

Use & Care Guide Guide d'utilisation et d'entretien

HybridCare[™] Heat Pump Dryer Sécheuse avec pompe à chaleur HybridCare[™]



If you have any problems or questions, visit us at **www.whirlpool.com** Pour tout problème ou question, consulter **www.whirlpool.ca**

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Dryer Safety

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Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

A DANGER

A WARNING

You can be killed or seriously injured if you don't immediately follow instructions.

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



WARNING - "Risk of Fire"

- Clothes dryer installation must be performed by a qualified installer.
- Install the clothes dryer according to the manufacturer's instructions and local codes.
- To reduce the risk of severe injury or death, follow all installation instructions.
- Save these instructions.

Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing.

Service Personnel – Do not contact the thermostat bracket while the appliance is energized.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the dryer, follow basic precautions, including the following:

- Read all instructions before using the dryer.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, drycleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the dryer. Close supervision of children is necessary when the dryer is used near children.
- Before the dryer is removed from service or discarded, remove the door to the drying compartment.
- Do not reach into the dryer if the drum is moving.
- Do not install or store the dryer where it will be exposed to the weather.

- Do not tamper with controls.
- Do not repair or replace any part of the dryer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Clean lint screen before or after each load.
- Keep area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.
- See "Electrical Requirements" located in the installation instructions for grounding instructions.

SAVE THESE INSTRUCTIONS

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

IMPORTANT: When discarding or storing your old clothes dryer, remove the door.

Accessories

Enhance your new washer and dryer with the following genuine Whirlpool accessories. For more information on options and ordering, call **1-800-901-2042**, or visit us at: **www.whirlpool.com/accessories**. In Canada, call **1-800-807-6777** or visit us at **www.whirlpoolparts.ca**



15" Pedestal

Color-matched pedestals raise the washer and dryer to a more comfortable working height. The large drawer provides convenient storage.

Stack Kit

If space is at a premium, the stack kit allows the dryer to be installed on top of the washer.



Drying Rack

The Drying Rack provides a stationary drying surface for items such as sweaters and tennis shoes. See the "Additional Features" section for more information.



HybridCare[™] Heat Pump Technology

A typical dryer uses large amounts of energy; this dryer consumes a fraction of the energy by recycling and reclaiming heat. The HybridCare™ dryer is a ventless heat pump dryer that uses a refrigeration system to dry and recycle the same air. The laundry is dried with low temperatures; therefore it may feel cooler than expected during and after the drying process.

The heat pump dryer's heating phase is longer than in traditional dryers. If possible, do not open the dryer door during the process as heat can escape from the drum and can make longer drying times.



HybridCare[™] Heat Pump Unit

Benefits of HybridCare[™] Heat Pump

- ENERGY: Regenerates energy to reduce overall energy consumption.
- PERFORMANCE: Three available modes allow flexibility to manage drying performance and energy savings.
- FABRIC CARE: Capability to use less heat than vented dryer.
- VENTLESS DESIGN: Allows installation in more locations throughout the home.

New Sounds from HybridCare[™] Heat Pump

- Dryer runs on a compressor like your refrigerator and you may notice a hum from the compressor.
- The water from wet clothes is pumped out to your drain. You may notice a gurgling sound occasionally.

- Heat Exchanger/Condenser is heating up the air
- 2 Drying
- Air blower is cooling air
- Evaporator is cooling and discharging condensation water

Use Automatic Cycles for better fabric care and energy savings

Use the Automatic Cycles to provide the most energy savings and enhanced fabric care from the dryer. During Automatic Cycles, drying air temperature, heat pump unit temperature, and moisture level are sensed in the load. This sensing occurs throughout the drying cycle and the dryer shuts off when the load reaches the selected dryness. Use the NORMAL dryness level to provide optimal energy savings.

With Timed Dry, the dryer runs the amount of time set and can result in shrinkage, wrinkling, and static due to over-drying. Use Timed Dry for the occasional damp load that needs a little more drying time or when using the drying rack.

Control Panel and Features

NOTE: The control panel features a sensitive surface that responds to a light touch of your finger. To ensure your selections are registered, touch the control panel with your finger tip, not your fingernail. When selecting a setting or option, simply touch its name.



POWER

Touch to turn the dryer on and off. Touch to stop/cancel a cycle at any time.

CYCLE CONTROL KNOB

Turn the knob to select a cycle for your laundry load. Automatic Cycles are Heavy Duty, Normal, Bulky, Casual, Delicates, and Towels. Manual Cycles are Quick Dry and Timed Dry. See "Cycle Guide" for detailed descriptions of cycles.

