

Please read this owner's manual thoroughly before operating and keep it handy for reference at all times.

Model name: (\* = color)

LSXC22486\* LSXC22436\* LSXC22426\*

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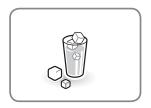
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## 55 WARRANTY (USA)

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## PRODUCT FEATURES

\*Your model may include some of the following features.



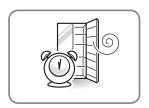
#### DOOR-IN-DOOR REFRESHMENT CENTER

The Door-in-Door Refreshment Center provides a convenient area for frequently-used items that require easy access.



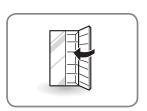
#### FRESH ZONE DRAWERS

The Fresh Zone drawers are designed to help keep fruits and vegetables fresh.



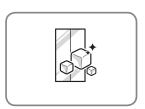
#### DOOR ALARM

The Door Alarm function is designed to prevent refrigerator malfunctioning that could occur if a refrigerator door remains open. If a refrigerator door is left open for more than 60 seconds, a warning alarm sounds 30 seconds intervals.



#### **AUTO CLOSING HINGE**

The refrigerator doors close automatically with a slight push. (The door only closes automatically when it is open at an angle less than 30°.)



#### **ICE PLUS**

Ice production can be increased by approximately 20 percent when the freezer section is maintained at the coldest temperature for a 24-hour period.

## IMPORTANT SAFETY INSTRUCTIONS

#### READ ALL THE INSTRUCTIONS BEFORE USING THE APPLIANCE.

This guide contains many important safety messages. Always read and obey all safety messages.



This is the safety alert symbol. It alerts you to safety messages that inform you of hazards that can kill or hurt you or others, or cause damage to the product.

All safety messages will be preceded by the safety alert symbol and the hazard signal word WARNING or CAUTION. These words mean:



WARNING You can be killed or seriously injured if you do not follow instructions.



CAUTION Indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate injury, or product damage.



WARNING

To reduce the risk of fire, electric shock, or personal injury when using your product, basic safety precautions should be followed, including the following:

#### **Power**

- NEVER unplug the refrigerator by pulling on the power cord. Always grip the plug firmly and pull it straight out from the outlet.
- Immediately call a technician to repair or replace all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its lenght or at either the plug or connected end.
- Do not use an uncertified power outlet.
- Unplug the power immediatly in the event of a blackout thunderstorm.
- Plug in the power plug with the power cord facing downward.
- Do not plug appliance into damaged wall outlet.
- If the appliance is submerged or partially submerged in water, cut off power to the appliance immediately from the main circuit breakers. Contact the nearest service center.

#### Installation

- Contact an authorized service center when you install or relocate the refrigerator.
- When moving the refrigerator away from the wall, be carefull not to roll over or damage the power cord.
- The refrigerator must always be plugged to its own outlet wich is adequately grounded. The energy current should only be 115V~60Hz, 127V~60Hz or 220V~50-/60Hz, AC (according to the national rating type). with a 15 A fuse for voltages between 115 and 127V or 10A to 220 V independent voltage protection system from the main

- supply of your home. (The electrical installation must be verified by a qualified technician).
- Do not install the refrigerator where there may be a danger of the unit falling.

#### Use

- DO NOT allow children to climb, stand, or hang on the refrigerator doors or on the shelves in the refrigerator and seriously injure themselves.
- Do not hang on to place heavy objects on the refrigerator's dispenser.
- Do not put live animals inside the
- refrigerator.
  - Do not allow children to climb into the product when it is in use.
- In the event os a gas leak (propane/LPG), ensure adequate ventilation and contact an authorized service center before resuming use. Do not touch or disassemble the electrical outlet of the refrigerator.
- In the evnt of a refrigerant leak, move flammable objects away from the refrigerator. Ensure adequate ventilation and contact an authorized service center.
- Do not use or place flammable substances (chemicals, medicine, cosmetics, etc) near the refrigerator. Do not place the refrigerator in the vicinity of flammable gas.
- Do not overfill or pack items too tightly into door bind. Doing so may cause damage to the bin or personal injury if items are removed with excessive force.

## IMPORTANT SAFETY INSTRUCTIONS

#### READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE.

To reduce the risk of fire, electric shock, or personal injury when using your product, basic safety precautions should be followed, including the following:

- This product is not to be used for special purposes such as the storage of medicine or test materials or for use on ships, etc.
- Unplug the power plug before cleaning or repairing the refrigerator.
- When a technician replaces the LED lamp in the refrigerator, unplug the refrigerator or turn off the power.
- Do not modify or extend the power cord.
- Do not use a dryer to dry the interior. Do not light a candle to remove interior odors.
- We do not recommend the use of extension cables. However, if you still choose to utilize an extension cable, it is absolutely necessary that it is listed in the UL (in the United States) or CSA (in Canada), that it supports three-pronged plugs and that the electrical current support a 15 A fuse for voltages between 115 and 127 V or 10 A to 220 V. (Verify the electric specification of your country.)
- Do not use an outlet that can be turned off with a switch. Do not use an extension cord. It is the user's responsibility to replace a standard 2-prong wall outlet with a standard 3-prong wall outlet.
- Do not, under any circumstances, cut or remove the third (ground) prong from the power cord (Verify the electric specification of your country.).
- Do not use an adapter plug and plug the power plug into a multi-outlet extension cord.
- Disconnect the power cord immediately if you hear a noise, smell a strange odor or detect smoke coming from the appliance.
- Turn the power off if water or dust penetrates into the refrigerator. Call a service agent.
- Do not disassemble or modify the refrigerator.
- Do not put hands, feet, or metal objects below or behind the refrigerator
- Young children should be supervised to ensure that they do not play with the appliance.

- Do not operate the refrigerator or touch the power cord with wet hands.
- In refrigerators with automatic icemakers, avoid contact with the moving parts of the ejector mechanism or with the heating element that releases the cubes.
- Do not place fingers or hands on the automatic ice-making mechanism while the refrigerator is plugged in.
- When dispensing ice from the dispenser, do not use crystal ceramics.
- Do not touch the cold surfaces in the freezer compartment with wet or damp hands, when your refrigerator is in operation.
- Do not put glass containers, glass bottles or soda in the freezer.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Do not refreeze frozen food that has thawed completely. Doing so may result in a serious health issue.
- If you are throwing away your old refrigerator, make sure the CFC or HCFC coolant is removed for proper disposal by a qualified servicer. If you release CFC/HCFC coolant, you may be fined or imprisoned in accordance with the relevant environmental law.
- Junked or abandoned refrigerators are dangerous, even if they are sitting for only a few days. When disposing of the refrigerator, remove the packing materials from the door or take off the doors but leave the shelves in place so that children may not easily climb inside.
- If the refrigerator is connected to a circuit protected by fuses, use time delay fuses.



WARNING: This product contains chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. Wash hands after handling.

## IMPORTANT SAFETY INSTRUCTIONS

#### READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE.

To reduce the risk of fire, electric shock, or personal injury when using your product basic safety precautions should be followed, including the following:



#### CAUTION

#### Installation

- The refrigerator must be properly installed in accordance with the Installer Instructions that were taped to the front of the refrigerator.
- Be careful when you unpack and install the refrigerator. Immediately dispose of plastic and other packing materials out of the reach of children.
- The appliance must be positioned for easy access to a power source.

#### Use

- Close the door carefully when children are around.
- Keep fingers out of pinch point areas; clearances between the doors and cabinets are necessarily small. Be careful closing doors when children are nearby.
- If you store food improperly, be aware that it may fall and cause injury.
- Do not use aerosols near the refrigera-
- Do not store articles on the top of the appliance.
- If the appliance's power cord is damaged, the cord must be replaced by the manufacturer or its service agent or a similarly qualified technician in oreder to avoid hazard. Do not operate the appliance with a damaged power cord.
- Caution: This device is meant to be used in applications domestic and the like, such as: areas of kitchen staff in shops, offices and other environments I work; cottages and customers in hotels, motels and other environments residential; environments bed and breakfast rate; hospitality noncommercial and similar applications.
- Refrigerator compartment's lamps are interior lighting LED type, so maintenance must be performed by a qualified technician.

- Do not use extension cords or ungrounded (two prong) adapters.
- Do not store explosive substances such as aerosol cans with flammable propellant in this appliance.

#### **Maintenance**

- Do not use strong detergents like wax or thinners for cleaning. Clean with a soft cloth.
- Wipe foreign objects (such as dust and water) off the prongs of the power plug and contact areas regularly.
- Do not store, disassemble or repair the refrigerator by yourself.
- Remove any dust or foreign matter from the power plug pins.
- Do not use a wet or damp cloth when cleaning the plug.
- If the refrigerator is disconnected from the power supply, wait for at least five
- minutes before plugging it back in.
   If you notice a chemical or burning plastic smell or see smoke, unplug the refrigerator immediately and contact
- your LG Electronics Service Center.
  - The insulation in this unit contains cyclopentane or a pentane like blowing gas for insulation wich is flammable and requires a special elimination process. Before discontinuing use of this refrigerator, contact local authorities to arrange forsafe disposal of the unit.

**IMPORTANT:** Use only new water hose-sets, do not reuse old water hose -sets



#### (!) NOTE

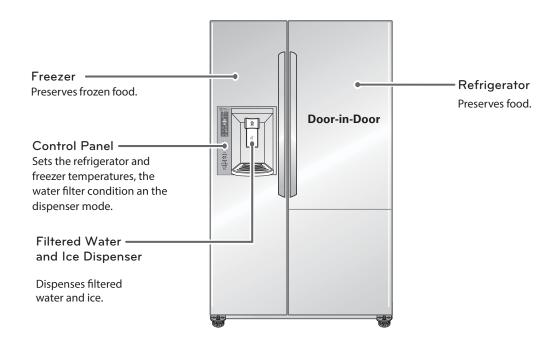
Before a technician installs, cleans or changes lights, unplug the refrigerator.
When finished reconnects refrigerator. and reset the control (of thermostat, refrigerator or freezer, depending on your model) to the desired position.

## **COMPONENTS**

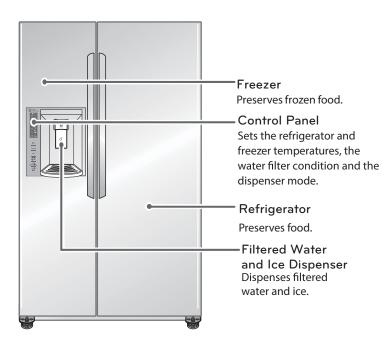
Use this page to become more familiar with the parts and features of your refrigerator.

The appearance and specifications of the actual product may differ depending on the model.

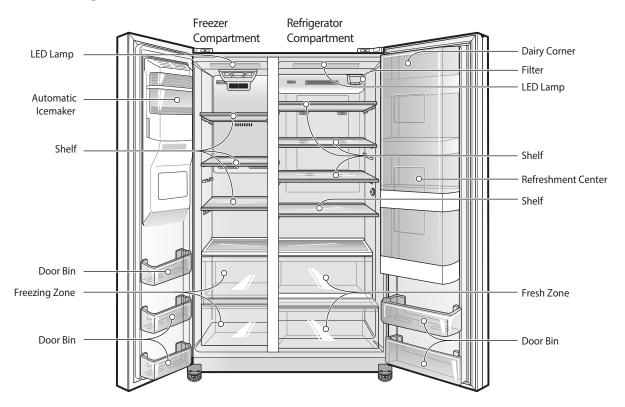
## Refrigerator Exterior for Door-In-Door Models



## Refrigerator Exterior for Standard Models



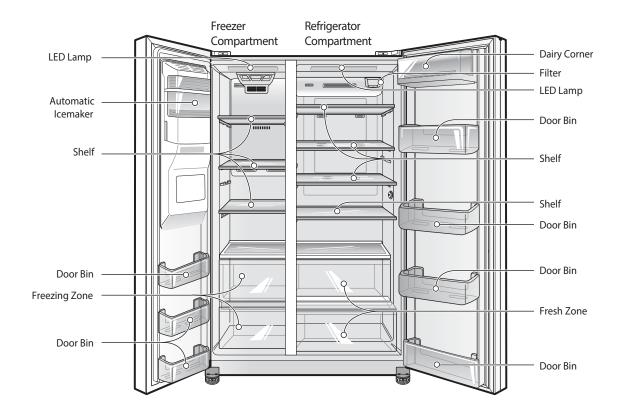
## Refrigerator Interior for Door-In-Door Models





Parts, features and options vary by model. Your model may not include every option.

## Refrigerator Interior for Standard Models



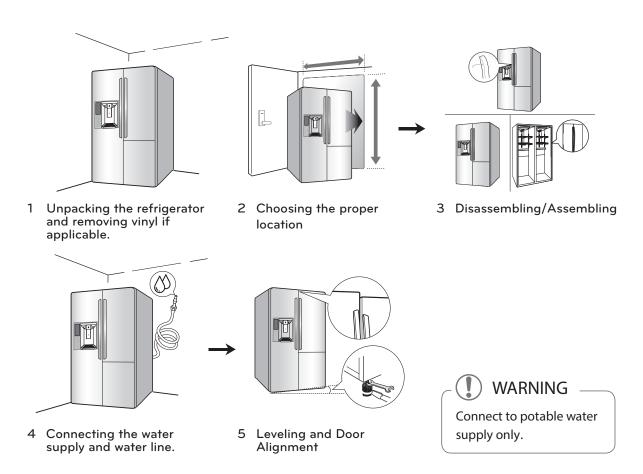


Parts, features and options vary by model. Your model may not include every option.

