. If you need help, review the previous section on leveling the refrigerator.

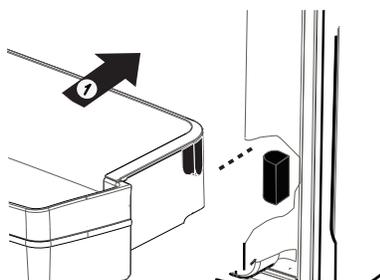
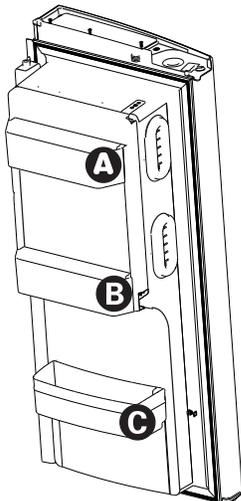
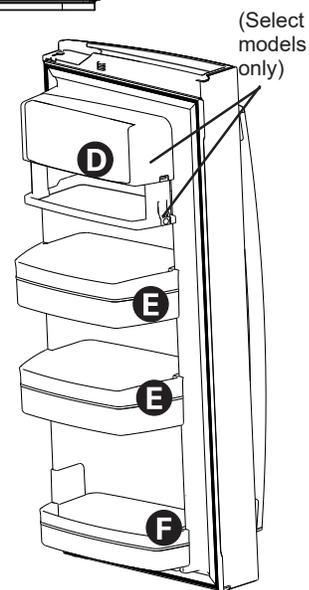
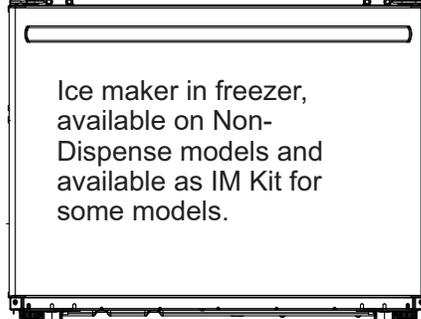
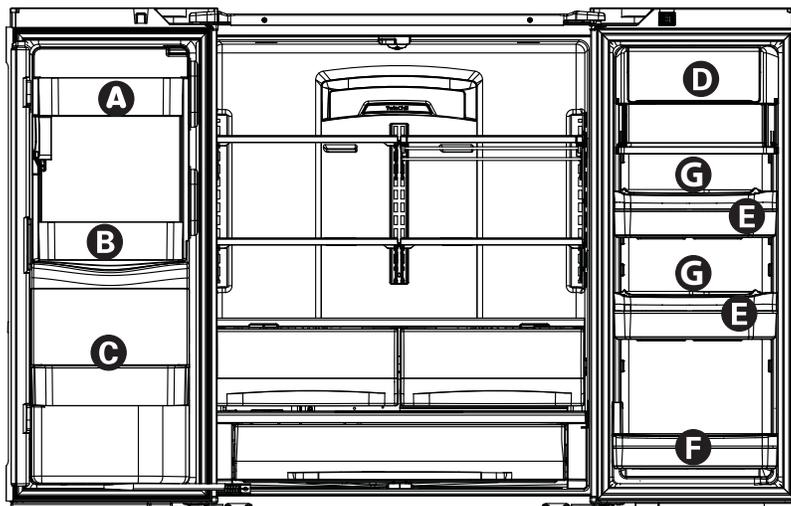
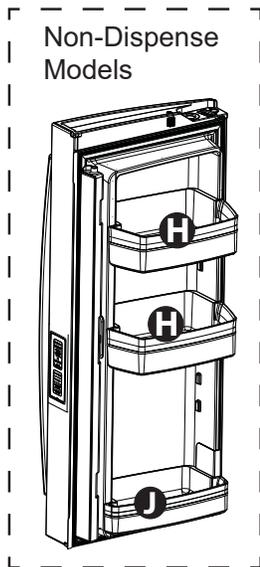


- A** If you open the freezer door, you can see the center hinge.
- B** Insert 1/4" Allen wrench into the shaft of the center hinge.
- C** Adjust the height by turning clockwise or counterclockwise. When you turn counterclockwise, the door will move up.



# Installation Instructions

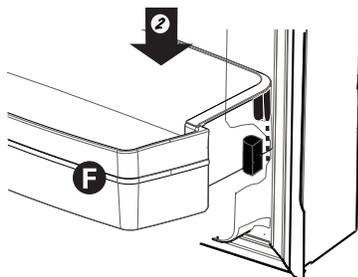
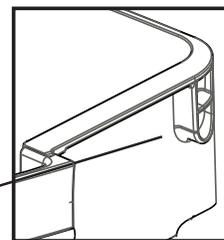
## INSTALLING THE REFRIGERATOR (Cont.)



### To place bins into doors:

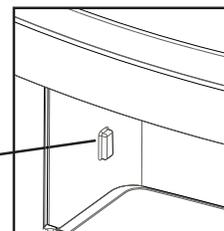
- 1 Match your bin with the letter shown. Position the bin hooks over the bin locator and push forward until inserted fully.

Bin hook rear each side



- 2 Push bin down until locked into position.

