



# DISHWASHER USER INSTRUCTIONS

THANK YOU for purchasing this high-quality product. Register your new dishwasher at [www.kitchenaid.com](http://www.kitchenaid.com). In Canada, register your dishwasher at [www.kitchenaid.ca](http://www.kitchenaid.ca).

For future reference, please make a note of your product model and serial numbers. These can be located on the label located near the door on the right-hand or left-hand side of the dishwasher interior.

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_

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## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

 **DANGER**

**You can be killed or seriously injured if you don't immediately follow instructions.**

 **WARNING**

**You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** When using the dishwasher, follow basic precautions, including the following:

- Read all instructions before using the dishwasher.
- Use the dishwasher only for its intended function.
- Use only detergents or rinse agents recommended for use in a dishwasher, and keep them out of the reach of children.
- When loading items to be washed:
  - 1) Locate sharp items so that they are not likely to damage the door seal; and
  - 2) Load sharp knives with the handles up to reduce the risk of cut-type injuries.
- Do not wash plastic items unless they are marked "dishwasher safe" or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- Do not touch the heating element during or immediately after use.
- Do not operate the dishwasher unless all enclosure panels are properly in place.
- Do not tamper with controls.
- Do not abuse, sit on, or stand on the door, lid, or dish racks of the dishwasher.
- To reduce the risk of injury, do not allow children to play in or on the dishwasher.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using the dishwasher turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
- Remove the door or lid to the washing compartment when removing an old dishwasher from service or discarding it.

**SAVE THESE INSTRUCTIONS**

## GROUNDING INSTRUCTIONS

### ■ For a grounded, cord-connected dishwasher:

The dishwasher must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. The dishwasher is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is installed and grounded in accordance with all local codes and ordinances.

**WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock.

Check with a qualified electrician or service representative if you are in doubt whether the dishwasher is properly grounded. Do not modify the plug provided with the dishwasher; if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

### ■ For a permanently connected dishwasher:

The dishwasher must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the dishwasher.

**SAVE THESE INSTRUCTIONS**



## WARNING

### Tip Over Hazard

**Do not use dishwasher until completely installed.**

**Do not push down on open door.**

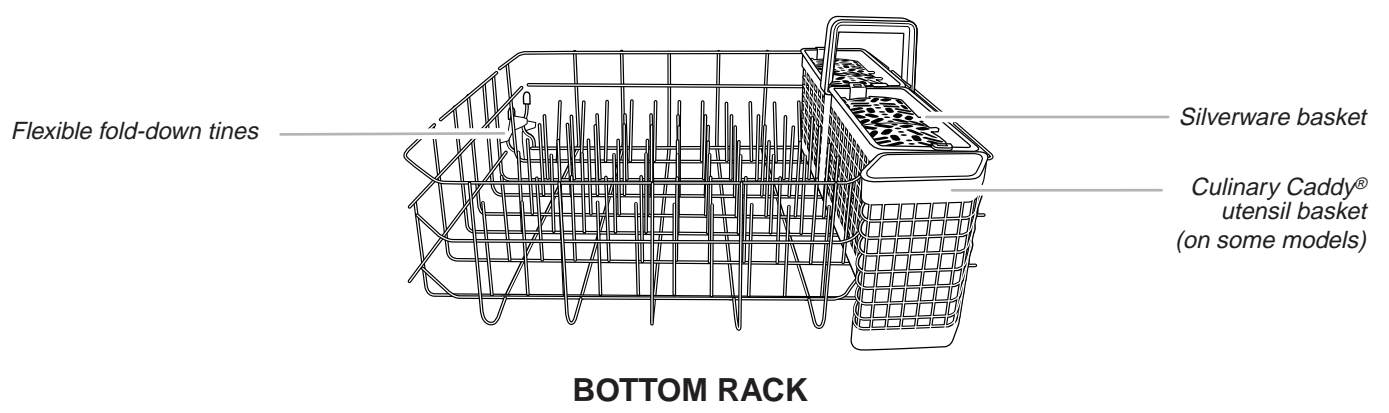
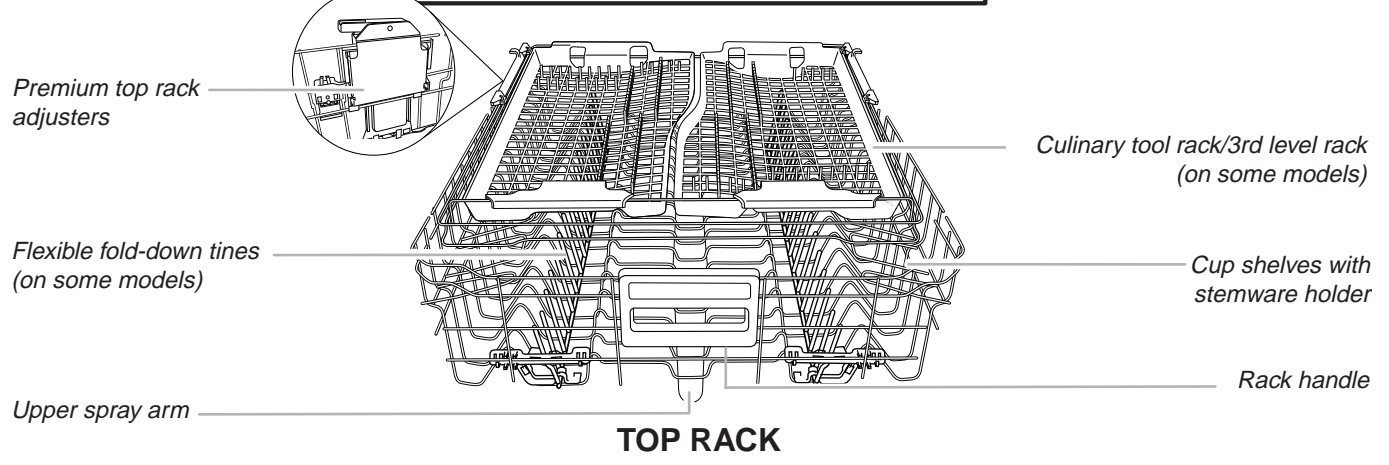
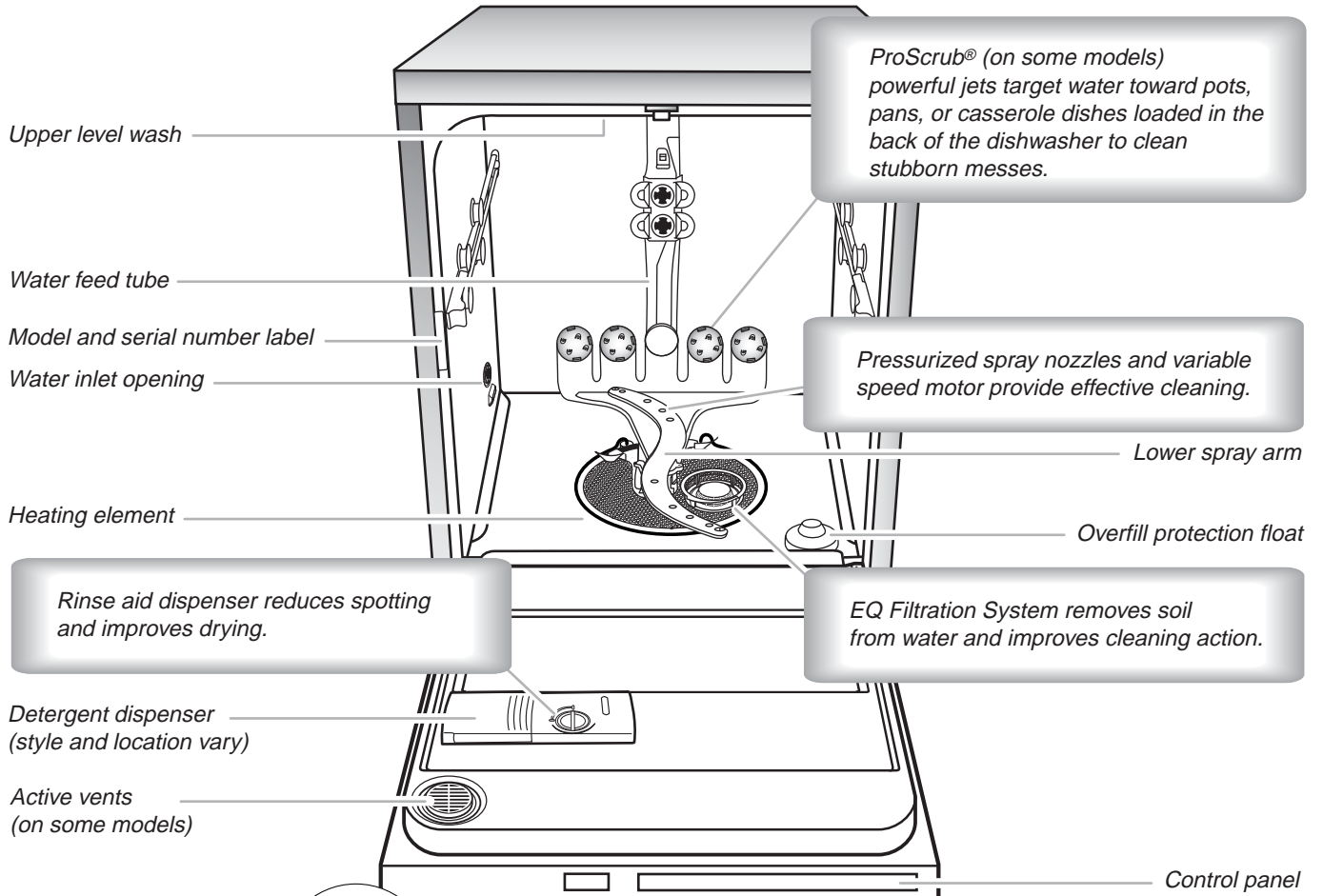
**Doing so can result in serious injury or cuts.**

