## **Owner's Manual**



## SMART CONTROL 🛜

## SMART GARAGE DOOR OPENER For Residential Use Only MODEL 139.54931





Read and follow all safety rules and operating instructions before first use of this product.

Fasten the manual near the garage door after installation.

Periodic checks of the opener are required to ensure safe operation.

DO NOT install on a one-piece door if using devices or features providing unattended close. Unattended devices and features are to be used ONLY with sectional doors. See page 3.

Write down the Craftsman® serial number located on the garage door opener:



Sears Brands Management Corporation, Hoffman Estates, IL 60179 U.S.A www.craftsman.com

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## INTRODUCTION

## Safety Symbol Review and Signal Word Review

This garage door opener has been designed and tested to offer safe service provided it is installed, operated, maintained and tested in strict accordance with the instructions and warnings contained in this manual.



When you see these Safety Symbols and Signal Words on the following pages, they will alert you to the possibility of *serious injury or death* if you do not comply with the warnings that accompany them. The hazard may come from something mechanical or from electric shock. Read the warnings carefully.

When you see this Signal Word on the following pages, it will alert you to the possibility of damage to your garage door and/or the garage door opener if you do not comply with the cautionary statements that accompany it. Read them carefully.

## Unattended Operation

The Timer-to-Close (TTC) feature, the Craftsman Garage Door app, and Smart Garage Door and Gate Monitor are examples of unattended close and are to be used ONLY with sectional doors. Any device or feature that allows the door to close without being in the line of sight of the door is considered unattended close. The Timer-to-Close (TTC) feature, the Smartphone Control, and any other Smart Control devices are to be used ONLY with sectional doors.

## Preparing your garage door

Before you begin:

- 1. Disable locks and remove any ropes connected to the garage door.
- 2. Lift the door halfway up. Release the door. If balanced, it should stay in place, supported entirely by its springs.
- 3. Raise and lower the door to check for binding or sticking. If your door binds, sticks, or is out of balance, call a trained door systems technician.
- 4. Check the seal on the bottom of the door. Any gap between the floor and the bottom of the door must not exceed 1/4 inch (6 mm). Otherwise, the safety reversal system may not work properly.
- 5. The opener should be installed above the center of the door. If there is a torsion spring or center bearing plate in the way of the header bracket, it may be installed within 4 feet (1.2 m) to the left or right of the door center. See page 14.

# Sectional Door

One-Piece Door

## A WARNING

To prevent possible SERIOUS INJURY or DEATH:

- ALWAYS call a trained door systems technician if garage door binds, sticks, or is out of balance. An unbalanced garage door may NOT reverse when required.
- NEVER try to loosen, move or adjust garage door, door springs, cables, pulleys, brackets or their hardware, ALL of which are under EXTREME tension.
- Disable ALL locks and remove ALL ropes connected to garage door BEFORE installation and operating garage door opener to avoid entanglement.
- DO NOT install on a one-piece door if using devices or features providing unattended close. Unattended devices and features are to be used ONLY with sectional doors.

## CAUTION

To prevent damage to garage door and opener:

- ALWAYS disable locks BEFORE installing and operating the opener.
- ONLY operate garage door opener at 120 V, 60 Hz to avoid malfunction and damage.

## Test the Wi-Fi<sup>®</sup> Signal Strength in your garage

You will need a router with Wi-Fi and a smartphone or other mobile device. Make sure your mobile device is connected to your Wi-Fi network. Hold your mobile device in the place where your garage door opener will be installed and check the Wi-Fi signal strength.



Wi-Fi signal is strong. You're all set!

Install your new garage door opener.



Wi-Fi signal is weak.

Check Signal Strength. If you see:

The garage door opener will likely connect to your Wi-Fi network. If not, try one of the options below.

## No Wi-Fi signal.

Try one of the following:

- . Move your router closer to the garage door opener to minimize interference from walls and other objects
- Buy a Wi-Fi range extender • Buy a Craftsman Garage Door Opener Connectivity Hub (041A7665) see page 46

Visit smartgdo.craftsman.com for more details

See Smartphone Control page 34 to connect your garage door opener to your Wi-Fi network. Do NOT connect prior to installation.

Wi-Fi® is a registered trademark of Wi-Fi Alliance

## Tools needed

During assembly, installation and adjustment of the opener, instructions will call for hand tools as illustrated below.



## Planning

Identify the type and height of your garage door. Survey your garage area to see if any of the conditions below apply to your installation. Additional materials may be required. You may find it helpful to refer back to this page and the accompanying illustrations as you proceed with the installation of your opener. Depending on your requirements, there are several installation steps which may call for materials or hardware not included in the carton.

- Installation Step 1 Look at the wall or ceiling above the garage door. The header bracket must be securely fastened to structural supports.
- Installation Step 5 Do you have a finished ceiling in your garage? If so, a support bracket and additional fastening hardware may be required.
- Installation Step 12 Depending upon garage construction, extension brackets or wood blocks may be needed to install sensors.
- Installation Step 12 Alternate floor mounting of the safety reversing sensor will require hardware not provided.

- Do you have an access door in addition to the garage door? If not, Model 139.53702 Emergency Key Release is required. See Accessories page.
- Look at the garage door where it meets the floor. Any gap between the floor and the bottom of the door must not exceed 1/4" (6 mm). Otherwise, the safety reversal system may not work properly. See Adjustment Step 2. Floor or door should be repaired.

## SECTIONAL DOOR INSTALLATION

- Do you have a steel, aluminum, fiberglass or glass panel door? If so, horizontal and vertical reinforcement is required (Installation Step 8).
- The opener should be installed above the center of the door. If there is a torsion spring or center bearing plate in the way of the header bracket, it may be installed within 4 feet (1.22 m) to the left or right of the door center. See Installation Steps 1 and 8.
- If your door is more than 7 feet (2.13 m) high, see rail extension kits listed on Accessories page.



## Planning (Continued) ONE-PIECE DOOR INSTALLATIONS

- Generally, a one-piece door does not require reinforcement. If your door is lightweight, refer to the information relating to sectional doors in Installation Step 8.
- Depending on your door's construction, you may need additional mounting hardware for the door bracket (Step 8).

## A WARNING

Without a properly working safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a closing garage door.

- The gap between the bottom of the garage door and the floor MUST NOT exceed 1/4" (6 mm). Otherwise, the safety reversal system may NOT work properly.
- The floor or the garage door MUST be repaired to eliminate the gap.



## **Carton Inventory**

Your garage door opener is packaged in one carton which contains the motor unit and all parts illustrated below. Accessories will depend on the model purchased. If anything is missing, carefully check the packing material. Hardware for assembly and installation is shown on the next page. Save the carton and packing material until installation and adjustment is complete.



## Hardware Inventory

Separate all hardware and group as shown below for the assembly and installation procedures.





## Assemble the Rail and Install the Trolley

## To avoid installation difficulties, do not run the garage door opener until instructed to do so.

The front rail has a cut out "window" at the door end. The front rail has a rail tab. This tab MUST be on the top of the rail when assembled.

- 1. Remove the straight door arm and hanging bracket packaged inside the front rail and set aside for Installation Step 5 and 9. *NOTE:* To prevent INJURY while unpacking the rail carefully remove the straight door arm stored within the rail section.
- 2. Align the rail sections on a flat surface as shown and slide the tapered ends into the larger ones. Tabs along the side will lock into place.
- Place the motor unit on packing material to protect the cover, and rest the back end of the rail on top. For convenience, put a support under the front end of the rail.
- 4. As a temporary stop, insert a screwdriver into the hole 10" (25 cm) from the front end of the rail, as shown.
- 5. Check to be sure there are 4 plastic wear pads inside the inner trolley. If they became loose during shipping, check all packing material. Snap them back into position as shown.
- 6. Slide the trolley assembly along the rail from the back end to the screwdriver.
- 7. Slide the rail onto the "U" bracket, until it reaches all the stops on the top and sides of the "U" bracket.

## CAUTION

To prevent INJURY from pinching, keep hands and fingers away from the joints while assembling the rail.



#### ASSEMBLY STEP 2 Fasten the Rail to the Motor Unit

## Insert a 1/4"-20x1-3/4" bolt into the cover protection bolt hole on the back end of the rail as shown. Tighten securely with a

- 1/4"-20 lock nut. DO NOT overtighten.
- 2. Remove the bolts from the top of the motor unit.
- 3. Use the carton to support the front end of the rail.
- 4. Place the "U" bracket, flat side down onto the motor unit and align the bracket holes with the bolt holes.
- Fasten the "U" bracket with the previously removed bolts; DO NOT use any power tools. The use of power tools may permanently damage the garage door opener.



## CAUTION

To avoid SERIOUS damage to garage door opener, use ONLY those bolts/fasteners mounted in the top of the opener.



