



# Food Freezers

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**Owner's Manual & Installation Instructions**

*Upright—Manual Defrost Models:*

FUM21

*Upright—No-Frost Models:*

FUF14, FUF17, FUF20

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## Congélateur d'aliments

**Manuel d'utilisation et d'installation**

*La section française commence à la page 17*

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## Congelador de alimentos

**Manual del propietario y instalación**

*La sección en español empieza en la página 33*

**Model number:** \_\_\_\_\_

**Serial number:** \_\_\_\_\_

You can find them on a rating plate on the upper left wall inside the freezer.

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.



## GE Appliances Website

For more information on your refrigerator's operation, visit [www.GEAppliances.com](http://www.GEAppliances.com) or call 800.GECARES (800.432.2737). In Canada visit [GEAppliances.ca](http://GEAppliances.ca) or call 800.561.3344.

### FREEZER SAFETY INFORMATION

**!** This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol and the word "DANGER", "WARNING", or "CAUTION". These words are defined as:

**! DANGER** Indicates a hazardous situation which, if not avoided, **will** result in death or serious injury.

**! WARNING** Indicates a hazardous situation which, if not avoided, **could** result in death or serious injury.

**! CAUTION** Indicates a hazardous situation which, if not avoided, **could** result in minor or moderate injury.

### IMPORTANT SAFETY INSTRUCTIONS

**! WARNING** To reduce the risk of fire, explosion, electric shock, or injury when using your freezer follow these basic safety precautions:

- This freezer must be properly installed and located in accordance with the Installation Instructions before it is used.
  - Replace all parts and panels before operating.
  - Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
  - Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord. However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed (in the United States) or a CSA certified (in Canada), 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.
  - To prevent suffocation and entrapment hazards to children, remove the doors from any freezer before disposing of it or discontinuing its use.
  - Do not allow children to climb, stand or hang on the door handles or the shelves in the freezer. They could seriously injure themselves.
  - Unplug the freezer :
    - To disconnect power to the freezer. It cannot be turned off by any setting on the control panel.
    - To clean, replace a burned out light bulb, or make repairs.
- Note:** Repairs must be performed by a qualified Service Professional.

### IMPORTANT SAFETY INSTRUCTIONS

**! CAUTION** To reduce the risk of injury when using your freezer, follow these basic precautions.

- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the "pinch point" areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces.
- Do not refreeze frozen foods which have thawed completely.
- In freezers with automatic icemakers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the freezer is plugged in.

## INSTALLATION

**⚠ WARNING**  **Explosion Hazard.**

Keep flammable materials and vapors, such as gasoline, away from freezer. Failure to do so can result in fire, explosion, or death.

## CONNECTING ELECTRICITY

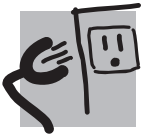
**⚠ WARNING**  **Electrical Shock Hazard.**

Plug into a grounded 3-prong outlet.

Do not remove the ground prong.

Do not use an adapter.

Failure to follow these instructions can result in death, fire, or electrical shock.



**Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.**

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an adapter.

The freezer should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your freezer by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

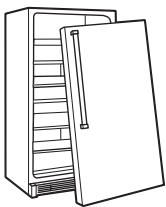
When moving the freezer away from the wall, be careful not to roll over or damage the power cord.

## PROPER DISPOSAL OF YOUR OLD FREEZER

**⚠ WARNING** **Suffocation and child entrapment hazard.**

Remove freezer doors prior to disposal. Failure to do so can result in child entrapment which can lead to death or brain damage.

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for "just a few days." If you are getting rid of your old freezer, please follow the instructions below to help prevent accidents.



**Before You Throw Away Your Old Freezer:**

- Take off the freezer door.
- Leave the shelves in place so that children may not easily climb inside.

### Refrigerants

All refrigeration products contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.



**READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.**

**SAVE THESE INSTRUCTIONS**

## About the operation of your freezer.

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### Starting the Freezer - Electromechanical (on some models)

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- 1 Clean the inside of the freezer with a mild solution of baking soda and water (see *Care and Cleaning*).
  - 2 Connect cord to power outlet.
  - 3 Make sure the temperature control is set at **4**.
  - 4 Allow freezer to operate for at least four hours before placing food inside.
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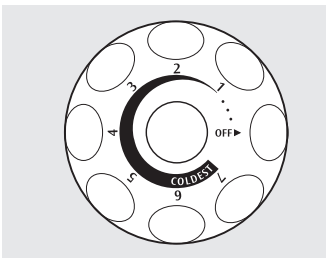
#### Temperature Control

For safe food storage, allow 4 hours for the freezer to cool down completely. The freezer will run continuously for the first several hours. Foods that are already frozen may be placed in the freezer after the first few hours of operation. Unfrozen food should NOT be placed in the freezer until it has operated for 4 hours. Allow several hours after each one-step adjustment for the freezer temperature to stabilize.

When loading the freezer, freeze only 3 pounds of fresh food per cubic foot of space at a time. Distribute packages evenly throughout the freezer. It is not necessary to turn the control knob to a colder setting while freezing food.

Turning the control to **OFF** stops the cooling process but does not shut off power to the freezer.

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#### Electromechanical Temperature Control

The electromechanical temperature control is preset to give satisfactory food storage temperatures. It is adjustable to provide a range of temperatures. Allow several hours for the temperature to stabilize between adjustments.

The electromechanical temperature control is inside the freezer.



## Starting the Freezer - Electronic Temperature Control (on some models)

- 1 Clean the inside of the freezer with a mild solution of baking soda and water (see *Care and Cleaning*).
- 2 Connect cord to power outlet.
- 3 Press “-” or “+” to reach desired temperature
- 4 Press **Set** at when desired temperature is displayed.
- 5 Allow freezer to operate for at least four hours before placing food inside.

### Temperature Control

For safe food storage, allow 4 hours for the freezer to cool down completely. The freezer will run continuously for the first several hours. Foods that are already frozen may be placed in the freezer after the first few hours of operation. Unfrozen food should NOT be placed in the freezer until it has operated for 4 hours. Allow several hours after each one-step adjustment for the freezer temperature to stabilize.

When loading the freezer, freeze only 3 pounds of fresh food per cubic foot of space at a time. Distribute packages evenly throughout the freezer. It is not necessary to turn the control knob to a colder setting while freezing food.

Turning the control to **OFF** stops the cooling process but does not shut off power to the freezer.

### Sabbath Mode

The Sabbath mode is a feature that disables portions of the appliance and its controls in accordance with observance of the weekly Sabbath and religious holidays within the Orthodox Jewish community.

To turn Sabbath mode on, press and hold the “Options” button and “+” button for 5 seconds, after which “Sb” will be displayed on the control panel indicating that the unit is in Sabbath mode. To exit Sabbath mode, press and hold the “Options” button and “+” button for 5 seconds, after which the display will return to displaying the set point of the unit.

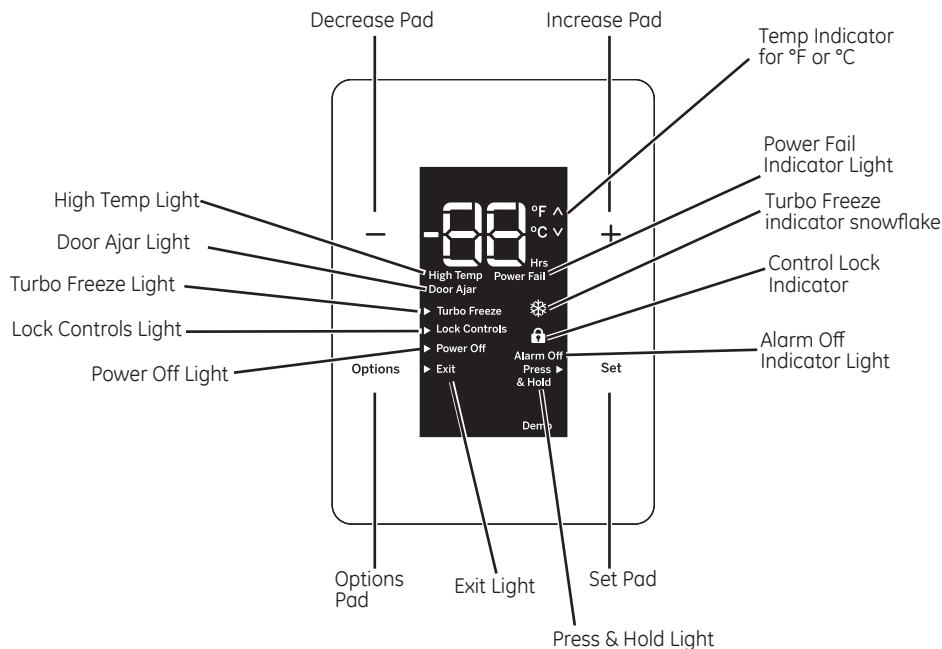
In the Sabbath mode, the High Temp alarm is active for health reasons. If a high temperature alarm is activated during this time, for example due to a door left ajar, the alarm will sound for about 10 minutes. The alarm will then silence on its own and a “high temp” icon will be displayed on the control panel. The high temp icon will continue to display even if the door is closed until Sabbath mode is exited and the icon reset.

