

my
machine



KitchenAid

NESPRESSO

NESPRESSO BY KITCHENAID

We're committed to helping you create a lifetime of delicious meals for family and friends. To help ensure the longevity and performance of your appliance, keep this guide handy. It will empower you with the best way to use and care for your product. Your satisfaction is our #1 goal. Remember to register your product online at www.kitchenaid.com or by mail using the enclosed Product Registration Card.

Nespresso is a unique system creating the perfect espresso, time after time. All Nespresso machines are equipped with a unique system that guarantees up to 19 bar pressure. Each parameter has been calculated with great precision to ensure that all aromas from each Grand Cru can be extracted, to give the coffee body and create an exceptionally thick and smooth crema.

Join us in the kitchen at www.kitchenaid.com and www.nespresso.com/kitchenaid.



KES0503
KES0504

USA: 1.800.541.6390
Canada: 1.855.325.5781

KitchenAid.com
KitchenAid.ca
nespresso.com/kitchenaid

For coffee capsule and Aeroccino (KES0504 only) questions, or for weekend calls, please contact the Nespresso Club at 1.800.562.1465 (USA) or 1.855.325.5781 (Canada).

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PROOF OF PURCHASE & PRODUCT REGISTRATION

Always keep a copy of the itemized sales receipt showing the date of purchase of your Espresso Machine. Proof of purchase will assure you of in-warranty service. Before you use your Espresso Machine, please fill out and mail your product registration card packed with the unit, or register online at www.kitchenaid.com. This card will enable us to contact you in the unlikely event of a product safety notification and assist us in complying with the provisions of the Consumer Product Safety Act. This card does not verify your warranty. Please complete the following for your personal records:

Model Number _____

Serial Number _____

Date Purchased _____

Store Name _____

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

 **DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

 **WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against fire, electric shock and personal injury do not immerse cord, plugs, or appliance in water or other liquids.
4. Close supervision is necessary when any appliance is used by or near children. Keep appliance, capsules and accessories out of the reach of children.
5. Unplug from outlet when not in use, before cleaning and before servicing. Allow to cool before putting on or taking off parts, and before cleaning.
6. Do not operate any appliance with a damaged cord or plug, or after appliance malfunctions or has been damaged in any manner. Return the appliance to the nearest authorized service center for examination, repair or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or personal injury.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a radiator, hot gas or electric burner, in a heated oven, open flame, or similar.

11. This product is designed for indoor household use only. Not designed for commercial use.
12. The safety precautions are part of the appliance. Read them carefully before using your new appliance for the first time. Keep them in a place where you can find and refer to them later on.
13. The appliance is intended to prepare beverages according to these instructions.
14. Do not use the appliance for any use other than the intended use.
15. This appliance has been designed for indoor, non-extreme temperature conditions use only.
16. Protect the appliance from direct sunlight, prolonged splashes and humidity.
17. This appliance is intended to be used in households and similar applications only such as: staff kitchen areas in shops, offices and other working environments; by clients in hotels, motels and other residential type environments; bed and breakfast type environments.
18. This appliance may be used by persons with reduced physical, sensory or mental capabilities, or whose experience or knowledge is not sufficient, provided they are supervised or have received instruction to use the device safely and understand the dangers. Children should not use the device as a toy.
19. The manufacturer accepts no responsibility and the warranty will not apply for any commercial use, inappropriate handling or use of the appliance, any damage resulting from use for other purposes, faulty operation, non-professional repair or failure to comply with the instructions.

Avoid risk of fatal electric shock and fire

20. In case of an emergency: immediately remove the plug from the power socket.
21. Only plug the appliance into suitable, easily accessible, grounded mains connections.
22. The appliance must only be connected after installation.
23. Make sure that the voltage of the power source is the same as that specified on the rating plate.
24. The use of an incorrect connection voids the warranty.
25. Do not pull the cord over sharp edges, clamp it or allow it to hang down.
26. Keep the cord away from heat and moisture.
27. To disconnect, turn any control to off, then remove the plug from the outlet.
28. To avoid hazardous damage, never place the appliance on or beside hot surfaces such as radiators, stoves, ovens, gas burners, open flames, or similar.
29. Always place the appliance on a horizontal, stable and even surface.
30. The surface must be resistant to heat and fluids such as water, coffee, descaling agent or similar.
31. Disconnect the appliance from the mains when not in use for a long period.
32. Disconnect by pulling out the plug and not by pulling the cord itself or the cord may become damaged.
33. Never touch the cord with wet hands.
34. Never put the appliance or part of it in a dishwasher.
35. Electricity and water together are dangerous and can lead to fatal electric shocks.

ESPRESSO MACHINE SAFETY

36. Do not open the appliance; dangerous voltage inside.
37. Do not dismantle the appliance.
38. Do not put anything into any openings; doing so may cause fire or electric shock!
39. The appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.
40. Do not use an extension cord. If the power supply cord is too short, have a qualified electrician or serviceman install an outlet near the appliance.