## Install the Idler Pulley

- 1. Lay the belt beside the rail, as shown. Grasp the end with the hooked trolley connector and pass approximately 12" (30 cm) of belt through the window. Keep the ribbed side toward the rail, and allow it to hang until Assembly Step 4.
- 2. Remove the tape from the idler pulley. The inside center should be pre-greased. If dry, regrease to ensure proper operation.
- 3. Place the idler pulley into the window as shown.
- 4. Insert the idler bolt from the top through the rail and pulley. Tighten with a 3/8" lock washer and nut underneath the rail until the lock washer is compressed.
- 5. Rotate the pulley to be sure it spins freely.
- 6. Locate the rail tab. The rail tab is between the idler bolt and the trolley in the front rail section. Use a flathead screwdriver and lift the rail tab until the tab is vertical  $(90^{\circ})$ .





## Install the Belt

- 1. Pull the belt around the idler pulley and toward the trolley. The ribbed side must contact the pulley.
- 2. Hook the trolley connector into the retaining slot on the trolley as shown (Figure 1).
- 3. With the trolley against the screwdriver, dispense the remainder of the belt along the rail length toward the motor unit and around the sprocket (Figure 2). The sprocket teeth must engage the belt.
- 4. Check to make sure the belt is not twisted. Connect the trolley threaded shaft with the master link (Figure 3).
  - Push pins of master link bar through holes in end of belt and trolley threaded shaft.
  - Push master link cap over pins and past pin notches.
  - Slide clip-on spring over cap and onto pin notches until both pins are securely locked in place.
- 5. Remove the spring trolley nut from the threaded shaft.
- 6. Insert the trolley threaded shaft through the hole in the trolley.





## ASSEMBLY STEP 5

## Tighten the Belt

- 1. By hand, thread the spring trolley nut on the threaded shaft until it is finger tight against the trolley. Do not use any tools. Remove the screwdriver.
- 2. Insert a flathead screwdriver tip into one of the nut ring slots and brace it firmly against the trolley.
- 3. Tighten the spring trolley nut with an adjustable wrench or a 7/16" open end wrench about a quarter turn until the spring releases and snaps the nut ring against the trolley. This sets the spring to optimum belt tension.



## Install the Sprocket Cover

1. Position the sprocket cover over the sprocket as shown and fasten to the mounting plate with 8x3/8" hex screws provided.

You have now finished assembling your garage door opener. Please read the following warnings before proceeding to the installation section.

HARDWARE SHOWN ACTUAL SIZE	
Shamaa	
Hex Screw #8x3/8" (Packed with the	
sprocket cover)	

## **A** WARNING

To avoid possible SERIOUS INJURY to finger from moving garage door opener:

- ALWAYS keep hand clear of sprocket while operating opener.
- Securely attach sprocket cover BEFORE operating.



## INSTALLATION

## IMPORTANT INSTALLATION INSTRUCTIONS

## A WARNING

## To reduce the risk of SEVERE INJURY or DEATH:

- 1. READ AND FOLLOW ALL INSTALLATION WARNINGS AND INSTRUCTIONS.
- 2. Install garage door opener ONLY on properly balanced and lubricated garage door. An improperly balanced door may NOT reverse when required and could result in SEVERE INJURY or DEATH.
- 3. ALL repairs to cables, spring assemblies and other hardware MUST be made by a trained door systems technician BEFORE 11. Place manual release/safety reverse test label in plain view on installing opener.
- 4. Disable ALL locks and remove ALL ropes connected to garage door BEFORE installing opener to avoid entanglement.
- 5. Install garage door opener 7 feet (2.13 m) or more above floor.
- 6. Mount the emergency release within reach, but at least 6 feet (1.83 m) above the floor and avoiding contact with vehicles to avoid accidental release.
- 7. NEVER connect garage door opener to power source until instructed to do so.
- 8. NEVER wear watches, rings or loose clothing while installing or servicing opener. They could be caught in garage door or opener mechanisms.

- 9. Install wall-mounted garage door control:
  - within sight of the garage door.
  - · out of reach of children at minimum height of 5 feet (1.5 m).
  - away from ALL moving parts of the door.
- 10. Place entrapment warning label on wall next to garage door control.
- inside of garage door.
- 12. Upon completion of installation, test safety reversal system. Door MUST reverse on contact with a 1-1/2" (3.8 cm) high object (or a 2x4 laid flat) on the floor.
- 13. To avoid SERIOUS PERSONAL INJURY or DEATH from electrocution, disconnect ALL electric and battery power BEFORE performing ANY service or maintenance.
- 14. DO NOT install on a one-piece door if using devices or features providing unattended close. Unattended devices and features are to be used ONLY with sectional doors.

#### **INSTALLATION STEP 1** Determine the Header Bracket Location

## **A** WARNING

- To prevent possible SERIOUS INJURY or DEATH:
- Header bracket MUST be RIGIDLY fastened to structural support on header wall or ceiling, otherwise garage door might NOT reverse when required. DO NOT install header bracket over drywall.
- Concrete anchors MUST be used if mounting header bracket or 2x4 into masonry.
- NEVER try to loosen, move or adjust garage door, springs, cables, pulleys, brackets, or their hardware, ALL of which are under EXTREME tension.
- ALWAYS call a trained door systems technician if garage door binds, sticks, or is out of balance. An unbalanced garage door might NOT reverse when required.

Installation procedures vary according to garage door types. Follow the instructions which apply to your door.

- 1. Close the door and mark the inside vertical centerline of the garage door.
- 2. Extend the line onto the header wall above the door. You can fasten the header bracket within 4 feet (1.22 m) of the left or right of the door center only if a torsion spring or center bearing plate is in the way; or you can attach it to the ceiling (see page 15) when clearance is minimal. (It may be mounted on the wall upside down if necessary, to gain approximately 1/2" (1 cm). If you need to install the header bracket on a 2x4 (on wall or ceiling), use lag screws (not provided) to securely fasten the 2x4 to structural supports as shown here and on page 15.
- Open your door to the highest point of travel as shown. Draw an intersecting horizontal line on the header wall above the high point :
  - 2" (5 cm) above the high point for sectional door and onepiece door with track.
  - 8" (20 cm) above the high point for one-piece door without track.

This height will provide travel clearance for the top edge of the door. **NOTE:** If the total number of inches exceeds the height available in your garage, use the maximum height possible, or refer to page 15 for ceiling installation.



## Install the Header Bracket

You can attach the header bracket either to the wall above the garage door, or to the ceiling. Follow the instructions which will work best for your particular requirements. **Do not install the header bracket over drywall. If installing into masonry, use concrete anchors (not provided).** 

#### WALL HEADER BRACKET INSTALLATION

- 1. Center the bracket on the vertical centerline with the bottom edge of the bracket on the horizontal line as shown (with the arrow pointing toward the ceiling).
- 2. Mark the vertical set of bracket holes. Drill 3/16" pilot holes and fasten the bracket securely to a structural support with the hardware provided.



## **CEILING HEADER BRACKET INSTALLATION**

- 1. Extend the vertical centerline onto the ceiling as shown.
- 2. Center the bracket on the vertical mark, no more than 6" (15 cm) from the wall. Make sure the arrow is pointing away from the wall. The bracket can be mounted flush against the ceiling when clearance is minimal.
- 3. Mark the side holes. Drill 3/16" pilot holes and fasten bracket securely to a structural support with the hardware provided.



## Attach the Rail to the Header Bracket

- Position the opener on the garage floor below the header bracket. Use packing material as a protective base.
   **NOTE:** If the door spring is in the way, you will need help. Have someone hold the opener securely on a temporary support to allow the rail to clear the spring.
- 2. Position the rail bracket against the header bracket.
- 3. Align the bracket holes and join with a clevis pin as shown.
- 4. Insert a ring fastener to secure.





## Position the Opener

Follow instructions which apply to your door type as illustrated.

## SECTIONAL DOOR OR ONE-PIECE DOOR WITH TRACK

A 2x4 laid flat is convenient for setting an ideal door-to-rail distance.

- 1. Raise the opener onto a stepladder. You will need help at this point if the ladder is not tall enough.
- 2. Open the door all the way and place a 2x4 laid flat on the top section beneath the rail (Figure 1).
- 3. If the top section or panel hits the trolley when you raise the door, pull down on the trolley release arm to disconnect inner and outer sections. Slide the outer trolley toward the motor unit. The trolley can remain disconnected until Installation Step 12 is completed.



#### **ONE-PIECE DOOR WITHOUT TRACK**

A 2x4 on its side is convenient for setting an ideal door-to-rail distance.

- 1. Raise the opener onto a stepladder. You will need help at this point if the ladder is not tall enough.
- 2. Open the door all the way and place a 2x4 on its side on the top section of the door beneath the rail (Figure 2).
- 3. The top of the door should be level with the top of the motor unit. Do not position the opener more than 4" (10 cm) above this point.

## CAUTION

To prevent damage to garage door, rest garage door opener rail on 2x4 placed on top section of door.

## Figure 1



Figure 2



## Hang the Opener

Three representative installations are shown. Yours may be different. Hanging brackets should be angled (Figure 1) to provide rigid support. On finished ceilings (Figures 2 and 3), attach a sturdy metal bracket to structural supports before installing the opener. This bracket and fastening hardware are not provided.

