



MODEL WED/WGD 9750W\*0

# ELECTRONIC DRYER

## Use & Care Guide

For questions about features, operation/performance, parts, accessories, or service, call: 1-800-253-1301 or visit our website at...

[www.whirlpool.com](http://www.whirlpool.com)

In Canada, call: 1-800-807-6777

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**QUICK START GUIDE/  
DRYER USE.....PG. 4**

Para una versión en español, visite:

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# SÉCHEUSE ÉLECTRONIQUE

## Guide d'utilisation et d'entretien

Pour assistance, installation, ou service, composez le : 1-800-807-6777 ou visitez notre site internet à..

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**GUIDE DE DÉMARRAGE RAPIDE/  
UTILISATION DE LA SÉCHEUSE....PG. 16**

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# DRYER SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING.”

These words mean:

**⚠ DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

**⚠ WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



## **WARNING** - “Risk of Fire”

- Clothes dryer installation must be performed by a qualified installer.
- Install the clothes dryer according to the manufacturer's instructions and local codes.
- Do not install a clothes dryer with flexible plastic venting materials. If flexible metal (foil type) duct is installed, it must be of a specific type identified by the appliance manufacturer as suitable for use with clothes dryers. Flexible venting materials are known to collapse, be easily crushed, and trap lint. These conditions will obstruct clothes dryer airflow and increase the risk of fire.
- To reduce the risk of severe injury or death, follow all installation instructions.
- Save these instructions.

**WARNING:** For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, or to prevent property damage, personal injury, or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS:**
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Clear the room, building, or area of all occupants.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency, or the gas supplier.

**WARNING:** Gas leaks cannot always be detected by smell.

Gas suppliers recommend that you use a gas detector approved by UL or CSA.

For more information, contact your gas supplier.

If a gas leak is detected, follow the "What to do if you smell gas" instructions.

**IMPORTANT:** The gas installation must conform with local codes, or in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1/NFPA 54.

The dryer must be electrically grounded in accordance with local codes, or in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70.

### IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons when using the dryer, follow basic precautions, including the following:

- Read all instructions before using the dryer.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the dryer. Close supervision of children is necessary when the dryer is used near children.
- Before the dryer is removed from service or discarded, remove the door to the drying compartment.
- Do not reach into the dryer if the drum is moving.
- Do not install or store the dryer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the dryer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Clean lint screen before or after each load.
- Keep area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.
- The interior of the dryer and exhaust vent should be cleaned periodically by qualified service personnel.
- See "Electrical Requirements" located in the installation instructions for grounding instructions.

**SAVE THESE INSTRUCTIONS**

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

## OPTIONS

### Pedestal

Are you placing the dryer on a pedestal? You have the option of purchasing pedestals of different heights separately for this dryer. You may select a 10" (254 mm) or 15.5" (394 mm) pedestal. These pedestals will add to the total height of the dryer for a total height of approximately 48" (1.22 m) or 53.5" (1.36 m), respectively.

For a garage installation, you will need to place the 10" (254 mm) pedestal at least 9" (229 mm) above the floor and the 15.5" (394 mm) pedestal at least 3.5" (89 mm) above the floor.

The pedestals are available in several colors.

To order, call the dealer from whom you purchased your dryer or refer to the "Assistance or Service" section. Other dryer

accessories available, ask for Part Number.

Accessory	Part Number
Stack Kit	8541503
Door Reversal Kit	8579666A
Back Guard	8212452 (White)
Optional Exhaust Installation	
Dryer can be converted to exhaust out the right side, left side, or through the bottom.	W10470674

## QUICK START GUIDE / DRYER USE

### ⚠ WARNING



#### Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing).

Failure to follow these instructions can result in death, explosion, or fire.

### ⚠ WARNING



#### Fire Hazard

No washer can completely remove oil.

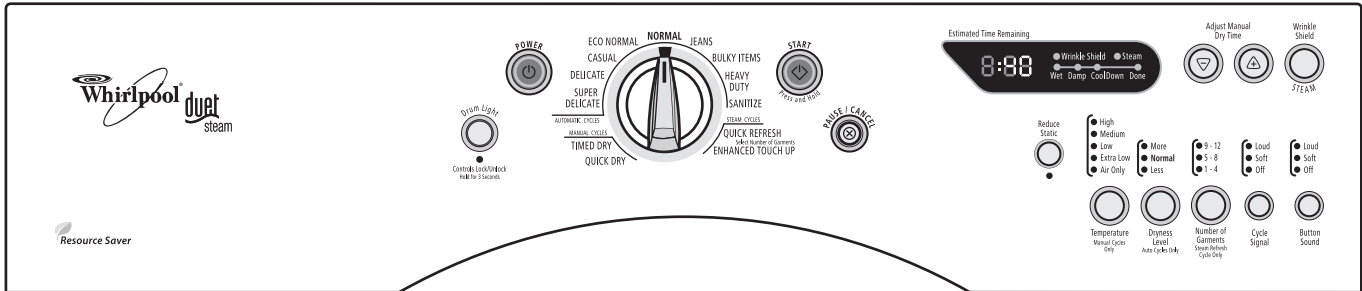
Do not dry anything that has ever had any type of oil on it (including cooking oils).

