



**Top-Loading Washer Use and Care Guide**  
Read All Instructions Prior to Use

**Guide d'utilisation et d'entretien lave-linge  
à chargement par le dessus**

Lire toutes les instructions avant d'utiliser l'appareil

**Lavadora de carga superior manual de uso y cuidado**  
Lea todas las instrucciones antes del uso

**Guida d'uso e manutenzione lavatrice con carica dall'alto**  
Leggere tutte le istruzioni prima dell'uso

**Toplader-Waschmaschine – Gebrauchs- und Pflegeanleitung**  
Lesen Sie alle Anweisungen vor dem ersten Gebrauch

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**Table of Contents (Original Instructions)**

WASHER SAFETY .....	2	CYCLE GUIDE .....	5
WHAT'S NEW UNDER THE LID? .....	3	USING YOUR WASHER .....	7
SPECIFICATIONS .....	3	WASHER MAINTENANCE .....	10
CONTROL PANEL AND FEATURES .....	4	TROUBLESHOOTING .....	12

---

**Table des matières (Instructions d'origine)**

SECURITE DU LAVE-LINGE .....	16	GUIDE DE PROGRAMMES .....	20
QUOI DE NEUF SOUS LE COUVERCLE? .....	17	UTILISATION DU LAVE-LINGE .....	22
CARACTERISTIQUES .....	17	ENTRETIEN DU LAVE-LINGE .....	26
TABLEAU DE COMMANDE ET CARACTERISTIQUES .....	18	DEPANNAGE .....	28

---

**Índice (Instrucciones originales)**

SEGURIDAD DE LA LAVADORA .....	34	GUÍA DE CICLOS .....	38
¿QUÉ HAY DE NUEVO DEBAJO DE LA TAPA? .....	35	USO DE SU LAVADORA .....	40
ESPECIFICACIONES .....	35	MANTENIMIENTO DE LA LAVADORA .....	44
PANEL DE CONTROL Y CARACTERÍSTICAS .....	36	SOLUCIÓN DE PROBLEMAS .....	46

---

**Indice (Istruzioni originali)**

SICUREZZA DELLA LAVATRICE .....	51	GUIDA AI CICLI .....	55
QUALI SONO LE NOVITÀ? .....	52	USO DELLA LAVATRICE .....	57
SPECIFICHE TECNICHE .....	52	MANUTENZIONE DELLA LAVATRICE .....	60
PANNELLO DI CONTROLLO E FUNZIONALITÀ .....	53	RISOLUZIONE DEI PROBLEMI .....	62

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**Inhaltsverzeichnis (Originalanweisungen)**

WASCHMASCHINE – SICHERHEIT .....	66	PROGRAMMLEITFADEN .....	70
WAS IST NEU UNTER DEM DECKEL? .....	67	SO BENUTZEN SIE IHRE WASCHMASCHINE .....	72
SPEZIFIKATIONEN .....	67	WASCHMASCHINE – PFLEGE .....	76
BEDIENFELD UND FUNKTIONEN .....	68	STÖRUNGSBEHEBUNG .....	78



# Washer Safety

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

**⚠ DANGER**

**You can be killed or seriously injured if you don't immediately follow instructions.**


**⚠ WARNING**

**You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury to persons when using the washer, follow basic precautions, including the following:

- Read all instructions before using the washer. 
- Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with petrol, dry-cleaning solvents, or other flammable or explosive substances as they give off vapours that could ignite or explode.
- Do not add petrol, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapours that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the washer, turn on all hot water taps and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- This appliance is not intended for use by children or by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning safe use of the appliance by persons responsible for their safety. Such persons must also understand the possible hazards involved during use.
- Cleaning and user maintenance by children must be supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- Children less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Before the washer is removed from service or discarded, remove the door or lid.
- Do not reach into the washer if the drum, tub, or agitator is moving.
- Do not install or store the washer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not continue to use this appliance if it appears to be faulty.
- Do not repair or replace any part of the washer or attempt any maintenance unless specifically recommended in this Use and Care Guide. Repairs and servicing should only be carried out by competent service personnel.
- See Installation Instructions for earthing instructions.
- If the supply cord is damaged, it must be replaced by Whirlpool or its service agent or a similarly qualified person in order to avoid a hazard.

**SAVE THESE INSTRUCTIONS**

## ADDITIONAL SAFETY INSTRUCTIONS

- Do not use this washer if it appears to be damaged or is defective. Contact the owner of the washer to have proper repairs made.
- Do not use this washer if industrial chemicals have been used for cleaning.

## What's New Under the Lid?

Your new washer will operate differently than your past agitator-style washer.

### Lid Locked

When the Lid Locked light is on, the lid is locked and cannot be opened. When the light is off, the lid is unlocked and can be opened. If you need to open the lid to add a garment, you must press START/STOP/PAUSE/UNLOCK LID and wait for the lid to unlock. The lid will only unlock and the Lid Locked light will only turn off after washer movement has stopped. Depending on when in the cycle you try to pause, it may take several seconds to several minutes for the lid to unlock.

### Sounds

At different stages of the wash cycle, you may hear sounds and pauses that are different from those of your previous washer. For example, you may hear a clicking and hum at the beginning of the cycle as the lid lock goes through a self-test. There will be different kinds of humming and whirring sounds as the agitator tests for load balance or moves the load. And, sometimes, you may hear nothing at all as the washer allows time for clothes to soak.

### IMPORTANT:

- Washer will not operate if the lid is open.
- Washer will not begin to fill with water until the lid is closed.
- The washer cycle will cancel and water will automatically drain if the lid is left open for more than 10 minutes.

