

Use & Care Guide
Manual de Uso y Cuidado
English / Español

Models/Modelos: 253.70013

Kenmore® Multi-Door Refrigerator/ Freezer

Frigorífico/congelador americano

P/N A15014801 (1807)
Sears Brands Management Corporation
Hoffman Estates, IL 60179 U.S.A.
www.kenmore.com
www.sears.com



Record Model/Serial Numbers

Please read and save these instructions.

This Use & Care Guide provides specific operating instructions for your model. Use your unit only as instructed in this guide. These instructions are not meant to cover every possible condition and situation that may occur. Common sense and caution must be practiced when installing, operating, and maintaining any appliance.

Please record your model and serial numbers below for future reference. This information is found on the serial plate located inside the refrigerator compartment.

Model Number: 253

Serial Number: _____

Purchase Date: _____

IMPORTANT

Use only soap and water to clean serial plate.

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Important Safety Instructions

Safety Precautions

Do not attempt to install or operate your unit until you have read the safety precautions in this manual. Safety items throughout this manual are labeled with a Danger, Warning, or Caution based on the risk type.

Definitions

 This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.



DANGER

DANGER indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.



WARNING

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.



CAUTION

CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

IMPORTANT

Indicates installation, operation, or maintenance information which is important but not hazard-related.

Important Safety Instructions



WARNING

Please read all safety instructions before using your new appliance.

For your Safety

DO NOT store or use gasoline, or other flammable liquids in the vicinity of this or any other appliance. Read product labels for warnings regarding flammability and other hazards.

DO NOT operate the refrigerator in the presence of explosive fumes.

Remove all staples from the carton. Staples can cause severe cuts, and also destroy finishes if they come in contact with other appliances or furniture.

Child Safety

Destroy or recycle the carton, plastic bags, and any exterior wrapping material immediately after the refrigerator is unpacked. Children should never use these items to play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers, and can quickly cause suffocation.

Proper Disposal of your Refrigerator or Freezer

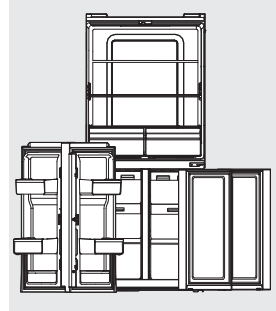
Risk of child entrapment

Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators or freezers are still dangerous – even if they will sit for “just a few days”. If you are getting rid of your old refrigerator or freezer, please follow the instructions below to help prevent accidents.

We strongly encourage responsible appliance recycling/disposal methods. Check with your utility company or visit www.energystar.gov/recycle for more information on recycling your old refrigerator.

Before you throw away your old refrigerator/freezer:

- Remove doors.
- Leave shelves in place so children may not easily climb inside.
- Have refrigerant removed by a qualified service technician.



IMPORTANT

CFC/HCFC Disposal

Your old refrigerator may have a cooling system that used CFCs or HCFCs (chlorofluorocarbons or hydrochlorofluorocarbons). CFCs and HCFCs are believed to harm stratospheric ozone if released to the atmosphere. Other refrigerants may also cause harm to the environment if released to the atmosphere.

If you are throwing away your old refrigerator, make sure the refrigerant is removed for proper disposal by a qualified technician. If you intentionally release refrigerant, you may be subject to fines and imprisonment under provisions of environmental legislation.

Important Safety Instructions

Electrical information

The refrigerator must be plugged into its own dedicated 115 Volt, 60 Hz., 15 Amp, AC only electrical outlet. The power cord of the appliance is equipped with a three-prong grounding plug for your protection against electrical shock hazards. It must be plugged directly into a properly grounded three prong receptacle.

The receptacle must be installed in accordance with local codes and ordinances. Consult a qualified electrician. Avoid connecting refrigerator to a Ground Fault Interrupter (GFI) circuit. Do not use an extension cord or adapter plug.

If the power cord is damaged, it should be replaced by an authorized service technician to prevent any risk.

Never unplug the refrigerator by pulling on the power cord. Always grip the plug firmly, and pull straight out from the receptacle to prevent damaging the power cord.

Unplug the refrigerator before cleaning and before replacing a light bulb to avoid electrical shock.

