

FRIGIDAIRE

All about the

Use & Care

of your Cool Connect™
2-in-1 Freezer/Refrigerator

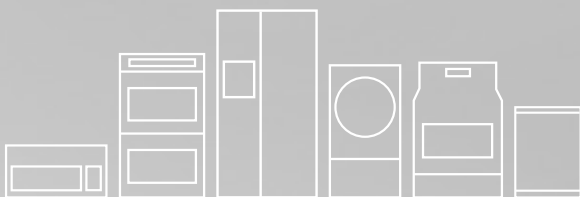
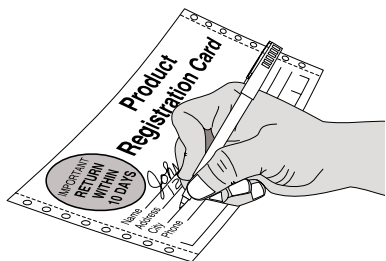


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PRODUCT REGISTRATION

IMPORTANT SAFETY INSTRUCTIONS



Read and Save These Instructions

This Owner's Guide provides specific operating instructions for your model. Use your appliance only as instructed in this guide. These instructions are not meant to cover every possible condition and situation that may occur. Common sense and caution must be practiced when installing, operating, and maintaining any appliance.

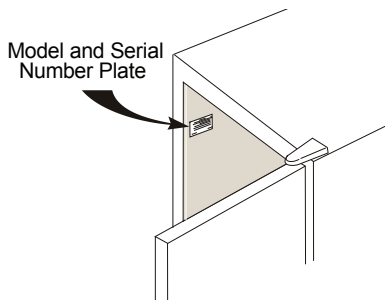
Record Your Model and Serial Numbers

Record the model and serial numbers in the space provided below.

Model Number: _____

Serial Number: _____

Purchase Date: _____



Register Your Product


The self-addressed **PRODUCT REGISTRATION CARD** (shown above) should be filled in completely, signed and returned to Electrolux Home Products.

This Use and Care Guide provides operating instructions for your model. Use your unit only as instructed in this Use and Care Guide.

WARNING

Please read all instructions before using this unit.

Definitions

 This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

DANGER

DANGER indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

WARNING

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION

CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

IMPORTANT

IMPORTANT indicates installation, operation or maintenance information which is important but not hazard-related.

WARNING

For your safety

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this unit or any other appliance. Read product labels for flammability and other warnings.
- Do not operate the unit in the presence of explosive fumes.
- Remove and discard any spacers used to secure the shelves during shipping. Small objects are a choke hazard to children.
- Remove all staples from the carton. Staples can cause severe cuts, and also destroy finishes if they come in contact with other appliances or furniture.

IMPORTANT SAFETY INSTRUCTIONS



WARNING

Child Safety

- Destroy carton, plastic bags, and any exterior wrapping material immediately after the unit is unpacked. Children should never use these items for play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers and can quickly cause suffocation.
- An empty, discarded icebox, refrigerator, or freezer is a very dangerous attraction to children.
- Remove the door(s) of any appliance that is not in use, even if it is being discarded.



WARNING

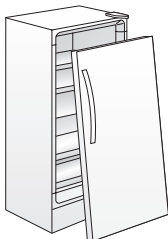
Risk of child entrapment

Child entrapment and suffocation are not problems of the past. Junked or abandoned appliances are still dangerous – even if they will sit for “just a few days”. If you are getting rid of your old appliance, please follow the instructions below to help prevent accidents.

We strongly encourage responsible appliance recycling/disposal methods. Check with your utility company or visit www.recyclemyoldfridge.com for more information on recycling your old appliance.

Before you throw away your old appliance:

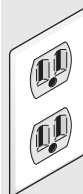
- Remove door.
- Leave shelves in place so children may not easily climb inside.
- Have the refrigerant removed by a qualified technician.



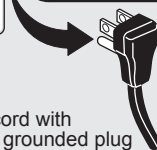
WARNING

Avoid fire hazard or electric shock. Do not use an extension cord or an adapter plug. Do not remove any prong from power cord.

Grounding type wall receptacle



Do not, under any circumstances, cut, remove, or bypass the grounding prong.



Power cord with 3-prong grounded plug

IMPORTANT SAFETY INSTRUCTIONS

WARNING

Electrical Information

These guidelines must be followed to ensure that safety mechanisms in the design of this appliance will operate properly.