Items containing foam, rubber, or plastic must be dried on a clothesline or by using an Air Cycle.

Failure to follow these instructions can result in death or fire.

For a summary of how to use your dryer following installation, see the QUICK START GUIDE on the next page.

# QUICK START GUIDE



**WARNING:** To reduce the risk of fire electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

This Use and Care Guide covers several different models. Your dryer may not have all the cycles and features described.

## USING AUTOMATIC CYCLES

Automatic Cycles automatically match the cycles setting to the type of load and adjust drying time for optimal performance.



See the Cycles information on the following pages for more details on each cycle.

1. **Clean** lint screen.
2. **Place** laundry in the dryer. Shut the door.
3. **Press** POWER.
4. **Select** an AUTOMATIC Cycle.
5. **Select** the Options feature, if desired.
6. **Press and hold** START to begin.

**To make changes during an Automatic Cycle:**

1. **Press** PAUSE/CANCEL.
2. **Select** DRYNESS LEVEL or Option.
3. **Press and hold** START to begin.

**NOTE:** For the Sanitize Cycle, to ensure sanitization, do not interrupt the cycle.

## USING STEAM CYCLES

Steam Cycles use water and heat to reduce wrinkles and odors in dry items.



1. **Press** POWER.
2. **Select** a Steam Cycle. For the Quick Refresh Cycle, select the desired Number of Garments.
3. **Press and hold** START to begin.

## Stopping Your Dryer

**To stop your dryer at any time**

**Press** PAUSE/CANCEL twice, open the door, or **Press** the POWER button.

## Pausing or Restarting

**To pause the dryer at any time**

Open the door or **press** PAUSE/CANCEL once.

**To restart the dryer**

Close the door and **press and hold** START button until dryer starts.

## USING MANUAL CYCLES

Use Manual Cycles to set a drying time and temperature. See the Cycles information on the following pages for detail on each cycle.



1. **Clean** lint screen.
2. **Place** laundry in the dryer. Shut the door.
3. **Press** POWER.
4. **Select** a Manual cycle.
5. **Press** the Dry Time up or down buttons until the desired drying time is displayed.
6. **Press** TEMPERATURE until the desired temperature glows.
7. **Select** the Options feature, if desired.
8. **Press and hold** START to begin.

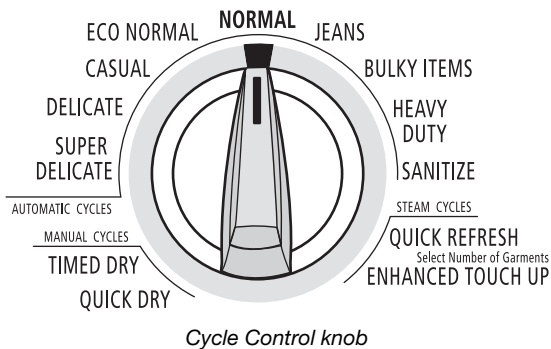
## Tips for Getting the Best Performance from Your Steam Dryer

- Results may vary depending on fabric. **100% cotton garments with wrinkle-free finish may yield better results than those without.** 100% cotton items may require additional touching up after the Steam Cycle.
- Use of fabric softener sheet is not recommended with Steam Cycles. It may cause temporary staining on clothes.
- It is not recommended to use Steam Cycles for items that have been starched. Wash any starched or new garments prior to using a Steam Cycle.
- The Quick Refresh Cycle is best for smoothing out wrinkles and reducing odors from small loads consisting of dry items of wrinkle-free cotton, cotton-polyester blend, common knits, and synthetic garments.
- The Enhanced Touch Up Cycle is best for smoothing out wrinkles from clothes that have been left in the dryer too long. For best results, do not overload the dryer.
- The Quick Refresh Cycle time is adjusted for the Number of Garments option selected. Under certain environmental or installation conditions, you may experience under drying with the Quick Refresh Cycle. Select Enhanced Touch Up Cycle (20 min. default time) which can be customized to select High Temperature and/or additional cycle time by pressing the Timed Cycle Adjust More Time button.

## Cycles

Select the drying cycle that matches the type of load you are drying. See Automatic Preset or Manual Preset Cycle Settings chart.

**NOTE:** Not all cycles are available on all models.



Cycle Control knob

## Automatic Cycles

Automatic Cycles allow you to match the cycle to the load you are drying. See the following Automatic Preset Cycle Settings chart. Each cycle dries certain fabrics at the recommended temperature. A sensor detects the moisture in the load and automatically adjusts the drying time for optimal drying.

**NOTE:** Not all cycles are available on all models.

### Sanitize

Use this cycle for items such as towels, bedding, children's clothing, or other items needing to be sanitized. This cycle is designed to eliminate 99.9% of 3 common infectious bacteria. This cycle should be run to completion to ensure sanitization. For best results, do not interrupt cycle.



