

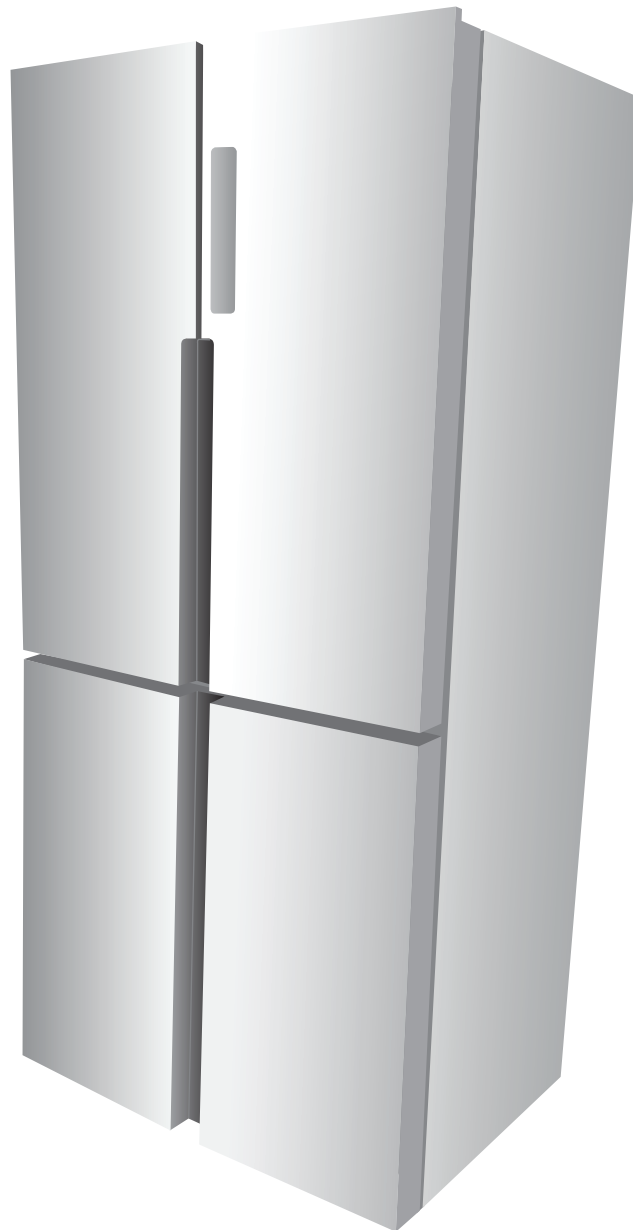
# Haier

Installation and User Manual  
Instructions d'installation et  
guide de l'utilisateur  
Instrucciones de instalación y  
Manual del usuario  
**HRQ16N3**

**French-Door Bottom Mount Refrigerator**

**Réfrigérateur à double porte à congélateur inférieur**

**Refrigerador de dos puertas de montaje inferior**



Part # 0570001011 REV A



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## RECORD KEEPING

Thank you for purchasing this Haier product. This user manual will help you get the best performance from your new refrigerator.

For future reference, record the model and serial number located on the inside wall of the refrigerator, and the date of purchase.

Staple your proof of purchase to this manual to aid in obtaining warranty service if needed.

\_\_\_\_\_

Model number

\_\_\_\_\_

Serial number

\_\_\_\_\_

Date of purchase

# REFRIGERATOR SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol and either the word "DANGER," "WARNING" or "CAUTION."

These words mean:



An imminently hazardous situation. You could be killed or seriously injured if you don't immediately follow instructions.



A potentially hazardous situation which, if not avoided, could result in death or serious bodily injury.



A potentially hazardous situation which, if not avoided, may result in moderate or minor injury.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electrical shock, injury to persons, or damage when using the refrigerator, follow basic precautions, including the following:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all parts and panels before operating.
- Flammable refrigerant used. To be repaired only by trained service personnel. Do not puncture refrigerant tubing.
- Flammable refrigerant used. Dispose of properly in accordance with federal or local regulations.
- Flammable refrigerant used. Follow handling instructions carefully. Risk of fire or explosion due to puncture of refrigerant tubing.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator.
- Use two or more people to move and install refrigerator.
- If your refrigerator is not being used, remove the doors. This will reduce the possibility of danger to children.

## READ AND SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

**WARNING:** This product contains one or more chemicals known to the State of California to cause cancer.

**WARNING:** This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

## PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

### **⚠ WARNING**

#### **Suffocation Hazard**

Remove doors from your old refrigerator.

Failure to do so can result in death or brain damage.

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous - even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow these instructions to help prevent accidents.