## Specifications

These units are sold in multiple regions with different requirements for measuring capacity. Below are a few of the valid forms of measure posted on this product:

**Dry Linen Capacity:** A weight measure that reflects a maximum load size that can be loaded into the washer.

**GULF (GSO) Capacity:** A capacity measure that represents the capacity at which performance testing was completed.

**GULF (GSO) Water Consumption:** Water consumption which the manufacturer declares will be used in a specific cycle.

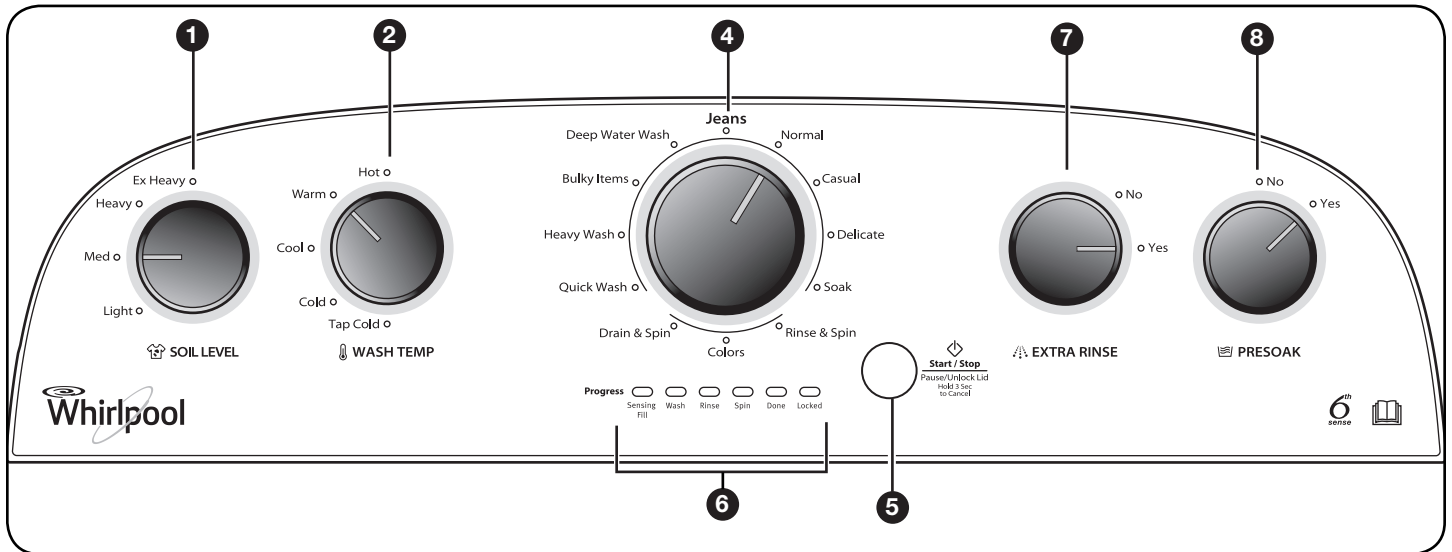
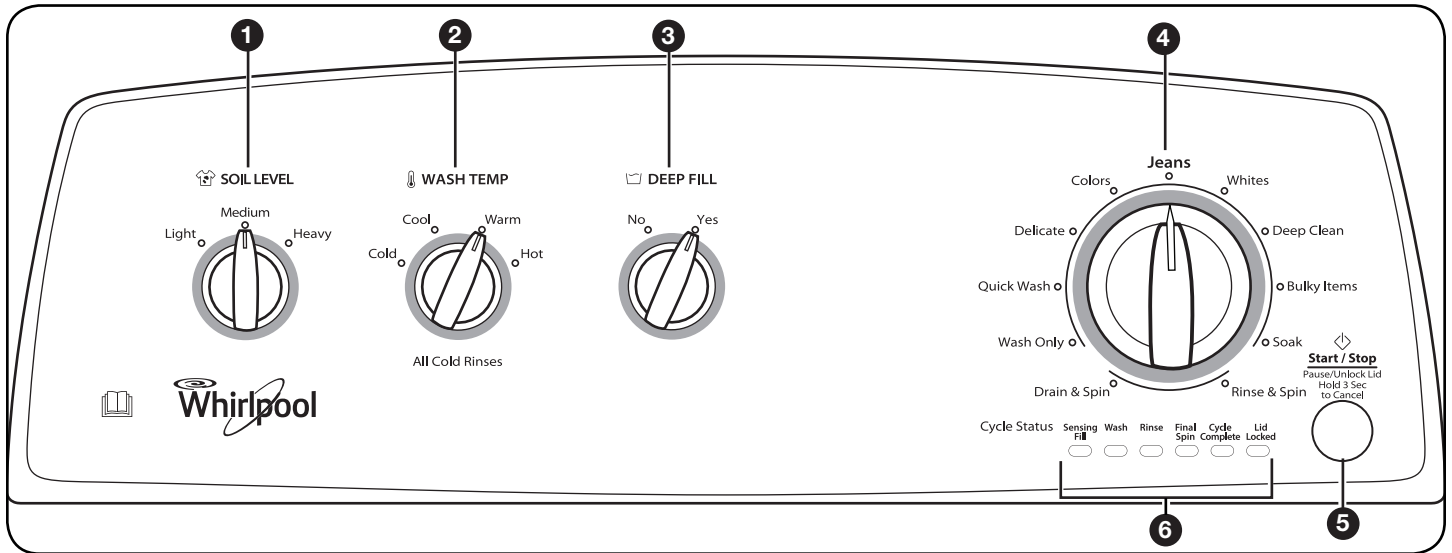
**IMPORTANT:** This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices, and other working environments;
- farm houses;
- by clients in hotels, motels, and other residential-type environments;
- bed and breakfast-type environments;
- areas for communal use in blocks of flats or in launderettes.

Models	3LWTW4705FW0 3LWTW4815FW0	4KWTW4605FW0 4KWTW4705FW0 4KWTW4815FW0 4KWTW4845FW0
Rated Voltage	220–240 V	220–240 V
Rated Frequency	50 Hz	60 Hz
Rated Current (Maximum)	4.0 A	4.0 A
Dry Linen Capacity (Maximum)	15 kg (33 lb)	15 kg (33 lb)
IEC Capacity	15 kg (33 lb)	15 kg (33 lb)
GULF (GSO) Capacity	–	15 kg (33 lb)
GULF (GSO) Water Consumption	–	153 litres
Inlet Water Pressure (Maximum)	862 kPa	862 kPa
Inlet Water Pressure (Minimum)	55 kPa	55 kPa
GULF (GSO) Inlet Water Pressure (Maximum)	–	690 kPa
GULF (GSO) Inlet Water Pressure (Minimum)	–	138 kPa
Height	1067 mm (42")	1067 mm (42")
Width	699 mm (27½")	699 mm (27½")
Depth	686 mm (27")	686 mm (27")

**NOTE:** Sound Pressure Level, Lpa: 58 dBA (uncertainty, Kpa: +/-10 dBA).

# Control Panel and Features



Not all features and options are available on all models.  
Appearance may vary.