For further assistance, guidelines of proper usage and a complete list of models with the Sabbath feature, please visit the web at <http://www.star-k.org>.

NOTE: While in Sabbath mode, neither the lights nor the control panel will work until Sabbath mode has been deactivated.

The unit stays in Sabbath mode after a power failure recovery. It must be deactivated with the buttons on the control panel.

# About the operation of your freezer.



## Electronic Temperature Control

This electronic temperature control is located on the front of the freezer door. The temperature is factory-preset to provide satisfactory food storage temperatures. To adjust the temperature setting, press **-** to decrease temperatures and **+** to increase temperatures. Allow several hours for the temperature to stabilize between adjustments.

## Temp Alarm

This electronic control has a temperature alarm feature. An alarm will sound if the freezer temperature reaches unsafe levels. To silence the alarm, push **Set** or any key on the control panel.

## Turbo Freeze

To enable **Turbo Freeze**, press **Options** until the indicator for "**Turbo Freeze**" is highlighted and then press **Set**. The unit will be in "**Turbo Freeze**" mode for 72 hours and the **snowflake** will be highlighted. After the 72 hours is completed, "**Turbo Freeze**" turns off automatically. The snowflake will turn off to show that "**Turbo Freeze**" is off. To exit "**Turbo Freeze**" before the 72 hour automatic shutoff, press **Options** until the indicator for "**Turbo Freeze**" is highlighted and press **Set**. The **snowflake** will go off showing that "**Turbo Freeze**" is not active.

## Control Lock

To lock the controls, press **Options** until the display reads "**Lock Controls**" and then press **Set**. The **locked indicator light** will be displayed. To unlock, press and hold **Set** for 3 seconds. The indicator light will go off and the control panel will be unlocked.

## Power Off

To turn the freezer off, press **Options** the display reads "**Power Off**". Press and hold **Set** for 3 seconds. When the freezer is off, the only words illuminated will be "**Power Off**" and "**Press & Hold**" (referring to the **Set** pad). To power back on, press and hold **Set** for 3 seconds. The unit will then be in standby mode.

## Power Fail

If your unit has lost power, the control panel will display "**Power Fail**" and the number of hours that your unit has been without power up to a maximum of 50 hrs once the power has been restored. The alarm will sound until the condition is acknowledged by pressing **Set** or any other button on the control panel.

## Door Ajar

If your door has been left open for more than 5 minutes, the control panel will display "**Door Ajar**" and will sound an alarm until the door has been closed or any button is pressed on the control panel. If a button on the control panel has been pressed but the door has not been closed, "**Door Ajar**" will continue to be displayed on the control panel until the door has been closed.

## High Temp Light

The high temperature light will illuminate until the freezer reaches 23° F (-5° C) (safe zone) and the cabinet reaches the set temperature.

## C or F Setting

To change between **C°** or **F°**, press and hold the **-** and **+** pads at the same time for 5 seconds.

**Power-On Light** *(on some models)*

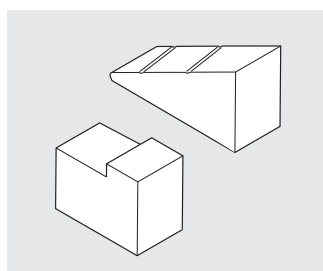
The Power-On Light indicates that the freezer is properly connected to the electrical power.