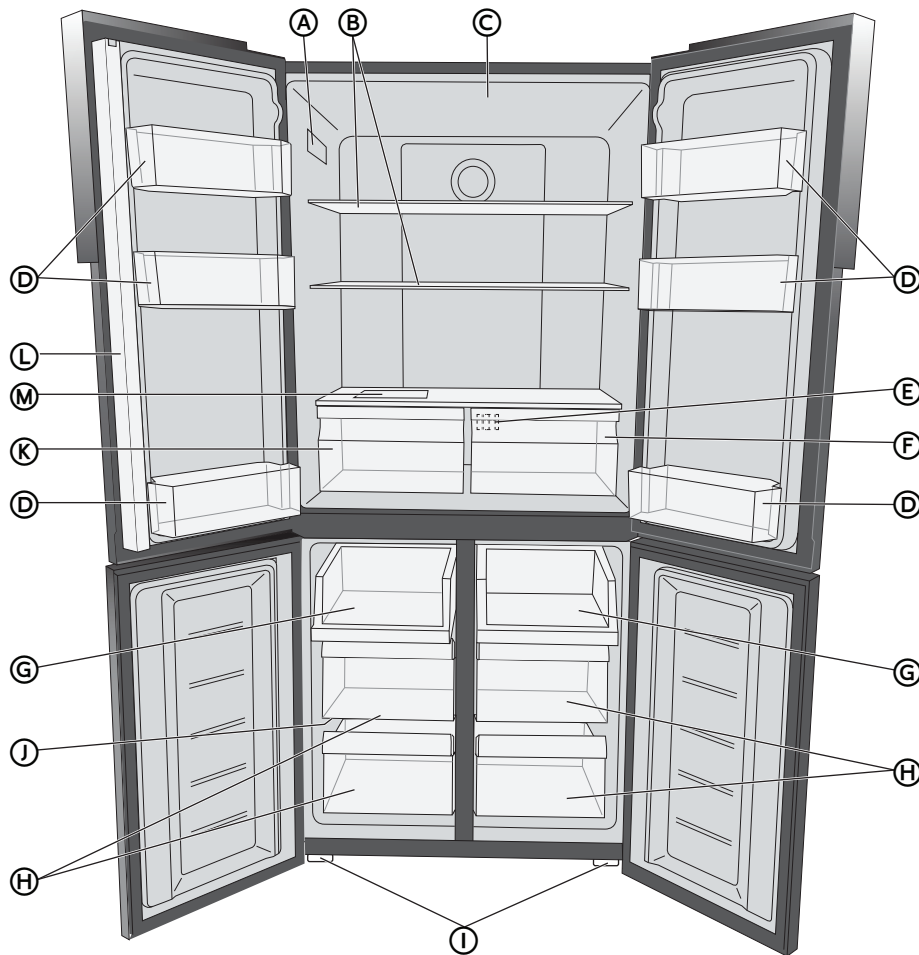
#### **Before You Throw Away Your Old Refrigerator or Freezer:**

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

#### **Important information to know about disposal of refrigerants:**

Dispose of refrigerator in accordance with Federal and Local regulations. Refrigerants must be evacuated by a licensed, EPA certified refrigerant technician in accordance with established procedures.

## PART AND FEATURES



- |   |                                    |
|---|------------------------------------|
| (A) Model/Serial Number Plate                       | (H) Freezer Drawer (4)             |
| (B) Glass Shelves                                   | (I) Adjustable Feet                |
| (C) Light   | (J) Freezer Shelf                  |
| (D) Door Bin  | (K) High Humidity/Vegetable Drawer |
| (E) Air Duct Behind Low Humidity / Vegetable Drawer | (L) Vertically-Hinged Bar          |
| (F) Low Humidity/Fruit Drawer                       | (M) Humidity Control System (HCS)  |
| (G) Freezer Tray (2)                                |                                    |

# INSTALLATION REQUIREMENTS

## LOCATION REQUIREMENTS

### ⚠ WARNING



#### Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from appliance.

Failure to do so can result in death, explosion or fire.

**IMPORTANT:** This refrigerator is designed for indoor, household use only.

**NOTE:** To ensure proper ventilation for your refrigerator, allow for 2" (5.08 cm) of space behind the refrigerator. When installing your refrigerator next to a fixed wall, leave 4" (10 cm) minimum space to allow the door to swing open.

This refrigerator is intended for use in a location where the temperature ranges from a minimum of 55°F (13°C) to a maximum of 110°F (43°C). The preferred room temperature range for optimum performance, which reduces electricity usage and provides superior cooling, is between 60°F (15°C) and 90°F (32°C). It is recommended that you do not install the refrigerator near a heat source, such as an oven or radiator.

## ELECTRICAL REQUIREMENTS

### ⚠ WARNING



#### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove the ground prong from the power cord plug.

Do not use an adapter.

Do not use an extension cord.

Failure to do so can result in death, fire or electrical shock.

Before you move your refrigerator into its final location, it is important to make sure you have the proper electrical connection.