Avoid possible harm when operating the appliance

41. Never leave the appliance unattended during operation.
42. Do not use the appliance if it is damaged or not operating perfectly. Immediately remove the plug from the power socket. Contact the *Nespresso* Club for examination, repair or adjustment. A damaged appliance can cause electric shocks, burns and fire.
43. Always close the lever completely and never lift it during operation; scalding may occur.
44. Do not put fingers under coffee outlet, risk of scalding.
45. Do not put fingers into the capsule compartment or capsule shaft; danger of injury!
46. Water could flow around a capsule when not perforated by the blades and damage the appliance.
47. Never use a damaged or deformed capsule.
48. If a capsule is stuck in the capsule compartment, turn the machine off and unplug it before any operation; call the *Nespresso* Club.
49. Fill the water tank only with fresh and drinkable water.
50. Do not overfill water tank.
51. Empty water tank if the appliance will not be used for an extended time (holidays, etc.).
52. Replace water in water tank when the appliance is not operated during a weekend or a similar period of time.
53. Do not use the appliance without the drip tray and drip grid to avoid spilling any liquid on surrounding surfaces.
54. Do not use any strong cleaning agent or solvent cleaner.
55. Use a damp cloth and mild cleaning agent to clean the surface of the appliance.
56. Do not use a steam or pressure cleaner to clean the appliance; this may damage the appliance to the point of creating a life-threatening hazard.
57. To clean machine, use only clean cleaning tools.
58. When unpacking the machine, remove the plastic film on the drip grid and dispose.
59. This appliance is designed for *Nespresso* coffee capsules available exclusively through the *Nespresso* Club or your *Nespresso* authorized representative.
60. All KitchenAid appliances pass stringent controls.

ESPRESSO MACHINE SAFETY

61. Reliability tests under practical conditions are randomly performed on selected units.
62. Some units can therefore show traces of previous use.
63. KitchenAid reserves the right to change instructions without prior notice.

Descaling

64. *Nespresso* descaling agent, when used correctly, helps to ensure the proper functioning of your machine over its lifetime and that your coffee experience is as perfect as on the first day. For the safety instructions, correct amount and procedure to follow, consult the user manual included in the *Nespresso* descaling kit. For any additional questions you may have regarding descaling, please contact your *Nespresso* Club.

SAVE THESE INSTRUCTIONS

Pass them on to any subsequent user.

This Instruction Manual is also available as a PDF at nespresso.com and kitchenaid.com.

Electrical requirements

WARNING



Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Voltage: 120 Volts

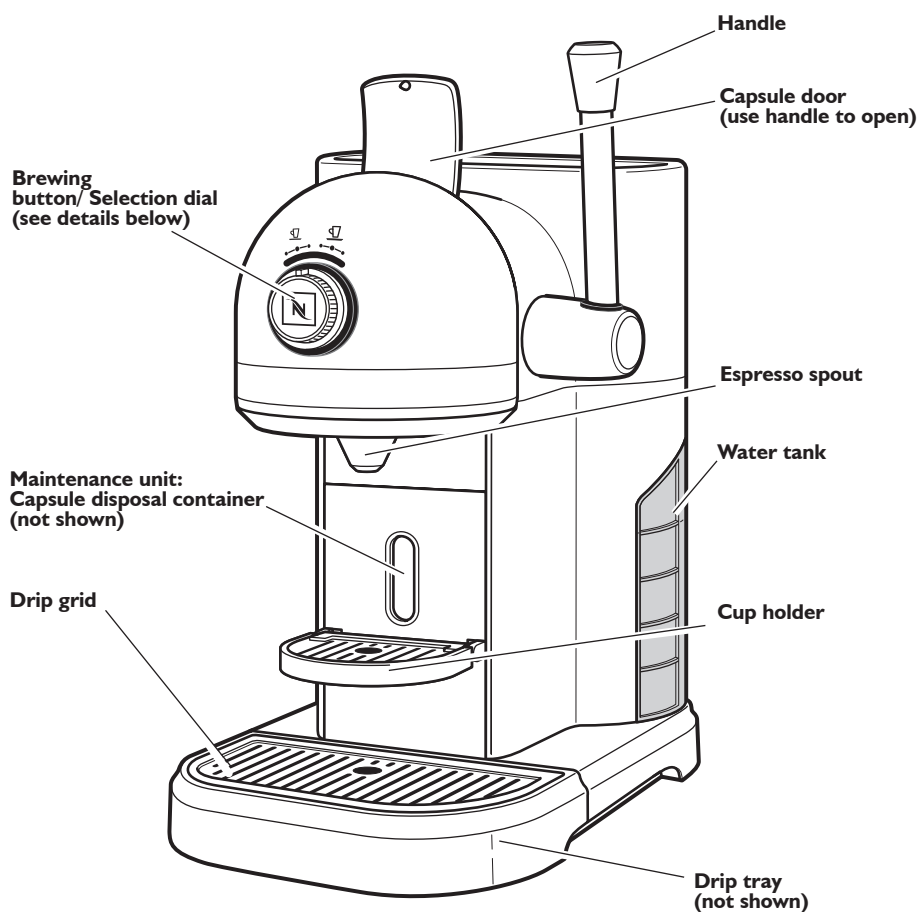
Frequency: 60 Hertz

NOTE: If the plug does not fit in the outlet, contact a qualified electrician. Do not modify the plug in any way. Do not use an adapter.

Do not use an extension cord. If the power supply cord is too short, have a qualified electrician or serviceman install an outlet near the appliance.