NSF Protocol P154  
Sanitization Performance of  
Residential Clothes Dryers

## Automatic Preset Cycle Settings

Automatic Cycles Load Type	Temperature	Est. Cycle Time* (Minutes)
<b>SANITIZE</b> Towels, bedding, children's clothing	High	60
<b>HEAVY DUTY</b> Heavyweight items, towels	High	50
<b>BULKY ITEMS</b> Jackets, comforters, pillows (rearrange load part way through cycle to aid in drying.)	Medium	55
<b>JEANS</b> Jeans, denim jacket	Medium	55
<b>NORMAL</b> Corduroys, work clothes, sheets	Medium	38
<b>ECO NORMAL</b> Designed for average size loads of medium weight items	Medium	40
<b>CASUAL</b> Permanent press, synthetics	Low	35
<b>DELICATE</b> Lingerie, blouses, washable woolens	Low	25
<b>SUPER DELICATE</b> Lingerie, blouses, washable woolens	Extra Low	25

\*Estimated time with Normal Dryness Level. If loads do not seem as dry as you would like, select More Dry next time you dry a similar load.

## Manual Cycles

Use Manual Cycles to select a specific amount of drying time and a drying temperature. When a Manual Cycle is selected, the Estimated Time Remaining display shows the actual time remaining in your cycle. You can change the actual time in the cycle by pressing the ADJUST MANUAL DRY TIME up or down buttons and the temperature by pressing the Temperature button.

### Manual Preset Cycle Settings

Manual Cycles Load Type	Temperature	Est. Cycle Time* (Minutes)
<b>TIMED DRY</b> Heavyweight items, bulky items, bedspreads, work clothes	High	40
<b>QUICK DRY</b> Small loads	Medium	15

\*Reset time to complete drying, if needed.

### Air Only

Use Timed Dry/Air Only temperature setting for items that require drying without heat such as rubber, plastic, and heat-sensitive fabrics. This chart shows examples of items that can be dried using Air Only.

Type of Load	Est. Time* (Minutes)
Foam rubber - pillows, padded bras, stuffed toys	20 - 30
Plastic - shower curtains, tablecloths	20 - 30
Rubber-backed rugs	40 - 50
Olefin, polypropylene, sheer nylon	10 - 20

\*Reset time to complete drying, if needed.

### When using Air Only

- Check that coverings are securely stitched.
- Shake and fluff pillows by hand periodically during the cycle.
- Dry item completely. Foam rubber pillows are slow to dry.

**NOTE:** Automatic Cycles are not available when using the Air Only setting.

## Steam Cycles

In these cycles, a small amount of water is sprayed into the dryer drum after several minutes of tumbling with heat. The STEAM Status Light will come on while the water is sprayed into the drum. The dryer will continue to tumble at Medium heat for the duration of the cycle. The Steam Cycles include Quick Refresh and Enhanced Touch Up. The cycle time is adjustable for the Quick Refresh Cycle based on the Number of Garments selected. The heat setting and cycle time may be adjusted for the Enhanced Touch Up Cycle.

**NOTE:** Results may vary depending on fabric. 100% cotton garments with wrinkle-free finish may yield better results than those without.

Use of a fabric softener sheet is not recommended with steam cycles as it may cause temporary staining on the clothes.

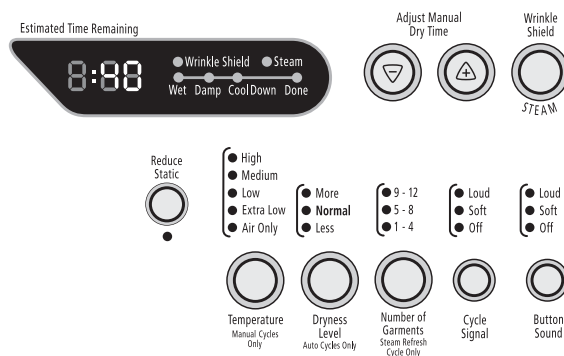
### Steam Preset Cycle Settings

Timed Cycles Load Type	Default Temperature*	Est. Time* (Minutes)
<b>QUICK REFRESH</b> Helps to smooth out wrinkles and reduce odors. Estimated Time Remaining based on Number of Garments selected.	Medium	12-29
<b>ENHANCED TOUCH UP</b> Helps to smooth out wrinkles in loads left in the dryer for an extended period.	Medium	20

\*To program the Quick Refresh Cycle, turn the selector knob to "Quick Refresh." Use a combination of buttons by pressing NUMBER OF GARMENTS and selecting 1-4, 5-8, or 9-12 garments. Pressing ADJUST MANUAL DRY TIME options + or - to manually increase by increments of 1. Number of Garments will display in the Estimated Time Screen. Cycle time will be displayed when Start is pressed.