- Refer to the serial plate for correct electrical rating. The power cord of the appliance is equipped with a three-prong grounding plug for your protection against electrical shock hazards. It must be plugged directly into a properly grounded three-prong receptacle, protected with a 15-amp time delay fuse or circuit breaker. The receptacle must be installed in accordance with the local codes and ordinances. Consult a qualified electrician. Receptacles protected by Ground Fault Circuit Interrupters (GFCI) are NOT RECOMMENDED. Do NOT use an extension cord or adapter plug.
- If the power cord is damaged, it should be replaced by an authorized service technician to prevent any risk.
- Never unplug the appliance by pulling on the power cord. Always grip the plug firmly, and pull straight out from the receptacle to prevent damaging the power cord.
- Unplug the appliance before cleaning and before replacing a light bulb to avoid electrical shock.
- If voltage varies by 10% or more, appliance performance may be affected. Operating the unit with insufficient power can damage the motor. Such damage is not covered under the warranty. If you suspect your household voltage is high or low, consult your power company for testing.
- To prevent the appliance from being turned off accidentally, do not plug unit into an outlet controlled by a wall switch or pull cord.
- Do not pinch, knot, or bend power cord in any manner.

WARNING

Other Precautions

- To defrost, always unplug unit first.
- Turning the control to "OFF" turns off the compressor but does not disconnect power to other electrical components.

FCC Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the equipment into an outlet other than the one used for the receiver.
- Consult the dealer or an experienced radio/TV technician for assistance.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC CAUTION: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Host Device Labeling

This device includes the following module. Contains FCC ID: 2ABHC-5430042

RF Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum 20 cm between the radiator and your body. This transmitter must not be collocated or operating in conjunction with any other antenna or transmitter unless authorized to do so by the FCC.

Industry Canada (IC) Statement

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

RF Exposure

The antenna (or antennas) must be installed so as to maintain at all times a distance minimum of at least 20 cm between the radiation source (antenna) and any individual. This device may not be installed or used in conjunction with any other antenna or transmitter.

Host device Labeling

This device includes the following module. Contains IC: 12012A-5430042

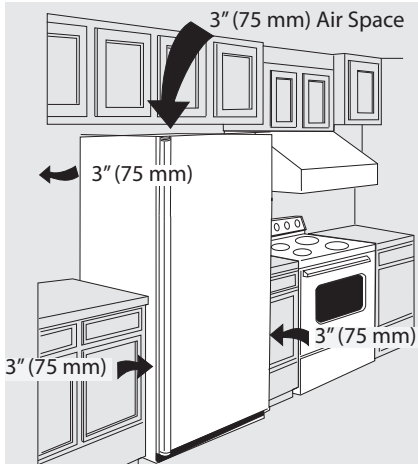
FIRST STEPS

This Use & Care Guide provides general operating instructions for your model. Use the unit only as instructed in this Use & Care Guide. **Before starting the unit, follow these important first steps.**

Location

Choose a place that is near a grounded electrical outlet.

For the most efficient operation, the appliance should be located where surrounding temperatures will not exceed 110°F (43°C). Models with the electronic temperature control option can be located where the surrounding temperature drops to 0°F (-18°C). Additional compressor heaters are not recommended. Allow space around the unit for good air circulation. Leave a 3 inch (75 mm) space on all sides of the unit for adequate circulation.



Leveling

The appliance must have all bottom corners resting firmly on a solid floor. The floor must be strong enough to support a fully loaded unit.

NOTE

It is very important for your appliance to be level in order to function properly. If the unit is not leveled during installation, the door may be misaligned and not close or seal properly, causing cooling, frost, or moisture problems.

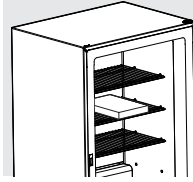
To Level Upright Units:

After discarding crating screws, use a carpenter's level to level the appliance from front-to-back. Adjust the plastic leveling feet in front, ½ bubble higher, so that the door closes easily when left halfway open.



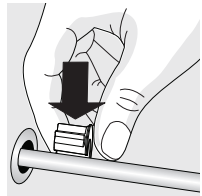
CAUTION

To allow door to close and seal properly, DO NOT let food packages extend past the front of shelves.

