Use & Care Guide Manual de Uso y Cuidado English / Español



Models, Modelos: 407.52702

# Kenmore. Dehumidifier with external pump

## Deshumidificador con bomba externa

Sears Brands Management Corporation Hoffman Estates, IL 60179 U.S.A.

www.sears.com www.kenmore.com



### TABLE OF CONTENTS

Package Contents	2
Warranty	2
Safety Instructions	
Electrical Requirements	
Removing Pump From Bucket	
Installation	6
Key Features	7
External Vertical Pump Kit	
Control Panel	8
Water Disposing Options	9

Installing the Gravity Drain Hose	10,11
Installing the External Pump	
Using the Pump	
Care and Maintenance	15
Troubleshooting	
Error Codes	
Product Specifications	
Master Protection Agreements	
Spanish Section	
Sears Service	

### PACKAGE CONTENTS

- Kenmore Dehumidifier
- External Vertical Pump 3 ft. Dehumidifier Drain Hose
- 10 ft. Pump Drain Hose
- Drain Joint, 2 Hose Clamps, 2 Screws Use and Care

### WARRANTY

#### Kenmore Limited Warranty

When installed, operated and maintained according to all supplied instructions, if this appliance fails due to a defect in material and workmanship within one year from the date of purchase, call 1-800-4-MY-HOME® to arrange for free repair.

If this appliance is ever used for other than private family purposes, this warranty applies for only 90 days from the date of purchase.

This warranty covers only defects in material and workmanship. Warranty coverage does NOT include:

 Expendable items that can wear out from normal use, including but not limited to filters. belts, light bulbs, and bags.

2. A service technician to instruct the user in correct product installation, operation or maintenance.

3. A service technician to clean or maintain this product.

4. Damage to or failure of this product if it is not installed, operated or maintained according to the all instructions supplied with the product.

5. Damage to or failure of this product resulting from accident, abuse, misuse or use for other than its intended purpose.

6. Damage to or failure of this product caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.

Damage to or failure of parts or systems resulting from unauthorized modifications made to this product.

#### Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Sears shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Sears Brands Management Corporation, Hoffman Estates, IL 60179

## SAFETY INSTRUCTIONS

#### IMPORTANT CAUTIONS FOR USING YOUR DEHUMIDIFIER.



To reduce the risk of fire, electrical shock, injury, or damage to the dehumidifiers, these safety precautions must be followed:

#### Safety

- · Do not place the power cord near a heater.
- Do not use an electrical outlet near flammable or combustible materials such as
- gasoline, propane, paint thinners, etc.
- Do not disassemble or modify dehumidifier parts or components. It may cause electric shock and failure.
- · Plug in the power cord properly.
- Do not turn the unit on and off by inserting or pulling out the power plug.
- Do not damage the power cord or use an unspecified power cord.
- · Do not modify power cord length.
- Do not share the outlet with another appliance.
- Always plug into a grounded outlet. Not grounding unit may cause electrical shock.
- Unplug the unit if it emits strange sounds, odors, or smoke.
- Do not use an electrical outlet if it is loose or damaged.
- Do not operate or plug in unit with wet hands or in a wet environment.
- Ventilate area before operating dehumidifier. Check for the presence *d* natural gas
- or the buildup d other combustible vapors.
  Do not clean the dehumidifier with water.
- Water may enter the unit and degrade the insulation resulting in an electrical shock.
- If water enters the product, turn off the dehumidifier's power switch, then unplug the unit. Do not plug in unit until it has been inspected by an authorized repair service.
- Because the fan rotates at high speed during operation, always unplug dehumidifier before attempting any recommended maintenance or cleaning.
- Do not block the inlet or outlet. It may cause unit to fail or to operate inefficiently.

- Do not remove plug from outlet by pulling on the cord.
- When not in use, turning the unit off will save energy. Unplug the dehumidifier when not using for long periods of time.
- When removing the filter, be aware that some metal parts may have sharp edges and may cause injury.
- Do not use the water collected in the bucket for drinking purposes. It is not sanitary and could cause illness.
- Do not allow children to play with this product.