\*The Enhanced Touch Up Cycle has a minimum dry time of 15 minutes and a maximum dry time of 40 minutes. Only the Medium and High temperature settings can be used for the Enhanced Touch Up Cycle.

## Additional Features



### Reduce Static

An option that can be added to any Auto Cycle to Reduce Static that may build up in loads as they tumble. The Reduce Static feature periodically tumbles, stops, and sprays a small amount of water over the load to help keep static from forming.

**NOTE:** By pressing REDUCE STATIC, your cycle will add minimal extra time.

### WRINKLE SHIELD™ STEAM Feature

When you are unable to remove a load of clothes from the dryer as soon as it stops, wrinkles can form. The WRINKLE SHIELD™ STEAM feature periodically tumbles, rearranges, and fluffs the load to help keep wrinkles from forming.

- Get up to 140 minutes of periodic tumbling at the end of a cycle. Turn off at any time by pressing the WRINKLE SHIELD™ STEAM button.
- After 60 minutes of WRINKLE SHIELD™ STEAM operation, a short 15 minute Steam cycle is used to smooth out wrinkles.

- The Wrinkle Shield Steam feature is not available on Delicate or Super Delicate Automatic Cycles and Timed Cycles with Low, Extra Low, and Air Only Temperature selected. WRINKLE SHIELD™ without Steam cycle is available for these cycles.
- For the Casual Cycle, the WRINKLE SHIELD™ STEAM feature is preset to “ON.” The other cycles will retain the WRINKLE SHIELD™ STEAM feature setting.

### Cycle Signal

The End of Cycle Signal produces an audible sound when the drying cycle is finished.

Press until the desired volume (Loud, Soft, or Off) glows green.

**NOTE:** When the WRINKLE SHIELD™ STEAM feature is selected and the End of Cycle Signal is on, an audible sound will be emitted every 5 minutes until the clothes are removed, or the WRINKLE SHIELD™ STEAM feature is finished.

### Button Sound

You can change the volume of the sound of the beeps. Press until the desired volume (Loud, Soft, or Off) glows green. The Power and Cancel buttons will still beep softly even when the Button Sound volume is set to Off.

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## Drum Light and Controls Lock/Unlock



### Drum Light

When pressed during a cycle, the Drum Light turns on and will remain on until pressed again, the door is opened and closed, or the door is left open for 20 minutes.

### Controls Lock/Unlock

#### To enable the Controls Lock feature when dryer is running:

Press and hold the CONTROLS LOCK/UNLOCK button for 3 seconds. The control is locked when a single beep is heard and the Controls Lock status light is on. This feature allows you to lock your settings to avoid unintended use of the dryer. You can also use the Controls Lock feature to avoid unintended cycle or option changes during dryer operation.

- When the dryer is off, it is not necessary to press the Control On button before activating the Controls Lock feature.

#### To unlock:

Press and hold the CONTROLS LOCK/UNLOCK button for 3 seconds to turn this feature off.

**NOTE:** When the dryer is running and Controls Lock is on, the dryer can be stopped by pressing the Pause/Cancel button, but cannot be restarted until the control is unlocked.

---

## Changing Cycles, Options, and Modifiers

You can change Auto Cycles, Timed Cycles, Options, and Modifier, and anytime before pressing Start.

- Three short tones sound if an unavailable combination is selected. The last selection will not be accepted.

### Changing Cycles after pressing Start

1. Press PAUSE/CANCEL twice. This ends the current cycle.
2. Select the desired cycle and options.
3. Press and hold START. The dryer starts at the beginning of the new cycle.

**NOTE:** If you do not press Start within 5 minutes of selecting the cycle, the dryer automatically shuts off.

### Changing Options and Modifiers after pressing Start

You can change an Option or Modifier anytime before the selected Option or Modifier begins.

1. Press PAUSE/CANCEL once.
2. Select the new Option and/or Modifier.
3. Press and hold START to continue the cycle.

**NOTE:** If you happen to press Pause/Cancel twice, the program clears and your dryer shuts down. Restart the selection process.

### Changing the Preset Dryness Level Settings

If all your loads on all Auto Dry cycles are consistently not as dry as you would like, you may change the preset Dryness Level settings to increase the dryness. This change will affect all of your Auto Dry cycles.

Your Dryness Level settings can be adjusted to adapt to different installations, environmental conditions or personal preference.

There are 3 drying settings: 1 (factory preset dryness level), 2 (slightly drier clothes, approximately 15% more drying time), and 3 (much drier clothes, approximately 30% more drying time).

1. The Dryness Level settings cannot be changed while the dryer is running.
2. Press and hold the Dryness Level button for 5 seconds. The dryer will beep, and “CF” will be displayed for 1 second followed by the current drying setting.
3. To select a new drying setting, press the Dryness Level key again until the desired drying setting is shown.
 

**NOTE:** While cycling through the settings, the current setting will not flash, but the other settings will flash.
4. Press START to save the drying setting.
5. The drying setting you selected will become your new preset drying setting for all Auto Dry cycles.