START/PAUSE

Touch and hold until the LED comes on to start a cycle, or touch once while a cycle is in process to pause it.

LED DISPLAY AND SETTINGS

When you select a cycle, its settings will light up and the Estimated Time Remaining (for Automatic Cycles) or actual time remaining (for Manual Cycles) will be displayed. On 2-digit displays, for times longer than 99 minutes, hours will be displayed followed by minutes.

See "Cycle Guide" for available settings on each cycle. Not all settings are available with all cycles.

Cycle Status Lights

The indicators at the top of the display will let you know what stage of the drying cycle is in process. For more information on each stage, see "Cycle Status Indicators."

-/+ (Adjust Drying Time)

Touch "+" or "-" with Manual Cycles to increase or decrease the length of a Timed Dry or Quick Dry cycle.

Temp

When using Manual Cycles, you may select a dry temperature based on the type of load you are drying. Use the warmest setting safe for the items in the load. Follow garment label instructions.

NOTE: Automatic Cycles use a preset temperature that is not adjustable.

Dryness Level

When using Automatic Cycles, you may select a Dryness Level based on the type of load you are drying.

NOTE: Dryness Level is for use with Automatic Cycles only.

Damp Dry Signal

Touch to select the Damp Dry Signal. When selected, a series of beeps will sound when the load is damp, but not completely dry. This will allow you to take clothes out of the load that do not need to dry completely. This option is available on Heavy Duty, Normal, Bulky, Casual, Delicates, and Towels cycles. The Damp Dry Signal is selected as a default for the Bulky cycle, as a reminder to manually reposition bulky loads midway through the cycle.

Wrinkle Shield[™] Option

If you will be unable to remove a load immediately, touch Wrinkle Shield to add up to 150 minutes of periodic tumbling to help reduce wrinkling.

6 Clean HybridCare[™] Filter light

Reminds you to clean the HybridCare™ filter after every 5th cycle. Light will reset after filter is cleaned and filter is put back in cabinet.

HybridCare[™] Energy OPTIONS igodol BUse to select an available mode for your drver. Your HybridCare™ drver is more efficient in all modes than your typical dryer. A Speed Select this option to save time, but uses more energy. 5 Balanced Use this option to blend between cycle time and energy savings. Eco С Eco is the default option for all cycles, which allows you to increase your energy savings by using a lower heat level. This will increase dry times. NOTE: Energy savings may vary across loads and cycles.

OPTIONS

Drum Light

Touch to turn the LED drum light on or off. The light will also turn on when the door is open, and turn off automatically after about 5 minutes.

E Cycle Signal

Use this to turn the signal indicating the end of a drying cycle on or off.

NOTE: You may also turn off the tones that sound when a feature, setting, or option is touched. Touch and hold Cycle Signal for about one second to turn sounds on or off.

Cycle Guide – Automatic Cycles

Settings and options shown in **bold** are default settings for that cycle.

If settings are changed, the new settings will be remembered. If there is a power failure, settings will return to the default. Not all settings and options are available on each cycle.

Use Automatic Cycles for better fabric care and energy savings

The dryer senses moisture in the load or air temperature and shuts off when the load reaches the selected dryness level. Use the NORMAL dryness level to provide optimal energy savings.

Items to dry:	Cycle:	Temp:	Dryness Level:	Default Time Speed/Eco*:	Energy Options:	Available Options:	Cycle Details:
Work clothes, mixed cottons, corduroys	Normal	Medium	More Normal Less	:53/1:23	Speed Balanced Eco	Damp Dry Signal Wrinkle Shield™	Uses Medium heat to dry large loads of mixed fabrics and items.
Jackets, comforters, pillows, sheets	Bulky	Medium	More Normal Less	1:05/1:35	Speed Balanced Eco	Damp Dry Signal Wrinkle Shield™	Use for drying large, bulky items; do not overfill dryer drum. Partway through the cycle, the signal will sound to indicate when it is time to rearrange items for optimal drying.
Heavyweight items, or heavy work clothes	Heavy Duty	High	More Normal Less	1:00/1:30	Speed Balanced Eco	Damp Dry Signal Wrinkle Shield™	Offers stepped drying starting with High heat followed by Medium heat for enhanced fabric care and energy savings.
Large loads of cotton towels	Towels	High	More Normal Less	1:07/1:37	Speed Balanced Eco	Damp Dry Signal Wrinkle Shield [™]	This is a high heat cycle. Use for large loads of heavyweight fabrics such as cotton towels.
Undergarments, blouses, lingerie, performance wear	Delicates	Extra Low	More Normal Less	:38/1:08	Speed Balanced Eco	Damp Dry Signal Wrinkle Shield™	Uses Extra Low heat to gently dry delicate items.
Shirts, blouses, casual wear, permanent press, synthetics, lightweight items	Casual	Low	More Normal Less	:50/1:20	Speed Balanced Eco	Damp Dry Signal Wrinkle Shield [™]	Uses a stepped drying temperature from Medium to Low for improved moisture removal and enhanced fabric care. Casual is the preferred energy cycle.