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

# Parts and Features

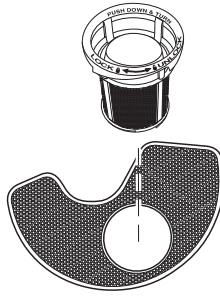


## Start-Up/Quick Reference (varies by model)

### Clean EQ Wash System removable filters to maintain peak performance.

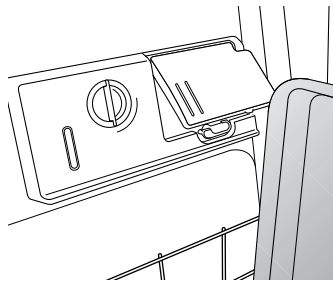
Cleaning the filters periodically helps keep the dishwasher working at peak performance. The filters can be found at the bottom center of your dishwasher.

See the "Filtration System" section for information on removing and maintaining the filters.



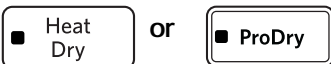
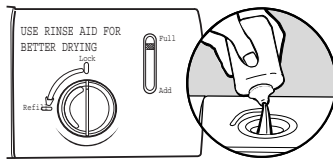
### IMPORTANT: Do not block detergent dispenser.

For hinged style detergent dispensers, tall items placed in the lower rack may block the dispenser door. Cookie sheets and cutting boards loaded on the left-hand side of the dishwasher can easily block the dispenser. If detergent is inside of the dispenser or on the bottom of the tub after the cycle is complete, the dispenser was blocked.

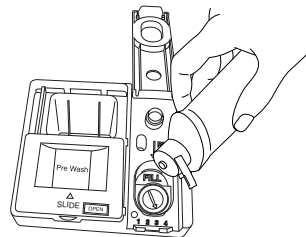


### Drying - Rinse aid is essential.

You must use a drying agent such as a rinse aid for good drying performance (sample included). Rinse aid along with the Heat Dry or ProDry™ option will provide best drying and avoid excessive moisture in the dishwasher interior.



For best drying, use the Heat Dry or ProDry™ option.



Dispensers vary by model

### Proper Detergent Dosing

It is possible to use too much detergent in your dishwasher. This can lead to etching of your dishes. See "Add Detergent" and "Add Rinse Aid" in the "Dishwasher Use" section, to determine the amount of detergent needed based on your water hardness.

### 1 Hour Wash - When you need fast results.

Efficient dishwashers run longer to save water and energy, just as driving a car slower saves on gas. When you need fast results, the 1 Hour Wash will clean your dishes using slightly more water and energy. Select the Heat Dry or ProDry™ option to speed drying times (adds approximately 27 to 35 minutes to the 1 Hour Wash cycle).



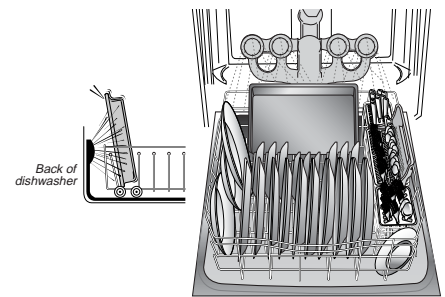
### ProWash™ cycle for optimal cleaning

The most advanced and versatile cycle. ProWash™ cycle senses the load size, soil amount, and toughness of soil, to adjust the cycle for optimal cleaning using only the amount of water and energy needed. The ProWash™ and Heavy Duty cycles are recommended for tough soil. No need to prerinse dishes; just scrape and load.



### ProScrub® option for loading to clean baked-on food (some models)

When the ProScrub® option is selected, it provides a concentrated wash on the back of the lower dish rack for hard-to-clean dishes. Place these dishes with the soiled surface of the dish toward the ProScrub® spray jets in the lower rack of the dishwasher.



### Press START/RESUME every time you add a dish.

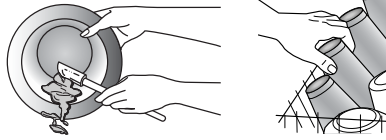
**IMPORTANT:** If anyone opens the door (such as, for adding a dish, even during the Delay Hours option), the Start/Resume button must be pressed each time.



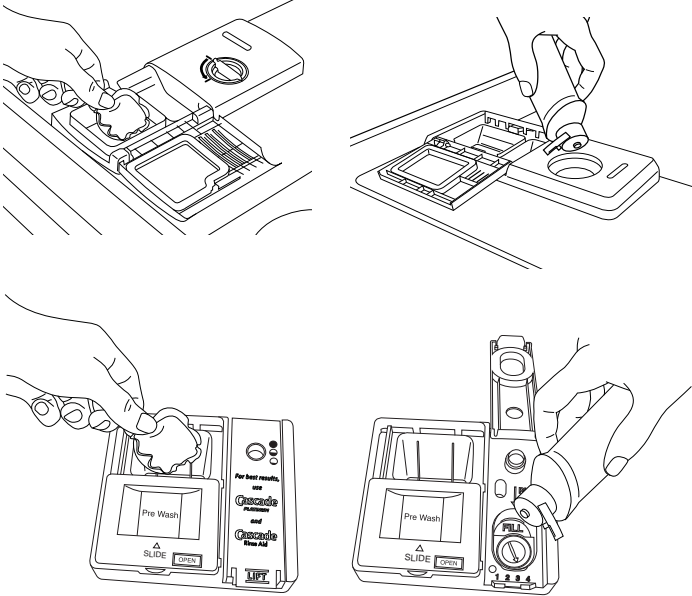
If the Start/Resume button is located on top of door: Push door firmly closed within 3 seconds of pressing START/RESUME. If the door is not closed within 4 seconds, the Start/Resume button LED will flash, an audible tone will be heard, and the cycle will not start.

# Quick Steps

## 1 Prepare and load dishwasher.

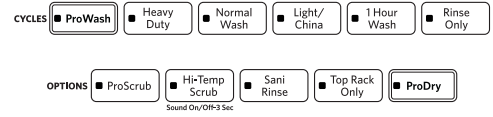


## 2 Add detergent for cleaning and rinse aid for drying.



Dispensers vary by model.

## 3 Select a cycle and option.



## 4 Start dishwasher.

**NOTE:** If the Start/Resume button is located on the top of door, push door firmly closed within 3 seconds of pressing START/RESUME.

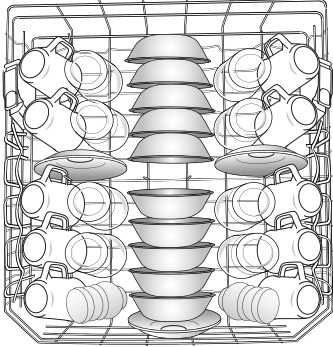


# Dishwasher Use

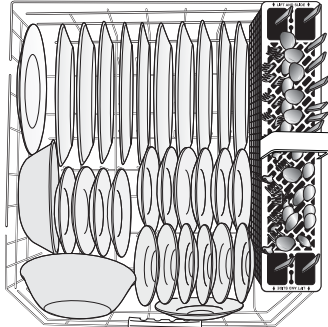
## STEP 1

### Prepare and Load the Dishwasher

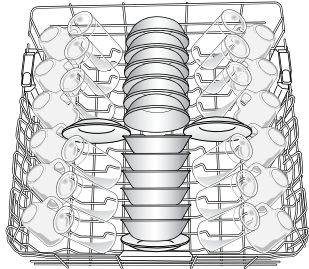
**IMPORTANT:** Remove leftover food, bones, toothpicks and other hard items from the dishes. Remove labels from containers before washing.