# DRYER CARE

## Cleaning the Dryer Location

Keep dryer area clear and free from items that would obstruct the flow of combustion and ventilation air.

### **WARNING**



#### **Explosion Hazard**

Keep flammable materials and vapors, such as gasoline, away from dryer.

Place dryer at least 18 inches (460 mm) above the floor for a garage installation.

Failure to do so can result in death, explosion, or fire.

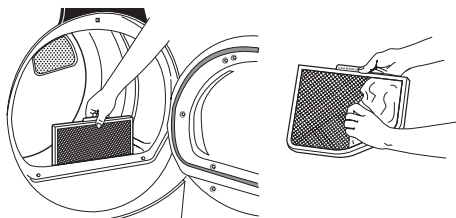
## Cleaning the Lint Screen

### Every load cleaning

The lint screen is located in the door opening of the dryer. The control panel has an indicator light to remind you to clean the lint screen before each load. A screen blocked by lint can increase drying time.

#### To clean

1. Pull the lint screen straight up. Roll lint off the screen with your fingers. Do not rinse or wash screen to remove lint. Wet lint is hard to remove.



2. Push the lint screen firmly back into place.

#### IMPORTANT:

- Do not run the dryer with the lint screen loose, damaged, blocked, or missing. Doing so can cause overheating and damage to both the dryer and fabrics.
- If lint falls off the screen into the dryer during removal, check the exhaust hood and remove the lint. See "Venting Requirements."

### As needed cleaning

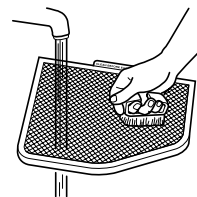
Laundry detergent and fabric softener residue can build up on the lint screen. This buildup can cause longer drying times for your clothes, or cause the dryer to stop before your load is completely dry. The screen is probably clogged if lint falls off while the screen is in the dryer.

Clean the lint screen with a nylon brush every 6 months, or more frequently, if it becomes clogged due to a residue buildup.

#### To wash

1. Roll lint off the screen with your fingers.
2. Wet both sides of lint screen with hot water.

3. Wet a nylon brush with hot water and liquid detergent. Scrub lint screen with the brush to remove residue buildup.



4. Rinse screen with hot water.
5. Thoroughly dry lint screen with a clean towel. Replace screen in dryer.

## Cleaning the Dryer Interior

### To clean dryer drum

1. Make a paste with powdered laundry detergent and very warm water.
2. Apply paste to a soft cloth.

#### OR

Apply a liquid, nonflammable household cleaner to the stained area and rub with a soft cloth until all excess dye and stains are removed.

3. Wipe drum thoroughly with a damp cloth.
4. Tumble a load of clean cloths or towels to dry drum.

**NOTE:** Garments that contain unstable dyes, such as denim blue jeans or brightly colored cotton items, may discolor the dryer interior. These stains are not harmful to your dryer and will not stain future loads of clothes. Dry unstable dye items inside out to avoid transfer of dye.

## Removing Accumulated Lint

### From Inside the Dryer Cabinet

Lint should be removed every 2 years, or more often, depending on dryer usage. Cleaning should be done by a qualified person.

### From the Exhaust Vent

Lint should be removed every 2 years, or more often, depending on dryer usage.

## Vacation, Storage, and Moving Care

Install and store your dryer where it will not freeze. Because some water may stay in the hoses, freezing can damage your dryer. If storing or moving your dryer during freezing weather, winterize it.

### Non-Use or Storage Care

Operate your dryer only when you are at home. If you will be on vacation or not using your dryer for an extended period of time, you should:

1. Unplug dryer or disconnect power.
2. Clean lint screen. See "Cleaning the Lint Screen."
3. Turn off the water supply to the dryer. This helps to avoid unintended flooding (due to a water pressure surge) while you are away.


## Moving care

### For power supply cord-connected dryers:

1. Unplug the power supply cord.
2. Steam models only: Shut off water faucet.
3. Steam models only: Disconnect the water inlet hose from faucet, then drain the hose. Transport hose separately.
4. Make sure leveling legs are secure in dryer base.
5. Use masking tape to secure dryer door.

### For direct-wired dryers:

**⚠ WARNING**



**Electrical Shock Hazard**  
**Disconnect power before servicing.**  
**Replace all parts and panels before operating.**  
**Failure to do so can result in death or electrical shock.**

1. Disconnect power.
2. Disconnect wiring.
3. Steam models only: Shut off water faucet.
4. Steam models only: Disconnect the water inlet hose from faucet, then drain the hose. Transport hose separately.
5. Make sure leveling legs are secure in dryer base.
6. Use masking tape to secure dryer door.

## Reinstalling the dryer

Follow the "Installation Instructions" to locate, level, and connect the dryer.

## Special Instructions for Steam Models

### Water Inlet Hoses

Replace inlet hoses and hose screen after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hoses, record the date of replacement.