## 1 SOIL LEVEL

Soil Level settings adjust the agitation time as needed for your load. The Light setting is for lightly soiled garments and the Heavy setting is for garments that need a longer wash time to release the soils from the fabric.

## 2 WASH TEMP

Temperature Control senses and maintains uniform water temperatures by regulating incoming warm and cool water. This ensures the correct temperature is used to maximize cleaning while protecting the garments.

Select a wash temperature based on the type of fabric and soils being washed. For best results and following the garment label instructions, use the warmest wash water safe for your fabric.

### NOTES:

- The temperature of hot and cold water depends upon the temperature of the water entering your washer.
- Warm and cool water will be cooler than what your previous washer provided.
- Even in a cold and cool water wash, some warm water may be added to the washer to maintain a minimum temperature.

## 3 DEEP FILL (on some models)

Set at “Yes” to add extra water to any cycle. Water will be added automatically, with the amount determined by the size of the load.

**NOTE:** Washer will continue to operate with agitation even as water is added.

## 4 WASH CYCLE KNOB

Use the Wash Cycle knob to select available cycles on your washer. Turn the knob to select a cycle for your laundry load. See “Cycle Guide” for detailed descriptions of cycles.

## 5 START/STOP/PAUSE/UNLOCK LID BUTTON

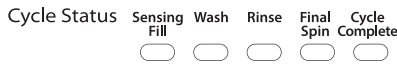
- Press to start the selected cycle.
- Press again to pause the cycle and unlock the lid.
- Press and hold for 3 seconds to cancel a cycle.

**NOTE:** If the washer is spinning, it may take several minutes to unlock the lid.

### Use to Manually Soak Garments:

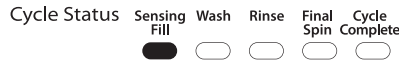
Press START/STOP/PAUSE/UNLOCK LID and keep the lid closed. After items have soaked for the desired time, press START/STOP/PAUSE/UNLOCK LID to resume the wash cycle.

## 6 CYCLE STATUS LIGHTS INDICATOR



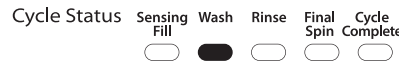
The Cycle Status Lights show the progress of a cycle. At each stage of the process, you may notice sounds or pauses that are different from traditional washers.

### SENSING FILL



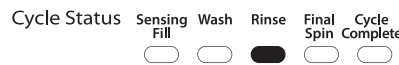
When the Start/Stop/Pause/Unlock Lid button is pressed, the washer will fill with water and begin the wash cycle.

### WASH



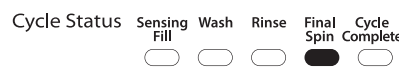
You will hear the agitator moving the load. The motor sounds may change at different stages in the cycle. The wash time is determined by the selected soil level.

### RINSE



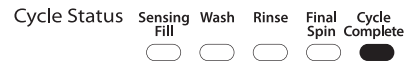
You will hear sounds similar to the wash cycle as the washer rinses and moves the load. You may hear the motor turning on briefly (short hum) to move the basket while filling.

### FINAL SPIN/SPIN



The washer spins the load at increasing speeds for proper water removal, based on the selected cycle.

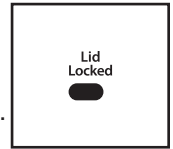
## CYCLE COMPLETE/DONE



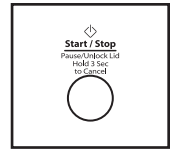
Once the cycle is complete, this light will come on. Remove the load promptly for best results.

### LID LOCKED/LOCKED

To allow for higher spin speeds, the lid will lock and the Lid Locked light will turn on. When this light is lit, the lid is locked and cannot be opened. When this light is off, the lid is unlocked and can be opened.



If you need to open the lid, press START/STOP/PAUSE/UNLOCK LID. The lid will unlock once the washer movement has stopped. This may take several minutes if the load was spinning at high speed. Press START/STOP/PAUSE/UNLOCK LID again to resume the cycle.



## 7 EXTRA RINSE (on some models)

This option can be used to automatically add a second rinse to most cycles.

**NOTE:** To open the lid during the rinse or extra rinse phase after the first spin, you must first press START/STOP/PAUSE/UNLOCK LID to unlock the lid.

## 8 PRESOAK (on some models)

This option can be used to automatically add a presoak time to a wash cycle. Items will gently tumble through the detergent and water for the selected time to help loosen tough stains.

## Cycle Guide

For best fabric care, choose the cycle that best fits the load being washed. Not all cycles and options are available on all models.

Items to Wash:	Cycle:	Temperature:*	Spin Speed:	Cycle Details:
Sturdy fabrics, colorfast items, towels, jeans	Jeans	Hot Warm Cool Cold Tap Cold	High	Use this cycle for heavily soiled or sturdy items. This cycle uses spray rinses only. Use this cycle for cleaning the interior of the washer. See "Washer Care."
Heavily soiled white fabrics	Whites	Hot Warm Cool Cold Tap Cold	High	This cycle introduces liquid chlorine bleach to the load at the proper time for improved whitening of your heavily soiled white fabrics. This cycle combines high-speed wash action and high-speed spin speed. For maximum soil and stain removal, use the liquid chlorine bleach dispenser for liquid chlorine bleach, color-safe bleach, or Oxi product laundry boosters. This cycle can also be used for sturdy color fabrics, such as towels, without liquid chlorine bleach.
Heavily soiled fabrics	Deep Clean/ Heavy Wash	Hot Warm Cool Cold Tap Cold	Low	Provides maximum wash time and action for tough stains and soils. Use this cycle for heavily soiled or sturdy items.
Large items such as sheets, sleeping bags, small comforters, jackets, small washable rugs	Bulky Items	Hot Warm Cool Cold Tap Cold	Low	Use this cycle to wash large items such as jackets and small comforters. The washer will fill with enough water to wet down the load before the wash portion of the cycle begins, and uses a higher water level than other cycles.

\*All rinses are cold.

# Cycle Guide

For best fabric care, choose the cycle that best fits the load being washed. Not all cycles and options are available on all models.