- 1. Measure the distance from each side of the motor unit to the structural support.
- 2. Cut both pieces of the hanging bracket to required lengths.
- 3. Drill 3/16" pilot holes in the structural supports.
- 4. Attach one end of each bracket to a support with 5/16"-9x1-5/8" lag screws.
- 5. Fasten the opener to the hanging brackets with 5/16"-18x7/8" hex bolts, lock washers and nuts.
- 6. Check to make sure the rail is centered over the door (or in line with the header bracket if the bracket is not centered above the door).
- 7. Remove the 2x4. Operate the door manually. If the door hits the rail, raise the header bracket.

Lag Screw 5/16"-9x1-5/8

NOTE: DO NOT connect power to opener at this time.

## A WARNING

To avoid possible SERIOUS INJURY from a falling garage door opener, fasten it SECURELY to structural supports of the garage. Concrete anchors MUST be used if installing ANY brackets into masonry.



## Install the Lights

- 1. Press the release tabs on both sides of lens. Gently rotate lens back and downward until the lens hinge is in the fully open position. Do not remove the lens.
- Insert an A19 incandescent (100 watt maximum) or compact fluorescent (26W, 100W equivalent) light bulb into the light socket. The lights will turn ON and remain lit for approximately 4-1/2 minutes when power is connected. Then the lights will turn OFF.
- 3. Reverse the procedure to close the lens.
- 4. If the bulbs burn out prematurely due to vibration, replace with a garage door opener bulb. Use A19, standard neck garage door opener for replacement.

**NOTE:** Do not use halogen, short neck, or specialty light bulbs as these may overheat the end panel or light socket. Do not use LED bulbs as they may reduce the range or performance of your remote control(s).

## CAUTION

To prevent possible OVERHEATING of the end panel or light socket:

- Use ONLY A19 incandescent (100W maximum) or compact fluorescent (26W maximum) light bulbs.
- DO NOT use incandescent bulbs larger than 100W.
- DO NOT use compact fluorescent light bulbs larger than 26W (100W) equivalent.
- DO NOT use halogen bulbs.
- DO NOT use short neck or specialty light bulbs.



## **INSTALLATION STEP 7** Attach the Emergency Release Rope and Handle

- 1. Insert one end of the emergency release rope through the handle. Make sure that "NOTICE" is right side up. Tie a knot at least 1 inch (2.5 cm) from the end of the emergency release rope.
- 2. Insert the other end of the emergency release rope through the hole in the trolley release arm. Mount the emergency release within reach, but at least 6 feet (1.8 m) above floor, avoiding contact with vehicles to prevent accidental release and secure with a knot.

**NOTE:** If it is necessary to cut the emergency release rope, seal the cut end with a match or lighter to prevent unraveling. Ensure the emergency release rope and handle are above the top of all vehicles to avoid entanglement.

## A WARNING

To prevent possible SERIOUS INJURY or DEATH from a falling garage door:

- If possible, use emergency release handle to disengage trolley ONLY when garage door is CLOSED. Weak or broken springs or unbalanced door could result in an open door falling rapidly and/or unexpectedly.
- NEVER use emergency release handle unless garage doorway is clear of persons and obstructions.
- NEVER use handle to pull door open or closed. If rope knot becomes untied, you could fall.



## Fasten the Door Bracket

Follow instructions which apply to your door type as illustrated below or on the following page.

## A horizontal reinforcement brace should be long enough to be secured to two or three vertical supports. A vertical

**reinforcement brace should cover the height of the top panel.** Figure 1 shows one piece of angle iron as the horizontal brace. For the vertical brace, 2 pieces of angle iron are used to create a Ushaped support. The best solution is to check with your garage door manufacturer for an opener installation door reinforcement kit.

**NOTE:** Many door reinforcement kits provide for direct attachment of the clevis pin and door arm. In this case you will not need the door bracket; proceed to Step 9.

## SECTIONAL DOORS

- 1. Center the door bracket on the previously marked vertical centerline used for the header bracket installation. Note correct UP placement, as stamped inside the bracket.
- 2. Position the top edge of the bracket 2"-4" (5-10 cm) below the top edge of the door, OR directly below any structural support across the top of the door.
- 3. Mark, drill holes and install as follows, depending on your door's construction:

#### Metal or light weight doors using a vertical angle iron brace between the door panel support and the door bracket:

- Drill 3/16" fastening holes. Secure the door bracket using the two 1/4"-14x5/8" self-threading screws (Figure 2A).
- Alternately, use two 5/16" bolts, lock washers and nuts (not provided) (Figure 2B).

## Metal, insulated or light weight factory reinforced doors:

• Drill 3/16" fastening holes. Secure the door bracket using the self-threading screws (Figure 3).

#### Wood Doors:

• Use top and bottom or side to side door bracket holes. Drill 5/16" holes through the door and secure bracket with 5/16"x2" carriage bolts, lock washers and nuts (not provided) (Figure 4).

**NOTE:** The 1/4"-14x5/8" self-threading screws are not intended for use on wood doors.



## CAUTION

Fiberglass, aluminum or lightweight steel garage doors **WILL REQUIRE** reinforcement BEFORE installation of door bracket. Contact your door manufacturer for reinforcement kit.







Figure 2A



Figure 3

## Fasten the Door Bracket (Continued) ONE-PIECE DOORS

Please read and comply with the warnings and reinforcement instructions on the previous page. They apply to one-piece doors also.

- Center the door bracket on the top of the door, in line with the header bracket as shown. Mark either the left and right, or the top and bottom holes.
- *Metal Doors:* Drill 3/16" pilot holes and fasten the bracket with the 1/4"-14x5/8" self-threading screws provided.
- *Wood Doors:* Drill 5/16" holes and use 5/16"x2" carriage bolts, lock washers and nuts (not provided) or 5/16"x1-1/2" lag screws (not provided) depending on your installation needs.

**NOTE:** The door bracket may be installed on the top edge of the door if required for your installation. (Refer to the dotted line optional placement drawing.)





## **Connect Door Arm to Trolley**

Follow instructions which apply to your door type as illustrated below and on the following page.

*IMPORTANT:* The groove on the straight door arm MUST face away from the curved door arm (Figure 4).

#### SECTIONAL DOORS ONLY

- Make sure garage door is fully closed. Pull the emergency release handle to disconnect the outer trolley from the inner trolley. Slide the outer trolley back (away from the pulley) about 8" (20 cm) as shown in Figures 1, 2 and 3.
- Fasten straight door arm section to outer trolley with the 5/16"x1" clevis pin. Secure the connection with a ring fastener (Figure 1).
- 3. Fasten curved section to the door bracket in the same way, using the 5/16"x1-1/4" clevis pin.
- 4. Bring arm sections together. Find two pairs of holes that line up and join sections. Select holes as far apart as possible to increase door arm rigidity (Figure 2).

#### Hole alignment alternative (Figure 3):

- If holes in curved arm are above holes in straight arm, disconnect straight arm. Cut about 6" (15 cm) from the solid end. Reconnect to trolley with cut end down as shown.
- Bring arm sections together.
- Find two pairs of holes that line up and join with bolts, lock washers and nuts.

Pull the emergency release handle toward the opener at a 45° angle so that the trolley release arm is horizontal. Trolley will re-engage automatically when opener is operated during the adjustments.





## *Connect Door Arm to Trolley (Continued)* ALL ONE-PIECE DOORS

*IMPORTANT:* The groove on the straight door arm MUST face away from the curved door arm (Figure 5).

- 1. Close the door. Disconnect the trolley by pulling the emergency release handle.
- 2. Fasten the straight door arm and the curved door arm together to the longest possible length (with a 2 or 3 hole overlap).
- 3. Attach the straight door arm to the door bracket using the 5/16"x1-1/4" clevis pin. Secure with the ring fastener.
- 4. Attach the curved door arm to the trolley using the 5/16"x1" clevis pin. Secure with the ring fastener.
- 5. Pull the emergency release handle toward the garage door opener until the trolley release arm is horizontal.













## **INSTALLATION STEP 10**

## Attach the Warning Labels

- 1. Attach the entrapment warning label on the wall near the door control with tacks or staples.
- 2. Attach the manual release/safety reverse test label in a visible location on the inside of the garage door.



## Install the Door Control

## INTRODUCTION

**NOTE:** Older Craftsman door controls and third party products are not compatible.

Your garage door opener is compatible with up to 2 Smart Garage Door Opener door controls.

Install the door control within sight of the door at a minimum height of 5 feet (1.5 m) where small children cannot reach, and away from the moving parts of the door.

**NOTE:** For gang box installations it is not necessary to drill holes or install the drywall anchors. Use the existing holes in the gang box.

## WIRE THE DOOR CONTROL (FIGURE 1)

- 1. Strip 7/16 inch (11 mm) of insulation from one end of the wire and separate the wires.
- Connect one wire to each of the two screws on the back of the door control. The wires can be connected to either screw.
  Pre-wired installations: Choose any two wires to connect, but make note of which wires are used so that the correct wires are connected to the garage door opener in a later step.