PARTS AND FEATURES

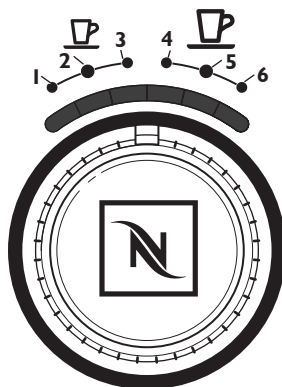
Parts and accessories



SELECTION DIAL Settings

- 1: 25 ml / 0.8 oz (ristretto)
- 2: 40 ml / 1.35 oz (espresso)
- 3: 60 ml / 2 oz

- 4: 90 ml / 3 oz
- 5: 110 ml / 3.7 oz (lungo)
- 6: 130 ml / 4.4 oz



SPECIAL FUNCTION Settings

- 1: Automatic standby: 15 min.
- 2: Automatic standby: 20 min.
- 3: Automatic standby: 30 min.

- 4: Descaling function
- 5: Emptying function
- 6: Return to factory settings

ASSEMBLING THE ESPRESSO MACHINE

Preparing the Espresso Machine for first use

⚠ WARNING



Electrical Shock Hazard

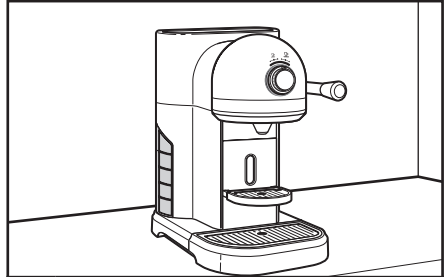
Plug into a grounded 3 prong outlet.

Do not remove ground prong.

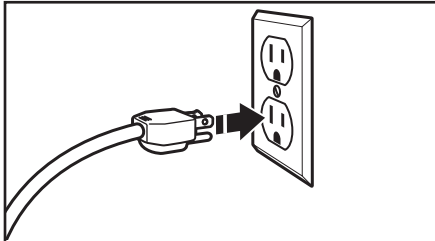
Do not use an adapter.

Do not use an extension cord.

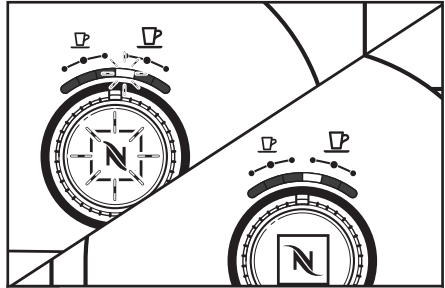
Failure to follow these instructions can result in death, fire, or electrical shock.



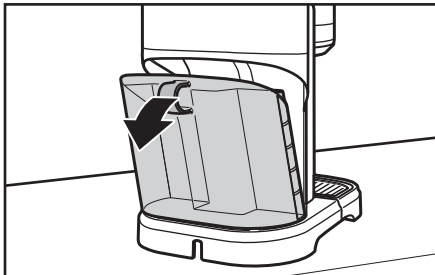
1 Place the Espresso Machine on a clean, dry, level surface.



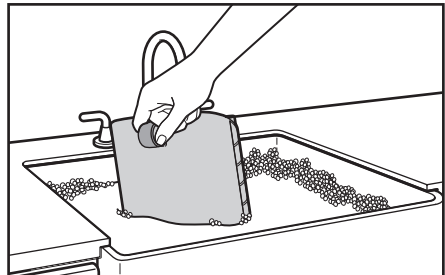
2 Plug the cord into a grounded 3 prong outlet.



3 When the Espresso Machine is turned on, the LED will flash as it warms up. When the machine is ready, the LED will glow continuously.

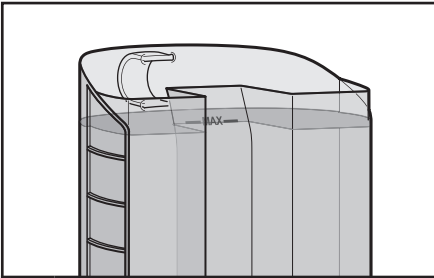


4 Tip the water tank slightly, then remove by pulling the water tank out from the Espresso Machine.

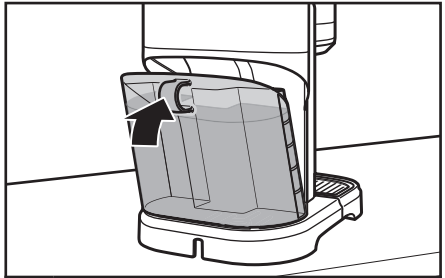


5 Wash the water tank in hot, soapy water and rinse with clean water. Dry with a soft cloth. The water tank cannot be washed in the dishwasher.

ASSEMBLING THE ESPRESSO MACHINE

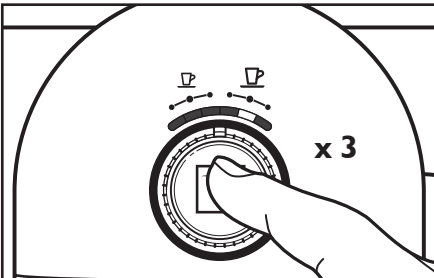


- 6 Fill the water tank with fresh, cold, drinking water (the water level should be at or below the "max" fill line).