The light glows even when the temperature control is turned off.

**Key-Ejecting Lock** *(on some models)*

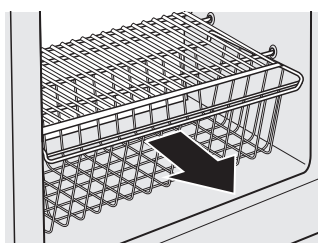
The key for the spring-loaded lock is automatically ejected—key will not remain in lock in either the open or closed position.

*Keep the key out of reach of children and away from the freezer.*



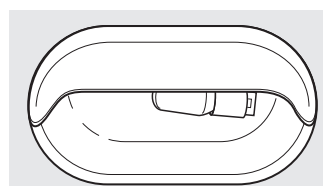
**Freezer Shelves** *(on some models)*

The spacers (on some models) are used to secure the shelves during shipping. Remove and discard the spacers.

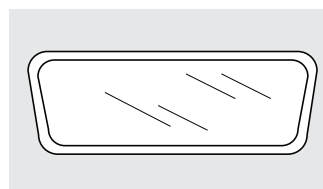


**Slide-Out Basket** *(on some models)*

A slide-out basket provides separate storage space for items that are difficult to store on shelves. It is located at the bottom of the freezer. To remove this basket, pull out and lift up.



Or



**Interior Light**

The interior light comes on when the freezer door is opened. To replace the bulb, set the temperature control to **OFF** and unplug the electrical cord. Replace the bulb by unscrewing it from the fixture. Replace with the same size and wattage.

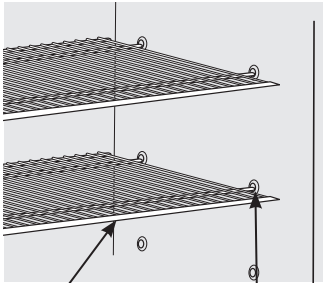
To replace LED bulbs use a flat head screwdriver to remove the cover. Remove light from connector and replace it with a new one. Set light back in place and reinstall cover.

If new LED bulbs are needed, call GE Parts and Accessories at 1.800.626.2002 or visit [GEApplianceParts.com](http://GEApplianceParts.com). In Canada, call 1.800.661.1616 or go to [GEAppliances.ca](http://GEAppliances.ca).

**CAUTION** Light bulbs may be hot. Burned out bulbs may break when being replaced.

## About the operation of your freezer.

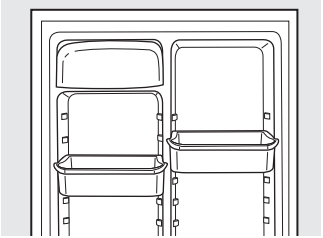
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Wire Shelf Placement Holes

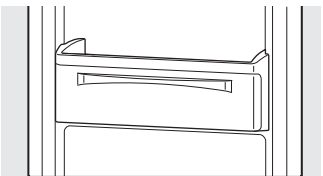
### **Adjustable Shelves**

The adjustable shelves can be moved to different levels within the freezer. To move the shelf, grasp the shelf and push to either the right or the left to disengage the ends of the shelf from placement holes in the freezer. Tilt the shelf to release the other side. To install the shelf, reverse these directions.



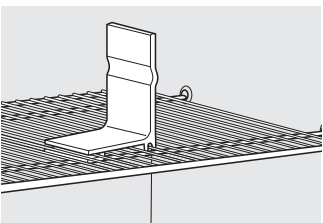
### **Adjustable Door Bins** *(on some models)*

The adjustable door bins provide flexible storage space. The number of bins varies by model.



### **Soft Freeze Zone** *(on some models)*

The Soft Freeze Zone is specifically for foods such as ice cream. It is designed to maintain a higher temperature than the rest of the freezer.



### **Wire Shelf Bookend** *(on some models)*

Use these handy bookends to keep various boxed items stored neatly in your freezer. To adjust the location, simply unsnap the bookend from the wire shelf and snap into the next desired location.



In most climates, defrosting will be necessary only about twice a year.