## **MOUNT THE DOOR CONTROL (FIGURE 2)**

- 1. Mark the location of the bottom mounting hole and drill a 5/32 inch (4 mm) hole.
- 2. Install the bottom screw, allowing 1/8 inch (3 mm) to protrude from the wall.
- 3. Position the bottom hole of the door control over the screw and slide down into place.
- 4. Lift the push bar and mark the top hole.
- 5. Remove the door control from the wall and drill a 5/32 inch (4 mm) hole for the top screw.
- 6. Position the bottom hole of the door control over the screw and slide down into place. Attach the top screw.

## WIRE THE DOOR CONTROL TO THE GARAGE DOOR OPENER (FIGURE 3)

**Pre-wired installations:** When wiring the door control to the garage door opener make sure you use the same wires that are connected to the door control.

- 1. Run the white and red/white wire from the door control to the garage door opener. Attach the wire to the wall and ceiling with the staples (not applicable for gang box or pre-wired installations). Do not pierce the wire with the staple as this may cause a short or an open circuit.
- 2. Strip 7/16 inch (11 mm) of insulation from the other end of the wire near the garage door opener.
- 3. Connect the wire to the red and white terminals on the garage door opener.

## 

To prevent possible SERIOUS INJURY or DEATH from electrocution:

- Be sure power is NOT connected BEFORE installing door control.
- Connect door control ONLY to 12 VOLT low voltage wires.

To prevent possible SERIOUS INJURY or DEATH from a closing garage door:

- Install door control within sight of garage door, out of reach of children at a minimum height of 5 feet (1.5 m), and away from ALL moving parts of door.
- NEVER permit children to operate or play with door control push buttons or remote control transmitters.
- Activate door ONLY when it can be seen clearly, is properly adjusted, and there are no obstructions to door travel.
- ALWAYS keep garage door in sight until completely closed. NEVER permit anyone to cross path of closing garage door.











Install The Protector System®

## IMPORTANT INFORMATION ABOUT THE SAFETY REVERSING SENSORS

# The safety reversing sensors must be connected and aligned correctly before the garage door opener will move in the down direction.

The sending sensor (with an amber LED) transmits an invisible light beam to the receiving sensor (with a green LED). If an obstruction breaks the light beam while the door is closing, the door will stop and reverse to the full open position, and the garage door opener lights will flash 10 times.

**NOTE:** For energy efficiency the garage door opener will enter sleep mode when the door is fully closed. The sleep mode shuts the garage door opener down until activated. The sleep mode is sequenced with the garage door opener light bulb; as the light bulb turns off the sensor LEDs will turn off and whenever the garage door opener lights turn on the sensor LEDs will light. The garage door opener will not go into the sleep mode until the garage door opener has completed 5 cycles upon power up. When installing the safety reversing sensors check the following:

- Sensors are installed inside the garage, one on either side of the door.
- Sensors are facing each other with the lenses aligned and the receiving sensor lens does not receive direct sunlight.
- Sensors are no more than 6 inches (15 cm) above the floor and the light beam is unobstructed.

## 

Be sure power is NOT connected to the garage door opener BEFORE installing the safety reversing sensor.

To prevent SERIOUS INJURY or DEATH from closing garage door:

- Correctly connect and align the safety reversing sensor. This required safety device MUST NOT be disabled.
- Install the safety reversing sensor so beam is NO HIGHER than 6" (15 cm) above garage floor.



#### Facing the door from inside the garage

## Install The Protector System<sup> $\mathcal{B}$ </sup> (Continued) INSTALLING THE BRACKETS

**Be sure power to the opener is disconnected**. Install and align the brackets so the sensors will face each other across the garage door, with the beam no higher than 6" (15 cm) above the floor. They may be installed in one of three ways, as follows.

## Garage door track installation (preferred):

1. Slip the curved arms over the rounded edge of each door track, with the curved arms facing the door. Snap into place against the side of the track. It should lie flush, with the lip hugging the back edge of the track, as shown in Figure 1.

If your door track will not support the bracket securely, wall installation is recommended.

## Wall installation (Figures 2 & 3):

- 1. Place the bracket against the wall with curved arms facing the door. Be sure there is enough clearance for the sensor beam to be unobstructed.
- 2. If additional depth is needed, an extension bracket (see Accessories) or wood blocks can be used.
- Use bracket mounting holes as a template to locate and drill
  3/16" diameter pilot holes on the wall at each side of the door, no higher than 6" (15 cm) above the floor.
- 4. Attach brackets to wall with lag screws (not provided).
- 5. If using extension brackets or wood blocks, adjust right and left assemblies to the same distance out from the mounting surface. Make sure all door hardware obstructions are cleared.

## Floor installation (Figure 4):

- Use wood blocks or extension brackets (see Accessories) to elevate sensor brackets so the lenses will be no higher than 6" (15 cm) above the floor.
- 2. Carefully measure and place right and left assemblies at the same distance out from the wall. Be sure all door hardware obstructions are cleared.
- 3. Fasten to the floor with concrete anchors as shown.





## Install The Protector System<sup>®</sup> (Continued) MOUNTING AND WIRING THE SAFETY REVERSING SENSORS *Mounting:*

- Slide a 1/4"-20x1/2" carriage bolt head into the slot on each sensor. Use wing nuts to fasten sensors to brackets, with lenses pointing toward each other across the door. Be sure the lens is not obstructed by a bracket extension (Figure 5).
- 2. Finger tighten the wing nuts.

## **Option A - Installation Without Pre-Wiring:**

 Run the bell wire from both sensors to the garage door opener. Attach the wire to the wall and ceiling with the staples (Figure 6).

## **Option B - Pre-Wired Installation:**

If your garage already has wires installed for the safety reversing sensors, follow the instructions below:

- 1. Cut the end of the safety sensor wire, making sure there is enough wire to reach the pre-installed wires from the wall (Figure 7).
- Separate the safety sensor wires and strip 7/16 inch (11 mm) of insulation from each end. Choose two of the pre-installed wires and strip 7/16 inch (11 mm) of insulation from each end. Make sure that you choose the same color pre-installed wires for each sensor (Figure 8).
- Connect the pre-installed wires to the sensor wires with wire nuts making sure the colors correspond for each sensor (Figure 9).

## CONNECT TO GARAGE DOOR OPENER:

 Strip 7/16 inch (11 mm) of insulation from each set of wires. Separate white and white/black wires sufficiently to connect to the opener quick-connect terminals. Twist like colored wires together. Insert wires into quick-connect holes: white to white and white/black to grey (Figure 10). Figure 5













## **Electrical Requirements**

## To avoid installation difficulties, do not run the opener at this time.

To reduce the risk of electric shock, your garage door opener has a grounding type plug with a third grounding pin. This plug will only fit into a grounding type outlet. If the plug doesn't fit into the outlet you have, contact a qualified electrician to install the proper outlet.



## If permanent wiring is required by your local code, refer to the following procedure.

To make a permanent connection through the 7/8 inch hole in the top of the motor unit:

- 1. Remove the motor unit cover screws and set the cover aside.
- 2. Remove the attached 3-prong cord.
- 3. Connect the black (line) wire to the screw on the brass terminal; the white (neutral) wire to the screw on the silver terminal; and the ground wire to the green ground screw. **The opener must be grounded**.
- 4. Reinstall the cover.

## 

To prevent possible SERIOUS INJURY or DEATH from electrocution or fire:

- Be sure power is NOT connected to the opener, and disconnect power to circuit BEFORE removing cover to establish permanent wiring connection.
- Garage door installation and wiring MUST be in compliance with ALL local electrical and building codes.
- NEVER use an extension cord, 2-wire adapter, or change plug in ANY way to make it fit outlet. Be sure the opener is grounded.



## Aligning the Safety Reversing Sensors

## The door will not close if the sensors have not been installed and aligned correctly.

When the light beam is obstructed or misaligned while the door is closing, the door will reverse and the garage door opener lights will flash ten times. If the door is already open, it will not close.

1. Check to make sure the LEDs in both sensors are glowing steadily. The LEDs in both sensors will glow steadily if they are aligned and wired correctly.

The sensors can be aligned by loosening the wing nuts, aligning the sensors, and tightening the wing nuts.



SENDING SENSOR

## IF THE AMBER LED ON THE SENDING SENSOR IS NOT GLOWING:

- 1. Make sure there is power to the garage door opener.
- 2. Make sure the sensor wire is not shorted/broken.
- 3. Make sure the sensor has been wired correctly: white wires to white terminal and white/black wires to grey terminal.

## IF THE GREEN LED ON THE RECEIVING SENSOR IS NOT GLOWING:

- 1. Make sure the sensor wire is not shorted/broken.
- 2. Make sure the sensors are aligned.



## ADJUSTMENT

## Introduction

Your garage door opener is designed with electronic controls to make setup and adjustments easy. The adjustments allow you to program where the door will stop in the open (UP) and close (DOWN) position. The electronic controls sense the amount of force required to open and close the door. The force is adjusted automatically when you program the travel.

**NOTE:** If anything interferes with the door's upward travel it will stop. If anything interferes with the door's downward travel, it will reverse.



## A WARNING

Without a properly installed safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a closing garage door.