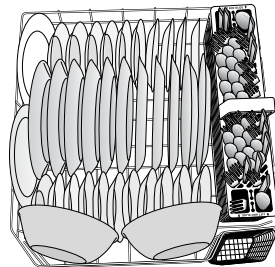
10-place load - upper rack



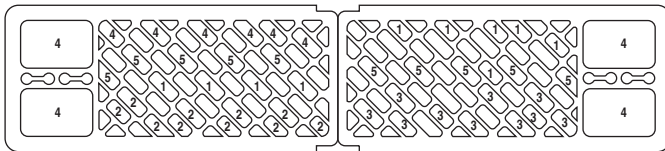
10-place load - lower rack



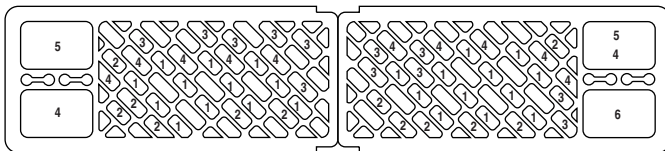
12-place load - upper rack



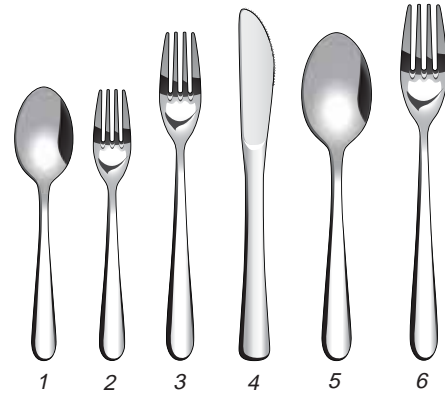
12-place load - lower rack



10-place load - silverware basket

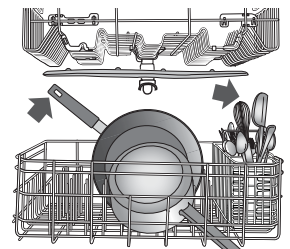


12-place load - silverware basket



1. Teaspoon
2. Salad fork
3. Dinner fork
4. Knife
5. Tablespoon/large serving spoon
6. Large serving fork

- Make sure nothing keeps spray arm(s) from spinning freely. It is important for the water spray to reach all soiled surfaces.
- Make sure that when the dishwasher door is closed, no items are blocking the detergent dispenser.
- Items should be loaded with soiled surfaces facing down and inward to the spray as shown. This will improve cleaning and drying results.
- Avoid overlapping items like bowls or plates that may trap food.
- Place plastics, small plates, and glasses in the upper rack. Wash only plastic items marked "dishwasher safe."
- To avoid thumping/clattering noises during operation, load dishes so they do not touch one another. Make sure lightweight load items are secured in the racks.
- Improper loading can cause dishes to be chipped or damaged. When loading glasses or mugs, it is best to load these items in between rows of tines instead of loading them over tines as shown.
- When loading silverware, always place sharp items pointing down. Mix items in each section of the basket with some pointing up and some down to avoid nesting. Spray cannot reach nested items.



Do not block spray arms

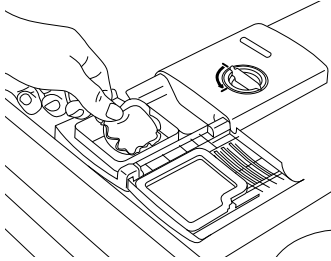
## STEP 2

### Add Detergent

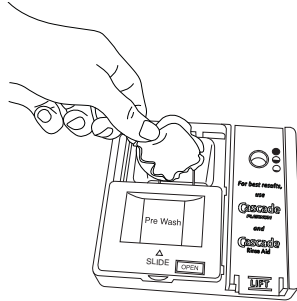
**NOTE:** If you do not plan to run a wash cycle soon, run a rinse cycle. Do not use detergent.

- Use automatic dishwasher detergent only. Add powder, liquid, or tablet detergent just before starting a cycle.
- Fresh automatic dishwasher detergent results in better cleaning. Store tightly closed detergent container in a cool, dry place.

#### Hinged lid style



#### Sliding lid style

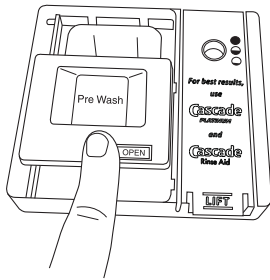


### Premeasured Detergents

Many detergents now come in several forms (gel packs, tablets, or powder packs).

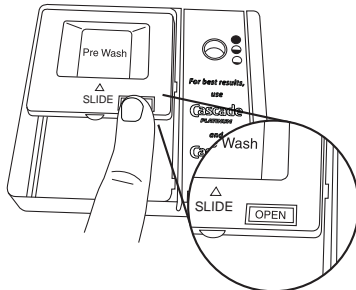
We recommend that you use high quality tablets or packs for convenience and improved performance. High quality tablets and packs have been proven better than powder, liquid, or gel detergents at reducing filming on dishes. Using tablets and packs over time will start to reduce or eliminate white film. Also, by using a rinse aid, you can minimize repeat buildup of white film. These forms are suitable for all hardness and soil levels. Always place detergents in the main compartment and slide lid to close.

#### To close lid



Place selected detergent in the dispenser. Place finger, as shown, and slide lid closed. Press firmly until it clicks.

#### To open lid



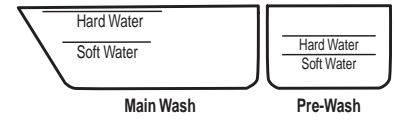
Push OPEN, as shown, and the lid will slide open.

### Powders and Gels

- The amount of detergent to use depends on:
  - How much soil remains on the items – Heavily soiled loads require more detergent.
  - The hardness of the water – If you use too little in hard water, dishes won't be clean. If you use too much in soft water, glassware can etch.
    - Soft to Medium Water (0-6 grains per U.S. gallon [typical water softener water and some city water])
    - Medium to Hard Water (7-12 grains per U.S. gallon [well water and some city water])

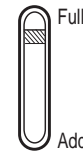
- Depending on your water hardness, fill the Main Wash section of the dispenser as shown. Fill the Pre-Wash section to the level shown if needed.

**NOTE:** Fill amounts shown are for standard powdered detergent. Follow instructions on the package when using gel dishwasher detergents. Premeasured forms are suitable for all hardness and soil levels. Always place premeasured detergents in the main compartment and close the lid.

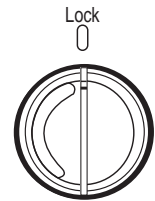


### Add Rinse Aid (dispenser varies by model)

- Your dishwasher is designed to use rinse aid for good drying performance. Without rinse aid, your dishes and dishwasher interior will have excessive moisture. The Heat Dry or ProDry™ option will not perform as well without rinse aid.
- Rinse aid keeps water from forming droplets that can dry as spots or streaks. It also improves drying by allowing water to drain off of the dishes after the final rinse.
- Rinse aid helps to reduce excess moisture on the dish racks and interior of your dishwasher.
- Check the rinse aid indicator with the door down (varies by model). Add rinse aid when indicator drops to "Add" level.

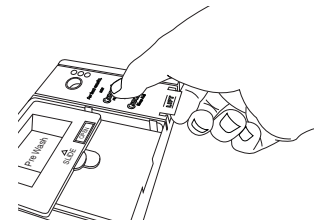


- Add rinse aid to hinged lid style dispenser by twisting the dispenser cap ¼ turn clockwise to open and lift off. Pour rinse aid into the opening until the indicator level is at "Full." Replace the dispenser cap and turn to "Lock." Make sure cap is fully locked.

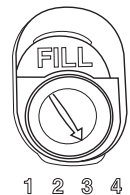
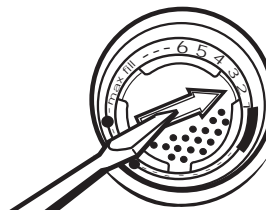


¼ turn clockwise to lock

- To add rinse aid to sliding lid style dispenser, open the rinse dispenser lid by gently pushing in the center of the lid with your thumb and pulling up on the edge. Pour rinse aid into the opening until the dispenser is full. Then, close the dispenser by pushing down gently on the lid.



**NOTE:** For most water conditions, the factory setting will give good results. If you have hard water or notice rings or spots, try a higher setting. Turn the arrow adjuster inside the dispenser by either using your fingers or inserting a flat-blade screwdriver into the center of the arrow and turning.



Higher numbers dispense more rinse aid. You should change this setting only a little at a time and then run a few cycles before changing it again because just enough rinse aid is more effective than too much.



### STEP 3

#### Select a Cycle (cycles vary by model)

See "Cycle and Option Descriptions" charts in the following section.

Efficient dishwashers run longer to save water and energy, just as driving a car slower saves on gas. Typical cycle time is approximately 2½ hours, but can take less or more time to complete depending on selections.



#### Select Options (options vary by model)

See "Cycle and Option Descriptions" charts in the following section.

You can customize your cycles by pressing the options desired. If you change your mind, press the option again to turn off the option. Not all options are available for every cycle. If an invalid option is selected for a given cycle, the lights will flash.



### STEP 4

#### Start or Resume a Cycle

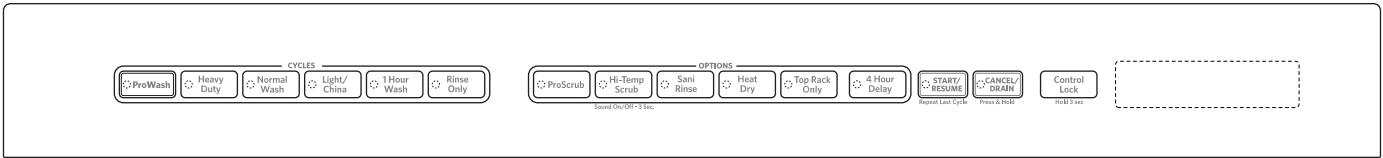
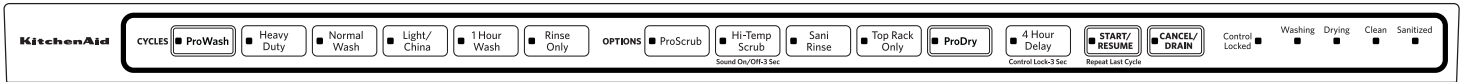
- Run hot water at the sink nearest your dishwasher until the water is hot. Turn off water.
- Press START/RESUME once to show which selections you used. Select the wash cycle and options desired OR press START/RESUME to repeat the same cycle and options as in the previous wash cycle.