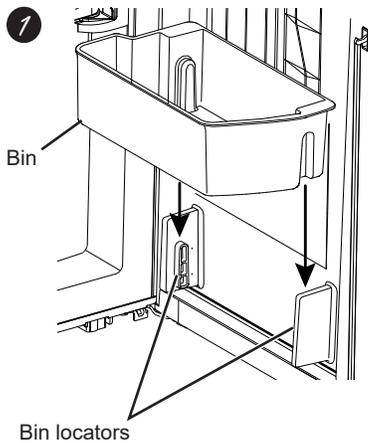
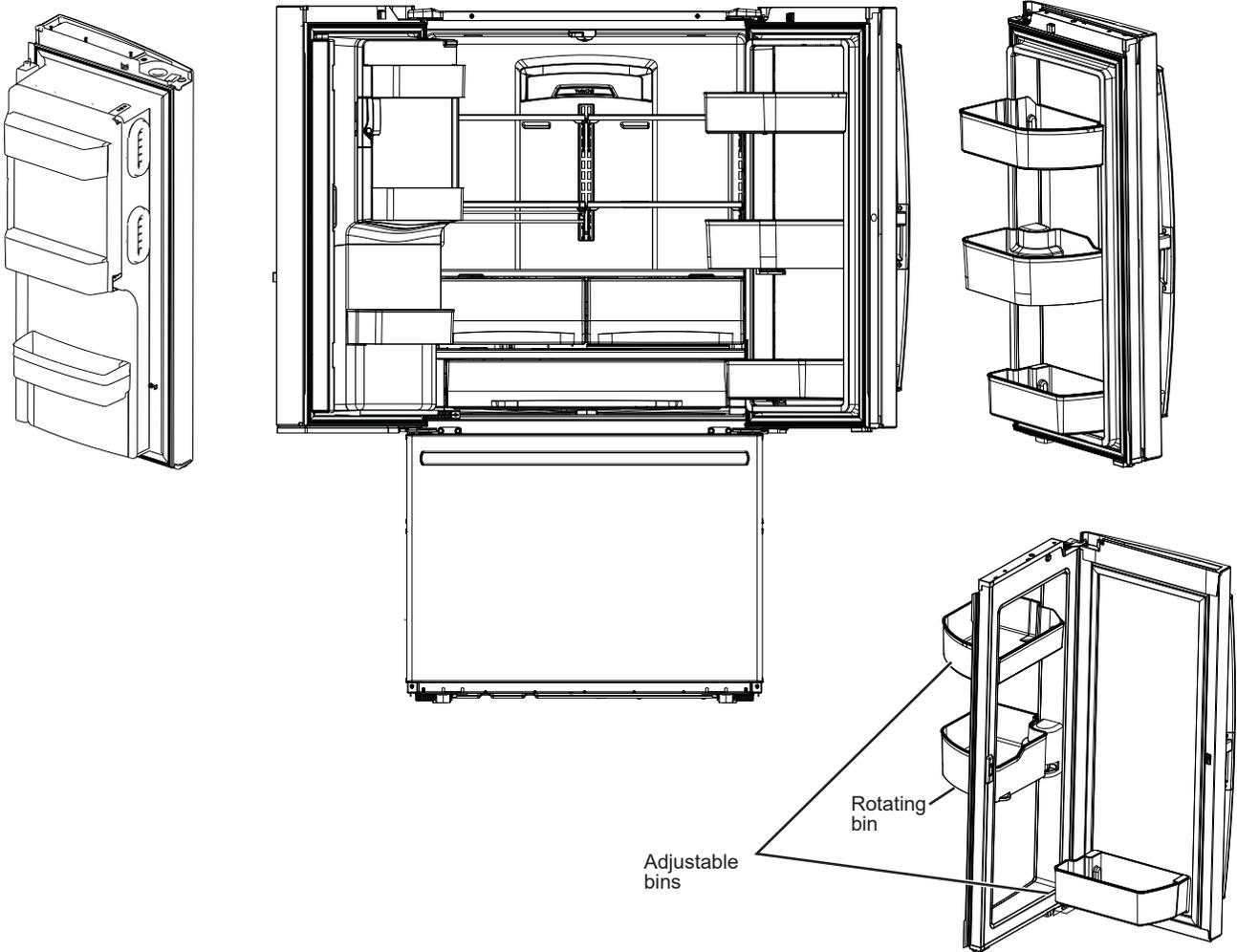
Bin locator each side



# Installation Instructions

## INSTALLING THE REFRIGERATOR (Cont.)

Models PFD, PYD, GFD

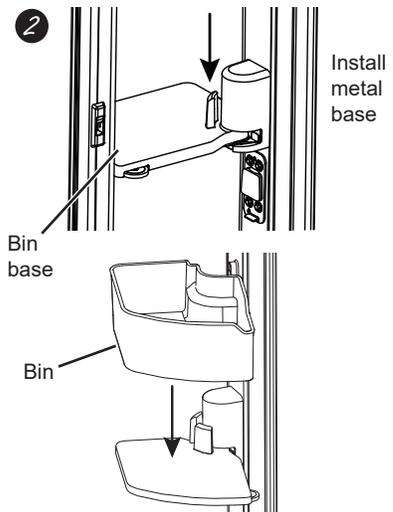


**1 To place adjustable bins into door:**

Position the bins over the bin locators and push down until locked in position.

**2 To place rotating bin into door:**

1. Slide bin base assembly onto the bracket on the door.
2. Slide the bin onto the bin base



# Installation Instructions

## INSTALLING THE WATER LINE

### BEFORE YOU BEGIN

Recommended copper water supply kits are WX8X2, WX8X3 or WX8X4, depending on the amount of tubing you need. Approved plastic water supply lines are SmartConnect™ Refrigerator Tubing (WX08X10006, WX08X10015 and WX08X10025).

When connecting your refrigerator to a GE Appliances Reverse Osmosis Water System, the only approved installation is with a GE Appliances RVKit. For other reverse osmosis water systems, follow the manufacturer's recommendations.

If the water supply to the refrigerator is from a Reverse Osmosis (RO) Water Filtration System AND the refrigerator also has a water filter, use the refrigerator's filter bypass plug. Using the refrigerator's water filtration cartridge in conjunction with the RO water filter can result in hollow ice cubes. Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, call 800.GECARES. In Canada, call 800.561.3344.

This water line installation is not warranted by the refrigerator or ice maker manufacturer. Follow these instructions carefully to minimize the risk of expensive water damage.