#### Recommended Grounding Method

A 115 volt, 60 Hz, AC only 15- or 20-amp fused, grounded electrical supply is required. It is recommended that a separate circuit serving only your refrigerator be provided. Use an outlet that cannot be turned off by a switch. Do not use an extension cord.

**NOTE:** Before performing any type of installation or cleaning, disconnect the refrigerator from the electrical source. When you are finished, reconnect the refrigerator to the electrical source and reset the temperature controls to the desired setting.

# INSTALLATION INSTRUCTIONS

## UNPACK THE REFRIGERATOR

### ⚠ WARNING



#### Fire or Explosion Hazard

Do not puncture refrigerant tubing.

Follow handling instructions carefully.

Flammable refrigerant used.

Failure to do so can result in death, explosion or fire.

**IMPORTANT:** Handle with care when moving refrigerator to avoid either damaging the refrigerant tubing or increasing the risk of a leak.

### ⚠ WARNING

#### Excessive Weight Hazard

Use two or more people to move and install refrigerator.

Failure to do so can result in back or other injury.

## REMOVE THE PACKAGING

- Remove tape and glue residue from surfaces before turning on the refrigerator. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator. For more information, see "Refrigerator Safety."
- Dispose of/recycle all packaging materials.

**When Moving Your Refrigerator:**

Your refrigerator is heavy. When moving the refrigerator for cleaning or service, be sure to cover the floor with cardboard or hardboard to avoid floor damage. Always pull the refrigerator straight out when moving it. Do not wiggle or "walk" the refrigerator when trying to move it, as floor damage could occur.

**CLEAN BEFORE USING**

After you remove all of the packaging materials, clean the inside of the refrigerator before using it. See the cleaning instructions in "Refrigerator Care."

**Important information to know about glass shelves and covers:**

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

**COMPLETE THE INSTALLATION**

**⚠ WARNING**



**Electrical Shock Hazard**

- Plug into a grounded 3 prong outlet.
- Do not remove the ground prong from the power cord plug.
- Do not use an adapter.
- Do not use an extension cord.
- Failure to do so can result in death, fire or electrical shock.

1. Plug into a grounded 3 prong outlet.
2. Return all removable door parts to door and food to refrigerator.

**NOTE:** This refrigerator begins operating as soon as it is connected to the power supply.

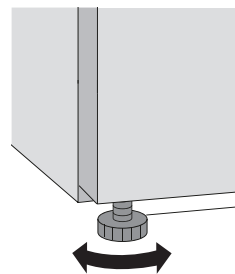
**LEVELING  
(IF NEEDED)**

The refrigerator must be level to maintain optimal performance and appearance.

1. Move the refrigerator to its final location.
2. Turn the feet on the bottom, front of the cabinet to raise or lower that side of the refrigerator until the refrigerator is level side-to-side.

3. Turn both front legs, by the same amount, to slightly raise the front of the refrigerator. This will make it easier for the doors to close.

**NOTE:** Having someone push against the top of the refrigerator takes some weight off the leveling screws. This makes it easier to turn the screws.

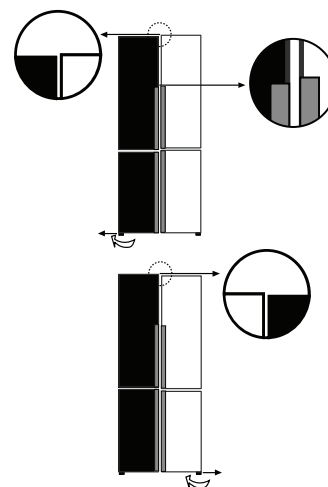


**ALIGNING THE DOORS  
(IF NEEDED)**

If the edges of the refrigerator doors do not align with each other, you can make adjustments:

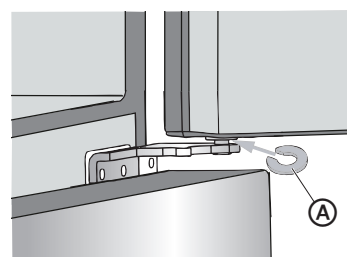
**Using Adjustable Foot**

- Turn the adjustable foot to raise or lower that side of the refrigerator.
  - Clockwise - to raise
  - Counterclockwise - to lower



**Using Spacers (provided)**

- Open the door. With the door open, lift the door upward.
- By hand or using pliers, clip the spacer (provided) onto the center hinge pin.



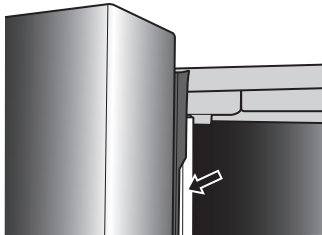
Ⓐ Spacer (provided)

# REFRIGERATOR USE

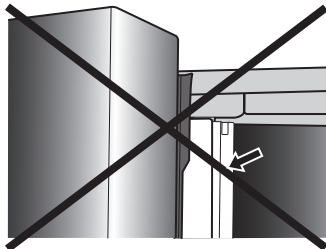
## OPENING AND CLOSING DOORS

There are two refrigerator compartment doors. The doors can be opened and closed either separately or together.