- 7 Place the water tank back on the Espresso Machine.

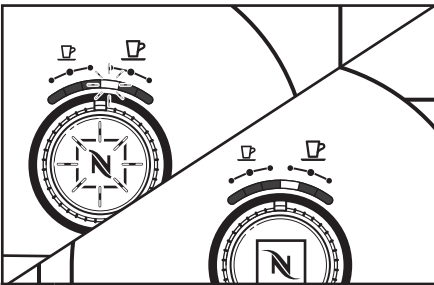
NOTE: Press water tank in until it snaps completely into place to assure proper function.



- 8 Before brewing espresso for the first time, make sure to run plain water through the Espresso Machine, on the "lungo" setting three times.

OPERATING THE ESPRESSO MACHINE

Preheating

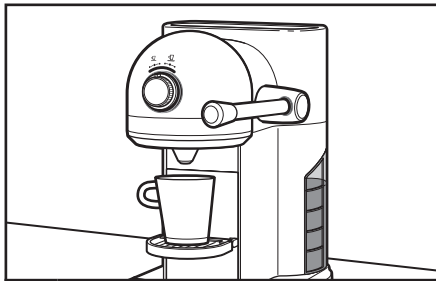


- 1 When the Espresso Machine is turned on, the LED will flash as it warms up. When the machine is ready, the LED will glow continuously.

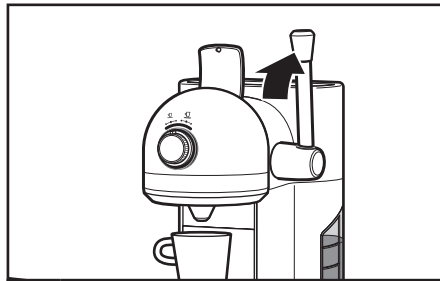
NOTE: You can change your desired volume selection while the Espresso Machine is heating up. When you do this, the LED bar will no longer flash, but remains lit over the selected portion size and the brew button continues to flash while the Espresso Machine heats up. Press the brew button. Once the correct temperature is reached, the brew cycle will start on its own.

OPERATING THE ESPRESSO MACHINE

Brewing espresso

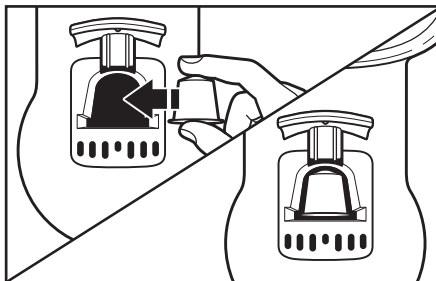


1 Place your cup on the cup holder.

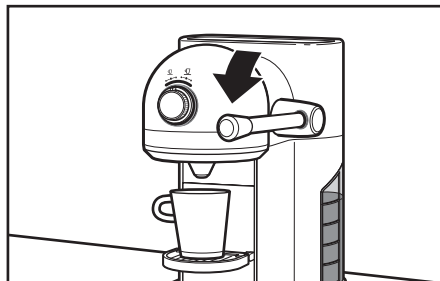


2 Lift the handle to raise the lid on the capsule loading compartment to its fully upright position.

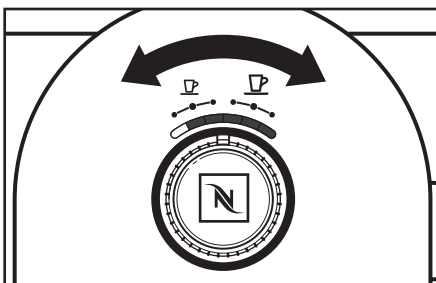
NOTE: To avoid damage and injury due to hot vapor when brewing, open the capsule door ONLY by the handle 3 seconds after the brewing cycle has completed. Never try to pull up the capsule door with your fingers.



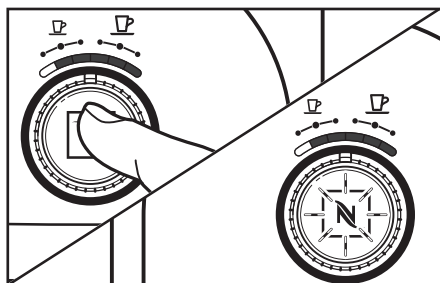
3 Select the capsule you want to use. Hold the capsule as shown, with the foil cap facing towards you, and drop into the capsule loading compartment on top of the machine.



4 Lower the handle to close the capsule compartment. Make sure the handle is rotated to a horizontal position. The capsule loading compartment should be fully closed.



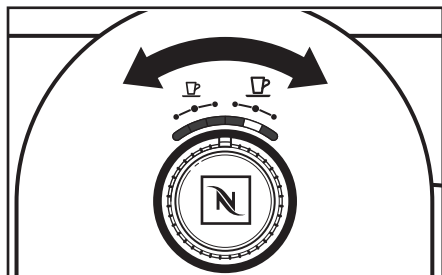
5 Turn the selection dial to your desired volume setting (from left to right):
1: 25 ml (ristretto), 2: 40 ml (espresso),
3: 60 ml, 4: 90 ml, 5: 110 ml (lungo),
or 6: 130 ml.