Items to Wash:	Cycle:	Temperature:*	Spin Speed:	Cycle Details:
Heavily soiled fabrics	Soak	Hot Warm Cool Cold Tap Cold	No Spin	Use this cycle to soak small spots of set-in stains on fabrics. The washer will use intermittent agitation and soaking. After time has expired, water will drain, but the washer will not spin. Cycle is complete.
Swimsuits and items requiring rinsing without detergent	Rinse & Spin	Cold Rinse Only	High	Combines a rinse and high-speed spin for loads requiring an additional rinse cycle or to complete a load after power interruption. Also use for loads that require rinsing only.
Dripping wet or hand-washed items	Drain & Spin	N/A	High	This cycle uses a spin to shorten drying times for heavy fabrics or special-care items washed by hand. Use this cycle to drain washer after cancelling a cycle or completing a cycle after a power failure.
Items you want to drip dry	Wash Only	Hot Warm Cool Cold Tap Cold	No Spin	This cycle agitates but does not include a spin or drain.
Small loads, cottons, polyester, permanent press	Quick Wash	Hot Warm Cool Cold Tap Cold	High	Use this cycle to wash small, lightly soiled loads of 2–3 items that are needed in a hurry. This cycle features a spray rinse.
Machine-wash silks, lingerie, washable wools	Delicate	Hot Warm Cool Cold Tap Cold	Low	Use this cycle to wash lightly soiled garments indicating “Machine Washable Silks” or “Gentle” cycle on the care label. Place small items in mesh garment bags before washing. This cycle features a spray rinse.
Bright or darkly colored cottons, linens, casual, and mixed loads	Colors/ Cold Wash	Cold Tap Cold	High	Cold water with an additional wash action gently lifts stains while caring for fabrics. Settings may be adjusted as desired but must use only cold water settings.
No-iron fabrics, cottons, permanent press, linens, synthetics	Casual	Hot Warm Cool Cold Tap Cold	Low	Use this cycle to wash loads of no-iron fabrics such as sport shirts, blouses, casual business clothes, permanent press, and blends.
Casual and mixed loads, jeans, towels, sturdy fabrics	Deep Water Wash	Hot Warm Cool Cold Tap Cold	High	Provides additional water and alternating wash action for heavily soiled mixed loads. Water-level sensing process may take longer for some items than for others because they will absorb more water than other fabric types.
No clothes in washer	Clean Washer	Hot Warm Cool Cold Tap Cold	–	Use this cycle every 30 washes to keep the inside of your washer fresh and clean. This cycle uses a higher water level. Use with a Washer Cleaner tablet or liquid chlorine bleach to thoroughly clean the inside of your washer. This cycle should not be interrupted. See “Washer Care.” <b>IMPORTANT:</b> Do not place garments or other items in the washer during the Clean Washer cycle. Use this cycle with an empty wash tub. <b>NOTE:</b> If your model does not have the Clean Washer cycle, clean the inside of your washer using the Bulky Items cycle with a hot water temperature.
Cottons, linens, and mixed garment loads	Normal	Hot Warm Cool Cold Tap Cold	High	Use this cycle for normally soiled cottons and mixed fabric loads. This cycle features a progressive spray rinse.

\*All rinses are cold.

# Using Your Washer

## ⚠ WARNING



### Fire Hazard

Never place items in the washer that are dampened with petrol or other flammable fluids.

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Doing so can result in death, explosion, or fire.

## ⚠ WARNING



### Electrical Shock Hazard

Plug into an earthed plug socket outlet.

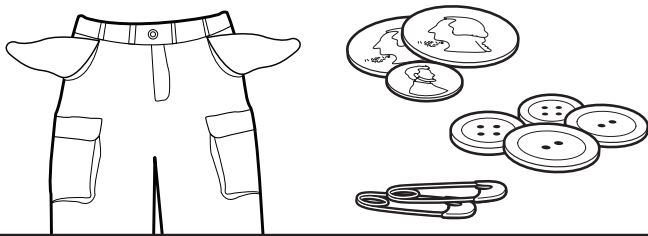
Do not remove earth pin.

Do not use an adaptor.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

## 1. Sort and prepare your laundry



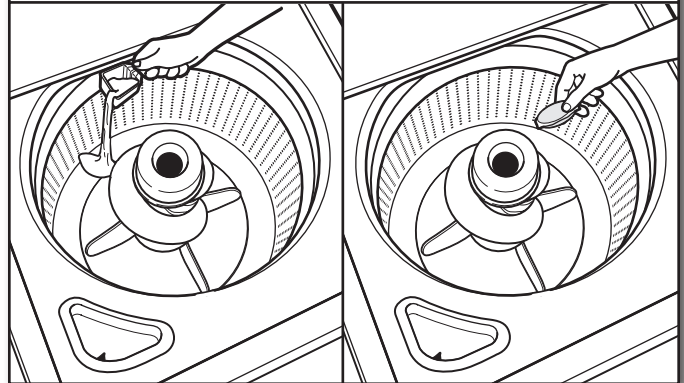
- Empty pockets. Loose change, buttons, or any small object can pass under the agitator and become trapped, causing unexpected sounds.
- Sort items by recommended cycle, water temperature, and colorfastness.
- Separate heavily soiled items from lightly soiled.
- Separate delicate items from sturdy fabrics.
- Do not dry garments if stains remain after washing because heat can set stains into fabric.
- Treat stains promptly.
- Close zippers, fasten hooks, tie strings, and sashes and remove non-washable trim and ornaments.
- Mend rips and tears to avoid further damage to items during washing.

### Helpful Tips:

- When washing waterproof or water-resistant items, load evenly.
- Use mesh garment bags to help avoid tangling when washing delicate or small items.
- Turn knits inside out to avoid pilling. Separate lint-takers from lint-givers. Synthetics, knits, and corduroy fabrics will pick up lint from towels, rugs, and chenille fabrics.

**NOTE:** Always read and follow fabric care label instructions to avoid damage to your garments.

## 2. Add laundry products

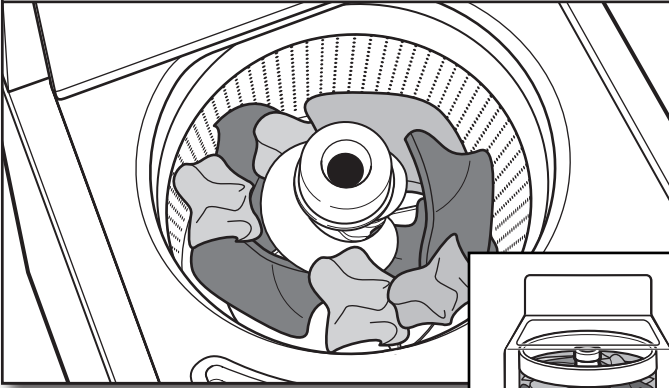


Add a measured amount of detergent (powder or liquid) or single-dose laundry packet into the basket.