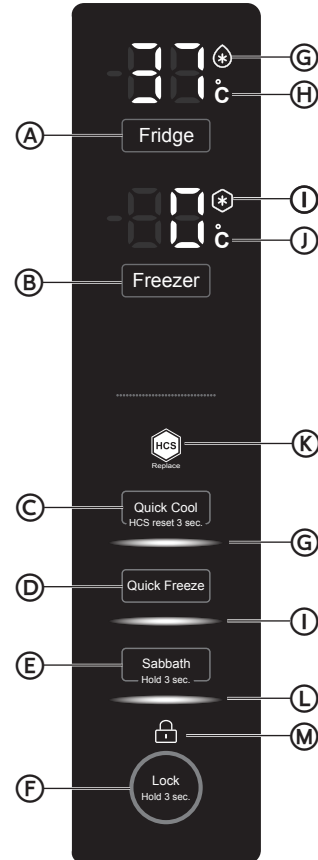
- There is a vertically-hinged bar on the left-hand refrigerator door.
- When closing the left-hand refrigerator door, the hinged bar folds behind the right-hand door joining the two refrigerator doors.
- There is a heating element inside the frame that helps prevent moisture from developing on the bar. The temperature of the surface may be warm, which is normal, and will not affect the performance of the refrigerator.



**NOTE:** Before closing the left-hand door, make sure the vertically-hinged bar is folded inward. If the bar is pulled outward it may become damaged when you try to close the door.



## USING THE CONTROLS



- |   |  |
|---|--|
| (A) Refrigerator Temperature Control Button | (H) Refrigerator Temperature Displayed in °C Indicator |
| (B) Freezer Temperature Control Button      | (I) Quick Freeze Indicator                             |
| (C) Quick Cool Button                       | (J) Freezer Temperature Displayed in °C Indicator      |
| (D) Quick Freeze Button                     | (K) Humidity Control System (HCS) Status Indicator     |
| (E) Sabbath Button                          | (L) Sabbath Mode Indicator                             |
| (F) Lock Button                             | (M) Lock Indicator                                     |
| (G) Quick Cool Indicator                    |  |

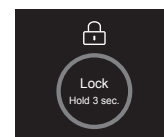
## TOUCH PADS

The controls are touch pads, which respond when lightly touched.

## CONTROL PANEL LOCK

The control panel is automatically locked after 30 seconds of non-use. To change any settings the control panel must be unlocked.

**To Unlock the Control Panel:**





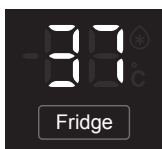
1. Press and hold LOCK for 3 seconds. The Lock indicator will turn OFF.



#### To Lock the Control Panel:

1. Press and hold LOCK for 3 seconds. The Lock indicator will turn on.

## TEMPERATURE DISPLAY



When no buttons or doors are operated for 30 seconds, all the LEDs on display panel turn off.

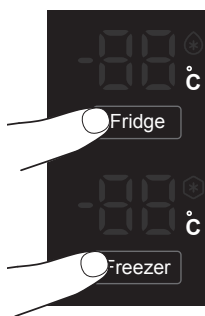
When a button is pressed or a door opened, the LEDs on display panel illuminate.

## UNITS SELECT

The Units Select feature allows you to choose between displaying the set temperature in either degrees Fahrenheit (°F) or degrees Celsius (°C).

The default temperature unit is degrees Fahrenheit.

1. If locked, unlock the control panel by pressing and holding LOCK for 3 seconds.
2. Press and hold FRIDGE and FREEZER at the same time for 3 seconds. °C will appear next to the temperature display to indicate that the unit has been changed to degrees Celsius.
3. To return to displaying the set temperature in degrees Fahrenheit, press and hold FRIDGE and FREEZER at the same time for 3 seconds. The °C will disappear from the Temperature display.



## TEMPERATURE CONTROLS

The temperature range for the refrigerator compartment is 34°F to 42°F (1°C to 6°C). The temperature range for the freezer compartment is -6°F to 4°F (-21°C to -16°C).

The refrigerator compartment is preset to the recommended temperature of 37°F (3°C) and the freezer compartment is preset to the recommended temperature of 0°F (-18°C). When the refrigerator is first plugged in, the display will show the recommended temperature settings.

#### IMPORTANT:

- The recommended setting should be correct for normal household refrigerator use.
- When the refrigerator is first turned on, it may take up to 12 hours to cool to the preset temperatures. Wait 24 hours for your refrigerator to cool completely before adding food. If you add food before the refrigerator has cooled completely, your food may spoil.
- If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked before adjusting the controls.

## Adjusting Controls

Except when first turning on the refrigerator, do not adjust either temperature more than one degree at a time. Wait 24 hours between adjustments for the temperature to stabilize.