#### Tips

- Make sure the dehumidifier is the correct size for the area you want to dehumidify. It is not designed to dehumidify the entire house.
- For proper operation, the dehumidifier should only be placed on a level floor.
- Close all doors, windows and other openings to the room. The dehumidifier must operate in an enclosed area to be effective.
- To clean, use a soft cloth; do not use wax, thinners, or strong detergents as they may change the color of the unit or cause surface damage.
- Be sure to replace the bucket properly after emptying to prevent water from collecting on the floor causing damage to some types of flooring.
- Do not put a pet or house plant where it will be exposed to direct air flow. This could injure the pet or plant.
- Operation without filter will cause unit failure. Insert the filter securely. Clean it every two weeks. (See Care and Maintenance section in this manual.)

3

### ELECTRICAL REQUIREMENTS

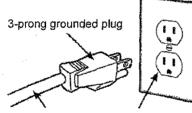
OBSERVE ALL LOCAL CODES AND ORDINANCES.

DO NOT, UNDER ANY CIRCUMSTANCES, REMOVE THE POWER SUPPLY CORD GROUND PRONG.

ELECTRICAL GROUND IS REQUIRED ON THIS APPLIANCE

A 115-VOLT 60Hz, AC ONLY, 15A FUSED AND PROPERLY GROUNDED ELECTRI-CAL SUPLLY IS REQUIRED.

A time delay fuse or time delay circuit breaker is recommended. Use a dedicated circuit serving only this appliance.



Power supply cord

Grounded 3-prong electrical outlet

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#### DO NOT USE AN EXTENSION CORD.

RECOMMENDED GROUNDING METHOD

For your personal safety, this appliance must be grounded. This appliance has a power supply cord with a 3-prong, grounded plug. To minimize possible shock hazard the cord must be plugged into a matching grounded electrical outlet that complies with the latest edition of the National Electrical Codes and all local codes and ordinances.

If a grounded 3-prong electrical outlet is not available, it is the personal responsibility and obligation of the customer to have one installed by a qualified electrician.

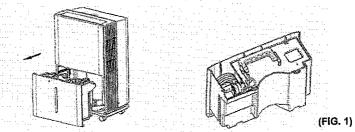


ELECTRICAL SHOCK HAZARD

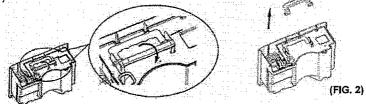
- Plug into a grounded 3-prong outlet.
- Do not remove the ground pin from the plug
- Do not use an adapter
- Do not use an extension cord.
- Failure to follow these instructions can result in death, fire or electrical shock.

### **REMOVING THE PUMP FROM THE BUCKET**

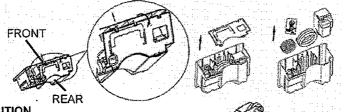
Step 1: Remove the dehumidifier Bucket (Fig. 1)



**Step 2:** Locate the carry handle. Remove the carry handle from bucket by slightly pulling one side of the handle bracket and lifting carry handle. (Fig. 2)



**Step 3:** Remove protective tape. Push rear bucket tabs in and lift bucket cover. Remove pump, hoses, and hardware bag that contains the hose clamps, pump screws, and drainage joint. (Fig. 3)

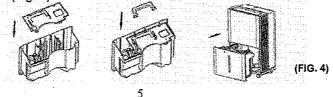


#### CAUTION

Please be careful when taking out materials. Do not damage the float in the bucket.