Water hammer (water banging in the pipes) in house plumbing can cause damage to refrigerator parts and lead to water leakage or flooding. Call a qualified plumber to correct water hammer before installing the water supply line to the refrigerator.

To prevent burns and product damage, do not hook up the water line to the hot water line.

If the refrigerator is operated before the water connection is made to the ice maker, see **Controls** section on page 9 to turn ice maker off.

Do not install the ice maker tubing in areas where temperatures fall below freezing.

When using any electrical device (such as a power drill) during installation, be sure the device is double insulated or grounded in a manner to prevent the hazard of electric shock, or is battery powered.

All installations must be in accordance with local plumbing code requirements.

### WHAT YOU WILL NEED



- Copper or SmartConnect™ Refrigerator Tubing kit, 1/4" outer diameter to connect the refrigerator to the water supply. If using copper, be sure both ends of the tubing are cut square.

To determine how much tubing you need: measure the distance from the water valve on the back of the refrigerator to the water supply pipe. Be sure there is sufficient extra tubing to allow the refrigerator to move out from the wall after installation.

SmartConnect™ Refrigerator Tubing Kits are available in the following lengths:

- 8' (2.4 m) – WX08X10006
- 15' (4.6 m) – WX08X10015
- 25' (7.6 m) – WX08X10025

### ▲ WARNING

Connect to potable water supply only.

A cold water supply is required for automatic icemaker operation. The water pressure must be between 40 and 120 psi (275-827 kilopascals)

# Installation Instructions

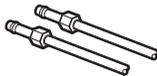
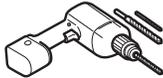
## INSTALLING THE WATER LINE (Cont.)

### WHAT YOU WILL NEED (Cont.)

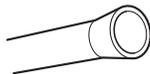
**NOTE:** The only GE Appliances approved plastic tubing is that supplied in SmartConnect™ Refrigerator Tubing kits. Do not use any other plastic water supply line because the line is under pressure at all times. Certain types of plastic will crack or rupture with age and cause water damage to your home.

- A GE Appliances water supply kit (containing tubing, shutoff valve and fittings listed below) is available at extra cost from your dealer or from Parts and Accessories, 877-959-8688 (in Canada 1.800.661.1616).
- A cold water supply. The water pressure must be between 20 and 120 p.s.i. (1.4–8.1 bar).

- Power drill.
- 1/2" or adjustable wrench.
- Straight and Phillips blade screwdriver.



- Two 1/4" outer diameter compression nuts and 2 ferrules (sleeves)—to connect the copper tubing to the shutoff valve and the refrigerator water valve.  
OR
- If you are using a SmartConnect™ Refrigerator Tubing kit, the necessary fittings are preassembled to the tubing.



- If your existing copper water line has a flared fitting at the end, you will need an adapter (available at plumbing supply stores) to connect the water line to the refrigerator OR you can cut off the flared fitting with a tube cutter and then use a compression fitting. Do not cut formed end from SmartConnect™ Refrigerator tubing.



- Shutoff valve to connect to the cold water line. The shutoff valve should have a water inlet with a minimum inside diameter of 5/32" at the point of connection to the COLD WATER LINE. Saddle-type shutoff valves are included in many water supply kits. Before purchasing, make sure a saddle-type valve complies with your local plumbing codes.

Install the shutoff valve on the nearest frequently used drinking water line.

### 1 SHUT OFF THE MAIN WATER SUPPLY

Turn on the nearest faucet long enough to clear the line of water.

### 2 CHOOSE THE VALVE LOCATION

Choose a location for the valve that is easily accessible. It is best to connect into the side of a vertical water pipe. When it is necessary to connect into a horizontal water pipe, make the connection to the top or side, rather than at the bottom, to avoid drawing off any sediment from the water pipe.

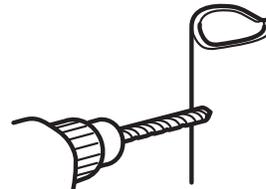


### 3 DRILL THE HOLE FOR THE VALVE

Drill a 1/4" hole in the water pipe (even if using a self-piercing valve), using a sharp bit. Remove any burrs resulting from drilling the hole in the pipe.

Take care not to allow water to drain into the drill.

Failure to drill a 1/4" hole may result in reduced ice production or smaller cubes.

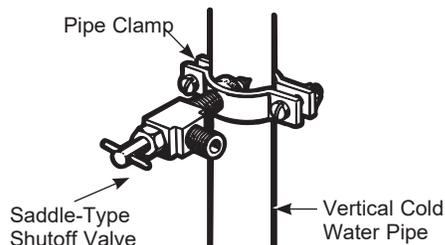


# Installation Instructions

## INSTALLING THE WATER LINE (Cont.)

### 4 FASTEN THE SHUTOFF VALVE

Fasten the shutoff valve to the cold water pipe with the pipe clamp.

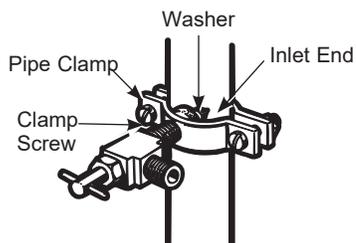


**NOTE:** Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and use is not permitted in Massachusetts. Consult with your licensed plumber.

### 5 TIGHTEN THE PIPE CLAMP

Tighten the clamp screws until the sealing washer begins to swell.

**NOTE:** Do not over tighten or you may crush the tubing.



### 6 ROUTE THE TUBING

Route the tubing between the cold water line and the refrigerator.

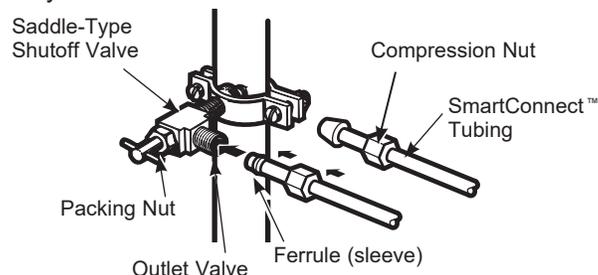
Route the tubing through a hole drilled in the wall or floor (behind the refrigerator or adjacent base cabinet) as close to the wall as possible.

