

Use & Care Guide  
Manual de Uso y Cuidado  
Guide d'utilisation et d'entretien  
English / Español / Français

**Model/Modelo /Modèles:** 253.20202 - 6 cu ft

# Kenmore®

## Freezer

Congelador  
Congélateur

P/N A07289801 (1701)  
Sears Brands Management Corporation  
Hoffman Estates, IL 60179 U.S.A.  
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# Record Model/ Serial Numbers

## Please read and save these instructions

This Use & Care Guide provides specific operating instructions for your model. Use your unit only as instructed in this guide. These instructions are not meant to cover every possible condition and situation that may occur. Common sense and caution must be practiced when installing, operating, and maintaining any appliance.

Please record your model and serial numbers below for future reference. This information is found on the serial plate located inside the appliance compartment.

Model Number: 253. \_\_\_\_\_

or \_\_\_\_\_

Serial Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

### IMPORTANT

Use only soap and water to clean serial plate.

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# Important Safety Instructions

## Safety Precautions

Do not attempt to install or operate your unit until you have read the safety precautions in this manual. Safety items throughout this manual are labeled with a Danger, Warning, or Caution based on the risk type.

## Definitions

 This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.



### DANGER

**DANGER** indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.



### WARNING

**WARNING** indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.



### CAUTION

**CAUTION** indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

### IMPORTANT

Indicates installation, operation, or maintenance information which is important but not hazard-related.



### WARNING

**Please read all safety instructions before using your new appliance.**

# Important Safety Instructions



## DANGER

**DANGER-Risk of fire or explosion. Flammable refrigerant used. Do not use mechanical devices to defrost refrigerator. Do not puncture refrigerant tubing.**

**DANGER-Risk of fire or explosion. Flammable refrigerant used. To be repaired only by trained service personnel. Do not puncture refrigerant tubing.**



## CAUTION

**CAUTION-Risk of fire or explosion. Flammable refrigerant used. Consult repair manual/owner's guide before attempting to service this product. All safety precautions must be followed.**

**CAUTION-Risk of fire or explosion. Dispose of property in accordance with federal or local regulations. Flammable refrigerant used.**

**CAUTION-Risk of fire or explosion due to punctured refrigerant tubing. Follow handling instructions carefully. Flammable refrigerant used.**

## For Your Safety

- Do not store or use gasoline or other flammable liquids in the vicinity of this or any other appliance. Read product labels for warnings regarding flammability and other hazards.
- Do not operate the unit in the presence of explosive fumes.
- Remove and discard any spacers used to secure the shelves during shipping. Small objects are a choke hazard to children.
- Remove all staples from the carton. Staples can cause severe cuts and also destroy finishes if they come in contact with other appliances or furniture.

## Child Safety

Destroy or recycle the carton, plastic bags, and any exterior wrapping material immediately after the unit is unpacked. Children should **never** use these items to play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers and can quickly cause suffocation.

## Proper Disposal of your Appliance

### Risk of child entrapment

Child entrapment and suffocation are not problems of the past. Junked or abandoned appliances are still dangerous – even if they will sit for “just a few days.” If you are getting rid of your appliance, please follow the instructions below to help prevent accidents.

Before you throw away your old unit:

- Remove door.
- Leave shelves in place so children may not easily climb inside.
- Have refrigerant removed by a qualified service technician.



## IMPORTANT

Your old unit may have a cooling system that used CFCs or HCFCs (chlorofluorocarbons or hydrochlorofluorocarbons). CFCs and HCFCs are believed to harm stratospheric ozone if released to the atmosphere. Other refrigerants may cause harm to the environment if released to the atmosphere. If you are throwing away your old unit, make sure the refrigerant is removed for proper disposal by a qualified technician. If you intentionally release refrigerant, you may be subject to fines and imprisonment under the provisions of environmental legislation.



## WARNING

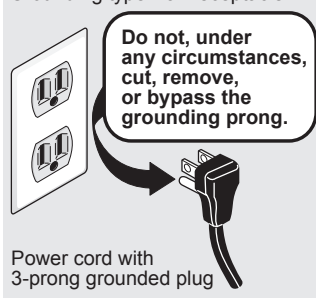
**These guidelines must be followed to ensure that safety mechanisms in this unit will operate properly.**

# Important Safety Instructions

## Electrical information

- The appliance must be plugged into its own dedicated 115 Volt, 60 Hz., AC only electric outlet. The power cord of the appliance is equipped with a three-prong grounding plug for your protection against electrical shock hazards. It must be plugged directly into a properly grounded three-prong receptacle. The receptacle must be installed in accordance with local codes and ordinances. Consult a qualified electrician. Do not use an extension cord or adapter plug.
- Immediately repair or replace any power cord that becomes frayed or damaged.
- Never unplug the appliance by pulling on the power cord. Always grip the plug firmly, and pull straight out from the receptacle to prevent damaging the power cord.
- Unplug the appliance before cleaning and before replacing a light bulb to avoid electrical shock.
- Performance may be affected if the voltage varies by 10% or more. Operating the unit with insufficient power can damage the motor. Such damage is not covered under the warranty.
- Do not plug the unit into an outlet controlled by a wall switch or pull cord to prevent the appliance from being turned off accidentally.
- Avoid connecting unit to a Ground Fault Circuit Interruptor (GFCI).