(FIG. 3)

**Step 4:** Insert front of bucket cover, then rear. Cover is secured when rear tabs snap in place. To re-install carry handle, insert one side into handle bracket, then slightly pull the other bracket to insert the other side of the handle. (Fig. 4)



### INSTALLING YOUR DEHUMIDIFIER

- Prior to installation, remove the pump and accessories from the dehumidifier bucket (see page 5).
- Install the dehumidifier on a level floor strong enough to support the unit with a full bucket of water.
- For best performance, allow at least 12-18 inches of air space on all sides of the unit for good air circulation.
- Keep all outside doors, windows and other openings closed when operating the dehumidifier. Humid outdoor air will add to the unit's workload.
- Leave the dehumidifier in an upright position for 30 minutes before turning on.

#### DEFROST OPERATION

The dehumidifier has a built-in defrost control that senses frost buildup on the evaporator coils.

During defrosting, the compressor will automatically turn off; the fan will continue running to defrost the coils.

#### CHOOSING THE PROPER LOCATION

Use the dehumidifier:

- in the basement to help prevent moisture damage.
- in the kitchen, laundry room, bathroom, and spa/exercise areas that have excessive moisture.
- to prevent moisture damage anywhere books or valuables are stored.
- during construction or remodeling to reduce drying time for drywall and paint however check and clean filter often.

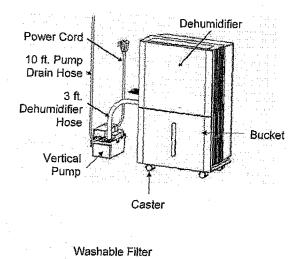
#### AUTOMATIC SHUT OFF

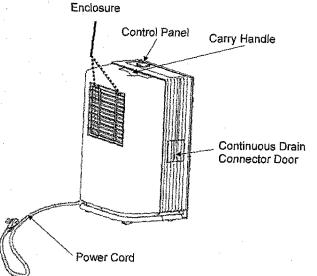
- When the bucket is full, or when the bucket is not in the proper position, the Bucket Full indicator will light up and you will hear a ten second audible alarm. The unit will automatically shut off.
- The bucket must be placed in the proper position for the dehumidifier to work. The Bucket Full light will stay on and the dehumidifier will not run if the bucket is not in the proper position.
- The dehumidifier will shut off once the desired humidity setting is reached plus or minus 5% Relative Humidity (RH).

#### 🛕 WARNING

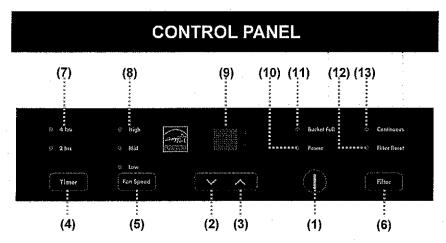
To reduce the risk of fire, electric shock or injury to persons, read the important SAFETY INSTRUCTIONS found on page 3 before operating this appliance.

## **KEY FEATURES**





7



#### POWER ON/OFF (1)

Once the unit is plugged in, the POWER INDI-CATOR (10) will light up. Pressing the Power button once will turn the unit ON and illuminate the digital display (9). The display will show the humidity level of the room in 5% increments down to 20%. Pressing the Power button again will turn the display OFF and the unit will cease operating.

#### HUMIDITY LEVEL (2/3)

The humidity level can be set in 5% increments in a range from 35% to 80%. The humidity setting is shown in the digital display. When the humidity level of the room reaches the set level, the unit will stop dehumidifying.

To set the unit to continuous operation, press the down arrow button until the display shows 35%. Press again and the display will show CO. The Continuous indicator (13) will light up on the control panel. To leave continuous operation, press the up arrow button.

To check the current humidity setting, press the up or down arrow button. The display will show and set 5% above or below the current setting.

#### FAN SPEED (5)

Press Fan Speed to toggle between Low, Med, and High fan speeds. Speed will be shown in FAN SPEED INDICATOR (8)

#### BUCKET FULL INDICATOR (11)

When the collection bucket is full, the **BUCKET FULL indicator (11)** will light up and you will hear an audible alarm. The audible alarm will last up to ten seconds The dehumidifier will not run until the bucket is removed, emptied and replaced.