### 7 CONNECT THE TUBING TO THE VALVE

Place the compression nut and ferrule (sleeve) for copper tubing onto the end of the tubing and connect it to the shutoff valve.

Make sure the tubing is fully inserted into the valve. Tighten the compression nut securely.

For plastic tubing from a SmartConnect™ Refrigerator Tubing kit, insert the molded end of the tubing into the shutoff valve and tighten compression nut until it is hand tight, then tighten one additional turn with a wrench. Over tightening may cause leaks.



**NOTE:** Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and use is not permitted in Massachusetts. Consult with your licensed plumber.

### 8 FLUSH OUT THE TUBING

Turn the main water supply on and flush out the tubing until the water is clear.

Shut the water off at the water valve after about one quart (1 liter), or 2 minutes, of water has been flushed through the tubing.



To complete the installation of the refrigerator, go back to Step 11 in Installing the Refrigerator.

# Normal Operating Conditions.

Newer refrigerators sound different from older refrigerators. Modern refrigerators have more features and use newer technology.

## Do you hear what I hear? These conditions are normal.

**HUMMM...**

**WHOOSH...**

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.
- After dispensing ice, a motor will close the ice chute to keep warm room air from entering the ice bucket, maintaining ice at a freezing temperature. The hum of the motor closing the ice chute is normal, shortly after dispensing ice.



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.
- The fans change speeds in order to provide optimal cooling and energy savings.

## CLICKS, POPS, CRACKS and SNAPS

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an ice maker, after an ice making cycle, you may hear the ice cubes dropping into the ice bucket.
- After dispensing ice, a motor will close the ice chute to keep warm room air from entering the ice bucket, maintaining ice at a freezing temperature.

## WATER SOUNDS



- The flow of refrigerant through the cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.

## START UP COOLING

It can take up to 24 hours for the refrigerator and freezer temperatures to match the display. During that time refrigerator and freezer door openings should be minimized.

### TIPS

- Freezer cools first.
- Refrigerator compartment cools last; it may take several hours after the freezer.
- Turning off ice maker makes both fresh food and freezer food cool faster.

## Troubleshooting Tips... Before you call for service

Save time and money! Review the charts on the following pages first and you may not need to call for service.

| Problem  | Possible Causes   | What to Do  |
|--|---|---|
| Water filter indicated as installed incorrectly or a leak is present on cap control panel.       | Water filter installed backward or is leaking.  | Check for leak. If no leak is present, remove filter/bypass plug**, rotate 180° and reinstall.                                      |
| “Warning Triangle” is lit<br>Replace Filter/Replace Water Filter is lit<br>Over Due light is lit | Water filter leaking or needs replacing<br>Water filter backwards                                 | Replace water filter, check for leak<br>Remove filter, rotate 180° and reinstall  |
| Dispenser Off is lit   | Control A, B & C<br>Wrong filter installed  | Replace filter with proper filter<br>Remove filter, rotate 180° and reinstall   |
| Not filtering  | Filter bypass installed Controls B & C  | Install correct water filter  |
| Reset Filter is lit  | Water filter leaking or needs replacing   | Replace water filter, or install filter bypass **<br>Press and hold Reset Filter for 3 seconds to reset (Control D only)            |
| Water filter indicator light is not lit  | This is normal. This indicator will turn on to tell you that you need to replace the filter soon. | See <i>About the Water Filter</i> for more information.   |
| Handle is loose/handle has a gap.  | Handle needs adjusting  | See <i>Attach Fresh Food Handle</i> and <i>Attach the Freezer Handle</i> sections for detailed instructions.                        |
| Refrigerator beeping   | This is door alarm  | -Turn off or disable with door closed<br>-If door open and alarm is sounding, you can only snooze the alarm                         |
| Not cooling  | The cooling system is off   | See <i>About Controls</i> .   |
| Water has poor taste/odor*   | Water dispenser has not been used for a long time   | Dispense water, until all water in system is replenished.   |
| Water in glass is warm*  | Normal when refrigerator is first installed   | Wait 24 hours for the refrigerator to completely cool down.   |
|  | Water dispenser has not been used for a long time   | Dispense water, until all water in system is replenished  |
|  | Water system has drained  | Allow several hours for replenished supply to chill   |
| Water dispenser does not work*   | Water supply line turned off or not connected   | See <i>Installing the Water Line</i>  |
|  | Water filter clogged or filter/bypass plug not installed  | Replace filter cartridge or remove filter and install bypass plug**   |
|  | Air may be trapped in the water system  | Press the dispenser arm for at least 5 minutes.   |
|  | Water in reservoir is frozen because the controls are set too cold                                | Set the refrigerator control to a warmer setting and wait 24 hours. If the water does not dispense after 24 hours, call for service |

\*Select Models Only

\*\*Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, call 800.GECARES. In Canada, call 800.561.3344.