Grounding type wall receptacle



## Warranty Information

### KENMORE LIMITED WARRANTY

FOR ONE YEAR from the date of sale this appliance is warranted against defects in material or workmanship when it is correctly installed, operated and maintained according to all supplied instructions.

WITH PROOF OF SALE, a defective appliance will be replaced free of charge.

For warranty coverage details to obtain free replacement, visit the web page: [www.kenmore.com/warranty](http://www.kenmore.com/warranty)

This warranty is void if this appliance is ever used for other than private household purposes.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Sears Brands Management Corporation, Hoffman Estates, IL 60179

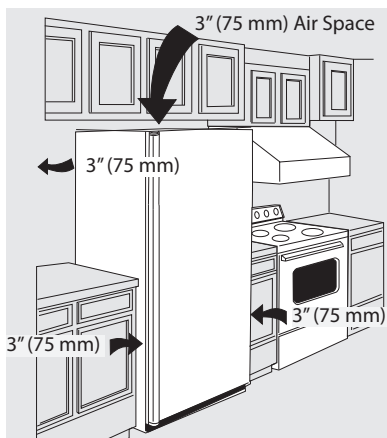
# First Steps

This Use & Care Guide provides general installation and operating instructions for your model. We recommend using a service or kitchen contracting professional to install your appliance. Use the unit only as instructed in this Use & Care Guide.

**Before starting the appliance, follow these important first steps.**

## Location

- Choose a place that is near a grounded, non-GFCI, electrical outlet. Do Not use an extension cord or an adapter plug.
- For the most efficient operation, the unit should be located where surrounding temperatures will not exceed 110°F (43°C). Temperatures of 32°F (0°C) and below will NOT affect operation. Additional compressor heaters are not recommended.
- Allow space around the unit for good air circulation. Leave a 3 inch (75 mm) space on all sides of the appliance for adequate circulation.



## NOTE

The exterior walls of the appliance may become quite warm as the compressor works to transfer heat from the inside. Temperatures as much as 30°F warmer than room temperature can be expected. For this reason it is particularly important in hotter climates to allow enough space for air circulation around your unit.

## Leveling

The unit must have all bottom corners resting firmly on a solid floor. The floor must be strong enough to support a fully loaded appliance.

### To Level:

After discarding crating screws, use a carpenter's level to level the unit from front-to-back. Adjust the plastic leveling feet in front,  $\frac{1}{2}$  bubble higher, so that the door closes easily when left halfway open.

## NOTE

It is **Very Important** for your appliance to be level in order to function properly. If the unit is not leveled during installation, the door may be misaligned and not close or seal properly, causing cooling, frost, or moisture problems.

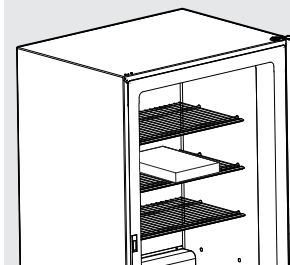
## Cleaning (Prior to use)

- Wash any removable parts, the appliance interior, and exterior with mild detergent and warm water. Wipe dry. **Do not use harsh cleaners on these surfaces.**
- Do not use razor blades or other sharp instruments, which can scratch the appliance surface when removing adhesive labels. Any glue left from the tape can be removed with a mixture of warm water and mild detergent, or touch the residue with the sticky side of tape already removed. **Do not remove the serial plate.**



## CAUTION

To allow door to close and seal properly, **DO NOT** let food packages extend past the front of shelves.



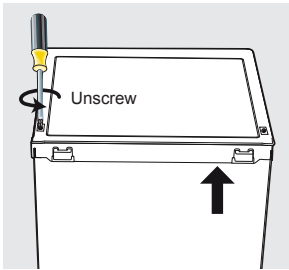
# First Steps

## Reversing Door

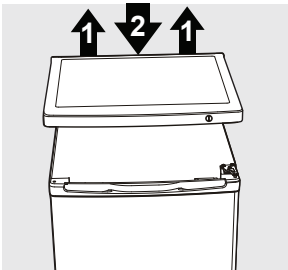
Tools required: Phillips screwdriver, flat head screwdriver, hexagonal spanner.