* Shows the range of default times based on Speed or Eco HybridCare™ Energy option selected. Times may vary depending on load size, cycle, and options selected.



Control Lock

Use to lock the controls of the dryer and avoid an accidental change in cycle options or preferences during a drying cycle.

Touch and hold CONTROL LOCK for 3 seconds to lock or unlock the controls of the dryer. During this time, the LED Display will count down 3-2-1. Once the controls are locked, the LED Display will display "Lc" or "Loc."

NOTE: The Control Lock function may be enabled when recovering from a power failure. To unlock the control, touch and hold CONTROL LOCK for at least 3 seconds.

Cycle Guide – Timed Dry Cycles

Settings and options shown in **bold** are default settings for that cycle. If settings are changed, the new settings will be remembered (except on Quick Dry). If there is a power failure, settings will return to the default. Not all settings and options are available on each cycle.

Adjust drying time on Timed Dry Cycles

When you select a Timed Dry Cycle, the time appears in the display. Use + and - to increase or decrease the time in 1-minute increments. Touch and hold to change the time in 5-minute increments.



Additional time maybe added, but the maximum dry time displayed is 1:40.

Selecting the Temp

A High heat setting may be used for drying heavyweight items such as towels and work clothes.

A Low to Medium heat setting may be used for drying medium-weight items such as sheets, blouses, dresses, underwear, permanent press fabrics, and some knits.

Line dry foam, rubber, plastic, heat-sensitive fabrics, bonded, or laminated fabrics.

NOTE: If you have questions about drying temperatures for various loads, refer to the care label directions.

Items to dry:	Cycle:	Temp:	Default Time:	Available Options:	Cycle Details:
Small loads and sportswear	Quick Dry	High Medium Low Extra Low	:45	Speed Balanced Eco Wrinkle Shield™	For small loads of 3–4 items.
Any load NOTE: Line dry foam, rubber, plastic, or heat-sensitive fabrics.	Timed Dry	High Medium Low Extra Low	:60	Speed Balanced Eco Wrinkle Shield™	Use to dry items to a damp level for items that do not require an entire drying cycle. Select a drying temperature based on the type of fabrics in your load. If you are unsure of the temperature to select for a load, select the lower setting rather than the higher setting.

Load Size Recommendations

For best results, follow the wet load size recommendations noted for each cycle.



Small load: Fill the dryer drum with 3-4 items, not more than 1/4 full.



Medium load: Fill the dryer drum up to about 1/2 full.



Large load: Fill the dryer drum up to about 3/4 full. Do not pack tightly. Items need to tumble freely.

Using Your Dryer



Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing).

Failure to follow these instructions can result in death, explosion, or fire.

WARNING: To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.



Clean the lint screen before each load. Pull the lint screen straight up and out. Press tab down and open lint screen. Roll lint off the screen with your fingers. Push the lint screen firmly back into place.

IMPORTANT: Clean lint screen before each dryer use as a screen blocked with lint will increase drying time.

A WARNING



Fire Hazard

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Do not dry items containing foam, rubber, or plastic in this dryer.

Failure to follow these instructions can result in death or fire.



Clean the HybridCare™ Filter when light comes on after every 5 cycles. Open filter door on bottom of the dryer and grab the

handle to pull out filter. Set filter on the dryer and pull out lint screen and foam pad on bottom of filter. Roll lint off screen and foam pad with fingers and place back in filter and then filter back in filter housing. (There maybe some water in the filter and this is normal.) For additional cleaning information, see "Dryer Care."

Clean HybridCare Filte

IMPORTANT: For best drying performance, clean HybridCare[™] Filter after every 5th load. Light will reset after filter is cleaned and loaded back into filter housing.



Open the door by pulling on the handle. Place laundry in the dryer. Add a dryer sheet to wet load, if desired. Close the door.

IMPORTANT: Do not tightly pack the dryer. Items need to tumble freely. Tightly packing can lead to poor drying performance and may increase wrinkling and tangling.



Touch POWER to turn on the dryer.