### To winterize dryer

1. Unplug dryer or disconnect power.
2. Shut off water faucet.
3. Disconnect water inlet hose from faucet and drain.

### To use dryer again

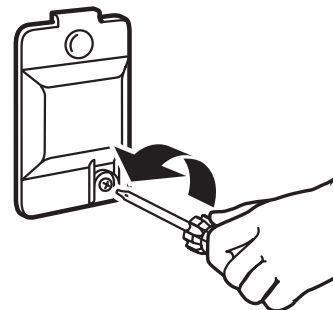
1. Flush water pipes. Reconnect water inlet hose to faucet. Turn on water faucet.
2. Plug in dryer or reconnect power.

## Changing the Drum Light

The dryer light automatically turns on inside the dryer drum when you open the door.

### To change the drum light

1. Unplug dryer or disconnect power.
2. Open the dryer door. Locate the light bulb cover on the back wall of the dryer. Remove the screw located in the lower right corner of the cover. Remove the cover.



3. Turn bulb counterclockwise. Replace the bulb with a 10-watt appliance bulb only. Replace the cover and secure with the screw.
4. Plug in dryer or reconnect power.

# TROUBLESHOOTING

**First try the solutions suggested here and possibly avoid the cost of a service call...  
For additional recommendations, refer to your Installation Instructions.**

## Dryer Operation

### Dryer will not run

- **Is the dryer door firmly closed?**
- **Was the Start button firmly pressed?**  
Large loads may require pressing and holding the Start button for 2-5 seconds.

- **Has a household fuse blown, or has a circuit breaker tripped?**  
There may be 2 household fuses or circuit breakers for the dryer. Check that both fuses are intact and tight, or that both circuit breakers have not tripped. Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.
- **Is the correct power supply available?**  
Electric dryers require 240-volt power supply. Check with a qualified electrician.
- **Was a regular fuse used?**  
Use a time-delay fuse.

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## Unusual sounds

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- **Has the dryer had a period of non-use?**  
If the dryer hasn't been used for a while, there may be a thumping sound during the first few minutes of operation.
- **Is a coin, button, or paper clip caught between the drum and front or rear of the dryer?**  
Check the front and rear edges of the drum for small objects. Clean out pockets before laundering.
- **Are the four legs installed, and is the dryer level front to back and side to side?**  
The dryer may vibrate if not properly installed. See the Installation Instructions.
- **Is the clothing knotted or balled up?**  
When balled up, the load will bounce, causing the dryer to vibrate. Separate the load items and restart the dryer.

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## No heat

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- **Has a household fuse blown, or has a circuit breaker tripped?**  
The drum may be turning, but you may not have heat. Electric dryers use 2 household fuses or circuit breakers. Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.

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## Dryer displaying code message

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- **“PF” (power failure), check the following:**  
Was the drying cycle interrupted by a power failure? Press and hold START to restart the dryer.
- **“L2” Diagnostic Code (low or no line voltage condition):**  
The drum will turn, but there may be a problem with your home power supply keeping the dryer's heater from turning on. The dryer will continue to run when this diagnostic code is present. Press any key to clear the code from the display and return to the estimated time remaining.  
**Try the following:**  
Check to see if a household fuse has blown or circuit breaker has tripped. Electric dryers use two household fuses or breakers. Replace the fuse or reset the circuit breaker.  
Confirm the power cord is properly installed. Refer to “Electrical Connection” for details.  
Select a Timed Dry heated cycle, and restart the dryer.  
If the message persists, consult a qualified electrician.
- **“AF” (low airflow condition):**  
The dryer will continue to run when this diagnostic code is present. Press any key to clear the code from the display and return to the estimated time remaining.  
**Try the following:**
  - Clean lint screen.
  - Check to see if the vent run from the dryer to the wall is crushed or kinked.
  - Confirm the vent run from the dryer to the wall is free of lint and debris.
  - Confirm the exterior vent exhaust hood is free of lint and debris.
  - Confirm your vent system falls within the recommended run length and number of elbows for the type of vent you are using. Refer to “Plan Vent System” in the Installation Instructions for details.
  - Select a Timed Dry heated cycle, and restart the dryer.If the message persists, have your entire home venting run cleaned.

- **“E” Variable (E1, E2, E3) service codes:** Call for service.

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## Dryer Results

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### Clothes are not drying satisfactorily, drying times are too long, or load is too hot

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- **Is the lint screen clogged with lint?**  
Lint screen should be cleaned before each load.
- **Has the Air Only temperature setting been selected?**  
Select the right temperature for the types of garments being dried. See “Additional Features.”
- **Is the load too large and heavy to dry quickly?**  
Separate the load to tumble freely.
- **Are clothes coming out of the Refresh cycle with damp or wet spots?**  
Under certain environmental or installation conditions you may experience underdrying. Select the Enhanced Touch Up cycle (20 min. default time), which can be customized by selecting High temperature and/or additional cycle time by pressing the Dry Time up button.