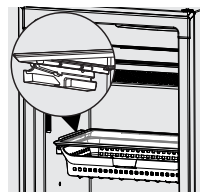
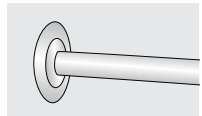
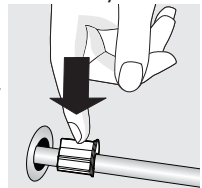


Repositioning the Mid-Level Basket (some models):

1. To remove the support-hanging basket, press upward on underside of front of support to release from shelf rod.
2. Rotate front under the shelf, and then slide support-hanging basket forward to remove from back shelf rod.
3. To remove shelf grommet, slide away from wall, then pull from rod.
4. Repeat steps 1-3 for other side.
5. With the shelf installed, press the 2 shelf grommets down onto the rod that is anchored into the appliance wall (located in the back only). Be sure to keep the larger end of the shelf grommets away from the wall.



6. Push the shelf grommets onto the shelf rod until firmly seated.
7. Slide the shelf grommets into the wall grommets already in the unit wall until they are flush.
8. Guide the support-hanging basket underneath the shelf, inserting the slotted end of the support onto the rear shelf rod.

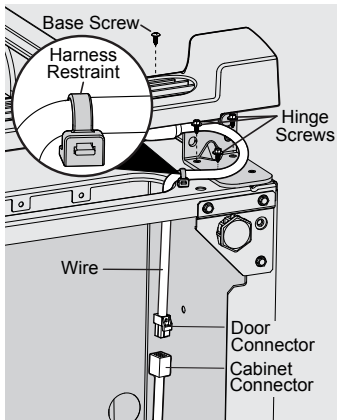


- Rotate the support-hanging basket up to bring the front end over the front shelf rod. Slide forward to locate front of support-hanging basket over front of shelf rod. Push down on support until it snaps into place.

Door Removal

If door must be removed, unplug the unit.

- Gently lay appliance on its back, on a rug or blanket.
- Remove 2 base screws and base panel.
- Remove wire from clips on bottom of cabinet if required.
- Unplug connector, if required, by holding the cabinet connector in place, and pulling door connector out. If equipped, pull Harness Retainer from Cabinet.
- Remove 6 bottom hinge screws.
- Remove plastic top hinge cover.
- Remove 2 screws from top hinge.
- Remove top hinge from cabinet.
- Remove door and bottom hinge from cabinet.
- To replace door, reverse the above order and securely tighten all screws to prevent hinge slippage. Harness must be routed as shown in figure.



To set-up your Cool Connect™ 2-in-1 Freezer/Refrigerator:

Requirements:

- Apple iOS 7.1x or later or Android 4.4x OS or later
- A secure password-protected internet connection -WPA/WPA2 compliant network
- Valid Email Address and Password
- A Home Router that supports IEEE 802.11 b/g/n

1. Download the Frigidaire® App to your smart mobile device

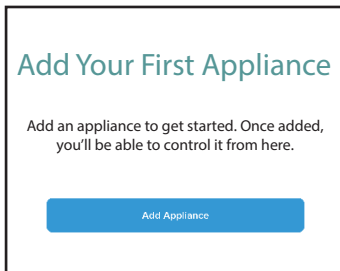


- Launch the Frigidaire® app
- On the Home Screen, select "Register" and follow the onscreen instructions
- Create your account



- You will receive an email from the Frigidaire Support Team where you can select the link to activate your account.
- Return to the Frigidaire® app home screen and "Sign In" with the credentials you just created.
- Use the onscreen instructions, along with the following steps, to provision the appliance you wish to control.

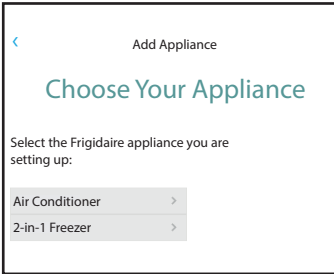
2. Add your appliance



Select the "Add Appliance" button.

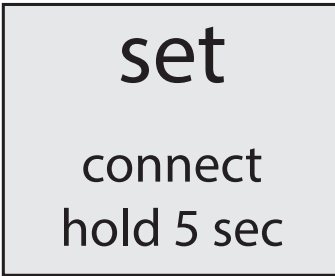
FIRST STEPS

3. Choose your appliance



Select the Frigidaire Appliance you want to set up.

4. Press the "set connect" button.



On the appliance, press and hold the "set connect" button until it beeps and the Wi-Fi symbol begins blinking.