# Troubleshooting Tips... Before you call for service

| Problem  | Possible Causes  | What to Do  |
|--|--|---|
| Water spurting from dispenser*                                     | Newly installed filter cartridge   | Run water from the dispenser for 5 minutes (about 2 gallons)                                      |
| No water or ice cube production*                                   | Supply line or shutoff valve is clogged  | Call a plumber  |
|  | Water filter is clogged  | Replace filter cartridge or remove filter and install bypass plug**                               |
|  | Filter cartridge not properly installed  | Remove and reinstall filter cartridge, being certain that it locks in place.                      |
|  | Ice maker is turned off  | Check that the ice maker is turned on. See <i>About the Automatic Ice Maker</i> .                 |
| Water is leaking from dispenser*                                   | Air may be present in the water line system, causing water to drip after being dispensed   | Dispense water for at least 5 minutes to remove air from system                                   |
| <b>AUTO FILL</b> under fill/no fill*                               | Not all containers work with <b>AUTOFILL</b>   | Try different container   |
|  | Error message  | See page 14   |
|  |  | Clean sensor. See page 14.  |
| <b>AUTO FILL</b> overfills*  | Not all containers work with <b>AUTO FILL</b>  | Try different container   |
| Freezer cooling, fresh food not cooling                            | Normal, when refrigerator first plugged in or after extended power outage  | Wait 24 hours for temperature in both compartments to reach selected temperatures.                |
| Ice dispenser opens after closing freezer drawer *                 | Normal   | The ice dispenser door may open after closing freezer door to allow access                        |
| Low brewing flow rate  | There may have been a dent at the bottom of K-Cup causing the pin to pierce the filter allowing coffee grounds clogging the bottom pin | Avoid using damaged/dented K-cups, and clean the lower needle before next brew                    |
| Low brewing flow rate / water drips from inner door                | Top needle of the brewer clogged   | Unclog the top needle holes using a paper clip and rinse brewer. Rinse brewer after every use.    |
| Brewer is not detected or hot water leaking from top of the brewer | Incorrect assembly of brewer in the bracket  | Make sure the Keurig Logo is in the front. Push brewer all the way in the brackets                |
| Coffee dispensed with splash or bubble bursting                    | Blocked vent hole in the brewer  | Make sure the vent hole at the bottom of the brewer is clear from food or any other contamination |

\*Select Models Only

\*\*Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, call 800.GECARES. In Canada, call 800.561.3344.

## Troubleshooting Tips... Before you call for service

| Problem   | Possible Causes  | What to Do   |
|---|--|--|
| Beverage quality not as expected  | You may be using non-standard or out dated K-Cups  | Recommend using official Keurig K-cups that are not past expiration and have not been damaged  |
| Liquid drips from the brewer after brewer cycle is completed and the brewer is removed from the bracket | It is possible for liquids to be retained by the brewer and drip when it is removed  | Use a cloth or container to capture the drips when brewer is removed   |
| Delay when using Keurig K-cup Pod dispenser   | To ensure a quality beverage is delivered, a short delay is required to ensure the refrigerator is operating correctly                       | Ensuring consistent, quality operation requires the refrigerator to delay dispense for a short period of time  |
| After brewing, my powdered beverage is not fully cleared from the used pod                              | Depending on size selected, the powder may not dissolve fully. Some powdered beverages develop into 'clumps' when left sitting for some time | Shake the powdered pods before brewing to break up these clumps and allow better clearing. For powdered beverage with no filter, use the Cocoa cycle selection   |
| Brewer lid is difficult to close  | K-cup is not fully seated  | Press K-cup all the way down into the brewer prior to closing the lid. Lower needle must puncture K-cup before closing the brewer lid  |
| Brewer leaks during the brew cycle  | Trouble in closing brewer lid or damaged K-cup   | Press K-cup all the way down into the brewer prior to closing the lid. Lower needle must puncture K-cup before closing the brewer lid. Recommend using official Keurig K-cups that have not been damaged and have a good seal between the top cover and plastic bottom |

\*Select Models Only

\*\*Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, call 800.GECARES. In Canada, call 800.561.3344.

# Truth or Myth

## SERVICE

Before you call for service, review the detailed troubleshooting tips in the Owner's manual. If needed, service can be scheduled by visiting us online [GEAppliances.com](http://GEAppliances.com) or calling 800.GE.CARES 800.432.2737. In Canada visit [GEAppliances.ca](http://GEAppliances.ca) or call 800.561.3344.

## Truth or Myth

| Truth or Myth?   | Answer | Explanation  |
|--|--------|--|
| The refrigerator water filter may require replacement prior to six months  | TRUE   | The water filter indicator will indicate the need to replace the water filter every six months or 170 gallons of water dispensed (select models only). Water quality varies from city to city. If water flow from the dispenser slows, or ice production decreases, the water filter should be replaced, even though the filter indicator may not indicate the need for replacement. |
| The automatic ice maker in my refrigerator will produce ice when the refrigerator is plugged into a power receptacle.                                  | MYTH   | The refrigerator must be connected to water, and the ice maker must be turned on. Make sure the ice maker is turned on, only after the water line is connected and water is turned on. The ice maker can be turned <b>on/off</b> from the controls and ensure the ice maker is on, as indicated on the refrigerator control panel. See <i>About the Automatic Ice Maker</i> .        |
| After the refrigerator has been plugged in and connected to water, I will immediately have unlimited chilled water available from the water dispenser. | MYTH   | The water dispenser tank located inside the refrigerator stores water for dispensing. The water in this tank requires 24 hours to chill after installation. High usage conditions will not allow time for the water to chill.  |
| After water dispenses, a few drops of water are normal.  | TRUE   | A few drops of water may fall from the dispenser, after the dispenser paddle has been released. To minimize the drops, remove the glass slowly from the dispenser.   |
| I will never see frost inside the freezer compartment.   | MYTH   | Frost inside the freezer typically indicates that the door is not properly sealed, or has been left open. If frost is found, clear the frost using a plastic spatula and towel, then check to ensure that no food packages or containers are preventing the freezer door from closing. Check the refrigerator control panel to ensure the door alarm is on.                          |
| When the refrigerator is installed, or after replacing the water filter, I must dispense water for five minutes.                                       | TRUE   | A newly installed refrigerator or water filter contains air in the water lines. Press the dispenser paddle and dispense cold water for at least 5 minutes to remove air from the water line, and flush the filter.   |
| To fill the ice bucket to the maximum capacity, I should dispense 12 and 18 hours after installation.  | TRUE   | Dispensing 3-4 cubes 12 hours and 18 hours after installation, allows ice to disperse within the ice bucket, which in turns calls on the ice maker to produce additional ice. Normal ice production = 100 cubes in 24 hours.   |
| I can use the water filter bypass plug to determine if the filter requires replacement.  | TRUE   | Decrease in flow from the water dispenser, or decreased ice production, may indicate the need to replace the water filter. Install the water filter bypass plug (provided with the refrigerator on some models*), and check flow from the dispenser. If water flow returns to normal with the bypass plug in place, replace the water filter.  |
| The top of the refrigerator doors will always be aligned.  | MYTH   | Several things can affect the fresh food door alignment, including the floor the refrigerator is installed on and loading of doors. If the top of the fresh food doors are not aligned, use a 1/4" allen wrench to adjust the right/left hand door. The adjustment screw is located on the bottom right or left hand side of the door; open the freezer door to access the screw.    |
| Refrigerator door handles can be easily tightened.   | TRUE   | If door handles are loose or have a gap, the handle can be adjusted using a 1/8" allen wrench, on set screws located on the ends of the handles.   |
| There may be odor and taste problems with your ice.  | TRUE   | After starting the ice maker, throw away 24 hours of ice production to avoid odor and taste problems.  |
| I can make fine adjustments to the fresh food doors to align them.   | TRUE   | If the fresh food doors are not aligned, use a 1/4" Allen wrench to adjust the right hand door. The adjustment screw is located on the bottom of the right/left hand door. Open the freezer door to access.  |