*To have your freezer operate most efficiently, do not permit more than 1/2" (13 mm) of frost to accumulate on the shelves.*

To remove frost, scrape with a plastic or wood spatula or scraper.

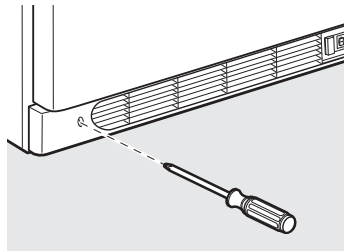
**Do not use an ice pick or sharp-edged instrument** as it may damage or scratch the freezer.

**Do not use any electrical device in defrosting your freezer.**

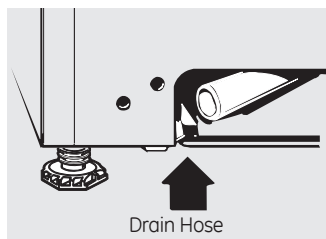
## For Complete Defrosting

- 1 Turn the temperature control to **OFF** and unplug the freezer.
- 2 Remove all food and place it in corrugated boxes, insulated bags, picnic coolers, etc. Use towels and newspapers for insulation as needed.
- 3 With the door open, use pans of hot water to speed loosening of frost. Remove large pieces before they melt. On models without a defrost drain, place towels or newspapers on the freezer bottom to catch the frost. The frost will loosen and fall. Remove towels and/or newspapers.
- 4 Some Upright models have a hose adapter and a drain hose behind the base grille which carry the defrost water out from the freezer. Remove the base grille; then remove the drain plug and let the defrost water drain into a pan.
- 5 Sponge excess water from the bottom of the freezer as it collects to prevent overflowing.
- 6 After defrosting, clean the inside of the freezer (see *Care and Cleaning*).
- 7 Be sure to replace the drain plug and return the drain tube to its position. Replace the base grille.
- 8 Plug in the freezer. Return the temperature control to its previous position and return food to the freezer.

**⚠ WARNING** Freezer must be unplugged to avoid electrical hazard from power source when defrosting unit.



**To remove the base grille** (on some models), remove the two Phillips-head screws and pull the grille away from the freezer.



# Care and cleaning of the freezer.

## Cleaning Your Freezer

■ **Outside.** Protect the paint finish. The finish on the outside of the freezer is a high quality, baked-on paint finish. With proper care, it will stay new-looking and rust-free for years. Apply a coat of appliance polish wax when the freezer is new and then at least twice a year. Appliance polish wax also works well to remove tape residue from freezer surfaces.

**Keep the finish clean.** Wipe with a clean cloth lightly dampened with appliance polish wax or mild liquid dishwashing detergent. Dry and polish with a clean, soft cloth. Do not wipe the freezer with a soiled dishwashing cloth or wet towel. Do not use scouring pads, powdered cleaners, bleach, or cleaners containing bleach.

**NOTICE:** Care should be taken in moving the freezer away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

■ **Inside.** Clean the inside of your freezer at least once a year. We recommend that the freezer be unplugged before cleaning. If this is not practical, wring excess moisture out of sponge or cloth when cleaning in the vicinity of switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon of baking soda to a quart of water. Rinse thoroughly with water and wipe dry. Do not use cleaning powders or other abrasive cleaners. DO NOT wash removable parts in a dishwasher.

An open box of baking soda in the freezer will absorb stale freezer odors. Change the box every three months.

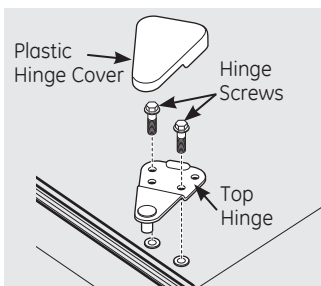
**CAUTION** Damp objects stick to cold metal surfaces. DO NOT touch interior metal surfaces with wet or damp hands.

Some upright freezers are frost-free and defrost automatically, but should be cleaned occasionally.

## No Defrosting (on No-Frost models)

You never have to defrost your new No-Frost freezer. It has been pre-set at the factory to defrost itself automatically.

During defrosting, a slight noise may be noticed if the door is opened while the freezer is in the automatic defrosting cycle.