Select the desired cycle for your load. See the "Cycle Guide" for more information about each cycle.

6. Adjust cycle settings, if desired

e Hinh
Medium More Loud
Low # Normal # Soft # On
Extra Low Ess Off Off Off
Temp Dryness Damp Dry Wrinkle Signal

You may adjust different settings, depending on whether you have selected an Automatic Cycle or Timed Dry Cycle. See the "Cycle Guide" for detailed information.

NOTE: Not all options and settings are available with all cycles.

Automatic Cycles:

You can select a different dryness level, depending on your load. Touch DRYNESS LEVEL to scroll to More, Normal, or Less. Selecting More, Normal, or Less automatically adjusts the dryness level at which the dryer will shut off. Once a dryness level is set, it cannot be changed without stopping the cycle.

Automatic Cycles give the best drying in the shortest time. Drying time varies based on fabric type, load size, and dryness setting. Drying time is estimated and may change throughout the cycle. Drying time cannot be changed on Automatic Cycles.

NOTE: Automatic Cycles use a preset temperature that is not adjustable.

Timed Dry Cycles:

When you select a Timed Dry Cycle, the time appears in the display. Touch + and – to increase or decrease the time in 1 minute increments. Touch and hold to change the time in 5 minute increments.



The temperature may be changed by pressing Temp until the desired dry

temperature is lit. Once a cycle has started, the temperature can be changed. Cycle time is estimated and may change throughout the cycle.



The display will show the HybridCare™ Energy Options for all cycles. To adjust an option, touch its name – Speed, Balanced, or Eco.



Touch and hold START/PAUSE to begin the cycle.



Promptly remove garments after cycle has completed to reduce wrinkling.

Cycle Status Indicators

	Wet @ Damp @ Cool Down @ Done @ Sensing @ Wrinkle Shield
Adjust Drying Time	● High ● Medium ● More ● Loud ● Low ● Normal ● Soft ● On
Clean HybridCare Filter	Extra Low Contract Contract
Good Committee Best	Temp Dryness Level Signal Wrinkle

The Cycle Status Indicators show the progress of a cycle.

Clean HybridCare[™] Filter

Clean HybridCare[™] Filter light comes on after every 5th cycle. Light will reset after filter is cleaned and loaded back into dryer cabinet. For additional cleaning information, see "Dryer Care."

NOTE: If there are other error issues during a cycle, the Clean HybridCare[™] Filter indicator will not light up. See "Troubleshooting" section.

Eco Monitor

The Eco Monitor allows you to see how the settings you select affect your energy usage within the cycle chosen. The Eco Monitor indicator may change, depending on the options and modifiers selected.

Wet

The load is still wet and/or the cycle just started.

Damp

This indicator shows that the load is partially dried and items that you may wish to hang up or iron while still damp may be removed.

Cool Down

The dryer has finished drying with heat, and is now tumbling the load without heat to cool it down and reduce wrinkling.

Done

This will indicate that the selected cycle has ended and the load may be removed from the dryer. If Wrinkle Shield[™] option has been selected, the dryer may continue to tumble the load, even if the Done indicator is lit.

Sensing

The Sensing indicator will light during Automatic Cycles to indicate that the moisture sensor on the dryer is operating. This indicator will not light during Manual Cycles or options such as Wrinkle Shield.

Wrinkle Shield[™] Option

This indicator will light if the Wrinkle Shield[™] option has been selected and is running. The dryer will periodically tumble the load for up to 150 minutes after the cycle has ended.

Additional Features

USING THE DRYING RACK

To purchase a drying rack for your dryer, order by calling **1-877-944-7566**. You will need your model and serial number and the purchase date. Remove and discard any packing material before use.

Use the Drying Rack for items that you do not want to tumble dry, such as sweaters and tennis shoes. When you use the drying rack, the drum continues to turn, but the rack remains stationary.

The drying rack is intended for use with the Manual Dry/ Timed Dry cycles only. The drying rack cannot be used with Automatic cycles.

To use the drying rack:

IMPORTANT: Do not remove the lint screen.

1. Open dryer door.



2. Align the two hooks on the front of the drying rack with the holes in the dryer door opening and press down fully into holes. Rest the rear support on the dryer back ledge.



- **3.** Place wet items on top of the drying rack. Allow space around items for air to circulate. The drying rack does not move, but the drum will rotate; be sure to leave adequate clearance between items and the inside of the dryer drum. Make sure items do not hang over the edges or between drying rack grille.
- 4. Close the door.
- 5. Select a Timed Dry, or Low Temperature cycle. Items containing foam, rubber, or plastic must be dried on a clothesline.
- 6. When the cycle is selected, the Estimated Time Remaining display shows the default time. You can change the actual time in the cycle by increasing or decreasing the cycle time.
- 7. Start the dryer.