- Incorrect adjustment of garage door travel limits will interfere with proper operation of safety reversal system.
- After ANY adjustments are made, the safety reversal system MUST be tested. Door MUST reverse on contact with 1-1/2" (3.8 cm) high object (or 2x4 laid flat) on floor.

## CAUTION

To prevent damage to vehicles, be sure fully open door provides adequate clearance.

#### **ONE-PIECE DOORS ONLY**

When setting the UP travel for a one-piece door ensure that the door does not slant backwards when fully open (UP). If the door is slanted backwards this will cause unnecessary bucking and/or jerking when the door is opening or closing.



#### **PROGRAMMING BUTTONS**

The programming buttons are located on the left side panel of the garage door opener and are used to program the travel.



## ADJUSTMENT STEP 1

- Program the Travel
- Press and hold the Adjustment Button until the UP Button begins to flash and/or a beep is heard.



2. Press and hold the UP Button until the door is in the desired UP position. **NOTE:** The UP and DOWN Buttons can be used to move the door up and down as needed.







A WARNING

Without a properly installed safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a closing garage door.

- Incorrect adjustment of garage door travel limits will interfere with proper operation of safety reversal system.
- After ANY adjustments are made, the safety reversal system MUST be tested. Door MUST reverse on contact with 1-1/2" (3.8 cm) high object (or 2x4 laid flat) on floor.
- 6. Press and release the UP Button. When the door travels to the programmed UP position, the DOWN Button will begin to flash.



7. Press and release the DOWN Button. The door will travel to the programmed DOWN position. Programming is complete.



- 4. Press and hold the DOWN Button until the door is in the desired DOWN position. **NOTE:** The UP and DOWN Buttons can be used to move the door up and down as needed.
- Once the door is in the desired DOWN position press and release the Adjustment Button. The garage door opener lights will flash twice and the UP Button will begin to flash.





\* If the garage door opener lights are flashing 5 times during the steps for Program the Travel, the programming has timed out. If the garage door opener lights are flashing 10 times during the steps for Program the Travel, the safety reversing sensors are misaligned or obstructed (refer to page 29). When the sensors are aligned and unobstructed, cycle the door through a complete up and down cycle using the remote control or the UP and DOWN buttons. Programming is complete. If you are unable to operate the door up and down, repeat the steps for Programming the Travel.

## **ADJUSTMENT STEP 2**

## Test the Safety Reversal System TEST

- 1. With the door fully open, place a 1-1/2 inch (3.8 cm) board (or a 2x4 laid flat) on the floor, centered under the garage door.
- 2. Operate the door in the down direction. The door MUST reverse on striking the obstruction.

## ADJUST

- If the door stops and does not reverse on the obstruction, the down travel needs to be increased (refer to Adjustment Step 1). *NOTE: On a sectional door, make sure adjustments do not force the door arm beyond a straight up and down position.*
- Repeat the test.
- When the door reverses on the 1-1/2" (3.8 cm) board (or 2x4 laid flat), remove the obstruction and run the opener through 3 or 4 complete travel cycles to test adjustment.
- If the garage door opener continues to fail the safety reversal test, call a trained door systems technician.

## **IMPORTANT SAFETY CHECK:**

Test the Safety Reverse System after:

- Each adjustment of door arm length, limits, or force controls.
- Any repair to or adjustment of the garage door (including springs and hardware).
- Any repair to or buckling of the garage floor.
- Any repair to or adjustment of the opener.

## A WARNING

Without a properly installed safety reversal system, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a closing garage door.

- Safety reversal system MUST be tested every month.
- After ANY adjustments are made, the safety reversal system MUST be tested. Door MUST reverse on contact with 1-1/2" (3.8 cm) high object (or 2x4 laid flat) on the floor.



## **ADJUSTMENT STEP 3** *Test The Protector System*<sup>®</sup>

- 1. Press the remote control push button to open the door.
- 2. Place the opener carton in the path of the door.
- 3. Press the remote control push button to close the door. The door will not move more than an inch (2.5 cm), and the opener lights will flash.

The garage door opener will not close from a remote control if the LED in either safety reversing sensor is off (alerting you to the fact that the sensor is misaligned or obstructed). If the garage door opener closes the door when the safety reversing sensor is obstructed (and the sensors are no more than 6 inches [15 cm] above the floor), call for a trained door systems technician.

## A WARNING

Without a properly installed safety reversing sensor, persons (particularly small children) could be SERIOUSLY INJURED or KILLED by a closing garage door.



## **BATTERY BACKUP**

## Install the Battery

- 1. Unplug the garage door opener.
- 2. Open the light lens on the right side panel of the garage door opener. Use a Phillips head screwdriver to remove the battery cover on the garage door opener.
- 3. Partially insert the battery into the battery compartment with the terminals facing out.
- 4. Connect red (+) and black (-) wires from the garage door opener to the corresponding terminals on the battery.
- 5. Replace the battery cover.
- 6. Plug in the garage door opener.
- 7. Wait for the green Battery Status LED to start flashing before proceeding to test the battery.

## 

To reduce the risk of FIRE or INJURY to persons:

- Disconnect ALL electric and battery power BEFORE performing ANY service or maintenance.
- Use ONLY Craftsman part #41B822 for replacement battery.
- DO NOT dispose of battery in fire. Battery may explode. Check with local codes for disposal instructions.

## CAUTION

ALWAYS wear protective gloves and eye protection when changing the battery or working around the battery compartment.



## Test the Battery

- 1. Unplug the garage door opener. The battery status LED will wither glow solid orange indicating opener is operating on battery power or will flash indicating low battery power. *NOTE: Make sure the garage door opener is unplugged.*
- 2. Open and close the door using the remote control or door control. The garage door opener may run slower if the battery is not fully charged. The battery will take 24 hours to fully charge.
- 3. Plug in the garage door opener. Verify the battery status LED is flashing green, indicating the battery is charging.

## Charge the Battery

The battery charges when the garage door opener is plugged into a 110Vac electrical outlet that has power and requires 24 hours to fully charge. A fully charged battery supplies 12Vdc to the garage door opener for one to two days of normal operation during an electrical power outage. After the electrical power has been restored, the battery will recharge within 24 hours. The battery will last approximately 1 to 2 years with normal usage. Instructions for replacement are provided with the battery. To obtain maximum battery life and prevent damage, disconnect the battery when the garage door opener is unplugged for an extended period of time, such as a summer or winter home.

**NOTE:** When the garage door opener is in battery backup mode the garage door opener lights, Timer-to-Close, and Remote Close features are unavailable.

## **Battery Status LED**

**NOTE:** The Battery Status LED is most visible with the garage door opener light off. Battery does not have to be fully charged to operate the garage door opener.

## GREEN LED:

All systems are normal.

- A solid green LED light indicates the battery is fully charged.
- A flashing green LED indicates the battery is being charged.

## ORANGE LED:

The garage door opener has lost power and is in battery backup mode.

- A solid orange LED with beep, sounding approximately every 2 seconds, indicates the garage door opener is operating on battery power.
- A flashing orange LED with beep, sounding every 30 seconds, indicates the battery is low.

## RED LED:

The garage door opener's 12V battery needs to be replaced.

 A solid red LED with beep, sounding every 30 seconds, indicates the 12V battery will no longer hold a charge and needs to be replaced. Please call for replacement battery to allow your system to operate during a power outage.

## **SMARTPHONE CONTROL**

## Get Connected

...and control your garage door opener with the Craftsman Garage Door app.

## You will need:

- A smartphone or tablet
- Broadband Internet connection
- A strong Wi-Fi signal in the garage, see page 5
- Password for your home network
- Craftsman serial number located on the garage door opener

## 1. ACTIVATE "Wi-Fi LEARN" MODE

Press and release the yellow LEARN button on the garage door opener 3 times. The garage door opener will beep once and a blue light will flash. You have 20 minutes to complete the connection process.



## 2. CONNECT TO THE SMART CONTROL WI-FI NETWORK

On your mobile device, go to Settings > Wi-Fi, and select the network with the "CMWIFI-" prefix.



## 3. CONNECT THE GARAGE DOOR OPENER TO YOUR HOME Wi-Fi NETWORK

Launch the web browser (such as Safari or Chrome) on your mobile device and go to setupgdo.craftsman.com. Follow the onscreen prompts to add the garage door opener to your home Wi-Fi network.



## 4. SETUP YOUR SMART CONTROL ACCOUNT

Download the Craftsman Garage Door app from the App Store<sup>SM</sup> or Google Play™ store. Sign up for your account and add the Craftsman serial number to your account.



Congratulations you've successfully completed the setup. Enjoy Smartphone Control!

In addition to controlling your garage door opener you can control your house lighting with additional accessories, see page 46.

**NOTE:** The Smartphone Control WILL NOT work if the garage door opener is operating on battery power. To erase the Wi-Fi settings, see page 40.

## To learn more go to smartgdo.craftsman.com.

App Store is a service mark of Apple Inc. Google Play is a trademark of Google Inc.