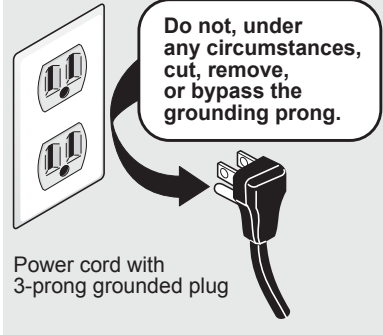
Performance may be affected if the voltage varies by 10% or more. Operating the refrigerator with insufficient power can damage the compressor. Such damage is not covered under your warranty.

Do not plug the unit into an electrical outlet controlled by a wall switch or pull cord to prevent the refrigerator from being turned off accidentally.

IMPORTANT

To turn off power to your refrigerator you must unplug the power cord from the electrical outlet.

Grounding type wall receptacle



CAUTION

To avoid personal injury or property damage, handle tempered glass shelves carefully. Shelves may break suddenly if nicked, scratched, or exposed to sudden temperature change.

Warranty Information

KENMORE LIMITED WARRANTY

WITH PROOF OF SALE, the following warranty coverage applies when this appliance is correctly installed, operated and maintained according to all supplied instructions.

One Year on Appliance

FOR ONE YEAR from the date of sale this appliance is warranted against defects in material or workmanship. A defective appliance will receive free repair. If the appliance cannot be repaired it will be replaced free of charge. This warranty coverage applies for only 90 days from the sale date if the appliance is ever used for other than private household purposes.

Lifetime on Storage Bins

FOR AS LONG AS IT IS USED from the date of sale, a free replacement will be supplied for a defective refrigerator or freezer compartment storage bin.* If the defect appears within the first year, a new bin will be installed at no charge. If the defect appears after the first year, a new bin will be supplied but not installed at no charge. This Lifetime warranty covers only storage bins, and does not apply to any other related component or mechanism. You are responsible for the labor cost of bin installation after the first year from the date of sale. This warranty coverage applies for only 90 days from the date of sale if the appliance is ever used for other than private household purposes.*Warranty coverage applies to door bins, drawer bins and basket bins. Defects must be verified by a Sears authorized service representative.

For warranty coverage details to obtain free repair or replacement, visit the web page: www.kenmore.com/warranty.

This warranty covers ONLY defects in material and workmanship, and will NOT pay for:

1. Expendable items that can wear out from normal use, including but not limited to filters, belts, bags or screw-in base light bulbs.
2. A service technician to clean or maintain this appliance, or to instruct the user in correct appliance installation, operation and maintenance.
3. Service calls to correct appliance installation not performed by Sears authorized service agents, or to repair problems with house fuses, circuit breakers, house wiring, and plumbing or gas supply systems resulting from such installation.
4. Damage to or failure of this appliance resulting from installation not performed by Sears authorized service agents, including installation that was not in accord with electrical, gas or plumbing codes.
5. Damage to or failure of this appliance, including discoloration or surface rust, if it is not correctly operated and maintained according to all supplied instructions.
6. Damage to or failure of this appliance, including discoloration or surface rust, resulting from accident, alteration, abuse, misuse or use for other than its intended purpose.
7. Damage to or failure of this appliance, including discoloration or surface rust, caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
8. Damage to or failure of parts or systems resulting from unauthorized modifications made to this appliance.
9. Service to an appliance if the model and serial plate is missing, altered, or cannot easily be determined to have the appropriate certification logo.

Disclaimer of implied warranties; limitation of remedies

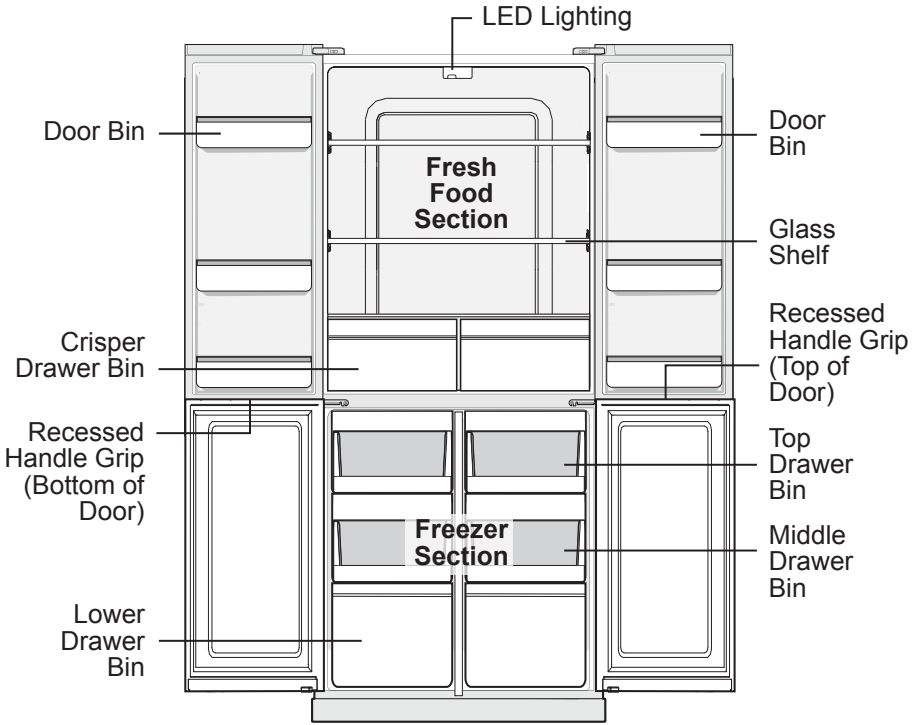
Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year on the appliance and for as long as used on the storage bins, or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