## **INSTALLATION**

## Installation Overview

Please read the following installation instructions first after purchasing this product or transporting it to another location.



## **Specifications**

The appearance and specifications listed in this manual may vary due to constant product improvements.

Side by Side Refrigerator Model		
Description	Side by Side Refrigerator	
$115 \ V \sim 60 \ Hz \ and \ fused \ at \ 15 \ A$ $127 \ V \sim 60 \ Hz \ and \ fused \ at \ 15 \ A$ $220 \ V \sim 50/60 \ Hz \ and \ fused \ at \ 10 \ A$ (Refer to rating label inside refrigerator compartment).		
Min. / Max. Water pressure	20 - 120psi (138 - 827)kPa) on models without water filter. 40 - 120 psi (276 - 827 kPa) on models with filter.	
Dimensions for Counter Depth Models LSXC22****	912 mm (W) X 807 mm (D) X 1785 mm (H), 1180 mm (D w/ door open) Depth without doors: 24 3/5" (624 mm) (D)	
Net weight for Counter Depth Models LSXC22****	DID Model: 277.8 lb (126 kg) Standard Model: 251.4 lb (114 kg)	
Net weight for Counter Depth Models LSXC22336*	Standard Model: 280 lb (127 kg)	

## Unpacking the Refrigerator



#### **WARNING**

- Use two or more people to move and install the refrigerator. Failure to do so can result in back or other injury.
- Therefrigerator is heavy. When moving the refrigerator for cleaning or service, be sure to protect the floor. Always pull the refrigerator straight out when moving it. Do not wiggle or walk the refrigerator when trying to move it, as damage could occur.
- Keep flammable materials and vapors, such as gasoline, away from the refrigerator. Failure to do so can result in fire, explosion, or death.

Remove tape and any temporary labels from the refrigerator before using. Do not remove any warning-type labels, or the model and serial number label.

To remove any remaining tape or glue, rub the area briskly with your thumb. Tape or glue residue can also be easily removed by rubbing a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.

Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of the refrigerator.

Refrigerator shelves are installed in the shiping position. Please reinstall shelves according to your individual storage needs.

## Choosing the Proper Location

 Select a place where a water supply can be easily connected for the automatic icemaker.



#### NOTE

The water pressure must be between 20 and 120 psi (138 and 827 kPa) on models without a water filter and between 40 and 120 psi (276 and 827 kPa) on models with a water filter.

 The refrigerator should always be plugged into its own individual properly grounded electrical outlet.

This provides the best performance and also prevents overloading house wiring circuits wich could cause a fire hazard from overheated wires. It is recommended that a separate circuit serving only this appliance be provided.



#### **WARNING**

To reduce the risk of electric shock, do not install the refrigerator in a wet or damp area.

#### **Flooring**

To avoid noise and vibration, the unit must be leveled and installed on a solidly constructed floor. If required, adjust the eveling legs to compensate for unevenness of the floor. The front should be slightly higher than the rear to aid in door closing. Leveling legs can be turned easily by tipping the cabinet slightly. Turn the leveling legs to the left to raise the unit or to the right to lower it. (See Leveling and Door Alignment.)



#### NOTE

Installing on carpeting, soft tile surfaces, a platform or weakly supported structure is not recommended.

#### **Ambient Temperature**

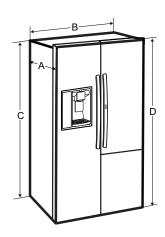
Install this appliance in an area where the temperature is between 55°F (13°C) and 110°F (43°C). If the temperature around the appliance is too low or high, cooling ability may be adversely affected.

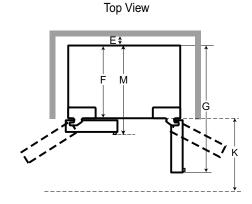
#### Replacing LED lighting

The refrigerator compartment lamp is a LED interior lighting, so maintenance must be performed by a qualified technician.

#### Measuring Dimensions and Clearances

Too small of a distance from adjacent items may result in lowered freezing capability and increased electricity consumption charges. Allow at least 24 inches (61cm) in front of the refrigerator to open the doors, and at least 2in. (5.08) between the back of the refrigerator wall.





	List	LSXC22****
Α	Depth without handle	29 2/5" (747mm)
В	Width	35 9/10" (912mm)
С	Height to Top of Case	68 9/10" (1750mm)
D	Height to Top of Hinge	70" 3/10" (1785mm)
Е	Back Clearance	2" (50 mm)
F	Depth without Door	24 3/5" (624mm)
G	Depth (Total with Door Open 90°)	46 1/2" (1180mm)
K	Front Clearance	24" (610 mm)
М	Depth with handle	31 4/5" (807mm)

## Removing/Assembling the Refrigerator Door Handles

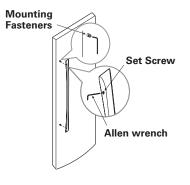


#### NOTE

When it is necessary to move the refrigerator through a narrow opening, removing the doors is the recommended procedure. If it is necessary to remove handles, follow the directions bellow. The appearance of the handle may vary from what is shown in the ilustrations.

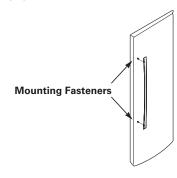
#### Removing the Handles

- 1 Loosen the set screws with a 3/32in. Allen wrench and remove the handle
- 2 Loosen the mounting fasteners that connect to the refrigerator door and handle using a ¼in. Allen wrench, remove the mounting fasteners.



#### Assembling the Handles

- 1 Assemble the mounting fasteners at both ends of the handle using a ¼in. Allen wrench.
- Place the handle on the door by fitting the handle footprints over the mounting fasteners and tightening the set screws with a 3/32in. Allen wrench



# Removing/Assembling the Refrigerator Doors

When it is necessary to move the refrigerator through a narrow opening, removing the doors is the recommended procedure.



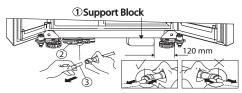
**Electric Shock Hazard** 

Disconnect electrical supply to refrigerator before installing. Failure to do so could result in death or seriuos injury.

Before removing freezer door, disconnenct

Before removing freezer door, disconnenct water line connectors (one white tube, one blue tube).

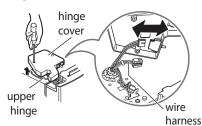
NOTE: Do not remove freezer door if either the white or blue tube is still connected. Use the support block shipped on the upper shelf in the refrigerator to keep the front of the refrigerator tilted up while removing the connectors.



- If your entrance door is too narrow for the refrigerator to pass through, remove the refrigerator doors and move the refrigerator sideways through the doorway.
- Use two or more people to remove and install the refrigerator doors. Failure to do so can result in back or other injury.
- Disconnnect the electrical supply to the refrigerator before installation. Failure to do so coud result in serious injury or death.
- Do not put hands, feet or the other objects into the air vents or bottom of the refrigerator. You may be injured or receive an electrical shock.
- Be careful when handling the hinge and stopper. You may be injured.
- Remove food bins before detaching the doors and drawers.

# Removing the Left (Freezer) Door with Water Line Connection

1. Loosen the hinge cover screws and remove the hinge cover. Disconnect all wire harnesses.



2. Rotate the hinge lever counterclockwise (①) and lift the upper hinge (②).



When removing the upper hinge, be careful that the door does not fall forward.

3. Remove the freezer compartment door by lifting it upward. Be careful to pull the water lines from behind the lower hinge pin.

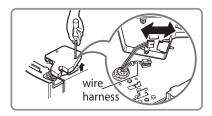




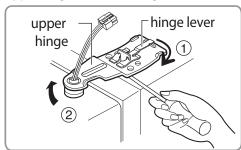
Place the door, inside facing up, on a non-scratching surface. Be careful not to damange the water feed tube.

#### Removing the Right (Refrigerator) Door

- 1. Open the door. Remove the top hinge cover screw.
- 2. Use a flat blade screwdriver to pry back the hooks (not shown) of the hinge cover from the top of the refrigerator cabinet. Lift up the cover. Disconnect all wire harnesses.



3. Rotate the hinge lever clockwise (1). Lift the upper hinge free of the hinge lever latch (2).

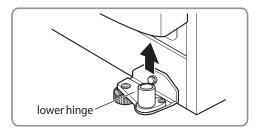




### CAUTION

When lifting the hinge free of the latch, be careful that the door does not fall forward.

4. Lift the door from the lower hinge pin.



5. Place the door, inside facing up, on a non-scratching surface.



#### NOTE

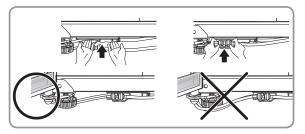
- Do not remove the grease on the surface of the gasket or hinge.
- Do not remove the sensor assembly in the right upper hinge cover.

# Reinstalling the Right (Refrigerator) Door

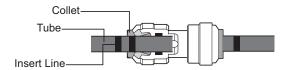
- 1. Place the door onto the lower hinge pin.
- 2.Fit the upper hinge over the hinge lever latch and into place. Rotate the lever counterclockwise to secure the hinge.
- 3. Reconnect all wire harnesses. Hook the tab on the switch side of the cover under the edge of the wire opening in the cabinet top. Position the cover and replace the screw.

### Reinstalling the Left (Freezer) Door

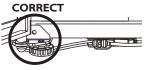
1. Feed the water tubes through the lower hinge pin and place the door onto the lower hinge pin. Water hoses should be behind the leg to prevent damage.

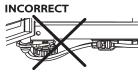


- 2. Fit the top hinge over the hinge lever latch and into place. Rotate the lever clockwise to secure the hinge.
- 3. Install the grounding screw and connect all the wire harnesses.
- 4. Hook the tab on the door switch side of the cover, under the edge of the wire opening in the cabinet top. Place the cover into position. Insert and tighten the cover screw.
- 5. Reconnect the water tubes by inserting the tubes into the connectors. The tube is inserted correctly when only one guide line is showing out of two.

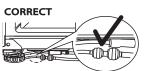


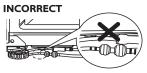
Open the door and turn the hose toward the inside. Water hoses should be behind the leg to prevent damage.





Tube is completely inserted when only one guide line is showing out of two.





Water hoses should be cut with a clean, straight edge to avoid leaks.









## Connecting the Water Line

#### Before You Begin

This water line installation is not covered by the refrigerator warranty. Follow these instructions carefully to minimize the risk of expensive water damage.

Water hammer (water banging in the pipes) in house plumbing can cause damage to refrigerator parts and can lead to water leakage or flooding. Call a qualified plumber to correct water hammer before installing the water supply line to the refrigerator.



#### **CAUTION**

To prevent burns and product damage, only connect the refrigerator water line to a cold water supply.



#### CAUTION

Do not install the icemaker tubing in areas where temperatures fall below freezing.

#### Water Pressure

You will need a cold water supply. The water pressure must be between 20 and 120 psi (138 – 827 kPa) on models without a water filter and between 40 and 120 psi (276 – 827 kPa) on models with a water filter. If the water pressure does not reach the minimum required pressure, a separate booster pump may be required for normal automatic icemaker and cool water dispensing operation.

If a reverse osmosis water filtration system is connected to your cold water supply, this water line installation is not covered by the refrigerator warranty. Follow these instructions carefully to minimize the risk of expensive water damage.

If a reverse osmosis water filtration system is connected to your cold water supply, the water pressure to the reverse osmosis system needs to be a minimum of 40 to 60 psi (276 - 413 kPa, or less than 2.0~3.0 sec. to fill a cup of 7 oz capacity).

## A CAUTION

Wear eye protection during installation to prevent injury.

If the water pressure from the reverse osmosis system is less than 21 psi or 1.5 kgf/cm2 (takes more than 4 sec. to fill a cup of 7 oz capacity):

- Check to see if the sediment filter in the reverse osmosis system is blocked.
   Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy usage.
- If the issue concerning water pressure from reverse osmosis remains, call a licensed, qualified plumber.
- All installations must be in accordance with local plumbing code requirements.

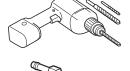
#### What You Will Need

 Copper Tubing, ¼ in. outer diameter, to connect the refrigerator to the water supply. Be sure both ends of the tubing are cut square.

To determine how much tubing you need: measure the distance from the

water valve on the back of the refrigerator to the water supply pipe. Then, add 8 feet (2.4 m). Be sure there is sufficient extra tubing (about 8 feet [2.4 m] coiled into 3 turns of about 10 in. [25 cm] diameter) to allow the refrigerator to move out from the wall after installation. Keep the total length of the feed water pipe tube within 26 ft (8 m). Be careful to avoid getting a kink in the tube. If the tube is longer than 26 ft (8 m), it may cause the water feed to malfunction.

- Power drill.
- ½ in. or adjustable wrench.
- Flat blade and Phillips head screwdrivers.
- Two ¼ in. outer diameter compression nuts and 2 ferrules (sleeves) to connect the copper tubing to the shutoff valve and the refrigerator water valve.



• If your existing copper water line has a flared fitting at the end, you will need an adapter (available at plumbing supply stores) to connect the water line to the refrigerator OR

refrigerator OR
you can cut off
the flared fitting with a tube cutter

and then use a compression fitting.

• Shutoff valve to connect to the cold water line. The shutoff valve should have a water inlet with a minimum inside diameter of 5/32 in. at the point of connection to the COLD WATER LINE. Saddle-type shutoff valves are included in many water supply kits.

Before purchasing, make sure a saddle-type valve complies with your local plumbing codes.