**NOTE:** The temperature cannot be adjusted if any other control function such as Quick Freeze, Quick Cool or Sabbath Mode is activated, or the Control Panel is locked. The corresponding indicator will illuminate and a tone will sound.

#### To Adjust the Refrigerator Temperature:

1. If locked, unlock the control panel by pressing and holding LOCK for 3 seconds.
2. Press Fridge to adjust the temperature.

**NOTE:** The temperature decreases by one degree and a tone sounds with each press of the button.



After 5 seconds have passed with no button being pressed the temperature setting confirms automatically.

#### To Adjust the Freezer Temperature:

1. If locked, unlock the control panel by pressing and holding LOCK for 3 seconds.
2. Press the Freezer button to adjust the temperature.

**NOTE:** The temperature decreases by one degree and a tone sounds with each press of the button.

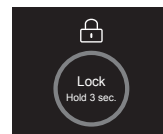


After 5 seconds have passed with no button being pressed the temperature setting confirms automatically.

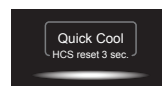
## QUICK COOL

The Quick Cool feature accelerates the cooling of fresh food and protects the foods already stored from undesirable warming.

1. If locked, unlock the control panel by pressing and holding LOCK for 3 seconds.



2. Press the Quick Cool button. The Quick Cool indicators will illuminate.



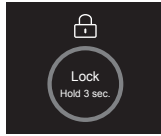
3. Repeat steps 1 and 2 to manually turn off the Quick Cool feature.

**NOTE:** Quick Cool will automatically turn off after 3 hours.

## QUICK FREEZE

The Quick Freeze function accelerates the freezing of fresh food and protects frozen food from undesirable warming. If you need to freeze a large amount of food, it is recommended to select the Quick Freeze feature a few hours in advance.

1. If locked, unlock the control panel by pressing and holding LOCK for 3 seconds.



- Press the Quick Freeze button. The Quick Freeze indicators will illuminate.



- Repeat steps 1 and 2 to manually turn off the Quick Freeze feature.

**NOTE:** Quick Freeze will automatically turn off after 24 hours.

## SABBATH

The Sabbath function is designed for those whose religious observances require turning off the lights. All interior lights and alarms will be disabled.

- If locked, unlock the control panel by pressing and holding LOCK for 3 seconds.
- Press and hold SABBATH for 3 seconds until the Sabbath indicator illuminates.

### NOTES:

- All alert tones and lights are deactivated.
- If Quick Cool and/or Quick Freeze was on, Sabbath mode turns off these features automatically.
- The Control Panel will remain unlocked while in Sabbath mode.



- To deselect Sabbath mode, press and hold SABBATH for 3 seconds.

## HUMIDITY CONTROL SENSOR (HCS) INDICATOR

The HCS indicator will illuminate to remind you that it is time to replace the HCS cartridge.

See "Humidity Control System" in the "Features" section for replacement instructions.



### To reset the HCS status after replacing the filter:

- If locked, unlock the control panel by pressing and holding LOCK for 3 seconds.
- Press and hold QUICK COOL for 3 seconds.



## DOOR ALARM

When the refrigerator door is open for more than 3 minutes, the Door Open alarm will sound. The alarm can be silenced by closing the door. If the door is left open for longer than 7 minutes, the light inside the refrigerator will automatically switch off.

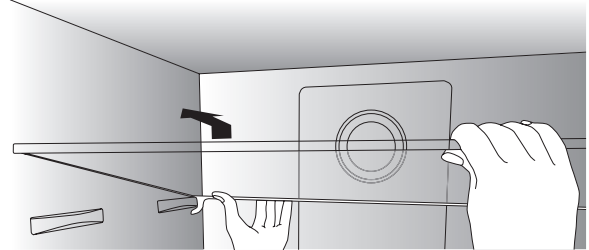
## FEATURES

### REFRIGERATOR

#### ADJUSTABLE SHELVES

The height of the shelves can be adjusted to fit your storage needs.

- To remove a shelf, lift up on both the front and back edge to disengage the shelf hooks from the shelf supports along the refrigerator wall and pull it out.

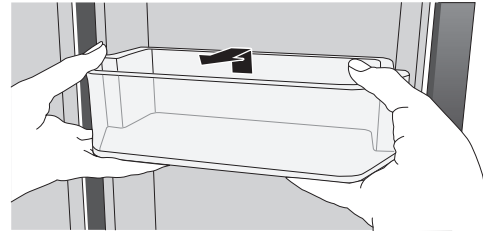


- To reinstall a shelf, rest the shelf on both the front and rear supports. Push the shelf toward the rear of the refrigerator until the back of the shelf hooks around the rear shelf supports.

#### REMOVABLE DOOR BINS

##### To Remove and Replace a Door Bin:

- Place hands on both sides of the bin and lift upward.
- Pull the door bin out.
- Replace the door bin by inserting it above the support and pressing down to snap into place.