5. Connect to the appliance



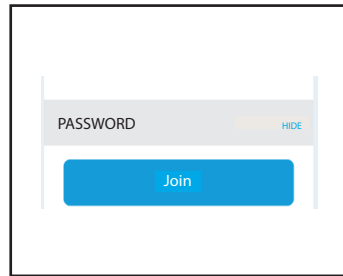
Open the Wi-Fi settings, select the appliance network name from the list (wait until it is connected), then return to the Frigidaire App.

6. Select home Wi-Fi



Select your home Wi-Fi from the list of available networks.

7. Enter Wi-Fi password



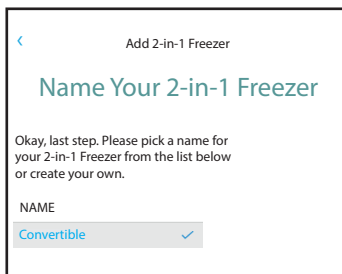
Enter the password for your home Wi-Fi network.

8. Register your unit

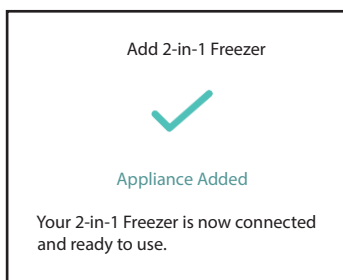
FIRST NAME
LAST NAME
ADDRESS
APT/SUITE Optional
ZIP

Enter your information to proceed.

9. Name Your Unit



Select one of the preset names or create your own.



To begin using your Connected unit, select the "Get Started" button.



Once you have connected, please confirm you can see your appliance listed in the app. Please send a command from the app to the appliance. The app should update to show the new settings and the appliance should respond to the command.

Need help?

Our Customer Engagement Center is ready to help! Call 1-800-311-4667, 8:00 a.m. – 5:00 p.m. EST or email SmartHelp.US@frigidaire.com at any time.

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Deprovisioning your appliance

Deprovisioning is the process of removing your appliance and its wireless credentials from the Frigidaire app. This may be necessary when moving to a new wireless router or internet service provider (ISP).

To deprovision the appliance, follow the 2 steps below:

1. Press and hold the 'Set Connect' button on the appliance user interface for 10 seconds until you hear an audible beep. The Wi-Fi icon should be completely off. This may take several seconds.
2. Open the Frigidaire app, select 'Settings', then choose the 'Remove appliance from account' option. When prompted, touch the 'Remove Appliance' button. Your appliance will be removed from the app. This process completely deprovisions the connectivity controls on your 2-in-1. To reprovision the appliance, follow the instructions for setup in "To set-up your Cool Connect™ 2-in-1 Freezer/Refrigerator".

SETTING THE TEMPERATURE CONTROL

Cool Down Period

For safe food storage, allow 4 hours for the unit to cool down completely. The appliance will run continuously for the first several hours. Foods that are already frozen may be placed in the freezer after the first few hours of operation. Unfrozen foods should **NOT** be loaded into the freezer until freezer has operated for four (4) hours.

When loading freezer, freeze only three (3) pounds of fresh food per cubic foot of freezer space at one time. Distribute packages to be frozen evenly throughout the freezer. It is not necessary to adjust to a colder setting while freezing food.

OPTIONAL FEATURES

NOTE

Your appliance may have some, or all of the features listed below. Become familiar with these features, and their use and care.

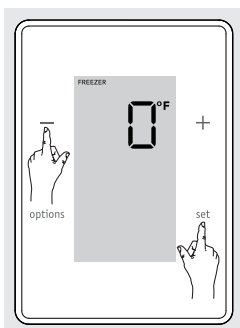
Temperature Control

Electronic Temperature Control

- Converting Between Refrigerator and Freezer

The 2-in-1 model can operate as either a freezer or a refrigerator.

The selection is made by pressing and holding the minus "-" and "set" buttons on the control panel. The display will indicate whether it is in the refrigerator or freezer mode. It may take several moments for the App to show the latest temperature changes.



- Adjusting the Temperature Setting

The temperature is factory preset to provide satisfactory food storage temperatures.

To adjust the temperature setting, press the plus "+" button for warmer temperatures and the minus "-" button for colder temperatures.

Allow several hours for the temperature to stabilize between adjustments.



Automatic Freeze Control

When in the refrigerator mode the Freeze Control Feature will maintain proper interior refrigerator temperature even when the refrigerator is placed in an area where the surrounding temperature drops to 0°F (-18°C).

