



Food Freezers

SAFETY INFORMATION

How to Connect Electricity..... 3
 Proper Disposal2
 Safety Precautions..... 2
 Use of Extension Cords..... 2

OPERATING INSTRUCTIONS

Care and Cleaning6
 Defrosting Instructions5
 Features.....4
 Starting the Freezer.....4

INSTALLATION INSTRUCTIONS

Preparing to Install the Freezer..... 8

TROUBLESHOOTING TIPS.....9

WARRANTY..... 11

CONSUMER SUPPORT12

ATTENTION:

Defrosting—Do not use sharp, pointed objects to remove frost or ice from surfaces of the freezer compartment. Doing so could puncture the cooling coil, causing the unit to lose its ability to maintain cold temperatures and voiding the warranty. See the Care and Cleaning section for instructions on defrosting the freezer compartment.

Write the model and serial numbers here:

Model # _____

Serial # _____

You can find them on a plate on the top-center on the back of the unit.

OWNER'S MANUAL & INSTALLATION INSTRUCTIONS

Chest—Manual
Defrost Models:

- FCM5
- FCM7
- FCM11

ENGLISH/FRANÇAIS/ ESPAÑOL

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.



GE Appliances Website

For more information on your refrigerator's operation, visit www.GEAppliances.com or call GE Appliances at 800.GE.CARES (800.432.2737). In Canada visit GEAppliances.ca or call 800.561.3344.

FREEZER SAFETY INFORMATION

! This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol and the word "DANGER", "WARNING", or "CAUTION". These words are defined as:

! DANGER Indicates a hazardous situation which, if not avoided, **will** result in death or serious injury.

! WARNING Indicates a hazardous situation which, if not avoided, **could** result in death or serious injury.

! CAUTION Indicates a hazardous situation which, if not avoided, **could** result in minor or moderate injury.

IMPORTANT SAFETY INSTRUCTIONS

! WARNING To reduce the risk of fire, explosion, electric shock, or injury when using your freezer follow these basic safety precautions:

- This freezer must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the freezer before cleaning and making repairs.
NOTE: Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord. However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed (in the United States) or a CSA certified (in Canada), 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.
- To prevent suffocation and entrapment hazards to children, Remove the fresh food and freezer doors from any freezer before disposing of it or discontinuing its use.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Power to the freezer cannot be disconnected by any setting on the control panel, freezer must be unplugged to remove power.
- Do not allow children to climb, stand or hang on the door handles or the shelves in the freezer. They could seriously injure themselves.
- In freezers with automatic icemakers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the freezer is plugged in.
- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the "pinch point" areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces.
- Do not refreeze frozen foods which have thawed completely.
- Before replacing a burned-out light bulb, the freezer should be unplugged in order to avoid contact with a live wire filament. (A burned-out light bulb may break when being replaced.)

⚠ WARNING  **Explosion Hazard.**

Keep flammable materials and vapors, such as gasoline, away from freezer. Failure to do so can result in fire, explosion, or death.

CONNECTING ELECTRICITY

⚠ WARNING  **Electrical Shock Hazard.**

Plug into a grounded 3-prong outlet.

Do not remove the ground prong.

Do not use an adapter.

Failure to follow these instructions can result in death, fire, or electrical shock.



Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an adapter.

The freezer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your freezer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

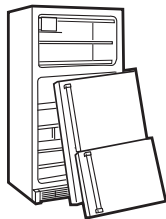
When moving the freezer away from the wall, be careful not to roll over or damage the power cord.

PROPER DISPOSAL OF YOUR OLD FREEZER

⚠ WARNING **Suffocation and child entrapment hazard.**

Remove freezer doors prior to disposal. Failure to do so can result in child entrapment which can lead to death or brain damage.

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.



Before You Throw Away Your Old Refrigerator or Freezer:

- Take off the fresh food and freezer doors.
- Leave the shelves in place so that children may not easily climb inside.

Refrigerants

All refrigeration products contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.