#### CRISPER DRAWERS

##### High Humidity/Vegetable Drawer

This drawer maintains humidity at the ideal range for storing fresh leafy vegetables.

##### Low Humidity/Fruit Drawer

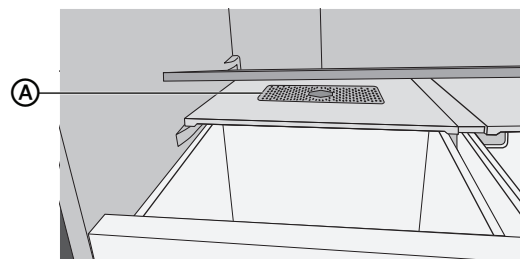
This drawer maintains humidity at the ideal range for storing fruits and vegetables with peel/skin/rinds.

#### HUMIDITY CONTROL SYSTEM

The Humidity Control System (HCS) consists of a replaceable filter attached to the High Humidity / Vegetable drawer cover.

The HCS filter helps to maintain the optimum humidity level within the crisper drawer.

For best performance, the HCS filter should be replaced every 12 months. To order a replacement HCS filter, call us at 1-877-337-3639.



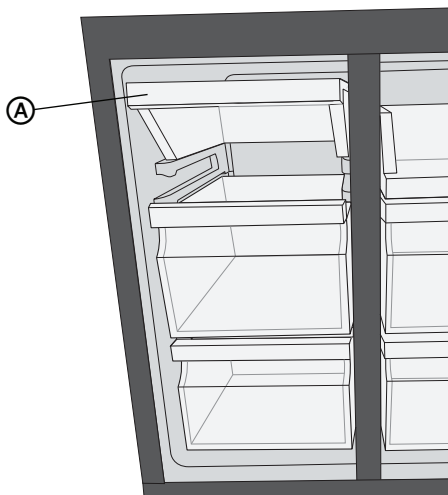
Ⓐ HCS filter

## FREEZER

The freezer storage area consists of two invertible trays, located at the top, and four FreezeBox drawers for optimum storage flexibility.

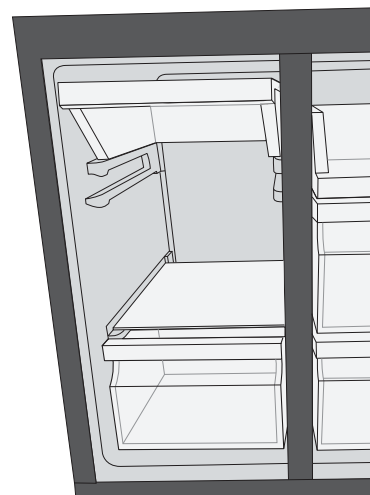
### FREEZER TRAY

The freezer tray can be used as either an upper shelf, or it can be removed, turned upside-down and replaced to allow you to store tall items in the upper drawer.



### FREEZER DRAWER

The upper drawer can be removed and stored elsewhere to allow you to store tall items on the shelf below.



#### To Remove/Replace Freezer Drawer:

1. Pull out drawer to maximum extension.
2. Lift up to remove the drawer.
3. Reverse steps 1 and 2 to replace the drawer.

## REFRIGERATOR CARE

### CLEANING

Both the refrigerator and freezer sections defrost automatically. However, clean both sections about once a month to avoid buildup of odors. Wipe up spills immediately.

Because air circulates between both sections, any odors formed in one section will transfer to the other. You must thoroughly clean both sections to eliminate odors. To avoid odor transfer and drying out of food, wrap or cover foods tightly.

### ⚠ WARNING



#### Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion or fire.

#### IMPORTANT:

- Do not use harsh chemicals, ammonia, chlorine bleach, concentrated detergent, solvents, abrasives or metal scouring pads to clean your refrigerator inside or out. They can damage and/or discolor the refrigerator finish.
- Do not use warm water to clean glass shelves while they are still cold. Glass may break when exposed to sudden temperature changes or impact.

### ⚠ WARNING



#### Electrical Shock Hazard

Unplug your appliance or disconnect power before cleaning.

Failure to do so can result in death, electric shock or personal injury.

1. Unplug refrigerator or disconnect power.
2. Clean the interior. Hand wash, rinse, and dry removable parts and interior surfaces thoroughly. Use a clean sponge or soft cloth and a mild detergent in warm water.
3. Clean the exterior surfaces.

**Painted metal:** Wash painted metal exteriors with a clean, soft cloth or sponge and a mild detergent in warm water. Rinse surfaces with clean, warm water and dry immediately to avoid water spots.

**Stainless steel:** Stainless steel is corrosion resistant and not corrosion-proof. To help avoid corrosion of your stainless steel, wash stainless steel surfaces with a clean, soft cloth or sponge and a mild detergent in warm water. Rinse surfaces with clean, warm water and dry immediately to avoid water spots.