**IMPORTANT:** If anyone opens the door (such as, for adding a dish, even during the Delay Hours option), the Start/Resume button must be pressed each time.

- If the Start/Resume button is located on top of door, push door firmly closed within 4 seconds of pressing START/RESUME. If the door is not closed within 4 seconds, the Start/Resume button LED will flash, an audible tone will be heard, and the cycle will not start.

## Cycle and Option Descriptions



This information covers several different models. Your dishwasher may not have all of the cycles and options described.

CYCLE SELECTIONS		SOIL LEVEL	WASH TIME* (MINS.) W/O OPTIONS		WATER USAGE GALLONS (Liters)
CYCLES			Typical**	Max	
<input checked="" type="checkbox"/> ProWash	The most advanced and versatile cycle. ProWash™ cycle senses the load size, soil amount, and toughness of soil, to adjust the cycle for optimal cleaning using only the amount of water and energy needed.	Light to Medium	110	150	4.2 (16.1)
		Tough/Baked-On	125	190	5.0 (19.1)
		Heavy	125	190	6.8 (25.8)
<input checked="" type="checkbox"/> Heavy Duty	Use for hard-to-clean, heavily soiled pots, pans, casseroles, and tableware.	Light to Medium	130	150	5.0 (19.1)
		Heavy/Baked-On	140	205	6.8 (25.8)
<input checked="" type="checkbox"/> Normal Wash	This cycle, with only the Heat Dry or ProDry™ option selected, and without other options selected, is recommended to completely wash and dry a full load of normally soiled dishes. The energy usage label is based on this cycle and option combination. Includes Heat Dry.	Light to Medium	110	150	4.0 (15.0)
		Heavy	125	190	6.8 (25.8)
<input checked="" type="checkbox"/> Light/China	Use for lightly soiled items or china and crystal.	Light to Medium	105	145	4.2 (15.2)
		Heavy/Baked-On	120	185	6.8 (25.8)

CYCLE SELECTIONS					
	CYCLES	SOIL LEVEL	WASH TIME* (MINS.) W/O OPTIONS		WATER USAGE GALLONS (Liters)
			Typical**	Max	
<input type="checkbox"/> 1 Hour Wash	When you need fast results, the 1 Hour Wash will clean dishes using slightly more water and energy. Select the Heat Dry or ProDry™ option to speed drying times (add approximately 27 to 35 minutes to the 1 Hour Wash cycle).	All soil levels	58	62	7.9 (30.0)
<input type="checkbox"/> Rinse Only	Use for rinsing dishes, glasses, and silverware that will not be washed right away. Do not use detergent.	All soil levels	17	20	2.4 (9.0)





Wash times depend on water temperature, heavy soil condition, dish load size and options selected. Adding options will add time to the cycle.

\*Adding options will add time to the cycle. See options information section.

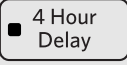
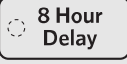


\*\*This is the approximate cycle time obtained with 120°F (49°C) hot water available at the dishwasher. Increase in time results from low temperature of the incoming water.

OPTION SELECTIONS						
	OPTIONS	CAN BE SELECTED WITH	WHAT IT DOES	ADDED TIME TO CYCLE		ADDED WATER GALLONS (LITERS)
				TYPICAL	MAX	
<input type="checkbox"/> ProScrub	Cleans pans, casseroles, etc., with tough food soil to eliminate the need for soaking and scrubbing of dirty, baked-on dishes.	Heavy Duty Normal Wash	Activates the ProScrub® spray jets to provide intensified cleaning power to items at the back of the lower rack.	53	73	0 - 3.0 (0 - 11.2)
<input type="checkbox"/> Hi-Temp Scrub <small>Sound On/Off-3 Sec</small>	Raises the main wash temperature to improve cleaning for loads containing tough, baked-on food.	Heavy Duty Normal Wash	Raises the main wash temperature from 105°F (41°C) to 120°F (49°C).	22	40	0 - 3.0 (0 - 11.2)



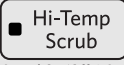
**OPTION SELECTIONS**

OPTIONS	CAN BE SELECTED WITH	WHAT IT DOES	ADDED TIME TO CYCLE		ADDED WATER GALLONS (LITERS)
			TYPICAL	MAX	
<p> Sani Rinse</p>	<p>Heavy Duty Normal Wash</p>	<p>Increases the main wash temperature from 105°F (41°C) to 130°F (54°C) and the final rinse from 140°F (60°C) to 155°F (68°C).</p>	<p>53</p>	<p>73</p>	<p>0 - 3.0 (0 - 11.2)</p>
<p> Top Rack Only</p>	<p>Available with any cycle Cannot be used with ProScrub® option</p>	<p>Slightly faster wash for smaller loads</p>	<p>-7</p>	<p>-30</p>	<p>0</p>
<p> ProDry</p>	<p>Available with any cycle except Rinse Only</p>	<p>Uses the heating element to heat air, plus a system of vents and a fan that ventilates moist air out of the dishwasher to speed drying times. ProDry™ option defaults to ON when any cycle is selected except for 1 Hour Wash.</p>	<p>44</p>	<p>51</p>	<p>0</p>
<p> Heat Dry</p>	<p>Available with any cycle except Rinse Only</p>	<p>Activates the heating element at the end of the wash cycle to speed drying times. Heat Dry defaults to ON when any cycle is selected except for 1 Hour Wash.</p>	<p>52</p>	<p>52</p>	<p>0</p>

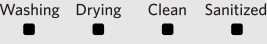
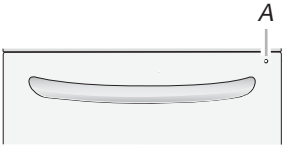

## OPTION SELECTIONS

OPTIONS	CAN BE SELECTED WITH	WHAT IT DOES	ADDED TIME TO CYCLE		ADDED WATER GALLONS (LITERS)
			TYPICAL	MAX	
 4 Hour Delay or  8 Hour Delay	Available with any cycle	Delays the start of a cycle up to 4 or 8 hours.	240	240	0
<b>Control Lock</b>  Hold 3 Sec or  4 Hour Delay Control Lock-3 Sec	Avoids unintended use of the dishwasher between cycles, or cycle and option changes during a cycle. To turn on Lock, press and hold CONTROL LOCK or 4 HOUR DELAY (depending on model) for 4 seconds. The Control Lock light will stay on for a short time, indicating that it is activated, and all buttons are disabled. If you press any button while your dishwasher is locked, the light flashes 3 times. The dishwasher door can still be opened/closed while the controls are locked. <b>NOTE:</b> You may need to disable Sleep Mode by pressing either START/RESUME or CANCEL, or by opening and closing the door before you are able to turn Control Lock off. To turn off Control Lock, press and hold CONTROL LOCK or 4 HOUR DELAY (depending on model) for 4 seconds. The light turns off. <b>NOTE:</b> If your model requires you to press and hold 4 HOUR DELAY to lock the controls, the Control Lock LED will be on or off to indicate if Control Lock is active or not.				

## CONTROLS AND CYCLE STATUS

CONTROL	PURPOSE	COMMENTS
 Repeat Last Cycle	To start or resume a wash cycle	If the door is opened during a cycle or the power is interrupted, the Start/Resume indicator flashes. The cycle will not resume until the door is closed and START/RESUME is pressed. <b>NOTE:</b> If the Start/Resume button is located on top of door, push door firmly closed within 3 seconds of pressing START/RESUME. If the door is not closed within 4 seconds, the Start/Resume button LED will flash, an audible tone will be heard, and the cycle will not start.
	To reset any cycle or options during selection.  To cancel a wash cycle after it's started.	Press and hold CANCEL/DRAIN to reset any control selections made.  See "Canceling A Cycle" and "Changing A Cycle After Dishwasher Is Started" sections.
 Sound On/Off-3 Sec	To turn the audible tones on or off.	Press and hold the HI-TEMP SCRUB button for 4 seconds to turn the audible tones on or off. Only audible tones for confirming button presses can be turned on/off. Important audible tones, such as indicating a cycle has been interrupted, cannot be deactivated.