Electronic Temp Alarm

If a malfunction causes an unsafe temperature inside the freezer, the high temp will display on the control panel and the alarm will sound. To silence the alarm, press the "set" button next to the "alarm off" indicator on the display or any key on the control panel. Alarm notification will also be sent from the App.

Quick Freeze

Quick freeze can be enabled by entering into the "options" menu on the control panel and by pressing the "set" button once the indicator is highlighted next to "quick freeze". The unit will be in quick freeze mode for 72 hours and will show a snowflake indicator on the control panel to indicate that it is in quick freeze mode. To exit quick freeze mode, enter into the options menu on the control panel and press the "set" button once the indicator is highlighted next to "quick freeze," after which the snowflake indicator will be removed from the control panel. Or quick freeze will end automatically after 72 hours. This option can also be set from the App.

Control Lock

Control lock can be enabled by entering into the options menu on the control panel and by pressing the "set" button once the indicator is highlighted next to "control lock". A control lock icon will be displayed on the control panel to indicate that the control panel has been locked. To unlock, press and hold the set button for 3 seconds, after which the lock indicator will be removed from the control panel and the control panel has been unlocked.

Temperature Conversion

Press and hold both temperature buttons ("+" and "-") to toggle between °F and °C.

Power Off

To shut cooling off to the unit and to turn off the interior lights of the unit, enter into the options menu on the control panel and press and hold the "set" button for 3 seconds once the indicator is highlighted next to "power off". "Power off" will be displayed on the control panel to indicate that the unit is in the powered off mode. To turn power back on to the unit, press and hold the "set" key for 3 seconds. After which the power off indicator will be removed from the control panel and the set point of the unit will be displayed again.

Power Fail

If your unit has lost power, the control panel will display "power fail" and the number of hours that your unit has been without power up to a maximum of 50 hrs. The alarm will sound until the condition is acknowledged by pressing the set button or any other button on the control panel.

Door Ajar

If your door has been left open for more than 5 minutes, the control panel will display "door ajar" and will sound an alarm until the door has been closed or any button is pressed on the control panel. If a button on the control panel has been pressed but the door has not been closed, "door ajar" will continue to be displayed on the control panel until the door has been closed. Alarm notification will also be sent from the App.

Sabbath Mode

The Sabbath mode is a feature that disables portions of the appliance and its controls in accordance with observance of the weekly Sabbath and religious holidays within the Orthodox Jewish community.

To turn Sabbath mode on, simultaneously press and hold the "Options" button and "+" button for 5 seconds, after which "Sb" will be displayed on the control panel indicating that the unit is in Sabbath mode. To exit Sabbath mode, press and hold the "Options" button and "+" button for 5 seconds, after which the display will return to displaying the set point of the unit.

In the Sabbath mode, the High Temp alarm is active for health reasons. For example, if the door is left ajar the High Temp alarm is activated. The refrigerator will function normally once the door is closed, without any violation of the Sabbath/Holidays. The High Temp alarm is permitted when cabinet temperature is outside the safe zone for 20 minutes. The alarm silences itself after 10 minutes while the High Temp icon stays lit until the Sabbath mode is exited.



For further assistance, guidelines of proper usage and a complete list of models with the Sabbath feature, please visit the web at <http://www.star-k.org>.

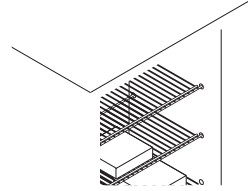
NOTE

While in Sabbath mode, neither the lights nor the control panel will work until Sabbath mode has been deactivated.

The unit stays in Sabbath mode after a power failure recovery. It must be deactivated with the buttons on the control panel. Alarm notification will also be sent from the App.

Adjustable Interior Shelves

Multi-position adjustable interior shelves can be moved to any position for larger or smaller packages. Move to the right and lift left to move to the desired location.



Door Storage

Door bins, shelves, and racks are provided for convenient storage of jars, bottles, and cans. Frequently used items can be quickly selected.

Some models have door racks or bins that can accommodate gallon-sized plastic drink containers and economy-sized jars and containers.

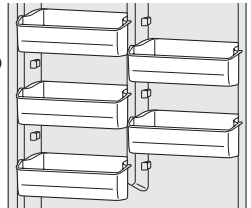
The dairy compartment, which is warmer than the general food storage section, is intended for short term storage of cheese, spreads, or butter.