## WARNING




### Fire Hazard

- Use a heavy metal vent.
- Do not use a plastic vent.
- Do not use a metal foil vent.
- Failure to follow these instructions can result in death or fire.

- **Is the exhaust vent or outside exhaust hood clogged with lint, restricting air movement?**  
Run the dryer for 5-10 minutes. Hold your hand under the outside exhaust hood to check air movement. If you do not feel air movement, clean exhaust system of lint or replace exhaust vent with heavy metal or flexible metal vent. See the Installation Instructions.
- **Are fabric softener sheets blocking the grille?**  
Use only one fabric softener sheet, and use it only once.
- **Is the exhaust vent the correct length?**  
Check that the exhaust vent is not too long or has too many turns. Long venting will increase drying times. See the Installation Instructions.

- **Is the exhaust vent diameter the correct size?**  
Use 4" (102 mm) diameter vent material.

**⚠ WARNING**



**Explosion Hazard**  
**Keep flammable materials and vapors, such as gasoline, away from dryer.**  
**Place dryer at least 18 inches (460 mm) above the floor for a garage installation.**  
**Failure to do so can result in death, explosion, or fire.**

- **Is the dryer located in a room with temperature below 45°F (7°C)?**  
Proper operation of dryer cycles requires temperatures above 45°F (7°C).
- **Is the dryer located in a closet?**  
Closet doors must have ventilation openings at the top and bottom of the door. The front of the dryer requires a minimum of 1" (25 mm) of airspace, and, for most installations, the rear of the dryer requires 5" (127 mm). See the Installation Instructions.

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### Cycle time too short

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**⚠ WARNING**

**Excessive Weight Hazard**  
**Use two or more people to move and install dryer.**  
**Failure to do so can result in back or other injury.**

- **Is the automatic cycle ending early?**  
The load may not be contacting the sensor strips. Level the dryer.  
  
Change the dryness level setting on Automatic Cycles. Increasing or decreasing the dryness level will change the amount of drying time in a cycle.

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### Lint on load

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- **Is the lint screen clogged?**  
Clean lint screen. Check for air movement.

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### Stains on load or drum

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- **Was dryer fabric softener properly used?**  
Add dryer fabric softener sheets at the beginning of the cycle. Fabric softener sheets added to a partially dried load can stain your garments. Do not use fabric softener sheets with steam cycles.  
  
Drum stains are caused by dyes in clothing (usually blue jeans). These will not transfer to other clothing.

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### Loads are wrinkled

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- **Was the load removed from dryer at the end of the cycle?**  
Select Enhanced Touch Up Cycle to tumble the load with water and heat. This cycle is best for smoothing out wrinkles and reducing odors from loads consisting of wrinkle-free cotton, cotton polyester blends, common knits, and synthetic garments.  
**NOTE:** Refer to garment care label instructions. Dry clean only garments are not recommended.
- **Loads are still wrinkled following Steam Cycle?**  
Make sure water is connected to the dryer. Check that water inlet hose is connected to both the faucet and dryer's water inlet valve. Check that the water supply is turned on.
- **Was the correct number of garments selected for the Quick Refresh Cycle?**  
Check that you selected the correct Number of Garments feature equal to the number of garments refreshed.
- **Was the dryer overloaded?**  
Dry smaller loads that can tumble freely. Smaller loads of Number of Garments yield best results with Quick Refresh Cycle. Results may also vary depending on fabric type. This cycle is best for reducing wrinkles and odors from loads consisting of wrinkle-free cotton, cotton polyester blends, common knits, and synthetics.

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### Odors

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- **Have you recently been painting, staining, or varnishing in the area where your dryer is located?**  
If so, ventilate the area. When the odors or fumes are gone from the area, rewash and dry the clothing.
- To remove odors left in garments after wearing, select Quick Refresh for small loads of garments. This cycle is best for reducing wrinkles and odors from loads consisting of wrinkle-free cotton, cotton polyester blends, common knits, and synthetics.
- **Is water connected to the dryer?**  
Check that water inlet hose is connected to both the faucet and dryer's water inlet valve. Check that the water supply is turned on.

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# WHIRLPOOL CORPORATION LAUNDRY WARRANTY

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## LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased. Service must be provided by a Whirlpool designated service company. YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. Proof of original purchase date is required to obtain service under this limited warranty.

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## ITEMS EXCLUDED FROM WARRANTY

**This limited warranty does not cover:**

1. Replacement parts or repair labor if this major appliance is used for other than normal, single-family household use or when it is used in a manner that is inconsistent to published user or operator instructions and/or installation instructions.
  2. Service calls to correct the installation of your major appliance, to instruct you on how to use your major appliance, to replace or repair house fuses, or to correct house wiring or plumbing.
  3. Service calls to repair or replace appliance light bulbs, air filters or water filters. Consumable parts are excluded from warranty coverage.
  4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by Whirlpool.
  5. Cosmetic damage, including scratches, dents, chips or other damage to the finish of your major appliance, unless such damage results from defects in materials or workmanship and is reported to Whirlpool within 30 days from the date of purchase.
  6. Pick up and delivery. This major appliance is intended to be repaired in your home.
  7. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
  8. Expenses for travel and transportation for product service if your major appliance is located in a remote area where service by an authorized Whirlpool servicer is not available.
  9. The removal and reinstallation of your major appliance if it is installed in an inaccessible location or is not installed in accordance with Whirlpool's published installation instructions.
  10. Replacement parts or repair labor on major appliances with original model/serial numbers that have been removed, altered, or cannot be easily determined.
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## DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

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## LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

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If outside the 50 United States and Canada, contact your authorized Whirlpool dealer to determine if another warranty applies.