A self-piercing saddle type water valve should not be used.

#### Water Line Installation Instructions



#### WARNING

#### Electrical Shock Hazard:

When using any electrical device (such as a power drill) during installation, be sure the device is battery powered, double insulated or grounded in a manner that will prevent the hazard of electric shock.

Install the shut off valve on the nearest. frequently used drinking water line.

1 SHUT OFFTHE MAIN WATER SUPPLY Turn on the nearest faucet to relieve the pressure on the line.

#### 2 CHOOSETHE VALVE LOCATION

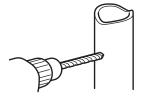
Choose a location for the valve that is easily accessible. It is best to connect into the side of a vertical water pipe. When it is necessary to connect



into a horizontal water pipe, make the connection to the top or side, rather than at the bottom, to avoid drawing off any sediment from the ater pipe.

#### 3 DRILLTHE HOLE FORTHE VALVE

Drill a ¼ in. hole in the water pipe using a sharp bit. Remove any burrs resulting from drilling the hole in the pipe. Be careful not to allow water to drain into



the drill. Failure to drill a ¼ in. hole may result in reduced ice production or smaller cubes.

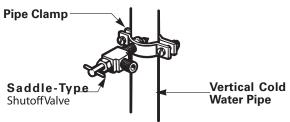


#### NOTE

The hookup line cannot be white, plastic tubing. Licensed plumbers must use only copper tubing (NDA tubing #49595 or #49599) or Cross Link Polyethylene (PEX) tubing.

4 FASTENTHE SHUTOFF VALVE Fasten the shutoff valve to the cold water pipe with the pipe clamp.

#### 5 TIGHTENTHE PIPE CLAMP





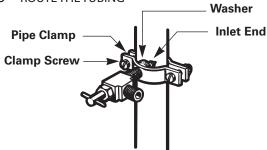
#### NOTE

Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and their use is not permitted in Massachusetts. Consult with a licensed plumber.

Tighten the clamp screws until the sealing washer begins to swell.

**NOTE**: Do not overtighten clamp or you may crush the tubing.

#### 6 ROUTETHETUBING



Route the tubing between the cold water line and the refrigerator.

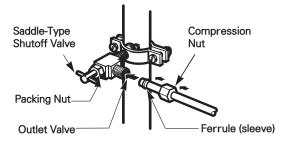
Route the tubing through a hole drilled in the wall or floor (behind the refrigerator or adjacent base cabinet) as close to the wall as possible.



#### NOTE

Be sure there is sufficient extra tubing (about 8 feet (2,4 m) coiled into 3 turns of about 10 in. (0,25 m) diameter) to allow the refrigerator to move out from the wall after installation.

7 CONNECTTHETUBINGTOTHE VALVE Place the compression nut and ferrule (sleeve) for copper tubing onto the end of the tubing and connect it to the shutoff valve. Make sure the tubing is fully inserted into the valve. Tighten the compression nut securely.



FLUSH OUTTHETUBING Turn the main water supply on and flush out the tubing until the water is clear.

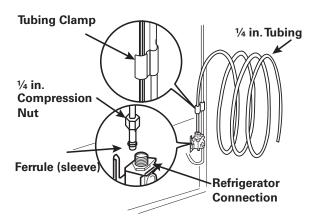
Shut the water off at the water valve after about one quart of water has been flushed through the tubing.



## 9 CONNECTTHETUBING TO THE REFRIGERATOR

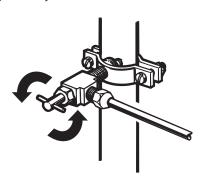
**NOTE:** Before making the connection to the refrigerator, be sure that the refrigerator power cord is not plugged into the wall outlet.

- a. Remove the plastic flexible cap from the water valve.
- b. Place the compression nut and ferrule (sleeve) onto the end of the tubing as shown.
- c. Insert the end of the copper tubing into the connection as far as possible. While holding the tubing, tighten the fitting.



## 10 TURNTHE WATER ON ATTHE SHUTOFF VALVE

Tighten any connections that leak.





Check to see if leaks occur at the water line connections.

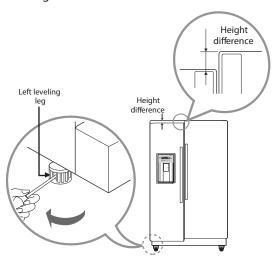
## Leveling

The refrigerator has two front leveling legs.

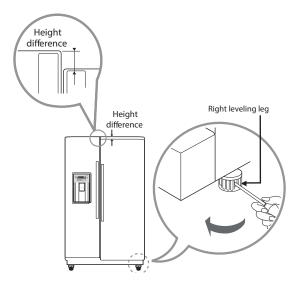
Adjust the legs to alter the tilt from front-to-back or side-to-side. If the refrigerator seems unsteady, the doors do not close easily, adjust the refrigerator's tilt using the instructions below:

**NOTE:** Tools Required: 11/16" (18mm) wrench or flat-blade screwdriver.

1 Turn the leveling leg counterclockwise to raise that side of the refrigerator or clockwise to lower it. It may take several turns of the leveling leg to adjust the tilt of the refrigerator.



**NOTE**: To make adjusting the legs easier, have someone push backward against the top of the refrigerator.

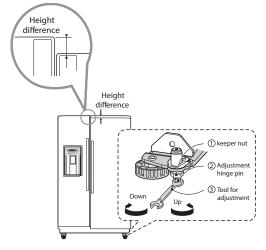


2 Open both doors again and check to make sure that they close easily. If the doors do not close easily, tilt the refrigerator slightly more to the rear by turning both leveling legs counterclockwise. It may take several more turns. Be sure to turn both leveling legs the same amount.

## **Door Alignment**

If the doors are still uneven after the refrigerator has been leveled, finish adjusting the doors by following the instructions below:

Tools Required: 5/16" (8mm) wrench and 3/4" (19mm) wrench.



- Using a 3/4" (19mm) wrench, turn the keeper nut counter clock wise to loosen it.
- Using a 5/16" (8mm) wrench, turn the adjustment hinge pin clockwise or counterclockwise to level the refrigerator door.
- After leveling the door, turn the keeper nut clockwise to tighten it.

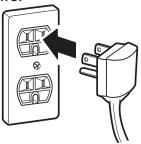


### CAUTION

Do not overtighten the door adjustment screw. The hinge pin can be pulled out (adjustable range of height is a maximum of 2 in. (5cm).

#### Turning on the Power

1 Plug in the refrigerator.





## CAUTION

- Connect to a rated power outlet.
- Have a certified electrician check the wall outlet and wiring for proper grounding.
- Do not damage or cut off the ground terminal of the power plug.

## Position the Refrigerator

Arrange the coil of tubing so that it does not vibrate against the back of the refrigerator or against the wall. Push the refrigerator back toward the wall.

#### Start the Icemaker

If the water line is connected, set the icemaker power switch to the ON position.

The icemaker will not begin to operate until it reaches its operating temperature of 15°F (-9°C) or below. It will then begin operation automatically if the icemaker power switch is in the ON (|) position.

## **OPERATION**

#### **Before Use**



#### Clean the refrigerator.

Clean your refrigerator thoroughly and wipe off all dust that accumulated during shipping.



#### CAUTION

- Do not scratch the refrigerator with a sharp object or use a detergent that contains alcohol, a flammable liquid or an abrasive when removing any tape or adhesive from the refrigerator.
- Do not peel off the model or serial number label or the technical information on the rear surface of the refrigerator.



#### NOTE

Remove adhesive residue by wiping it off with your thumb or dish detergent.



#### Open refrigerator and freezer doors to ventilate the interior.

The inside of the refrigerator may smell like plastic at first. Remove any adhesive tape from inside the refrigerator and open the refrigerator and freezer doors for ventilation.



#### Connect the power supply.

Check if the power supply is connected before use.

Read the "Turning On The Power" section.



## Turn off the icemaker if the refrigerator is not yet connected to the water supply.

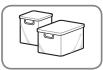
Plug the power plug of the refrigerator into the grounded electric outlet and then turn off the automatic icemaker.

\*This is applicable only to certain models.



#### CAUTION

Running the automatic icemaker before connecting it to the water supply may cause the refrigerator to malfunction.



#### Wait for the refrigerator to cool.

Allow your refrigerator to run for at least two to three hours before putting food in it. Check the flow of cold air in the freezer compartment to ensure proper cooling.



#### **CAUTION**

Putting food in the refrigerator before it has cooled could cause the food to spoil, or a bad odor could linger inside the refrigerator.



#### The refrigerator makes a loud noise after initial operation.

This is normal. The volume will decrease as the temperature decreases.

#### **Control Panel**

The refrigerator control functions as the thermostat for the entire appliance (refrigerator and freezer sections). The colder the setting, the longer the compressor will run to keep the temperature colder. The freezer control adjusts the cold air flow from the freezer to the refrigerator. Setting the freezer control to a lower temperature keeps more cold air in the freezer compartment to make it colder.

#### **Airflow**

Cold air circulates from the freezer to the fresh food section and back again through air vents in the wall dividing the two sections. Be sure not to block vents while packing your refrigerator. Doing so will restrict airflow and may cause the refrigerator temperature to become too warm or cause interior moisture buildup. (See air flow diagram below.)



#### **IMPORTANT:**

Because air circulates between both sections, any odors formed in one section will transfer to the other. You must thoroughly clean both sections to eliminate odors.

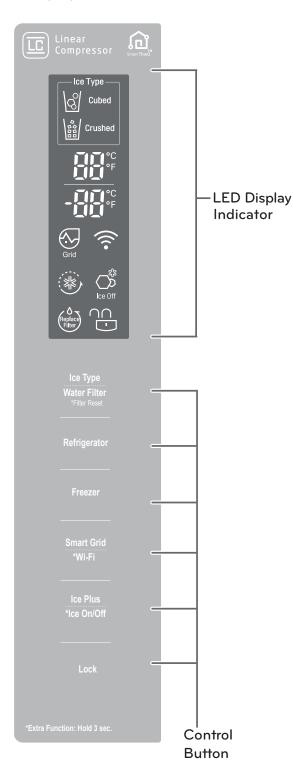
To prevent odor transfer and dried out food, wrap or cover foods tightly. (See the Food Storage Guide section for details.)

**NOTE:** If you close the refrigerator door, you may see the freezer door open and close again due to pressure from internal air flow.

#### **Control Panel Features**

Depending on the model, some of the following functions may not be available.

#### Display



#### **IceType**

Select Crushed Ice or Cubed Ice by pressing the **Ice Type** button repeatedly to choose the selection desired. The Crushed Ice or Cubed Ice icon will light up to indicate your selection.



Selecting this icon indicates that cubed ice will be dispensed when the dispenser pad



Selecting this icon indicates that crushed ice will be dispensed when the dispenser pad is activated.

To dispense water or ice, gently push your cup against the dispenser pad (see page 30). **NOTE**: Hold your cup in place for a couple of seconds after dispensing ice or water so the last few drops go in your cup instead of on the floor.

#### **Temperature**

- The Refrigerator Temp. Control ranges from 33°F to 46°F (1°C to 8°C). Press the **Refrigerator** button to cycle through the available temperature settings one increment at a time.
- The Freezer Temp. Control range is from -6°F to 8°F (-21°C to -13°C). Press the **Freezer** button to cycle through the available temperature settings one increment at a time.

**NOTE:** When changing control settings, wait 24 hours before making additional adjustments. The controls are set correctly when milk or juice is as cold as you would like and when ice cream is firm. If the temperature in either compartment is too cold or too warm, change the setting one increment at a time. Wait 24 hours for the change to stabilize before adjusting again.

#### Temperature Mode Switch Function (°F <->°C)

If you want to switch units from °F to °C or vice versa, press and hold the Freezer and Refrigera tor buttons at the same time for approximately five seconds. (Not available on all models.)

#### Water Filter Reset



When the water filter indicator turns on, replace the water filter. After replacing the water filter, press and hold the Water Filter button for three seconds to turn the indicator light off. Replace the water filter approximately every six months.

## Ice Plus



- When you press the Ice Plus button, the graphic will illuminate in the display and will continue for 24 hours. The function will automatically shut off after 24 hours.
- Stop the function manually by pressing the button one more time.
- This function increases both ice making and freezing capabilities.

### Ice ON/OFF



 Press the Ice On/Off button for 3 seconds to turn the icemaker ON or OFF.

#### **Smart Grid**



- · Press the Smart Grid button to turn the Smart Grid function On/Off. When the function is on, the icon illuminates.
- The Smart Grid function automatically turns on when the refrigerator is connected to the Wi-Fi network.
- When the refrigerator is responding to a Demand Response (DR) message from the electric company, the Grid text illuminates.

#### Wi-Fi



- The Wi-Fi button, when used with the LG Smart ThinQ Applications for smarthphones, allows the refrigerator to connect to a home Wi-Fi network.
  - Refer to Smart Features for information on the initial setup of the application.
- The Wi-Fi icon shows the status of the refrigerator's network connection. The icon illuminates when the refrigerator is connected to the Wi-Fi network.
- Press and hold the Wi-Fi button for 3 seconds to connect to the network. The icon blinks while the connection is being made, then turns on once the connection is successfully made.

## Cock □

- · When power is initially connected to the refrigerator, the Lock function is off.
- If you want to activate the Lock function to lock other buttons, press and hold the Door Alarm button for three seconds or more. The Lock icon will display and the Lock function is now enabled.
- · When the Lock function is activated, no other buttons will work. The dispenser pad is also deactivated. To disable the Lock function, press and hold the Door Alarm button for approximately three seconds.