If using Oxi-type boosters, color-safe bleach, or fabric softener crystals, add to the bottom of the washer basket before adding clothes.

**NOTE:** Follow the manufacturer's instructions to determine the amount of laundry products to use.

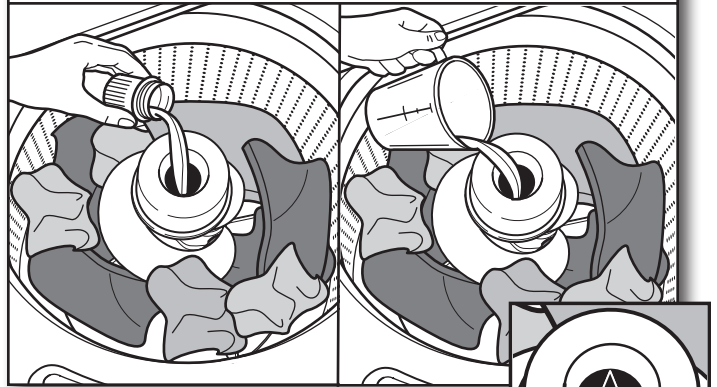
### 3. Load laundry into washer



Load garments in loose heaps evenly around basket wall. For best results, do not pack the load tightly. Do not wrap large items such as sheets around the agitator; load them in loose piles around the sides of the basket. Try mixing different-sized items to reduce tangling.

**IMPORTANT:** Do not tightly pack or force items into washer. Items need to move freely for best cleaning and to reduce wrinkling and tangling.

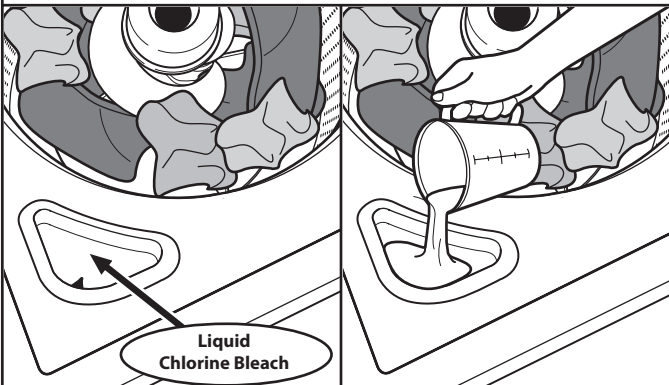
### 5. Add fabric softener to dispenser (on some models)



Pour a measured amount of liquid fabric softener into dispenser; always follow manufacturer's directions for correct amount of fabric softener based on your load size.

Dilute liquid fabric softener by filling the dispenser with warm water until liquid reaches the underside of the rim. See Max Fill Line arrows.

### 4. Add liquid chlorine bleach to dispenser



Do not overfill, dilute, or use more than 236 mL (1 cup). Do not use color-safe bleach or Oxi products in the same cycle with liquid chlorine bleach.

### 6. Select cycle

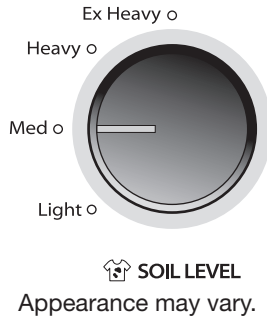


Appearance may vary.

Turn cycle knob to choose your wash cycle. For more information, see "Cycle Guide."

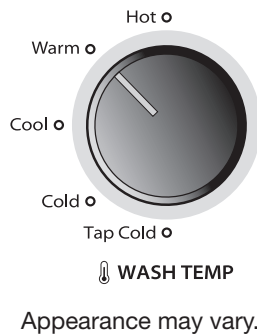


## 7. Select SOIL LEVEL



Soil Level settings adjust the agitation time as needed for your load. The Light setting is for lightly soiled garments and the Heavy setting is for garments that need longer wash time to release the soils from the fabric.

## 8. Select WASH TEMP

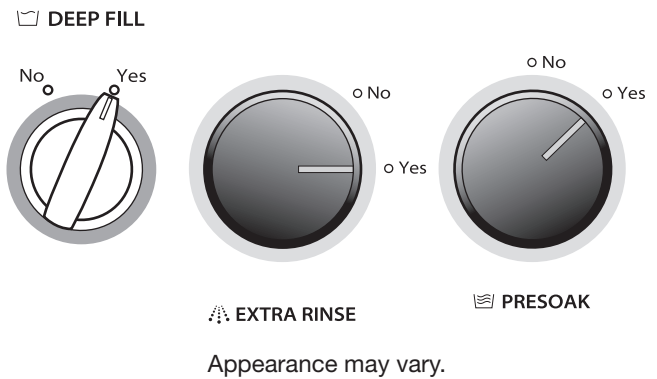


Once you select a cycle, select the desired wash temperature by turning the Temperature knob to the appropriate setting based on your load. All rinses are tap cold.

**NOTE:** Always read and follow fabric care label instructions to avoid damage to your garments.

Wash Temp	Suggested Fabrics
<b>Hot</b> Some cold water is added to save energy. This may be cooler than your hot water heater setting.	Whites and pastels Durable garments Heavy soils
<b>Warm</b> Some cold water will be added, so this will be cooler than what your previous washer provided.	Bright colors Moderate to light soils
<b>Cool</b> Warm water may be added to assist in soil removal and to help dissolve detergents. Cool is slightly warmer than cold.	Colors that bleed or fade Light soils
<b>Cold</b> This is the temperature from your faucet. If your tap cold water is very cold, warm water may be added to assist in soil removal and help dissolve detergent.	Dark colors that bleed or fade Light soils
<b>Tap Cold</b> This is the temperature from your faucet.	Dark colors that bleed or fade Light soils

## 9. Select DEEP FILL, EXTRA RINSE, or PRESOAK (on some models)

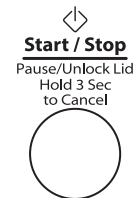


**Deep Fill:** Set at “Yes” to add extra water to your cycle. Water will be added automatically, with the amount determined by the size of the load.