**NOTE:** When cleaning stainless steel, always wipe in the direction of the grain to avoid cross-grain scratching.

4. Plug in refrigerator or reconnect power.

## LIGHTS

The interior lights of the refrigerator turn off when the doors are open for more than 7 minutes.

**IMPORTANT:** Your refrigerator is equipped with LED lighting. These lights are designed to last for the life of your refrigerator. However, if the lights stop operating, please contact a qualified technician for replacement.

## VACATION AND MOVING CARE

### VACATION

**If You Choose to Leave the Refrigerator On While You're Away:**

1. Use up any perishables and freeze other items.

**If You Choose to Turn Off the Refrigerator Before You Leave:**

1. Remove all food from the refrigerator and freezer.
2. Unplug refrigerator or disconnect power.
3. Clean refrigerator, wipe it, and dry well.
4. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

### MOVING

## ⚠ WARNING



### Fire or Explosion Hazard

- Do not puncture refrigerant tubing.
- Follow handling instructions carefully.
- Flammable refrigerant used.
- Failure to do so can result in death, explosion or fire.

**IMPORTANT:** Handle with care when moving refrigerator to avoid either damaging the refrigerant tubing or increasing the risk of a leak.

## ⚠ WARNING

### Excessive Weight Hazard

Use two or more people to move and install refrigerator. Failure to do so can result in back or other injury.

When you are moving your refrigerator to a new home, follow these steps to prepare it for the move.

1. Remove all food from the refrigerator and pack all frozen food in dry ice.
2. Unplug refrigerator.
3. Clean, wipe, and dry thoroughly.
4. Take out all removable parts, wrap them well, and tape them together so they don't shift and rattle during the move.
5. Raise the leveling legs so they don't scrape the floor. See "Leveling."
6. Tape the doors closed and tape the power cord to the back of the refrigerator. When you get to your new home, put everything back and refer to the "Installation Instructions" section for preparation instructions.

## REINSTALLING/USING REFRIGERATOR AGAIN

If the refrigerator has been placed in a horizontal or tilted position for any period of time wait 2 to 5 hours before plugging it in to allow the oil to settle into the compressor.

1. Clean refrigerator. See "Cleaning."
2. Place refrigerator in desired location and level. See "Installation Instructions."

## ⚠ WARNING



### Electrical Shock Hazard

- Plug into a grounded 3 prong outlet.
- Do not remove the ground prong from the power cord plug.
- Do not use an adapter.
- Do not use an extension cord.
- Failure to do so can result in death, fire or electrical shock.

3. Plug into grounded 3 prong outlet.

# TROUBLESHOOTING

Try the solutions suggested here first in order to avoid the cost of an unnecessary service call.

## REFRIGERATOR IS NOT OPERATING

PROBLEM	POSSIBLE CAUSE(S)	SOLUTION
Refrigerator does not run	Refrigerator is unplugged.	Plug refrigerator into a grounded 3 prong outlet.
	Breaker is tripped or turned off / Fuse is blown.	Reset / Turn on breaker or replace fuse.
	Refrigerator is in defrost mode.	Wait about 40 minutes for defrost cycle to end and cooling system to restart.
Refrigerator compressor runs frequently or for long periods of time  <b>NOTE:</b> This refrigerator is designed to run for longer periods of time at a lower energy usage.	Refrigerator is first plugged in.	This is normal. Allow 12 hours for the refrigerator to cool down.
	Warm or large amounts of food added.	This is normal.
	Door is left open, or refrigerator is not level.	Ensure that door is not being held open by an item. Level the refrigerator. See "Leveling."
	Hot weather or frequent openings	This is normal.
	Temperature control set to coldest setting.	Adjust temperature to a warmer setting.
Refrigerator has an odor	Food is not sealed or packaged properly.	Reseal packaging. Place an opened box of baking soda in the refrigerator, replace every 3 months.
	Interior needs to be cleaned.	Clean the interior. See "Cleaning."
	Food stored too long.	Dispose of spoiled food.
Light does not come on	Refrigerator is unplugged.	Plug refrigerator into a grounded 3 prong outlet.
	LED light is burned out.	Contact a qualified technician to replace the burned out LED.
	Sabbath Mode is activated.	Lights are disabled in Sabbath mode. To turn on lights you must turn off Sabbath Mode. See "Sabbath Mode" for instructions.
Doors do not close properly	Refrigerator is not level.	See "Leveling."
	Something is obstructing door closure.	Check for and remove obstructions.
Vibration or rattling	Refrigerator is not resting firmly on floor.	See "Leveling."
Normal Sounds	It sounds like water is flowing from the refrigerator.	Refrigerant flowing in the lines will make this sound when the compressor starts and stops.
		The refrigerator has an automatic defrosting system. The defrosted water will make this sound.
	Humming or buzzing sounds	The compressor and fans for cold air circulation can make this sound. If the refrigerator is not level, the sound will be louder.
	Cracking or clicking sounds	The interior parts will make this sound as they contract and expand in response to temperature changes.