## Truth or Myth

### SERVICE

Before you call for service, review the detailed troubleshooting tips in the Owner's manual. If needed, service can be scheduled by visiting us online [GEAppliances.com](http://GEAppliances.com) or calling 800.GE.CARES 800.432.2737. In Canada visit [GEAppliances.ca](http://GEAppliances.ca) or call 800.561.3344.

### Truth or Myth

| Truth or Myth?   | Answer | Explanation   |
|--|--------|---|
| Door handles should always be removed for installation.                                    | MYTH   | If the doors must be removed do not remove the handles, or if the refrigerator will fit easily through the passage way opening. Adjust handles that are loose or have a gap, by adjusting 1/8" set screws on either end of handles. |
| Door removal is always required for installation.  | MYTH   | Check chart on reverse side of this instruction. Doors should only be removed when necessary to prevent damage from passage way or access to final location.  |
| Refrigerator doors that won't close after installation, can be adjusted to close properly. | TRUE   | Door mechanism works best if installed at 90°+. If installed at 180°, remove the door from the mid hinge, and swing the door 180° before reinstalling. See <i>Reinstalling the Refrigerator Doors</i> .                             |
| There is an adjustment to rear wheels.   | MYTH   | Front leveling legs are adjustable and should be used to balance the refrigerator. Leveling legs are used to make initial fresh food door adjustment.   |
| Check for leaks after all water connections are made.                                      | TRUE   | While purging the air from the water system, check all water line connections for leaks. Check the connection to the household water supply at back of refrigerator, and door water line connect.                                   |
| Any packaging residue can be cleaned off the refrigerator using any cleaner.               | MYTH   | Do not use wax, polish, bleach, or other products containing chlorine on Stainless Steel panels, door handles and trim. Check this instruction under "Cleaning the Outside" for full details.                                       |

\*Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, call 800.GECARES. In Canada, call 800.561.3344.

# GE Appliances Refrigerator Limited Warranty

**LIMITED WARRANTY**

## GEAppliances.com

**For US Customers**, all warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at [geappliances.com](http://geappliances.com), or call GE Appliances at 800.GE.CARES (800.432.2737). Please have your serial number and your model number available when calling for service.  
**In Canada**, call 800.661.1616.

Service your refrigerator may require the use of the onboard data port for diagnostics. This gives a GE Appliances Factory Service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician NOT to submit the data to GE Appliances at the time of service.

| For the Period of:   | GE Appliances Will Replace   |
|--|--|
| <b>One Year</b><br>From the date of the original purchase  | <b>Any part</b> of the refrigerator which fails due to a defect in materials or workmanship. During the <b>limited one-year warranty</b> , GE Appliances will also provide, <b>free of charge</b> , all labor and related service to replace the defective part. |
| <b>Thirty Days</b><br>(Water filter, if included)<br>From the original purchase date of the refrigerator | <b>Any part</b> of the water filter cartridge which fails due to a defect in materials or workmanship. During this <b>limited thirty-day warranty</b> , GE Appliances will also provide, <b>free of charge</b> , a replacement water filter cartridge.           |

### GE PROFILE™ MODELS ONLY

|  |   |
|--|---|
| <b>Five Years</b><br>From the date of the purchase | <b>Any part</b> of the sealed refrigerating system (the compressor, condenser, evaporator an all connecting tubing) which fails due to a defect in materials or workmanship. During this <b>limited five-year sealed refrigerating system warranty</b> , GE Appliances will also provide, <b>free of charge</b> , all labor and related service to replace the defective part in the sealed refrigerating system. |
|--|---|

### What GE Appliances Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.
- Replacement of the water filter cartridge, if included, due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.
- Damage caused by a non-GE Appliances Brand water filter.

### EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

**For US Customers:** This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, a Haier company**  
**Louisville, KY 40225**

**For Customers in Canada:** This limited warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. In-home warrant service will be provided in areas where it is available and deemed reasonable by Mabe to provide.

**Warrantor Canada: MC Commercial, Inc., Burlington, Ontario, L7R 5B6**

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

# RPWFE Water Filter Cartridge Limited Warranty

Contact us at [geapplianceparts.com](http://geapplianceparts.com), or call 800.GE.CARES.

|  |   |
|--|---|
| <b>For the period of</b>                                     | <b>GE Appliances will replace</b>   |
| <b>Thirty Days</b><br>From the date of the original purchase | <b>Any part</b> of the water filter cartridge which fails due to a defect in materials or workmanship during this <b>limited thirty-day warranty</b> .* |

## What GE Appliances will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused, misused, used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Replacement of the water filter cartridge due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.

## EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is part exchange as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to six months or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**For Purchases Made In Iowa:** This form must be signed and dated by the buyer and seller prior to the consummation of this sale.

This form should be retained on file by the seller for a minimum of two years.

### Buyer:

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Signature \_\_\_\_\_ Date \_\_\_\_\_

### Seller:

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Signature \_\_\_\_\_ Date \_\_\_\_\_

\*If your GE Appliances part fails because of a manufacturing defect within thirty days from the date of original purchase for use, we will give you a new or, at our option, a rebuilt part without charge. Return the defective part to the parts supplier from whom it was purchased together with a copy of the "proof of purchase" for the part. If the part is defective and shows no signs of abuse, it will be exchanged. The warranty does not cover the failure of parts which are damaged while in your possession, are abused, or have been installed improperly. It does not cover the cost of returning the part to the supplier from whom it was purchased nor does it cover the cost of labor to remove or install it to diagnose the fault. It does not cover parts used in products in commercial use except in the case of air conditioning equipment. In no event shall GE Appliances be liable for consequential damages.

Warrantor: GE Appliances, a Haier company  
 Louisville, KY 40225

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.



GE APPLIANCES

# Performance Data Sheet

## Model: GE Appliances RPWFE

- System certified by IAPMO R&T against NSF/ANSI Standards 42, 53, 401, and P473 for the reduction of claims specified on the performance data sheet and at [iapmort.org](http://iapmort.org).
- Actual performance may vary with local water conditions.

| Substance Tested for Reduction      | Influent challenge concentration (mg/L) | Maximum permissible product water concentration (mg/L) | Avg % Reduction |
|-------------------------------------|---|--|-----------------|
| Chlorine Taste and Odor             | 2.0 mg/L +/- 10%                        | N/A  | > 99            |
| Chloramine Taste and Odor           | 3.0 mg/L +/- 10%                        | 0.5  | > 99            |
| Particulate, Class I                | At least 10,000/mL                      | N/A  | 91.4            |
| Cysts                               | 50,000/L                                | N/A  | > 99.99         |
| Lead                                | 0.15                                    | 0.01   | 98.85           |
| Mercury                             | 0.006                                   | 0.002  | 96.95           |
| Asbestos                            | 107 to 108 fibers/ L                    | N/A  | > 99            |
| Toxaphene                           | 0.015 +/- 10%                           | 0.003  | 86.95           |
| VOC (Chloroform surrogate chemical) | 0.300                                   | 0.015  | > 99            |
| Alachlor                            | 0.050                                   | 0.001  | > 98            |
| Atrazine                            | 0.100                                   | 0.003  | > 97            |
| Benzene                             | 0.081                                   | 0.001  | > 99            |
| Carbofuran                          | 0.190                                   | 0.001  | > 99            |
| carbon tetrachloride                | 0.078                                   | 0.0018   | 98              |
| chlorobenzene                       | 0.077                                   | 0.001  | > 99            |
| chloropicrin                        | 0.015                                   | 0.0002   | 99              |
| 2,4-D                               | 0.110                                   | 0.0017   | 98              |
| dibromochloropropane (DBCP)         | 0.052                                   | 0.00002  | > 99            |
| o-Dichlorobenzene                   | 0.08                                    | 0.001  | > 99            |
| p-Dichlorobenzene                   | 0.040                                   | 0.001  | > 98            |
| 1,2-dichloroethane                  | 0.088                                   | 0.0048   | 95              |
| 1,1-dichloroethylene                | 0.083                                   | 0.001  | > 99            |
| cis-1,2-dichloroethylene            | 0.170                                   | 0.0005   | > 99            |
| trans-1,2-dichloroethylene          | 0.086                                   | 0.001  | > 99            |
| 1,2-dichloropropane                 | 0.080                                   | 0.001  | > 99            |
| cis-1,3-dichloropropylene           | 0.079                                   | 0.001  | > 99            |
| dinoseb                             | 0.170                                   | 0.0002   | 99              |
| Endrin                              | 0.053                                   | 0.00059  | 99              |
| Ethylbenzene                        | 0.088                                   | 0.001  | > 99            |
| ethylene dibromide (EDB)            | 0.044                                   | 0.00002  | > 99            |
| bromochloroacetonitrile             | 0.022                                   | 0.0005   | 98              |
| dibromoacetonitrile                 | 0.024                                   | 0.0006   | 98              |
| dichloroacetonitrile                | 0.0096                                  | 0.0002   | 98              |
| trichloroacetonitrile               | 0.015                                   | 0.0003   | 98              |
| 1,1-dichloro-2-propanone            | 0.0072                                  | 0.0001   | 99              |
| 1,1,1-trichloro-2-propanone         | 0.0082                                  | 0.0003   | 96              |
| heptachlor (H-34, Heptox)           | 0.025                                   | 0.00001  | > 99            |
| heptachlor epoxide                  | 0.0107                                  | 0.0002   | 98              |
| hexachlorobutadiene                 | 0.044                                   | 0.001  | > 98            |
| hexachlorocyclopentadiene           | 0.060                                   | 0.000002   | > 99            |
| Lindane                             | 0.055                                   | 0.00001  | > 99            |
| methoxychlor                        | 0.050                                   | 0.0001   | > 99            |
| pentachlorophenol                   | 0.096                                   | 0.001  | > 99            |
| simazine                            | 0.120                                   | 0.004  | > 97            |
| Styrene                             | 0.150                                   | 0.0005   | > 99            |
| 1,1,2,2-tetrachloroethane           | 0.081                                   | 0.001  | > 99            |
| Tetrachloroethylene                 | 0.081                                   | 0.001  | > 99            |
| Toluene                             | 0.078                                   | 0.001  | > 99            |
| 2,4,5-TP (silvex)                   | 0.270                                   | 0.0016   | 99              |
| tribromoacetic acid                 | 0.042                                   | 0.001  | > 98            |
| 1,2,4-Trichlorobenzene              | 0.160                                   | 0.0005   | > 99            |
| 1,1,1-trichloroethane               | 0.084                                   | 0.0046   | 95              |
| 1,1,2-trichloroethane               | 0.150                                   | 0.0005   | > 99            |
| trichloroethylene                   | 0.180                                   | 0.0010   | > 99            |
| bromoform                           | 0.300                                   | 0.015  | 95              |
| bromodichloromethane                | 0.300                                   | 0.015  | 95              |
| chlorodibromomethane                | 0.300                                   | 0.015  | 95              |
| xylenes                             | 0.070                                   | 0.001  | > 99            |
| Meprobamate                         | 400 +/- 20%                             | 60   | > 99            |
| Atenolol                            | 200 +/- 20%                             | 30   | > 99            |
| Carbamazepine                       | 1400 +/- 20%                            | 200  | > 99            |
| DEET                                | 1400 +/- 20%                            | 200  | > 99            |
| Metolachlor                         | 1400 +/- 20%                            | 200  | > 99            |
| Trimethoprim                        | 140 +/- 20%                             | 20   | > 99            |
| Linuron                             | 140 +/- 20%                             | 20   | > 99            |
| TCEP                                | 5000 +/- 20%                            | 700  | > 99            |
| TCPP                                | 5000 +/- 20%                            | 700  | > 99            |
| Phenytol                            | 200 +/- 20%                             | 30   | > 99            |
| Ibuprofen                           | 400 +/- 20%                             | 60   | > 99            |
| Naproxen                            | 140 +/- 20%                             | 20   | > 99            |
| Estrone                             | 140 +/- 20%                             | 20   | > 99            |
| Bisphenol A                         | 2000 +/- 20%                            | 300  | > 99            |
| Nonyl phenol                        | 1400 +/- 20%                            | 200  | > 99            |
| PFOA/PFOS                           | 1.5 mg/L +/- 10%                        | 0.07   | 99.25           |