## Dishwasher Feedback Section

CONTROLS AND CYCLE STATUS		
CONTROL	PURPOSE	COMMENTS
	<p>The Cycle Status Indicator Lights are used to follow the progress of the dishwasher cycle. Located on the front of the dishwasher for front control models, and located on the top of the door for hidden control models.</p>	<p>Clean indicator glows when a cycle is finished.</p> <p>If you select the Sani Rinse option, when the Sani Rinse cycle is finished, the Sanitized indicator glows. If your dishwasher did not properly sanitize your dishes, the light flashes at the end of the cycle. This can happen if the cycle is interrupted, or the water could not be heated to the required temperature.</p> <p>The Clean and Sanitized lights go off when you open and close the door or press and hold CANCEL.</p>
	<p>The Front Indicator Light or Single Exterior Light (A) shows progress of your dishwasher cycle by color (for hidden control models only).</p>	<p>The light will be blue if the dishwasher is washing or rinsing. The light will be red when the dishwasher is drying. The light will be green to indicate that the cycle is complete. If the Front Indicator Light is blinking, see "Troubleshooting" section.</p>
	<p>The Cycle Status Display is used to follow the progress of the dishwasher cycle, and to show other information. (Available on some models instead of Cycle Status Indicator Lights)</p>	<p>The indicators will inform you if you are able to add a dish to the cycle after it has started. It will also inform you if the dishwasher is washing, rinsing, drying, complete, and/or sanitized. They will show whether the control is locked and/or the delay option is selected. A series of bars will count down the duration of the cycle remaining from left to right. Each bar equals approximately 24 minutes of cycle length. The bars will also count down the delay feature from left to right, and the delay indicator will be activated.</p>

### Canceling a Cycle

1. Open the door slightly to stop the cycle. Wait for the spraying action to stop before completely opening the door.
2. Press and hold Cancel/Drain button once. The Cancel/Drain light will light up.
3. Close the door and the dishwasher starts a drain cycle (if water remains in bottom of dishwasher). Let the dishwasher drain completely. The Cancel/Drain light turns off after 2 minutes.

### Changing a Cycle After Dishwasher Is Started

You can interrupt a cycle and restart your dishwasher from the beginning using the following procedure:

1. Open the door slightly to stop the cycle. Wait for the spraying action to stop, then open the door completely.
2. Check that detergent dispenser cover is still closed. If cover is open, you will need to refill the detergent dispenser before restarting your new cycle.

3. Press and hold CANCEL/DRAIN twice to reset the control.
4. Select new cycles and options.
5. Press START/RESUME.

### Adding a Dish After Dishwasher Is Started

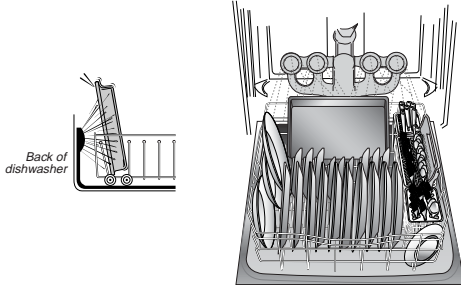
1. Check if Add a Dish indicator is lit. (Available on some models. Otherwise, proceed to Step 2.)
2. Open the door slightly to stop the cycle. Wait for the spraying action to stop, and then open the door completely.
3. Check whether the detergent dispenser cover is still closed. If it is open, the wash cycle has already started and adding a dish is not recommended.
4. If detergent has not yet been used (detergent dispenser cover is closed), you may add a dish.
5. Press START/RESUME.

## Dishwasher Features

Your KitchenAid dishwasher may have some or all of these features.

### ProScrub® Option Wash Area

The ProScrub® option wash area is located at the back of the lower level rack.

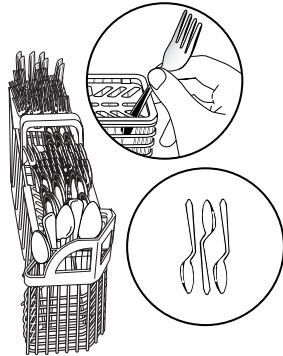


**NOTE:** You must select the ProScrub® option to use this feature. Make sure items do not interfere with the water feed tube, spray arms, or ProScrub® spray jets.

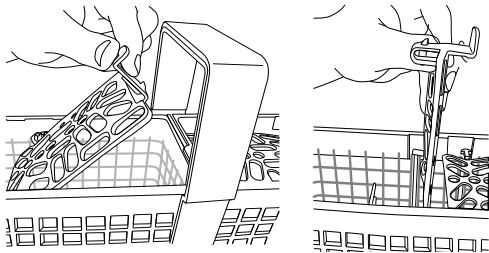
- Keep the last tine row in the back of the lower rack in the 60° angled position when using the ProScrub® option.
- Load pans, casserole dishes, etc., in the back of the lower dish rack with the soiled surfaces facing the ProScrub® spray jets, and resting on the last row of tines in the angled position.
- Only one row of items may face the ProScrub® spray jets. Stacking, overlapping or nesting items will keep the ProScrub® spray jets from contacting all of the surfaces.

### Silverware Basket

Use the slots in the covers to keep your silverware separated for optimum wash. There are specially designed slots (small round holes) for chopsticks. Mix silverware types to keep them separated. Load knives down, forks up, and alternate spoons, for best cleaning results.



**NOTE:** If your silverware does not fit into the designated slots, flip the covers up and push them down into the basket.

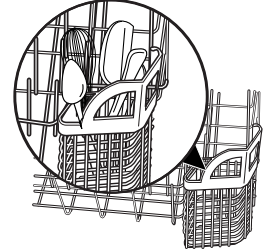


### CULINARY CADDY® Utensil Basket

Use the utensil basket to hold specialty cooking utensils (serving spoons, spatulas, and similar items), or overflow silverware items.

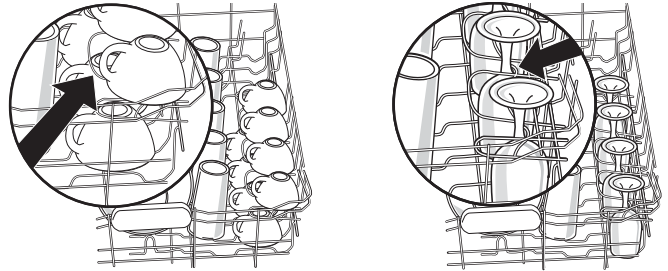
The basket hangs on the bottom rack in the right-hand corner. Load the basket while it is on the bottom rack or remove the basket for loading on a counter or table.

**NOTE:** Spin the spray arms. Be sure items in the basket do not stop the rotation of the spray arms.



### SURE-HOLD® Cup and Stemware Holder

Fold down the extra shelf on the left-hand or right-hand side of the mid level rack to hold additional cups, stemware or long items such as utensils and spatulas.



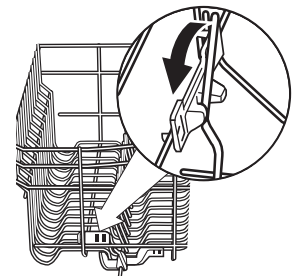
**NOTE:** Remove the culinary tool basket(s) when washing tall stemware or other tall items in the top rack.

### FLEXI-FOLD DOWN™ Flexible Tines

The row of tines on the left-hand and right-hand sides of the top rack can be adjusted to make room for a variety of dishes.

**To adjust the fold-down tines:**

1. Grasp the tip of the tine that is in the tine holder.
2. Gently push the tine out of the holder.
3. Lay the tines down, toward the center of the rack.



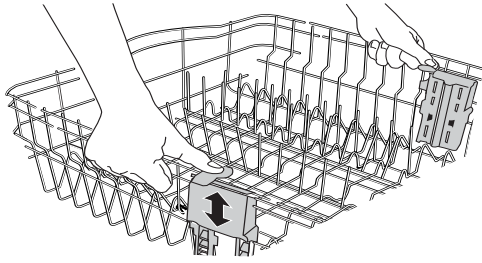
**NOTE:** The bottom rack may also have 1 or 2 rows of flexible tines located in the back of the rack. Follow the same instructions to adjust.

### Premium Adjustable 2-Position Top Rack

After removing the culinary tool rack, you can raise or lower the top rack to fit tall items in either the top or bottom rack. Adjusters are located on each side of the top rack. Each adjuster has 2 preset positions.

To raise the rack, press both rack adjusters and lift the rack until it is in the up position and level.

To lower the rack, press both rack adjusters and slide the rack to its down position and level.



### Removable Top Rack (for SatinGlide® rails)

The removable top rack allows you to wash larger items such as pots, roasters, and cookie sheets in the bottom rack.

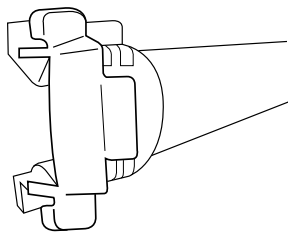
**IMPORTANT:** Remove dishes prior to removing the top rack from dishwasher.

#### To remove the rack

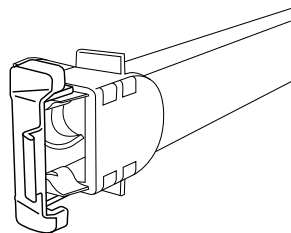
To gain access to the track stops, pull the upper rack forward about halfway out of the tub.

To open, flip the track stop toward the outside of the tub.

After opening both track stops, pull top rack out of the rails.



Track stop closed



Track stop open

### Removable Top Rack (for SatinGlide® Max rails)

The removable top rack allows you to wash larger items such as pots, roasters, and cookie sheets in the bottom rack.

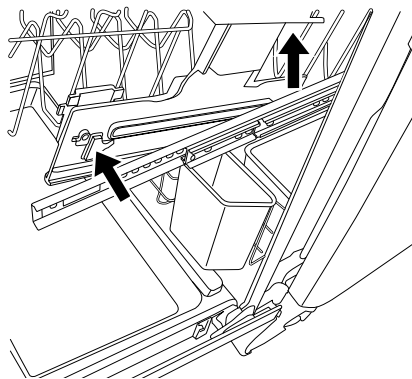
**IMPORTANT:** Remove dishes prior to removing the top rack from the dishwasher.