## **OPERATION**

## IMPORTANT SAFETY INSTRUCTIONS

## 

## To reduce the risk of SEVERE INJURY or DEATH:

- 1. READ AND FOLLOW ALL WARNINGS AND INSTRUCTIONS.
- 2. ALWAYS keep remote controls out of reach of children. NEVER permit children to operate or play with garage door control push buttons or remote controls.
- ONLY activate garage door when it can be seen clearly, it is properly adjusted, and there are no obstructions to door travel.
- 4. ALWAYS keep garage door in sight and away from people and objects until completely closed. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
- 5. NO ONE SHOULD GO UNDER A STOPPED, PARTIALLY OPENED DOOR.
- 6. If possible, use emergency release handle to disengage trolley ONLY when garage door is CLOSED. Use caution when 13. using this release with the door open. Weak or broken springs or unbalanced door could result in an open door 14. falling rapidly and/or unexpectedly and increasing the risk of SEVERE INJURY or DEATH.
- 7. NEVER use emergency release handle unless garage doorway is clear of persons and obstructions.
- 8. NEVER use handle to pull garage door open or closed. If rope knot becomes untied, you could fall.

- 9. After ANY adjustments are made, the safety reversal system MUST be tested.
- 10. Safety reversal system MUST be tested every month. Garage door MUST reverse on contact with 1-1/2" (3.8 cm) high object (or a 2x4 laid flat) on the floor. Failure to adjust the garage door opener properly increases the risk of SEVERE INJURY or DEATH.
- 11. ALWAYS KEEP GARAGE DOOR PROPERLY BALANCED (see page 4). An improperly balanced door may NOT reverse when required and could result in SEVERE INJURY or DEATH.
- 12. ALL repairs to cables, spring assemblies and other hardware, ALL of which are under EXTREME tension, MUST be made by a trained door systems technician.
- ALWAYS disconnect electric and battery power to garage door opener BEFORE making ANY repairs or removing covers.
- 14. This operator system is equipped with an unattended operation feature. The door could move unexpectedly. NO ONE SHOULD CROSS THE PATH OF THE MOVING DOOR.
- 15. DO NOT install on a one-piece door if using devices or features providing unattended close. Unattended devices and features are to be used ONLY with sectional doors.

## **16. SAVE THESE INSTRUCTIONS.**

## Features

Your garage door opener is equipped with features to provide you with greater control over your garage door operation.

#### TIMER-TO-CLOSE (DO NOT enable on one-piece doors)

The Timer-to-Close feature automatically closes the door after a specified time period that can be adjusted using the door control. Prior to the door closing there will be an audible and visual alert.

#### SMART CONTROL

Smart Control technology uses a 900MHz signal to provide twoway communication between the garage door opener and Smart Control accessories. Your garage door opener is compatible with up to 8 Smart Control accessories.

#### **REMOTE CONTROLS AND DOOR CONTROLS**

Your garage door opener has already been programmed at the factory to operate with your remote control, which changes with each use, randomly accessing over 100 billion new codes. Older Craftsman accessories are not compatible.

Accessories	MEMORY CAPACITY
<b>Remote Controls</b>	Up to 8
Door Controls	Up to 2 Smart Garage Door Opener door
Door controls	controls.
Keyless Entries	Up to 1

THE PROTECTOR SYSTEM<sup>®</sup> (SAFETY REVERSING SENSORS)

When properly connected and aligned, the safety reversing sensors will detect an obstruction in the path of the infrared beam. If an obstruction breaks the infrared beam while the door is closing, the door will stop and reverse to full open position, and the opener lights will flash 10 times. If the door is fully open, and the safety reversing sensors are not installed, or are misaligned, the door will not close from a remote control. However, you can close the door if you hold the button on the door control or keyless entry until the door is fully closed. The safety reversing sensors do not effect the opening cycle.

## ENERGY CONSERVATION

For energy efficiency the garage door opener will enter sleep mode when the door is fully closed. The sleep mode shuts the garage door opener down until activated. The sleep mode is sequenced with the garage door opener light bulb; as the light bulb turns off the sensor LEDs will turn off and whenever the garage door opener lights turn on the sensor LEDs will light. The garage door opener will not go into the sleep mode until the garage door opener has completed 5 cycles upon power up.

#### LIGHTS

The garage door opener light bulbs will turn on when the opener is initially plugged in; power is restored after interruption, or when the garage door opener is activated. The lights will turn off automatically after 4-1/2 minutes. An incandescent A19 light bulb (100 watt maximum) or for maximum energy efficiency a 26W (100W equivalent) compact fluorescent light (CFL) bulb may be used.

#### **USING YOUR GARAGE DOOR OPENER**

The garage door opener can be activated through a wall-mounted door control, remote control, wireless keyless entry or Smart Control accessory.

When the door is closed and the garage door opener is activated the door will open. If the door senses an obstruction or is interrupted while opening the door will stop. When the door is in any position other than closed and the garage door opener is activated the door will close. If the garage door opener senses an obstruction while closing, the door will reverse. If the obstruction interrupts the sensor beam the garage door opener lights will blink 10 times. However, you can close the door if you hold the button on the door control or keyless entry until the door is fully closed. The safety reversing sensors do no effect the opening cycle.

The safety reversing sensor must be connected and aligned correctly before the garage door opener will move in the down direction.

## Door Control

## SYNCHRONIZE THE DOOR CONTROL

To synchronize the door control to the garage door opener, press the push bar until the garage door opener activates (it may take up to 3 presses). Test the door control by pressing the push bar, each press of the push bar will activate the garage door opener.

#### **USING THE DOOR CONTROL**



## Push Bar

Press the push bar to open or close the door.

#### Light Button

Press the LIGHT button to turn the garage door opener lights on or off. When the lights are turned on they will stay on until the LIGHT button is pressed again, or until the garage door opener is activated. Once the garage door opener is activated the lights will turn off after the specified period of time (the factory setting is 4-1/2 minutes). The LIGHT button will not control the lights when the door is in motion. The duration of the light timing can be adjusted by accessing the menu using the navigation buttons.

#### Navigation Buttons

Use the navigation buttons to make selections and program features.

#### Screen

The screen will display the time and temperature until the menu button is pressed, and then it will display the menu options. If there is a problem with the garage door opener the screen will display the Diagnostic Code. Refer to the Troubleshooting section.

#### The following features are accessible through the screen using the navigation buttons on the Smart Control Panel: LEARN A DEVICE

Any compatible remote controls, wireless keyless entry, or Smart Control accessories can be programmed to the garage door opener by accessing the menu and using the navigation buttons on the Smart Control Panel.

#### Lock

The LOCK feature is designed to prevent activation of the garage door opener from remote controls while still allowing activation from the door control and keyless entry. This feature is useful for added peace of mind when the home is empty (i.e. vacation).

#### Timer-to-Close (TTC)

DO NOT enable TTC if operating a one-piece door. TTC is to be used ONLY with sectional doors.

Factory default is set to off. TTC can be set to automatically close your garage door from the fully open position after a specified period of time (1, 5, 10 minute intervals). The Smart Control Panel also has a custom setting up to 99 minutes. The garage door opener will beep and the lights will flash before closing the door. The screen on the door control will display the status of the TTC such as time to close, paused, or an error. If the door encounters an obstruction while closing, the garage door opener will make a second attempt to close the door. If the obstruction has not been cleared after the second attempt, the garage door opener will reverse open, stop and WILL NOT close until the obstruction has been cleared. TTC WILL NOT work if the garage door opener is operating by battery power or if the safety reversing sensors are misaligned. This feature is NOT intended to be the primary method of closing the door. A keyless entry should be installed in the event of an accidental lock out when using this feature.

## **AUTOMATIC LIGHT**

#### Motion Sensor

Factory default is set to on. This feature will automatically turn on the garage door opener lights when motion is sensed. The lights will come on for the set period of time, then shut off. If using the garage door opener light as a work light disable the Automatic Light Feature, otherwise the light will turn off automatically if you are beyond the range of the sensor.

#### Light Feature

The lights will turn on when someone enters through the open garage door and the safety sensor infrared beam is broken.

## Smart Control Panel Setup

## SCREEN AND MENU NAVIGATION

The main screen displays the time, temperature, and current battery charge (if applicable).

The features on the door control can be programmed through a series of menus on the screen and the navigation buttons. Refer to the descriptions below.



## FEATURES

Press the navigation button below "MENU" to view the Features menu.

*Clock Setup:* Set the time, choose 12 or 24 hour clock and show/ hide clock.

## TTC settings (for sectional doors only): Set the

*Timer-to-Close feature off/on and set the time interval before door closes.* **NOTE:** DO NOT enable TTC if operating a one-piece door. TTC is to be used ONLY with sectional doors.

Lock: Enable/disable lock.

**Program:** Add remote controls, Smart Control devices, an extra remote button to control your garage door opener lights, or a keyless entry.

## SETTINGS

Press the navigation button below the down arrow till you see TEMPERATURE to view the Settings menu.

**Temperature:** Display the temperature in Fahrenheit or Celsius and show/hide the temperature.

Language: Select a language (English, French, or Spanish).

*Light Settings:* Set duration for garage door opener light to stay on after operation, selectable range of 1-1/2 to 4-1/2 minutes. Turn the Motion sensor off/on, and turn the entry light feature off/on.