### Application Guidelines/Water Supply Parameters

|                   |                            |
|-------------------|----------------------------|
| Service Flow      | 0.5 gpm (1.89 lpm)         |
| Water Supply      | Potable Water              |
| Water Pressure    | 25-120 psi (172-827 kPa)   |
| Water Temperature | 33°F-100°F (0.6°C-38°C)    |
| Capacity          | 170 gallons (643.5 liters) |

It is essential that the manufacturer's recommended installation, maintenance and filter replacement requirements be carried out for the product to perform as advertised. See Installation Manual for Warranty information.

**NOTE:** While the testing was performed under standard laboratory conditions, actual performance may vary. Replacement Cartridge: RPWFE. For estimated costs of replacement elements please call 1.877.959.8688 or visit our website at [gewaterfilters.com](http://gewaterfilters.com).

### **⚠ WARNING** To reduce the risk associated with ingestion of contaminants:

- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before and after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.

### NOTICE

To reduce the risk of water leakage or flooding, and to ensure optimal filter performance:

- Read and follow use instructions before installation and use of this system.
- Installation and use **MUST** comply with all state and local plumbing codes.
- Do not install if water pressure exceeds 120 psi (827 kPa). If your water pressure exceeds 80 psi, you **must** install a pressure-limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
- Do not install where water hammer conditions may occur. If water hammer conditions exist you **must** install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
- Do not install on hot water supply lines. The maximum operating water temperature of this filter system is 100° F (38° C).
- Protect filter from freezing. Drain filter when temperatures drop below 33°F (0.6°C).
- Change the disposable filter cartridge every six months or sooner if you observe a noticeable reduction in water flow rate.
- Failure to replace the disposable filter cartridge at recommended intervals may lead to reduced filter performance and cracks in the filter housing, causing water leakage or flooding.
- This System has been tested according to NSF/ANSI 42, 53, 401 and P473 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 42, 53, 401 and P473.



RPWFE System is certified by IAPMO R&T against NSF/ANSI Standards 42, 53, 401, and P473 for the reduction of claims specified on the performance data sheet and at [iapmort.org](http://iapmort.org).

# Consumer Support

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## GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: [GEAppliances.com](http://GEAppliances.com) In Canada: [GEAppliances.ca](http://GEAppliances.ca)

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## Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.

In the US: [GEAppliances.com/register](http://GEAppliances.com/register)

In Canada: [Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx](http://Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx)

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## Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: [GEAppliances.com/service](http://GEAppliances.com/service) or call 800.432.2737 during normal business hours.

In Canada: [GEAppliances.ca/en/support/service-request](http://GEAppliances.ca/en/support/service-request) or call 800.561.3344

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## Extended Warranties

Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: [GEAppliances.com/extended-warranty](http://GEAppliances.com/extended-warranty) or call 800.626.2224 during normal business hours.

In Canada: [GEAppliances.ca/en/support/purchase-extended-warranty](http://GEAppliances.ca/en/support/purchase-extended-warranty) or call 866.277.9842.

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## Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.

In the US: [GEApplianceparts.com](http://GEApplianceparts.com) or by phone at 877.959.8688 during normal business hours.

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**

Customers in Canada should consult the yellow pages for the nearest Mabe service center, visit our website at [GEAppliances.ca/en/products/parts-filters-accessories](http://GEAppliances.ca/en/products/parts-filters-accessories) or call 800.661.1616.

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## Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225

[GEAppliances.com/contact](http://GEAppliances.com/contact)

In Canada: Director, Consumer Relations, Mabe Canada Inc. | Suite 310, 1 Factory Lane | Moncton, N.B. E1C 9M3

[GEAppliances.ca/en/contact-us](http://GEAppliances.ca/en/contact-us)

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