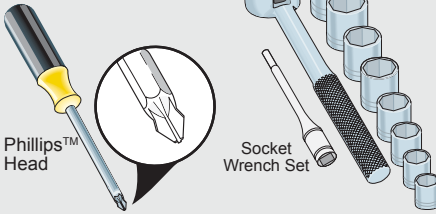
Sears Brands Management Corporation, Hoffman Estates, IL 60179

Features At A Glance



Installation

Tools Necessary:



WARNING

Make sure unit is unplugged before beginning the door removal process.

This Use & Care Guide provides general installation and operating instructions for your model. We recommend using a service or kitchen contracting professional to install the refrigerator. Use the refrigerator only as instructed in this Use & Care Guide. Before starting the refrigerator, follow these important first steps.

Location

Choose a place that is near a grounded, non-GFCI, electrical outlet. Do Not use an extension cord or an adapter plug.

If possible, place the refrigerator out of direct sunlight and away from the range, dishwasher, or other heat sources.

The refrigerator must be installed on a floor that is level and strong enough to support a fully loaded refrigerator.



CAUTION

Do Not install the refrigerator where the temperature will drop below 55°F (13°C) or rise above 110°F (43°C). The compressor will not be able to maintain proper temperatures inside the refrigerator.

Do Not block the lower front of your refrigerator. Sufficient air circulation is essential for the proper operation of your refrigerator.

Installation

Allow the following clearances for ease of installation, proper air circulation, and plumbing and electrical connections:

Sides & Top	3/8 inch (9.5 mm)
Back	1 inch (25.4 mm)

NOTE

If your refrigerator is placed with the door hinge side against a wall, you may have to allow additional space so the door can be opened wider.

Door opening

Your refrigerator should be positioned to allow easy access to a counter when removing food. For best use of refrigerator and freezer drawers, the refrigerator should be in a position where both can be fully opened.

Installation

Cabinet Leveling & Refrigerator Door Alignment (if necessary)

Guidelines for final positioning of your refrigerator:

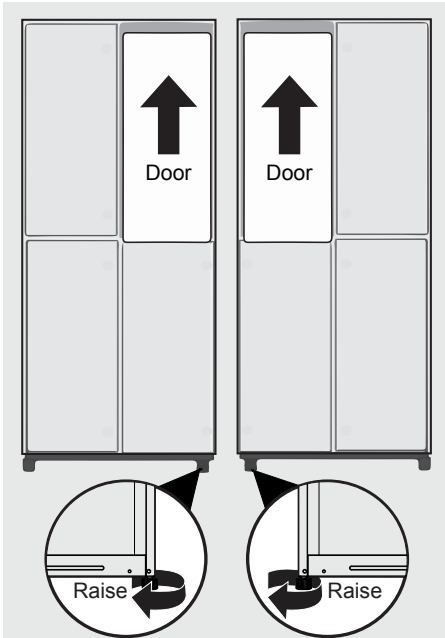
- All four corners of the cabinet must rest firmly on the floor.
- Doors should align with each other and be level. If doors are not aligned, use the supplied spacers to raise the door that is lower.

Most of these conditions can be met by raising or lowering the height adjustment legs on the front of the unit.

To level the cabinet, make initial cabinet adjustments by the front adjustment legs:

- To raise: turn adjustment leg clockwise.
- To lower: turn adjustment leg counterclockwise.