If you think you need repair service, first see the "Troubleshooting" section of the Use & Care Guide. If you are unable to resolve the problem after checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling Whirlpool. In the U.S.A., call **1-800-253-1301**. In Canada, call **1-800-807-6777**. 7/08

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**Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.**

Write down the following information about your major appliance to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the product.

Dealer name \_\_\_\_\_  
Address \_\_\_\_\_  
Phone number \_\_\_\_\_  
Model number \_\_\_\_\_  
Serial number \_\_\_\_\_  
Purchase date \_\_\_\_\_

## ASSISTANCE OR SERVICE

Before calling for assistance or service, please check "Troubleshooting" or visit [www.whirlpool.com/help](http://www.whirlpool.com/help). It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

### If you need replacement parts or to order accessories

We recommend that you use only FSP® Factory Specified Parts. These parts will fit right and work right because they are made with the same precision used to build every new WHIRLPOOL® appliance.

#### To locate FSP® replacement parts, assistance in your area, or accessories:

Whirlpool Corporation Customer eXperience Center  
**1-800-253-1301** [www.whirlpool.com](http://www.whirlpool.com)

**1-800-442-9991** (Accessories)  
[www.whirlpool.com/accessories](http://www.whirlpool.com/accessories)

Whirlpool Canada LP  
Customer eXperience Centre  
**1-800-807-6777**  
[www.whirlpool.ca](http://www.whirlpool.ca)

or call your nearest designated service center or refer to your Yellow Pages telephone directory.

### Our consultants provide assistance with

#### In the U.S.A.

- Features and specifications on our full line of appliances.
- Installation information.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).

#### In the U.S.A. and Canada

- Use and maintenance procedures.
- Accessory and repair parts sales.
- Referrals to local dealers, repair parts distributors, and service companies. Whirlpool designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States and Canada.

You can write with any questions or concerns at:

Whirlpool Corporation  
Customer eXperience Center  
553 Benson Road  
Benton Harbor, MI 49022-2692

Customer eXperience Centre  
Whirlpool Canada LP  
Unit 200-6750 Century Ave  
Mississauga, Ontario L5N 0B7

Please include a daytime phone number in your correspondence.

## ASSISTANCE OU SERVICE

Avant de faire un appel pour assistance ou service, veuillez vérifier la section "Dépannage" ou consulter [www.whirlpool.com/help](http://www.whirlpool.com/help). Cette vérification peut vous faire économiser le coût d'une visite de réparation. Si vous avez encore besoin d'aide, suivre les instructions ci-dessous.

Lors d'un appel, veuillez connaître la date d'achat et les numéros au complet de modèle et de série de votre appareil. Ces renseignements nous aideront à mieux répondre à votre demande.

### Si vous avez besoin de pièces de rechange ou pour commander des accessoires

Si vous avez besoin de commander des pièces de rechange, nous vous recommandons d'utiliser seulement des pièces spécifiées par l'usine FSP®. Ces pièces conviendront et fonctionneront bien parce qu'elles sont fabriquées selon les mêmes spécifications précises utilisées pour construire chaque nouvel appareil WHIRLPOOL®.

#### Pour trouver des pièces de rechange FSP®, de l'aide ou des accessoires dans votre région :

Whirlpool Canada LP Centre pour l'eXpérience de la clientèle  
**1-800-807-6777** [www.whirlpool.ca](http://www.whirlpool.ca)

ou contacter votre centre de réparation désigné le plus proche, ou encore consulter les Pages Jaunes.

### Nos consultants fournissent l'assistance pour :

- Procédés d'utilisation et d'entretien.
- Vente d'accessoires et de pièces de rechange.
- Les références aux concessionnaires, compagnies de service de réparation et distributeurs de pièces de rechange locaux. Les techniciens de service désignés par Whirlpool sont formés pour remplir la garantie des produits et fournir un service après la garantie, partout au Canada.

### Pour plus d'assistance

Vous pouvez nous soumettre toute question ou problème en écrivant à l'adresse ci-dessous :  
Centre pour l'eXpérience de la clientèle  
Whirlpool Canada LP  
Unit 200-6750 Century Ave  
Mississauga, Ontario L5N 0B7

Dans votre correspondance, veuillez indiquer un numéro de téléphone où on peut vous joindre dans la journée.

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