Adjustable door bins

Some models have adjustable door bins that can be moved to suit individual needs.

To move door bins:

1. Lift bin straight up.
2. Remove bin.
3. Place bin in desired position.
4. Lower bin onto supports until locked in place.



ENERGY-SAVING TIPS



- The appliance should be located in the coolest area of the room, away from heat-producing appliances or heating ducts, and out of direct sunlight.
- Let hot foods cool to room temperature before placing in the unit. Overloading the unit forces the compressor to run longer. Foods that freeze too slowly may lose quality or spoil.
- Be sure to wrap foods properly and wipe containers dry before placing them in the appliance. This cuts down on frost build-up inside the unit.
- Appliance shelves and baskets should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the unit less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close door as soon as possible.

CARE AND CLEANING



CAUTION

- Damp objects stick to cold metal surfaces. Do not touch interior metal surfaces with wet or damp hands.
- Appliance must be unplugged (to avoid electrical hazard) from power source when defrosting unit.

The 2-in-1 model is frost free and will defrost automatically, but should be cleaned occasionally.

Cleaning the Inside

Wash inside surfaces of the unit with a solution of 2 tbsp. (25 g) of baking soda in 1 qt. (1 l) warm water. Rinse and dry. Wring excess water out of the sponge or cloth.

Wash the removable parts with the baking soda solution mentioned above or mild detergent and warm water. Rinse and dry. **Never** use metallic scouring pads, brushes, abrasive cleaners, or alkaline solutions on any surface. Do not wash removable parts in a dishwasher.

Cleaning the Outside

Wash the cabinet with warm water and mild liquid detergent. Rinse well and wipe dry with

CARE AND CLEANING

a clean soft cloth. Replace parts and food.

Do not use razor blades or other sharp instruments, which can scratch the surface when removing adhesive labels. Any glue left from the tape can be removed with a mixture of warm water and mild detergent, or touch the residue with the sticky side of the tape already removed. **DO NOT REMOVE THE SERIAL PLATE.**



WARNING

If leaving door open while on vacation, make certain that children cannot get into the appliance and become entrapped.



NOTE

DO NOT open appliance door unnecessarily if unit is off for several hours.

Vacation and Moving Tips

Short Vacations: Leave the unit operating during vacations of less than three weeks.

Long Vacations: If the appliance will not be used for several months, remove all food and unplug the power cord. Clean and dry the interior thoroughly. To prevent odor and mold growth, leave the appliance door open slightly, blocking it open if necessary.

Moving: Disconnect the power cord plug from the wall outlet. Remove food, defrost, and then clean the unit. Secure all loose items such as base panel, baskets, and shelves by taping them securely in place to prevent damage. In the moving vehicle, secure the appliance in an upright position, and secure to prevent movement. Also protect outside of the unit with a blanket, or similar item.

POWER/FREEZER FAILURE

If a power failure occurs, frozen foods will stay frozen for over 2 days (upright/2-in-1) or 3 days (chest) if the appliance is kept closed*. If the power failure continues, pack seven or eight pounds of dry ice into the unit every 24 hours. Look in the Yellow Pages under "Dry Ice", "Dairies", or "Ice Cream Manufacturers" for local dry ice suppliers. Always wear gloves and use caution when handling dry ice.

If the appliance has stopped operating, see the "Freezer does not run" section in the Avoid Service Checklist section of this use and care guide. If you cannot solve the problem, call an authorized service personnel immediately.

If the unit remains off for several hours, follow the directions above for the use of dry ice during a power failure. If necessary, take the food to a local locker plant until the appliance is ready to operate. Look in the Yellow Pages under "Frozen Food Locker Plants".

*Average cabinet temperature as tested per AHAM standard HRF-1-2007 Section 7.9 at 70° with door remaining closed.

BEFORE YOU CALL

1-800-944-9044 (United States)
1-800-265-8352 (Canada)

Visit our web site at
www.frigidaire.com.

Before calling for service, review this list. It may save you time and expense. This list includes common occurrences that are not the result of defective workmanship or materials in this appliance.