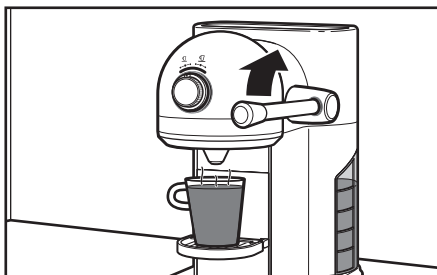
6 Press the BREW button. The espresso will begin to brew. Press the BREW button a second time if you want to top off the cup, or if you want to stop the brewing cycle early.

NOTE: When the Espresso Machine is turned on, it will automatically come on at the setting that was selected most in the last 11 uses.

OPERATING THE ESPRESSO MACHINE



- 7** You can change your selection mid-brew by turning the selection dial to a new selection before brewing ends.

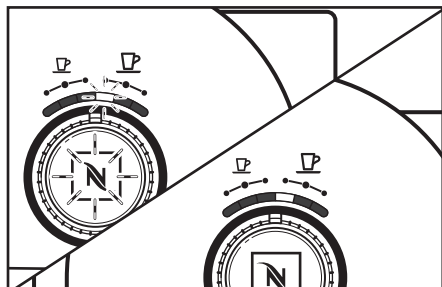


- 8** After your espresso is finished brewing, lift the handle to its fully upright position to drop the used capsule into the disposal container.

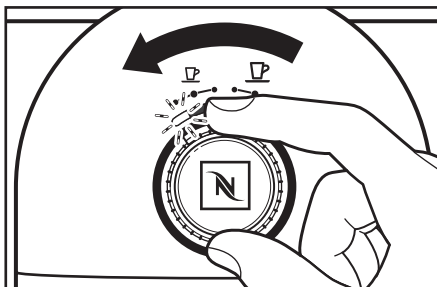
NOTE: Eject the capsule after each coffee or before turning off the machine. The capsule disposal container holds up to 14 used capsules. See the “Care and cleaning” section for more information.

Automatic standby mode

When the Espresso Machine is plugged in, it automatically goes into stand-by mode. You must either press the brew button or rotate the dial to wake up the Espresso Machine. After 9 minutes of non-use, it turns to a low-consumption mode, and the heater powers off. If you prefer to change this standby time, you can set it for 15 minutes, 20 minutes, or 30 minutes, using the following directions:

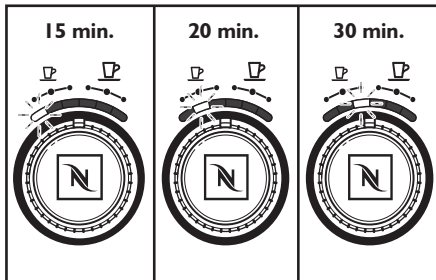


- 1** When the Espresso Machine is turned on, the LED will flash as it warms up. When the machine is ready, the LED will glow continuously.

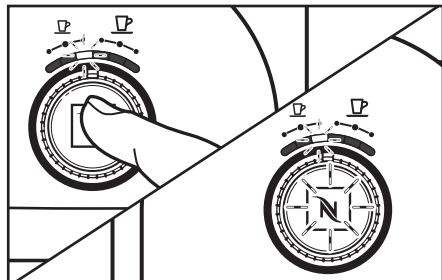


- 2** Rotate the selection dial until the light is over the left most position and hold for 6 seconds. The light will hold steady and hold for 6 seconds before changing to 2 blinks per second. The Espresso Machine is now ready to reset the standby time.

OPERATING THE ESPRESSO MACHINE



- 3** Turn the selection dial to the left most position to reset the standby time to 15 minutes; turn to the second left position to reset the standby time to 20 minutes; or turn to the third left position to reset the standby time to 30 minutes.



- 4** Press the BREW button again. The Espresso Machine will blink 3 times to confirm that you have exited the programming mode.

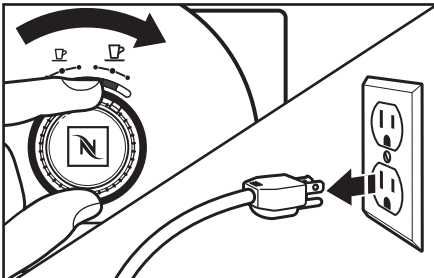
NOTE: To get back to the factory preset of 9 minutes if you have reset to another standby time, turn the selection dial to the first left position and hold for 6 seconds (the blinking LED will change to 2 blinks per second). Then, rotate the selection dial to the far right position and press the brew button. The Espresso Machine will return to factory settings and automatically go into ready mode.

CARE AND CLEANING

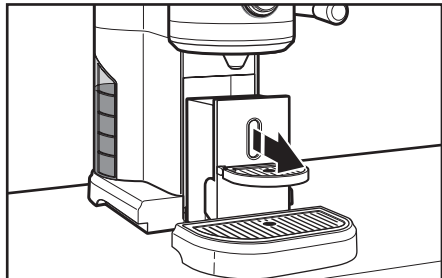
Cleaning the Espresso Machine

Keeping the Espresso Machine clean is vital to brewing the best espresso possible. Stale coffee oils will ruin the flavor of even the most expertly prepared coffee.

NOTE: Do not clean Espresso Machine with abrasive cleaners, steel wool, or other abrasive materials.