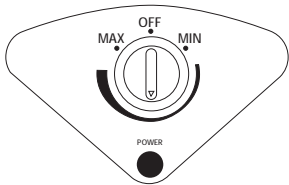
READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.
SAVE THESE INSTRUCTIONS

About the operation of your freezer.

Starting the Freezer

- 1 Clean the inside of the freezer with a mild solution of baking soda and water (see *Care and Cleaning*).
 - 2 Connect cord to power outlet.
 - 3 Make sure the temperature control is set at **4**.
 - 4 Allow freezer to operate for at least four hours before placing food inside.
-

Temperature Control



Freezing temperature selection is made by setting the control from **1** to **7**(coldest).

If you want colder or warmer temperatures, adjust the control one step at a time.

Allow several hours after each one-step adjustment for the freezer temperature to stabilize.

Turning the control to the **OFF** position stops the cooling process but does not shut off power to the freezer.

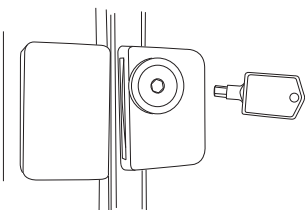
Power-On Light (on some models)



The Power-On Light indicates that the freezer is properly connected to the electrical power.

The light glows even when the temperature control is turned off.

Key-Ejecting Lock (on some models)



The key for the spring-loaded lock is automatically ejected—key will not remain in lock in either the open or closed position.

To prevent a child from being entrapped, keep the key out of reach of children and away from the freezer.

In most climates, defrosting will be necessary only about twice a year.

To have your freezer operate most efficiently, do not permit more than 1/2" (13 mm) of frost to accumulate on the shelves.

To remove frost, scrape with a plastic or wood spatula or scraper.

Do not use an ice pick or sharp-edged instrument as it may damage or scratch the freezer.

Do not use any electrical device in defrosting your freezer.

For Complete Defrosting

- 1 Turn the temperature control to the **OFF** position and unplug the freezer.
- 2 Remove all food and place it in corrugated boxes, insulated bags, picnic coolers, etc. Use towels and newspapers for insulation as needed.
- 3 With the door/lid open, use pans of hot water to speed loosening of frost. Remove large pieces before they melt.

Chest models have a defrost water drain at the front.
- 4 Sponge excess water from the bottom of the freezer as it collects to prevent overflowing.
- 5 After defrosting, clean the inside of the freezer (see *Care and Cleaning*).
- 6 Replace the drain plug inside the cabinet and the cap on the defrost drain. Fold over and dry the gasket on the hinge side of the lid.
- 7 Plug in the freezer. Return the temperature control to its previous position and return food to the freezer.

NOTE: *Water may drip from the back flange of the lid cover during defrosting. This is normal. Ice builds up in the lid insulation when the lid is open for adding or removing food, and melts during the defrosting operation.*

Care and cleaning of the freezer.

Cleaning Your Freezer

■ **Outside.** Protect the paint finish. The finish on the outside of the freezer is a high quality, baked-on paint finish. With proper care, it will stay new-looking and rust-free for years. Apply a coat of appliance polish wax when the freezer is new and then at least twice a year. Appliance polish wax also works well to remove tape residue from freezer surfaces.

Keep the finish clean. Wipe with a clean cloth lightly dampened with appliance polish wax or mild liquid dishwashing detergent. Dry and polish with a clean, soft cloth. Do not wipe the freezer with a soiled dishwashing cloth or wet towel. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach.

NOTICE: Care should be taken in moving the freezer away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

■ **Inside.** Clean the inside of your freezer at least once a year. We recommend that the freezer be unplugged before cleaning. If this is not practical, wring excess moisture out of sponge or cloth when cleaning in the vicinity of switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon of baking soda to a quart of water. Rinse thoroughly with water and wipe dry. Do not use cleaning powders or other abrasive cleaners.

An open box of baking soda in the freezer will absorb stale freezer odors. Change the box every three months.