PROBLEM	CAUSE	CORRECTION
APPLIANCE OPERATION		
Appliance does not run.	<ul style="list-style-type: none"> • Appliance is plugged into a circuit that has a ground fault interrupt. • Temperature Control is in the OFF position. • Appliance may not be plugged in or plug is loose. • House fuse blown or tripped circuit breaker. • Power outage 	<ul style="list-style-type: none"> • Use another circuit. If you are unsure about the outlet, have it checked by a certified technician. • See Setting the Temperature Control section. • Ensure plug is tightly pushed into outlet. • Check/replace fuse with a 15-amp time-delay fuse. Reset circuit breaker. • Check house lights. Call local electric company.

BEFORE YOU CALL

PROBLEM	CAUSE	CORRECTION
Appliance runs too much or too long.	<ul style="list-style-type: none"> Room or outside weather is hot. Appliance has recently been disconnected for a period of time. Large amounts of warm or hot food have been stored recently. Door is opened too frequently or too long. Appliance door may be slightly open. Temperature control is set too low. Appliance gaskets are dirty, worn, cracked, or poorly fitted. 	<ul style="list-style-type: none"> It's normal for the appliance to work longer under these conditions. It takes 24 hours for the appliance to cool down completely. Warm food will cause appliance to run more until the desired temperature is reached. Warm air entering the appliance causes it to run more. Open door less often. See "DOOR PROBLEMS". Adjust to a warmer setting. Allow several hours for the temperature to stabilize. Clean or change gasket. Leaks in door seal will cause appliance to run longer in order to maintain desired temperatures.
Pressing the "-" or "+" buttons on the control panel does not change the set points	<ul style="list-style-type: none"> Verify the control panel is not locked or in Sabbath mode. 	<ul style="list-style-type: none"> To unlock, press and hold the "set" button for 3 seconds; to exit Sabbath mode, press and hold "set" and "Options" for 5 seconds.
APPLIANCE TEMPERATURES		
Interior appliance temperature is too cold.	<ul style="list-style-type: none"> Temperature control is set too low. The unit is in quick freeze mode. 	<ul style="list-style-type: none"> Adjust to a warmer setting. Allow several hours for temperature to stabilize. Exit quick freeze mode by entering into the options menu on the control panel and pressing the "set" button once the indicator is highlighted next to "quick freeze".
Temperature inside appliance is too warm.	<ul style="list-style-type: none"> The unit is in Refrigerator mode. Door is opened too frequently or too long. Door may not be seating properly. Large amounts of warm or hot food has been stored recently. Appliance has recently been disconnected for a period of time. 	<ul style="list-style-type: none"> Convert to Freezer mode as illustrated in the Temperature Settings instructions above. Allow several hours for temperature to stabilize. Warm air enters the appliance every time the door is opened. Open door less often. See "DOOR PROBLEMS". Wait until the appliance has had a chance to reach its selected temperature. Appliance requires 24 hours to cool down completely.
Temperature of external appliance is too warm.	<ul style="list-style-type: none"> The external walls can be as much as 30° F warmer than room temperature. 	<ul style="list-style-type: none"> This is normal while the compressor works to transfer heat from inside the cabinet.
SOUND AND NOISE		
Louder sound levels when appliance is on.	<ul style="list-style-type: none"> Modern appliance have increased storage capacity and more stable temperatures. They require a high efficiency compressor. 	<ul style="list-style-type: none"> This is normal. When the surrounding noise is low, you might hear the compressor running while it cools the interior.