## TEMPERATURE AND MOISTURE

PROBLEM	POSSIBLE CAUSE(S)	SOLUTION
Refrigerator or freezer is too warm	Temperature control is not set low enough.	Adjust the compartment to a colder setting; allow 12 hours for the temperature to adjust.
	Doors opened frequently or left open.	Limit door openings to maintain the internal temperature. / Check that an item is not preventing door from closing.
	Warm food added recently.	Allow time for food and refrigerator to cool.
	The space between the back of the refrigerator and the wall is too close.	Allow 2" (5 cm) space between the back of the refrigerator and the wall.
	Items against back of compartments are blocking proper airflow.	Store items only inside the trim of the glass shelves; don't place items against sides of the compartments or directly in front of any vents.
Refrigerator or freezer is too cold	Temperature control is set too low.	Adjust temperature in the compartment to the next warmer setting; allow 24 hours to adjust.
Moisture on exterior/interior of refrigerator	High humidity	This is normal during times of high humidity. Dry surface and adjust temperature to slightly colder setting.
	Doors opened frequently or left open.	Keep door closed. Check that a package is not preventing door from closing. Level the refrigerator. See "Leveling."
	Open container of water in refrigerator	Cover or seal container
Frost or ice crystals on frozen food	Freezer door left open or opened frequently, or the refrigerator is not level.	Limit door openings to maintain the internal temperature. / Check that an item is not preventing door from closing. Level the refrigerator. See "Leveling."
	Items blocking freezer air vents and preventing proper air flow.	Move items away from rear wall.
Food freezing in refrigerator	Food placed too close to the air vent.	Move items away from back and top of the refrigerator.
	Temperature control set too cold.	Adjust the temperature to a less cold setting.

**FOR MORE HELP, VISIT [HAIERAMERICA.COM](http://HAIERAMERICA.COM) OR CALL THE CONSUMER HELP LINE AT 1-877-337-3639.**

# LIMITED WARRANTY

## IN-HOME SERVICE

### FULL ONE YEAR WARRANTY

For 12 months from the date of original retail purchase, Haier will repair or replace any part free of charge including labor that fails due to a defect in materials or workmanship.

Haier may replace or repair at their sole discretion any part, sub system including the entire product.

Product must be accessible, without encumbrance and installed properly to receive for warranty repair service.

### LIMITED WARRANTY

After one year from the original retail purchase date, Haier will provide a part at no cost, as indicated below, to replace said part as a result of a defect in materials or workmanship. Haier is solely responsible for the cost of the part. All other costs, such as labor, trip charge, etc., are the responsibility of the owner.

#### Second through Fifth Year

For 60 months from the date of original retail purchase. The components of the sealed system (e.g. hermetic compressor, condenser and evaporator) from manufacturing defects. Any damage to such components caused by mechanical abuse or improper shipping and handling will not be covered.

**NOTE:** This warranty commences on the date the item was purchased, and the original purchase receipt must be presented to the authorized service representative before warranty repairs are rendered.

**Exceptions:** Commercial Use Warranty

**90 days labor from date of original purchase**

**90 days parts from date of original purchase**

**No other warranty applies.**

### FOR WARRANTY SERVICE

All service must be performed by a Haier authorized service center. For the name and telephone number of the nearest authorized service center, please call 1-877-337-3639.

Before calling please have available the following information:

Model number and serial number of your appliance. The name and address of the dealer you purchased the unit from and the date of purchase.

A clear description of the problem.

A proof of purchase (sales receipt).

**This warranty covers home appliance services within the contiguous United States and Canada and where available in Alaska, Hawaii and Puerto Rico.**

### What is not covered by this warranty:

Replacement or repair of household fuses, circuit breakers, wiring or plumbing.

A product whose original serial number has been removed or altered.

Any service charges not specifically identified as normal such as normal service area or hours.

Replacement of light bulbs.

Damage incurred in shipping.

Damage caused by improper installation or maintenance.

Damage from misuse, abuse accident, fire, flood, or acts of nature.

Damage from service other than an authorized Haier dealer or service center.

Damage from incorrect electrical current, voltage or supply.

Damage resulting from any product modification, alteration or adjustment not authorized by Haier.

Adjustment of consumer operated controls as identified in the owner's manual.

Hoses, knobs, lint trays and all attachments, accessories and disposable parts.

Labor, service transportation, and shipping charges for the removal and replacement of defective parts beyond the initial 12-month period.

Damage from other than normal household use.

Any transportation and shipping charges.

**THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS ED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE**

The remedy provided in this warranty is exclusive and is granted in lieu of all other remedies.

This warranty does not cover incidental or consequential damages, so the above limitations may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

Haier America  
Wayne, NJ 07470