In Case of Extended Power Failure

- Keep freezer door/lid closed. Your freezer will keep food frozen for 24 hours provided warm air is not admitted.
- If freezer is out of operation for 24 hours or more, add dry ice. Leave ice in large pieces. Add more ice as required.

⚠ CAUTION

Handling of dry ice can cause freezing of the hands—gloves or other protection is recommended.

- If dry ice is not available, move food to a frozen food locker temporarily—until power is restored.

Preparing to Move

Disconnect the power cord plug from the wall outlet. Remove foods, defrost and clean the freezer.

Secure all loose items such as grille and shelves by taping them securely in place to prevent damage.

Be sure freezer stays in upright position during actual moving and in van. The freezer must be secured in van to prevent movement. Protect outside of freezer with blanket.

Preparing for Vacation

To maintain freezer in operation during vacations, be sure your house power is not turned off. For sure protection of freezer contents, you may want to ask a neighbor to check the power supply and freezer operation every 48 hours.

For extended vacations or absences, you may prefer to move your frozen foods to a storage locker temporarily. If your freezer is to be left empty, disconnect power cord plug from wall outlet. To prevent formation of odors, place open box of baking soda in freezer and leave freezer door/lid open.

When the freezer is not operating, it can be left in an unheated house or room without damage to cabinet or mechanism.

Preparing to install the freezer.

Read these instructions completely and carefully.

Freezer Location

Your freezer should be conveniently located for day-to-day use in a dry, well-ventilated room.

Do not install the freezer where the temperature will go below 0°F or above 110°F, because it will not maintain proper temperatures.

Be sure to install your freezer on a floor strong enough to support it when it is fully loaded.

The freezer must be solidly positioned on the floor if it is to function at its best. Your freezer has adjustable leveling legs that can be turned to be solidly positioned wherever the floor is too uneven. If the place selected for the freezer is damp or moist, place 2 X 4's (51 mm X 102 mm) under its entire length to assure adequate support.

Clearances

On all models, allow 3" (76 mm) on top, back and sides for proper air circulation.

Normal operating characteristics.

GEAppliances.com

These things are normal and do not indicate a need for service.

- A warm cabinet exterior as the refrigeration system transfers heat from the inside to the outside through the exterior cabinet walls.
- The sound of the high-efficiency compressor motor.

Before you call for service...

Troubleshooting Tips
Save time and money! Review the charts on the following pages first and you may not need to call for service.

| Problem | Possible Causes | What To Do |
|---|--|---|
| Freezer does not operate or Power-On Light is not on | Temperature control in <i>OFF</i> position. | • Move the control to a temperature setting. |
| | Freezer is unplugged. | • Push the plug completely into the outlet. |
| | The fuse is blown/circuit breaker is tripped. | • Replace fuse or reset the breaker. |
| Freezer starts/stops too frequently | Door/lid left open. | • Check to see if package is holding door/lid open. |
| | Too frequent or too long door/lid openings. | |
| | Temperature control set too cold. | • See <i>About the operation of your freezer.</i> |
| Freezer operates too long | Door/lid left open. | • Check to see if package is holding door/lid open. |
| | Too frequent or too long door/lid openings. | |
| | Temperature control set too cold. | • See <i>About the operation of your freezer.</i> |
| | Inadequate air circulation space around cabinet. | • See <i>Preparing to install the freezer.</i> |
| | Fast Freeze switch is in the <i>ON</i> position (on some models). | • See <i>About the operation of your freezer.</i> |
| Noisy operation or cabinet vibrates | Floor may be weak, causing freezer to vibrate when compressor is on. | • Placing 2 X 4's (51 mm X 102 mm) under the length of the freezer will help support it and may reduce vibration. |
| | Cabinet is not positioned solidly on floor. | • See <i>Preparing to install the freezer.</i> Or use shims for uneven floor. |
| Freezer temperature too warm | Door/lid left open. | • Check to see if package is holding door/lid open. |
| | Too frequent or too long door/lid openings. | |