#### **DELAY START (4)**

Unit can be programmed to turn on at a desired delay time by pressing the **Timer (4)** key. When the unit is powered OFF, press the timer key once for 2-hour delay start. The **2 Hrs (7)** timer indicator will light up when the timer key is pressed. Press the timer key once more for a 4-hour delay start. The **4 Hrs (7)** timer indicator will now light up. Press the timer key a third time to clear the timer setting. No timer indicator tors will light up when the timer setting is cleared.

#### AUTO SHUT-OFF (4)

Unit can be programmed to turn off at a desired time by pressing the **Timer (4)** key. When the unit is powered **ON**, press the timer key once for 2-hour automatic shut-off. The **2** Hrs (7) timer indicator will light up when the timer key is pressed. Press the timer key once more for a 4-hour automatic shut-off. The **4** Hrs (7) timer indicator will now light up. Press the timer key a third time to clear the timer setting. No timer indicators will light up when the timer setting is cleared.

#### FILTER RESET (12)

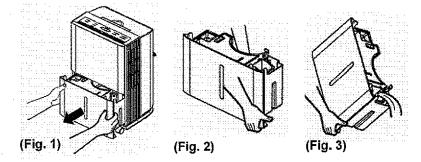
The FILTER RESET indicator (12) will light up when the filter needs cleaning. Remove the filter and clean accordingly. Replace the filter when finished and press and hold the FILTER (6) key up to 5 seconds to reset the filter indicator.

## WATER DISPOSING OPTIONS

#### **OPTION 1: EMPTYING MANUALLY**

- 1. Pull out the bucket, grasping the side handles. (Fig. 1)
- 2. Carry the bucket by grasping the front corner of the bucket with one hand and the back of the bucket with the other hand( Fig. 2)
- 3. Empty the bucket and replace the bucket in the dehumidifier. (Fig. 3)

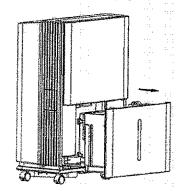
NOTE: Dehumidifier will not work when the BUCKET FULL indicator light is on or without the bucket properly placed in position.



#### **OPTION 2: GRAVITY DRAIN HOSE**

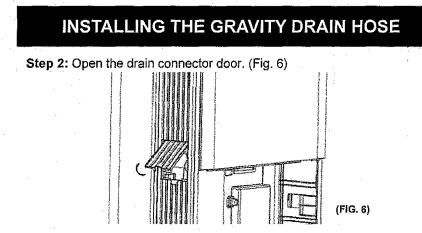
#### INSTALLING THE DRAIN HOSE

Step 1: Remove the bucket from the unit. (Fig. 5)

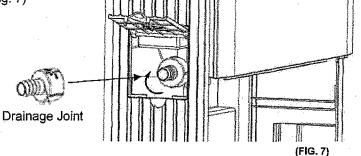


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(FIG. 5)



Step 3: Install and secure the drainage joint onto the drain connector. (Fig. 7)



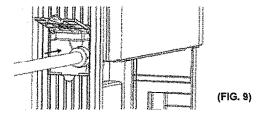
**Step 4:** Place large hose clamp on the flat end of the dehumidifier drain hose. (Fig. 8)



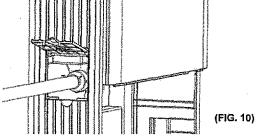
(FIG. 8)

### **INSTALLING THE GRAVITY DRAIN HOSE**

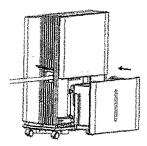
Step 5: Insert the drain hose onto the drainage joint so that it is fully seated. (Fig. 9)



**Step 6:** Secure hose by pushing large hose clamp towards the drainage joint. (Fig. 10)



Step 7: Place bucket in the dehumidifier for operation. (Fig. 11)



(FIG. 11)

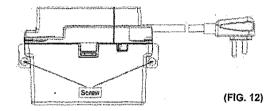
### INSTALLING THE EXTERNAL PUMP

#### **OPTION 3: EXTERNAL VERTICAL PUMP**

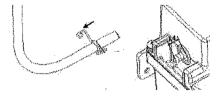
#### INSTALLING THE EXTERNAL PUMP

**Step 1:** To install Dehumidifier Drain Hose, refer to Gravity Drain Using Dehumidifier Hose instructions starting on page 9.