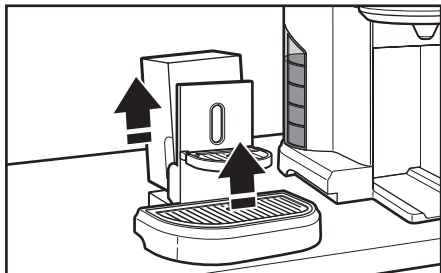


- 1** Turn off the Espresso Machine by turning the dial all the way to the right and holding it for 6 seconds. Unplug from the wall outlet, or disconnect power. Let the Espresso Machine, and any attached parts or accessories, cool.

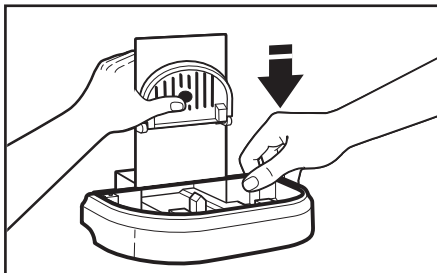


- 2** Slide the maintenance unit out from the base by pulling it towards you.

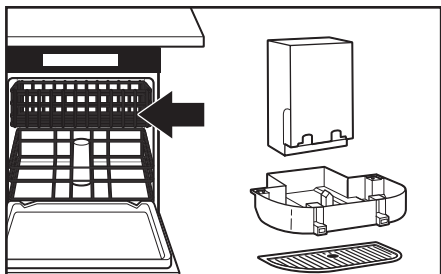
CARE AND CLEANING



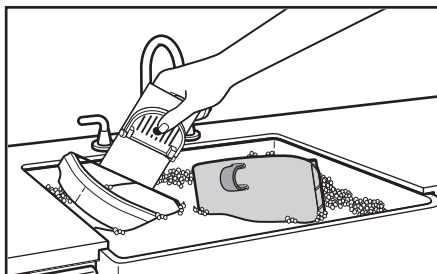
- 3** Remove and empty the capsule disposal container, then remove the drip grid from the drip tray.



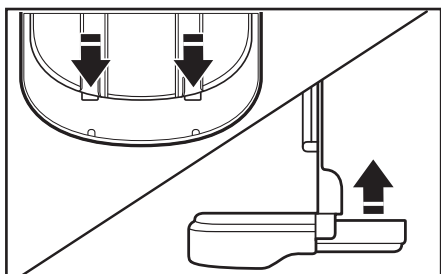
- 4** **To separate the drip tray from the maintenance unit:** fold up the cup holder so you can hold the unit securely in one hand. Using your other hand, push down with your thumb on a back corner of the plastic tray. The drip tray will pop out.



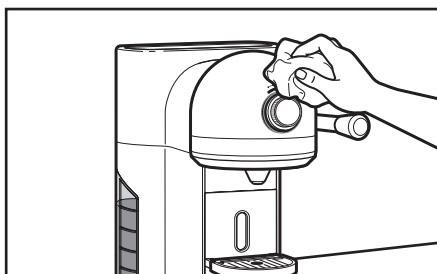
- 5** Wash the capsule disposal container, drip grid, and drip tray in the top rack of a dishwasher, or by hand in warm, soapy water. If washing by hand, be sure to rinse with clean water and dry with a soft cloth.



- 6** Wash the water tank and maintenance unit in hot, soapy water and rinse with clean water. Dry with a soft cloth. The water tank and maintenance unit cannot be washed in the dishwasher.

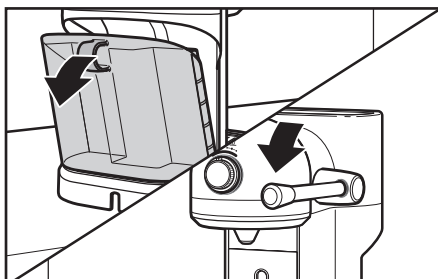


- 7** **To re-attach the drip tray to the maintenance unit:** line up the holes on the front of the tray with the pegs on the inside front of the unit. Holding the unit securely, raise the back of the tray up until it pops into place.

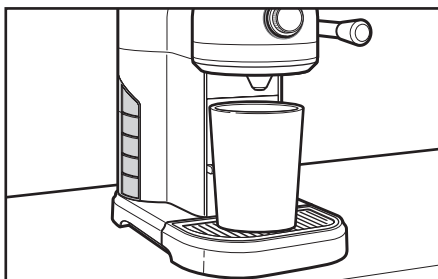


- 8** Wipe the Espresso Machine housing with a clean damp cloth and dry with a soft cloth. Do not use abrasive cleansers or scouring pads when cleaning the housing, or any part or accessory.

Emptying the Espresso Machine



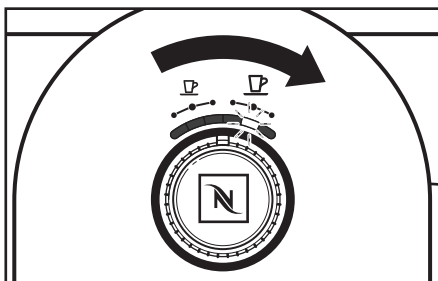
- 1 Tip the water tank slightly, then remove by pulling the water tank out from the Espresso Machine. Empty the water out of the tank and place it back on the Espresso Machine. Make sure the capsule compartment is fully closed by lowering the handle to the horizontal position.