- Two people should handle assembling the unit.
- Ensure the unit is unplugged and empty.
- To take the door off, tilt the unit backwards. Rest the unit on something solid so it will not slip during the door reversing process.
- To prevent damaging the coolant system, do not lay the unit flat.
- Save all parts to reinstall the door.

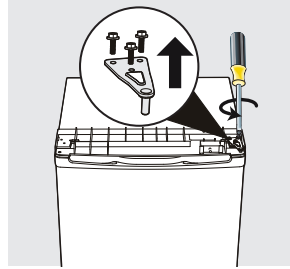
1. Remove 2 screws at rear side of top cover.



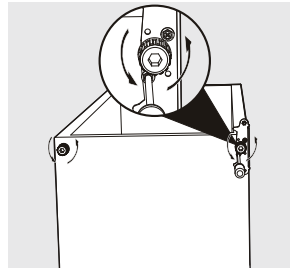
2. Remove top cover and Temperature Control dial. Place it aside.



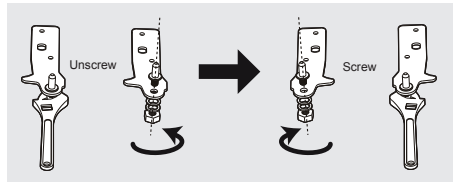
3. Unscrew top hinge. Remove door and place it on a soft pad to avoid scratching.



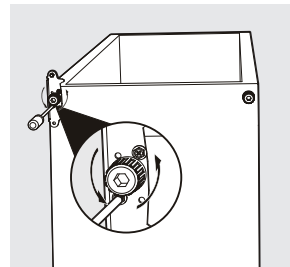
4. Unscrew bottom hinge. Remove leveling legs from both sides.



5. Unscrew and remove bottom hinge pin, turn bracket over, and replace it.



6. Refit the bottom hinge to the opposite side. Replace both leveling legs.

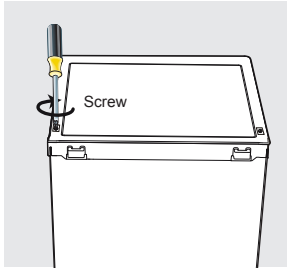


# First Steps

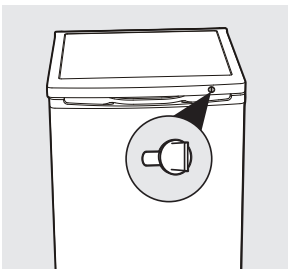
7. Re-place the door. Ensure the door is aligned horizontally and vertically so the seals are closed on all sides before finally tightening the top hinge.



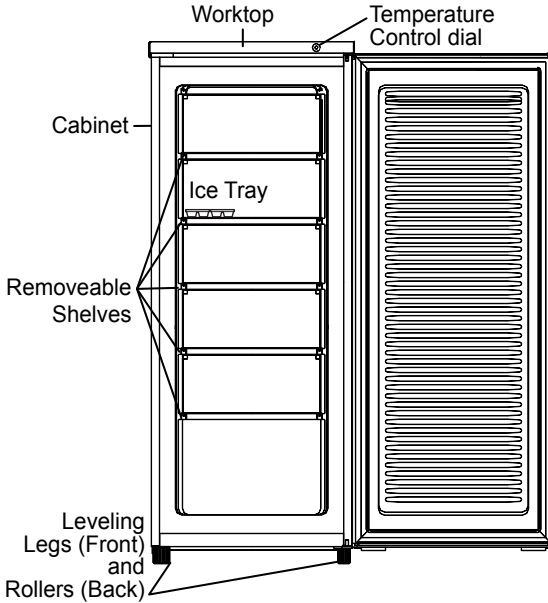
8. Place top cover on the back and fix with 2 screws.



9. Re-place the Temperature Control dial.

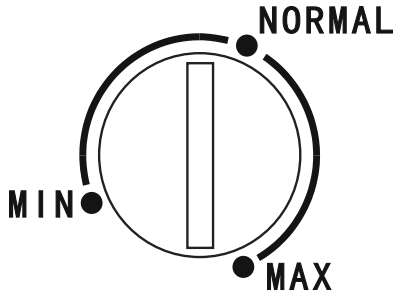


# Features at a Glance



## Setting the Temperature Control

- Plug in your appliance. The internal temperature is controlled by a thermostat. There are 3 settings: MIN (warmest setting), NORMAL, and MAX (coolest setting).
- Place the appliance in the coolest area of the room, away from heat-producing appliances or heating ducts and out of direct sunlight.