Before you call for service...

| <i>Problem</i> | <i>Possible Causes</i> | <i>What To Do</i> |
|--|---|---|
| <i>Foods defrosting</i> | Temperature control in <i>OFF</i> position. | • Move the control to a temperature setting. |
| | Freezer is unplugged. | • Push the plug completely into the outlet. |
| | The fuse is blown/circuit breaker is tripped. | • Replace fuse or reset the breaker. |
| | Door/lid left open. | • Check to see if package is holding door/lid open. |
| | Too frequent or too long door/lid openings. | |
| <i>Freezer temperature too cold</i> | Temperature control set too cold. | • See <i>About the operation of your freezer</i> . |
| | Fast Freeze switch is in the <i>ON</i> position or has run for too long (on some models). | • See <i>About the operation of your freezer</i> . |
| <i>Moisture forms on outside of cabinet</i> | Not unusual during periods of high humidity. | • Wipe surface dry. |
| <i>Interior light does not work (on some models)</i> | No power at outlet. | • Replace fuse or reset the breaker. |
| | Freezer is unplugged. | • Push the plug completely into the outlet. |
| | Light bulb burned out. | • Replace bulb. |
| <i>Door/lid won't fully close by itself</i> | Package holding door/lid open. | |
| <i>Slow starting time after being off</i> | Built-in overload protection. | |
| <i>Excessive frost buildup</i> | Door/lid left open. | • Check to see if package is holding door/lid open. |
| | Too frequent or too long door/lid openings. | |
| | Not unusual during periods of high humidity. | |

NOTE: Do not return the freezer to the store where you purchased it. The freezer is eligible for in-home service. For warranty service, contact us at GEAppliances.com, or call GE Appliances at 800.GE.CARES (U.S.), or 1.800.561.3344 (Canada).

Freezer Warranty.



For US Customers, all warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, 24 hours a day, visit us at GEAppliances.com, or call GE Appliances at 800.GE.CARES (800.432.2737). Please have serial number and model number available when calling for service.

In Canada, call 800.561.3344.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

| For the Period of: | GE Appliances Will Replace |
|---|---|
| One Year From the date of the original purchase | Any part of the freezer which fails due to a defect in materials or workmanship. During the limited one-year warranty , GE Appliances will also provide, free of charge , all labor and related service to replace the defective part. |

What GE Appliances Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Damage caused after delivery.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

For US Customers: This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor US: GE Appliances

For Customers in Canada: This warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. In-home warrant service will be provided in areas where it is available and deemed reasonable by Mabe to provide.

Warrantor Canada: MC Commercial, Burlington, Ontario, L7R 5B6

Consumer Support

GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: GEAppliances.com In Canada: GEAppliances.ca

Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.

In the US: GEAppliances.com/register

In Canada: Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx

Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: GEAppliances.com/ge/service-and-support/service.htm or call 800.432.2737 during normal business hours.

In Canada: GEAppliances.ca/en/support/service-request or call 800.561.3344

Extended Warranties

Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US:

GEAppliances.com/ge/service-and-support/shop-for-extended-service-plans.htm

or call 800.626.2224 during normal business hours.

In Canada: GEAppliances.ca/en/support/purchase-extended-warranty or call 800.290.9029

Remote Connectivity

For assistance with wireless network connectivity (for models with remote enable), visit our website at GEAppliances.com/ge/connected-appliances/ or call 800.220.6899 in the US only.

Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.

In the US: GEApplianceparts.com or by phone at 877.959.8688 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Customers in Canada should consult the yellow pages for the nearest Mabe service center, visit our website at GEAppliances.ca/en/products/parts-filters-accessories or call 800.661.1616.

Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225

GEAppliances.com/ge/service-and-support/contact.htm

In Canada: Director, Consumer Relations, Mabe Canada Inc. | Suite 310, 1 Factory Lane | Moncton, N.B. E1C 9M3

GEAppliances.ca/en/contact-us