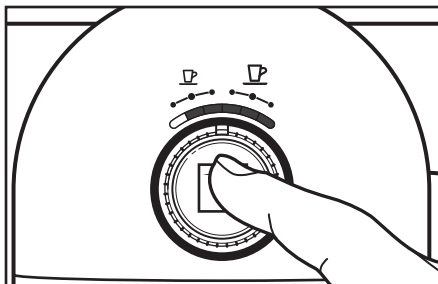
- 2 Place an empty container under the coffee outlet.



- 3 Enter the emptying mode by turning the brew button to the left most position and holding it for 6 seconds until the light starts to blink.



- 4 Rotate the selection dial until the blinking light is above the middle right position.



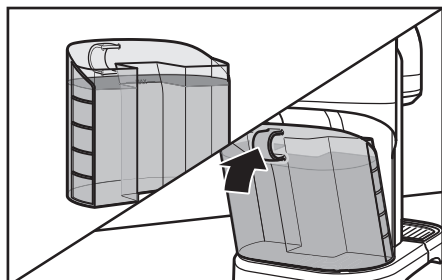
- 5 Press the brew button. The emptying cycle will run until the system is empty.

NOTE: Once Espresso Machine has emptied, allow it to cool down for 10 minutes before using.

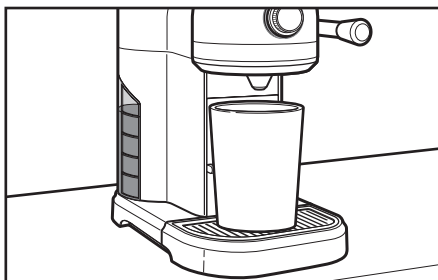
CARE AND CLEANING

Descaling

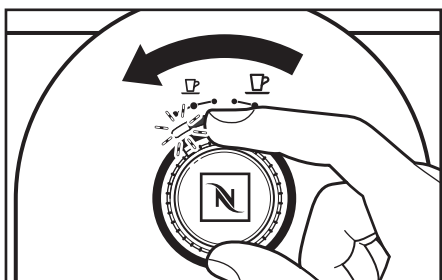
Calcium deposits (“scale”) from water will build up in the Espresso Machine over time and may impair espresso quality. Scale should be removed every month; local hard-water conditions may require more frequent descalings. Use the Nespresso brand packaged descaling agent available online to remove scale. Follow the directions on the package. KitchenAid does not recommend using home remedies or water and vinegar solutions to descale the Espresso Machine.



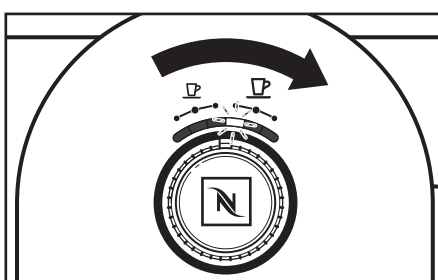
- 1** Add two descaling agent packets to the tank per package directions then fill the water tank with water to the “max” fill line. Replace tank on espresso machine.



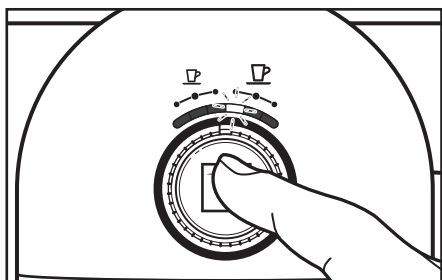
- 2** Place an empty container (at least 1.5 L) under the coffee outlet.



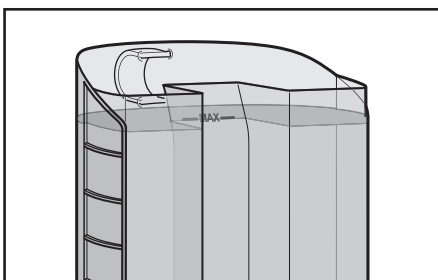
- 3** Enter descaling mode by turning the brew button to the left most position and holding it for 6 seconds until the light starts to blink.



- 4** Then rotate the selection dial until the blinking light is above the first right position.




- 5** Press the brew button to start descaling and run until the water tank is empty.



- 6** Fill the water tank with water to the “max” fill line a second time and repeat the cycle with water only to rinse. The Espresso Machine will automatically proceed to ready mode when finished.

1. If the power on indicator remains off and the Espresso Machine fails to heat when the Brewing button is pressed:

⚠ WARNING



Electrical Shock Hazard
Plug into a grounded 3 prong outlet.
Do not remove ground prong.
Do not use an adapter.
Do not use an extension cord.
Failure to follow these instructions can result in death, fire, or electrical shock.

- Check to see if the Espresso Machine is plugged into a grounded 3 prong outlet; if it is, unplug, plug it back in, and press the Brewing button again. If the Espresso Machine still does not operate, check the fuse or circuit breaker on the electrical circuit the machine is connected to and make certain the circuit is closed.