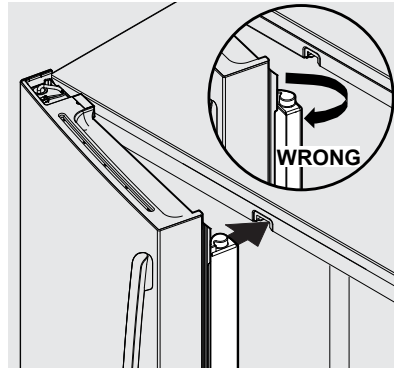
To raise the door, lift up the door and place a spacer onto the hinge pin. Lower the door back down onto the hinge pin. See Door Removal Instructions for illustrations.



Ensure both doors close freely with their seals touching the cabinet on all four sides and that the cabinet is stable.

Flipper Mullion

Adjust Flipper Mullion for proper connection with the mullion guide by ensuring the flipper mullion is folded and perpendicular to the fresh food door. If the mullion guide is not in the correct position, it could prevent the door from closing completely.



Door Removal Instructions

Getting through narrow spaces

If your refrigerator will not fit through an entrance area, you can remove the doors. Check first by measuring the entrance.

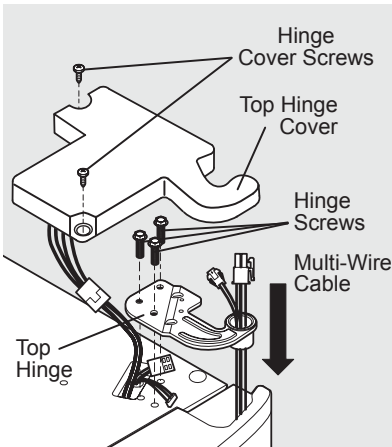


WARNING

Make sure the electrical power cord is unplugged from the wall outlet.

To remove the fresh food door:

- 1 Remove two hinge cover screws and top hinge cover.
- 2 Lift hinge cover straight up and off.
- 3 Remove the three screws from the top hinge.
- 4 Disconnect all electrical connections.
- 5 Lift the door off of the center hinge and set it aside.



NOTE

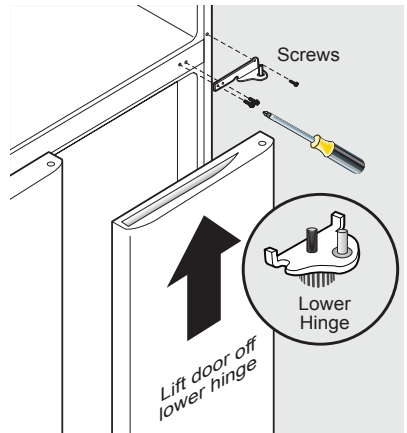
Not all doors are self closing.

To remove the freezer door

NOTE

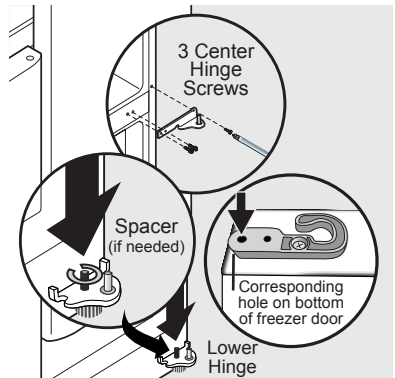
Fresh food door must be removed before the freezer door.

- 1 Use screwdriver to remove center hinge.
- 2 Lift freezer door off lower hinge to remove from unit.



To reinstall the freezer door

- 1 Place Freezer door on lower hinge pin. Align hole on bottom of freezer door with lower hinge pin.
- 2 Insert Center hinge into top of freezer door.
- 3 Reattach the center hinge screws.



Door Removal Instructions

To reinstall the fresh food door

NOTE

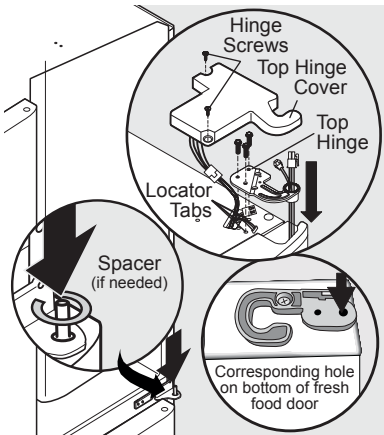
Freezer door must be reinstalled before reinstalling fresh food door.