NOTE: Check the lint screen and remove any lint accumulated from items dried on the drying rack after the cycle is finished.

Dryer Care

CLEANING THE DRYER LOCATION

Keep dryer area clear and free from items that would block the airflow for proper dryer operation. This includes clearing piles of laundry in front of the dryer.





Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Place dryer at least 18 inches (460 mm) above the floor for a garage installation.

Failure to do so can result in death, explosion, or fire.

CLEANING THE DRYER INTERIOR

To clean dryer drum

- 1. Use a mild hand dish detergent mixed at a low concentration with very warm water, and rub with a soft cloth.
- 2. Rinse well with a wet sponge or towel.
- **3.** Tumble a load of clean clothes or towels to dry drum OR

Use a microfiber cloth and hot water in a spray bottle to clean the drum and a second microfiber towel to dry.

NOTE: Garments that contain unstable dyes, such as denim blue jeans or brightly colored cotton items, may discolor the rear of the dryer interior. These stains are not harmful to your dryer and will not stain future loads of clothes. Dry unstable dye items inside out to avoid transfer of dye.

REMOVING ACCUMULATED LINT

From Inside the Dryer Cabinet

Lint should be removed every 2 years, or more often, depending on dryer usage. Cleaning should be done by a qualified appliance servicer.

CLEANING THE LINT SCREEN

Clean lint screen after every load

The lint screen is located in the door opening of the dryer. A screen blocked by lint can increase drying time.

To clean:

1. Pull the lint screen straight up and out. Press tab down and open lint screen. Roll lint off the screen with your fingers.



2. Push the lint screen firmly back into place.

IMPORTANT:

Do not run the dryer with the lint screen loose, damaged, blocked, or missing. Doing so can cause overheating and damage to both the dryer and fabrics.

As needed cleaning

Laundry detergent and fabric softener residue can build up on the lint screen. This buildup can cause longer drying times for your clothes, or cause the dryer to stop before your load is completely dry. The screen is probably clogged if lint falls off while the screen is in the dryer.

Clean the lint screen with a nylon brush every 6 months, or more frequently, if it becomes clogged due to a residue buildup.

To wash lint screen

residue buildup.

in dryer or lint filter.

- **1.** Roll lint off the screen with your fingers.
- 2. Wet both sides of lint screen with hot water.

4. Rinse screen with hot water.

5. Thoroughly dry lint screen with

a clean towel. Reinstall screen

3. Wet a nylon brush with hot water

and liquid detergent. Scrub lint

screen with the brush to remove

CLEANING THE HybridCare[™] FILTER AND FILTER LINT SCREEN

Clean HybridCare™ filter after every 5 loads

The filter is located in bottom corner of dryer. The control panel has an indicator light to remind you to clean the HybridCare™ filter.

1. Open the bottom filter door. Lift handle up and pull out filter. Set filter on the dryer and pull out lint screen and foam pad located at the back of the filter. Remove lint off the screen and foam pad with your fingers.



NOTE: If lint still remains on screen and foam pad then wet both sides with hot water. If necessary, wet a nylon brush with hot water and liquid detergent. Scrub lint screen with the brush to remove residue buildup. Rinse screen and foam pad with hot water.

- Clean the filter housing and mesh inside with a damp cloth, household vacuum cleaner, or soft brush. Clean the screen at the back of the filter cabinet once a month.
- 3. Put lint screen and foam pad back into filter and put filter back in dryer cabinet. Dryer will not operate without filter and make sure the handle is downward to lock in place. LF will display if not properly seated.



IMPORTANT:

Do not run the dryer with the filter loose, damaged, blocked, or missing. Doing so can cause overheating and damage to both the dryer and fabrics.

CLEANING THE COOLING FAN SCREEN

The cooling fan screen is located on the back lower right of the dryer. Pull dryer away from wall and vacuum cooling fan screen with brush attachment.

IMPORTANT: Clean cooling fan screen monthly, or as needed. A blocked screen will increase drying time.



NON-USE, STORAGE, AND MOVING CARE

Install and store your dryer where it will not freeze. Because some water may stay in the hose, freezing can damage your dryer. If storing or moving your dryer during freezing weather, winterize it.

Non-Use or Storage Care

Operate your dryer only when you are at home. If you will be on vacation or not using your dryer for an extended period of time, you should:

- 1. Unplug dryer or disconnect power.
- 2. Clean lint screen. See "Cleaning the Lint Screen."