(on some models)

## To Remove the Freezer Door (on Non-Electronic Control models)

- 1 Remove the plastic hinge cover by either lifting it off or folding it back (depending on model).
- 2 Remove the screws holding the hinge to the top of the cabinet using a screwdriver, 5/16" socket driver or wrench (depending on model).
- 3 Remove the top hinge from the cabinet and lift the door up and off the lower hinge pin. Set the door aside.

- 4 Remove the two screws from the bottom hinge.

To replace the doors, reverse the order of the above instructions.

**NOTICE:** It is very important that all hinge screws are securely tightened to ensure a secure assembly and prevent hinge slippage.

## To Remove the Freezer Door (on Electronic Control models)

The hinge screws are tamperproof. Please have an authorized service technician remove the door.

## In Case of Extended Power Failure

- Keep freezer door closed. Your freezer will keep food frozen for 24 hours provided warm air is not admitted.
- If freezer is out of operation for 24 hours or more, add dry ice. Leave ice in large pieces. Add more ice as required.

### CAUTION

*Handling of dry ice can cause freezing of the hands—gloves or other protection is recommended.*

- If dry ice is not available, move food to a frozen food locker temporarily—until power is restored.

## Preparing to Move

Disconnect the power cord plug from the wall outlet. Remove foods, defrost (on Manual Defrost models) and clean the freezer.

Secure all loose items such as grille and shelves by taping them securely in place to prevent damage.

Be sure freezer stays in upright position during actual moving and during transportation. The freezer must be secured during transportation to prevent movement. Protect outside of freezer with blanket.

## Preparing for Vacation

To maintain freezer in operation during vacations, be sure your house power is not turned off. For sure protection of freezer contents, you may want to ask a neighbor to check the power supply and freezer operation every 48 hours.

For extended vacations or absences, you may prefer to move your frozen foods to a storage locker temporarily. If your freezer is to be left empty, disconnect power cord plug from wall outlet. To prevent formation of odors, place open box of baking soda in freezer and leave freezer door open.

When the freezer is not operating, it can be left in an unheated house or room without damage to cabinet or mechanism.



- The freezer should be located in the coolest area of the room, away from heat-producing appliances or heating ducts, and out of direct sunlight.
- Let hot foods cool to room temperature before placing in the freezer. Overloading the freezer forces the compressor to run longer. Foods that freeze too slowly may lose quality or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the freezer. This cuts down on frost buildup inside the freezer.
- Freezer shelves should not be lined with aluminum foil, wax paper or paper towels. Liners interfere with cold air circulation, making the freezer less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

# Preparing to install the freezer.

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Read these instructions completely and carefully.



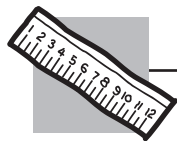
## Freezer Location

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Your freezer should be conveniently located for day-to-day use in a dry, well-ventilated room.

Be sure to install your freezer on a floor strong enough to support it when it is fully loaded.

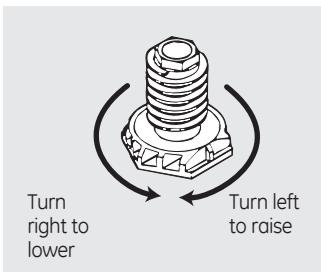
Do not install the freezer where the temperature will go below 0°F or above 110°F, because it will not maintain proper temperatures.



## Clearances

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On all models, allow 3" (76 mm) on top, back and sides for proper air circulation.

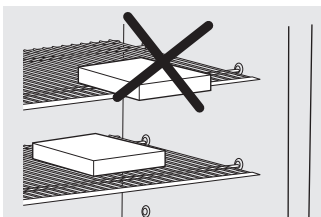


## Adjustable Legs

Legs at the front corners of the freezer should be set so the freezer is firmly positioned on the floor, and the front is raised just enough so the door closes easily when opened about halfway.

## Level Freezer

Use a carpenter's level to level the freezer from back to front. Adjust the plastic leveling feet in front 1/2 bubble higher so the door closes easily when left open.



## Unit Loading

**NOTICE:** To allow the door to close and seal properly, **DO NOT** let food packages extend past the front of the shelves.

## Normal operating characteristics.



These things are normal and do not indicate a need for service.