#### Door Alarm

- When either the refrigerator or the freezer door is left open for more than 60 seconds, the alarm tone will sound to let you know that the door is open.
- When you close the door, the door alarm will stop.



## CAUTION

### Display Off Mode

When the refrigerator is in the Display Off Mode the display will remain off until a door is opened or a button is pressed. Once on, the display will remain on for 20 seconds.

#### Demo Mode (For Store Use Only)

The Demo Mode disables all cooling in the refrigerator and freezer sections to conserve energy while on display in a retail store. When activated, OFF will display on the control panel.

#### To deactivate:

With either refrigerator door opened, press and hold the Refrigerator and Ice Plus buttons at the same time for ve seconds. The control panel will beep and the temperature settings will display to that Demo Mode is deactivated. Use the same procedure to activate the Demo Mode.

## **SMART FUNCTIONS**

#### **Smart ThinQ Application**

The Smart ThinQ application allows you to communicate with the appliance using a smartphone.

#### Installing Smart ThinQ Application

Search for the LG Smart ThinQ application from the Google Play Store or Apple App Store on a smart phone. Follow instructions to download and install the application.

### **Smart ThinQ Application Features**

• For appliances with the or in logo

#### Firmware Update

Keep the appliance performance updated.

#### Manage Food

This feature helps track items in the refrigerator and freezer, sends alerts when items are near their use by dates, generates grocery lists, and links to related recipes.

#### **Energy Monitoring**

This feature keeps track of the refrigerator's power consumption and the number of door openings.

#### Remote Control

Control the Refrigerator Temperature, Fresh Air Filter and Ice Plus from the smart phone app.

#### Push Messages

If the door remains open for more than ten minutes, you will receive a push message. When Ice Plus is finished, you will receive a push message.

#### Smart Diagnosis™

This function provides useful information for diagnosing and solving issues with the appliance based on the pattern of use.

#### Settings

Allows you to set various options on the refrigerator and in the application.

#### NOTE

- To verify the Wi-Fi connection, check that the **Wi-Fi**  $\widehat{\neg}$  icon on the control panel is lit.
- LG Smart ThinQ is not responsible for any network connection problems or any faults, malfunctions, or errors caused by network connection.
- The machine supports 2.4 GHz Wi-Fi networks only.
- If the appliance is having trouble connecting to the Wi-Fi network, it may be too far from the router.
   Purchase a Wi-Fi repeater (range extender) to improve the Wi-Fi signal strength.
- The Wi-Fi connection may not connect or may be interrupted because of the home network environment
- The network connection may not work properly depending on the internet service provider.
- The surrounding wireless environment can make the wireless network service run slowly.
- This information is current at the time of publication.
   The application is subject to change for product improvement purposes without notice to users.

#### Wireless LAN Module Specifications

Model	LCW-004
Frequency Range	2412~2462 MHz
Output Power (max.)	IEEE 802.11 b: 22.44 dBm IEEE 802.11 g: 24.68 dBm IEEE 802.11 n: 24.11 dBm

#### **FCC Notice**

• For transmitter module contained in this product

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference and
- 2) This device must accept any interference received, including interference that may cause undesired operation of the device.

Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# FCC RF Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body. Users must follow the specific operating instructions for satisfying RF exposure compliance.

### Industry Canada Statement (For transmitter module contained in this product)

This device complies with Industry Canada's applicable licence-exempt RSSs. Operation is subject to the following two conditions:

- 1) This device may not cause interference; and
- 2) This device must accept any interference, including interference that may cause undesired operation of the device.

#### IC Radiation Exposure Statement

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with a minimum distance of 20 cm (7.8 inches) between the antenna and your body.

#### NOTE

THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

# Open Source Software Notice Information

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit http://opensource.lge.com. In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download.

LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to opensource@lge.com. This offer is valid for three (3) years from the date on which you purchased the product.

## **Smart Grid Function**

When the refrigerator operates in Smart Grid mode, the Smart Refrigerator function can control energy usage or delay the operation of some functions to save energy during peak usage periods.

- You can override the Smart Grid function any time (using the Smart Grid button or application).
- To use the Smart Grid function, you need to register your appliance with your electric utility company.

## **Smart Grid Application Features** Smart Saving\_Demand Response

You can lower energy usage based on Demand Response (DR) signals from the utility company. If the refrigerator is operating in Smart Saving mode according to the DR signal, you can see a pop up.

#### Seasonal Energy Savings

Lower energy usage based on time period.

#### Using the Smart Grid Function

This feature responds to notification events from your utility company to run high energy consuming tasks during off-peak periods when demand is lower. These notification events are known as Demand Response signals.

If the refrigerator receives a Demand Response signal from the utility company, the refrigerator will turn on the Grid LED on the refrigerator display and control its power consumption according to the signal.

The refrigerator will respond to the signals received from the utility company as long as product performance is maintained.

If the refrigerator receives a Demand Response signal, the refrigerator will operate in Delay Appliance Load (DAL) or Temporary Appliance Load Reduction (TALR) mode.

## Delay Appliance Load (DAL)

The refrigerator responds to a DAL signal by providing a moderate load reduction for the duration of the delay period.

This mode controls functions that consume a lot of energy such as adjusting the cooling system, running the defrost cycle, and making ice.

- When the refrigerator operates in DAL mode, the Grid LED is illuminated on the refrigerator display.
- DAL mode is automatically deactivated after the period stipulated by the DAL signal (max. 4 hours) or when you override the Smart Grid function.

#### Temporary Appliance Load Reduction (TALR)

The refrigerator responds to a TALR signal by aggressively reducing the load for a short time period, typically 10 minutes. This mode reduces energy consumption by stopping the compressor and controlling the functions that consume a lot of energy such as the defrost cycle and fan.

- When the refrigerator operates in TALR mode, the Grid LED is illuminated on the refrigerator display.
- TALR mode is automatically deactivated after the received duration (max. 10 minutes), or when you override the Smart Grid function. The mode is immediately deactivated and the refrigerator returns to its normal state when the door is opened or closed, or the dispenser is used.

#### Override Smart Grid Mode

To ignore the Demand Response signal from the utility company and override the Smart Grid function. push the Smart Grid button while the refrigerator is in Smart Grid mode.

When you override the Smart Grid function, the refrigerator ignores the Demand Response signal and is no longer controlled by the utility company until the next Demand Response signal is sent. You can also override the Smart Grid function using the smart phone app.

#### LG Open API

You can manage Smart Grid features for the LG Smart Refrigerator.

Please check the detailed specifications on the notice page on us.smartthing.com.

#### **API list**

**Demand Response** 

Send demand response signal

**Power Saving** 

- Set saving mode
- Get schedule of DR/Delay Defrost

**Energy Monitoring** 

- Get door open event
- Get energy consumption

**Delay Defrost Capability** 

- Insert a delay defrost schedule event
- Update a delay defrost schedule event
- Delete a delay defrost schedule event
- Get the delay defrost schedule

## Smart Diagnosis™ Function

Should you experience any problems with the appliance, it has the capability of transmitting data via your telephone to the LG Customer Information Center. NFC or Wi-Fi equipped models can also transmit data to a smartphone using the LG Smart ThinQ application.

# Smart Diagnosis<sup>™</sup> through the Customer Information Center

• For appliances with the 🕏 or 🛅 logo

This gives you the capability of speaking directly to our trained specialists. The specialist records the data transmitted from the appliance and uses it to analyze the issue, providing a fast and effective diagnosis.

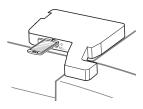
1 Call the LG Electronics Customer Information Center at:

(LG U.S.A.) 1-800-243-0000 (LG Canada) 1-888-542-2623

- 2 Hold the Lock button for three seconds.
  - If the display has been locked for over five minutes, you must deactivate the lock and then reactivate it.



- 3 Open the right refrigerator door.
- 4 Hold the mouthpiece of your phone in front of the speaker that is located on the right hinge of the refrigerator door, when instructed to do so by the call center.



5 Press and hold the Freezer button for three seconds while continuing to hold your phone to the speaker.



- 6 After you hear three beeps, release the Freezer button.
- 7 Keep the phone in place until the tone transmission has finished. The display will count down the time. Once the countdown is over and the tones have stopped, resume your conversation with the specialist, who will then be able to assist you in using the information transmitted for analysis.

#### NOTE

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.
- The Smart Diagnosis<sup>™</sup> function depends on the local call quality.
- Bad call quality may result in poor data transmission from your phone to the call center, which could cause Smart Diagnosis™ to malfunction.

## Smart ThinQ Smart Diagnosis™

• For appliances with the ⊕ or ⊕ logo

Use the Smart Diagnosis feature in the Smart ThinQ application for help diagnosing issues with the appliance without the assistance of the LG Customer Information Center.

Follow the instructions in the Smart ThinQ application to perform a Smart Diagnosis using your smartphone.

#### **Automatic Icemaker**

Ice is made in the automatic icemaker and sent to the dispenser. The icemaker will produce 7 cubes per cycle - approximately 70-120 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other operating conditions.

- It takes about 12 to 24 hours for a newly installed refrigerator to begin making ice. Wait 72 hours for full ice production to oc-
- · Ice making stops when the ice storage bin is full. When full, the ice bin holds approximately 6 to 8 (12-16 oz) glasses of ice.
- · To turn off the automatic icemaker, set the Ice ON/OFF button on the display to Ice Off. To turn on the automatic icemaker, set the ON/OFF button on the display to Ice On.
- The water pressure must be between 20 and 120 psi (138 - 827 kPa) on models without a water filter and between 40 and 120 psi (276 – 827 kPa) on models with a water filter to produce the normal amount and size of ice cubes.

## When You Should Turn the Icemaker Off

Set the Ice ON/OFF Button to Ice Off:

- When the water supply will be shut off for several hours.
- When the ice bin is removed for more than one or two minutes.
- When the refrigerator will not be used for several days.

**NOTE:** The ice bin should be emptied when the Ice ON/OFF button is set to the the Ice Off mode.

#### Normal Sounds You May Hear

NOTE: Keeping the Ice ON/OFF button set to the Ice On mode before the water line is connected can damage the icemaker.

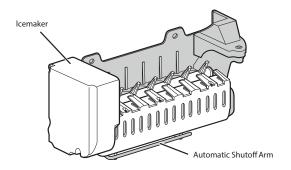
 You will hear the sound of cubes droping into the bin and water running in the pipes as the icemaker refills.



#### **WARNING**

#### **Personal Injury Hazard**

DO NOT place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.



#### **Preparing for Vacation**

Set the Ice ON/OFF button to the Ice Off mode and shut off the water supply to the refrigerator.

NOTE: The ice bin should be emptied any time the Ice ON/OFF button is set to the Ice Off mode

If the ambient temperature will drop below freezing, have a qualified technician drain the water supply system to prevent serious property damage due to flooding caused by ruptured water lines or connections.

#### Power Failure

During a power failure, ice may drop into the freezer compartment. Remove the ice storage bin and discard all the ice. Dry the storage bin and reinstall it. Once power is restored, crushed ice will be selected by default.

**NOTE:** Do not dispense ice continuously for more than 30 sec. Depress and release the dispenser pad for cycles of 30 seconds ON and 60 seconds OFF.

## **Automatic Icemaker (continued)**

## CAUTION

- The first ice and water dispensed may include particles or odor from the water supply line or the water tank.
- Throw away the first few batches of ice (about 24 cubes). This is also necessary if the refrigerator has not been used for a long time.
- Never store beverage cans or other items in the ice bin for the purpose of rapid cooling.
   Doing so may damage the icemaker or the containers may burst.
- If discolored ice is dispensed, check the water filter and water supply. If the problem continues, contact a qualified service center. Do not use the ice or water until the problem is corrected.
- Keep children away from the dispenser.
   Children may play with or damage the controls.
- The ice passage may become blocked with frost if only crushed ice is used. Remove the frost that accumulates by removing the ice bin and clearing the passage with a rubber spatula. Dispensing cubed ice can also help prevent frost buildup.
- Never use thin crystal glass or crockery to collect ice. Such containers may chip or break resulting in glass fragments in the ice.
- Dispense ice into a glass before filling it with water or other beverages. Splashing may occur if ice is dispensed into a glass that already contains liquid.
- Never use a glass that is exceptionally narrow or deep. Ice may jam in the ice passage and refrigerator performance may be affected.
- Keep the glass at a proper distance from the ice outlet. A glass held too close to the outlet may prevent ice from dispensing.
- To avoid personal injury, keep hands out of the ice door and passage.
- Never remove the dispenser cover.

#### In-Door Ice Bin

The icemaker stops producing ice when the indoor ice bin is full. To make room for additional ice, empty the ice bin into another location in the freezer compartment. During use, the ice may stack unevenly in the bin, causing the icemaker to misread the level in the bin and stop producing ice. Shaking the ice bin to level the ice within it can reduce this problem.



#### CAUTION

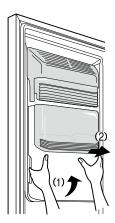
- When handling the ice bin, keep hands away from the icemaker tray area to avoid personal injury.
- Storing cans or other items in the ice bin will damage the icemaker.
- Never use thin crystal glasses or containers to collect ice. Such containers may chip or break resulting in glass fragments in the ice.

If the icemaker is turned OFF for an extended period of time, the ice compartment will gradually warm up to the temperature of the refrigerator compartment. To prevent ice cubes from melting and leaking from the dispenser, ALWAYS empty the ice bin when the icemaker is turned OFF for more than a few hours.