# Care & Cleaning

## Cleaning

Before cleaning:

- Remove food from the appliance and store it well covered.
- Unplug the appliance from the electrical outlet.

Clean the appliance interior and interior accessories regularly with a cloth and lukewarm water. Do not use abrasive cleaners. After cleaning rinse with fresh water and rub dry. When everything is dry, plug the appliance back into the electrical outlet to resume operation.



### CAUTION

**Appliance must be unplugged (to avoid electrical hazard) from power source when cleaning unit. Never clean the appliance with a steam cleaner. Allow time to dry before using the appliance.**

### IMPORTANT

Do not use harsh chemicals, abrasives, ammonia, chlorine bleach or concentrated detergents to clean the unit. Also, do not use essential plant oils or organic solvents, such as lemon juice, orange peel extract, butyric acid or cleaners containing acetic acid. Such cleaning agents may dissolve, damage or discolor appliance surfaces.

## Between Defrostings

To avoid frequent defrosting, occasionally use a plastic scraper to remove frost. Scrape with a pulling motion. Never use a metal instrument to remove frost.

## Defrosting

To defrost:

1. Unplug the appliance from the electrical outlet.
2. Remove all food.
3. Prop door open so it cannot accidentally close. Leave shelves in place so children may not easily crawl inside.
4. Occasionally sponge away melted ice water accumulation from appliance floor.
5. After all ice has melted and all water accumulation has been wiped away, close door and plug the unit back into electrical outlet to resume operation.

# Before You Call

CONCERN	POTENTIAL CAUSE	COMMON SOLUTION
<b>APPLIANCE OPERATION</b>		
<b>Appliance does not run.</b>	<ul style="list-style-type: none"> <li>• Appliance may not be plugged in or plug may be loose.</li> <li>• House fuse blown or tripped circuit breaker.</li> <li>• Socket is defective.</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure plug is tightly pushed into outlet.</li> <li>• Check/replace fuse with a 15-amp time-delay fuse. Reset circuit breaker.</li> <li>• Call a qualified electrician.</li> </ul>
<b>Interior temperature is too cold.</b>	<ul style="list-style-type: none"> <li>• The temperature is set too cold or the appliance is set on MAX setting.</li> </ul>	<ul style="list-style-type: none"> <li>• Turn control to a warmer setting.</li> </ul>
<b>Interior temperature is too warm.</b>	<ul style="list-style-type: none"> <li>• Temperature Control is set too warm.</li> <li>• Door is kept open too long or is opened too frequently.</li> <li>• Large amounts of warm or hot food may have been stored recently.</li> <li>• Appliance has recently been disconnected for a period of time.</li> <li>• Not enough clearance around appliance.</li> </ul>	<ul style="list-style-type: none"> <li>• Turn control to a colder setting. Allow several hours for the temperature to stabilize.</li> <li>• Warm air enters the appliance every time the door is opened. Open the door less often.</li> <li>• Wait until the appliance has had a chance to reach its selected temperature.</li> <li>• Appliance requires 24 hours to cool down completely.</li> <li>• Allow space around the unit for good air circulation. See “Location” in the <b>First Steps</b> Section.</li> </ul>
<b>SOUND AND NOISE</b>		
<b>Vibrating or rattling noise.</b>	<ul style="list-style-type: none"> <li>• Appliance is not level. It rocks on the floor when it is moved slightly.</li> <li>• Floor is uneven or weak. Appliance rocks on floor when it is moved slightly.</li> <li>• Appliance is touching the wall.</li> </ul>	<ul style="list-style-type: none"> <li>• Level the unit. Refer to “Leveling” in the <b>First Steps</b> Section.</li> <li>• Ensure floor can adequately support appliance. Level the appliance by putting wood or metal shims under part of the appliance.</li> <li>• Re-level the appliance or move appliance slightly. Refer to “Leveling” in <b>First Steps</b>.</li> </ul>
<b>WATER/MOISTURE/FROST INSIDE APPLIANCE</b>		
<b>Moisture forms on inside walls.</b>	<ul style="list-style-type: none"> <li>• Weather is hot and humid, which increases internal rate of frost build-up.</li> <li>• Door may not be seating properly.</li> <li>• Door is kept open too long, or is opened too frequently.</li> </ul>	<ul style="list-style-type: none"> <li>• This is normal.</li> <li>• Carefully warm the leaking sections of the door seal with a hair dryer set on “cool”. Simultaneously shape the warmed door seal by hand so that it seats correctly.</li> <li>• Open the door less often.</li> </ul>