Moving Care

For power supply cord-connected dryers:

- 1. Unplug the power supply cord.
- 2. Make sure leveling legs are secure in dryer base.
- **3.** Use tape to secure dryer door.

A WARNING



Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

For direct-wired dryers:

- 1. Disconnect power.
- 2. Disconnect wiring.
- 3. Make sure leveling legs are secure in dryer base.
- 4. Use tape to secure dryer door.

Reinstalling the Dryer

Follow the Installation Instructions to locate, level, and connect the dryer.

Troubleshooting

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help – In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

	In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.				
If you experience	Possible Causes	Solution			
Dryer Operation					
Dryer will not run	Door not closed completely.	Make sure the dryer door is closed completely.			
	START/PAUSE not touched firmly or held long enough.	Touch and hold START/PAUSE 2–5 seconds.			
	Lint filter and/or HybridCare™ filter not in place.	Place filter back in dryer and make sure the handle is properly seated. LF will display if not properly seated.			
	Household fuse is blown or circuit breaker has tripped.	There may be 2 household fuses or circuit breakers for the dryer. Check that both fuses are intact and tight, or that both circuit breakers have not tripped. Replace the fuses or reset the circuit breaker. If the problem continues, call an electrician.			
	Incorrect power supply.	Electric dryers require 240-volt power supply. Check with a qualified electrician.			
	Wrong type of fuse.	Use a time-delay fuse.			
Dryer will not heat	Household fuse is blown or circuit breaker has tripped.	The drum may be turning, but you may not have heat. Electric dryers use 2 household fuses or circuit breakers. Replace the fuses or reset the circuit breaker. If the problem continues, call an electrician.			
	Incorrect power supply.	Electric dryers require 240-volt power supply. Check with a qualified electrician.			
Unusual Noise					
Thumping noise	Dryer hasn't been used in a while.	This is due to temporary flat spots on the drum rollers. The thumping sound will diminish after a few minutes.			
Rattling or vibrating noise	A small object caught between the edges of dryer drum.	Check the front and rear edges of the drum for small objects. Clean out pockets before laundering.			
	Dryer isn't properly leveled.	The dryer may vibrate if not properly installed. See the Installation Instructions. All four dryer feet should be in firm contact with the floor.			
	Clothing is balled up in dryer.	When balled up, the load will bounce, causing the dryer to vibrate. Separate the load items and restart the dryer.			
Loud humming or increased noise during cycle	Load is packed tightly.	Reduce load size to recommended load size in "Cycle Guide." Run the dryer for 5–10 minutes.			
Dryer Results					
Clothes are not drying	Lint screen is clogged with lint.	Clean lint screen before each load.			
satisfactorily or drying times are too long	HybridCare™ filter and screen is clogged with lint.	Clean HybridCare filter after every 5th cycle. Clean screen behind filter once a month.			
	Cooling fan screen is blocked with lint.	Pull dryer out and make sure cooling fan has proper ventilation. Clean cooling fan screen on back of dryer monthly, or as needed.			
	The dryer is not level.	Clothes not contacting the moisture sensors during Automatic cycles. See "Level Dryer" in the Installation Instructions.			
	The load is too large and heavy to dry quickly.	Separate the load to tumble freely.			
	Fabric softener sheets are blocking the grille.	The air outlet grille is just inside the door, behind the lint screen. Check that it is not blocked by a fabric softener sheet.			
		Use only one fabric softener sheet, and use it only once.			
	The dryer is located in a room with temperature below 45°F (7°C).	Proper operation of dryer cycles requires temperatures above 45°F (7°C).			
	The dryer is located in a closet.	Closet doors must have ventilation openings at the top and bottom of the door. The front of the dryer requires a minimum of 1" (25 mm) of airspace, and, for most installations, the rear of the dryer requires 5" (127 mm). See the Installation Instructions.			