The ice passage may become blocked with frost if only crushed ice is used. Remove the frost that accumulates by removing the ice bin and clearing the passage with a rubber spatula. Dispensing cubed ice can also help prevent frost buildup.

## Removing the Ice Bin

1 Lift the ice storage bin slightly 2 pull it out as shown in the figure.



NOTE: Use both hands to remove the ice bin to avoid dropping it.

## Ice and Water Dispenser

Depending on the model, some of the following functions may not be available.



#### CAUTION -

Keep children away from the dispenser. Children may play with or damage the controls.

### **Dispenser Structure**





Ice Switch

### Using the Dispenser

- To dispense cold water, push on the water switch with a glass.
- To dispense ice, push on the ice switch with a glass.



#### NOTE:

- If discolored ice is dispensed, check the water filter and water supply. If the problem continues, contact a qualified service center. Do not use the ice or water until the problem is corrected.
- The dispenser will not operate when either of the refrigerator doors are open.
- If dispensing water or ice into a container with a small opening, place it as close to the dispenser as possible.
- Some dripping may occur after dispensing. Hold your cup beneath the dispenser for a few seconds after dispensing to catch all of the drops.

	Incorrect Way	Correct Way
Water	14   1   1   1   1   1   1   1   1   1	
Ice	1   1   1   1   1   1   1   1   1   1	



#### CAUTION

Throw away the first few batches of ice (about 24 cubes). This is also necessary if the refrigerator has not been used for a long time.

## Locking the Dispenser

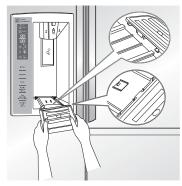
Press and hold the Lock button for 3 seconds to lock the dispenser and all the control panel functions.

Follow the same instructions to unlock.

## Cleaning the Dispenser Stand

The dispenser drip tray has no self-draining function. It should be cleaned regularly. (Models with a combined ice and water switch do not have a drip tray).

To remove, grip the tray with both hands and pull it out. Wipe out dirty areas and dry with a clean cloth.



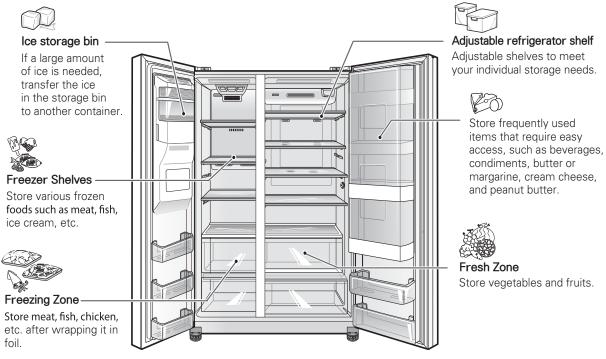
To reinstall the tray, slightly tilt the front of the tray and snap the ribs into the holes.

## **Storing Food**

#### Food Preservation Location

Each compartment inside the refrigerator is designed to store different types of food.

Store your food in the optimal space to enjoy the freshest taste.



#### DOOR-IN-DOOR MODELS



#### **CAUTION**

- Do not store food with high moisture content towards the top of the refrigerator. The moisture could come in direct contact with the cold air and freeze.
- Wash food before storing it in the refrigerator. Vegetables and fruit should be washed, and food packaging should be wiped down to prevent adjacent foods from being contaminated.
- If the refrigerator is kept in a hot and humid place, frequent opening of the door or storing a lot of vegetables in the refrigerator may cause condensation to form. Wipe off the condensation with a clean cloth or a paper towel.
- If the refrigerator or freezer door is opened or closed too often, warm air may penetrate the refrigerator and raise its temperature. This can increase the running costs of the unit.
- Do not overfill or pack items too tightly into door bins. Doing so may cause damage to the bin or personal injury if items are removed with excessive force.
- Do not store glass containers in the freezer. Contents may expand when frozen, break the container and cause injury.



#### NOTE

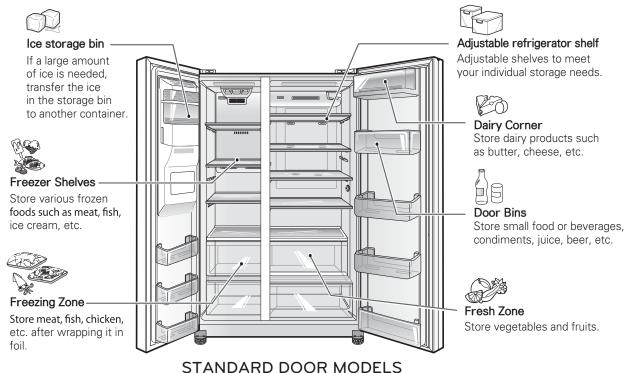
- If you are leaving home for a short period of time, like a short vacation, the refrigerator should be left on. Refrigerated foods that are able to be frozen will stay preserved longer if stored in the freezer.
- If you are leaving the refrigerator turned off for an extended period of time, remove all food and unplug the power cord. Clean the interior, and leave the doors open to prevent fungi from growing in the refrigerator.

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- Parts, features and options vary by model. Your model may not include every option.

## **Food Storage Tips**

The following tips may not be applicable depending on the model.

Wrap or store food in the refrigerator in airtight and moisture-proof material unless otherwise noted. This prevents food odor and taste transfer throughout the refrigerator. For dated products, check date code to ensure freshness.

Food	How To
Butter or Margarine Cheese	Keep opened butter in a covered dish or closed compartment. When storing an extra supply, wrap in freezer packaging and freeze. Store in the original wrapping until you are ready to use it. Once opened, rewrap tightly in plastic wrap or aluminum foil.
Milk Eggs	Wipe milk cartons. For coldest milk, place containers on an interior shelf.  Store in original carton on interior
Fruit	shelf, not on door shelf.  Do not wash or hull the fruit until it is ready to be used. Sort and keep fruit in its original container, in a crisper, or store in a completely closed paper bag on a
Leafy Vegetables	refrigerator shelf.  Remove store wrapping and trim or tear off bruised and discolored areas. Wash in cold water and drain. Place in plastic bag or plastic container and store in vegetable drawer.
Vegetables with skins (carrots, peppers)	Place in plastic bags or plastic container and store in vegetable drawer.
Fish	Store fresh fish and shellfish in the freezer section if they are not being consumed the same day of purchase. It is recommended to consume fresh fish and shellfish the same day purchased.
Leftovers	Cover leftovers with plastic wrap or aluminum foil, or store in plastic containers with tight lids.
Ice Cream	When storing frozen food like ice cream for a long period, place it on the freezer shelf, not in the door bins.

## Storing Frozen Food



#### NOTE -

Check a freezer guide or a reliable cookbook for further information about preparing food for freezing or food storage times.

#### Freezing

Your freezer will not quick-freeze a large quantity of food. Do not put more unfrozen food into the freezer than will freeze within 24 hours (no more than 2 to 3 lbs. of food per cubic foot of freezer space). Leave enough space in the freezer for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

Storage times will vary according to the quality and type of food, the type of packaging or wrap used (how airtight and moisture-proof) and the storage temperature. Ice crystals inside a sealed package are normal. This simply means that moisture in the food and air inside the package have condensed, creating ice crystals.



#### NOTE -

Allow hot foods to cool at room temperature for 30 minutes, then package and freeze. Cooling hot foods before freezing saves energy.

## Storing Frozen Food (continued)

#### **Packaging**

Successful freezing depends on correct packaging. When you close and seal the package, it must not allow air or moisture in or out. If it does, you could have food odor and taste transfer throughout the refrigerator and could also dry out frozen food.

#### Packaging recommendations:

- Rigid plastic containers with tight-fitting lids
- Straight-sided canning/freezing jars
- · Heavy-duty aluminum foil
- Plastic-coated paper
- Non-permeable plastic wraps
- Specified freezer-grade self-sealing plastic bags

Follow package or container instructions for proper freezing methods.

#### Do not use

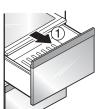
- Bread wrappers
- Non-polyethylene plastic containers
- · Containers without tight lids
- Wax paper or wax-coated freezer wrap
- Thin, semi-permeable wrap

## Detaching and Assembling the Storage Bins

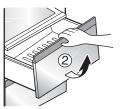
#### Fresh Zone Drawers

The Fresh Zone drawers provide storage for fruit and vegetables.

To remove the Fresh Zone drawers, pull out the drawer to full extension (1), lift the front up (2), and pull straight out.



To install, slightly tilt up the front, insert the drawer into the frame and push it back into place.















**NOTE:** When removing or installing the lower Fresh Zone drawer, lift the cover to help remove or insert the drawer.

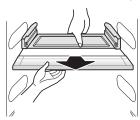


#### CAUTION

- Use both hands to assemble and disassemble the Fresh Zone. The compartment is heavy when filled with food and may cause injury if dropped.
- Open the refrigerator door fully when disassembling or reassembling the Fresh Zone.

#### To Remove the Fresh Zone Cover

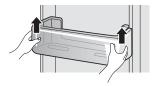
Hold the cover with both hands and pull it out.



**NOTE:** Remove the Fresh Zone drawers before removing the Fresh Zone cover.

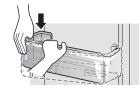
#### **Door Bins**

The door bins are removable for easy cleaning and adjustment.



1 To remove the bin, simply lift the bin up and pull straight out.





2 To replace the bin, slide it in above the desired support and push down one side at a time until it snaps into place.



### NOTE

Some bins may vary in appearance and will only fit in one location.

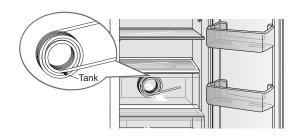


#### CAUTION

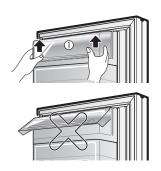
- Do not apply excessive force while detaching or assembling the storage bins.
- Do not use the dishwasher to clean the storage bins and shelves.
- Regularly detach and wash the storage bins and shelves; they can become easily contaminated by the food.

#### Water Tank

CAUTION: You will see the water tank while removing the Fresh Zone drawer. Do not remove the water tank or water leakage may occur. The water tank is not a removable part.



#### Dairy Corner (Standard Model)



- 1 To remove the Dairy Corner, simply lift the bin up and pull straight out.
- 2 To replace the Dairy Corner, slide it in above the desired support and push down until it snaps into place.

**NOTE:** If you close the refrigerator door with the Dairy Corner open, the refrigerator door may not close properly. Make sure to close the Dairy Corner completely after use.

## Door-in-Door (Door-in-Door Model)

The Door-in-Door compartment allows for easy access to commonly used food items. The outer Door-in-Door door includes three additional door

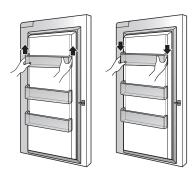


#### **Door-in-Door Compartment**

To access the Door-in-Door compartment, lightly press the button on the right refrigerator door handle until you hear a click to open the door.

#### Door-in-Door Door Bins

The Door-in-Door inner and outer door bins are removable for easy cleaning.



- 1 To remove the door bins, lift up and pull out.
- 2 To replace the door bins, slide the door bin in above the desired support and push down until it snaps into place.

#### Door-in-Door Case

To open the Door-In-Door case, pull evenly on the marked area. The Door-In-Door Case is removable for easy cleaning and adjustment.



CAUTION: Remove contents from Door-in-Door case before disassembly.

- 1 To remove the Door-In-Door case, lift up and pull out.
- 2 To replace the Door-In-Door case, line the tabs on the Door-In-Door Case with the slots on the door and push down until it snaps into place.



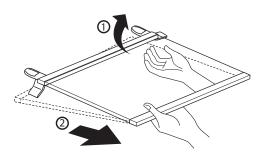
# Adjusting the Refrigerator **Shelves**

The shelves in your refrigerator are adjustable to meet your individual storage needs.

Adjusting the shelves to fit items of different heights will make finding the exact item you want easier. Doing so will also reduce the amount of time the refrigerator door is open which will save energy.

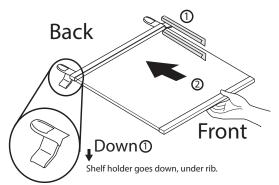
#### **Detaching the Shelf**

- (1) Remove all items from the shelf. Lift the back of the shelf slightly to disengage the rail stops.
- ② Holding the shelf with both hands, tilt the shelf and pull it out.



## Assembling the Shelf

Tilt the front of the shelf up and guide the shelf into the slots at a desired height, keeping shelf holder down. ① Slide the shelf in, then lower the front of the shelf. 2

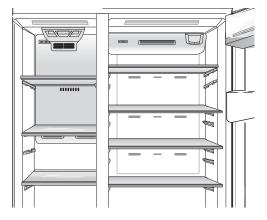




#### **CAUTION**

Make sure that shelves are level from one side to the other. Failure to do so may result in the shelf falling or food spilling.

# Suggested Placement of **Shelves**





### ① NOTE

- Parts, features and options vary by model. Your model may not include every option.
- Standard door models with a horizontal display have three refrigerator shelves.
- All models have two different sizes of freezer shelf. The larger shelf fits in the lower section of the freezer



#### **CAUTION**

- Do not clean glass shelves with warm water whil they are cold.
  - Shelves may break if exposed to sudden temperature changes or impact.
- Glass shelves are heavy. Use special care when removing them.

# **MAINTENANCE**

# Cleaning

- Both the refrigerator and freezer sections defrost automatically; however, clean both sections about once a month to prevent odors.
- Wipe up spills immediately.
- Always unplug the refrigeratior before cleaning.