- A warm cabinet exterior as the refrigeration system transfers heat from the inside to the outside through the exterior cabinet walls.
- The sound of the high-efficiency compressor motor.
- On No-Frost models, the sound of water dripping as it melts from the evaporator and escapes to the drain pan during defrost cycle.
- On No-Frost models, the sound of the fan circulating air within the interior of the cabinet providing a consistent temperature throughout.

## Before you call for service...



**Troubleshooting Tips**  
Save time and money! Review the charts on the following pages first and you may not need to call for service.

<b>Problem</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Freezer does not operate or Power-On Light is not on</b>	<b>Temperature control in OFF position.</b>	Move the control to a temperature setting.
	<b>Freezer is unplugged.</b>	Push the plug completely into the outlet.
	<b>The fuse is blown/circuit breaker is tripped.</b>	Replace fuse or reset the breaker.
<b>Freezer starts/stops too frequently</b>	<b>Door left open.</b>	Check to see if package is holding door open.
	<b>Too frequent or too long door openings.</b>	Open the door less often.
	<b>Temperature control set too cold.</b>	See <i>About the operation of your freezer.</i>
<b>Freezer operates too long</b>	<b>Door left open.</b>	Check to see if package is holding door open.
	<b>Too frequent or too long door openings.</b>	Open the door less often.
	<b>Temperature control set too cold.</b>	See <i>About the operation of your freezer.</i>
	<b>Inadequate air circulation space around cabinet.</b>	See <i>Preparing to install the freezer.</i>
	<b>Room or outside weather is hot.</b>	It's normal for the freezer to work harder under these conditions.
	<b>Freezer has been disconnected recently for a period of time.</b>	It takes 4 hours for the freezer to cool down completely.
<b>Noisy operation or cabinet vibrates</b>	<b>Large amounts of warm or hot food have been stored recently.</b>	Warm food will cause the freezer to run more until the desired temperature is reached
	<b>Floor may be weak, causing freezer to vibrate when compressor is on.</b>	Check to make sure freezer is located on solid floor and adjust leveling legs as needed.
	<b>Cabinet is not positioned solidly on floor.</b>	Adjust legs. See <i>Preparing to install the freezer.</i> Or use shims for uneven floor.
	<b>Freezer is touching the wall.</b>	Level freezer or move slightly. See <i>Level Freezers.</i>

## Before you call for service...



*Troubleshooting Tips*  
Save time and money! Review the charts on the following pages first and you may not need to call for service.

<b>Problem</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Freezer temperature too warm</b>	Door left open.	Check to see if package is holding door open.
	Too frequent or too long door openings.	Open the door less often.
	Temperature control is set too warm.	Turn control to a colder setting. Allow several hours for the temperature to stabilize.
	Large amounts of water or hot food may have been stored recently.	Wait until the freezer has had a chance to reach its selected temperature.
	Freezer has been disconnected recently.	Freezer requires 4 hours to cool down completely.
<b>Foods defrosting</b>	Temperature control in <i>OFF</i> position.	Move the control to a temperature setting.
	Freezer is unplugged.	Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	Replace fuse or reset the breaker.
	Door left open.	Check to see if package is holding door open.
	Too frequent or too long door openings.	Open the door less often.
<b>Freezer temperature too cold</b>	Temperature control set too cold.	See <i>About the operation of your freezer.</i>
<b>Moisture forms on outside of cabinet</b>	Not unusual during periods of high humidity.	Wipe surface dry.
	Door may not be seating properly, causing cold air from inside the freezer to meet warm moist air from the outside.	See <i>Preparing to install the freezer.</i>
<b>Interior light does not work (on some models)</b>	No power at outlet.	Replace fuse or reset the breaker.
	Freezer is unplugged.	Push the plug completely into the outlet.
	Light bulb burned out.	Replace bulb.
<b>Door won't fully close by itself</b>	Legs need adjusting.	See <i>Preparing to install the freezer.</i>
	Package holding door open.	Move package to a different location.
<b>Slow starting time after being off</b>	Built-in overload protection.	This is normal after being off.
<b>Excessive frost buildup</b>	Door left open.	Check to see if package is holding door open.
	Too frequent or too long door openings.	Open the door less often.
	Not unusual during periods of high humidity.	Wipe surface dry.
<b>Freezer external surface temperature is warm</b>	The external freezer walls can be as much as 30°F warmer than room temperature.	This is normal while the compressor works to transfer heat from inside the freezer cabinet.
<b>Louder sound levels whenever freezer is on</b>	Modern freezers have increased storage capacity and more stable temperatures. They require a high-efficiency compressor.	This is normal. When the surrounding noise level is low, you might hear the compressor running while it cools the interior.
<b>Higher sound levels when compressor comes on</b>	Freezer operates at higher pressures during the start of the <i>ON</i> cycle.	This is normal. Sound will level off or disappear as freezer continues to run.
<b>Popping or cracking sound when compressor comes on</b>	Metal parts undergo expansion and contraction, as in hot water pipes.	This is normal. Sound will level off or disappear as freezer continues to run.