**Step 2:** For optimal operation, it is recommended that the pump is placed on a flat and level location. Attach the water pump to a wall or other perpendicular flat surface with the included screws for security. (Fig. 12)



**Step 3:** Remove red cap from drain hose connector on pump. Attach the small drain hose clamp onto the pump drain hose. (Fig. 13)

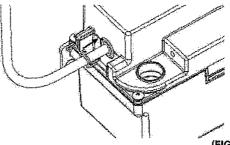


(FIG. 13)

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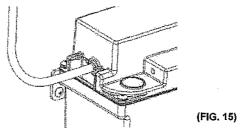
### **INSTALLING THE EXTERNAL PUMP**

Step 4: Insert pump drain hose onto pump connector until it is fully seated. (Fig. 14)

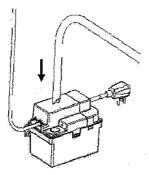


(FIG. 14)

**Step 5:** Secure hose by pushing small clamp forward towards the pump. (Fig. 15)



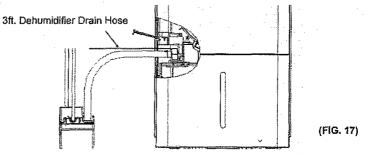
**Step 6:** Insert the angled end of the dehumidifier drain hose into the water pump tank. (Fig. 16).



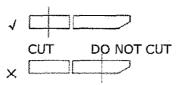
(FIG. 16)

### **USING THE PUMP**

**NOTE:** Make sure the drain hose is lower than the horizontal plane of the drain on the dehumidifier as seen in the illustration below. Drain hose should be as short as possible and all kinks in the drain hose should be eliminated for proper pump operation.



**NOTE:** If you need to cut the dehumidifier drain hose, only cut on the flat end of the hose. Do not cut the angled end as it is designed for insertion into the pump.



- 1. Remove flat end of the hose by squeezing the large clamp and pulling it toward you.
- 2. Remove hose from drainage joint and cut hose to appropriate length.
- 3. Once cut is completed, refer to installing the Drain Hose to re-install dehumidifier drain hose.

**NOTE:** If the hose end that is intended for insertion into the pump is cut accidentally, it must have an angled end for proper water draining.

#### USING THE DRAIN PUMP

- 1. Plug into grounded electrical outlet.
- 2. Place the other end of the pump hose where you would like to empty the water (floor drain, water container or through a basement window). The pump will automatically start and begin pumping the water that drains into it. Check hose for kinks or other obstructions.
- 3. Before and after each use, check hose connections to make sure they are properly secured.

## CARE AND MAINTENANCE

#### CLEANING THE AIR FILTER

After 250 hours of operation the FILTER **RESET** indicator will light up to remind you to clean and change the air filter.

It is recommended to periodically check the filter for excess dirt even if the FILTER RESET indicator is off.

- To remove the air filter, press the two filter tabs and pull the filter holder away from the back of the unit.
- Remove the filter and clean with warm, soapy water. Rinse and allow the filter to dry before placing back in the unit.
- Place the filter back into dehumidifier. Plug unit back into outlet, power the unit on and press and hold the FIL-TER key up to 5 seconds on the control panel to reset the filter setting.

**NOTE:** DO NOT place the filter in a dishwasher

<u>CAUTION:</u> DO NOT operate the dehumidifier without a filter. Doing so may cause a unit failure.



 Disconnect power supply cord from receptacle before performing any maintenance.

#### **CLEANING THE EXTERIOR**

Clean the cabinet and outside of pump using a damp cloth and a mild detergent. Do not use bleach or abrasives.