#### **General Cleaning Tips**

- Unplug refrigerator or disconnect power.
- Remove all removable parts, such as shelves, crispers, etc.
- Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners.
- Hand wash, rinse and dry all surfaces thoroughly.

#### **Exterior**

Waxing external painted metal surfaces helps provide rust protection. Do not wax plastic parts. Wax painted metal surfaces at least twice a year using appliance wax (or auto paste wax). Apply wax with a clean, soft cloth.

For products with a stainless steel exterior, use a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners. Dry thoroughly with a soft cloth.



#### CAUTION

- Do not use a rough cloth or sponge when cleaning the interior and exterior of the refrigerator.
- Do not place your hand on the bottom surface of the refrigerator when opening and closing.



#### WARNING

Use non-flammable cleaner. Failure to do so can result in fire, explosion, or death.

### Inside Walls (Allow the freezer to warm up so that the cloth will not stick.)

To help remove odors, wash the inside of the refrigerator with a mixture of baking soda and warm water. Mix 2 table spoons of baking soda to 1 quart of water (26 g soda to 1 liter water). Be sure the baking soda is completely dissolved so it does not scratch the surfaces of the refrigerator.

#### **Door Liners and Gaskets**

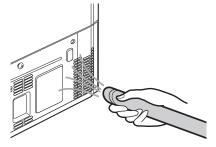
Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use cleaning waxes, concentrated detergents, bleaches, or cleaners containing petroleum on plastic refrigerator parts.

#### Plastic Parts (Covers and Panels)

Use a clean sponge or soft cloth and a mild detergent in warm water. Do not use glass cleaners, abrasive cleaners, or flammable fluids. These can scratch or damage the material.

#### **Condenser Coils**

Use a vacuum cleaner with an attachment to clean the condenser cover and vents. Do not remove the panel covering the condenser coil area.



# Replacing the Water Filter

It is recommended that you replace the water filter:

- Approximately every six months.
- When the water filter indicator turns on.
- When the water dispenser output decreases.



• When the ice cubes are smaller than normal.

#### 1 Remove the old water filter.

Lower or remove the top left shelf to allow the water filter to rotate all the way down.



Pinch the sides to open the water filter cover.

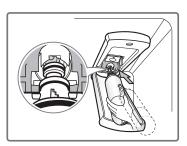
**NOTE:** Replacing the water filter causes a small amount of water (around 1 oz. or 25 cc) to drain. Place a cup under the front end of the water filter cover to collect any leaking water. Hold the water filter upright, once it is removed, to prevent any remaining water from spilling out of the water filter.

Pull the water filter downward and turn it counterclockwise to pull it out. Make sure to rotate the filter down completely before pulling it out of the manifold hole.

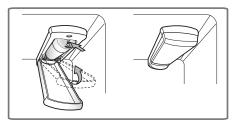


2 Replace with a new water filter.

Take the new water filter out of its packing and remove the protective cover from the orings. With water filter tabs in the horizontal position, push the new water filter into the manifold hole until it stops.



Rotate the water filter up into position and close the cover. The cover will click when closed correctly.



3 After the water filter is replaced, dispense 2.5 gallons of water (flush for approximately five minutes) to remove trapped air and contaminants from the system. Do not dispense the entire 2.5 gallon amount continuously. Depress and release the dispenser pad for cycles of 30 seconds ON and 60 seconds OFF.



#### NOTE

• A water filter is not necessary to operate this refrigerator.

Install a water filter to improve the quality of the ice and water dispensed.



#### NOTE -

 To purchase a replacement water filter: Visit your local dealer or distributor Web: Find Parts & Accessories from Support section of Ig.com

Call: 1-800-243-0000 (USA) 1-888-542-2623 (Canada)

 Part number of the replacement water filter: ADQ73613401(LT800P)

#### Performance Data Sheet

Model: LG ADQ73613401-S Replacement cartridge: ADQ73613401

The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI Standard 42 and Standard 53.



System tested and certified by NSF International against NSF/ANSI Standard 42 and Standard 53 for the reduction of substances listed below.

Contamination Reduction	Average Influent	NSF specified Challenge Concentration	Avg % Reduction	Average Product Water Concentration	Max Permissible Product Water Concentration	NSF Reduction Requirements
Chlorine Taste and Oddor	2.0 mg/L	2.0 mg/L ± 10%	97.5%	0.05 mg/L	N / A	≥ 50%
Nominal Particulate Class I, , ≥0.5 to < 1.0 µm	5,600,000 pts/mL	At least 10,000 particles/mL	99.3 %	73,000 pts/ml	N/A	≥85%
Asbestos	170 MFL	10 <sup>7</sup> to 10 <sup>8</sup> MFL; fibers greater than 10 µm in length	>99 %	< 1 MFL	N /A	≥99%
Atrazine	0.0087 mg/L	0.009 mg/L ± 10%	94.2 %	0.003 mg/L	0.003 mg/L	N / A
Benzene	0.017 mg/L	0.015 mg/L ± 10%	97 %	0.005 mg/L	0.005 mg/L	N / A
Carbofuran	0.073 mg/L	0.08 mg/L ± 10%	>99.8 %	0.001 mg/L	0.04 mg/L	N / A
Lindane	0.002 mg/L	0.002 mg/L ± 10%	>99.8 %	0.00002 mg/L	0.0002 mg/L	N / A
P-Dichlorobenzene	0.263 mg/L	0.225 mg/L ± 10%	>99.6 %	0.001 mg/L	0.075 mg/L	N /A
Toxaphene	0.015 mg/L	0.015 mg/L ± 10%	>99.5 %	0.001 mg/L	0.003 mg/L	N / A
2,4-D	0.25 mg/L	0.210 mg/L ± 10%	>99.5 %	0.012 mg/L	0.07 mg/L	N / A
Lead pH @6.5	0.150 mg/L	0.15 mg/L ± 10%	>99.3 %	0.001 mg/L	0.010 mg/L	N / A
Lead pH @8.5	0.150 mg/L	0.15 mg/L ± 10%	>99.3 %	0.001 mg/L	0.010 mg/L	N / A
Mercury @ pH 6.5	0.006 mg/L	0.006 mg/L ± 10%	96.5	0.0002 mg/L	0.002 mg/L	N / A
Mercury @ pH 8.5	0.0062 mg/L	0.006 mg/L ± 10%	86.9	0.0081 mg/L	0.002 mg/L	N /A
Cyst*	120,000 cysts/L	Minimum 50,000 cysts/L	99.99%	<1 cyst/L	N /A	≥99.95%

<sup>\*</sup> Based on the use of Cryptosporidium parvum oocysts

Application Guidelines/ Water Supply Parameters		
Service Flow 0.5 gpm (1.9 lpm)		
Water Supply	- Potable Water	
Water Pressure	20 -120 psi (138 - 827 kPa)	
Water Temperature	33°F - 100°F (0.6°C - 38°C)	

It is essential that the manufacturer's recommended installation, maintenance and filter replacement requirements be carried out for the product to perform as advertised.



#### NOTE -

 While the testing was performed under standard laboratory conditions, actual performance may vary.

Replacement Cartridge: ADQ73613401

For estimated costs of replacement elements please call 01 8000 910 683 (24 hours per day/7 days per week) or visit our website at www.lge.com



#### WARNING

To reduce the risk associated with choking:

 Do not allow children under 3 years of age to have access to small parts during the installation of this product.

To reduce the risk associated with the ingestion of contaminants:

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts. EPA Establishment # 070595-MEX-001



To reduce the risk associated with property damage due to water leakage:

- Read and follow Use Instructions before installation and use of this system.
- Installation and use MUST comply with all state and local plumbing codes.
- Do not install if water pressure exceeds 120 psi (827 kPa). If your water pressure exceeds 80 psi (552 kPa), you must install a pressure limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
- Do not install where water hammer conditions may occur. If water hammer conditions exist you must install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
- Do not install on hot water supply lines.
   The maximum operating water temperature of this filter system is 100°F (37.8°C).
- Protect filter from freezing. Drain filter when temperatures drop below 40°F (4.4°C).
- The disposable filter cartridge MUST be replaced every 6 months, at the rated capacity or if a noticeable reduction in flow rate occurs.
- Protect from freezing, remove filter cartridge when temperatures are expected to drop below 33° F (0.6 °C).
- Do not install systems in areas where ambient temperatures may go above 110° F (43.3° C). Where a backflow prevention device is installed on a water system, a device for controlling pressure due to thermal expansion must be installed.
- Ensure all tubing and fittings are secure and free of leaks.

Manufactured for LG Electronics by MCM Co., Ltd. 45-10, Nowon-Ri, Yiwol-Myun, Jinchun-Kun, Chung-Buk, Korea.

# **NSF** International

RECOGNIZES

MCM Co., Ltd.

Republic of Korea

AS COMPLYING WITH NSF/ANSI 42, 53 AND ALL APPLICABLE REQUIREMENTS. PRODUCTS APPEARING IN THE NSF OFFICIAL LISTING ARE AUTHORIZED TO BEAR THE NSF MARK.







This certificate is the property of NSF International and must be returned upon request. For the most current and complete information, please access NSF's website (www.nsf.org).

October 4, 2013 Certificate# C0174200 - 02

General Manager, Water Systems

# SMART DIAGNOSIS (



Should you experience any problems with your refrigerator, it has the capability of transmitting data via your telephone to the LG service center. This gives you the capability of speaking directly to our trained specialists. The specialist records the data transmitted from your machine and uses it to analyze the issue, providing a fast and effective diagnosis.

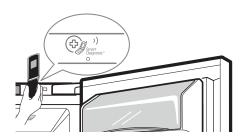
If you experience problems with your refrigerator, call to the LG Service Center. Only use the Smart Diagnosis  $^{\text{TM}}$  feature when instructed to do so by the LG call center agent. The transmission sounds that you will hear are normal and sound similar to a fax machine.

Smart Diagnosis<sup>TM</sup> cannot be activated unless your refrigerator is connected to power. If your refrigerator is unable to turn on, then trouble-shooting must be done without using Smart Diagnosis.<sup>TM</sup>

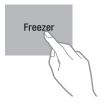
# USING SMART DIAGNOSIS<sup>™</sup>

First call to the LG service center. Only use the Smart Diagnosis feature when instructed to do so by the LG call center agent.

- 1 Lock the display. To lock the display, press and hold the Lock button for three seconds. (If the display has been locked for over five minutes, you must deactivate the lock and then reactivate it.)
- 2 Open the refrigerator door.



3 Hold the mouthpiece of your phone in front of the speaker that is located on the right hinge of the refrigerator door, when instructed to do so by the call center. 4 Press and hold the Freezer button for three seconds while continuing to hold your phone to the speaker.



- 5 After you hear three beeps, release the Freezer button.
- Keep the phone in place until the tone transmission has finished. This takes about three seconds, and the display will count down the time. Once the countdown is over and the tones have stopped, resume your conversation with the specialist, who will then be able to assist you in using the information transmitted for analysis.



#### NOTE

- For best results, do not move the phone while the tones are being transmitted.
- If the call center agent is not able to get an accurate recording of the data, you may be asked to try again.



#### NOTE

- Call quality differences by region may affect the function.
- Use the home telephone for better communication performance, resulting in better service.
- Bad call quality may result in poor data transmission from your phone to the machine, which could cause Smart Diagnosis ™ to malfunction.

# **TROUBLESHOOTING**

### **Common Product Questions**

#### How do I unclog the ice dispenser chute?

Eliminate the frost ice fragments by removing the ice bin and clearing the chute with a plastic utensil. Dispensing cubed ice can also help prevent frost or ice fragment buildup.

Make sure that the refrigerator doors are closed before attempting to dispense ice.

### Why are ice crystals and frost forming on my frozen food?

When the doors are opened often or for long periods of time, warm, humid air enters the compartment. This raises the temperature and moisture level within the compartment. Increased moisture will lead to frost and condensation. To lessen the effect, reduce the frequency and duration of door openings.

### How long will it take for my ice bin to fill completely?

Once the ice supply in the bin has been completely exhausted, it may take up to 90 minutes before additional ice is available, and approximately 72 hours to completely refill the bin.

#### Why does my ice and water taste unusual?

It is recommended that you replace the water filter:

- Approximately every 6 months.
- When the water filter indicator turns on.
- When the water dispenser output decreases.
- When the ice cubes are smaller than normal.

If your refrigerator was recently installed, dispense 2.5 gallons of water (flush for approximately 5 minutes) to remove trapped air and contaminants from the system. Do not dispense the entire 2.5 gallon amount continuously. Depress and release the dispenser pad for cycles of 30 seconds ON and 60 seconds OFF.