## Before you call for service...



### Troubleshooting Tips

Save time and money! Review the charts on the following pages first and you may not need to call for service.

<b>Problem</b>	<b>Possible Causes</b>	<b>What To Do</b>
<b>Bubbling or gurgling sound, like boiling water</b>	Refrigerant (used to cool freezer) is circulating throughout the system.	This is normal.
<b>Moisture forms on inside freezer walls</b>	Weather is hot and humid, which increases internal rate of frost buildup.	This is normal.
	Door may not be seating properly.	See <i>Preparing to install the freezer</i> .
	Door is kept open too long, or is opened too frequently.	Open the door less often.
<b>Odors in freezer</b>	Interior needs to be cleaned.	Clean interior with sponge, warm water and baking soda.
	Foods with strong odors are in the freezer.	Cover the food tightly.



# Freezer Warranty.



**For US Customers,** all warranty service provided by our Factory Service Centers, or an authorized Customer Care<sup>®</sup> technician. To schedule service, on-line, 24 hours a day, visit us at [GEAppliances.com](http://GEAppliances.com), or call 800.GE.CARES (800.432.2737). Please have serial number and model number available when calling for service.

**In Canada,** call 800.561.3344.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

For the Period of:	GE Will Replace
<b>One Year</b> From the date of the original purchase	<b>Any part</b> of the freezer which fails due to a defect in materials or workmanship. During the <b>limited one-year warranty</b> , GE will also provide, <b>free of charge</b> , all labor and related service to replace the defective part.

## What GE Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Damage caused after delivery.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.

**EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.**

**For US Customers:** This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor US: General Electric Company. Louisville, KY 40225**

**For Customers in Canada:** This warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. In-home warrant service will be provided in areas where it is available and deemed reasonable by Mabe to provide.

**Warrantor Canada: MC Commercial, Burlington, Ontario, L7R 5B6**



# Consumer Support.

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## GE Appliances Website

**GEAppliances.com**

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts or even schedule service on-line. **In Canada: [www.GEAppliances.ca](http://www.GEAppliances.ca)**



## Schedule Service

**GEAppliances.com**

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours. **In Canada, call 1.800.561.3344**



## Real Life Design Studio

**GEAppliances.com**

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).

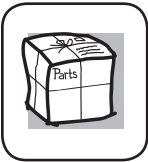
**In Canada, contact:** Director, Consumer Relations, Mabe Canada Inc.  
Suite 310, 1 Factory Lane  
Moncton, NB E1C 9M3



## Extended Warranties

**GEAppliances.com**

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires. **In Canada, call 1.888.261.2133**



## Parts and Accessories

**GEApplianceParts.com**

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**

**In Canada: [www.GEAppliances.ca](http://www.GEAppliances.ca), or call 1.800.661.1616**



## Contact Us

**GEAppliances.com**

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to:

General Manager, Customer Relations  
GE Appliances, Appliance Park  
Louisville, KY 40225

**In Canada, [www.GEAppliances.ca](http://www.GEAppliances.ca), or write to:** Director, Consumer Relations, Mabe Canada Inc.  
Suite 310, 1 Factory Lane  
Moncton, NB E1C 9M3



## Register Your Appliance

**GEAppliances.com**

**Register your new appliance on-line—at your convenience!** Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.

**In Canada: [www.GEAppliances.ca](http://www.GEAppliances.ca)**