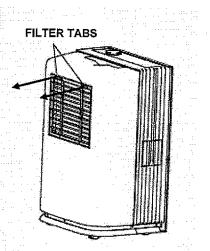
#### **CONTROL PANEL**

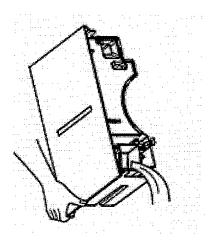
Wipe down the control panel with a dry cloth.

#### **CLEANING THE BUCKET**

Every few weeks, clean the dehumidifier bucket. Partially fill the bucket with clean water and mild detergent. Swish the mixture around in the bucket, empty and rinse. Replace the bucket when finished

<u>NOTE:</u> Do not place the bucket in a dishwasher.





## TROUBLESHOOTING

Problem	Possible Causes	Solutions
Dehumidifier does not start.	The dehumidifier is un- plugged.	Make sure the dehumidifier's plug is pushed completely into the outlet.
	The fuse is blown / cir- cuit breaker is tripped.	Check the house fuse / circuit breaker box and replace fuse or reset breaker.
	Dehumidifier has reached the user set humidity level or the bucket is full.	The dehumidifier automatically turns off when either condition occurs. Change to a lower setting or empty the water bucket and replace properly.
	Bucket is not in the proper position.	The bucket must be in place and securely seated for the dehumidifier to operate.
	Power Failure.	There is a protective time delay (up to 3 min.) to prevent tripping of the compressor overload. For this reason, the unit may not start normal dehumidification for 3 min. after it is powered back on.
Dehumidifier is not operating as Intended.	Not enough time al- lowed for unit to remove moisture.	When first installed, allow at least 24 hours to achieve the desired humidity level.
	Airflow is restricted.	Make sure there are no curtains, blinds, or furniture blocking the side or back of the de- humidifier.
	Dirty filter.	See the Cleaning The Air Filter section
	The user set Humidity Level may not be set low enough.	To reduce moisture, press the down arrow button to lower the percent humidity desired in the room, or set the dehumidifier to CO for continuous operation.
	Doors and windows may not be closed tightly.	Check that all doors, windows, and other openings are securely closed.
	Water is not draining through drain hose	Make sure the drain is placed below the drain connector nozzle to allow gravity to drain the water (Refer to Gravity Drain Hose section in this manual).
	Room temperature is too low.	Moisture removal is best at higher room tem- peratures. Lower room temperatures will re- duce the moisture removal rate. This model is designed to operate at temperatures above 41°F.
Filter Indicator is lit.	Filter needs to be cleaned every 250 hours of use.	Once filter has been cleaned, press the FIL- TER button for 3 seconds to turn the filter indicator off.

## TROUBLESHOOTING (Cont.)

Problem	Possible Causes	Solutions
Dehumidifier runs too much	The area to be dehumidi- fied is too large.	The capacity of your dehumidifier may not be adequate for the room size.
-	Doors and windows are open.	Close all doors and windows to the outside.
Frost appears on the coils	The dehumidifier has re- cently been turned on or the room temperature is below 41°F.	This is normal. Frost will usually dis- appear within 60 minutes.
Controls cannot be set	The compressor will turn off and the fan will auto- matically continue to run for approximately 3 min- utes at a fixed setting.	This is normal. Wait approximately 3 minutes until this automatic process finishes, then the fan control can be set to the desired level.
Fan Noise	Air is moving through the unit.	This is normal.
Water on the floor	Hose connection may be loose.	Check the hose connection. See the Drainage Section
	Hose is attached but not draining into a drain	Disconnect the hose if using the bucket or place the hose near a drain.
Unit is discharging warm air		Normal: Compressor and electric motor discharge nominal heat.
Water does not drain through the dehumidifier drain hose	Check the drainage joint and hose on the dehumidifier. Is it installed correctly?	Re-install the dehumidifier drainage joint and hose according to the man- ual.
nose	Check the drain hose for kinks or obstructions.	Straighten the hose or remove blockage.
		Confirm angled end is present.
Water from pump does not flow through pump	Check the pump drain hose on the pump. is it installed correctly?	Re-install the pump drain hose ac- cording to the manual.
drain hose	Check the pump drain hose for kinks or obstructions.	Flatten the hose or remove blockage.