**NOTE:** Washer will continue to operate with agitation even as water is added.

**Extra Rinse/Presoak:** Set at “Yes” to add an extra rinse or a presoak time to your cycle.

## 10. Press START/STOP/PAUSE/UNLOCK LID to begin wash cycle



Press the Start/Stop/Pause/Unlock Lid button to start the wash cycle. When the cycle has finished, the Cycle Complete indicator will light. Promptly remove garments after cycle has completed to avoid odor and reduce wrinkling and rusting of metal hooks, zippers, and snaps.

### Unlocking the lid to add garments

If you need to open the lid to add 1 or 2 missed garments: Press START/STOP/PAUSE/UNLOCK LID; the lid will unlock once the washer movement has stopped. This may take several minutes if the load was spinning at high speed. Then close lid and press START/STOP/PAUSE/UNLOCK LID again to restart the cycle.

If lid is left open for more than 10 minutes, the water will pump out automatically.

### Manually soaking garments

Press START/STOP/PAUSE/UNLOCK LID and keep the lid closed. After items have soaked for the desired time, press START/STOP/PAUSE/UNLOCK LID to resume the wash cycle.

# Washer Maintenance

## WATER INLET HOSES

Replace inlet hoses after 5 years of use to reduce the risk of hose failure. Periodically inspect and replace inlet hoses if bulges, kinks, cuts, wear, or leaks are found.

When replacing your inlet hoses, mark the date of replacement on the label with a permanent marker.

## WASHER CARE

### Recommendations to Help Keep Your Washer Clean and Performing at Its Best

1. Always follow the detergent manufacturer's instructions regarding the amount of detergent to use. Never use more than the recommended amount because that may increase the rate at which detergent and soil residue accumulate inside your washer, which, in turn, may result in undesirable odor.
2. Use warm and hot wash water settings sometimes (not exclusively cold water washes) because they do a better job of controlling the rate at which soils and detergent accumulate.
3. Always leave the washer lid open between uses to help dry out the washer and prevent the buildup of odor-causing residue.

### Cleaning Your Top Loading Washer

Read these instructions completely before beginning the routine cleaning processes recommended below. This Washer Maintenance Procedure should be performed, at a minimum, once per month or every 30 wash cycles, whichever occurs sooner, to control the rate at which soils and detergent may otherwise accumulate in your washer.

### Cleaning the Inside of the Washer

To keep your washer odor-free, follow the usage instructions provided above and use this recommended monthly cleaning procedure:

### Recommended Cycle for Cleaning the Washer

Refer to the "Cycle Guide" for the optimal cycle for cleaning the inside of the washer. Use this cycle with Washer Cleaner or liquid chlorine bleach as described below.

### Begin procedure

1. Clean Washer Cycle Procedure (recommended for best performance):
  - a. Open the washer lid and remove any clothing or items.
  - b. Place a Washer Cleaner tablet in the bottom of the washer basket.
  - c. Do not add any detergent or other chemical to the washer when following this procedure.
  - d. Close the washer lid.
  - e. Select the cycle recommended for cleaning the inside of the washer.
  - f. Press the Start/Stop/Pause/Unlock Lid button to start the cycle.

**NOTE:** For best results, do not interrupt cycle. If cycle must be interrupted, press START/STOP/PAUSE/UNLOCK LID once. After the cycle has stopped, run a Rinse & Spin cycle to rinse cleaner from washer.

## WASHER CARE (cont.)

### 2. Chlorine Bleach Procedure (Alternative):

- a. Open the washer lid and remove any clothing or items.
- b. Add 236 mL (1 cup) of liquid chlorine bleach to the bleach compartment.

**NOTE:** Use of more liquid chlorine bleach than is recommended above could cause washer damage over time.
- c. Close the washer lid.
- d. Do not add any detergent or other chemical to the washer when following this procedure.
- e. Select the cycle recommended for cleaning the inside of the washer.
- f. Press the Start/Stop/Pause/Unlock Lid button to start the cycle.

**NOTE:** For best results, do not interrupt cycle. If cycle must be interrupted, press START/STOP/PAUSE/UNLOCK LID once. After the cycle has stopped, run a Rinse & Spin cycle to rinse cleaner from washer.

### Cleaning the Dispensers

After a period of using your washer, you may find some residue buildup in the washer's dispensers. To remove residue from the dispensers, wipe them with a damp cloth and towel dry. Do not attempt to remove the dispensers or trim for cleaning. The dispensers and trim are not removable. If your model has a dispenser drawer, however, remove the drawer and clean it before or after you run the Clean Washer cycle. Use an all-purpose surface cleaner, if needed.

### Cleaning the Outside of the Washer

Use a soft, damp cloth or sponge to wipe away any spills. Use only mild soaps or cleaners when cleaning external washer surfaces.

**IMPORTANT:** To avoid damaging the washer's finish, do not use abrasive products.

## NON-USE AND VACATION CARE

Operate your washer only when you are home. If moving, or not using your washer for a period of time, follow these steps:

1. Unplug or disconnect power to washer.
2. Turn off water supply to washer to avoid flooding due to water pressure surge.

### IMPORTANT:

To prevent damage to washer and personal injury, any transport/installation of washer requires two-person handling.

### WINTER STORAGE CARE

**IMPORTANT:** To avoid damage, install and store washer where it will not freeze. Because some water may stay in hoses, freezing can damage washer. If storing or moving during freezing weather, winterize your washer.

**To winterize washer:**

1. Shut off both water faucets; disconnect and drain water inlet hoses.
2. Put 1 L (1 qt.) of R.V.-type antifreeze in basket and run washer on Rinse & Spin cycle for about 30 seconds to mix antifreeze and remaining water.
3. Unplug washer or disconnect power.

### TRANSPORTING YOUR WASHER

1. Shut off both water faucets. Disconnect and drain water inlet hoses.
2. If washer will be moved during freezing weather, follow "Winter Storage Care" directions before moving.
3. Disconnect drain from drain system and drain any remaining water into a pan or bucket. Disconnect drain hose from back of washer.
4. Unplug power cord.
5. Place inlet hoses and drain hose inside washer basket.
6. Drape power cord over edge and into washer basket.
7. Place packing tray from original shipping materials back inside washer. If you do not have packing tray, place heavy blankets or towels into basket opening. Close lid and place tape over lid and down front of washer. Keep lid taped until washer is placed in new location.