# Noises You Might Hear

Noise	Possible Causes	Solutions
Clicking	The defrost control will click when the automatic defrost cycle begins and ends. The thermostat control (or refrigerator control on some models) will also click when cycling on and off.	Normal Operation
Rattling	Rattling noises may come from the flow of refrigerant, the water line on the back of the unit, or items stored on top of or around the refrigerator.	Normal Operation
	Refrigerator is not resting solidly on the floor.	Floor is weak or uneven or leveling legs need to be adjusted. See the Door Alignment section.
	Refrigerator with linear compressor was jarred while running.	Normal Operation
Whooshing	Evaporator fan motor is circulating air through the refrigerator and freezer compartments.	Normal Operation
	Air is being forced over the condenser by the condenser fan.	Normal Operation
Gurgling	Refrigerant flowing through the cooling system.	Normal Operation
Popping	Contraction and expansion of the inside walls due to changes in temperature.	Normal Operation
Sizzling	Water dripping on the defrost heater during a defrost cycle.	Normal Operation
Vibrating	If the side or back of the refrigerator is touching a cabinet or wall, some of the normal vibrations may make an audible sound.	To eliminate the noise, make sure that the sides and back cannot vibrate against any wall or cabinet.
Dripping	Water running into the drain pan during the defrost cycle.	Normal Operation
Pulsating or high-pitched sound	Your refrigerator is designed to run more efficiently to keep your food items at the desired temperature. The high efficiency compressor may cause your new refrigerator to run longer than your old one, but it is still more energy efficient than previous models. While the refrigerator is running, it is normal to hear a pulsating or highpitched sound.	Normal Operation

# Before Calling for Service

Review this section before calling for service; doing so will save you both time and money.

# Cooling

Problem	Possible Causes	Solutions
Refrigerator	The refrigerator control is set	Turn the control ON. Refer to the Setting the
and Freezer	to OFF (some models).	Controls section for proper temperature set tings.
section are	Refrigerator is set to Demo	Demo Mode allows the lights and control display
not cooling.	Mode	to work normally while disabling cooling, to save
_		energy while the refrigerator is on the showroom
		floor. See the FAQs or the Setting the Controls
		section of this manual for instructions on how to
		disable Demo Mode.
	Refrigerator is in the defrost	During the defrost cycle, the temperature of each
	cycle.	compartment may rise slightly. Wait 30 minutes and
		confirm the proper temperature has been restored
		once the defrost cycle has completed.
	Refrigerator was recently	It may take up to 24 hours for each compartment to
	installed.	reach the desired temperature.
	Refrigerator was recently	If the refrigerator was stored for a long period of
	relocated.	time or moved on its side, it is necessary for the
		refrigerator to stand upright for 24 hours before
		connecting it to power.
Cooling	Refrigerator is replacing an	Modern refrigerators require more operating time but
System runs too much.	older model.	use less energy due to more effi cient technology.
	Refrigerator was recently	The refrigerator will take up to 24 hours to cool
	plugged in or power restored.	completely.
	The door is opened often or	Adding food and opening the door warms the
	a large amount of food / hot	refrigerator, requiring the compressor to run longer
	food was added.	in order to cool the refrigerator back down. In order
		to conserve energy, try to get everything you need
		out of the refrigerator at once, keep food organized
		so it is easy to fi nd, and close the door as soon as
		the food is removed. (Refer to the <b>Food Storage</b>
		Guide.)
	Doors are not closed	Firmly push the doors shut. If they will not shut all
	completely.	the way, see the Doors will not close completely or
		pop open section in Troubleshooting.
	Refrigerator is installed in a	The compressor will run longer under warm
	hot location.	conditions. At normal room temperatures (70°F)
		expect your compressor to run about 40% to 80%
		of the time. Under warmer conditions, expect it to
		run even more often. The refrigerator should not be
		operated above 110°F.
	Condenser / back cover is	Use a vacuum cleaner with an attachment to clean
	clogged.	the condenser cover and vents. Do not remove the
		panel covering the condenser coil area.

# Cooling

Problem	Possible Causes	Solutions
Refrigerator or	Refrigerator was recently	It may take up to 24 hours for each compartment
Freezer section	installed.	to reach the desired temperature.
is too warm.	The air vents are blocked.	Locate air vents by using your hand to sense
	Cold air circulates from the	airflow and move all packages that block vents
	freezer to the fresh food	and restrict airfl ow. Rearrange items to allow air
	section and back again	to flow throughout the compartment. (Refer to
	through air vents in the wall	the Airfl ow diagram in the Using Your Refrigerator
	dividing the two sections.	section.)
	Doors are opened often or for	When the doors are opened often or for long
	long periods of time.	periods of time, warm, humid air enters the
		compartment. This raises the temperature and
		moisture level within the compartment. To lessen
		the effect, reduce the frequency and duration of
		door openings.
	A large amount of food or	Adding food warms the compartment requiring
	hot food was added to either	the cooling system to run. Allowing hot food to
	compartment.	cool to room temperature before putting it in the
		refrigerator will reduce this effect.
	Doors not closed correctly.	See the Doors will not close correctly or pop open section in Parts & Features Troubleshooting.
	Temperature control is not	If the temperature is too warm, adjust the
	set correctly.	control one increment at a time and wait for the
		temperature to stabilize. Refer to the Setting the
		Controls section for more information.
	Defrost cycle has recently	During the defrost cycle, the temperature of each
	completed.	compartment may rise slightly and condensation
		may form on the back wall. Wait 30 minutes and
		confirm the proper temperature has been restored
		once the defrost cycle has completed.
Refrigerator or	Incorrect temperature control	If the temperature is too cold, adjust the control
Freezer section	settings.	one increment at a time and wait for the
is too cold.		temperature to stabilize. Refer to the Setting the
		Controls section for more information.

# Cooling

Problem	Possible Causes	Solutions
Interior moisture	Doors are opened often or for	When the doors are opened often or for long
buildup.	long periods of time.	periods of time, warm, humid air enters the
		compartment. This raises the temperature and
		moisture lev el within the compartment. To lessen
		the effect, reduce the frequency and duration of
		door openings.
	Doors not closed correctly.	See the Doors will not close correctly section in
		the Troubleshooting section.
	Weather is humid.	Humid weather allows additional moisture to enter
		the compartments when the doors are opened
		leading to condensation or frost. Maintaining a
		reasonable level of humidity in the home will help
		to control the amount of moisture that can enter
		the compartments.
	Defrost cycle recently	During the defrost cycle, the temperature of each
	completed.	compartment may raise slightly and condensation
		may form on the back wall. Wait 30 minutes and
		confirm that the proper temperature has been
		restored once the defrost cycle has completed.
	Food is not packaged	Food stored uncovered or unwrapped, and damp
	correctly.	containers can lead to moisture accumulation
		within each compartment. Wipe all containers
		dry and store food in sealed packaging to prevent
		condensation and frost.
Food is	Food with high water content	Rearrange items with high water content away
freezing in the	was placed near an air vent.	from air vents.
refrigerator	Refrigerator temperature	If the temperature is too cold, adjust the
compartment.	control is set incorrectly.	control one increment at a time and wait for the
		temperature to stabilize. Refer to the Setting the
		Controls section for more information.
	Refrigerator is installed in a	When the refrigerator is operated in temperatures
	cold location.	below 41°F (5°C), food can freeze in the refrigerator
		compartment. The refrigerator should not be
		operated in temperatures below 55°F (13°C).
Frost or ice	Door is opened frequently or	When the doors are opened often or for long
crystals form	for long periods of time.	periods of time, warm, humid air enters the
on frozen food		compartment. This raises the temperature and
(outside of		moisture level within the compartment. Increased
package).		moisture will lead to frost and condensation.
		To lessen the effect, reduce the frequency and
		duration of door openings.
	Door is not closing properly.	Refer to the Doors will not close correctly or pop
		open section in the Troubleshooting section.

# Cooling/Ice & Water

Problem	Possible Causes	Solutions
Frost or ice	Condensation from food	This is normal for food items with a high water
crystals	with a high water content	content.
on frozen	has frozen inside of the	
food (inside	food package.	
of sealed	Food has been left in the	Do not store food items with high water content in
package).	freezer for a long period of	the freezer for a long period of time.
	time.	
Icemaker is	Demand exceeds ice	The icemaker will produce approximately 70-120
not making	storage capacity.	cubes in a 24 hour period.
enough ice.	House water supply is not	Connect the refrigerator to a cold water supply with
	connected, valve is not	adequate pressure and turn the water shutoff valve
	turned on fully, or valve is	fully open.
	clogged.	If the problem persists, it may be necessary to
		contact a plumber.
	Water fi Iter has been	Replacing the water fill ter is recommended:
	exhausted.	Approximately every six months.
	CATIOUSTCU.	When the water fill ter indicator turns on.
		When the water in iter indicator turns on:     When the water dispenser output decreases.
		When the ice cubes are smaller than normal.
	Low house water supply	The water pressure must be between 20 and 120 psi
	pressure.	(138 - 827 kPa) on models without a water filter and
	pressure.	between 40 and 120 psi (276 – 827 kPa) on models
		with a water fillter.
		If the problem persists, it may be necessary to
		contact a plumber.
	Reverse Osmosis fi Itration	Reverse osmosis fi Itration systems can reduce the
	system is used.	water pressure below the minimum amount and result
		in icemaker issues. (Refer to Water Pressure section.)
	Tubing connecting	The tubing can kink when the refrigerator is moved
	refrigerator to house supply	during installation or cleaning resulting in reduced
	valve is kinked.	water fl ow. Straighten or repair the water supply line
	D	and arrange it to prevent future kinks.
	Doors are opened often or	If the doors of the unit are opened often, ambient
	for long periods of time.	air will warm the refrigerator which will prevent the
		unit from maintaining the set temperature. Low ering
		the refrigerator temperature can help, as well as not
	Danis in at alasa d	opening the doors as frequently.
	Doors are not closed	If the doors are not properly closed, ice production
	completely.	will be affected. See the Doors will not close
		completely or pop open section in Parts & Features
	The temperature setting for	Troubleshooting for more information.
	The temperature setting for the freezer is too warm.	The recommended temperature for the freezer
	the neezer is too warm.	compartment for normal ice production is 0°F. If the
		freezer temperature is warmer, ice production will be
	1	affected.

## Ice & Water

Problem	Possible Causes	Solutions
Icemaker is not	Refrigerator was recently	It may take up to 24 hours for each compartment to
making enough	installed or icemaker recently	reach the desired temperature and for the icemaker
ice (continued).	connected.	to begin making ice.
	Icemaker not turned on.	Locate the icemaker ON/OFF button on the display and confirm that it is set to the Ice On mode.
	The ice detecting sensor is obstructed.	Foreign substances or frost on the ice-detecting sensor can interrupt ice production. Make sure that the sensor area is clean at all times for proper operation.
	The refrigerator is not	Connect the refrigerator to the water supply and
	connected to a water supply or the supply shutoff valve is not turned on.	turn the water shutoff valve fully open.
	Icemaker shutoff (arm or sensor) obstructed.	If your icemaker is equipped with an ice shutoff arm, make sure that the arm moves freely. If your icemaker is equipped with the electronic ice shutoff sensor, make sure that there is a clear path between the two sensors.
Ice has bad	Water supply contains	A water filter may need to be installed to eliminate
taste or odor.	minerals such as sulfur.	taste and odor problems. NOTE: In some cases, a filter may not help. It may not be possible to remove all minerals/odor/taste in all water supplies.
	Icemaker was recently	Ice that has been stored for too long will shrink,
	installed.	become cloudy, and may develop a stale taste.  Throw away old ice and make a new supply.
	The food has not been	Rewrap the food. Odors may migrate to the ice if
	stored properly in either compartment.	food is not wrapped properly.
	The interior of the refrigerator	See the Care and Cleaning section for more
	needs to be cleaned.	information.
	The ice storage bin needs to	Empty and wash the bin (discard old cubes).
	be cleaned.	Make sure that the bin is completely dry before reinstalling it.
Icemaker is	Icemaker shutoff (arm/sensor)	Empty the ice bin. If your icemaker is equipped
making too	is obstructed	with an ice shutoff arm, make sure that the arm
much ice.		moves freely. If your icemaker is equipped with the
		electronic ice shutoff sensor, make sure that there
		is a clear path between the two sensors. Reinstall
		the ice bin and wait 24 hours to confirm proper
		operation.

## Ice & Water

Problem	Possible Causes	Solutions
Ice is not	Doors are not closed	Ice will not dispense if any of the refrigerator doors
dispensing.	completely.	are left open.
	Infrequent use of the	Infrequent use of the ice dispenser will cause
	dispenser.	the cubes to stick together over time, which will
		prevent them from properly dispensing. Check the
		ice bin for ice cubes clumping/sticking together.
		If they are, break up the ice cubes to allow for
		proper operation.
	The delivery chute is clogged	Eliminate the frost or ice fragments by removing
	with frost or ice fragments.	the ice bin and clearing the chute with a plastic
		utensil. Dispensing cubed ice can also help
		prevent frost or ice fragment buildup.
	The dispenser display is	Press and hold the Lock button for three seconds
	locked.	to unlock the control panel and dispenser.
	Ice bin is empty.	It may take up to 24 hours for each compartment to reach the desired temperature and for the
		icemaker to begin making ice. Make sure that
		the shutoff (arm/sensor) is not obstructed. Once
		the ice supply in the bin has been completely
		exhausted, it my take up to 90 minutes before
		additional ice is available, and approximately 24
		hours to completely refill the bin.
Water is	Water filter has been	Replacing the water filter is recommended:
dispensing	exhausted.	<ul> <li>Approximately every six months.</li> </ul>
slowly.		When the water filter indicator turns on.
		<ul> <li>When the water dispenser output decreases.</li> </ul>
		When the ice cubes are smaller than normal.
	Reverse osmosis filtration	Reverse osmosis filtration systems can reduce the
	system is used.	water pressure below the minimum amount and
		result in icemaker issues.
		If the problem persists, it may be necessary to
		contact a plumber or install a booster pump to
		compensate for the low pressure.
	Low house water supply	The water pressure must be between 20 and 120
	pressure.	psi (138 - 827 kPa) on models without a water filter
		and between 40 and 120 psi (276 – 827 kPa) on
		models with a water filter.
		If the problem persists, it may be necessary to
		contact a plumber or install a booster pump to
		compensate for the low pressure.