#### To remove the rack:

To gain access to the removable tabs on the tracks/rails, pull the upper rack forward about halfway out of the tub.

On one side, press the tab on the track in and pull up the front end of the rack out of the track. Then repeat this step on the other side to completely remove the front end of the rack.

Then remove the back end of the rack, by pulling the back end out with a slightly forward, and then upward motion.



#### To replace the rack:

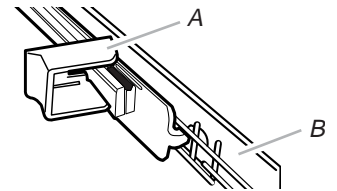
Pull the tracks forward about halfway out of the tub.

Along the sides of the racks are round attachment tabs. Align the rack's back end attachment tabs with the cutout in the track. Push down into place.

Pull the tracks completely out, and align the rack's front end attachment tabs with the cutout in the track. Push down into place. You will hear a snap when the front end of the rack is secured into place on each side.

### Removable Culinary Tool Rack (3rd level rack)

The removable culinary tool rack (3rd level rack) allows you to wash larger items in the upper rack, or remove both the culinary tool rack and top rack to wash larger items in the lower rack. See "Removable Top Rack" section.



A. Track stop  
B. Track

#### To remove the rack:

1. To access track stops, pull the rack forward until it stops and clicks into place.
2. To open track stops, flip the track stop to the outside of the track.
3. After opening both track stops, slide front wheels up and out of the slot in track. Continue to pull rack forward in track and slide the back wheels up and out of the track.
4. Close track stops.
5. Slide rack tracks back into dishwasher.

#### To replace the rack:

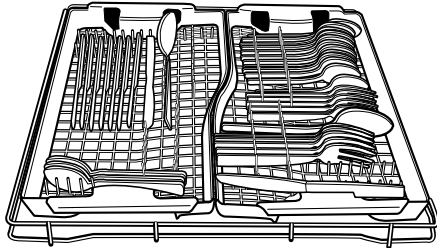
1. Gently pull rack tracks forward in dishwasher until they stop and click into place.
2. To open track stops, flip the track stop to the outside of the track.
3. Place the back rack rollers on each side of the rack into the track slot and roll the rack back into the tracks.
4. Insert front rack rollers on each side of the rack into the rack slots.
5. Close track stops on both sides of rack and slide rack back into dishwasher.

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### Culinary Tool Rack (3rd level rack)

The culinary tool rack is designed with 2 movable baskets to hold extra silverware, knives and cooking utensils.

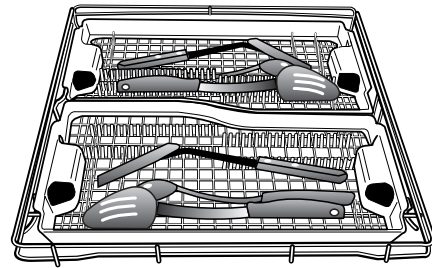
Install the baskets in this up position when you have extra silverware and flatware to wash.



*Up position*

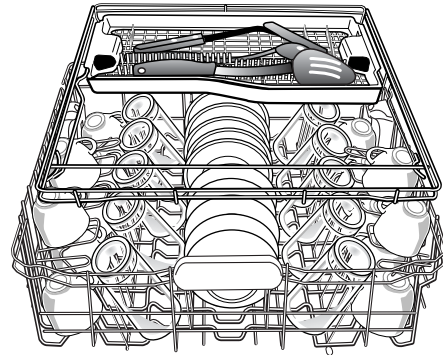
Install the baskets in this down position when you have extra silverware, knives, or utensils requiring more room to wash.

**IMPORTANT:** When you are using the culinary tool baskets in the down position, the top rack must also be in the lowest position.



*Down position*

Remove the front basket in the down position, when you are using the cup shelves or other tall items in the top rack for more room.



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## Filtration System

Your dishwasher has the latest technology in dishwasher filtration. This triple filtration system minimizes sound and optimizes water and energy conservation while providing superior cleaning performance. Throughout the life of your dishwasher, the filter will require maintenance to sustain peak cleaning performance.

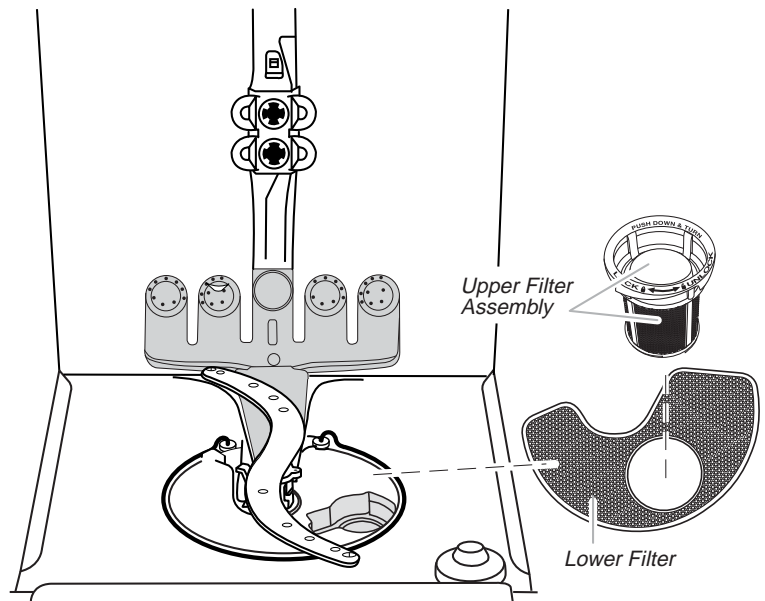
The triple filter system consists of 2 parts, an upper filter assembly and a lower filter.

- The upper filter assembly keeps oversized items and foreign objects, along with very fine food particles, out of the pump.
- The lower filter keeps food from being recirculated onto your dishware.

The filters may need to be cleaned when:

- Visible objects or soils are on the Upper Filter Assembly.
- There is degradation in cleaning performance (that is, soils still present on dishes).
- Dishes feel gritty to the touch.

It is very easy to remove and maintain the filters. The chart below shows the recommended cleaning frequency.





## RECOMMENDED TIME INTERVALS TO CLEAN YOUR FILTER

Number of Loads Per Week	If you wash before loading	If you scrape and rinse before loading	If you only scrape before loading*	If you do not scrape or rinse before loading
1-3	Once per year	Once per year	Twice per year	Every two months
4-7	Once per year	Once per year	Twice per year	Once per month
8-12	Once per year	Twice per year	Every three months	Every two weeks
13-14	Once per year	Twice per year	Every three months	Once per week

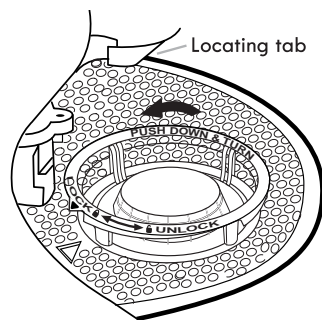
\*Manufacturer's recommendation: This practice will conserve the water and energy that you would have used to prepare your dishes. This will also save you time and effort.

### Very Hard Water

If you have hard water (above 15 grains), clean your filter at least once per month. Building up of white residue on your dishwasher indicates hard water. For tips on removing spots and stains, see "Troubleshooting" section.

### Filter Removal Instructions

1. Turn the Upper Filter Assembly  $\frac{1}{4}$  turn counterclockwise and lift out.
2. Grasp the Lower Filter in the circular opening, lift slightly, and pull forward to remove.
3. Clean the filters as shown below.

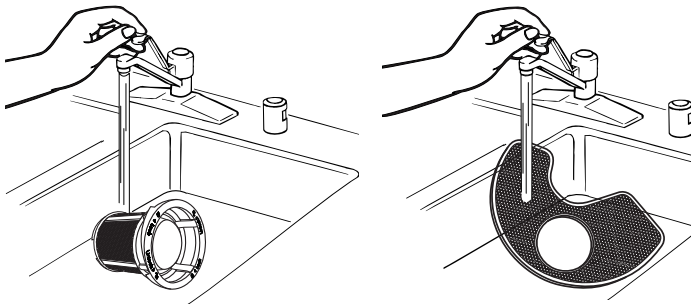


To remove Upper Filter Assembly

### Cleaning Instructions

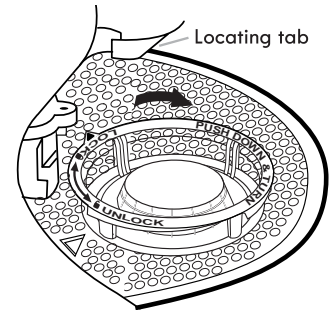
**IMPORTANT:** Do not use wire brush, scouring pad, etc., as they may damage the filters.

Rinse filter under running water until most soils are removed. If you have hard-to-remove soils or calcium deposits from hard water, a soft brush may be required.