Troubleshooting

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help -In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

	In Canada www.whirlpool.ca for assista	nce and to possibly avoid a service call.		
If you experience	Possible Causes	Solution		
Dryer Results (cont.)				
There may be some water in the	The dryer is not level.	Dryer needs to have a slope less than 1" (25 mm). See "Level Dryer" in the Installation Instructions.		
HybridCare™ filter or on floor	HybridCare™ filter is not properly seated.	Make sure filter is placed in the housing cabinet correctly. See "Cleaning the HybridCare™ Filter and Lint Screen."		
	Drain hose is longer than what was provided.	Drain hose can be installed no higher than 72" (1.8 m) from bottom of the dryer. See "Drain System" in the Installation Instructions.		
Cycle time is too short	The load may not be contacting the sensor strips on Automatic Cycles.	Level the dryer. See the Installation Instructions. All four dryer feet should be in firm contact with the floor.		
	The automatic cycle is ending early.	Change the dryness level setting on Automatic Cycles. Increasing or decreasing the dryness level will change the amount of drying time in a cycle. If loads are consistently ending too early, see also "Changing the Automatic Cycle settings to increase or decrease drying time."		
Lint on load	Lint screen is clogged with lint.	Clean lint screen before each load.		
Stains on load	Improper use of fabric softener.	Add dryer fabric softener sheets at the beginning of the cycle. Fabric softener sheets added to a partially dried load can stain your garments. Do not use fabric softener sheets with steam cycles.		
Stains on drum	Loose dyes in clothes.	Drum stains are caused by dyes in clothing (usually blue jeans). These will not transfer to other clothing.		
Loads are wrinkled	The load was not removed from dryer at the end of the cycle.	Refer to garment care label instructions. Dry-clean-only garments are not recommended.		
	The dryer was tightly packed.	Dry smaller loads that can tumble freely. Results may also vary depending on fabric type.		
Odors	Recent painting, staining, or varnishing in the area where your dryer is located.	Ventilate the area. When the odors or fumes are gone from the area, rewash and dry the clothing.		
	Odors are left in garments after wearing.	Rewash and dry the clothing.		
Load too hot	Load removed before cool down portion of cycle complete.	Allow the dryer to complete the cool down portion of the cycle before removing the load.		
	Using Timed Dry cycle with a high temperature setting.	Select an Automatic Cycle with a lower heat setting to avoid overdrying the load.		
Stains or lint build-up on wall behind dryer	Dryer to close to wall.	Move dryer away from wall and make sure you have proper ventilation.		
Clean HybridCare™ Filter indicator is lit	The HybridCare™ Filter and/or lint screen is clogged.	 The dryer will continue to run when this indicator is lit. Try the following: Clean lint screen. Clean the HybridCare[™] Filter and screen in back of filter cabinet. Must be cleaned every 5 cycles for best performance. 		

Troubleshooting

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help - In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.					
If you experience	Possible Causes	Solution			
Dryer Displaying Coo	le Message or Cycle Status Indicator L	ights Up			
"LF"	Lint filter removed.	Indicates that the HybridCare [™] filter has been removed. Place filter into dryer and make sure the handle is properly seated.			
"PF" (power failure)	The drying cycle has been interrupted by a power failure.	Touch and hold START to restart the dryer.			
		NOTE: The Control Lock function may be enabled when recovering from a power failure. To unlock the control, touch and hold CONTROL LOCK for at least 3 seconds.			
"L2" Diagnostic Code (low or no line voltage condition)	There may be a problem with your home power supply, keeping the dryer's heater from turning on.	The dryer will continue to run when this diagnostic code is present. Touch any pad to clear the code from the display and return to the estimated time remaining. NOTE: This error will only show during the initial installation. Try the following: Check to see if a household fuse has blown or circuit breaker has tripped. Electric dryers use two household fuses or breakers. Replace the fuse or reset the circuit breaker. Confirm that the power cord is properly installed. Refer to the Installation Instructions for details. Select a Timed Dry heated cycle, and restart the dryer. If the message persists, consult a qualified electrician.			
"F# E#" (F1 E1, F3 E1, etc.) variable service codes	The dryer is in need of service.	If a code beginning with an "F" appears in the display, alternating between F# and E#, the dryer control has detected a problem that requires service. Call for service.			
"Loc" or "Lc"	The Control Lock is enabled.	Touch and hold CONTROL LOCK for 3 seconds to unlock the controls of the dryer. During this time the LED Display will count down 3-2-1. When the Control Lock is disabled, the LED Display will clear.			

WHIRLPOOL® LAUNDRY LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE. Please have the following information available when you call the

- Customer eXperience Center: Name, address, and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

 Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit https://www.whirlpool.com/product_help.



https://www.whirlpool.com/product_help

2. <u>All warranty service is provided exclusively by our authorized Whirlpool Service Providers.</u> In the U.S. and Canada, direct all requests for warranty service to:

Whirlpool Customer eXperience Center

In the U.S.A. call 1-800-253-1301. In Canada call 1-800-807-6777.

If outside the 50 United States and Canada, contact your authorized Whirlpool dealer to determine if another warranty applies.

ONE YEAR LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted by the remaining term of the original unit's warranty period.