**IMPORTANT:** Washer must be transported in the upright position and secured with shipping straps to avoid tipping.

## ⚠️ WARNING



### Electrical Shock Hazard

**Plug into an earthed plug socket outlet.**

**Do not remove earth pin.**

**Do not use an adaptor.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

### REINSTALLING/USING WASHER AGAIN


To reinstall washer after non-use, vacation, winter storage, or moving:

1. Refer to "Installation Instructions" to locate, level, and connect washer.
2. Before using again, run washer through the following recommended procedure:

**To use washer again:**

1. Flush water pipes and hoses. Reconnect water inlet hoses. Turn on both water faucets.
2. Plug in washer or reconnect power.
3. Run washer through Clean Washer cycle (or Bulky Items cycle at a hot temperature for those models without Clean Washer cycle) to clean washer and remove antifreeze, if used. Use half the manufacturer's recommended amount of detergent for a medium-size load.

# Troubleshooting



**⚠ DANGER**

**Electrical Shock Hazard**

Disconnect power before servicing.  
 Replace all panels before operating.  
 Failure to do so can result in death or electrical shock.

First try the solutions suggested here to possibly avoid the cost of a service call.

If you experience	Possible Causes	Solution	
<b>Vibration or Off-Balance</b>			
Check the following for proper installation or see "Using Your Washer".	Feet may not be in contact with the floor and locked.	Front and rear feet must be in firm contact with floor, and washer must be level to operate properly.	
	Washer may not be level.	Check floor for flexing or sagging. If flooring is uneven, a 19 mm (3/4") piece of plywood under your washer will reduce sound.  See "Level the Washer" in "Installation Instructions."	
	Load could be unbalanced.	Load dry items in loose heaps evenly around basket wall. Adding wet items to washer or adding more water to basket could unbalance washer.	Load dry items in loose heaps evenly around basket wall. Adding wet items to washer or adding more water to basket could unbalance washer.
		Wash smaller loads to reduce imbalance.	Wash smaller loads to reduce imbalance.
Do not tightly pack. Avoid washing single items.		Do not tightly pack. Avoid washing single items.	
		Use Jeans cycle and Heavy or Ex Heavy Soil Level for oversized, non-absorbent items such as comforters or poly-filled jackets. See "Cycle Guide."	
<b>Noises</b>			
Clicking or metallic noises	Objects caught in washer drain system.	Empty pockets before washing. Loose items such as coins could fall between basket and tub or may block pump. It may be necessary to call for service to remove items.  It is normal to hear metal items on clothing such as metal snaps, buckles, or zippers touch against the basket.	
Gurgling or humming	Washer may be draining water.	It is normal to hear the pump making a continuous humming sound with periodic gurgling or surging as final amounts of water are removed during the Drain & Spin cycle.	
Humming	Load sensing may be occurring.	You may hear the hum of the sensing spins after you have started the washer. This is normal.	
<b>Water Leaks</b>			
Check the following for proper installation:	Washer not level.	Water may splash off basket if washer is not level. Check that load is not unbalanced or tightly packed.	
	Fill hoses not attached tightly.	Tighten fill-hose connection.	
	Fill hose washers.	Make sure all 4 fill hose flat washers are properly seated.	
	Drain hose connection.	Pull drain hose from washer cabinet and properly secure it to drainpipe or laundry tub.	Pull drain hose from washer cabinet and properly secure it to drainpipe or laundry tub.
		Do not place tape over drain opening.	Do not place tape over drain opening.
	Check household plumbing for leaks or clogged sink or drain.	Water can back up out of a clogged sink or drainpipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucets.)	Water can back up out of a clogged sink or drainpipe. Check all household plumbing for leaks (laundry tubs, drain pipe, water pipes, and faucets.)
Washer not loaded as recommended.	Improper loading can cause basket to be out of alignment and cause water to splash off tub. See "Using Your Washer" for loading instructions.	Improper loading can cause basket to be out of alignment and cause water to splash off tub. See "Using Your Washer" for loading instructions.	
<b>Washer not performing as expected</b>			
Washer won't run or fill, washer stops working, or wash light remains on (indicating that the washer was unable to fill appropriately)	Check for proper water supply.	Both hoses must be attached and have water flowing to inlet valve.	
		Both hot and cold water faucets must be turned on.	
		Check that inlet valve screens have not become clogged.	
		Check for any kinks in inlet hoses, which can restrict water flow.	

# Troubleshooting

## ⚠ WARNING



### Electrical Shock Hazard

**Plug into an earthed plug socket outlet.**

**Do not remove earth pin.**

**Do not use an adaptor.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

First try the solutions suggested here to possibly avoid the cost of a service call.

If you experience	Possible Causes	Solution
<b>Washer not performing as expected (cont.)</b>		
Washer won't run or fill, washer stops working, or wash light remains on (indicating that the washer was unable to fill appropriately) (cont.)	Check proper electrical supply.	Plug power cord into an earthed outlet.
		Do not use an extension cord.
		Ensure there is power to outlet.
		Reset a tripped circuit breaker. Replace any blown fuses. <b>NOTE:</b> If problems continue, contact an electrician.
	Normal washer operation.	Lid must be closed for washer to run.
		Washer will pause during certain phases of cycle. Do not interrupt cycle.
Washer spins the dry load for several minutes before filling to determine if load is balanced. You may hear the hum of the spins. This is normal.		
Washer may be tightly packed.	Remove several items, rearrange load evenly in basket, and add detergent. Close lid and press START/STOP/PAUSE/UNLOCK LID.	
	Do not add more than 1 or 2 additional items after cycle has started to avoid tightly packing or unbalancing.	
Washer not draining/spinning, loads are still wet, or spin light remains on (indicating that the washer was unable to pump out water within 10 minutes)	Small items may have been caught in pump or between basket and tub, which can slow draining.	Empty pockets and use garment bags for small items.
	Use a cycle with a low spin speed.	Cycles with lower spin speeds remove less water than cycles with high spin speeds. Use the recommended cycle/speed spin for your garment. To remove extra water in the load, select Drain & Spin. Load may need to be rearranged to allow even distribution of the load in the basket.
	The washer may be tightly packed or unbalanced.	Tightly packed or unbalanced loads may not allow the washer to spin correctly, leaving the load wetter than normal. Evenly arrange the wet load for balanced spinning. Select the Drain & Spin cycle to remove excess water. See "Using Your Washer" for loading recommendations.
	Check plumbing for correct drain hose installation. Drain hose extends into standpipe farther than 114 mm (4.5").	Check drain hose for proper installation. Use drain hose form and securely attach to drainpipe or tub. Do not tape over drain opening. Lower drain hose if the end is higher than 2.4 m (96") above the floor. Remove any clogs from drain hose.
	Too much detergent causing suds to slow or stop draining and spinning.	Always measure and follow detergent directions for your load. To remove extra suds, select Rinse & Spin. Do not add detergent.