### Filter Reinstallation Instructions

1. Noting the previous illustrations, place the Lower Filter under the Locating Tabs in the bottom of the dishwasher so the round opening for the Upper Filter Assembly lines up with the round opening in the bottom of the tub.



To replace Upper Filter Assembly

2. Insert the Upper Filter Assembly into the circular opening in the Lower Filter.
3. Slowly rotate the filter clockwise until it drops into place. Continue to rotate until the filter is locked into place. If the filter is not fully seated (still turns freely), continue to turn the filter clockwise until it drops and locks into place.

**NOTE:** The Upper Filter Assembly arrow does not have to align with the arrow in the Lower Filter as long as the filter is locked.

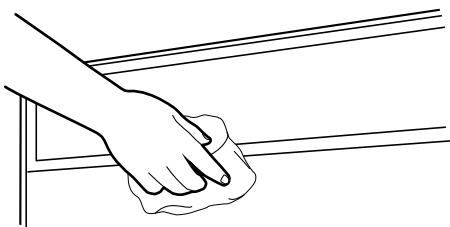
**IMPORTANT:** To avoid damage to dishwasher, do not operate your dishwasher without the filters properly installed. Be sure the Lower Filter is securely in place and the Upper Filter Assembly is locked into place. If the Upper Filter Assembly turns freely, it is not locked into place.

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## Dishwasher Care

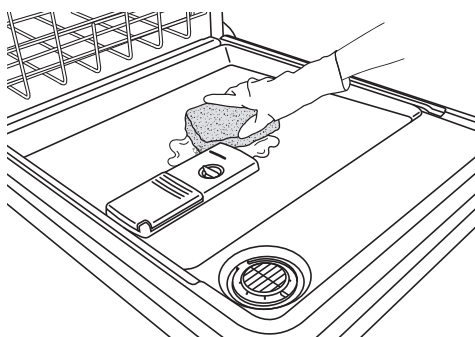
### Cleaning

#### Cleaning the exterior



In most cases, regular use of a soft, damp cloth or sponge and a mild detergent is all that is necessary to keep the outside of your dishwasher looking nice and clean. If your dishwasher has a stainless steel exterior, a stainless steel cleaner is recommended.

#### Cleaning the interior



Hard water minerals can cause a white film to build up on the inside surfaces, especially just beneath the door area.

Do not clean the dishwasher interior until it has cooled. You may want to wear rubber gloves. Do not use any type of cleanser other than dishwasher detergent because it may cause foaming or sudsing.

**To clean interior:**

Make a paste with powdered dishwasher detergent on a damp sponge and clean.

**OR**

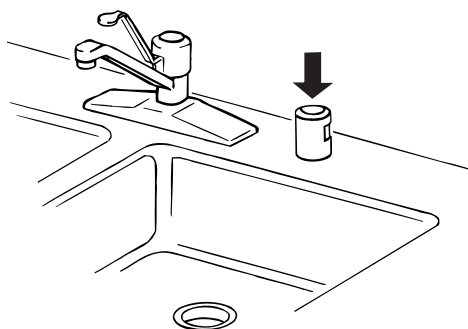
Use liquid automatic dishwasher detergent and clean with a damp sponge.

**OR**

See the vinegar rinse procedure in "Cloudy or spotted dishware (and hard water solution)" in "Troubleshooting" section.

**NOTE:** Run a normal cycle with dishwasher detergent after cleaning the interior.

#### Drain Air Gap



Some state or local plumbing codes require the addition of a drain air gap between a built-in dishwasher and the home drain system. Check the drain air gap when your dishwasher is not draining well.

The drain air gap is usually located on top of the sink or countertop near the dishwasher.

**NOTE:** The drain air gap is an external plumbing device that is not part of your dishwasher. The warranty provided with your dishwasher does not cover service costs directly associated with the cleaning or repair of the external drain air gap.

#### To clean the drain air gap

Clean the drain air gap periodically to ensure proper drainage of your dishwasher. With most types, you lift off the chrome cover. Unscrew the plastic cap. Then check for any soil buildup. Clean if necessary.

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### Dishwasher Maintenance Procedure

#### Cleaning the Dishwasher

Clean the exterior of dishwasher with a soft, damp cloth and mild detergent. If your dishwasher has a stainless steel exterior, a stainless steel cleaner is recommended - Stainless Steel Cleaner and Polish Part Number 31462A.

#### Removal of Hard Water/Filming:

Recommended use of a monthly maintenance product such as affresh® Dishwasher Cleaner Part Number W10282479.

- Load your dishwasher (preferably with dishes affected by filming/hard water).
- Place tablet in main wash compartment of detergent dispenser.
- Select cycle/option best for heavily soiled dishes and start dishwasher.

**NOTE:** Recommended to use a premeasured detergent tablet or pack for regular daily use.

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## Vacation or Extended Time Without Use

### To reduce the risk of property damage

- If you will not be using the dishwasher during the summer months, turn off the water and power supply to the dishwasher.
- Make sure the water supply lines are protected against freezing conditions. Ice formations in the supply lines can increase water pressure and damage your dishwasher or home. Damage from freezing is not covered by the warranty.
- When storing your dishwasher in the winter, avoid water damage by having your dishwasher winterized by authorized service personnel.

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## Troubleshooting

First try the solutions suggested here. If you need further assistance or more recommendations that may help you avoid a service call, refer to the warranty page in this manual and scan the code with your mobile device, or visit <http://kitchenaid.custhelp.com>. In Canada, visit [www.kitchenaid.ca](http://www.kitchenaid.ca) (website may not be compatible with some mobile devices).

Contact us by mail with any questions or concerns at the address below:

In the U.S.A.:

KitchenAid Brand Home Appliances  
Customer eXperience Center  
553 Benson Road  
Benton Harbor, MI 49022-2692

In Canada:

KitchenAid Brand Home Appliances  
Whirlpool Canada LP  
200 – 6750 Century Ave.  
Mississauga, Ontario L5N 0B7

Please include a daytime phone number in your correspondence.

PROBLEM	SOLUTION
<b>DISHWASHER DOES NOT RUN</b>	<p><b>NOTE:</b> It is normal for the dishwasher to repeatedly pause several times during a cycle.</p> <p>If the Start/Resume light is blinking, close the door and push START/RESUME.</p> <p>Be sure the door is closed and latched.</p> <p>Be sure you have disabled Sleep Mode by pressing either START/RESUME or CANCEL, or opening and closing the door before selecting your cycle/option.</p> <p>Check that there is not an interference with large casserole dishes and the wash system at the back of the dishwasher. Adjust loading as necessary to ensure door is closed and latched.</p> <p>Be sure you have selected a cycle. (See “Cycle and Option Descriptions” section.)</p> <p>Be sure there is power to the dishwasher. A circuit breaker or fuse may have tripped.</p> <p>If lights other than Start/Resume blink and the unit will not run, you will need to call for service.</p>
<b>DETERGENT REMAINS IN THE DISPENSER OR TABLET IS ON BOTTOM OF TUB</b>	<p>Check for dishware such as cookie sheets, cutting boards, or large containers, etc., that may be blocking the detergent dispenser from opening properly.</p> <p>Be sure your detergent is fresh and lump free.</p> <p>Be sure the cycle has completed (the Clean light is on). If it has not completed, you will need to resume the cycle by closing the door and pressing START/RESUME.</p>
<b>CYCLE RUNS TOO LONG</b>	<p><b>NOTES:</b></p> <ul style="list-style-type: none"><li>■ To use less water and reduce energy consumption you will encounter cycles that typically run for up to 3 hours.</li><li>■ A water heater setting of 120°F (49°C) is best, the dishwasher will delay longer while heating cooler water.</li><li>■ Some options will add time to the cycle. (See “Cycle and Option Descriptions” section.) The ProDry™ or Heat Dry option adds approximately ½ hour.</li></ul> <p>Try the 1 Hour Wash cycle.</p> <p>Run the hot water at a faucet close to the dishwasher before starting the cycle.</p>
<b>DISHWASHER NOT DRYING</b>	<p><b>NOTE:</b> Plastic and items with nonstick surfaces are difficult to dry because they have a porous surface which tends to collect water droplets. Towel drying may be necessary.</p> <p>Use of rinse aid along with the ProDry™ or Heat Dry option is needed for proper drying.</p> <p>Proper loading of items can affect drying. (See specific loading instructions within this guide.)</p> <p>Glasses and cups with concave bottoms hold water. This water may spill onto other items when unloading.</p> <ul style="list-style-type: none"><li>■ Unload the bottom rack first.</li><li>■ Locate these items on the more slanted side of the rack for improved results.</li></ul>