PROBLEM	CAUSE	CORRECTION
Longer sound levels when compressor comes on.	<ul style="list-style-type: none"> Appliance operates at higher pressures during the start of the ON cycle. 	<ul style="list-style-type: none"> This is normal. Sound will level off or disappear as appliance continues to run.
Popping or gurgling sound when compressor comes on.	<ul style="list-style-type: none"> Metal parts undergo expansion and contraction, as in hot water pipes. 	<ul style="list-style-type: none"> This is normal. Sound will level off or disappear as appliance continues to run.
Bubbling or gurgling sound, like water boiling.	<ul style="list-style-type: none"> Refrigerant (used to cool the appliance) is circulating throughout the system. 	<ul style="list-style-type: none"> This is normal.
Vibrating or rattling noise.	<ul style="list-style-type: none"> Appliance is not level. It rocks on the floor when it is moved slightly. Floor is uneven or weak. Appliance is touching the wall. 	<ul style="list-style-type: none"> Level the unit. Refer to "Leveling" in the First Steps Section. Ensure floor can adequately support appliance. Level the appliance by putting wood or metal shims under part of the freezer. Re-level the appliance or move appliance slightly. Refer to "Leveling" in the First Steps Section.
Alarm is sounding from the control panel	<ul style="list-style-type: none"> Look on the control panel to determine which indicator light is on (High Temp, Power Fail, or Door Ajar). 	<ul style="list-style-type: none"> Press the "set" button to acknowledge the alarm or close the door if the door ajar indicator is shown.
WATER/MOISTURE/FROST INSIDE APPLIANCE		
Moisture forms on inside appliance walls.	<ul style="list-style-type: none"> Weather is hot and humid. Door may not be seating properly. Door is opened too often or too long. 	<ul style="list-style-type: none"> The rate of frost buildup and internal sweating increases. This is normal. See "DOOR PROBLEMS". Open door less often.
ODOR IN APPLIANCE		
Odor in appliance.	<ul style="list-style-type: none"> Interior needs to be cleaned. Foods with strong odors are in the appliance. 	<ul style="list-style-type: none"> Clean interior with sponge, warm water, and baking soda. Cover the food tightly.
DOOR PROBLEMS		
Door will not close.	<ul style="list-style-type: none"> Appliance is not level. It rocks on the floor when it is moved slightly. Floor is uneven or weak. Appliance rocks on floor when it is moved slightly. 	<ul style="list-style-type: none"> This condition can force the cabinet out of square and misalign the door. Refer to "Leveling" in the INSTALLATION Section. Level the floor by using wood or metal shims under the appliance or brace floor supporting the appliance.
LIGHTING PROBLEMS		
Interior light bulb is not on.	<ul style="list-style-type: none"> No electric current is reaching the appliance Control is in Sabbath mode (Sb is displayed on control) 	<ul style="list-style-type: none"> See "APPLIANCE DOES NOT RUN". Depress TEMP MODE key and CONTROL LOCK key for 3 seconds.

BEFORE YOU CALL

PROBLEM	CAUSE	CORRECTION
CONNECTIVITY PROBLEMS		
Temperature on App does not match appliance.	<ul style="list-style-type: none"> After switching between Refrigerator and Freezer mode, it may be several minutes for the display to show the updated temperature. 	<ul style="list-style-type: none"> This is normal.
Difficulty connecting the smart appliance	<ul style="list-style-type: none"> Trouble connecting the smart appliance to your wifi network or experiencing an issue with the app. 	<ul style="list-style-type: none"> Please visit Frigidaire.com and select the OWNER SUPPORT section to view "Frequently Asked Questions".
App shows appliance is not connected	<ul style="list-style-type: none"> Possible power outage. Problems with network (ISP, modem, router, etc.). Appliance is not in "Connect" mode. 	<ul style="list-style-type: none"> Check house lights. Call local electric company. Press the "Set Connect" button on the UI for 5 seconds to initiate "Connect" mode.
Appliance does not connect to your network (Provisioning)	<ul style="list-style-type: none"> Problems with network (ISP, modem, router, etc.). Appliance is not in "Connect" mode. 	<ul style="list-style-type: none"> Press the "Set Connect" button on the UI for 5 seconds to initiate "Connect" mode.
Appliance has lost connection to the network	<ul style="list-style-type: none"> Possible power outage. 	<ul style="list-style-type: none"> Check house lights. Call local electric company. Check appliance for functionality

MAJOR APPLIANCE WARRANTY

Your appliance is covered by a one year limited warranty. For one year from your original date of purchase, Electrolux will pay all costs for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used and maintained in accordance with the provided instructions.

Exclusions

This warranty does not cover the following:

1. Products with original serial numbers that have been removed, altered or cannot be readily determined.
2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
3. Rust on the interior or exterior of the unit.
4. Products purchased "as-is" are not covered by this warranty.
5. Food loss due to any refrigerator or freezer failures.
6. Products used in a commercial setting.
7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts.
11. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
12. Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.
13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.
14. Limitations and/or restrictions on smart appliance connectivity outside Electrolux's control including, but not limited to, software incompatibility, inadequate home wireless network capability/range and internet availability.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. ELECTROLUX SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

If You Need Service

Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below.

You will be responsible for any service charges incurred due to limitations and/or restrictions on smart appliance connectivity outside Electrolux's control including, but not limited to, software incompatibility, inadequate home wireless network capability/range and internet availability. This warranty only applies in the USA and Canada. In the USA, your appliance is warranted by Electrolux Major Appliances North America, a division of Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp. Electrolux authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Electrolux or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

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