## Ice & Water

Problem	Possible Causes	Solutions
Water is not	New installation or water line	Dispense 2.5 gallons of water (flush for
dispensing.	recently connected.	approximately 5 minutes) to remove trapped
		air and contaminants from the system. Do
		not dispense the entire 2.5 gallon amount
		continuously. Depress and release the
		dispenser pad for cycles of 30 seconds ON
		and 60 seconds OFF.
	The dispenser panel is locked.	Press and hold the Lock button for three
	The dispenser pariet is locked.	seconds to unlock the control panel and
		dispenser.
	Refrigerator or freezer doors are not	Water will not dispense if any of the
	closed properly.	refrigerator doors are left open.
	Water filter has been recently	After the water fillter is replaced, dispense
	removed or replaced.	2.5 gallons of water (flush for approximately
		5 minutes) to remove trapped air and
		contaminants from the system. Do not
		dispense the entire 2.5 gallon amount
		continuously. Depress and release the
		dispenser pad for cycles of 30 seconds ON
		and 60 seconds OFF.
	Tubing composting refuir customs	
	Tubing connecting refrigerator to	The tubing can kink when the refrigerator
	house supply valve is kinked.	is moved during installation or cleaning
		resulting in reduced water flow. Straighten
		or repair the water supply line and arrange it
		to prevent future kinks.
	The house water supply is not	Connect the refrigerator to the water supply
	connected, the valve is not turned on	and turn the water shut off valve fully open. If
	fully, or the valve is clogged.	the problem persists, it may be necessary to
		contact a plumber.
Dispensing	Refrigerator was recently installed.	Allow 24 hours after installation for the
warm water.		water storage tank to cool completely.
	The water dispenser has been used	Depending on your specific model, the
	recently and the storage tank was	water storage capacity will range from
	exhausted.	approximately 20 to 30 oz.
	Dispenser has not been used for	If the dispenser has not been used for
	several hours.	several hours, the first glass dispensed may
		be warm. Discard the first 10 oz.
	Refrigerator is connected to the hot	Make sure that the refrigerator is connected
	water supply.	to a cold water pipe.
		<b>WARNING</b> : Connecting the refrigerator to a
		hot water line may damage the icemaker.

# Ice & Water/Parts & Features

Problem	Possible Causes	Solutions
Water has bad	Water supply contains	A water filter may need to be installed to eliminate
taste or odor.	minerals such as sulfur.	taste and odor problems.
	Water filter has been	Replacing the water filter is recommended:
	exhausted.	<ul> <li>Approximately every six months.</li> </ul>
		<ul> <li>When the water filter indicator turns on.</li> </ul>
		<ul> <li>When the water dispenser output decreases.</li> </ul>
		<ul> <li>When the ice cubes are smaller than normal.</li> </ul>
	Refrigerator was recently	Dispense 2.5 gallons of water (flush for
	installed.	approximately 5 minutes) to remove trapped air and
		contaminants from the system. Do not dispense
		the entire 2.5 gallon amount continuously. Depress
		and release the dispenser pad for cycles of 30
		seconds ON and 60 seconds OFF.
Doors will not	Food packages are blocking	Rearrange food containers to clear the door and
close correctly	the door open.	door shelves.
or pop open.	Ice bin, crisper cover, pans,	Push bins all the way in and put crisper cover,
	shelves, door bins, or	pans, shelves and baskets into their correct
	baskets are out of position.	positions. See the Using Your Refrigerator section
		for more information.
	The doors were removed	Remove and replace the doors according to the
	during product installation	Removing and Replacing Refrigerator Handles and
	and not properly replaced.	Doors section.
	Refrigerator is not leveled	See Door Alignment in the Refrigeration
	properly.	Installation section to level refrigerator.
Doors are	The gaskets are dirty or	Clean the gaskets and the surfaces that they
difficult to open.	sticky.	touch. Rub a thin coat of appliance polish or
	,	kitchen wax on the gaskets after cleaning.
	Door was recently closed.	When you open the door, warmer air enters the
	,	refrigerator. As the warm air cools, it can create
		a vacuum. If the door is hard to open, wait one
		minute to allow the air pressure to equalize, then
		see if it opens more easily.
Refrigerator	Leveling legs are not	Refer to the Leveling and Door Alignment section.
wobbles or	adjusted properly.	
seems unstable.	Floor is not level.	It may be necessary to add shims under the
		leveling legs or rollers to complete installation.
Lights do not	LED interior lighting failure.	The lamps are LED interior lighting, and service
work.		should be performed by a qualified technician.

## Parts & Features

Problem	Possible Causes	Solutions
The interior of	The refrigerator is located	Make sure that the refrigerator is not located
the refrigerator	near a fire source, such as a	near a fire source, such as a fire place , chimney or
is covered with	fire place, chimney, or candle.	candle.
dust or soot.		

#### LG ELECTRONIC U.S.A., INC. LG REFRIGERATOR LIMITED WARRANTY - U.S.A.

Should your LG Refrigerator ("Product") fail due to a defect in materials or workmanship under normal home use, during the warranty period set forth below, LG will at its option repair or replace the product. This limited warranty is valid only to the original retail purchaser of the product and applies only when purchased and used within the United States including U.S. Territories. Proof of original retail purchase is required to obtain warranty service under this limited warranty.

WARRANTY PERIOD							
Refrigerator	Sea (Condenser, Dryer, Con	Linear Compressor					
One (1) year from the date of original retail purchase.	One(1) year from the date of original retail purchase.	Seven (7) years from the date of original retail purchase.	Ten (10) years from the date of original retail purchase.				
Parts and Labor (internal/functional parts only)	Parts and Labor	Parts only (Consumer will be charged for labor)	Part only (Consumer will be charged for labor)				

Noises associated with normal operation and failure to follow instructions found in the use and care and installation guides or operating the unit in an unsuitable environment will not be covered under this warranty. Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater. Replacement products and parts may be new or remanufactured.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

#### THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, install, or repair the product; instruct the customer on operation of the product; repair or replace fuses or correct wiring or plumbing, or correction of unauthorized repairs/ installation.
- Failure of product to perform during power failures and interruptions or inadequate electrical service.
- **3.** Damage caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- 4. Damage resulting from operating the product in a corrosive atmosphere or contrary to the instructions outlined in the product owner's manual.
- **5.** Damage to the product caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of God.
- 6. Damage resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes use of parts not approved or specified by LG.
- 7. Damage or failure caused by unauthorized modification or alteration, or if it is used for other than the intended purpose, or any water leakage where the unit was not properly installed.
- 8. Damage or failure caused by incorrect electrical current, voltage, or plumbing codes, commercial or industrial use, or use of accessories, components, or consumable cleaning products that are not approved by LG.

- Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery (Call: 1-800-243-0000).
- Damage or missing items to any display, open box, discounted, or refurbished product.
- Products with original serial numbers that have been removed, altered, or can not be readily determined. Model and Serial numbers, along with original retail sales receipt, are required for warranty validation.
- **12.** Increases in utility costs and additional utility expenses.
- **13.** Replacement of light bulbs, filters, or any consumable parts.
- 14. Repairs when your product is used in other than normal and usual household use (e.g. commercial use, offices, and recreational facilities) or contrary to the instructions outlined in the product owner's manual.
- **15.** Costs associated with removal of your product from your home for repairs.
- 16. The removal and reinstallation of the product if it is installed in an inaccessible location or is not installed in accordance with published installation instructions, including LG's owner's and installation manuals.
- 17. Shelves, door bins, drawers, handles, accessories, and other parts besides those that were originally included with this particular model.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

For complete warranty details and customer assistance
please call or visit our website:
Call 1-800-243-0000 (24 hours a day 365 days a ves

Call 1-800-243-0000 (24 hours a day, 365 days a year) and select the appropriate option from the menu, or visit our websiteat www.lg.com

websiteat www.lg.com Or by mail: LG Customer Information Center:

P.O. Box 240007 201 James Record Road Huntsville, AL 35813 ATTN: CIC

Write your warranty information below:	
ProductRegistration Information:	
Model:	

# LLG ELECTRONICS CANADA, INC. LG REFRIGERATOR LIMITED WARRANTY - Canada

**WARRANTY** Should your LG Refrigerator ("Product") fail due to a defect in material or workmanship under normal home use during the warranty period set forth below, LG Canada will at its option repair or replace the Product upon receipt of proof of origin al retail purchase. This warranty is valid only to the original retail purchaser of the product and applies only to a Product distributed in Canada by LG Canada or an authorized Canadian distributor thereof. The warranty only applies to Products located and used within Canada.

WARRANTY PERIOD (Note: If the original date of purchase can not be verified, the warranty will begin sixty (60) days from the date of manufacture)					
Refrigerator/Freezer	Sealed System (Condenser, Dryer, Connecting Tube and Evaporator)		Linear Compressor		
One (1) year from the date of original retail purchase.	One (1) year from the date of original retail purchase.	Seven (7) years from the date of original retail purchase.	Ten (10) years from the date of original retail purchase.		
Parts and Labor (internal/functional parts only)	Parts and Labor	Parts and Labor Parts only (Consumer will be charged for labor)	Parts only (Consumer will be charged for labor)		

Noises associated with normal operation and failure to follow instructions found in the use and care and installation guides or operating the unit in an unsuitable environment will not be covered under this warranty.

- ▶ Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement products and parts may be new orer manufactured.
- LG Authorized Service Center warranties theirr epair work for thirty (30) days.
  LG CANADA'S SOLE LIABILTIY IS LIMITED TO THE WARRANTY SET OUT ABOVE. EXCEPT AS EXPRESLSY PROVIDED ABOVE, LG CANADA MAKES NO AND HEREBY DISCLAIMS AL LOTHER WARRANTIES AN CDONDITION SRESPECTING THE PRODUCT, WHETHER EXPRESS OR IMDP, LINIECLUDING, BUT NOT LIMITE DTO, ANY IMPLIE DWARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NO REPRESEN TATIONS SHALL BE BINDING ON LG CANADA. LG CANADA DOES NOT AUTHORIZE ANY PERSON TO CREATE OR ASSUME FOR IT ANY OTHER WARRANTY OBLIGATION OR LIABILTIY IN CONNECTION WITH THE PRODUCT. TO THE EXTEN TTHAT ANY WARRANTY OR CONDITION IS IMPLIED BY LAW, IT IS LIMITED TO THE EXPRESS WARRANTY PERIOD ABOVE. LG CANADA, THE MANUFACTURER OR DISTRIBUTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, DIRECT OR INDIRECT DAMAGES, LOSS OF GOODWILL, LOST PROFITS, PUNITIVE OR EXEMPLARY DAMAGES OR ANY OTHER DAMAGE, WHETHER ARISING DIRECTLY OR INDIRECTLY FROM ANY CONTRACTUAL BREACH, FUNDAMENTAL OR OTHERWISE, OR FROM ANY ACTS OR OMISSIONS, TORT, OR OTHERWIES. This warranty gives you specific legal right. You may have other rgihts which may vary from province depending on applicable provincial laws. Any term of this warranty that negates or varies any implied condition or warranty under provincial law is severable where it conflicts with provincial law without ecting the remainder of this warranty's terms.

#### THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, install, or repair the product; instruct the customer on operation of the product; repair or replace fuses or correct wiring or plumbing, or correction of unauthorized repairs/installation.
- 2 Failure of product to perform during power failures and interruptions or inadequate electrical service.
- 3. Damage caused by leaky or brok en water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of ari.
- 4. Damage resulting from operating the product in a corrosive atmosphere or contrary to the instructions outlined in the product owner's manual.
- **5.** Damage to the product caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of God.
- 6 Damage resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes use of parts not approved or specified byL G.
- 7. Damage or failure caused by unauthorized modification or alteration, or if it is used for other than the intended purpose, or any water leakage where the unit was not properly installed.
- 8. Damage or failure caused by incorrect electrical current, voltage, or plumbing codes, commercial or industrial use, or use of accessories, components, or consumable cleaning products that are not approved by LG.

- 9. Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery.
- 10 Damage or missing items to any display, open box, discounted, or refurbished product.
- 11. Products with original serial numbers that have been removed, altered, or can not be readily determined. Model and Serial numbers, along with original retail sales receipt, are required for warranty validation.
- 12. Increases in utility costs and additional utitliy expenses
- 13. Replacement of light bulb sfi, lters, or any consumable prats.
- 14. Repairs when your product is used in other than normal and usual household use (e.g. commercial use, offices, and recreational facilities) or contrary to the instructions outlined in the product owner's manual.
- **15.** Costs associated with removal of your product f rom your home for repairs.
- 16. The removal and reinstallation of the product if it is installed in an inaccessible location or is not installed in accordance with published installation instructions, including LG's owner 's and installation manuals.
- 17. Shelves, door bins, drawers, handles, accessories, and other parts besides those that were originally included with this particular model.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

For complete warranty details and costumer assistance, please callor visit our website: Call 1-888-542-2623 (24 hours a day, 365 days a year) and select the appropriate option from the menu, or visit our website at www.lg.com

Write your warranty information below:
Product Registration Information:
Model: Serial Number:
Date of purchase:



# LG Customer Information Center

For inquiries or comments, visit www.lg.com or call:

1-800-243-0000 USA, Consumer User

1-888-865-3026 USA, Commercial User

1-888-542-2623 CANADA

# Register your product Online!

www.lg.com