- 1 Place door on center hinge. Make sure to guide hinge post into corresponding hole on bottom of fresh food door.
- 2 Use locator tabs on top of cabinet to guide top hinge into its correct location.
- 3 Reattach hinge screws and electrical connections at top hinge of fresh food door.
- 4 Attach plastic hinge cover and fix in place with proper screws.

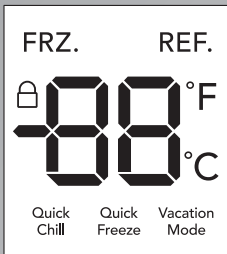
NOTE

Doors should align with each other and be level. If doors are not aligned, use the supplied spacers to raise the door that is lower.

To raise the door, lift up the door and place a spacer onto the hinge pin. Lower the door back down onto the hinge pin.



Controls



Ref.Temp

Frz.Temp

Modes

Lock
Hold 3s

User Interface (UI) Controls

Ref. Temp	Temperature setting decreases every time the Ref. Temp indicator is pressed. It cycles between 44°F and 34°F. When 34°F is shown, pressing Ref. Temp again will loop back to 44°F. Control temperatures range from +34°F / +1°C to +44°F / +7°C
Frz. Temp	Temperature setting decreases every time the Frz. Temp indicator is pressed. It cycles between +7°F and -7°F. When -7°F is shown, pressing Frz. Temp again will loop back to +7°F. Control temperatures range from -7°F / -22°C to +7°F / -14°C.
Modes	Press the Modes key, the corresponding modes will be cycling on a loop
Lock Hold 3s	Locks the UI so Temp cannot be changed without unlocking.

The UI Controls auto-lock automatically after 30 seconds of no keys or doors operation.

You **MUST** unlock the UI to adjust settings.

Change °F to °C

- 1 Unlock the UI.
- 2 Hold down the **Frz. Temp** & **Ref. Temp** at the same time for 3 seconds. UI will change from °F to °C.

To change °C to °F, repeat the above steps.

Modes Setting

Unlock the UI and press the Modes key. The corresponding modes will cycle on a loop as shown below.

Fresh Food Compartment Cycle Settings:

Quick Chill-> Quick Freeze ->Quick Chill/Quick Freeze->Vacation->None->Quick Chill.

Under **Quick Chill** mode the fresh food compartment defaults to 34°F (1°C). Activate **Quick Chill** mode to increase the rate of cooling food. It deactivates automatically after 2.5 hours. When exiting the **Quick Chill** mode the setting restores back to the temperature set before going into **Quick Chill** mode.

Under **Quick Freeze** mode the freezer defaults to -7°F (-22°C). Activate **Quick Freeze** mode to increase the rate of freezing food. It deactivates automatically after 6 hours. When exiting the Quick Freeze mode the setting restores back to the temperature set before going into **Quick Freeze** mode.

Controls

Under **Vacation Mode** the fresh food compartment defaults to 37°F. While the freezer defaults to ~0°F (-18°C). When exiting **Vacation Mode** the setting temperature of the fresh food compartment and freezer will both be restored to those set before going into Vacation Mode.

Duration Setting of Quick Freeze

The factory default duration of **Quick Freeze** is 6 hours; however, you can change the time your freezer is in **Quick Freeze** mode between 6 and 48 hours. After **Quick Freeze** mode is turned on, press and hold the **Frz. Temp** button for 3 seconds to view the selected time setting. Then again, press **Frz. Temp** to toggle between 6 and 48 hour settings. Once the correct time is selected, press and hold the **Frz. Temp** button for 3 seconds to confirm the setting. After 30 seconds of no interaction of the controls, the UI will confirm the time setting automatically and return to the main screen.

List of Fault/Error Codes:

- E1** Temperature sensor failure of fresh food compartment
- E2** Temperature sensor failure of freezer
- E4** Failure of defrosting sensor in fresh food compartment
- E5** Failure of Freezing and defrosting sensors
- E6** Communication failure
- E7** Failure of circulating temperature
- EH** Humidity sensor failure

Alarms

Display: When the unit is initially plugged in, the start-up alarm rings and it takes 3 seconds for the UI to become fully operational. The factory settings for the refrigerator are 37°F in the Fresh Food compartment and 0°F in the Freezer. The display will then either

show the temperature in the Fresh Food compartment under normal operation or a Fault code if there is a failure.