**Contrast:** Adjust the contrast of the screen.

CLOCK SETUP	TEMPERATURE
TTC OFF	LANGUAGE ENGLISH
LOCK DISABLED	LIGHT SETTINGS
PROGRAM	CONTRAST ADJUST 50
EXIT A V	EXIT

To program a remote control or keyless entry to the garage door opener using the door control see page 39.

## Programming

Your garage door opener has been programmed at the factory to operate with your remote control. Older Craftsman<sup>®</sup> accessories are not compatible, see page 46 for compatible accessories. Programming can be done through the door control or the learn button on the garage door opener. To program additional remote controls refer to the instructions provided with the additional remote controls. *IMPORTANT NOTE:* If your vehicle is equipped with a Homelink<sup>®</sup>, you may require an external adapter depending on the make, model and year of your vehicle. Visit www.homelink.com for additional information.

## PROGRAM A REMOTE USING THE LEARN BUTTON



- 1. Press and release the Learn button on the garage door opener. The Learn indicator light will glow steadily for 30 seconds.
- 2. Within 30 seconds, press and hold the button on the remote control.
- 3. Release the button when the garage door opener light blinks. It has learned the code. If light bulbs are not installed, two clicks will be heard.

When replacing the light lens cover, ensure the antenna wires are hanging straight down.

#### TO ADD, REPROGRAM, OR CHANGE A REMOTE Control/Keyless Entry Pin Using the Smart Control Panel



- 1. Press the navigation button below "MENU" to view the Features menu.
- 2. Use the navigation buttons to scroll to "PROGRAM" and press the navigation button under **The state of the screen state state**.
- 3. Select "REMOTE" or "KEYPAD" to program from the program menu. Press **1115** to continue.
- Press the button on the remote control that you wish to operate your garage door.
   OR

Enter a 4-digit personal identification number (PIN) of your choice on the keyless entry keypad. Then press the ENTER button.





## To Erase the Memory

## ERASE ALL REMOTE CONTROLS AND KEYLESS ENTRIES

 Press and hold the learn button on garage door opener until the learn LED goes out (approximately 6 seconds). All remote control and keyless entry codes are now erased. Reprogram any accessory you wish to use.

## ERASE ALL REMOTE CONTROLS, KEYLESS ENTRIES AND SMART CONTROL DEVICES FROM GARAGE DOOR OPENER

- 1. Press and hold the learn button on garage door opener until the learn LED goes out (approximately 6 seconds).
- Immediately press and hold the learn button again until the learn LED goes out. All codes are now erased. Reprogram any accessory you wish to use.



## ERASE THE CONNECTION FROM GARAGE DOOR OPENER TO HOME WI-FI NETWORK

1. Press and hold the black adjustment button on the garage door opener until 3 beeps are heard (Approximately 6 seconds).



#### ERASE A SMART CONTROL ACCOUNT

- 1. Go to setupsmartgdo.craftsman.com to access your account.
- 2. Go to "Account" section.
- 3. Click "Delete Account".
- Go to smartgdo.craftsman.com for more details.

## To Open the Door Manually

## DISCONNECT THE TROLLEY

- 1. The door should be fully closed if possible.
- 2. Pull down on the emergency release handle so the trolley release arm snaps to the vertical position. The door can now be raised and lowered as often as necessary.

## TO RE-CONNECT THE TROLLEY

1. Pull the emergency release handle toward the garage door opener so the trolley release arm snaps to the horizontal position. The trolley will reconnect on the next UP or DOWN operation, either manually or by using the door control or remote control.



#### Lockout position (Manual disconnect)



To reconnect

## *Care of Your Opener* MAINTENANCE SCHEDULE *Every month*

- Manually operate door. If it is unbalanced or binding, call a trained door systems technician.
- Check to be sure door opens and closes fully. Adjust if necessary, see page 30.
- Test the safety reversal system. Adjust if necessary, see page 32.

## Every year

- Oil door rollers, bearings and hinges. The garage door opener does not require additional lubrication. Do not grease the door tracks.
- Test the battery backup and consider replacing the battery to ensure the garage door opener will operate during an electrical power outage, see page 33 to test the battery backup.

## A WARNING

To prevent possible SERIOUS INJURY or DEATH from a falling garage door:

- If possible, use emergency release handle to disengage trolley ONLY when garage door is CLOSED. Weak or broken springs or unbalanced door could result in an open door falling rapidly and/or unexpectedly.
- NEVER use emergency release handle unless garage doorway is clear of persons and obstructions.
- NEVER use handle to pull door open or closed. If rope knot becomes untied, you could fall.

## THE REMOTE CONTROL BATTERY



To prevent possible SERIOUS INJURY or DEATH:

- NEVER allow small children near batteries.
- If battery is swallowed, immediately notify doctor.
- To reduce risk of fire, explosion or chemical burn:
- Replace ONLY with 3V CR2032 coin batteries.
- DO NOT recharge, disassemble, heat above 212°F (100°C) or incinerate.

The Lithium battery should produce power for up to 3 years.

To replace battery, use the visor clip or screwdriver blade to pry open the case as shown. Insert battery positive side up (+).

Replace the battery with only 3V CR2032 coin cell batteries. Dispose of old battery properly. Pry open the case first in the middle (1), then at each side (2 and 3) with the visor clip.



NOTICE: To comply with FCC and/or Industry Canada (IC) rules, adjustment or modifications of this transceiver are prohibited. THERE ARE NO USER SERVICEABLE PARTS. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules and IC RSS-210. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This Class B digital apparatus complies with Canadian ICES-003.

AVIS : Les règles de la FCC et/ou d'Industrie Canada (IC) interdisent tout ajustement ou toute modification de ce récepteur. IL N'EXISTE AUCUNE PIÈCE SUSCEPTIBLE D'ÈTRE ENTRETENUE PAR L'UTILISATEUR. Tout changement ou toute modification non expressément approuvé par la partie responsable de la conformité peut avoir pour résultat d'annuler l'autorité de l'utilisateur de faire fonctionner l'équipement. Cet appareil est conforme aux dispositions de la partie 15 du règlement de la FCC et de la norme IC RSS-210. Son utilisation est assujettie aux deux conditions suivantes : (1) ce dispositif ne peut causer des interférences nuisibles, et (2) ce dispositif doit accepter tout interférence reçue, y compris une interférence pouvant causer un fonctionnement non souhaité. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## TROUBLESHOOTING

## **DIAGNOSTIC CHART**

Your garage door opener is programmed with self-diagnostic capabilities. The UP and DOWN arrows on the garage door opener flash the diagnostic codes.

UP ARROW DOWN ARROW FLASH(ES) FLASH(ES)		SYMPTOM	SOLUTION		
1	1	The garage door opener will not close and the light bulbs flash.	Safety sensors are not installed, connected, or wires may be cut. Inspect sensor wires for a disconnected or cut wire.		
1 2		The garage door opener will not close and the light bulbs flash.	There is a short or reversed wire for the safety sensors. Inspect safety sensor wire at all staple and connection points, replace wire or correct as needed.		
1	3	The door control will not function.	The wires for the door control are shorted or the door control is faulty. Inspect door control wires at all staple and connection points, replace wire or correct as needed.		
1	4	The garage door opener will not close and the light bulbs flash.	Safety sensors are misaligned or were momentarily obstructed. Realign both sensors to ensure both LEDs are steady and not flickering. Make sure nothing is hanging or mounted on the door that would interrupt the sensor's path while closing.		
1	5	Door moves 6-8" (15-20 cm) stops or reverses.	Manually open and close the door. Check for binding or obstructions, such as a broken spring or door lock, correct as needed. Check wiring connections at travel module and at the logic board. Replace travel module if necessary.		
		No movement, only a single click.	Manually open and close the door. Check for binding or obstructions, such as a broken spring or door lock, correct as needed. Replace logic board if necessary.		
		Opener hums for 1-2 seconds no movement.	Manually open and close the door. Check for binding or obstructions, such as a broken spring or door lock, correct as needed. Replace motor if necessary.		
1	6	Door coasts after it has come to a complete stop.	Program travel to coasting position or have door balanced by a trained door systems technician.		
2	1-5	No movement, or sound.	Replace logic board.		
3	2	Unable to set the travel or retain position.	Check travel module for proper assembly, replace if necessary.		
3	3	The battery status LED is constantly flashing green.	Battery backup charging circuit error, replace the logic board.		
4	1-4	Door is moving stops or reverses.	Manually open and close the door. Check for binding or obstructions, such as a broken spring or door lock, correct as needed. If the door is binding or sticking contact a trained door systems technician. If door is not binding or sticking attempt to reprogram travel (refer to page 31).		

## TROUBLESHOOTING

UP ARROW DOWN ARROW FLASH(ES) FLASH(ES)		SYMPTOM	SOLUTION
4 5		Opener runs approximately 6-8" (15-20 cm), stops and reverses.	Communication error to travel module. Check travel module connections, replace travel module if necessary.
4	6	The garage door opener will not close and the light bulbs flash.	Safety sensors are misaligned or were momentarily obstructed. Realign both sensors to ensure both LEDs are steady and not flickering. Make sure nothing is hanging or mounted on the door that would interrupt the sensor's path while closing.