## ERROR CODES

Error Code	Error Type	Possible Cause	Corrective Action
F1	Ambient Temperature Sensor Malfunction	1. Sudden Change in the surround- ing temperature.	<ol> <li>Unplug the dehumidifier.</li> <li>Check the surrounding area for possible reasons for sud- den temperature changes.</li> <li>Wait 30 minutes before plug- ging the dehumidifier back in</li> </ol>
F2	Pipe Temperature Sensor Malfunction	2. Faulty Sensor	for normal operation. 4. If the "Error" is still indicated, please contact your nearest service center. Call 1-800-488-1222 for service center locations.

## PRODUCT SPECIFICATIONS

ITEM #	52702
Moisture Removal per 24 hours	70 Pints per day (32.9 Liters per day)
Power Consumption (W)	765 Watts
Bucket Capacity	17 Pints (8 Liters)
Power Source	115 V / 60 HZ
Rated Current (Amps)	7.3A
Sound Pressure Level dB (L/M/H)	45/47/49 dB(A)
Weight	45.2 lbs kg
Dimensions (W x D x H)	15.1° x 11.7° x 24.1°
Energy Star	Yes

## EXTERNAL VERTICAL PUMP

Vertical Height Pumping	16 ft.
Power Source	115 V / 60 HZ
Rated Current (Amps)	.12A
Dehumidifier Drain Hose Inside Diameter	.50 in. / 13 mm
Pump Drain Hose Inside Diameter	.20 in / 5 mm

#### Master Protection Agreements

Congratulations on making a smart purchase. Your new Kenmore® product is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation. The Master Protection Agreement also helps extend the life of your new product. Here's what the Agreement\* includes:

- Parts and labor not just for repairing defects, but to help keep products operating properly under normal use. Our coverage goes well beyond the product warranty. No deductibles, no functional failure excluded from coverage real protection.
- Expert service by a force of more than 10,000 authorized Sears service technicians, which means someone you can trust will be working on your product.
- Unlimited service calls and nationwide service, as often as you want us, whenever you want us.
- Image: "No-lemon" guarantee replacement of your covered product if four or more product failures occur within twelve months.
- Product replacement if your covered product can't be fixed.
- Annual Preventive Maintenance Check at your request no extra charge.
- Fast help by phone we call it Rapid Resolution phone support from a Sears representative on all products. Think of us as a "talking owner's manual."
- Power surge protection against electrical damage due to power fluctuations.
- \$250 Food Loss Protection annually for any food spoilage that is the result of mechanical failure of any covered refrigerator or freezer.
- Rental reimbursement if repair of your covered product takes longer than promised.
- 10% discount off the regular price of any non-covered repair service and related installed parts.

Once you purchase the Agreement, a simple phone call is all that it takes for you to schedule service. You can call anytime day or night, or schedule a service appointment online.

The Master Protection Agreement is a risk free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund. Or, a prorated refund anytime after the product warranty period expires. Purchase your Master Protection Agreement today!

Some limitations and exclusions apply. For prices and additional information in the U.S.A. call 1-800-827-6655.

\* Coverage in Canada varies on some items. For full details call Sears Canada at 1-800-361-6665.

#### Sears Installation Service

For Sears professional installation of home appliances, garage door openers, water heaters, and other major home items, in the U.S.A. or Canada call **1-800-4-MY-HOME®**.

## SPANISH SECTION

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23

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For troubleshooting, product manuals and expert advice:

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For Sears professional installation of home appliances and items like garage door openers and water heaters.

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www.sears.com

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