PROBLEM	SOLUTION
WILL NOT FILL	<p>Be sure the water is turned on to the dishwasher.</p> <p>Check that the float is free from obstructions. (See “Parts and Features section.”)</p> <p>Check for suds in the dishwasher. If foam or suds are detected, the dishwasher may not operate properly or may not fill with water. (See “Blinking Lights” in “Troubleshooting” section.)</p>
WATER REMAINS IN THE TUB/WILL NOT DRAIN	<p>Be sure the cycle has completed (the Clean light is on). If it has not, you will need to resume the cycle by closing the door and pressing START/RESUME.</p> <p>If dishwasher is connected to a food waste disposer, be sure the knockout plug has been removed from the disposer inlet.</p> <p>Check for kinks in the drain hose.</p> <p>Check for food obstructions in the drain or disposer.</p> <p>Check your house fuse or circuit breaker.</p>
HARD WATER (WHITE RESIDUE ON DISHWASHER INTERIOR OR GLASSWARE)	<p><b>NOTE:</b> Extremely hard water mineral deposits can cause damage to your dishwasher and make it difficult to achieve good cleaning. A water softener is strongly recommended if your hardness is 15 grains or more. If a water softener is not installed, the following steps may help:</p> <p>Use a commercial cleaner designed for dishwashers once per month.</p> <p>Clean the upper and lower filters at least once per month. (See “Cleaning Instructions” in the “Filtration System” section.)</p> <p>Always use a rinse aid.</p> <p>Always use a high-quality, fresh detergent.</p> <p>Use a detergent booster/water softener additive designed for dishwashers.</p>
ODORS	<p><b>NOTE:</b> If the dishwasher is not used daily, you can run a rinse cycle with the partial load until a full load is ready to run, or use the Top Rack Only option (on some models) for partial loads.</p> <p>Run a vinegar rinse through the dishwasher by putting 2 cups (500 mL) of white vinegar in an upright glass measuring cup in the lower rack. Run a normal cycle with the Heat Dry or ProDry™ option turned off. Do not use detergent.</p> <p>The dishwasher may not be draining properly, see “Water Remains In The Tub/Will Not Drain” in the “Troubleshooting” section.</p>
NOISY	<p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>■ Surging sounds can occur periodically throughout the cycle while the dishwasher is draining.</li> <li>■ Normal water valve hissing may be heard periodically.</li> <li>■ A normal snap sound may be heard when the detergent dispenser opens during the cycle and when the door is opened at the end of the cycle.</li> <li>■ Improper installation will affect noise levels.</li> </ul> <p>Be sure the filters are properly installed.</p> <p>A thumping sound may be heard if items extend beyond the racks and interfere with the wash arms. Readjust the dishware and resume the cycle.</p>
FOOD SOILS REMAIN ON DISHES	<p>Be sure the dishwasher is loaded correctly. Improper loading can greatly decrease the washing performance (see “Dishwasher Use” section).</p> <p>Check filter to ensure it is properly installed. Clean it if needed. (See “Cleaning Instructions” in the “Filtration System” section for details.)</p> <p>Select the proper cycle and option for the type of soils. The ProWash™ or the Heavy Duty cycle with the ProScrub® (on some models) option can be used for tougher loads.</p> <p>Be sure the incoming water temperature is at least 120°F (49°C).</p> <p>Use the proper amount of fresh detergent. More detergent is needed for heavier-soiled loads and hard water conditions.</p> <p>Scrape food from dishes prior to loading (do not prerinse).</p>
DISHES DIRTY/SUDS IN DISHWASHER/CYCLE NOT COMPLETE	<p>If foam or suds are detected by the dishwasher sensing system, the dishwasher may not operate properly or may not fill with water.</p> <p>Suds can come from:</p> <ul style="list-style-type: none"> <li>■ Using the incorrect type of detergent, such as dish detergent for hand washing dishes, laundry detergent, or hand soap.</li> <li>■ Not replacing the rinse aid dispenser cap after filling (or refilling) the rinse aid.</li> <li>■ Using an excessive amount of dishwasher detergent.</li> </ul> <p>Call for service.</p> <p>If no water was present in the machine at any time during a heated wash cycle, the cycle will end and the Clean LED will not come on. See “Will Not Fill” in the “Troubleshooting” section.</p>
DID NOT SANITIZE	<p>If the sanitized light is blinking, the load is <i>NOT</i> sanitized. The cycle was interrupted in the final rinse, or the temperature for your water heater is set too low. Set your water heater to 120°F (49°C).</p>

<b>PROBLEM</b>	<b>SOLUTION</b>
<b>DAMAGE TO DISHWARE</b>	Improper loading can cause dishes to become chipped or damaged. (See specific loading instructions within this guide.)
<b>BLINKING LIGHTS</b>	<p>Blinking LEDs will occur when the cycle is paused or when the cycle has been interrupted by opening the door. In this case, the Start/Resume button LED, the Cycle Status Indicator LED(s), and the countdown bars on the Cycle Status display all blink together to indicate that attention is needed. See “Start or Resume a Cycle” in the “Dishwasher Use” section.</p> <p>Blinking LEDs can also occur when certain errors have been detected. In this case, the Clean/Complete LED will blink 4 times in a row with a pause in between each set of blinks. When this error occurs, the controls will lock out and not allow another cycle to be started.</p> <p>Call for service.</p>
<b>CLOUDY OR SPOTTED DISHWARE (AND HARD WATER SOLUTION)</b>	<p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>■ Liquid rinse aid is necessary for drying and to reduce spotting.</li> <li>■ Use the correct amount of detergent.</li> </ul> <p>Confirm that the cloudiness is removable by soaking the item in white vinegar for 5 minutes. If the cloudiness disappears, it is due to hard water. Adjust the amount of detergent and rinse aid. See “Hard Water (White Residue On Dishwasher Interior Or Glassware)” in the “Troubleshooting” section. If it does not come clear, it is due to etching (see below).</p> <p>Be sure the incoming water temperature is set at 120°F (49°C).</p> <p>Try using the High Temp and Sani Rinse options.</p> <p>To remove spotting, run a vinegar rinse through the dishwasher.</p> <ul style="list-style-type: none"> <li>■ Wash and rinse the affected dishware and load into dishwasher. Remove all silverware and metal items. Put 2 cups (500 mL) of white vinegar in a glass measuring cup in the lower rack. Run a normal cycle with the Heat Dry or ProDry™ option turned off. No detergent is needed.</li> </ul>
<b>ETCHING (PERMANENT CLOUDINESS)</b>	This is an erosion of the surface of the glassware and can be caused by a combination of: water that is too hot, from using too much detergent with soft water or by pre-washing. Detergent needs food soil to act upon. If etching has occurred, the glassware is permanently damaged. To avoid further etching, adjust the detergent amount to match the water hardness, stop pre-washing, and use water heating options only when incoming water temperature is below 120°F (49°C).
<b>LEAKING WATER</b>	<p>Be sure dishwasher has been installed properly and is level.</p> <p>Suds can cause the dishwasher to overflow. Measure the detergent accurately and use only detergents designed for use in a dishwasher. Less detergent is needed in soft water. Try another brand of detergent if sudsing continues.</p> <p>To avoid rinse aid leaking from the dispenser, be sure the lid is securely attached and avoid overfilling.</p>
<b>TUB IS DISCOLORED</b>	<p><b>NOTES:</b></p> <ul style="list-style-type: none"> <li>■ High iron content in the water can discolor the tub.</li> <li>■ Tomato-based foods can discolor the tub or dishware.</li> <li>■ A citrus-based cleaner can be used to clean.</li> </ul>

# KITCHENAID® DISHWASHER LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer eXperience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

## IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit <http://kitchenaid.custhelp.com>.
2. All warranty service is provided exclusively by our authorized KitchenAid Service Providers. In the U.S. and Canada, direct all requests for warranty service to:

**KitchenAid Customer eXperience Center**  
**In the U.S.A., call 1-800-422-1230. In Canada, call 1-800-807-6777.**

<http://kitchenaid.custhelp.com>



If outside the 50 United States or Canada, contact your authorized KitchenAid dealer to determine whether another warranty applies.

## LIFETIME LIMITED WARRANTY

### WHAT IS COVERED

#### FIRST YEAR LIMITED WARRANTY (PARTS AND LABOR)

For one year from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, KitchenAid brand of Whirlpool Corporation or Whirlpool Canada, LP (hereafter "KitchenAid") will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

#### SECOND THROUGH FIFTH YEAR LIMITED WARRANTY (CERTAIN COMPONENT PARTS ONLY - LABOR NOT INCLUDED)

In the second through fifth years from the date of original purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for factory specified parts for the following components to correct non-cosmetic defects in materials or workmanship in these parts that prevent function of this major appliance and that existed when this major appliance was purchased. This is a limited 5-year warranty on the below named parts only and does not include repair labor.

- Nylon dish racks
- Electronic controls

#### LIFETIME LIMITED WARRANTY (STAINLESS STEEL TUB AND INNER DOOR LINER ONLY)

For the lifetime of the product from the date of original purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, KitchenAid will pay for factory specified parts and repair labor for the following components to correct non-cosmetic defects in materials or workmanship that existed when this major appliance was purchased:

- Stainless steel tub
- Inner door liner

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.** Service must be provided by a KitchenAid designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

### WHAT IS NOT COVERED

1. Commercial, non-residential or multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. In-home Instruction on how to use your product
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, etc.).
5. Defects or damage caused by the use of non-genuine KitchenAid parts or accessories.
6. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by KitchenAid.
7. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
8. Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to KitchenAid within 30 days.
9. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
10. Pick-up or delivery. This product is intended for in-home repair.
11. Travel or transportation expenses for service in remote locations where an authorized KitchenAid servicer is not available.
12. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
13. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

**The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

### DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

### DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

KitchenAid makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask KitchenAid or your retailer about buying an extended warranty.

### LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. KITCHENAID SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

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