These are additional troubleshooting issues that will not show up in the diagnostic codes:

#### My garage door opener beeps every 30 seconds:

- Operating on battery power or the 12 Vdc battery needs to be replaced. See page 33.
- Garage door opener has been activated through a device such as Timer-to-Close, garage door monitor or Craftsman Garage Door Opener Connectivity Hub, see page 37.

#### My remote control will not activate the garage door:

- Verify the lock feature is not activated on the door control.
- Reprogram the remote control.
- If the remote control will still not activate the door check the diagnostic codes to ensure the garage door opener is working properly.
- Ensure both antenna wires are hanging down from the garage door opener.

## My garage door opener light(s) will not turn off when the door is open:

The garage door opener is equipped with a feature that turns the light on when the safety reversing sensors have been obstructed or when the motion sensor on the door control detects movement in the garage. These features can be disabled using the door control, refer to the *Door Control* section.

#### My neighbor's remote control opens my garage door:

Erase the memory from your garage door opener and reprogram the remote control(s).

#### Cannot connect garage door opener to home Wi-Fi network:

- Ensure the Craftsman serial number was entered correctly and try again. The Craftsman serial number uses the characters A-F and 0-9 only.
- If your black adjustment button is not solid green go to smartgdo.craftsman.com.

## **REPAIR PROTECTION AGREEMENTS**

*Congratulations on making a smart purchase.* Your new Craftsman<sup>®</sup> product is designed and manufactured for years of dependable operation. But like all products, it may require repair from time to time. That's when having a Repair Protection Agreement can save you money and aggravation.

#### Here's what the Repair Protection Agreement\* includes:

- Unlimited service and no charge for parts and labor on all covered repairs.
- Expert service by experienced service technicians trusted in millions of homes every year.
- Product replacement up to \$1500 if your covered product can't be fixed.
- Discount of 25% from regular price of service and related installed parts not covered by the agreement.
- Fast help by phone phone support from a service agent on all products to help troubleshoot problems. Think of us as a "talking owner's manual."

Once you purchase the Repair Protection Agreement, a simple phone call is all that it takes for you to schedule service. You can call anytime day or night.

The Repair Protection Agreement is a risk-free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund. Or, a prorated refund anytime after the product warranty period expires. Purchase your Repair Protection Agreement today!

#### Some limitations and exclusions apply. For prices and additional information call 1-800-827-6655.

#### Sears Installation Service

*For Sears professional installation* of home appliances, garage door openers, water heaters, and other major home items, call **1-888-331-4569.** 

## **REPAIR PARTS -**

Rail Assembly Parts	2	3	EEE	
			PART NO.	6 DESCRIPTION
5		1 2 3 4 5 6	4A1008 41C5141-2 41A5665 41B4103 144C54 41A5250 12D598-1	Master link kit Complete trolley assembly Complete rail Spring trolley nut Pulley kit Full belt assembly "U" bracket NOT SHOWN
Installation Parts			183A163	Wear pads
	<b>KEY</b> <b>NO</b> . 1 2 3 4 5	PART NO. 41A7563 139.30498 10A20 29B137 139.3050	3-Button	ntrol Panel® remote control 32 Lithium battery
	6 7 8 9 10 11 12	41D541 41A2828 41B4494-1 41A5047-3 41A5047-1 178B35 178B34	Emergenc 2-Conduc Header bi Door brac Curved do	keypad battery cover by release rope and handle assembly tor bell wire: white and white/red racket with clevis pin and fastener sket with clevis pin and fastener por arm section loor arm section
	13 14	12B776 41A5034	Hanging I Safety rev sending e attached	pracket versing sensor kit (receiving and yes) with 2-conductor bell wire
	15 16	041A5266-3 41B822 10A2 041A7920-2	Battery <b>NOT SHO</b> 9V battery Installatio	y for wireless keypad n hardware bag
		114A4765	(includes Owner's r	hardware listed on page 9)

## Motor Unit Assembly Parts -

1					
KEY PART NO. NO.	DESCRIPTION	KEY NO.	PART NO.	DESCRIPTION	

	KEY NO.	PART NO.	DESCRIPTION	KEY NO.	PART NO.	DESCRIPTION	
-	1	041C1751	Sprocket and Sprocket Cover	7	041D8233	Cover	
000000000	2	41B4245-1	Line Cord	8	108D0077	Light Lens	
	3	041D8006-1	Motor with Travel Module	9	041C0279	Light Socket	
00000000	4	049DCTWF	Receiver Logic Board	10	41A3150	Terminal Block	
00000000	5	041A7630	End Panel with Light Socket	11	041D8234	Receiver Logic Board End Panel	
000000000000000000000000000000000000000	6	041D0277-1	Transformer			NOT SHOWN	
000000000000000000000000000000000000000					041B0822	Battery - 12V	
000000000000000000000000000000000000000							

## ACCESSORIES

## 139.53702

#### **Emergency Key Release:**

Required for a garage with NO access door. Enables homeowner to open garage door manually from outside by disengaging trolley.



8 Foot (2.4 m) Rail Extension: To allow an 8 foot (2.4 m) door to open fully.



10 Foot (3 m) Rail Extension:



To allow a 10 foot (3 m) door to open fully.



## **Extension Brackets:**

## (Available only through Sears Parts & Service)

(Optional) For safety sensor installation onto the wall or floor.



## Support Brackets:

For finished ceilings or where additional support is required, based on garage construction. Includes brackets and fastening hardware.



#### **Keychain Remote Control:** Works with all Craftsman openers 1993-

Present. With key ring.



## **Remote Control:**

Works with all Craftsman openers 1993-Present. Includes visor clip.



## Wireless Keypad:

For use outside of the home to enable access to the garage using a 4-digit PIN. Works with ALL Craftsman openers 1993-Present.



## Smart Control Panel:

Displays temperature, time and systems diagnostics, includes a push bar to open and close the door and lock feature for extra security.

## Smart Control Accessories

You can program up to 10 Smart Control accessories to your account.



041A7665

#### Craftsman Garage Door Opener Connectivity Hub:

Internet enabled accessory which connects to the computer and allows you to monitor and control garage door openers and lighting accessories enabled by Smart Control technology.



## Plug-In Light Control:

Automatically control your lights using your garage door opener, a remote control or a Craftsman Garage Door Opener Connectivity Hub. Plugs into any interior outlet.

## WARRANTY

#### CRAFTSMAN WARRANTY

#### 90-DAY IN-HOME LIMITED WARRANTY

FOR 90 DAYS from the date of sale, this product is warranted against defects in material or workmanship. With proof of purchase, a defective product will be repaired free of charge. LIMITED WARRANTY ON PARTS

FROM THE 91st DAY THROUGH 3 YEARS from the date of sale, this product is warranted against defective parts. With proof of purchase, a new part will be furnished to replace a defective one free of charge. Any costs for professional installation are not included.

#### LIMITED WARRANTY ON MOTOR

FROM THE 91st DAY THROUGH 10 YEARS from the date of sale, the motor on this product is warranted against defects in material or workmanship. With proof of purchase, a new motor will be furnished to replace a defective one free of charge. Any costs for professional installation are not included.

#### WARRANTY SERVICE

For warranty coverage details to obtain product repair or replacement parts, visit the web page: www.craftsman.com/warranty.

#### WARRANTY RESTRICTION

This Craftsman Garage Door Opener Limited Warranty does not cover light bulbs, which are expendable parts, or repair parts necessary because of operator abuse or negligence, including the failure to install, adjust and operate this garage door opener according to instructions contained in the owner's manual. This limited warranty also does not cover any problems caused by interference

#### LIMITATION ON LIABILITY

Seller will not be liable for loss or damage to property or any incidental or consequential loss or expense from property damage due directly or indirectly to the use of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

#### DISCLAIMER OF IMPLIED WARRANTIES

Except for the motor, all implied warranties for this product, including but not limited to any implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the 90-Day and 91st day through 3-year limited warranty period set forth above. All implied warranties with respect to the motor are limited in duration to the 91st day through 10-year limited warranty period set forth above. No implied warranties will exist or apply after such periods. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty applies only while this product is in use in the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### Sears Brands Management Corporation, Hoffman Estates, IL 60179



## **Product questions or problems?**

# 1-888-331-4569

# **Customer Care Hot Line**

# Get answers to questions, troubleshoot problems, order parts, or schedule repair service.

Para respuestas a preguntas o problemas, y ordenar piezas o pedir servicio para la reparación de su equipo.

To help us help you, register your product at www.craftsman.com/registration

Para poderte ayudar mejor, registra tu producto en www.craftsman.com/registration

Join the Craftsman Club today!



## www.craftsman.com/signup

Receive exclusive member benefits including special pricing and offers, project sharing, expert advice, and SHOP YOUR WAY REWARDS!

Como miembro exclusivo, recibe diversos beneficios como ofertas, precios especiales, proyectos nuevos, consejos de expertos y nuestro programa de puntos SHOP YOUR WAY REWARDS!

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