2. If coffee does not flow from the spout...

- Water tank may be empty.
- Espresso Machine may need to be descaled.
- Capsule container may need to be emptied:
 - Check to see that there is not a capsule blocked inside the Espresso Machine.
 - Check to see that the capsule was inserted in the correct orientation.
 - Check to see that the handle is completely closed, see “Brewing espresso” section.

NOTE: If not cleared, the brew water will flow into the capsule container to the maintenance unit. (Lift drip grid and check if unbrewed water is present).

3. If coffee grounds found in cup:

The handle/capsule door was opened too soon. Wait 3 seconds after the brewing cycle has completed before opening the capsule door.

4. If the LEDs in position 1 and 6 blink alternately at 2 blinks per second:

- This indicates the “overheating” error code. The lights will continue to flash until the Espresso Machine is ready, or it enters standby mode.

5. If the LEDs in position 1 and 6 blink 3 times alternately every 2 seconds at two blinks per second:

- This indicates the “electronic” error code. Allow the Espresso Machine to go into standby mode, then check to see if the error is still there after reactivating.

If the problem cannot be fixed with the steps above, see the “Warranty and service” section.*

*DO NOT return the Espresso Machine to the retailer – they do not provide service. Please see the “Warranty and service” section for more information.

WARRANTY AND SERVICE

KitchenAid® Espresso Machine Warranty for the 50 United States, the District of Columbia, Puerto Rico, and Canada

This warranty extends to the purchaser and any succeeding owner of the Espresso Machine operated in the 50 United States, the District of Columbia, Puerto Rico, and Canada.

Length of Warranty:

Two Year Full Warranty from date of purchase.

**KitchenAid Will Pay
for Your Choice of:**

Hassle-Free Replacement of your Espresso Machine. See the next page for details on how to arrange for service, or call the Customer eXperience Center toll-free at **1-800-541-6390**.

OR

The replacement parts and repair labor costs to correct defects in materials and workmanship. Service must be provided by an Authorized KitchenAid Service Center or in Canada, by a Nespresso Authorized Service Center.



**KitchenAid Will
Not Pay for:**

- A. Repairs when Espresso Machine is used in other than normal single family home use.
- B. Damage resulting from accident, alteration, misuse or abuse.
- C. Replacement parts or repair labor costs for Espresso Machine operated outside the 50 United States, District of Columbia, Puerto Rico, and Canada.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

IMPLIED WARRANTIES, INCLUDING TO THE EXTENT APPLICABLE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED TO THE EXTENT LEGALLY PERMISSIBLE. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED TO ONE YEAR, OR THE SHORTEST PERIOD ALLOWED BY LAW. SOME STATES AND PROVINCES DO NOT ALLOW LIMITATIONS OR EXCLUSIONS ON HOW LONG AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS LASTS, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

IF THIS PRODUCT FAILS TO WORK AS WARRANTED, CUSTOMER'S SOLE AND EXCLUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT ACCORDING TO THE TERMS OF THIS LIMITED WARRANTY. KITCHENAID AND KITCHENAID CANADA DO NOT ASSUME ANY RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. This warranty gives you specific legal rights and you may also have other rights which vary from state to state or province to province.

Hassle-Free Replacement Warranty – 50 United States, District of Columbia, and Puerto Rico

We're so confident the quality of our products meets the exacting standards of KitchenAid that, if your Espresso machine should fail within the first two years of ownership, KitchenAid will arrange to deliver an identical or comparable replacement to your door free of charge and arrange to have your original Espresso Machine returned to us. Your replacement unit will also be covered by our two year limited warranty. If your Espresso Machine should fail within the first two years of ownership, simply call

our toll-free Customer eXperience Center at **1-800-541-6390** Monday through Friday. Please have your original sales receipt available when you call. Proof of purchase will be required to initiate the claim. Give the consultant your complete shipping address. (No P.O. Box numbers, please.)

When you receive your replacement Espresso Machine, use the carton, packing materials, and prepaid shipping label to pack up your original Espresso Machine and send it back to KitchenAid.

Hassle-Free Replacement Warranty – Canada

KitchenAid Canada is working closely with Nespresso to provide service for your Espresso Machine. If your Espresso Machine should fail within the first two years of ownership, simply call the Nespresso Club toll-free at **1-855-325-5781** 24 hours a day, 7 days a week. Nespresso will arrange to deliver an identical or comparable replacement to your door free of charge

and arrange to have your original Espresso Machine returned to KitchenAid. Your replacement unit will also be covered by the KitchenAid two year limited warranty. Please have your original sales receipt available when you call. Proof of purchase will be required to initiate the claim. Give the consultant your complete shipping address.

Arranging for Service after the Warranty Expires, or Ordering Accessories and Replacement Parts

In the United States and Puerto Rico:

For service information, or to order accessories or replacement parts, call toll-free at **1-800-541-6390** or write to:

Customer eXperience Center,
KitchenAid Small Appliances,
P.O. Box 218, St. Joseph, MI 49085-0218

Outside the United States and Puerto Rico:

Consult your local KitchenAid dealer or the store where you purchased the Espresso Machine for information on how to obtain service.

For service information in Canada:

Call the Nespresso Club toll-free at **1-855-325-5781**.

For service information in Mexico:

Call toll-free **01-800-0022-767**.

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FOR THE WAY IT'S MADE.[®]

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