Display Control: During normal unit operation, the display screen will be locked if the Fresh Food compartment doors are not being opened or closed and if no key is pressed for 30 seconds. When the display is locked, it will turn off after 30 seconds of non activity (not opening or closing doors and not pressing keys) and it will light up with any key operation. If there is a failure, the display will turn on and show “Visible Fault Code” and then will turn off after 30 seconds.

To lock the control keys, hold the “Lock” Key for 3 seconds.

To unlock the control keys, hold the “Lock” Key for 3 seconds.

The system auto-locks automatically after 30 seconds of no keys or doors operation.

Door: Door ajar alarm will sound if either of the Fresh food compartment doors are left open or ajar for 5 minutes.

The door ajar alarm can be silenced by pressing any key while the door is open or by closing the door.

NOTE

Freezer doors do not trigger the door ajar alarm.

Controls

Setting cooling temperatures

NOTE

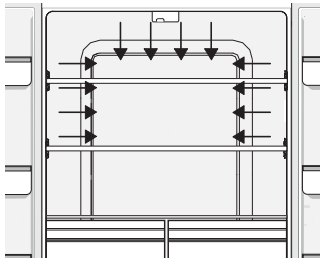
The recommended settings for a product installed in a kitchen is 37°F for the fresh food compartment and 0°F for the freezer.

IMPORTANT

If your product has food freezing in the fresh food compartment, increase the temperature setting 1 or 2 degrees.

IMPORTANT

Do not block the air port. If you place food within 1 inch in front of the air ports, there may be the chance of freezing food.



Location of Air Ports

Storage Features

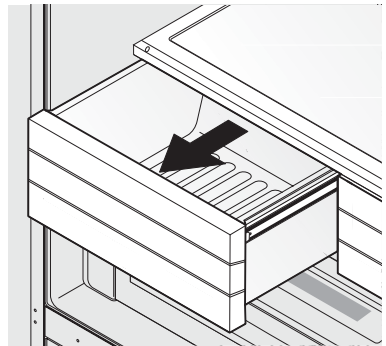
CAUTION

To avoid personal injury or property damage, handle tempered glass shelves carefully. Shelves may break suddenly if nicked, scratched, or exposed to sudden temperature change. Allow the glass shelves to stabilize to room temperature before cleaning. Do not wash in dishwasher.

You can easily adjust shelf positions in the fresh food compartments to suit your needs.

Crisper Drawer Bins

Crisper drawers are designed for storing fruits, vegetables, and other fresh produce.



Opening Crisper Drawer

Door Bins

The doors to your fresh food compartment use a system of modular storage bins. All of these bins are removable for easy cleaning. Some of them have fixed positions, while others can be adjusted to your needs.

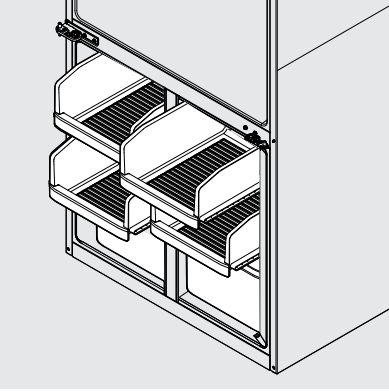
Door bins are ideal for storing jars, bottles, cans, and large drink containers. They also enable quick selection of frequently used items.

Storage Features

Freezer Drawer Bins

The freezer compartment drawers are removable for easy cleaning. Some have open access while others have closed storage.

Open Drawer bins are great for frequently used items, also are ideal for storing frozen fruits and vegetables, meats and other items.



Storing Food and Saving Energy

Ideas for storing foods

Fresh food storage

- Keep the fresh food compartment between 34°F and 40°F with an optimum temperature of 37°F.
- Avoid overcrowding the refrigerator shelves, which reduces air circulation and causes uneven cooling.
- Avoid placing food in front of air ports. (See Controls Section for illustration.)

Fruits and vegetables

- Store fruits and vegetables in crisper drawers, where trapped moisture helps preserve food quality for longer time periods.
- Wash items and remove excess water.
- Wrap any items that have strong odors or high moisture content.

Meat

- Wrap raw meat and poultry separately and securely to prevent leaks and contamination of other foods or surfaces.
- Store meat/poultry for short-term. Any meat to be kept longer than two days should be frozen.

Frozen food storage

- Keep the freezer compartment at 0°F or lower.
- A freezer operates most efficiently when it is at least $\frac{2}{3}$ full.

