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Before calling for service, review this list. It may save you time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

OCCURRENCE	SOLUTION
<b>Air conditioner will not operate.</b>	Wall plug disconnected. Push plug firmly into wall outlet. Plug Current Device Tripped. Press the RESET button. House fuse blown or circuit breaker tripped. Replace fuse with time delay type or reset circuit breaker. Control is OFF. Turn Control ON and set to desired setting.
<b>Air from unit does not feel cold enough.</b>	Room temperature below 60°F (16°C). Cooling may not occur until room temperature rises above 60°F (16°C). Temperature sensing element touching cold coil, located behind air filter. Straighten away from coil. Reset to a lower temperature. Compressor shut-off by changing modes. Wait approximately 3 minutes and listen for compressor to restart when set in the COOL mode.
<b>Air conditioner cooling, but room is too warm - ice forming on cooling coil behind decorative front</b>	Outdoor temperature below 60 °F (16 °C). To defrost the coil, set FAN ONLY mode. Air filter may be dirty. Clean filter. Refer to Care and Cleaning section. To defrost, set to FAN ONLY mode. Temperature is set too low for night-time cooling. To defrost the coil, set to FAN ONLY mode. Then, set temperature to a higher setting.
<b>Air conditioner cooling, but room is too warm - NO ice forming on cooling coil behind decorative front.</b>	Dirty air filter - air restricted. Clean air filter. Refer to Care and Cleaning section. Temperature is set too high. Set temperature to a lower setting. Air directional louvers positioned improperly. Position louvers for better air distribution. Front of unit is blocked by drapes, blinds, furniture, etc. - restricts air distribution. Clear blockage in front of unit. Doors, windows, registers, etc. open - cool air escapes. Close doors, windows, registers, etc. Unit recently turned on in hot room. Allow additional time to remove "stored heat" from walls, ceiling, floor and furniture.
<b>Air conditioner turns on and off rapidly.</b>	Dirty air filter - air restricted. Clean air filter. Outside temperature extremely hot. Set FAN speed to a faster setting to bring air through cooling coils more frequently.
<b>Noise when unit is cooling.</b>	Air movement sound. This is normal. If too loud, set to lower FAN setting. Window vibration - poor installation. Refer to installation instructions or check with installer.
<b>Water dripping INSIDE when unit is cooling.</b>	Improper installation. Tilt air conditioner slightly to the outside to allow water drainage. Refer to installation instructions or check with installer.
<b>Water dripping OUTSIDE when unit is cooling.</b>	Unit removing large quantity of moisture from humid room. This is normal during excessively humid days.
<b>Remote Sensing Deactivating Prematurely (some models).</b>	Remote control not located within range. Place remote control within 20 feet & 120° radius of the front of the unit . Remote control signal obstructed. Remove obstruction.
<b>Room too cold.</b>	Set temperature too low. Increase set temperature. Remote Sensing activated (on some models) and remote control located in Hot Spot - Relocate remote control or deactivate remote sensing.
<b>Trouble connecting the smart appliance to your wifi network or experiencing an issue with the app.</b>	Please visit <a href="http://Frigidaire.com">Frigidaire.com</a> and select the Owner Support section to view Frequently Asked Questions.

**If These Solutions Fail, Call 1-800-944-9044 For Frigidaire Service.**

# Major Appliance Limited Warranty

Your appliance is covered by a limited one-year warranty and a limited 2-5 year warranty on the sealed system (the compressor, condenser, evaporator and tubing). For one year from your original date of purchase, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions. From the second to the fifth year from your original purchase date, Electrolux will repair or replace any parts in the Sealed Refrigeration System (compressor, condenser, evaporator and tubing) that prove to be defective in materials or workmanship. In years 2-5, the consumer will be responsible for diagnostic, labor and parts costs as well as any removal, transportation and reinstallation expenses which are incurred during service on components other than those covered under the Sealed Refrigeration System 5-year warranty.

**Exclusions This warranty does not cover the following:**

1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
3. Rust on the interior or exterior of the unit.
4. Products purchased "as-is" are not covered by this warranty.
5. Food loss due to any refrigerator or freezer failures.
6. Products used in a commercial setting.
7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
12. Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.
14. Limitations and/or restrictions on smart appliance connectivity outside Electrolux's control including, but not limited to, software incompatibility, inadequate home wireless network capability/range and internet availability.

**DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES**

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. ELECTROLUX SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

**If You Need Service** Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below. You will be responsible for any service charges incurred due to limitations and/or restrictions on smart appliance connectivity outside Electrolux's control including, but not limited to, software incompatibility, inadequate home wireless network capability/range and internet availability.

This limited warranty only applies in the USA and Canada. In the USA, your appliance is warranted by Electrolux Major Appliances North America, a division of Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp. Electrolux authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Electrolux or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

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