# Troubleshooting

First try the solutions suggested here to possibly avoid the cost of a service call.

If you experience	Possible Causes	Solution
<b>Washer not performing as expected (cont.)</b>		
Dry spots on load after cycle	High-speed spins extract more moisture than traditional top-load washers.	The high spin speeds combined with airflow during the final spin can cause items near the top of the load to develop dry spots during the final spin. This is normal.
Incorrect or wrong wash or rinse temperatures	Check for proper water supply.	Make sure hot and cold inlet hoses are not reversed.
		Both hoses must be attached to both washer and faucet and have both hot and cold water flowing to inlet valve.
Check that inlet valve screens are not clogged.		
Remove any kinks in hoses.		
Energy-saving-controlled wash temperatures.	This washer uses cooler wash and rinse water temperatures than your previous washer. This includes cooler hot and warm washes.	
Load not rinsed	Check for proper water supply.	Make sure hot and cold inlet hoses are not reversed.
		Both hoses must be attached and have water flowing to the inlet valve.
		Both hot and cold water faucets must be on.
		Inlet valve screens on washer may be clogged.
		Remove any kinks in the inlet hose.
	Using too much detergent.	The suds from too much detergent can keep washer from operating correctly. Always measure detergent and follow detergent directions based on load size and soil level.
	Washer not loaded as recommended.	The washer is less efficient at rinsing when load is tightly packed.
		Load garments in loose heaps evenly around the basket wall. Load with dry items only.
Use cycle designed for the fabrics being washed.		
Add only 1 or 2 additional garments after washer has started.		
Using too low a load size/water level selection.	Choose a load size (water level) that matches the load being washed.	
Sand, pet hair, lint, etc. on load after washing	Heavy sand, pet hair, lint, and detergent or bleach residues may require additional rinsing.	Add an Extra Rinse to the selected cycle.
Load is tangling	Washer not loaded as recommended.	See "Using Your Washer".
		Select a cycle with a slower wash action and spin speed; however, items will be wetter than those using a higher speed spin. See the "Cycle Guide" to match your load with the best cycle.
		Load garments in loose heaps evenly around the basket wall.
		Reduce tangling by mixing types of load items. Use the recommended cycle for the type of garments being washed.
Not cleaning or removing stains	Washer not loaded as recommended.	Washer is less efficient at cleaning when load is tightly packed.
		Load garments in loose heaps evenly around the basket wall. Load with dry items only.
		Add only 1 or 2 additional garments after washer has started.
	Adding detergent on top of load.	Add detergent, Oxi products, and color-safe bleach to the bottom of the basket before adding the load items.
	Using too low a soil level selection.	Choose a soil level that matches the load being washed.
Too much water is used, causing clothes to float and reducing clothes movement.	Do not add water; or if you do, add less water.	

# Troubleshooting

First try the solutions suggested here to possibly avoid the cost of a service call.

If you experience	Possible Causes	Solution
<b>Washer not performing as expected (cont.)</b>		
Not cleaning or removing stains (cont.)	Using too much detergent.	The suds from too much detergent can keep washer from operating correctly. Always measure detergent and follow manufacturer's directions based on load size and soil level.
	Not using correct cycle for fabric type.	Use a higher soil level cycle option and warmer wash temperature to improve cleaning.
		Use Deep Clean cycle for tough cleaning. See the "Cycle Guide" to match your load with the best cycle.
	Not using dispensers.	Use dispensers to avoid chlorine bleach and fabric softener staining.
		Load dispensers before starting a cycle.
		Do not add products directly onto load.
Not washing like colors together.	Wash like colors together and remove promptly after the cycle is complete to avoid dye transfer.	
Incorrect dispenser operation	Clogged dispenser.	Use only liquid chlorine bleach in the bleach dispenser. Use only fabric softener in the fabric softener dispenser.
Fabric damage	Sharp items were in pockets during wash cycle.	Empty pockets, zip zippers, and snap or hook fasteners before washing to avoid snags and tears.
	Strings and straps could have tangled.	Tie all strings and straps before starting wash load.
	Items may have been damaged before washing.	Mend rips and broken threads in seams before washing.
	Fabric damage can occur if load is tightly packed.	Load garments in loose heaps evenly around the basket wall. Load with dry items only.
		Use cycle designed for the fabrics being washed.
		Add only 1 or 2 additional garments after washer has started.
	Liquid chlorine bleach may have been added incorrectly.	Do not pour liquid chlorine bleach directly onto load. Wipe up bleach spills.
		Undiluted bleach will damage fabrics. Do not use more than recommended by manufacturer.
Do not place load items on top of bleach dispenser when loading and unloading washer.		
Garment care instructions may not have been followed.	Always read and follow garment manufacturer's care label instructions. See the "Cycle Guide" to match your load with the best cycle.	
Odors	Monthly maintenance not done as recommended.	See "Washer Care" in "Washer Maintenance."
		Unload washer as soon as cycle is complete.
	Using too much detergent.	Be sure to measure correctly. Always follow the manufacturer's directions. See "Washer Care" section.
Lid Locked light is flashing	The lid is not closed.	Close the lid. The washer will not start or fill with the lid open.
	A cycle was stopped or paused using the Start/Stop/Pause/Unlock Lid button.	The washer may still be spinning. The lid will not unlock until the basket has stopped spinning. This may take several minutes if washing large loads or heavy fabrics.

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For more information, visit us at [www.applianceaccessories.com](http://www.applianceaccessories.com) or contact the dealer from whom you purchased your washer or an authorized service company.

## Latin America Service

For other countries in Latin America, see our Warranty Card Latin America and visit our Whirlpool Latinoamerica website [www.whirlpool-latam.com](http://www.whirlpool-latam.com).