Packaging foods for freezing

- To minimize food dehydration and quality deterioration, use aluminum foil, freezer wrap, freezer bags, or airtight containers. Force as much air out of the packages as possible and seal them tightly. Trapped air can cause food to dry out, change color, and develop an off-flavor (freezer burn).
- Wrap fresh meats and poultry with suitable freezer wrap prior to freezing.
- Do not refreeze meat that has completely thawed.

Loading the freezer

- Prior to grocery shopping, activate “Quick Freeze” so that on your return you can ensure your newly purchased

food designated for the freezer will be preserved as quickly as possible.

- Activating “Quick Freeze” also will help your freezer more efficiently maintain the selected temperature after placing new purchases with pre-existing frozen foods.
- Avoid adding too much warm food to the freezer at one time. This overloads the freezer, slows the rate of freezing, and can raise the temperature of frozen foods.
- Leave a space between packages, so cold air can circulate freely, allowing food to freeze as quickly as possible.

Ideas for saving energy

Installation

- Locate the refrigerator in the coolest part of the room, out of direct sunlight, and away from heating ducts or registers.
- Do not place the refrigerator next to heat-producing appliances such as a range, oven, or dishwasher. If this is not possible, a section of cabinetry or an added layer of insulation between the two appliances will help the refrigerator operate more efficiently.
- Level the refrigerator so that the doors close tightly.

Temperature settings

- Refer to the “Controls” section for procedures on temperature settings.

Food storage

- Avoid overcrowding the refrigerator or blocking cold air vents. Doing so causes the refrigerator to run longer and use more energy.
- Cover foods and wipe containers dry before placing them in the refrigerator. This cuts down on moisture build-up inside the unit.
- Organize the refrigerator to reduce door openings. Remove as many items as needed at one time and close the door as soon as possible.
- Do not place a hot container directly on a cold shelf. Remember, such an extreme temperature change may damage the glass.

Care & Cleaning

Protecting your investment

Keeping your refrigerator clean maintains its appearance and prevents odor build-up. Wipe up any spills immediately and clean the freezer and fresh food compartments at least twice a year.

NOTE

Do not use abrasive cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches, or cleansers containing petroleum products on plastic parts, interior doors, gaskets, or cabinet liners. Do not use paper towels, scouring pads, or other abrasive cleaning materials.

- Never use metallic scouring pads, brushes, abrasive cleaners, or strong alkaline solutions on any surface.
- Never use CHLORIDE or cleaners with bleach to clean stainless steel.
- Do not wash any removable parts in a dishwasher.
- Always unplug the electrical power cord from the wall outlet before cleaning.
- Remove adhesive labels by hand. Do not use razor blades or other sharp instruments which can scratch the appliance surface.
- Do not remove the serial plate. Removal of your serial plate voids your warranty.

Refer to the guide on the next page for details on caring and cleaning specific areas of your refrigerator.



CAUTION

Pull the refrigerator straight out to move it. Shifting it from side to side may damage flooring.

Damp objects stick to cold metal surfaces. Do not touch refrigerated surfaces with wet or damp hands.

Vacation and Moving Tips

OCCASION	TIPS
Short Vacations	<ul style="list-style-type: none">• Leave refrigerator operating during vacations of three weeks or less.• Use all perishable items from refrigerator compartment.
Long Vacations	<ul style="list-style-type: none">• Remove all food and ice if you will be gone one month or more.• Disconnect power cord.• Clean interior thoroughly.• Leave both doors open to prevent odors and mold build-up. Block doors open if necessary.
Moving	<ul style="list-style-type: none">• Remove all food and ice.• If using a handcart, load from the side.• Pad cabinet to avoid scratching surface.

Care & Cleaning

Care & Cleaning Tips		
PART	WHAT TO USE	TIPS AND PRECAUTIONS
Interior & Door Liners	<ul style="list-style-type: none">• Soap and water• Baking soda and water	Use two tablespoons of baking soda in one quart of warm water. Be sure to wring excess water out of sponge or cloth before cleaning around controls, LED light or any electrical part.
Door Gaskets	<ul style="list-style-type: none">• Soap and water	Wipe gaskets with a clean soft cloth.
Drawers & Bins	<ul style="list-style-type: none">• Soap and water	Use a soft cloth to clean drawer runners and tracks.
Glass Shelves	<ul style="list-style-type: none">• Soap and water• Glass cleaner• Mild liquid sprays	Allow glass to warm to room temperature before immersing in warm water.
Exterior	<ul style="list-style-type: none">• Soap and water• Non Abrasive Glass Cleaner	Do not use commercial household cleaners containing ammonia, bleach or alcohol to clean. Use a soft cloth to clean. DO NOT use a dry cloth to clean smooth doors. A dry cloth may leave marks on the smooth door surface.