WHAT IS COVERED

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty. 1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator, or installation instructions.

WHAT IS NOT COVERED

- 2. In-home instruction on how to use your product.
- **3.** Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes, or correction of household electrical or plumbing (i.e. house wiring, fuses, or water inlet hoses).
- 4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
- 5. Defects or damage caused by the use of non-genuine Whirlpool parts or accessories.
- 6. Conversion of your product from natural gas or L.P. gas or reversal of appliance doors.
- 7. Damage from accident, misuse, abuse, fire, floods, acts of God, or use with products not approved by Whirlpool.
- 8. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration, or modification of the appliance.
- **9.** Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
- **10.** Discoloration, rust, or oxidation of surfaces resulting from caustic or corrosive environments, including but not limited to, high salt concentrations, high moisture or humidity, or exposure to chemicals.
- 11. Pick-up or delivery. This product is intended for in-home repair.
- **12.** Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
- **13.** Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal, or replacement of the product.
- 14. Service or parts for appliances with original model/serial numbers removed, altered, or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this Warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warrantv gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

Assistance or Service

Before calling for assistance or service, please check "Troubleshooting" or visit www.whirlpool.com/help. It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance.

This information will help us to better respond to your request. If you need replacement parts or to order accessories We recommend that you use only FSP® Factory Specified Parts. These parts will fit right and work right because they are made with the same precision used to build every new WHIRLPOOL® appliance. To locate FSP[®] replacement parts, assistance in your area, or accessories: Whirlpool Corporation Customer eXperience Center Whirlpool Canada LP 1-800-253-1301 www.whirlpool.com **Customer eXperience Centre** 1-800-807-6777 1-800-442-9991 (Accessories) www.whirlpool.ca www.whirlpool.com/accessories or call your nearest designated service center or refer to your Yellow Pages telephone directory. Our consultants provide assistance with In the U.S.A. In the U.S.A. and Canada Features and specifications on our full line of appliances. Use and maintenance procedures. Installation information. Accessory and repair parts sales. Specialized customer assistance (Spanish speaking, Referrals to local dealers, repair parts distributors, hearing impaired, limited vision, etc.). and service companies. Whirlpool designated service provide after-warranty service, anywhere in the United States and Canada. You can write with any questions or concerns at: Customer eXperience Centre Whirlpool Corporation Customer eXperience Center Whirlpool Canada LP Unit 200-6750 Century Ave 553 Benson Road Benton Harbor, MI 49022-2692 Mississauga, Ontario L5N 0B7 Please include a daytime phone number in your correspondence.

Assistance ou Service

Avant de faire un appel pour assistance ou service, veuillez vérifier la section "Dépannage" ou consulter www.whirlpool.com/help. Cette vérification peut vous faire économiser le coût d'une visite de réparation. Si vous avez encore besoin d'aide, suivre les instructions ci-dessous.

Lors d'un appel, veuillez connaître la date d'achat et les numéros au complet de modèle et de série de votre appareil. Ces renseignements nous aideront à mieux répondre à votre demande.

Si vous avez besoin de pièces de rechange ou pour commander des accessoires

Si vous avez besoin de commander des pièces de rechange, nous vous recommandons d'utiliser seulement des pièces spécifiées par l'usine FSP[®]. Ces pièces conviendront et fonctionneront bien parce qu'elles sont fabriquées selon les mêmes spécifications précises utilisées pour construire chaque nouvel appareil WHIRLPOOL®.

Pour trouver des pièces de rechange FSP[®], de l'aide ou des accessoires dans votre région : Whirlpool Canada LP Centre pour l'eXpérience de la clientèle 1-800-807-6777 www.whirlpool.ca

ou contacter votre centre de réparation désigné le plus proche, ou encore consulter les Pages Jaunes.

Nos consultants fournissent l'assistance pour :

- Procédés d'utilisation et d'entretien.
- Vente d'accessoires et de pièces de rechange.
- Les références aux concessionnaires, compagnies de service de réparation et distributeurs de pièces de rechange locaux. Les techniciens de service désignés par Whirlpool sont formés pour remplir la garantie des produits et fournir un service après la garantie, partout . au Canada.

Pour plus d'assistance

Vous pouvez nous soumettre toute question ou problème en écrivant à l'adresse ci-dessous :

Centre pour l'eXpérience de la clientèle Whirlpool Canada LP Unit 200-6750 Century Ave

Mississauga, Ontario L5N 0B7 Dans votre correspondance, veuillez indiquer un numéro de téléphone où on peut vous joindre dans la journée.

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- technicians are trained to fulfill the product warranty and