Before You Call

Before calling for service, review this list. It may save you time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

CONCERN	POTENTIAL CAUSE	COMMON SOLUTION
OPENING/CLOSING OF DOORS/DRAWERS		
Door(s) will not close.	<ul style="list-style-type: none"> • Door was closed too hard, causing other door to open slightly. • Refrigerator is not level. It rocks on the floor when moved slightly. • Refrigerator is touching a wall or cabinet. • Food/packaging is obstructing the door from closing. • Flipper mullion on left fresh food door is not in the correct position. 	<ul style="list-style-type: none"> • Close both doors gently. Not all doors are self closing. • Ensure floor is level and solid, and can adequately support the refrigerator. Contact a carpenter to correct a sagging or sloping floor. • Ensure floor is level and solid, and can adequately support the refrigerator. Contact a carpenter to correct a sagging or sloping floor. • Make sure there is no food/packaging blocking the doorway. • Ensure the flipper mullion is in the correct position to allow the door to close. (See Flipper Mullion section.)
RUNNING OF REFRIGERATOR		
Compressor does not run.	<ul style="list-style-type: none"> • Plug at electrical outlet is disconnected. • House fuse blown or tripped circuit breaker. • Power outage. 	<ul style="list-style-type: none"> • Ensure plug is tightly pushed into outlet. • Check/replace fuse with a 15 amp time-delay fuse. Reset circuit breaker. • Check house lights. Call local electric company.
Refrigerator seems to run too much or too long.	<ul style="list-style-type: none"> • The compressor cycles as needed and stops during the defrost cycle. 	<ul style="list-style-type: none"> • It is normal that the compressor operates for a longer time in the summer. Do not store too much food in the freezer at one time. Do not place warm foods inside the refrigerator.

Before You Call

CONCERN	POTENTIAL CAUSE	COMMON SOLUTION
WATER/MOISTURE/FROST INSIDE REFRIGERATOR		
Moisture collects on inside of refrigerator walls.	<ul style="list-style-type: none"> • Weather is hot and humid. 	<ul style="list-style-type: none"> • The rate of frost buildup and internal sweating increases.
Water collects on bottom side of drawer cover.	<ul style="list-style-type: none"> • Vegetables contain and give off moisture. 	<ul style="list-style-type: none"> • It is not unusual to have moisture on the bottom side of the cover.
Water collects in bottom of drawer.	<ul style="list-style-type: none"> • Washed vegetables and fruit drain while in the drawer. 	<ul style="list-style-type: none"> • Dry items before putting them in the drawer. Water collecting in bottom of drawer is normal.
WATER/MOISTURE/FROST OUTSIDE REFRIGERATOR		
Moisture collects on outside of refrigerator or between doors.	<ul style="list-style-type: none"> • Weather is humid. 	<ul style="list-style-type: none"> • This is normal in humid weather. When humidity is lower, the moisture should disappear.
FOOD IN FRESH FOOD COMPARTMENT		
Food is freezing.	<ul style="list-style-type: none"> • Temperature setting is too low. • Food is covering the air ports. 	<ul style="list-style-type: none"> • Move the setting to a higher degree. • Allow space between the air ports and the food.
LOUD NOISE		
Unusually loud noise.	<ul style="list-style-type: none"> • Unit not leveled. • Refrigerator parts not properly placed. 	<ul style="list-style-type: none"> • To prevent rocking, ensure floor is level and solid. Level refrigerator. • Ensure interior parts are secure.
LIGHTS		
Lights not working.	<ul style="list-style-type: none"> • Lights are damaged. • There is no power. 	<ul style="list-style-type: none"> • If lights are damaged have them replaced by a service technician. • Make sure the unit is fully connected to the power outlet.
ODORS IN REFRIGERATOR		
Odors	<ul style="list-style-type: none"> • There is uncovered food in the refrigerator. • Spills. 	<ul style="list-style-type: none"> • Foods that produce odor should be covered. • Clean interior as soon as spills occur.

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